

INS. CASE OWNER:

Stacy
ANKCC4 ARM 180 15849/11/13/22
CC3, SW 180 15849/11/13/22LKK
IDAC

68761

Surveyor:

DOI:

ASSIGNMENT

Date / Time

Registered in Merimen

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No

Excess Sec II : \$5

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No:

Claim No.

Policy No.

Make / Model:

Place of Accident:

GI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHE 38600



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

14/19

VLC

16/12/19

2.45pm

16/04/19

23/05/19

SHE 38600 - 45/10/16 6016363/14/13/22; 10A 24/1/16

- 45/10/16 6019741/14/13/22; 10A 16/1/16

- 45/10/16 6020353/14/13/22; 10A 25/1/16

STV 710 A, X

- 01/06/19 WANG LU ZHONG -

- 16/12/19 2.45pm: Spoke to 02 (Mr Wang), confirmed accident details, vehicle driven by his wife and 03D (changing lane and causing collision). Inform TP claim and Rep 15849/11/13/22 agree to settle and waive HLD will be affected. Send letter to 02.

- PINKUDDO

- TP LOD IN 16/12/19

- UPGRADE 1A IN 02.

- 9800 1st OFFER TO TP.

- TP 25/05/19 OFFER.

- 9800 AXA INSTRUCTIONS.

- 02 IN. TP ACCEPTED OFFER.

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call Of: 16/11/19

After call ltr to Of:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to Of:

Authorisation To Act.

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: 10 photos

PRELIMINARY ADVICE

Date/Time:

14/19

Sent By:

Hm

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

L3

\$2,500.00

2 days

Reduction:

38 %

FINAL SETTLEMENT

Date/Time:

22/05/19

Confirm with:

Final Liability:

%

100

(Agreed)

Assessed

BOLA S/N No.:

15

Repair Cost:

(w/acc)

\$2,675.00

Loss of Rental (LOR):

\$5

400.00

(4 days)

X \$115.00

Loss of Use (LOU):

\$5

200.00

x 4 days

Loss of Income (LOI):

\$5

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

LOR + LOI

GIA/LTA Search

\$5

7.49

Medical:

\$5

-

Disbursement:

\$5

-

Legal Cost

\$5

-

Total:

\$5

3,342.49

Global Sum \$5:

3,340

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

\$5

3,340.00

Name 1:

COMPTON/LEGO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5

-

Name 2:

-

Payee 3: (Strike if N.A.)

\$5

-

Name 3:

-

Email

Call

Email

Call

Email

Call

Email

Call

Email

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Call

Email

Call

TO PROCESS RETURN TO CDR FOR CURETY FOR \$74.20
ONCE AXA PAYMENT IS IN.

08/11/23

REF:

Surveyor: Kalvin

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

ODITP/WS/ITP/RES/OD/RES/EVA/INV/MV

To Inspect Vehicle No: _____

at Workshop m/s: _____

of: _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 3860P Yr Regn: Feb 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/Tr / Prime Mover /

Truck / Trailer or

Make: Hyundai 240 cc 1685Colour: Blue A/C: Ins Std / Nil / NASp. Reading: 582902 T/Radio: Ins Std / Nil / NA

Eng/No: _____

C/No: KMHLB414AF4064528

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Ins Jammed / Leaked / Burnt orBrake: Ins Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / Rim or

Tyre Size: F: 205/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or WestlifeFront: 7 mmR/Bal. 7 mmL/Bal. 7 mmD.O.A. 27/8/8 D.O.I. 29/8/8Survey held at: CDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frnt.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

L/G \$2,000.00

CRAB: \$1,575.10 (38%)

Red- \$1267.36 33.6%

Date/Time, File Pass to? ☐ : Prel. Report1) ☐ : Final Report

Date/Time, File Return to?

2) _____

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

\$ + RS: \$ _____

Photos

Others

TOTAL

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Biddell Road Singapore 279781
Mainline + 65 6383 8220, Fax + 65 6286 9755
Workshops
10 Loyang Drive Singapore 506009 50 Serangoon Road Singapore 556118
350 Bishan Drive Singapore 570171 7 Jurong Road Way Singapore 700701
45 Pandan Road Singapore 609226 501 Yehin Industrial Park A Singapore 757001
600 Ulu Pandan Road Singapore 770002

Date/Time: 27.08.2018 15:58 Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JO NO.: 305204959

STOMER
MS COMFORT TRANSPORTATION PTE LTD
STOMER NO 7010045
PRESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65508755 (C)

REGN NO.: SHC3860D	MILEAGE
MAKE: HYUNDAI	FUEL E.....1/2.....F
MODEL I-40	DATE/TIME IN 27.08.2018 11:55
YR OF MANU 05.02.2015	TARGET DATE
CHASSIS CODE KMHLB41UMFU064528	COMPLETION DATE/TIME:

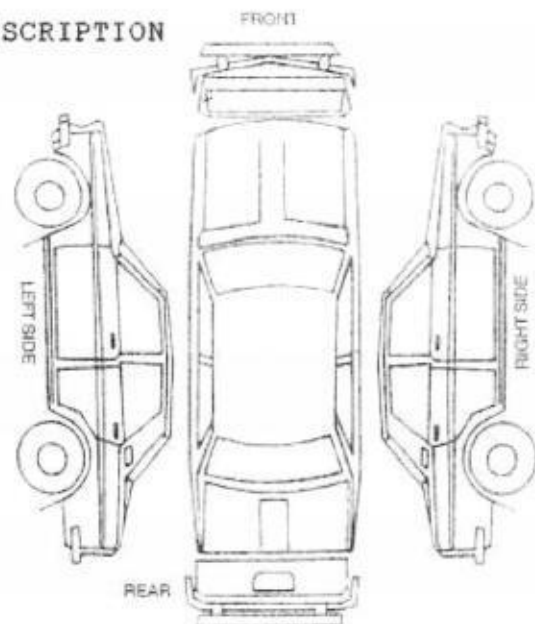
COUNT CARD NO:

JOB DESCRIPTION

Accident Date: 27.08.2018
NATURE: 3P 27.08.18

S/NO LABOR CODE

DESCRIPTION



CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

acknowledgement Slip

Exit Pass

S: SHC3860D LIMTS

Vehicle No.: SHC3860D

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHC 3860D

DATE 27/8/2018

MAKE :

MODEL : HYUNDAI i40

AXA-4S

TS

✓R

1710

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			\$ 562.30
	Front Bumper Bracket Top (RH) ?			\$ 22.40
	Front Bumper Bracket (RH) ?			\$ 24.60
	Front Fender (RH)			\$ 619.00
	Front Fender Shield (RH) X			\$ 169.80
	Front Fender Retainer X			\$ 9.20
	Frt Wheel Alignment X			\$ 150.70
	Sub Head Lamp (LH) -			
	Front wheel Core (LH) -			
	Side Mirror (LH) X repg			
	SUB TOTAL			\$ 1,558.00
	LESS 20%			\$ 311.60
	DISCOUNTED TOTAL			\$ 1,246.40
	Front Fender Advertisement Logo (RH) ✓			\$ 100.00
				Nett
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 560.00 400
	Spray Painting Charge			\$ 500.00 400
	Tuff Kote			\$ 50.00 20
	Frt Wheel Alignment			\$ 80.00 X
	TOTAL LABOUR			\$ 1,190.00
	ESTIMATE TOTAL			\$ 2,536.40

Kahin, CLK
 29/8/18 1715L

2 hrs.
 4/3
 After repair

KK Auto Consultants hence notify the Repaired of the following:
 • To resurvey after 30 days of repair
 • To display damaged parts during resurvey
 • Parts price are not subject to insurance
 • Third party survey is based on insurance basis
 • No illegal and unprofessional work
 • Supplementary culture work is required and is subject to final approval from insurance company
 Acknowledged by Repaired
 Signature:
 Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305204959

Date : 31/08/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHC3860D

Date of Accident : 27-Aug-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

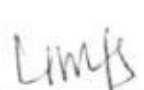
1. The repair job shall bill to: AXA --- SJV 710A
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost**
 - (c) Lumpsum Repair (if applicable)
 - Total for Lumpsum repair cost after Less: 20% \$2,500.00
 - Final Lumpsum Repair cost \$2,500.00**

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : 

Name : LIM T S

Name : KALVIN

Tel : 62148398

Date : 31/8/18

Fax : 65468156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

REPAIR ESTIMATE*

DATE 27/8/2018

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover — <i>Rebrand</i>			\$ 562.30
	Front Bumper Bracket Top (RH) <i>Xone</i>			\$ 22.40
	Front Bumper Bracket (RH) <i>Xone</i>			\$ 24.60
	Front Fender (RH) — <i>Dad</i>			\$ 619.00
	Front Fender Shield (RH) <i>X se</i>			\$ 169.80
	Front Fender Retainer <i>x m</i>			\$ 9.20
	Frt Wheel Alignment <i>x m</i>			\$ 150.70
	<i>Sub Head Lamp (LH) — crystal</i>		<i>\$1388 /</i>	
	SUB TOTAL		<i>\$15070 /</i>	\$ 1,558.00
	Front wheel cover (LH) <i>mpt</i>			\$ 311.60
	Side Mirror (LH) <i>x rep g</i>			\$ 1,246.40
	DISCOUNTED TOTAL			
	Front Fender Advertisement Logo (RH) <i>/ me</i>			\$ 100.00
	Nett			\$ 100.00
	Labour Charge			
	Panel Beating			\$ 400 560.00
	Spray Painting Charge			\$ 500.00 400.00
	Tuff Kote			\$ 50.00 40.00
	Frt Wheel Alignment			\$ 80.00 X
	TOTAL LABOUR			\$ 1,190.00
	ESTIMATE TOTAL			\$ 2,536.40
	<i>Kahinicks</i>			
	<i>29/8/8 1715L.</i>			
	<i>2 hrs.</i>			
	<i>4/3</i>			
	<i>Ashu Aprie</i>			
	LKK Auto Consultants hence notify the Reparer of the following: • To remedy before the spray painting • To display damaged parts clearly • Parts must be replaced with original or equivalent • This policy is void if the above conditions are not met • Signature _____ Date: _____			<i>4075.70</i>
				<i>3767.36</i>

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



Service Request Details

Claim

S8M00TJ6

Reference

None 

Loss Date

August 27, 2018

Request Date

September 10, 2018

Due Date

September 17, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

10/9/2018 @ 5:38pm
Mr. Lim veh in

Complaint by
Layang

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHC3860D

Make

TPVD HYUNDAI

Model
SONATA

Service Address

...

Primary Contact/Insured

WANG LU ZHONG
BLK 179 TOA PAYOH CENTRAL, #13-464, 310179, Singapore

EMAIL@SUNMEX.SG

Claim Handler

NG Stacey
6568804351
stacey.ng@axa.com.sg

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

New Message:

TYPE



SENT 9/10/18 5:31 PM

FROM NG Stacey

SUBJECT Proceed DS

BODY Insured changed lane and c/w TP.



 Re:RE: <REQUEST MANDATE> S8M00TJ6 TP APPEAL

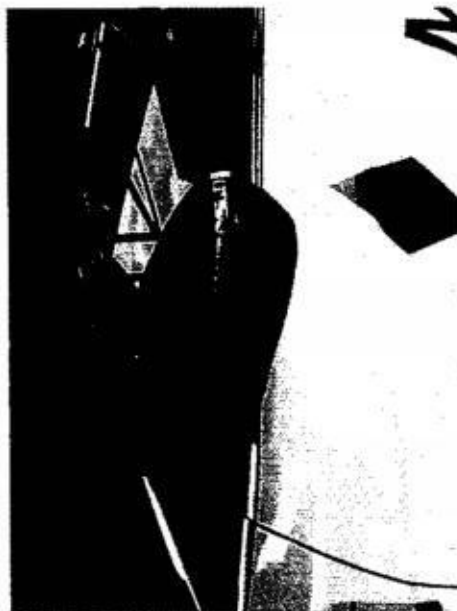
Type

 Question

Message

pls proceed

[Reply](#)







CERTIFICATION
INTERNATIONAL
800-888-1301 2004



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933
TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

TAX INVOICE

COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

INV No. ~~AG1899154~~

INV Date
Reference

06/09/2018

CC3/QW18015849/K1a3s2

Code

QW007



PROFESSIONAL SERVICE FEE

Vehicle No. SHC 3860D

Insured Veh.

Claim No.

Policy No.

Accident Date 27/08/2018

Inspection Date 29/08/2018



Description	Total
Survey Inspection	160.00
Resurvey Inspection	
Digital Photographs (2 Sets)	
Transportation	160.00
Subtotal	11.20
GST (7%)	171.20
Grand Total	

We shall be glad if you could forward the payment at your early convenience.

Cheque should be crossed and made payable to

'LKK Auto Consultants Pte Ltd'

311L

4/5 \$2,500.00

LKK Auto Consultants Pte Ltd

NSA

Payment of Incidental Cost	
Job No :	305204959
From Operations / Claims *	
☐ ** Claim File Ref :	SHC 3860D
☐ No recovery - To be expensed off	
* Delete whichever not applicable.	
** Tick the relevant box.	
Requested and Verified by	Lim J
Approved by:	Tan Pei Wei
11/09/2018	

Paid 26/10/18

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJV 710A (Insd veh)	Model:	HYUNDAI I40
	SHC 3860D (TP veh)		
Date of Accident:	27/08/2018		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:	\$	4,031.08
Final Repair Cost	:	\$	2,675.00
Loss of Token Sum	:	\$	200.00
Rental (if any)	:	\$	460.00
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$
---------	---	----

	:	\$
Final Settlement Sum (GLOBAL SUM)	:	\$ 3,340.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 3,340.00

NUR SHAQILAH BTE ABDOL
WAHAB

28/05/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18015849/K1ha3s2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 28-05-2019



ATTN: STACEY NG

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJV 710A	Veh. Inspected	SHC 3860D
Policy No.	GA010019	Coverage (\$)	0.00
Claim No.	S8M00TJ6	Excess (\$)	0.00
Assign From	STACEY NG	Assign Date	29/08/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	KMHLB41UMFU064528	Colour	BLUE
Odometer	582902	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60R16	WEST LAKE	7 mm
L/H Front Tyre	205/60R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	27/08/2018	Inspection Date	29/08/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 3860D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT BUMPER COVER (CONSISTENT)	DEFORMED	562.30	562.30
1	FRONT BUMPER BRACKET TOP (RH) (CONSISTENT)	SERVICEABLE	22.40	-
1	FRONT BUMPER BRACKET (RH) (CONSISTENT)	SERVICEABLE	24.60	-
1	FRONT FENDER (RH) (CONSISTENT)	DENTED	619.00	619.00
1	FRONT FENDER SHIELD (RH) (CONSISTENT)	SERVICEABLE	169.80	-
1	FRONT FENDER RETAINER (CONSISTENT)	SERVICEABLE	9.20	-
1	FRT WHEEL ALIGNMENT (CONSISTENT)	SERVICEABLE	150.70	-
1	HEADLAMP (LH) (CONSISTENT)	GRAZED	1,388.00	1,388.00
1	FRONT WHEEL COVER (LH) (CONSISTENT)	GRAZED	150.70	150.70
1	SIDE MIRROR (LH) (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-619.34	-544.00
			2,477.36	2,176.00
<u>SPECIAL NETT ITEMS</u>				
1	FRONT FENDER ADVERTISEMENT LOGO (RH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
			100.00	100.00
<u>LABOUR</u>				
	PANEL BEATING. INCLUSIVE OF THE REPAIR OF SIDE MIRROR (LH).		560.00	400.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	TUFF KOTE.		50.00	20.00
	FRT WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
			1,190.00	820.00
GRAND TOTAL			3,767.36	3,096.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,500.00

Report Ref No. CC4/ASM18015849/K1ha3s2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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