

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 13 September, 2018 10:10 AM
To: 'Motor Claim - III'; Admin A
Cc: 'Zuhaidah Samsuri'; assignments
Subject: RE: Accident vehicle between our insured SLE2846U and your insured SH6821R on 12/09/2018

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Gabriel,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Thursday, 13 September, 2018 9:11 AM
To: Suhaimi Ong <aceautosolution@gmail.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: Accident vehicle between our insured SLE2846U and your insured SH6821R on 12/09/2018

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLE2846U](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Suhaimi Ong [<mailto:aceautosolution@gmail.com>]
Sent: 12 September, 2018 5:33 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: Accident vehicle between our insured SLE2846U and your insured SH6821R on 12/09/2018

Hi Gabriel,

We would like LKK Auto Consultants Pte Ltd to be appointed as the single joint expert for this accident case.

Thanks & Regards

Suhaimi / Service Advisor

Ace Auto Solution

Hp : 9189 2617 / Fax : 6844 5185

23 Kaki Bukit Ave 4, #04-01 (South Wing), S'pore 415933

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

On Wed, Sep 12, 2018 at 4:52 PM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

[64 Cecil Street | #05](#) IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Suhaimi Ong [mailto:aceaautosolution@gmail.com]
Sent: 12 September, 2018 4:15 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Accident vehicle between our insured SLE2846U and your insured SH6821R on 12/09/2018

Dear Sirs,

Re : Surveyors

We are instructed by our client(s) to put you on notice of the accident in which our clients' vehicle was involved in.

We are giving you notice that our clients' vehicle is not in our workshop at this time and would require your appointed surveyor to arrange an appointment to attend at our workshop to conduct a survey prior to our commencement of repairs of our client(s) vehicle.

We look forward in having a direct settlement and request that the following named surveyor will not be attending to this survey due to finalization not done promptly on the above said vehicle.

- 1)
- 2)
- 3)

Take Notice : This notification is not an affirmation of your appointed surveyor's report neither does it imply that our client(s) are agreeable to your surveyor's assessment of the quantum for the repairs. For the avoidance of all doubt, we have been instructed by our client(s) that an independent surveyor shall be appointed for the survey of the repairs required to our client(s) vehicle.

Please note that this notification does not in any way prejudice our client(s) rights nor shall it be deemed as a waiver of any of their rights, as such our client(s) rights are expressly reserved.

Thanks & Regards

Suhaimi / Service Advisor

Ace Auto Solution

Hp : 9189 2617 / Fax : 6844 5185

[23 Kaki Bukit Ave 4, #04-01](#) (South Wing), S'pore 415933

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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