

ASS. REC. BY: Adrian King

REF: CC3 / ALH 18016785 / Asbnz

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \$1,000/-

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 143K

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 04 wks days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLD8595J Yr Regn: 2016 / Ine

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi Q5 c.c. 1984

Colour: Brown A/C: Insured / Std / NI / NA

Sp. Reading: 36762 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU222825G A141796

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/60R18

R: 235/60R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. \_\_\_\_\_ D.O.I. 13/09/18

Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD A16.
19/12/18	SLD 8595J - CC3 / ALH / 7001516 / Rlug 392 Confirmed P/P \$4,598.72 @ 4 days with Adrian. (\$4,922.28 Red - 52%)
	DA 730117
	RECEIVED 29 JAN 2019

Date/Time, File Pass to? 29/01/19

: Preli. Report  
 : Final Report

Days Of Repair: 4

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation: 200

S + RS: 10

Photos:

Others:

TOTAL

210

1) Typist

2)

Add Fee:  Site Insp (\$)

Interview (\$)

Tech. Invs (\$)

Weekend (\$)

Report Format :

Lump Sum / I.B.I: (\$ 4,598.72 P/P)

## Shirley Hiew (LKK Auto)

---

**From:** Carrine Leong <carrine.leong@premiumauto.com.sg>  
**Sent:** Monday, 14 January 2019 10:49 AM  
**To:** 'Shirley Hiew (LKK Auto)'; 'Boo seng yak'  
**Cc:** 'Adrian Ling (LKKAuto)'; 'SUR'; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'  
**Subject:** RE: FINAL REVISION - SLD8595J - OD AIG - SURVEYED 13 SEP 18

Hi Shirley,

Confirm as per your email.

Thanks & Best Regard  
Carrine Leong  
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183  
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

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**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Friday, 11 January, 2019 2:13 PM  
**To:** 'Boo seng yak' <boojohnny@gmail.com>  
**Cc:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>  
**Subject:** RE: FINAL REVISION - SLD8595J - OD AIG - SURVEYED 13 SEP 18

Hi Mr Boo,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Thursday, 20 December 2018 11:31 AM

**To:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>

**Cc:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** RE: FINAL REVISION - SLD8595J - OD AIG - SURVEYED 13 SEP 18

Dear Mr Boo,

Please re-confirm final fig \$ 4,598.72 @ 4 days of repairs before excess \$1,000/- & GST.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Boo seng yak [<mailto:boojohnny@gmail.com>]

**Sent:** Saturday, 8 December 2018 3:08 PM

**To:** Adrian Ling <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; [shirleyhiew@lkkauto.com](mailto:shirleyhiew@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com); Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg); Chang Chee Sing <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** FINAL REVISION - SLD8595J - OD AIG - SURVEYED 13 SEP 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4598.72 @ 5 days of repairs.

Your early closure is well appreciated.

Best regards - jb

> [Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7136E
Vehicle Details	
Vehicle No.:	SLD8595J
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Dec 2018
Vehicle Make:	AUDI
Vehicle Model:	Q5 2.0 TFSI QU (180 BHP)
Primary Colour:	Brown
Manufacturing Year:	2016
Engine No.:	CNC168468
Chassis No.:	WAUZZZ8R5GA141796
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$36,895.00
Original Registration Date:	29 Jun 2016
First Registration Date:	29 Jun 2016
Transfer Count:	0
Actual ARF Paid:	\$43,653.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2026
PARF Rebate Amount:	\$32,739.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jun 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,010.00
COE Rebate Amount:	\$42,884.00
<b>Total Rebate Amount:</b>	<b>\$75,623.00</b>

The information contained herein is correct as at 20 Dec 2018

OK

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### ACCIDENT STATEMENT

Date Of Report	11/09/2018 09:04
Date Of Accident	01/09/2018 12:00
Exact Location Of Accident	HDB MSCP BLK 849 YISHUN RING RD LEVEL 2
Country/State of Loss	SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLD8595J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	RORO DEWI MASHITA BINTI MAMAT
NRIC No	S2767136E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96287743
Alternative Phone No	OFFICE-65306021

#### Vehicle Particulars

Manufacturer	AUDI
Model	Q5 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

#### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100473271-02
Cover Note Number	

#### Driver

Name of Driver	KAMAL BIN SHAHAROM
NRIC No	S0157744A
Date Of Birth	20/03/1953
Occupation	INDOOR
Date Of Driving Pass	03/07/1978
Driving Experience	40 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-94514780
Fax Number	
Contact Number	OFFICE-64356256
Email Address	NOEMAIL

Address	15 MAIDA VALE
Postcode	798690
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

### General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ANNA MAY MADALLA GENDER: : FEMALE

### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	ANG MO KIO NORTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	<b>ROAD:</b> 51 ANG MO KIO AVE 9 , <b>POSTCODE:</b> 569784 , <b>COUNTRY:</b> SINGAPORE
Police Station Contact	<b>TEL NO:</b> 1800-4849999 - <b>FAX NO:</b> 62181399
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

### Circumstances of Accident

ON 01/09/2018 AT ROUGHLY 12.00 PM, KAMAL SHAHAROM, MY HUSBAND WAS REVERSING THE CAR TO PARK AT HDB MULTI-STOREY CARPARK NEAR BLK 849, YISHUN RING ROAD. AS HE WAS ADJUSTING THE POSITION OF THE CAR, HE HIT THE CONCRETE BARRIER AND DAMAGE THE FRONTAL PART OF THE CAR. I DID NOT MAKE A REPORT WITHIN 24 HOURS, BECAUSE I WAS AWAY ON HOLIDAY AND WAS ONLY BACK ON 09/09/2018.

### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	CONCRETE BARRIER
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	

Nature Of Damage

No. Of Passenger (Including Driver)

## Sketch Plan

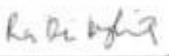
### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

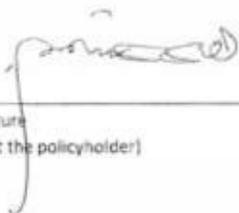
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature

Date & Time:

11/9/2018  
8:38 am

  
Driver's Signature  
(if driver is not the policyholder)

Date & Time:

  
Reporting Centre Personnel's Signature

Name: WONG KONG SEN, George  
NIC/FIN No.: 62987162



Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 1/9/2018 at roughly 12:00 pm, KAMAL SHAHAROM, my husband was reversing the car to park at HDB MULTI-STORY Carpark near Block 549, Yuhua Ring Road. As he was adjusting the position of the car, he hit the concrete barrier and damage the frontal part of the car.

I did not make a report within 24 hours because I was away on holiday and was only back on 9/9/2018.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Ronke Angilia  
 Policyholder's Signature  
 Date & Time: 1/9/2018,  
 8:38 am

[Signature]  
 Driver's Signature  
 (If driver is not the policyholder)  
 Date & Time:

[Signature]  
 Reporting Centre Personnel's Signature  
 Name: Wong E Hong Senglong  
 NRIC/FIN No.: G278743X



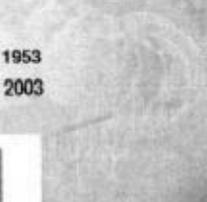


Accident Photo



**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Portrait: 

Portrait: 

Portrait: 

Portrait: 

Portrait: 

Portrait: 

Licence Number: **S0157744A**

Name: **KAMAL BIN SHAHAROM**

Birth Date: **20 Mar 1953**

Issue Date: **21 Nov 2003**

Barcode: **001013049D**

**REPUBLIC OF SINGAPORE**

IDENTITY CARD NO. **S0157744A**

Portrait: 

Name: **KAMAL BIN SHAHAROM**

Race: **MALAY**

Date of Birth: **20-03-1953**

Sex: **M**

Country of Birth: **SINGAPORE**

Portrait: 

**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	03 Jul 1978

NP 428A

Licence No: **S0157744A**

Barcode: 

2365712

Barcode: 

Portrait: 

NRIC No. **S0157744A**

Blood Group: **B+**

Date of issue: **09-09-1994**

**15 MAIDA VALE**  
**SINGAPORE 798690**

NRIC No: **S0157744A**

Date: **13/01/2017**

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S2767136E



Name

RORO DEWI MASHITA BINTI  
MAMAT

Race

MALAY

Date of birth

03-05-1967

Country of birth

MALAYSIA

Sex

F

S2767136E

REPUBLIC OF SINGAPORE DRIVING LICEN



Licence Number S2767136E

Name

RORO DEWI MASHITA BINTI  
MAMAT

Birth Date: 03 May 1967

Issue Date: 17 Jun 2011



001973991J



9126489

NRIC No. S2767136E



Nationality

MALAYSIAN

Date of issue

18-05-2011

15 MAIDA VALE  
SINGAPORE 798690  
NRIC No: S2767136E

Date: 01/02/2017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(I

EFFECTIVE DATE

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg 16 Dec 2010



Licence No: S2767136E

NP 428A



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : RORO DEWI MASHITA BINTI MAMAT  
**Period of Insurance** : 29 Jun 2018 To 28 Jun 2019  
**Engine No.** : CNC168468  
**Chassis No.** : WAUZZZ8R5GA141796

**Vehicle No.** : SLD8595J  
**Policy No.** : 2100473271-02  
**Endorsement No.** :  
**Issued Date** : 30 May 2018

### ABOUT THE COVER

**Make/Model** : AUDI Q5 2.0 TFSI (180 bhp) Qu  
**Engine Capacity/Tonnage** : 1,984.00 CC  
**Driver Restriction** : NA  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2016  
**Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

**Age Condition** : 40 years old and above

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

RORO DEWI MASHITA BINTI MAMAT - \$1000 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*Mobile*

**AIG Asia Pacific Insurance Pte. Ltd.**  
 AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

## 24-HOUR AIG AUTO HOTLINE: +65 6338 6200

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

### If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

### What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whif/Summons/Correspondences from third party(ies) to AIG immediately.

## LOSS OF USE CAR REPLACEMENT BENEFIT

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

### Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc)

## IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/1057/2018/PH  
**Date** : 11-Sep-18

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mr Roro Dewi Mashita Binti Mamat  
**Address** : 15 Maida Valve  
Singapore 798690  
**Telephone** : HP +65 96287743  
**Type of Claim** : Own Damage Claim  
**Policy No.** : 5100473271-02  
**Vehicle No** : **SLD 8595 J**  
**Model Code** : AUDI Q5 2.0 TFSI QU  
**Model / Year** : Jun-16  
**Engine No** : CNC 168468  
**Chassis No** : WAUZZZ8R5GA141796  
**Mileage** : -  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 1-Sep-18  
**Place of Accident** : HDB MSCP BLK 849 B YISHUN RING RD L2

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLD 8595 J.

<u>S/N</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To dismantle and renew front bumper. To repair rhs front fender. Re-organise front crash management components. Reinstall all parts removed. 550 ✓ ✓ 400.	\$ <del>1,750.00</del>	500
3	To respray front bumper, front lower spoiler and rhs front fender.	\$ <del>2,100.00</del>	950.
4	To carry out diagnostic check	S/N \$ 192.00 ✓	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ <u>4,522.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLD 8595 J.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Delat</i>	\$ 2,237.00	✓ 1739.60
2	FIXING PARTS FOR FRONT BUMPER <i>new</i>	\$ 236.00	X
3	FRONT BUMPER SPOILER <i>Delat</i>	\$ 540.00	✓ 431.60
4	FRONT BUMPER CLOSING ELEMENT <i>new</i>	\$ 180.00	?X
5	SECURING STRIP - RH <i>new</i>	\$ 32.00	?X
6	AIR GUIDE GRILLE - RH <i>new</i>	\$ 307.00	X
7	GUIDE SECTION - RH <i>new</i>	\$ 32.00	X
8	BUMPER COVER <i>new</i>	\$ 109.00	?X
9	WHEEL HOUSING LINER - RH <i>torn</i>	\$ 231.00	✓ 134.80
10	ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>nn</i>	\$ 89.00	?X
11	WHEEL SPOILER - RH FRONT <i>at</i>	\$ 58.00	✓ 45.76
12	FRONT BUMPER SENSOR <i>new</i>	2 \$ 421.00	X
12	FOG LAMP BULB - RH <i>new</i>	\$ 227.00	X
13	SUNDRIES <i>new</i>	\$ 300.00	? ✓ 24.96
<b>TOTAL SPARE PARTS</b>		<b>\$ 4,999.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 4,522.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 9,521.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian Ng  
Surveyed Date : 13/09/18.  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Authorised Repairs, 03 Days

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1057/2018/PH  
Date : 11-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian*

*You recommended 3 days*

*We took 5 days - jb - 8 Dec 18*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Roro Dewi Mashita Binti Mamat  
Address : 15 Maida Valve  
Singapore 798690  
Telephone : HP +65 96287743  
Type of Claim : Own Damage Claim  
Policy No. : 5100473271-02  
Vehicle No : **SLD 8595 J**  
Model Code : AUDI Q5 2.0 TFSI QU  
Model / Year : Jun-16  
Engine No : CNC 168468  
Chassis No : WAUZZZ8R5GA141796  
Mileage : -  
Date In :  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 1-Sep-18  
Place of Accident : HDB MSCP BLK 849 B YISHUN RING RD L2

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLD 8595 J.

<u>S/N</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$	480.00	\$ 480.00
2	To dismantle and renew front bumper. To repair rhs front fender. Re-organise front crash management components. Reinstall all parts removed.	\$	1,750.00	\$ 500.00
3	To respray front bumper, front lower spoiler and rhs front fender.	\$	2,100.00	\$ 950.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		<b>:</b>	<b>\$ 4,522.00</b>	<b>\$ 2,122.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLD 8595 J .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,237.00	\$ 1,789.60
2	FIXING PARTS FOR FRONT BUMPER	\$ 236.00	
3	FRONT BUMPER SPOILER	\$ 540.00	\$ 431.60
4	FRONT BUMPER CLOSING ELEMENT	\$ 180.00	
5	SECURING STRIP - RH	\$ 32.00	
6	AIR GUIDE GRILLE - RH	\$ 307.00	
7	GUIDE SECTION - RH	\$ 32.00	
8	BUMPER COVER	\$ 109.00	
9	WHEEL HOUSING LINER - RH	\$ 231.00	\$ 184.80
10	ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$ 89.00	
11	WHEEL SPOILER - RH FRONT	\$ 58.00	\$ 45.76
12	FRONT BUMPER SENSOR	2 \$ 421.00	
12	FOG LAMP BULB - RH	\$ 227.00	
13	SUNDRIES	\$ 300.00	\$ 24.96
	<b>TOTAL SPARE PARTS</b>	<b>\$ 4,999.00</b>	<b>\$ 2,476.72</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 4,522.00</b>	<b>\$ 2,122.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 9,521.00</b>	<b>\$ 4,598.72</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLD 8595 J**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1057/2018/MAS

19 Jan 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLD 8595 J, Audi Q5 2.0 TFSI Qu**

With reference to the above-mentioned vehicle, no. **SLD 8595 J** claimant, **Ms. Roro Dewi Mashita Binti Mamat**, please find the related document per attached.

1. A copy of the Original invoice no. 85013353 – S\$3,850.63
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SLD 8595 J

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Sep 2018		13 Sep 2018 18:54 <a href="#">Edit Adj Rpt</a>	<b>S\$4,598.72</b> <a href="#">Edit Estimates</a>	<b>S\$4,598.72</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by insurer]

Insured:	<b>RORO DEWI MASHITA BINTI MAMAT</b> , ID: S2767136E		
Vehicle Reg. No.:	<b>SLD8595J</b>	Date of Loss:	01/09/2018 12:00 - :59 [26 Months and 3 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>OD / 8162697930SG</b>	Policy/Cover Note No.:	2100473271 (Comprehensive)
		Excess:	S\$1,000.00
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loo, Tong Shing</b> ] TongShing.Loo@aig.com		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 24/09/2018]		
Driver/Custodian:	KAMAL BIN SHAHAROM (65 / Male), NRIC: S0157744A, Tel: +6594514780		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG (17/09/2018): **SLD8595J / OD / 01/09/2018 / Coverage & Excess update**

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLD8595J (8162697930SG)  
OD  
Sep 1 2018 12:00PM  
[RORO DEWI MASHITA BINTI MAMAT]  
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View	Use Viewer	
<b>Photos/Images</b>										3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	14/09/18 13:20	General View							Load JPG	<input checked="" type="checkbox"/>		
2	14/09/18 13:20	Chassis Number							Load JPG	<input checked="" type="checkbox"/>		
3	14/09/18 13:20	General View							Load JPG	<input checked="" type="checkbox"/>		
4	14/09/18 13:20	General View							Load JPG	<input checked="" type="checkbox"/>		
5	14/09/18 13:20	General View							Load JPG	<input checked="" type="checkbox"/>		
6	14/09/18 13:20	General View							Load JPG	<input checked="" type="checkbox"/>		
7	14/09/18 13:20	General View							Load JPG	<input checked="" type="checkbox"/>		
8	14/09/18 13:20	General View							Load JPG	<input checked="" type="checkbox"/>		
9	14/09/18 13:20	General View							Load JPG	<input checked="" type="checkbox"/>		
10	14/09/18 13:20	General View							Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>										1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print			
1	14/09/18 13:17	DRIVING & IC							Load PDF			
2	26/09/18 09:03	POLICE REPORT.pdf							Load PDF			
3	26/09/18 09:03	SLD 8595J - GIA ADDENDUM.PDF							Load PDF			
4	29/01/19 10:34	ESTIMATE MARKED.pdf							Load PDF			
5	30/01/19 09:26	WORKSHOP INVOICE							Load PDF			
6	30/01/19 09:26	DISCHARGE VOUCHER							Load PDF			

## Linked Accident Report Documents

View		Use Viewer			
1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	11/09/18 09:55	Accident Statement			Load HTM
2	25/09/18 21:22	Addendum Sheet			Load JPG
3	25/09/18 21:24	Accident Statement Addm. #1			Load HTM
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	11/09/18 09:25	Accident Photo			Load JPG
2	11/09/18 09:25	Accident Photo			Load JPG
3	11/09/18 09:25	Accident Photo			Load JPG
4	11/09/18 09:25	Accident Photo			Load JPG
5	11/09/18 09:25	Accident Photo			Load JPG
6	11/09/18 09:25	Accident Photo			Load JPG
7	11/09/18 09:25	Accident Photo			Load JPG
8	11/09/18 09:25	Accident Photo			Load JPG
9	11/09/18 09:25	Accident Photo			Load JPG
10	25/09/18 21:23	Police Report			Load JPG
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	11/09/18 09:26	Sketch Plan			Load JPG
2	11/09/18 09:26	Sketch Plan #2			Load JPG

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div style="border: 1px solid gray; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG18016785/ASBN2

Date: 30/01/2019

## REFERENCE

Insured/Claimant: RORO DEWI MASHITA BINTI MAMAT Policy No: 2100473271  
Date of Loss: 01/09/2018 Nature of Claim: OD Claim No: 8162697930SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLD8595J Engine No: CNC168468  
Make & Model: AUDI Q5, 2.0 TFSI Quattro (A) Chassis No: WAUZZZ8R5GA141796  
Reg. Date: 29/06/2016 (Man. Year: 2016) Odometer: 36762 km  
Colour: Brown  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$143,000.00  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 235/60 R18 Rear Tyre Size: 235/60 R18  
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,999.00	2,476.72	2,522.28	50.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,522.00	2,122.00	2,400.00	53.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>9,521.00</b>	<b>4,598.72</b>	<b>4,922.28</b>	<b>51.70</b>
<b>- Excess (S\$)</b>	<b>1,000.00</b>	<b>1,000.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>8,521.00</b>	<b>3,598.72</b>	<b>4,922.28</b>	<b>57.77</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>596.47</b>	<b>251.91</b>	<b>344.56</b>	<b>57.77</b>
<b>Nett Amount (S\$)</b>	<b>9,117.47</b>	<b>3,850.63</b>	<b>5,266.84</b>	<b>57.77</b>

## INSPECTION

Date of Assignment: 13/09/2018  
Date Inspected: 13/09/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	2,237.00 FS	*1,789.60 FS
2	1	*FIXING PARTS FOR FRONT BUMPER	Not Necessary	236.00 FS	*- FS
3	1	*FRONT BUMPER SPOILER	Deformed	540.00 FS	*431.60 FS
4	1	*FRONT BUMPER CLOSING ELEMENT	Not Necessary	180.00 FS	*- FS
5	1	*SECURING STRIP-RH	Not Necessary	32.00 FS	*- FS
6	1	*AIR GUIDE GRILLE-RH	Not Necessary	307.00 FS	*- FS
7	1	*GUIDE SECTION-RH	Not Necessary	32.00 FS	*- FS
8	1	*BUMPER COVER	Not Necessary	109.00 FS	*- FS
9	1	*WHEEL HOUSING LINER-RH	Torn	231.00 FS	*184.80 FS
10	1	*ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Not Necessary	89.00 FS	*- FS
11	1	*WHEEL SPOILER-RH FRONT	Cut	58.00 FS	*45.76 FS
12	2	*FRONT BUMPER SENSOR	Not Necessary	421.00 FS	*- FS
13	1	*FOG LAMP BULB-RH	Not Necessary	227.00 FS	*- FS
14	1	*SUNDRIES	Necessary	300.00 FS	*24.96 FS

F=Franchise part. S=SpcNett.

**Total Parts (\$\$) 4,999.00 2,476.72**

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER.TO REPAIR RHS FRONT FENDER.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,750.00	500.00
3	TO RESPRAY FRONT BUMPER,FRONT LOWER SPOILER AND RHS FRONT FENDER	New	2,100.00	950.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (\$\$)</b>			<b>4,522.00</b>	<b>2,122.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >