## Vic (LKKAuto)

From: Vic (LKKAuto)

Tuesday, 2 April, 2019 4:57 PM Sent:

To: William Tan Thoo Seng

Cc: Admin A; Vic (LKKAuto); KKLau

RE: Yr ref CC4/ASM18015849/K1ha3 (SJV 710 A) VS SHC 3860 D D.O.A. Subject:

27.08.18. (List No: 26)

**Attachments:** STATEMENT.pdf

Without Prejudice

Dear William,

We refer to your below email and to our telephone conversation earlier.

As spoken, we are pending for a copy of your LOD for us to seek mandate/offer.

As such, we would like to request a soft copy for us to expedite the matter.

We also attached a copy of our Insured's accident statement for your perusal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: William Tan Thoo Seng [mailto:williamtan@cdge.com.sg]

Sent: Wednesday, 27 February, 2019 1:59 PM To: Vic (LKKAuto); stacey.ng@axa.com.sg

Cc: sawtheng.khor@axa.com.sg; kianchuan.chan@axa.com.sg; KKLau

Subject: Yr ref CC4/ASM18015849/K1ha3 (SJV 710 A) VS SHC 3860 D D.O.A. 27.08.18. (List No : 26)

Urgent reminder.

**Outstanding** :> 6 months No development (Non reporting) \*\*\*

## Without Prejudice.

Dear Vic

On 16.11.18, we were being informed that you are the case handler.

On 09.01.19, we spoke and you informed us that you are seeking Stacey's mandate to settle.

On 22.02.19, we spoke and you informed us that AXA system error, unable to revert on status.

On 26.02.19, you told us that you are looking for the LOD (???).

Case has been long protracted for the past six months with no sign of any development. Since, your insured driver is not interested to lodge an accident report and without any further protraction, kindly confirm that you and or your Principal is repudiating liability.

Please revert.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off: 62148737 | Fax: 62141843

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