

REF: MSIG CC3/MS(180)16798/Number

Surveyor: NAZ

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: SLU 5335Z
 Policy No. A29069766MKF
 Claims No. 570178
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SG 5528 A Yr Regn: 26 OCT 2017
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: VOLVO B9TL 9.4L AWD c.c 9,364
 Colour: GREEN A/C: Insured / Std / NI / NA
 Sp. Reading: 65,869 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: YU3S4P920HA183451
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or _____
 Brake: Inorder / Jammed / Leaked / Burnt or _____
 Modi: Nil / S/Rim / STD A/Rim or _____
 Tyre Size: F: 275/70 R22.5
 R: _____

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or FIAT (F) CONTINENTAL

Bal. or Market Value: _____
 IDAC Accident Rport: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

Front		Rear	
R/Bal. <u>7</u>	mm	R/Bal. <u>5/5</u>	mm
L/Bal. <u>7</u>	mm	L/Bal. <u>5/5</u>	mm
D.O.A. <u>8/9/18</u>		D.O.I. <u>13/9/18</u>	

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Survey held at SMART WOODLAND
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
O/S REAR
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	SG 5528A - X
	SLU 5335Z - X
17/11/18	Email GIA to Iryani
3/10/18	@535pm Catherine will finalise with us
31/10/18	Rece amend est from Catherine
17/12/18	Email pret. revised via merimen
17/12/18	Final fig \$6534.96 (Red 949.21, 13%) confirmed by email

RECEIVED 17 DEC 2018

MSIG P/P

 17/12/2018

Date/Time, File Pass to? : Preli. Report
 : Final Report
 1) _____
 Date/Time, File Return to? _____

Days Of Repair: 2
 Resurvey No. of Trip: 1

Survey Fee:	150
Transportation:	
10	
TOTAL	150

2) 17/12 - typist
 Report Format: merimen
 Lump Sum / I.B.I: (\$ 6534.96)

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech. Invs (\$)
 : Weekend (\$)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Sep 2018		17 Sep 2018 10:20 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SG5528A	Date of Loss:	08/09/2018 17:00 - :59 [10 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 570178	Policy/Cover Note No.:	A29069766MKF (Comprehensive) Coverage: 01/02/2018 - 31/01/2019
Vehicle Reg. No. (Insured):	SLU5335Z	Policy No. (Claimant):	
		Excess:	S\$2,000.00
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eng Huey Ni - 6643 1314]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Imm.Advice due 18/09/2018]		
Driver/Custodian (Insured):	ANG XIANG WEI (), NRIC: S8604571J, Tel: +6591504225		

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 17 September 2018 9:47 AM
To: iryani_amin@sg.msig-asia.com
Cc: SUR; Accounts (LKKAuto); KKLau
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 8/9/2018, SG 5528A (TP VEHICLE), SLU 5335Z (OI VEHICLE)
Attachments: EST.pdf; GIA.pdf; POLICE REPORT.pdf

Dear Iryani,

Please be informed that we had inspected the vehicle SG 5528A at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 13/9/18.

Enclosed herewith a copy of TP's GIA report, police report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Eng Huey Ni	Date: 17 Dec 2018
<u>Preliminary Advice</u>	

Insured Vehicle No	: SLU5335Z		
TP Vehicle No	: SG5528A	Accident Date	: 08/09/2018
Make	: VOLVO B9TL	Assignment Date	: 17/09/2018
Date of Inspection	: 13/09/2018	Est. Duration of Repair	: 2.00
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s rear portion and parts claimed are consistent to the accident.

	Repairer's Estimate (Gross)	:S\$	7,484.17
	Revised Amount	:S\$	6,534.96
	Check Items (Estimated)	:S\$	0.00
	Total	:S\$	6,534.96
	Lump Sum Repair	:S\$	
Total Loss Consideration			
	New for Old Value	:S\$	
	Pre-Accident Value	:S\$	
	COE / PARF Rebate	:S\$	
	Salvage Value	:S\$	
	Margin for Repair	:S\$	

Remarks

The vehicle is economical/not economical for repair.

The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/09/2018 12:26
Date Of Accident	08/09/2018 17:10
Exact Location Of Accident	LENTOR AVENUE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SG5528A
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-81111111

Vehicle Particulars

Manufacturer	VOLVO
Model	DOUBLE DECKER
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-II027592MFBP
Cover Note Number	

Driver

Name of Driver	LIM YAN HONG
Passport No/FIN	G2550372X
Date Of Birth	02/02/1991
Occupation	OUTDOOR
Date Of Driving Pass	26/10/2015
Driving Experience	2 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	NA
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	90

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	ANG MO KIO NORTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 51 ANG MO KIO AVE 9 , POSTCODE: 569784 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4849999 - FAX NO: 62181399
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT - T/20180908/2158

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PEND DOWNLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLU5335Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name ANG XIANG WEI

Approximate Age

Injuries Sustain

Injured person in which vehicle? SLU5335Z

Were seat belts worn?

Was this injured conveyed to hospital by ambulance? YES

Address

Postcode

DETAILS OF INJURED PERSON 2

Name

Approximate Age

Injuries Sustain

Injured person in which vehicle? SLU5335Z

Were seat belts worn?

Was this injured conveyed to hospital by ambulance? YES

Address

Postcode

Accident Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 11/9/18



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



T/20180908/2158

1 of 3

Police Station Of Origin:
Ang Mo Kio North N.P.C
51 Ang Mo Kio Avenue 9 SINGAPORE
569784
Tel No: 1800-4849999

Report No. T/20180908/2158

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 08/09/2018 20:33	Vide Report No.: F/20180908/0213	Station Diary No.: 57
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Informant's Particulars			
Name of Informant: LIM YAN HONG		Address:	
ID Type / ID No.: FIN NO / G2550372X		Contact No.: Home/Office: Mobile: 81249252	
Nationality: MALAYSIAN		Email:	
Sex: Male	Age: 27	Date of Birth: 06/02/1991	Type of Informant: Driver
Race: Chinese		Language: English	Institution / School Name:
Occupation: BUS CAPTAIN		Driving Licence Information: Class: 2B,3,4A Date of Expiry:	

General Information of the Accident				
Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 08/09/2018 17:10	Type of Location: Straight Road
Location: Along Road 1 LENTOR AVENUE				
Towards the direction of Yishun; after bus stop B59011				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SG5528A	Bus/Coach/Mi nibus				Slightly Damaged	80
SLU5335Z	Car				Seriously Damaged	1

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20180908/2158

Police Station Of Origin:
Ang Mo Kio North N.P.C
51 Ang Mo Kio Avenue 9 SINGAPORE
569784
Tel No: 1800-4849999

3 of 3

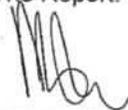
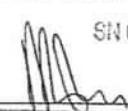
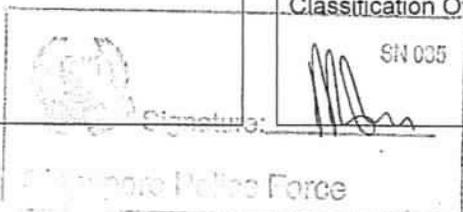
Report No. T/20180908/2158

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: F / SI MOHAMMED BIN ZAINOL 	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 08/09/2018 20:33
Officer In Charge Of Case: TP / GIT / SI YEO CHUN JIAN Contact No.: 65476213	Classification Of Case:  SN 035
Authentication Stamp NP168 	Signature: 



**SINGAPORE
POLICE FORCE**



T/20180908/2158

Police Station Of Origin:
Ang Mo Kio North N.P.C
51 Ang Mo Kio Avenue 9 SINGAPORE
569784
Tel No: 1800-4849999

2 of 3

Report No. T/20180908/2158

CONTINUATION OF REPORT

Driver			
Name	LIM YAN HONG	ID No.	G2550372X
Related Vehicle	SG5528A (Bus/Coach/Minibus)	Contact No.	81249252
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,3,4A Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	ANG XIANG WEI	ID No.	NIL
Related Vehicle	SLU5335Z (Car)	Contact No.	81002757
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 08/09/2018 at or about 5:10PM I was driving along Lentor Avenue when a HONDA VEZEL car hit onto my rear right side of the bus. None of my passengers including myself were injured. But the other driver was seen with blood on his face and the bandage on his right arm was bloodied. He was conveyed to KTPH by ambulance. The police at scene interviewed me and recorded my statement there and then. I was also advised to lodge this police report. The in-charge case is TP IO Raziz (Tel:65476200). My bus has video recordings.

SMRT Accident Bus Repair Estimate

Section A - To be completed by Claims Advisor, KJ/AMK Duty Officer

Reg. No. Sig TIB/SMB 5528A Ref. No. BUS/BPS-09 / 18 / 1014

Make / Model : VOLVO Reg. Date : _____

Name of Driver : 20299

Date/Time of Accident : 12/09/2018 06:14

Surveyer is Required ? YES / NO

If Yes, VICOM / LKK / UAS / AIS / Others _____

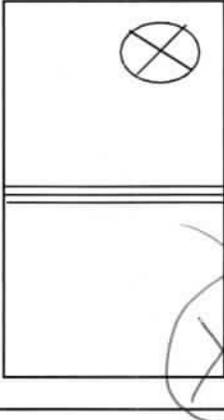
Bus is Towed Back ? YES / NO

Accident reporting date : 12/09/2018 14:34

Type of Accident : Skid / Head-Rear / Head-On / Side Swipe / Others

Special Instruction to ARC, if any :
Rear RH Portion Dented.
2 scratches

The damages on the Buses are as indicated in the following diagram :



Signed : _____ Date : _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

Accident Repair Job Card No : _____ Chassis No : _____

Mileage : _____ Date Prepared : _____

Summary of Repair Estimates Repair Completed : _____

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ <u>1060.00</u> ✓	\$ _____
Total Spray Painting Charges :	\$ <u>602.00</u> ✓	\$ _____
Total Material Charges :	\$ <u>4807.57</u> ✓	\$ _____
Other Charges :	\$ <u>N/A</u>	\$ _____
TOTAL :	\$ <u>6469.57</u> ✓	\$ _____ ()

Lump Sum Repair, if any : \$ _____

No. of Repair Days : [2] days [2] days

Signature : Prepared by: Sunny Tan Sunny Tan Adjusted by: _____

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. _____ Invoice No. _____ Invoice Date _____

Signed : _____ Date : _____

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
To REMOVE & INSTALL ABOVE ITEMS AND REPAIR OTHERS DAMAGE SFFECTED AREAS	\$ 10607	\$ 795
Total Labour	\$	\$

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$ 6027	500
Total Spray Painting & Panel Beating	\$	\$

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

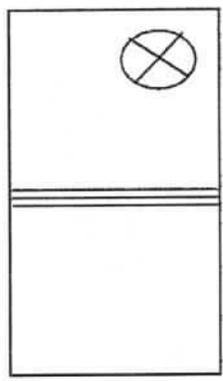
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs	\$	\$

SMRT Accident Bus Repair Estimate

Section A - To be completed by Claims Advisor/, KJ/AMK Duty Officer

Reg. No. : TIB/SMB/SG 5528A Ref. No. BUS/BPS 09 / 18 / 1014
 Make / Model : VOLVO Reg. Date : 26/10/17
 Name of Driver : _____
 Date/Time of Accident : 08/09/2018 0:13PM
 Surveyer is Required ? YES / NO
 If Yes, VICOM / LKK / UAS / AIS / Others _____
 Bus is Towed Back ? YES / NO
 Accident reporting date : 11/09/2018 12:00PM
 Type of Accident : Skid / Head-Rear / Head-On / Side Swipe / Others
 Special Instruction to ARC, if any :
 Rear RH portion Dented & Scratches

The damages on the Buses are as indicated in the following diagram :



Signed : _____ Date : _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

Accident Repair Job Card No : _____ Chassis No : YV3S4P920HA183451
 Mileage : _____ Date Prepared : _____
 Summary of Repair Estimates Repair Completed : _____

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ 1,060.00	\$ _____
Total Spray Painting Charges :	\$ 602.00	\$ _____
Total Material Charges :	\$ 5,116.28	\$ _____
Other Charges :	\$ -	\$ _____
TOTAL :	\$ 6,778.28	\$ _____ ()
Lump Sum Repair, if any :		\$ _____
No. of Repair Days :	[3] days	[] days
Signature :	Prepared by: Sunny Tan	Adjusted by:

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. _____ Invoice No. _____ Invoice Date _____
 Signed : _____ Date : _____

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	\$ 1,060.00	\$795 -
Total Labour	\$ 1,060.00	\$

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$ 602.00	\$500v
Total Spray Painting & Panel Beating	\$ 602.00	\$

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs	\$	\$



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 15/12/2018

User ID : CatherineLee

Section A - Accident Details	
Registration Number	SG5528A
Case Reference Number	BUS/09/18/1014
Registration Date	26/10/2017
Company Type	SMRT Buses Ltd
Make	VOLVO
Model	B9TL
Name of Driver	Lim Yan Hong
Type of Accident	Side Swipe
Accident Date and Time	08/09/2018 5:10 PM
Accident Reported Date and Time	11/09/2018 12:00 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24098029
Special Instruction to ARC, if any	
Prepared Date and Time	22/09/2018 11:13 AM
Chassis Number	YV3S4P920HA183451
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,060.00	\$795.00
Total Spray Cost	\$602.00	\$500.00
Total Spare Part Cost	\$5,239.96	\$5,239.96
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$6,901.96	\$6,534.96
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Kok Khoon Goh	Naz
ARC / Surveyor Sign Off Date	14/12/2018 11:49 AM	14/12/2018 1:15 PM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 15/12/2018

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$1,060.00	\$795.00
Total Labour	\$1,060.00	\$795.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PUTTY & RESPRAY	\$602.00	\$500.00
Total Spray Painting & Panel Beating	\$602.00	\$500.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			SS 4"x4"x3MM 5 JOINT BUTT HINGE	2.00	\$124.05	10.00	\$223.29	Replace	Replace
		A12-03302	FLYSCREEN ASSEMBLY	1.00	\$926.40	10.00	\$833.76	Replace	Replace
		A12-03438	COOLER DOOR ASSEMBLY	1.00	\$2,953.65	10.00	\$2,658.29	Replace	Replace
	Body	68122080	SEAL LEVER LATCH NON LOCKING	1.00	\$137.42	10.00	\$123.68	Replace	Replace (A) SCR
6012119	Body	ATP-03415	EXT REAR O/S CORNER	1.00	\$1,556.60	10.00	\$1,400.94	Replace	Replace
Total					\$5,698.12		\$5,239.96		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 17 December 2018 2:28 PM
To: 'Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses))'; Naz (LKKAuto)
Cc: Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); AutoSvs-ARC (Bus); SUR
Subject: RE: Finalisation - SG5528A (BUS/09/18/1014) - MSIG

Dear Catherine,

WITHOUT PREJUDICE

Confirmed finalised amount \$6,534.96 @ 2 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Buses)/AR(Buses)) <catherineleesc@smrt.com.sg>
Sent: Saturday, 15 December 2018 9:07 AM
To: Naz (LKKAuto) <Naz@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC) <YewChung@smrt.com.sg>; AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>
Subject: Finalisation - SG5528A (BUS/09/18/1014) - MSIG

Hi Naz,

Attached herewith our copy of the bus repair estimate for the case.

There is a supplementary part below added into the estimate:-

1. Lever Latch Seal @ \$137.42 x 1 unit

Attached damaged photos for your perusal.

Thus, our finalised amount is \$6,534.96 @ 2 working days under part by part repair.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd

(Accident Repair Centre)

DID: 6866 2669 Fax: 6368 5592

catherineleesc@smrt.com.sg



Moving People, Enhancing Lives

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Sep 2018		17 Sep 2018 10:20 Edit Adj Rpt	S\$6,534.95 Edit Estimates	S\$6,534.95 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SG5528A	Date of Loss:	08/09/2018 17:00 - :59 [10 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 570178	Policy/Cover Note No.:	A29069766MKF (Comprehensive) Coverage: 01/02/2018 - 31/01/2019
Vehicle Reg. No. (Insured):	SLU5335Z	Policy No. (Claimant):	
		Excess:	S\$2,000.00
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Eng Huey Ni - 6643 1314]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 17/10/2018]		
Driver/Custodian (Insured):	ANG XIANG WEI (), NRIC: S8604571J, Tel: +6591504225		
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
There are no mail for this case.			
ALL ASSOCIATED TASKS		View All	Search Tasks
		Create New Task	Complete
Due Date	Priority	Type	Task Group
			Subject
			Handler
			Assigned By
			Completed On
			Created On
			Done?
No results.			

Claim Documents

***SG5528A (570178)**
[SLU5335Z]
TP
SMRT BUSES LTD
Sep 8 2018 5:00PM
[GRAB RENTALS PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter		View <input type="button" value="View in Browser"/>		
Assessment Reports		1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>		
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	17/09/18 10:19	Accident Statement <small>From: SC - Reg. No: SLU5335Z, Claimant: GRAB RENTALS PTE LTD</small>	1 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/12/18 14:24	Adjuster Immediate Advice	1 Load HTM	
Photos/Images			3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
2	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
3	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
4	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
5	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
6	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
7	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
8	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
9	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
10	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
11	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
12	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
13	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
14	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
15	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
16	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
17	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
18	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
19	17/12/18 10:01	General View	1 Load JPG <input checked="" type="checkbox"/>	
20	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
21	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
22	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
23	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
24	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
25	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
26	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
27	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
28	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
29	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
30	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
31	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	
32	17/12/18 10:06	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
33	17/12/18 10:06	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
34	17/12/18 10:06	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
35	17/12/18 10:06	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
36	17/12/18 10:06	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
37	17/12/18 10:06	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
38	17/12/18 10:06	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
39	17/12/18 10:06	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
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47	17/12/18 10:06	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
48	17/12/18 10:06	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	17/09/18 10:19	SG5528A TP E-FILE REPORT From: SC - Reg. No: SLU5335Z, Claimant: GRAB RENTALS PTE LTD	Load PDF	
2	17/09/18 10:20	ESTIMATE	Load PDF	
3	17/09/18 10:20	EMAIL FROM LKK - DIRECT SURVEY	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT**Our File No:** CC3/MSG18016798/NVBE2**Date:** 17/12/2018REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

A29069766MKF

Claimant Vehicle No : SG5528A**Insured Vehicle No :**

SLU5335Z

Date of Loss: 08/09/2018

Nature of Claim:

TP

Claim No: 570178

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SG5528A

Make & Model:

VOLVO B9TL, 9.4 D AUTO TURBO ABS (A)

Engine No:

D9196028

Reg. Date:

26/10/2017 (Man. Year: 2016)

Chassis No:

YV3S4P920HA183451

Colour:

Green

Odometer:

65869 km

Engine Capacity:

9364 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car PriceCONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

275/70 R22.5

Rear Tyre Size:

275/70 R22.5 (D)

Front Left Side:

Firenza 7 mm

Rear Left Side:

Continental 5/5 mm

Front Right Side:

Firenza 7 mm

Rear Right Side:

Continental 5/5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,822.17	5,239.95	582.22	10.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,662.00	1,295.00	367.00	22.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	7,484.17	6,534.95	949.22	12.68

INSPECTION

Date of Assignment: 17/09/2018

Date Inspected:

13/09/2018 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair:

2.0 days

Adjuster: Muhammad Nazril Bin Abdullah**Manager:** VERON CHEN*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

Different 1 cents -Finalise confirm amount: \$6,534.96

REPAIR DETAILS

Reference	
Part Source:	(Last Synchronised: 17 Dec 2018)
Parts:	N/A VOLVO B9TL 9.4 D AUTO TURBO ABS (A) (Model not available in database)
Labour:	Repairer's (Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SG5528A)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COOLER DOOR ASSEMBLY	Dented	2,953.65 F	*2,953.65 FL
2	1		*FLYSCREEN ASSEMBLY	Cracked	926.40 F	*926.40 FL
3	1		*EXT REAR O/S CORNER	Cracked	1,556.60 F	*1,556.60 FL
4	2		*SS 4X 4X 3MM 5 JOINT BUTT HINGE	Bent	248.10 F	*248.10 FL
5	1		*SEAL LEVER LATCH NON LOCKING	Scratched	137.42 F	*137.42 FL
Sub Total (S\$)					5,822.17	5,822.17
- List Item Discount on L Items 0.00/10.00% (S\$)					0.00	582.22
Total Parts (S\$)					5,822.17	5,239.95

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,060.00	795.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	602.00	500.00
			Gross Labour Cost (\$\$)	1,662.00
				1,295.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >