

Surround: NA2

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: SJC 830K  
 Policy No. P20711607DMA  
 Claims No. 572635  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

|     |     |
|-----|-----|
|     |     |
| N/S | O/S |
|     |     |

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: 2 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SHD 6346 Y Yr Regn: 19 DEC 2017  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: TOYOTA PRIUS c.c. 1798  
 Colour: BROWN A/C: Insured / Std / NI / NA  
 Sp. Reading: 43,439 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JTDK83FU 4035788 43  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or  
 Brake: Inorder / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: 195/65 R15  
 R: 11  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or YOKO (R), FALKEN (F)  
 Front 6 mm R/Bal. 5 mm  
 L/Bal. 6 mm L/Bal. 5 mm  
 D.O.A. 11/1/18 D.O.I. 13/9/18  
 Survey held at SMART WOODLANDS  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
N/S FRT  
 The U/C / Chassis frame / Body Structure affected due to collision.

| Date / Time      | Action / Instruction  |
|------------------|---|
|                  | SHD 6346 Y - CC3/CT18015153/Ngh3  |
|                  | SJC 830K - CC6/MH10001526/Kwyl  |
| 17/1/18 @ 4.39pm | Email GIA & estimate & revised to Elaine & Rashidha.                      |
| 25/1/19          | FINALIZED PART BY PART REPAIR \$899.68 / 2 DAYS.<br>(Red to 2796.12, 75%) |
|                  | RECEIVED 25 JAN 2019  |

*[Signature]*  
 25/1/2019

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

1) \_\_\_\_\_  
 Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: 2

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

Add Fee:

☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$) 899.68

TOTAL

|     |
|-----|
| 150 |
| 10  |
| 160 |

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 17 September 2018 4:39 PM  
**To:** Elaine Ngu; rashitha\_shahuthuman@sg.msiga-asia.com  
**Cc:** KKLau; SUR; Accounts (LKKAUTO)  
**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 11/09/2018, SHD 6346Y (TP VEHICLE), SJC 8330K (OI VEHICLE)  
**Attachments:** CC3MSG18016799Nqb.pdf; SHD6346 EST.pdf; SHD6346 GIA.pdf

Dear Elaine and Rashitha,

Please be informed that we had inspected the vehicle SHD 6346Y at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 13/9/18.

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: Please advise

Date: 17<sup>th</sup> September 2018

Our Ref: CC3/MSG18016799/Nqb

The Motor Claims Department  
MSIG Insurance Singapore Pte Ltd

Dear Sirs/Mdm

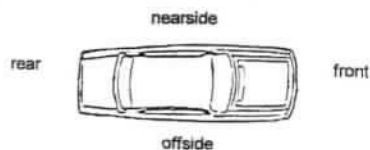
**PRELIMINARY ADVICE OF VEHICLE NO. SHD 6346Y .**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 13/09/2018 at the premises of M/s SMRT and have the following to report:-

|                          |                         |
|--------------------------|-------------------------|
| Workshop Estimate Amount | : S\$ <u>3,175.80</u> . |
| Revised Estimate Amount  | : S\$ <u>899.68</u> .   |
| "Check" Items Amount     | : S\$ <u>-</u> .        |
| Market Value             | : S\$ <u>-</u> .        |
| LTA Reimbursement Value  | : S\$ <u>-</u> .        |
| Nett Value               | : S\$ <u>-</u> .        |

**Description of Damage:**

The vehicle sustained damages at the n/s front portion.



**Comments/ Present Status:**

Damages consistent.

We have not authorized repair.

Yours faithfully

Naz  
Automotive Assessor

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

| Vehicle Owner Particulars   |                                      |
|---|--------------------------------------|
| Owner ID Type:  | Company                              |
| Owner ID:   | 5369K                                |
| Vehicle Details   |                                      |
| Vehicle No.:  | SHD6346Y                             |
| Vehicle to be Exported:   | No                                   |
| Intended Deregistration Date:   | 17 Sep 2018                          |
| Vehicle Make:   | TOYOTA                               |
| Vehicle Model:  | PRIUS HYBRID 1.8 CVT                 |
| Primary Colour:   | Maroon                               |
| Manufacturing Year:   | 2017                                 |
| Engine No.:   | 2ZR8279743                           |
| Chassis No.:  | JTDKB3FU403578843                    |
| Maximum Power Output:   | 90.0 kW (120 bhp)                    |
| Open Market Value:  | \$29,007.00                          |
| Original Registration Date:   | 19 Dec 2017                          |
| First Registration Date:  | 19 Dec 2017                          |
| Transfer Count:   | 0                                    |
| Actual ARF Paid:  | \$5,000.00                           |
| Intended PARF Rebate Details  |                                      |
| PARF Eligibility:   | Yes                                  |
| PARF Eligibility Expiry Date:   | 18 Dec 2025                          |
| PARF Rebate Amount:   | \$3,750.00                           |
| Intended COE Rebate Details   |                                      |
| COE Expiry Date:  | 18 Dec 2025                          |
| COE Category:   | A - Car up to 1600cc & 97kW (130bhp) |
| COE Period(Years):  | 8                                    |
| PQP Paid:   | \$34,159.00                          |
| COE Rebate Amount:  | \$30,968.00                          |
| <b>Total Rebate Amount:</b>   | <b>\$34,718.00</b>                   |
| Message   |                                      |
| Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier. |                                      |

The information contained herein is correct as at 17 Sep 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                                  |
|----------------------------|----------------------------------|
| Date Of Report             | 12/09/2018 10:28                 |
| Date Of Accident           | 11/09/2018 18:30                 |
| Exact Location Of Accident | TEMASEK AVE TOWARDS RITZ CARLTON |
| Country/State of Loss      | SINGAPORE                        |

### DETAILS OF OWN VEHICLE

|                             |                    |
|-----------------------------|--------------------|
| Vehicle Registration Number | SHD6346Y           |
| <b>Insured/Policyholder</b> |                    |
| Name Of Registered Owner    | SMRT TAXIS PTE LTD |
| Co Reg No                   | 198905369K         |
| Email Address               | NOEMAIL            |
| Mobile Phone No             |                    |
| Alternative Phone No        | OFFICE-800000000   |

### Vehicle Particulars

|  |                    |
|--|--------------------|
| Manufacturer   | TOYOTA             |
| Model  | PRIUS TAXI-1.8 (A) |
| Exact Purpose for which vehicle was being used at time of accident           | HIRE AND REWARD    |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO                 |
| If No, Please state action to be taken                                       | THIRD PARTY        |
| Vehicle Category   | TAXI               |

### Insurance Company

|                           |                                |
|---------------------------|--------------------------------|
| Name of Insurance Company | MS FIRST CAPITAL INSURANCE LTD |
| Type Of Coverage          | THIRD PARTY FIRE AND/OR THEFT  |
| Fleet Policy              | YES                            |
| Policy Number             | D-18090213MFSH                 |
| Cover Note Number         |                                |

### Driver

|                      |                        |
|----------------------|------------------------|
| Name of Driver       | TAN SIAM CHOON         |
| NRIC No              | S1378234B              |
| Date Of Birth        | 19/09/1959             |
| Occupation           | OUTDOOR                |
| Date Of Driving Pass | 23/10/1979             |
| Driving Experience   | 38 YEARS AND 10 MONTHS |
| Gender               | MALE                   |
| Mobile Number        | (LOCAL) +65-800000000  |
| Fax Number           |                        |
| Contact Number       |                        |
| EMail Address        | NOEMAIL                |

|   |               |
|---|---------------|
| Address   | 11            |
| Postcode  |               |
| Was driver an employee of the Insured's Company     | NO            |
| If No, Relationship of the Driver with the Insured  | OTHER - HIRER |
| Vehicle Registration Number of Driver's Own Vehicle | -             |
|   | -             |
|   | -             |
| Insurance Company of Driver's Own Vehicle           | -             |
|   | -             |
|   | -             |

#### General Information of the Accident

|                    |            |
|--------------------|------------|
| Type Of Accident   | SIDE SWIPE |
| Weather Conditions | CLEAR      |
| Road Surface       | DRY        |

#### Other Information

|   |                |
|---|----------------|
| Was any foreign vehicle involved in this accident?  | NO             |
| Number of vehicles involved in the accident   |                |
| Was any body injured in the Accident?   | NO             |
| Was any injured conveyed to hospital by ambulance?  | NO             |
| Was any other material or property damaged?   | YES            |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO             |
| Number of Passengers (Including Driver)   | 2              |
| Passenger 1   |                |
|   | NAME: : PAX    |
|   | GENDER: : MALE |

#### Details of Police Action

|   |    |
|---|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

I WAS TRAVELLING ALONG TEMASEK AVE TOWARDS RITZ CARLTON WITH ONE PASSENGER (MALE INDIAN) ON BOARD. WHILST I WAS TRAVELLING STRAIGHT IN MY LANE, SUDDENLY A VEHICLE SJC8330K WHICH WAS TRAVELLING ON MY LEFT CUT TOWARDS MY LANE AND COLLIDED ONTO THE LEFT PORTION OF MY TAXI

#### Attachment(s)

|   |     |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### Details of Witness 1

|               |         |
|---------------|---------|
| Name          | UNKNOWN |
| Phone Number  |         |
| Email Address |         |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |                |
|-----------------------------|----------------|
| Vehicle Registration Number | SJC8330K       |
| Vehicle Make/Model/Colour   |                |
| Details Of Properties       |                |
| Vehicle Category            | PRIVATE CAR    |
| Name of Driver              | FANG SAI LEUNG |
| NRIC/Passport Number        | S2673000G      |
| Contact Number              |                |

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### SKETCH PLAN

Temasek Avenue.

A-5HD6346Y

B- SJC 8330K.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature \_\_\_\_\_  
Date & Time: \_\_\_\_\_

Tan Siann Choon 3826 12/9/18

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

12/9/2018

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

*28/2/18* 12/9/18

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*[Signature]* 12/9/2018

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## SMRT Accident Taxi Repair Estimates

**Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre**

 Reg. No. : SHD 6346Y Ref. No. TAX 9 / 18 / 2044

 Make / Model : PRIUS 4 Reg. Date : 19/12/2017

 Name of Driver : TAN SIAM CHOON

 Date/Time of Accident : 11/09/2018 18:30

Surveyer is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

Taxi is Towed Back ? YES / NO

Replacement Taxi Issued ? YES / NO

 Accident Repair Job Card No. : 24097916

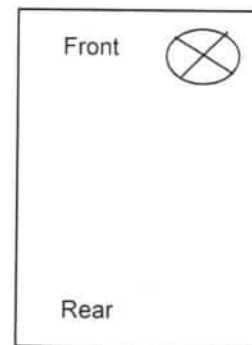
Special Instruction to ARC, if any :

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Signed : \_\_\_\_\_ Date : \_\_\_\_\_

*The damages on the Taxi are as indicated in the following diagram :*

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

 Chassis No : JTDKB3FU403578843 Mileage : \_\_\_\_\_

Date Prepared : \_\_\_\_\_ Repair Completed date/time: \_\_\_\_\_

**Summary of Repair Estimates**

|                                | Quotation from ARC   | Adjusted by Surveyor, if applicable |
|--------------------------------|----------------------|-------------------------------------|
| Total Labour Charges :         | \$ <u>676.00</u>     | \$ _____                            |
| Total Spray Painting Charges : | \$ <u>756.00</u>     | \$ _____                            |
| Total Material Charges :       | \$ <u>\$1,079.54</u> | \$ _____                            |
| Other Charges :                | \$ <u>180.00</u>     | \$ _____                            |
| <b>TOTAL</b> :                 | \$ <u>2691.54</u>    | \$ _____ ( )                        |
| No. of Repair Days :           | [ <u>5</u> ] days    | [ <u>2</u> ] days                   |

 Signature : \_\_\_\_\_  
 Prepared by: FOO  
13/09/2018 11:54

Adjusted by: \_\_\_\_\_

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

QN No. \_\_\_\_\_ Invoice No. \_\_\_\_\_ Invoice Date \_\_\_\_\_

Signed : \_\_\_\_\_ Date : \_\_\_\_\_

## Part 1 - Labour Works

Ref. No. TAX 9 / 18 / 2044

| Job Scope                  | Quotation from ARC | Adjusted by Surveyor, if applicable |
|----------------------------|--------------------|-------------------------------------|
| TO REPAIR FRONT LH PORTION | 676.00             | 400 /                               |
|                            |                    |                                     |
|                            |                    |                                     |
|                            |                    |                                     |
|                            |                    |                                     |
|                            |                    |                                     |
| <b>Total Labour</b>        | \$ 676.00          | \$                                  |

## Part 2 - Spray Painting &amp; Panel Beating Related Works

| Job Scope                                       | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| TO REPSRAY FRONT BUMPER                         | 378.00             | 200 /                               |
| TO RESPRAY FRONT FENDER LH                      | 378.00             | 200 /                               |
|   |                    |                                     |
|   |                    |                                     |
|   |                    |                                     |
|   |                    |                                     |
| <b>Total Spray Painting &amp; Panel Beating</b> | \$ 756.00          | \$                                  |

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

| Job Scope                               | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| TO CHECK WIRING AND SYSTEM FUNCTION     | 80.00              | 20 /                                |
| TO APPLY RUST-PROOFING ON AFFECTED AREA | 100.00             | 40 /                                |
|   |                    |                                     |
|   |                    |                                     |
|   |                    |                                     |
|   |                    |                                     |
|   |                    |                                     |
| <b>Total Other Costs</b>                | \$ 180.00          | \$                                  |

Page ( )

FR-AS-ARC-02 Rev 6

**Section A - Accident Details**

|                                    |                    |
|------------------------------------|--------------------|
| Registration Number                | SHD6346Y           |
| Case Reference Number              | TAX/09/18/2044     |
| Registration Date                  | 19/12/17           |
| Company Type                       | SMRT Taxis Pte Ltd |
| Make                               | TOYOTA             |
| Model                              | PRIUS4             |
| Name of Driver                     | TAN SIAM CHOON     |
| Type of Accident                   | Side Swipe         |
| Accident Date and Time             | 11/09/18 6:30 PM   |
| Accident Reported Date and Time    | 12/09/18 10:00 AM  |
| Is Surveyor Required?              | Yes                |
| Survey by                          |                    |
| Vehicle Is Towed Back?             | No                 |
| Towed Back Date and Time           |                    |
| Replacement Vehicle issued?        | No                 |
| Job Card Number                    | 24097916           |
| Special Instruction to ARC, if any |                    |
| Prepared Date and Time             | 13/10/18 11:05 AM  |
| Chassis Number                     |                    |
| Mileage                            |                    |
| Work Shop                          |                    |
| Repair Completion Date and Time    |                    |

### Section B - Summary of Repair Estimates

#### Summary of Repair Estimates

|                              | Quotation from ARC | Adjusted by Surveyor, if applicable |
|------------------------------|--------------------|-------------------------------------|
| Total Labour Cost            | \$676.00           | \$400.00                            |
| Total Spray Cost             | \$756.00           | \$400.00                            |
| Total Spare Part Cost        | \$1,172.85         | \$39.68                             |
| Total Other Cost             | \$180.00           | \$60.00                             |
| <b>TOTAL COST</b>            | <b>\$2,784.85</b>  | <b>\$899.68 (P/P)</b>               |
| Lump Sum Total               | \$0.00             | \$0.00                              |
| Number of Repair Days        | 5.0                | 2.0                                 |
| Prepared / Adjusted By       | Kim Ming Chin      | Naz (LKK) / MSIG                    |
| ARC / Surveyor Sign Off Date |                    |                                     |
| Signature                    |                    |                                     |
| Remarks                      |                    |                                     |

### Section C - Quotation and Accident Invoice Details

|                  |              |                |  |
|------------------|--------------|----------------|--|
| Quotation Number | QN-1810-0354 | Invoice Number |  |
| Quotation Date   | 18.10.2018   | Invoice Date   |  |
| Invoice Amount   |              | Prepared Date  |  |

### Section D - Details of Repair Estimates

#### Part 1 - Labour Works

| Job Scope            | Quotation from AR | Adjusted by Surveyor, if applicable |
|----------------------|-------------------|-------------------------------------|
| TO REPAIR LH PORTION | \$676.00          | \$400.00                            |
| <b>Total Labour</b>  | <b>\$676.00</b>   | <b>\$400.00</b>                     |

#### Part 2 - Spray Painting & Panel Beating Related Works

| Job Scope                                       | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| TO RESPRAY FRONT FENDER LH                      | \$378.00           | \$200.00                            |
| TO REPSRAY FRONT BUMPER                         | \$378.00           | \$200.00                            |
| <b>Total Spray Painting &amp; Panel Beating</b> | <b>\$756.00</b>    | <b>\$400.00</b>                     |

**Part 3 - Other Costs - Accident and Accident Repair Related Expense**

| Job Scope                               | Quotation from ARC | Adjusted by Surveyor, if applicable |
|---|--------------------|-------------------------------------|
| TO CHECK WIRING AND SYSTEM FUNCTION     | \$80.00            | \$20.00                             |
| TO APPLY RUST-PROOFING ON AFFECTED AREA | \$100.00           | \$40.00                             |
| Total Other Costs                       | \$180.00           | \$60.00                             |

**Part 4 - Spare Parts / Material Usage**

| Part Number | Portion | Stock Number | Part Name                   | Quantity | List Price (\$) | Discount (%) | Final Price (\$) | Estimator Approved | Surveyor Approved |
|-------------|---------|--------------|-----------------------------|----------|-----------------|--------------|------------------|--------------------|-------------------|
|             |         | 5211647050   | SUPPORT, FR BUMPER LH       | 1.00     | \$82.30         | 25.00        | 0.00             | Replace            | Not Given X       |
|             |         | 5211947962   | COVER, FR BUMPER            | 1.00     | \$495.50        | 100.00       | 0.00             | Replace            | Repair XR         |
|             |         | 7537447140   | EMBLEM, SIDE PANEL (HYBRID) | 1.00     | \$52.90         | 25.00        | \$39.68          | Replace            | Replace           |
|             |         | 5380247100   | FENDER SUB-ASSY, FR, LH     | 1.00     | \$933.10        | 100.00       | 0.00             | Replace            | Repair XR         |
| Total       |         |              |                             |          | \$1,563.80      |              | \$39.68          |                    |                   |

SVC

NR2C

**Added Spare Parts / Material Usage After Surveyor Signed off**

| Part Number | Portion | Stock Number | Part Name | Quantity | List Price \$ | Discount (%) | Final Price (\$) | ARC Check | Surveyor Check |
|-------------|---------|--------------|-----------|----------|---------------|--------------|------------------|-----------|----------------|
| Total       |         |              |           |          |               |              |                  |           |                |

\$39.68  
 + \$400.00  
 + \$460.00  
 -----  
 \$899.68

FINALIZED PART BY PART REPAIR \$899.68 / 2 DAYS.

NAZUKU  
7/1

25/11/19

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

| CLAIM SUBFOLDER TRACKING |             |               |  |  |  |            |   |
|--------------------------|-------------|---------------|--|--|--|------------|---|
| Case                     | Notified    | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                | Ins Auth'd | Status  |
| Main                     | 10 Oct 2018 |               | 10 Oct 2018<br>11:47<br><a href="#">Edit Adj Rpt</a> | <b>S\$899.68</b><br><a href="#">Edit Estimates</a> | <b>S\$899.68</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main  | Reference | Claim Details          | Documents   | Show All |         |             |              |            |       |
|---|-----------|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>  |           |                        |   |          |         |             |              |            |       |
| Insured: <b>FAN SAI LEUNG</b> , ID: S2673000G, Tel: +6598381868, Email: NOEMAIL   |           |                        |   |          |         |             |              |            |       |
| Main Claimant: <b>SMRT TAXIS PTE LTD</b> , Co. Reg. No.: 198905369K   |           |                        |   |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SHD6346Y</b>   |           | Date of Loss:          | 11/09/2018 18:00 - :59<br>[8 Months and 23 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type: <b>TP / 572635</b>  |           | Policy/Cover Note No.: | P28711607DMA (Comprehensive)<br>Coverage: 23/03/2018 - 22/03/2019           |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured): <b>SJC8330K</b>   |           | Policy No. (Claimant): |   |          |         |             |              |            |       |
|   |           | Excess:                |   |          |         |             |              |            |       |
| Repairer: <b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628   |           |                        |   |          |         |             |              |            |       |
| Handling Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Monica Chung Pei Zhen</b> - 6594 2552]                             |           |                        |   |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Muhammad Nazril Bin Abdullah</b> ] ... [Imm.Advice due 11/10/2018]                     |           |                        |   |          |         |             |              |            |       |
| Driver/Custodian (Insured): <b>FAN SAI LEUNG (55 / Male)</b> , NRIC: S2673000G, Tel: +6598381868  |           |                        |   |          |         |             |              |            |       |
| Adj Asg. Remarks: Direct survey done  |           |                        |   |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>   |           |                        |   |          |         |             |              |            |       |
| There are no mail for this case.  |           |                        |   |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |           |                        |   |          |         |             |              |            |       |
| Due Date  | Priority  | Type                   | Task Group  | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.   |           |                        |   |          |         |             |              |            |       |



## Claim Documents

**\*SHD6346Y (572635)**  
**[SJC8330K]**  
**TP**  
**SMRT TAXIS PTE LTD**  
**Sep 11 2018 6:00PM**  
**[FAN SAI LEUNG]**  
**SMRT Automotive Services Pte Ltd**

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

**View** View in Browser

| Video |                |   |           | 1 per page | <input checked="" type="checkbox"/> |
|-------|----------------|---|-----------|------------|-------------------------------------|
| No    | Finalized On   | MSIG Insurance (Singapore) Pte. Ltd. (HQ) | Thumbnail |            | Print                               |
| 1     | 25/10/18 17:40 | Video - AccidentOI                        |           | Load MOV   |                                     |

| Assessment Reports |                |   |           | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|---|-----------|------------|-------------------------------------|
| No                 | Finalized On   | MSIG Insurance (Singapore) Pte. Ltd. (HQ)   | Thumbnail |            | Print                               |
| 1                  | 10/10/18 11:45 | <b>Accident Statement</b><br><small>From: SC - Reg. No: SJC8330K, Claimant: FAN SAI LEUNG</small> |           | Load HTM   |                                     |

| Photos/Images |                 |                                   |           | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|-----------|------------|-------------------------------------|
| No            | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail |            | Print                               |
| 1             | 13/11/18 11:34  | General View                      |           | Load JPG   | <input checked="" type="checkbox"/> |
| 2             | 13/11/18 11:34  | General View                      |           | Load JPG   | <input checked="" type="checkbox"/> |
| 3             | 13/11/18 11:34  | General View                      |           | Load JPG   | <input checked="" type="checkbox"/> |
| 4             | 13/11/18 11:34  | General View                      |           | Load JPG   | <input checked="" type="checkbox"/> |
| 5             | 13/11/18 11:34  | General View                      |           | Load JPG   | <input checked="" type="checkbox"/> |
| 6             | 13/11/18 11:34  | General View                      |           | Load JPG   | <input checked="" type="checkbox"/> |
| 7             | 13/11/18 11:34  | Odometer Reading                  |           | Load JPG   | <input checked="" type="checkbox"/> |
| 8             | 13/11/18 11:34  | Chassis Number                    |           | Load JPG   | <input checked="" type="checkbox"/> |
| 9             | 25/01/19 11:26  | Photo After Spray                 |           | Load JPG   | <input checked="" type="checkbox"/> |
| 10            | 25/01/19 11:26  | Photo After Spray                 |           | Load JPG   | <input checked="" type="checkbox"/> |
| 11            | 25/01/19 11:26  | Photo After Spray                 |           | Load JPG   | <input checked="" type="checkbox"/> |

| Documentation |                |   |           | 1 per page | <input checked="" type="checkbox"/> |
|---------------|----------------|---|-----------|------------|-------------------------------------|
| No            | Finalized On   | MSIG Insurance (Singapore) Pte. Ltd. (HQ)   | Thumbnail |            | Print                               |
| 1             | 10/10/18 11:45 | <b>SHD6346Y GIA Rpt</b><br><small>From: SC - Reg. No: SJC8330K, Claimant: FAN SAI LEUNG</small> |           | Load PDF   |                                     |
| 2             | 10/10/18 11:47 | <b>LKK Preliminary Advice</b>   |           | Load PDF   |                                     |
| 3             | 10/10/18 11:47 | <b>TP estimate</b>  |           | Load PDF   |                                     |
| 4             | 10/10/18 11:47 | <b>Direct survey email frm LKK</b>  |           | Load PDF   |                                     |
| 5             | 23/01/19 09:03 | <b>PHOTO 1</b>  |           | Load JPG   | <input checked="" type="checkbox"/> |
| 6             | 23/01/19 09:03 | <b>PHOTO 2</b>  |           | Load JPG   | <input checked="" type="checkbox"/> |

## Documents Checklist

| DOCUMENTS CHECKLIST   | Reset | Save | Print |
|---|-------|------|-------|
| There are no document checklists configured.                                |       |      |       |
| <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> |       |      |       |

Show Remarks To: ☐ Handling Insurer  
Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG18016799/NQBE2

Date: 28/01/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: P28711607DMA

Claimant Vehicle No: SHD6346Y

Insured Vehicle No: SJC8330K

Date of Loss: 11/09/2018

Nature of Claim: TP

Claim No: 572635

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHD6346Y

Make &amp; Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A)

Reg. Date: 19/12/2017 (Man. Year: 2017)

Colour: Brown

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 2ZR8279743

Chassis No: JTDKB3FU403578843

Odometer: 43439 km

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Falken 6 mm

Rear Left Side: Yokohama 5 mm

Front Right Side: Falken 6 mm

Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS           | Repairer's      | Adjuster's    | Difference      | Diff %       |
|--------------------------|-----------------|---------------|-----------------|--------------|
| Parts                    | 1,563.80        | 39.68         | 1,524.12        | 97.46        |
| Miscellaneous Items      | 0.00            | 0.00          | 0.00            |              |
| Labour                   | 1,612.00        | 860.00        | 752.00          | 46.65        |
| Paintwork Labour         | 0.00            | 0.00          | 0.00            |              |
| Towing                   | 0.00            | 0.00          | 0.00            |              |
| <b>Nett Amount (S\$)</b> | <b>3,175.80</b> | <b>899.68</b> | <b>2,276.12</b> | <b>71.67</b> |

## INSPECTION

Date of Assignment: 10/10/2018

Date Inspected: 13/09/2018 Inspected At:

SMRT Automotive Services Pte Ltd  
(Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Reference

|                      |  |   |
|----------------------|--|---|
| <b>Part Source:</b>  | MRM-SG   | Version: 1.0 (Last Synchronised: 28 Jan 2019)                     |
| <b>Parts:</b>        | 144  | TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's   | (Price-denominated Standard List)                                 |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SHD6346Y)  |   |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |   |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.   |   |

### Recommended Parts

| No. | Qty | Part No. | Particulars                             | Condition     | Repairer's               | Amount                     |
|-----|-----|----------|---|---------------|--------------------------|----------------------------|
| 1   | 1   |          | *EMBLEM, SIDE PANEL (HYBRID) (DISC 25%) | Necessary     | 52.90 F                  | *39.68 F                   |
| 2   | 1   |          | *SUPPORT, FR BUMPER LH                  | Not Necessary | 82.30 F                  | *- F                       |
| 3   | 1   |          | *COVER, FR BUMPER                       | Repair        | 495.50 F                 | *- F                       |
| 4   | 1   |          | *FENDER SUB-ASSY, FR, LH                | Repair        | 933.10 F                 | *- F                       |
|     |     |          |   |               | <b>Total Parts (S\$)</b> | <b>1,563.80      39.68</b> |

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                       | Particulars                             | Lab.Type | Repairer's | Amount |
|--------------------------|---|----------|------------|--------|
| <u>Labour Items</u>      |   |          |            |        |
| 1                        | PANEL BEATING & BODY WORK               | New      | 676.00     | 400.00 |
| 2                        | SPRAY PAINT                             | New      | 756.00     | 400.00 |
| 3                        | TO CHECK WIRING AND SYSTEM FUNCTION     | New      | 80.00      | 20.00  |
| 4                        | TO APPLY RUST-PROOFING ON AFFECTED AREA | New      | 100.00     | 40.00  |
| Gross Labour Cost (\$\$) |   |          | 1,612.00   | 860.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >