

REF:

CC3/MG180167811/Atber

Acc. REC. BY: Adrian King

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

1600 20/2/18

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

210K

IDAC Accident Report:

Consistent? : Yes or No

GTA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

08/8/18

days

Res: Yes or No

Lump Sum:

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMC9920R.

Yr Regn:

2018 July.

Type: ☒ M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A5

C.C.

1984.

Colour:

Red.

A/C: Insured / Std / NI / NA

Sp. Reading

1098

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU222F5JA096397

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F: 245/40R18

R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook.

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A

D.O.I.

13/09/18

Survey held at:

Premium.

Des. of Damages: Frt / Rear / ☒ O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

00 A16

RECEIVED 00 APR 2019

SMC 9920R - X

14/9@ revert via menmen seek mandate

14/9@ pending interview letter & under talking

20/9/18@ 11.54am Victor informed C/A via menmen.

20/9/18@ 5.51pm informed then C/A to Ex-TP 1600 by email.

Part by Part \$ 14228.16 (Red 31535.24: 68%)

Date/Time, File Pass to?

☐

Prel. Report

Days Of Repair:

8

B14 Typist

☒

Final Report

Resurvey No. of Trip:

-

Date/Time, File Return to?

71

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS. \$

Photos

Other:

TOTAL

Report Format:

00

Lump Sum /

☒

\$ 14228.16

200

10

20

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 20 September 2018 5:51 PM
To: Claims; SUR; Admin A
Subject: RE: RE : OD claim for SMC 9920 R

Dear Phua,

As instructed by our client, please proceed to repair the insured vehicle **SMC 9920R (Excess \$1,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 12 September 2018 5:59 PM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE : OD claim for SMC 9920 R

Good afternoon all ,

Here are the attachments of GIA and estimate for your kind reference .

Thank you .

Best Regards,

Phua

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Sep 2018 15:58	Cim Veh Model Changed		[] Merimen Administrator
2	10 Sep 2018 15:58	Cim Created	Reg No: SMC9920R, Policy No: 1800091481, Acct Date: 2018/09/09, Claim Type: S C, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA118117201	[I] Merimen Administrator
3	13 Sep 2018 18:51	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	13 Sep 2018 18:51	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	13 Sep 2018 18:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	13 Sep 2018 18:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/24	[A] CATHERINE CHONG KAI LING
7	13 Sep 2018 18:51	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	13 Sep 2018 18:51	Cim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	13 Sep 2018 18:51	Cim Veh Model Changed	(205279) AUDI A5 2.0 SPORTBACK (A).	[A] CATHERINE CHONG KAI LING
10	13 Sep 2018 18:52	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	14 Sep 2018 13:29	Adj Rpt Initiated		[A] DENISE TAY KWEE CHENG
12	14 Sep 2018 13:29	Cim Dtl Modified	JPJ Reg. Date: -> 2018/07/30.	[A] DENISE TAY KWEE CHENG
13	14 Sep 2018 13:29	Cim Details Notified		[A] DENISE TAY KWEE CHENG
14	14 Sep 2018 13:43	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/24	[A] DENISE TAY KWEE CHENG
15	14 Sep 2018 13:44	Adj Mandate Request	Cur.Req:17439.00:DAMAGE CONSISTENT REPAIR COST ECONOMICA	[A] DENISE TAY KWEE CHENG
16	20 Sep 2018 09:29	Cim Registration Modified	Init.Est.->5,000 - 6,000, Excess: -> 1600.00, 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
17	20 Sep 2018 09:29	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	20 Sep 2018 11:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/24, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	20 Sep 2018 11:54	Adj Mandate Set	Approved:15948.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1916799	14/09/2018 13:29	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMC9920R		10.70

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 14 Sep 2018

Preliminary Advice

Vehicle No	: SMC9920R	Accident Date	: 09/09/2018
Make	: AUDI A5	Policy No.	: 1800091481
Assignment Date	: 13/09/2018	Excess	: S\$0.00
Date of Inspection	: 13/09/2018	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	45,764.00
Revised Amount	:S\$	15,948.00
Check Items (Estimated)	:S\$	1,491.00
Total	:S\$	17,439.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	210,000.00
COE / PARF Rebate	:S\$	64,465.00
Salvage Value	:S\$	
Margin for Repair	:S\$	145,535.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7097A
Vehicle Details	
Vehicle No.:	SMC9920R
Vehicle to be Exported:	No
Intended Deregistration Date:	14 Sep 2018
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	CVK060842
Chassis No.:	WAUZZZF57JA096397
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$37,959.00
Original Registration Date:	30 Jul 2018
First Registration Date:	30 Jul 2018
Transfer Count:	0
Actual ARF Paid:	\$45,143.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Jul 2028
PARF Rebate Amount:	\$33,857.00
Intended COE Rebate Details	
COE Expiry Date:	29 Jul 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,000.00
COE Rebate Amount:	\$30,608.00
Total Rebate Amount:	\$64,465.00

The information contained herein is correct as at 14 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/09/2018 15:41
Date Of Accident	09/09/2018 23:50
Exact Location Of Accident	32 DUXTON ROAD CARPARK LOT 43
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC9920R
Insured/Policyholder	
Name Of Registered Owner	ZENG LIREN
NRIC No	S8407097A
Email Address	ZENG_LIREN@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-90489488
Alternative Phone No	HOME-68771867

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SB 2.0 TFS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800091481
Cover Note Number	

Driver

Name of Driver	ZENG LIREN
NRIC No	S8407097A
Date Of Birth	09/03/1984
Occupation	INDOOR
Date Of Driving Pass	27/06/2005
Driving Experience	13 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90489488
Fax Number	
Contact Number	HOME-68771867
EMail Address	ZENG_LIREN@HOTMAIL.COM

Address	218 DEPOT ROAD #23-74
Postcode	109703
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BUKIT MERAH EAST NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 391 NEW BRIDGE ROAD POLICE CANTONMENT COMPLEX BLOCK A , POSTCODE: 088762 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2369999 - FAX NO: 62268438
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT NO: T/20180910/2001

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	UNKNOWN
Details Of Properties	
Vehicle Category	NA/UNKNOWN
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process
2. This Form must be completed by the Policyholder and/or the Authorised Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or Agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tony Fung
NRIC/IN No: 0730421679



Police Report



**SINGAPORE
POLICE FORCE**



T/201809102001

1 of 3

Report No: T/201809102001

Police Station Of Origin:
Bukit Merah East N.P.C.
A 391 New Bridge Road Police Cantonment
Complex SINGAPORE 088782
Tel No. 1800-2389999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 10/09/2018 01:24	Vide Report No.: A/20180909/0212	Station Diary No.: 20
--	-------------------------------------	--------------------------

Informant's Particulars

Name of Informant: ZENG LIREN		Address: 218 DEPOT ROAD #23-74 SINGAPORE 109703	
ID Type / ID No.: NRIC NO / S8407097A		Contact No.: Home/Office: Mobile: 90489488	
Nationality: SINGAPORE CITIZEN		Email:	
Sex: Male	Age: 34	Date of Birth: 09/03/1984	Type of Informant: Vehicle Owner
Race: Chinese		Language:	Institution / School Name:
Occupation: SELF EMPLOYED		Driving Licence Information: Class: Date of Expiry:	

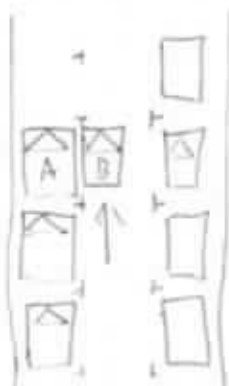
General Information of the Accident

Type of Accident: Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 09/09/2018 23:45	Type of Location: Car Park
Location: Along Road 1 DUXTON ROAD towards Craig Road, Side Road Carpark 43 Lamp Post Number: 5			
Weather:	Road Surface:	Road Speed Limit:	
Traffic Flow:	Traffic Control:	Traffic Volume:	
Type of Collision:			Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SMC9920R	Car					0

SKETCH PLAN



$\beta = \text{Unknown}$

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to Police Report

NO: T/20180910/2001

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time



Name: Tony Fong
NARC/FIN No: 62040127

Police Report



SINGAPORE
POLICE FORCE



T/20180910/2001

2 of 3

Report No. T/20180910/2001

Police Station Of Origin:
Bukit Merah East N.P.C.
A 391 New Bridge Road Police Cantonment
Complex SINGAPORE 088782
Tel No: 1800-2369999

CONTINUATION OF REPORT

Brief Details.

On the above mentioned date, time and place, I came back to my vehicle and discovered that his right portion of his vehicle damaged from the portion above his right rear wheel to above his right front wheel. I had parked my vehicle there since 2115hrs. There are scratches along the right rear till the front end of my car. My right side mirror and the driver door handle is damage.

Police Report



SINGAPORE
POLICE FORCE



T/20180910/0001

Police Station Of Origin
Bukit Merah East N.P.C
A 391 New Bridge Road Police Cantonment
Complex SINGAPORE 068762
Tel No: 1800-2369999

3 of 3

Report No: T/20180910/0001

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference

Signature Of Officer Recording The Report:
A /
Staff Sgt MUHAMMAD IBRAHIM BIN SAMSURI

Signature Of Informant:

Signature Of Interpreter:
Not applicable

Date/Time:
10/09/2018 01:24

Officer In Charge Of Case:
TP / HRT /
SI ABDUL KAREEM BIN ABDUL HAGUE
Contact No: 65476079

Classification Of Case:

Authentication Stamp
NP158

Accident Photo



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8407097A



Name

ZENG LIREN

曾立仁

Race

CHINESE

Date of birth

09-03-1984

Country/Place of birth

SINGAPORE

Sex

M

55-1016%

REPUBLIC OF SINGAPORE DRIVING LICENCE



Identity Card No. S8407097A

ZENG LIREN

Birth Date: 09 Mar 1984

Issue Date: 27 Jun 2005



0013519650

5538600



NRIC No. S8407097A



Date of issue

12-08-2014

Address

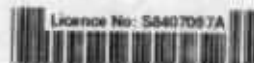
218 DEPOT ROAD
#23-74
SINGAPORE 109703

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES

PASS DATE

Class 3 Motor cars $\leq$ 3000 kg with $\leq$ 7 passengers,
exclusive of the driver, and motor tractors
/vehicles $\leq$ 2500 kg

29 Jun 2005



License No: S8407097A

NP428A

CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ZENG LIREN
Period of Insurance : 30 Jul 2018 To 29 Jul 2020
Engine No. : CVK060842
Chassis No. : WAUZZZF57JA096397

Vehicle No. : SMC9920R
Policy No. : 1800091481
Endorsement No. :
Issued Date : 31 Jul 2018

ABOUT THE COVER

Make/Model : AUDI
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ZENG LIREN - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408689 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125264

PREMIUM LEASING -QKT
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Manik

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Cheng Cheng Chien

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1063/2018/PH
Date	:	30-Jul-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Zeng Li Ren
Address	:	218 Depot Road #23-74 Singapore 109703
Telephone	:	HP +65 90489488
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	SMC 9920 R
Model Code	:	Audi A5 SB 2.0 TFSI QU
Model / Year	:	Jul-18
Engine No	:	CVK 060842
Chassis No	:	WAUZZZF57JA096397
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	9-Sep-18
Place of Accident	:	32 Duxton Road carpark lot 43

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 9920 R.

S/N	Nature of Jobs	Estimated Charges
1	To remove and reinstall front wire harness for headlights, horns, foglamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓✓
2	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$ 360.00 ✗✗
3	To remove and transfer front and rear doors multi-lock system and power window devices. Check function and renew if necessary.	S/N \$ 560.00 ✓✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N \$ 1,400.00 ✗✗
5	To remove and reinstall rear seat assy, backrest, ABCD pillar trims, curtain airbags, safety belts, carpets, roof liner, carpets, sills trims, etc	S/N \$ 1,800.00 ✗✗
SUB-TOTAL LABOUR CHARGES		: \$ <u>4,600.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 9920 R.

S/N	Nature of Jobs	Estimated Charges
6	To renew rhs rear 1/4 glass.	S/N \$ 300.00 X
7	To dismantle front bumper, bonnet, rhs front fender, rhs wing mirror assy, rhs front and rear doors, rear bumper and rear lid. Cut out and reweld rhs rear fender. To renew rhs front fender, bonnet, rhs wing mirror assy, rhs front and rear doors. Reorganise rhs crash management components. Reinstall all parts removed.	\$ 10,150.00 2500 2500
8	To respray bonnet, rhs front fender, rhs front and rear doors, rhs wing mirror cover, door handles, rhs rear fender, rhs sill panel, door entrances, roof channel, drain channel and end panelling. To carry out joint sealer works and stone chip treatment.	\$ 8,000.00 2750 3010 5 x 550 = 2750 Mirror : 100' Handle x 2 : 80 x 2 = 160
9	To carry out diagnostic check	S/N \$ 384.00 192
TOTAL LABOUR CHARGES		: \$ 23,434.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 9920 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER - RH <i>Dented</i>	\$ 920.00	✓ 735.60
2	ATTACHMENT PARTS FOR FENDER <i>Not New</i>	\$ 45.00	✓ X
3	CLOSING ELEMENT - RH <i>Not New</i>	\$ 65.00	✓ X
4	BRACKET FOR FENDER - RH <i>Not New</i>	\$ 31.00	✓ X
5	BRACKET - RH <i>Not New</i>	\$ 50.00	✓ X
6	BRACE - RH FRONT <i>Not New</i>	\$ 103.00	✓ X
7	BRACKET FOR DEFORMATION ELEMENT - RH <i>Not New</i>	\$ 43.00	✓ 34.16
8	COVER <i>Not New</i>	\$ 30.00	✓ 24.00
9	COVER - RH <i>Not New</i>	\$ 14.00	✓ 10.48
10	WHEEL HOUSING LINER - RH <i>Not New</i>	\$ 246.00	✓ X
11	ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>Not New</i>	\$ 78.00	✓ X
12	WHEEL SPOILER - RH <i>Not New</i>	\$ 63.00	✓ X
13	SPOILER - RH <i>Not New</i>	\$ 31.00	✓ X
14	STONE CHIP GUARD SATIN BLACK - RH <i>Not New</i>	\$ 44.00	✓ 34.56
15	TRIM FOR FENDER - RH <i>Combined</i>	\$ 138.00	✓ 110.40
16	TRIM LOGO FOR DOOR - RH <i>Combined</i>	\$ 138.00	✓ 110.40
17	BONNET <i>Repair</i>	\$ 2,499.00	✓ X
18	ATTACHMENT PARTS FOR BONNET <i>Not New</i>	\$ 105.00	✓ X
19	IMPACT PROTECTOR - CENTER <i>Not New</i>	\$ 24.00	✓ X
20	IMPACT PROTECTOR - LH/RH <i>Not New</i>	2 \$ 48.00	✓ X
SUB TOTAL SPARE PARTS		\$ 4,715.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 9920 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	STRIKER - LH/RH <i>Not new</i>	2 \$	88.00+
22	LID LOCK <i>Not new</i>	2 \$	376.00 +
23	REAR DOOR - RH <i>Dented</i>	\$	2,692.00 ✓ 2153.60
24	OUTER DOOR SEAL <i>Not new</i>	\$	192.00 ✓ 153.20
25	BONDING AGENT <i>Not new</i>	\$	43.00 ?
26	CLEANING SOLUTION <i>Not new</i>	\$	64.00 ?
27	DOOR CATCH <i>Not new</i>	\$	105.00 x
28	COVER FOR DOOR CATCH <i>Not new</i>	\$	13.00 x
29	REAR DOOR SEAL, INNER - RH <i>Not new</i>	\$	511.00 x
30	BRACKET FOR DOOR SEAL - RH <i>Not new</i>	\$	37.00 +
31	TRIM PLATE FOR RH FRONT DOOR <i>Missing</i>	\$	48.00 ✓ 37.92
32	TRIM FOR DOOR HANDLE INNER - RH CHROME <i>Missing</i>	\$	119.00 ✓ 95.20
33	DOOR HANDLE TOUCH SENSOR <i>Missing</i>	\$	200.00 ✓ 160
34	PERIPHERAL LIGHT <i>Cracked</i>	\$	64.00 ✓ 50.72
35	FRONT DOOR LOCK CYLINDER WITH HOUSING - RH <i>Missing</i>	\$	471.00 ✓ 376.40
36	DOOR HANDLE COVER, EXTERIOR - RH <i>Missing</i>	\$	33.00 ✓ 26.24
37	FRONT DOOR LOCK COVER - RH <i>Not new</i>	\$	143.00 + x
38	WINDOW REGULATOR W/O MOTOR <i>Not new</i>	\$	309.00 +
39	WING MIRROR ASSEMBLY - RH <i>Cracked</i>	\$	959.00 ✓ 767.20
40	MIRROR CAP <i>Cracked</i>	\$	217.00 ✓ 173.60
SUB TOTAL SPARE PARTS		\$	6,684.00

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Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 9920 R.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	WING MIRROR LENS - RH <i>Not New</i>	\$ 1,506.00	<i>x</i>
42	REAR DOOR - RH <i>Dented</i>	\$ 2,692.00	<i>2153.60</i>
43	OUTER DOOR SEAL <i>New</i>	\$ 192.00	<i>153.20</i>
44	BONDING AGENT <i>Not New</i>	\$ 43.00	<i>? x</i>
45	CLEANING SOLUTION <i>Not New</i>	\$ 64.00	<i>? x</i>
46	ATTACHMENT PARTS FOR REAR DOOR - RH <i>Not New</i>	\$ 111.00	<i>x</i>
47	DOOR SEAL, INNER - RH	\$ 511.00	<i>x</i>
48	BRACKET FOR DOOR SEAL	\$ 40.00	<i>x</i>
49	DOOR CATCH	\$ 105.00	<i>x</i>
50	COVER FOR DOOR CATCH	\$ 12.00	<i>x</i>
51	TRIM PLATE FOR DOOR HANDLE - RH <i>?</i>	\$ 48.00	<i>? y</i>
52	TRIM FOR DOOR HANDLE - RH CHROME <i>?</i>	\$ 119.00	<i>? y</i>
53	TOUCH SENSOR FOR DOOR HANDLE - RH <i>Not New</i>	\$ 200.00	<i>x</i>
54	DOOR HANDLE, EXTERIOR - RH <i>Regis</i>	\$ 33.00	<i>x</i>
55	PERIPHERAL LIGHT - RH REAR <i>Not New</i>	\$ 64.00	<i>x</i>
56	DOOR LOCK COVER <i>Not New</i>	\$ 143.00	<i>x</i>
57	WINDOW REGULATOR W/O MOTOR <i>Not New</i>	\$ 309.00	<i>x</i>
58	SECTIONAL PART - SIDE PANEL - RH <i>Regis</i>	\$ 2,195.00	<i>x</i>
59	RH REAR 1/4 GLASS	\$ 631.00	<i>x</i>
60	DATA PLATE FOR TYRE PRESSURE <i>Not New</i>	\$ 33.00	<i>x</i>
SUB TOTAL SPARE PARTS		\$ 9,051.00	

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Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 9920 R .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
61	ARCYLIC SEALANT	S/N \$ 180.00	X
62	CAVITY WAX	S/N \$ 140.00	X
63	STONE CHIP	S/N \$ 180.00	X
64	METAL FILLER POWDER	S/N \$ 280.00	X
65	1/4 GLASS SEALANT	S/N \$ 100.00	X
66	SUNDRIES	\$ 1,000.00	?
TOTAL SPARE PARTS		:	\$ 22,330.00
TOTAL LABOUR CHARGES		:	\$ 23,434.00
GRAND TOTAL		:	\$ 45,764.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lim
Surveyed Date : 13/09/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 08 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1063/2018/PH
Date	:	30-Jul-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Hi Adrian

You recommended 8 days

We took 17 days exclude 3 Sundays

with parts order - Germany

jb 31 Dec 18

Owner's Name	:	Mr Zeng Li Ren
Address	:	218 Depot Road #23-74 Singapore 109703
Telephone	:	HP +65 90489488
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	SMC 9920 R
Model Code	:	Audi A5 SB 2.0 TFSI QU
Model / Year	:	Jul-18
Engine No	:	CVK 060842
Chassis No	:	WAUZZZF57JA096397
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	9-Sep-18
Place of Accident	:	32 Duxton Road carpark lot 43

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 9920 R.

S/N	Nature of Jobs	Estimated Charges		
1	To remove and reinstall front wire harness for headlights, horns, foglamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	\$ 480.00
2	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N	\$ 360.00	
3	To remove and transfer front and rear doors multi-lock system and power window devices. Check function and renew if necessary.	S/N	\$ 560.00	\$ 560.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment.	S/N	\$ 1,400.00	
5	To remove and reinstall rear seat assy, backrest, ABCD pillar trims, curtain airbags, safety belts, carpets, roof liner, carpets, sills trims, etc	S/N	\$ 1,800.00	
SUB-TOTAL LABOUR CHARGES		:	\$ 4,600.00	\$ 1,040.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMC 9920 R .

S/N	Nature of Jobs	Estimated Charges
	<i>c/f</i>	
6	To renew rhs rear 1/4 glass.	S/N \$ 300.00
7	To dismantle front bumper,bonnet,rhs front fender,rhs wing mirror assy,rhs front and rear doors,rear bumper and rear lid.Cut out and reweld rhs rear fender.To renew rhs front fender,bonnet,rhs wing mirror assy,rhs front and rear doors.Reorganise rhs crash management components.Reinstall all parts removed.	\$ 10,150.00
8	To respray bonnet,rhs front fender,rhs front and rear doors,rhs wing mirror cover,door handles,rhs rear fender,rhs sill panel,door entrances,roof channel,drain channel and end panelling.To carry oiut joint sealer works and stone chip treatment.	\$ 8,000.00
9	To carry out diagnostic check	S/N \$ 384.00
	TOTAL LABOUR CHARGES	: \$ 23,434.00

\$ 1,040.00

\$ 2,500.00

\$ 3,010.00

\$ 192.00

\$ 6,742.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 9920 R .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT FENDER - RH	\$ 920.00	\$ 735.60
2	ATTACHMENT PARTS FOR FENDER	\$ 45.00	
3	CLOSING ELEMENT - RH	\$ 65.00	
4	BRACKET FOR FENDER - RH	\$ 31.00	
5	BRACKET - RH	\$ 50.00	
6	BRACE - RH FRONT	\$ 103.00	
7	BRACKET FOR DEFORMATION ELEMENT - RH	\$ 43.00	\$ 34.16
8	COVER	\$ 30.00	\$ 24.00
9	COVER - RH	\$ 14.00	\$ 10.48
10	WHEEL HOUSING LINER - RH	\$ 246.00	
11	ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$ 78.00	
12	WHEEL SPOILER - RH	\$ 63.00	
13	SPOILER - RH	\$ 31.00	
14	STONE CHIP GUARD SATIN BLACK - RH	\$ 44.00	\$ 34.56
15	TRIM FOR FENDER - RH	\$ 138.00	\$ 110.40
16	TRIM LOGO FOR DOOR - RH	\$ 138.00	\$ 110.40
17	BONNET	\$ 2,499.00	
18	ATTACHMENT PARTS FOR BONNET	\$ 105.00	
19	IMPACT PROTECTOR - CENTER	\$ 24.00	
20	IMPACT PROTECTOR - LH/RH	2 \$ 48.00	
SUB TOTAL SPARE PARTS		\$ 4,715.00	\$ 1,059.60

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 9920 R.

S/N	Parts Description		Damage Parts & Prices		REMARKS
			S/NETT		
		c/f		\$	1,059.60
21	STRIKER - LH/RH	2	\$ 88.00		
22	LID LOCK	2	\$ 376.00		
23	REAR DOOR - RH		\$ 2,692.00	\$	2,153.60
24	OUTER DOOR SEAL		\$ 192.00	\$	153.20
25	BONDING AGENT		\$ 43.00		
26	CLEANING SOLUTION		\$ 64.00		
27	DOOR CATCH		\$ 105.00		
28	COVER FOR DOOR CATCH		\$ 13.00		
29	REAR DOOR SEAL, INNER - RH		\$ 511.00		
30	BRACKET FOR DOOR SEAL - RH		\$ 37.00		
31	TRIM PLATE FOR RH FRONT DOOR		\$ 48.00	\$	37.92
32	TRIM FOR DOOR HANDLE INNER - RH CHROME		\$ 119.00	\$	95.20
33	DOOR HANDLE TOUCH SENSOR		\$ 200.00	\$	160.00
34	PERIPHERAL LIGHT		\$ 64.00	\$	50.72
35	FRONT DOOR LOCK CYLINDER WITH HOUSING - RH		\$ 471.00	\$	376.40
36	DOOR HANDLE COVER, EXTERIOR - RH		\$ 33.00	\$	26.24
37	FRONT DOOR LOCK COVER - RH		\$ 143.00		
38	WINDOW REGULATOR W/O MOTOR		\$ 309.00		
39	WING MIRROR ASSEMBLY - RH		\$ 959.00	\$	767.20
40	MIRROR CAP		\$ 217.00	\$	173.60
SUB TOTAL SPARE PARTS			\$ 6,684.00	\$	5,053.68

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 9920 R .

S/N	Parts Description	Damage Parts & Prices		
		S/NETT	REMARKS	
			\$	5,053.68
41	WING MIRROR LENS - RH	\$ 1,506.00		
42	REAR DOOR - RH	\$ 2,692.00	\$	2,153.60
43	OUTER DOOR SEAL	\$ 192.00	\$	153.20
44	BONDING AGENT	\$ 43.00		
45	CLEANING SOLUTION	\$ 64.00		
46	ATTACHMENT PARTS FOR REAR DOOR - RH	\$ 111.00		
47	DOOR SEAL, INNER - RH	\$ 511.00		
48	BRACKET FOR DOOR SEAL	\$ 40.00		
49	DOOR CATCH	\$ 105.00		
50	COVER FOR DOOR CATCH	\$ 12.00		
51	TRIM PLATE FOR DOOR HANDLE - RH	\$ 48.00		
52	TRIM FOR DOOR HANDLE - RH CHROME	\$ 119.00		
53	TOUCH SENSOR FOR DOOR HANDLE - RH	\$ 200.00		
54	DOOR HANDLE, EXTERIOR - RH	\$ 33.00		
55	PERIPHERAL LIGHT - RH REAR	\$ 64.00		
56	DOOR LOCK COVER	\$ 143.00		
57	WINDOW REGULATOR W/O MOTOR	\$ 309.00		
58	SECTIONAL PART -SIDE PANEL - RH	\$ 2,195.00		
59	RH REAR 1/4 GLASS	\$ 631.00		
60	DATA PLATE FOR TYRE PRESSURE	\$ 33.00		
SUB TOTAL SPARE PARTS		\$ 9,051.00	\$	7,360.48

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMC 9920 R.

S/N	Parts Description	c/f	Damage Parts & Prices	
			S/NETT	REMARKS
			\$	7,360.48
61	ARCYLIC SEALANT	S/N	\$ 180.00	
62	CAVITY WAX	S/N	\$ 140.00	
63	STONE CHIP	S/N	\$ 180.00	
64	METAL FILLER POWDER	S/N	\$ 280.00	
65	1/4 GLASS SEALANT	S/N	\$ 100.00	
67	SUNDRIES		\$ 1,000.00	\$ 125.68
TOTAL SPARE PARTS		:	\$ 22,330.00	\$ 7,486.16
TOTAL LABOUR CHARGES		:	\$ 23,434.00	\$ 6,742.00
GRAND TOTAL		:	\$ 45,764.00	\$ 14,228.16

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMC 9920 R

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1013/2018/MAS

3 April 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SMC 9920 R, Audi A5 SB 2.0 TFSI S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMC 9920 R**, claimant, **Mr. Zeng Liren**, please find the related document per attached.

1. A copy of the Original invoice no. 85013646 – S\$13,512.13
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SMC 9920 R



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119988
Main Telephone: 6838 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119988
Telephone: 6888 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone: 6888 2223
Telefax: 6475 1023

Customer Service
Service Appointment
24 Hour Breakdown Service
6884 2223
6828 1233
customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 17122

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-15 SINGAPORE 079128 079128	Invoices: 05013845 Date: 28/03/2015 Order: SMC9320R Term: 1 30	Accounts: A8806 IT 81 AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-15 SINGAPORE 079128
---	---	---

Regn No.: SMC9320R (V 38261) Regn Date: 30/07/2010 Mileage: 3524 WIP No.: 24282
Model: RS SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF57JA096397 Engine: CVK 060842 Dept: U
VSB No.:
You have been assisted by :- UB-Jayee (33)

		Details	Qty	Unit Price	Amount
Q	EXC	N: 8888 Insurance Excess/Liability	-1500.00	1.00	-1,500.00
S	BODYWORK	N: TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	460.00	1.00	460.00
S	BODYWORK	N: TO REMOVE AND TRANSFER FRONT AND REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. CHECK FUNCTION AND RENEW IF NECESSARY	568.00	1.00	568.00
S	BODYWORK	N: TO DISMANTLE FRONT BUMPER, BONNET, RHS FRONT FENDER, RHS WING MIRROR ASSY, RHS FRONT AND REAR DOOR, REAR BUMPER AND REAR LID. CUT OUT AND REMELD RHS REAR FENDER. TO RENEW RHS FRONT FENDER, RHS WING MIRROR ASSY, RHS FRONT AND REAR DOOR, REORGANISE RHS CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	2500.00	1.00	2,500.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159958
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159958
Telephone: 6386 2223
Telefax: 6471 3733

Ubi Service Centre
35 Ubi Road 1
Singapore 408663
Telephone: 6386 2223
Telefax: 6471 3733

Customer Service
Service Appointment
24 Hour Breakdown Service
6386 2223
6471 3733
customer.care@premiumauto.com.sg

INSURANCE INVOICE

Company: 195982271W
GST Reg. No. 195982271W

Page 2 17:22

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85813645 Date: 28/03/2019 Order: SMC9928R Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SMC9928R (V 38261)	Regn Date: 30/07/2018	Mileage: 3524	NIP No.: 24282
Model: RS SPORTBACK 2.0 TFSI S tronic	Chassis: WAUZZZF57JA096397	Engine: CVA 060842	Dept: U
VSB No.:			
You have been assisted by :- UB-Jlaves (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO RESPRAY BONNET, RHS FRONT FENDER, RHS FRONT AND REAR DOORS, RHS WING MIRROR COVER, DOOR HANDLE AND RHS REAR FENDER. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT	3010.00	1.00	3,010.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	8B48831052F	(A) (SK) DOOR Less 828%	1.00	2692.00	2,153.60
X	8B48837911	(A) (SK) SEAL Less 828%	1.00	191.50	153.20
X	8B428372400 GRU	(V) (Ser) TRIM Less 828%	1.00	47.40	37.92
X	8B48927754	(A) (SK) SENSOR Less 828%	1.00	190.00	168.00
X	8B48947134	(V) (Ser) LIGHT Less 828%	1.00	63.40	50.72
X	8B48837206	(A) (SK) HANDLE Less 828%	1.00	32.00	26.24
X	8B48810580CE	(A) (Ser) LABEL Less 828%	1.00	32.00	26.24
X	91X0972928	(A) (SK) HOUSING (09/10) Less 828%	1.00	4.90	3.92
X	8B48837678	(A) (SK) COVER (09/10/1) Less 828%	2.00	4.90	7.84
X	8B48971919	(V) (G) GROMMET (09/10/1) Less 828%	1.00	6.10	4.88
X	8B48837210A	(A) (SK) PACKING (09/10) Less 828%	1.00	3.10	2.48
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Tel: 6342 2122
Fax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Tel: 6342 2122
Fax: 6471 3733

UB City Centre
55 Ubi Road 1
Singapore 408722
Tel: 6342 2122
Fax: 6471 3733

Customer Service
Service Appointment
24 Hour Breakdown Service
Tel: 6342 2122
Fax: 6471 3733
Email: customer.care@premiumauto.com.sg

6342 2122
6471 3733

Invoice: 85813645

Account: 88886 (T 8)

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Date : 28/03/2019

Order : SMC9928R

Term : 30

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SMC9928R (V 38261)

Regn Date: 30/07/2018

Mileage: 3524

WIP No.: 24282

Model: A5 SPORTBACK 2.0 TFSI S tronic

Chassis: WAKUZZZF57JA096397

Engine: CVK 060042

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee

(-33)

		Details		Qty	Unit Price	Amount
X	8B48837278	(R) (SK) PACKING (09/10)	Less 02%	1.00	3.10	2.46
X	8B488211068	FENDER	Less 02%	1.00	719.50	735.60
X	8B48833852J	(R) (SK) DOOR	Less 02%	1.00	2592.00	2,153.60
X	8B48853604R PU2	TRIM	Less 02%	1.00	138.00	118.40
X	8B48821746	COVER	Less 02%	1.00	13.10	10.46
X	8B48821478	BACKET	Less 02%	1.00	42.78	34.16
X	8B48853624B 989	STONEGUARD	Less 02%	1.00	43.28	34.56
X	8B48839912	(R) (SK) SEAL	Less 02%	1.00	191.50	153.20
X	A187837168E6	(V) (Ser) LOCK CYLIN	Less 02%	1.00	478.50	376.48
X	8B48857410K 989	MOUNTING	Less 02%	1.00	955.00	767.20
X	8B48837900R	TRIM	Less 02%	1.00	119.00	95.20
X	8B48837638	(R) (SK) TRIM (09/10/18)	Less 02%	1.00	39.30	31.44
X	8B48857528 BRU	CP	Less 02%	1.00	217.00	173.60
X	8B48853682R PU2	(R) (Ser) TRIM	Less 02%	1.00	138.00	118.40
X	8B48879034E	WIRE SET	Less 02%	1.00	43.50	34.58
X	8B48820582E	COVER	Less 02%	1.00	38.00	24.00
X	RN 0161857	POP-RIVET	Less 02%	5.00	2.30	11.60

Parts 7,486.16
Labour 0.00
Sublet 6,742.00
Menus 0.00
Lubricant 0.00

Sub-Total

12,628.16

7% GST

883.97

Grand Total

13,512.13



30/3

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Your Ref: SMC9920R

6768 9828
6841 1183

Body Repair

PA/OD/1013/2018/PH
10 Oct 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model: Audi A5 SPORTBACK 2.0 TFSI S tronic

Vehicle Chassis No. : WAUZZZF57JA096397

Vehicle Regn No. : SMC9920R

Vehicle Mileage : 1100 km

Vehicle Owner : Mr. Zeng Liren

Certificate No : 1800091481

Policy Excess : S\$1,712.00 (Inclusive of GST)

Accident Date : 9 September 2018

Place : 32 Duxton Rd Carpark Lot 43

Repair Cost : \$ 13,512.13

WIP No. : 24282

Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

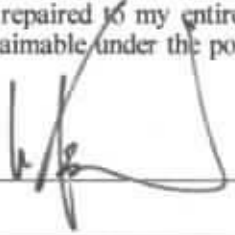
Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


10/10/18

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ZENG LIREN
 Period of Insurance : 30 Jul 2018 To 29 Jul 2020
 Engine No. : CVK060842
 Chassis No. : WAUZZZF57JA096397

Vehicle No. : SMC9920R
 Policy No. : 1800091481
 Endorsement No. :
 Issued Date : 31 Jul 2018

ABOUT THE COVER

Make/Model : AUDI
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PAF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ZENG LIREN - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125264

PREMIUM LEASING -QKT

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

Penik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Cheng Cheng Chee

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8407097A



Name:

ZENG LIREN

曾立仁

Race:

CHINESE

Date of birth:

09-03-1984

Sex:

M

Country/Place of birth:

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



Identity Card No. S8407097A

Name:

ZENG LIREN

Birth Date: 09 Mar 1984

Issue Date: 27 Jun 2005



5338600



NRIC No. S8407097A



Date of issue:

12-08-2014

Address:

218 DEPOT ROAD
#23-74
SINGAPORE 109703

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3

Motor cars $\leq$ 3000 kg with $\leq$ 7 passengers,
exclusive of the driver; and motor tractors
/ vehicles $\leq$ 2500 kg

29 Jun 2006

NP 428A



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 Sep 2018 13:29		13 Sep 2018 18:51 Edit Adj Rpt	S\$14,228.16 Edit Estimates	S\$14,228.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
[Created by insurer]									
Insured: ZENG LIREN , ID: S8407097A, Tel: +6590489488, Email: ZENG_LIREN@HOTMAIL.COM									
Vehicle Reg. No.: SMC9920R		Date of Loss: 09/09/2018 23:00 - :59 [1 Months and 10 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 5528865838SG		Policy/Cover Note No.: 1800091481 (Comprehensive)							
		Excess: S\$1,600.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 24/09/2018]									
Driver/Custodian: ZENG LIREN (34 / Male), NRIC: S8407097A, Tel: +6590489488 Email: ZENG_LIREN@HOTMAIL.COM									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (20/09/2018): Alert - Adj Mandate Approved (S\$15948.00) - SMC9920R - Claim Handler: Dally Amri... - AIG_SG (20/09/2018): SMC9920R / OD / 09/09/2018 / Coverage & Excess update - AIG_SG (14/09/2018): requesting undertaking letter and interview form									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMC9920R (5528865838SG)
OD
Sep 9 2018 11:50PM
[ZENG LIREN]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Assessment Reports			1 per page v ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	14/09/18 13:43	Adjuster Immediate Advice	1	Load HTML
Photos/Images			3 per page v ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	14/09/18 13:38	General View	1	Load JPG ☒
2	14/09/18 13:38	General View	1	Load JPG ☒
3	14/09/18 13:38	General View	1	Load JPG ☒
4	14/09/18 13:38	General View	1	Load JPG ☒
5	14/09/18 13:38	General View	1	Load JPG ☒
6	14/09/18 13:38	General View	1	Load JPG ☒
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8	14/09/18 13:38	General View	1	Load JPG ☒
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19	14/09/18 13:38	General View	1	Load JPG ☒
20	14/09/18 13:38	General View	1	Load JPG ☒
Documentation			1 per page v ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	14/09/18 13:36	Driver's Driving License	1	Load PDF
2	14/09/18 13:36	Estimate	1	Load PDF
3	14/09/18 13:36	Singapore Accident Statement	1	Load PDF
4	14/09/18 13:36	Certificate of Insurance	1	Load PDF
5	18/09/18 11:07	AIG UNDERTAKING LETTER	1	Load PDF
6	18/09/18 11:07	AIG INTERVIEW FORM	1	Load PDF
7	26/04/19 17:54	Workshop Invoice	1	Load PDF
8	26/04/19 17:54	Discharge Voucher	1	Load PDF

Linked Accident Report Documents

			View View in Browser	
Assessment Reports			1 per page v ☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail Print	

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/09/18 15:58	Accident Statement	 Load HTM	☒
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/09/18 15:49	Police Report	 Load JPG	☒
2	10/09/18 15:49	Police Report	 Load JPG	☒
3	10/09/18 15:49	Police Report	 Load JPG	☒
4	10/09/18 15:55	Accident Photo	 Load JPG	☒
5	10/09/18 15:55	Accident Photo	 Load JPG	☒
6	10/09/18 15:55	Accident Photo	 Load JPG	☒
7	10/09/18 15:55	Accident Photo	 Load JPG	☒
8	10/09/18 15:55	Identification Card	 Load JPG	☒
9	10/09/18 15:55	Accident Photo	 Load JPG	☒
10	10/09/18 15:55	Accident Photo	 Load JPG	☒
11	10/09/18 15:55	Accident Photo	 Load JPG	☒
12	10/09/18 15:55	Accident Photo	 Load JPG	☒
13	10/09/18 15:55	Accident Photo	 Load JPG	☒
14	10/09/18 15:55	Accident Photo	 Load JPG	☒
15	10/09/18 15:55	Accident Photo	 Load JPG	☒
16	10/09/18 15:55	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	10/09/18 15:49	Sketch Plan	 Load JPG	☒
2	10/09/18 15:49	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18016784/ATBE2

Date: 29/04/2019

REFERENCE

Insured/Claimant: ZENG LIREN Policy No: 1800091481
Date of Loss: 09/09/2018 Nature of Claim: OD Claim No: 5528865838SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMC9920R
Make & Model: AUDI A5, 2.0 SPORTBACK (A) Engine No: CVK060842
Reg. Date: 30/07/2018 (Man. Year: 2018) Chassis No: WAUZZZF57JA096397
Colour: Red Odometer: 1098 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$210,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
Front Left Side: Hankook 6 mm Rear Left Side: Hankook 6 mm
Front Right Side: Hankook 6 mm Rear Right Side: Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	22,330.00	7,486.16	14,843.84	66.47
Miscellaneous Items	0.00	0.00	0.00	
Labour	23,434.00	6,742.00	16,692.00	71.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	45,764.00	14,228.16	31,535.84	68.91
- Excess (S\$)	1,600.00	1,600.00	0.00	0.00
(S\$)	44,164.00	12,628.16	31,535.84	71.41
+ GST 7.00/7.00% (S\$)	3,091.48	883.97	2,207.51	71.41
Nett Amount (S\$)	47,255.48	13,512.13	33,743.35	71.41

INSPECTION

Date of Assignment: 13/09/2018
Date Inspected: 13/09/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 8.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER -RH	Dented	920.00 FS	*735.60 FS
2	1		*ATTACHMENT PARTS FOR FENDER	Not Necessary	45.00 FS	*- FS
3	1		*CLOSING ELEMENT -RH	Not Necessary	65.00 FS	*- FS
4	1		*BRACKET FOR FENDER -RH	Not Necessary	31.00 FS	*- FS
5	1		*BRACKET -RH	Not Necessary	50.00 FS	*- FS
6	1		*BRACE-RH FRONT	Not Necessary	103.00 FS	*- FS
7	1		*BRACKET FOR DEFORMATION ELEMENT-RH	Necessary	43.00 FS	*34.16 FS
8	1		*COVER	Necessary	30.00 FS	*24.00 FS
9	1		*COVER -RH	Necessary	14.00 FS	*10.48 FS
10	1		*WHEEL HOUSING LINER-RH	Not Necessary	246.00 FS	*- FS
11	1		*ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Not Necessary	78.00 FS	*- FS
12	1		*WHEEL SPOILER-RH	Not Necessary	63.00 FS	*- FS
13	1		*SPOILER -RH	Not Necessary	31.00 FS	*- FS
14	1		*STONE CHIP GUARD SATIN BLACK -RH	Necessary	44.00 FS	*34.56 FS
15	1		*TRIM FOR FENDER-RH	Cracked	138.00 FS	*110.40 FS
16	1		*TRIM LOGO FOR DOOR-RH	Cracked	138.00 FS	*110.40 FS
17	1		*BONNET	Repair	2,499.00 FS	*- FS
18	1		*ATTACHMENT PARTS FOR BONNET	Not Necessary	105.00 FS	*- FS
19	1		*IMPACT PROTECTOR -CENTER	Not Necessary	24.00 FS	*- FS
20	2		*IMPACT PROTECTOR -LH/RH	Not Necessary	48.00 FS	*- FS
21	2		*STRIKER -LH/RH	Not Necessary	88.00 FS	*- FS
22	2		*LID LOCK	Not Necessary	376.00 FS	*- FS
23	1		*FRONT DOOR -RH	Dented	2,692.00 FS	*2,153.60 FS
24	1		*OUTER DOOR SEAL	Necessary	192.00 FS	*153.20 FS
25	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
26	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
27	1		*DOOR CATCH	Not Necessary	105.00 FS	*- FS
28	1		*COVER FOR DOOR CATCH	Not Necessary	13.00 FS	*- FS
29	1		*FRONT DOOR SEAL ,INNER -RH	Not Necessary	511.00 FS	*- FS
30	1		*BRACKET FOR DOOR SEAL -RH	Not Necessary	37.00 FS	*- FS
31	1		*TRIM PLATE FOR RH FRONT DOOR	Missing	48.00 FS	*37.92 FS
32	1		*TRIM FOR DOOR HANDLE INNER -RH CHROME	Missing	119.00 FS	*95.20 FS
33	1		*DOOR HANDLE TOUCH SENSOR	Missing	200.00 FS	*160.00 FS
34	1		*PERIPHERAL LIGHT	Cracked	64.00 FS	*50.72 FS
35	1		*FRONT DOOR LOCK CYLINDER WITH HOUSING -RH	Missing	471.00 FS	*376.40 FS
36	1		*DOOR HANDLE COVER,EXTERIOR -RH	Missing	33.00 FS	*26.24 FS
37	1		*FRONT DOOR LOCK COVER -RH	Not Necessary	143.00 FS	*- FS
38	1		*WINDOW REGULATOR W/O MOTOR	Not Necessary	309.00 FS	*- FS
39	1		*WING MIRROR ASSEMBLY -RH	Cracked	959.00 FS	*767.20 FS
40	1		*MIRROR CAP	Cracked	217.00 FS	*173.60 FS
41	1		*WING MIRROR LENS-RH	Not Necessary	1,506.00 FS	*- FS
42	1		*REAR DOOR -RH	Dented	2,692.00 FS	*2,153.60 FS
43	1		*OUTER DOOR SEAL	Necessary	192.00 FS	*153.20 FS
44	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
45	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
46	1		*ATTACHMENT PARTS FOR REAR DOOR -RH	Not Necessary	111.00 FS	*- FS
47	1		*DOOR SEAL ,INNER-RH	Not Necessary	511.00 FS	*- FS
48	1		*BRACKET FOR DOOR SEAL	Not Necessary	40.00 FS	*- FS
49	1		*DOOR CATCH	Not Necessary	105.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*COVER FOR DOOR CATCH	Not Necessary	12.00 FS	*- FS
51	1		*TRIM PLATE FOR DOOR HANDLE -RH	Not Necessary	48.00 FS	*- FS
52	1		*TRIM FOR DOOR HANDLE -RH CHROME	Not Necessary	119.00 FS	*- FS
53	1		*TOUCH SENSOR FOR DOOR HANDLE-RH	Not Necessary	200.00 FS	*- FS
54	1		*DOOR HANDLE ,EXTERIOR -RH	Repair	33.00 FS	*- FS
55	1		*PERIPHERAL LIGHT -RH REAR	Not Necessary	64.00 FS	*- FS
56	1		*DOOR LOCK COVER	Not Necessary	143.00 FS	*- FS
57	1		*WINDOW REGULATOR W/O MOTOR	Not Necessary	309.00 FS	*- FS
58	1		*SECTION PART-SIDE PANEL -RH	Repair	2,195.00 FS	*- FS
59	1		*RH REAR 1/4 GLASS	Not Necessary	631.00 FS	*- FS
60	1		*DATE PLATE FOR TYRE PRESSURE	Not Necessary	33.00 FS	*- FS
61	1		*ARCYLIC SEALANT	Not Necessary	180.00 FS	*- FS
62	1		*CAVITY WAX	Not Necessary	140.00 FS	*- FS
63	1		*STONE CHIP	Not Necessary	180.00 FS	*- FS
64	1		*METAL FILLER POWDER	Not Necessary	280.00 FS	*- FS
65	1		*1/4 GLASS SEALANT	Not Necessary	100.00 FS	*- FS
66	1		*SUNDRIES	Necessary	1,000.00 FS	*125.68 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **22,330.00** **7,486.16**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,FOGLAMPS,OUTSIDE TEMPERATURE SENSOR HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	New	360.00	0.00
3	TO REMOVE AND TRANSFER FRONT AND REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES .CHECK FUNCTION AND RENEW IF NECESSARY	New	560.00	560.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS ,BATTERY MANAGER ,FUSE AND RELAY TRAYS ,ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	0.00
5	TO REMOVE AND REINSTALL REARSEAT ASSY ,BACKREST ,ABCD PILLAR TRIMS ,CURTAIN AIRBAGS ,SAFETY BELTS ,CARPETS ,ROOF LINER ,CARPETS ,SILLS TRIMS ,ETC	New	1,800.00	0.00
6	TO RENEW RHS REAR 1/4 GLASS	New	300.00	0.00
7	TO DISMANTLE FRONT BUMPER ,BONNET ,RHS FRONT FENDER ,RHS WING MIRROR ASSY,RHS FRONT AND REAR DOORS ,REAR BUMPER AND REAR LID .CUT OUT AND REWELD RHS REAR FENDER.TO RENEW RHS FRONT FENDER ,BONNET ,RHS WING MIRROR ASSY ,RHS FRONT AND REAR DOORS .REORGANISE RHS CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	10,150.00	2,500.00
8	TO RESPRAY BONNET ,RHS FRONT FENDER ,RHS FRONT AND REAR DOORS,RHS WING MIRROR COVER ,DOOR HANDLES ,RHS REAR FENDER ,RHS SILL PANEL,DOOR ENTRANCES ,ROOF CHANNEL ,DRAIN CHANNEL AND END PANELLING .TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT	New	8,000.00	3,010.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	384.00	192.00
Gross Labour Cost (\$\$)			23,434.00	6,742.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >