

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 9 January, 2020 3:24 PM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> Your Ref: 4792318354SG-003 - ACCIDENT INVOLVING VEHICLES SLS 9634U AND SDK 120G ON 08/09/2018 - CC4/AIG18016770/Kha3

Dear Bennie,

We refer to your below email.

Please be informed that no other photos were available for the item no. 7 FRT N/S TYRE.

We had checked with our surveyor and confirmed that the tyre was damaged as a result of the impact to the FRT N/S portion of the TP vehicle.

For your approval and/or further instruction please as TP repairer is unable to hold the matter and may forward to their solicitor for further handling.

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan, Bennie-WZ [mailto:Bennie-WZ.Tan@aig.com]
Sent: Friday, 20 December, 2019 3:55 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Your Ref: 4792318354SG-003 - ACCIDENT INVOLVING VEHICLES SLS 9634U AND SDK 120G ON 08/09/2018 - CC4/AIG18016770/Kha3

Hi Vic

Thank you for your email.

Reference to item 7 (FRT N/S TYRE (YOKOHAMA 225/55R18) (70%) & sports rim, the survey photos doesn't show any deflation to the tyre. Viewing TP video, TP collided onto OI vehicle RH rear corner.

Kindly advise and provide further photos for our consideration.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, December 12, 2019 1:01 PM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAuto)
Subject: [EXTERNAL] RE: <SEEK MANDATE> Your Ref: 4792318354SG-003 - ACCIDENT INVOLVING VEHICLES SLS 9634U AND SDK 120G ON 08/09/2018 - CC4/AIG18016770/Kha3

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Dear Bennie,

We refer to your below email.

Please find below our surveyor comments with regards to your queries.

- | | |
|--|---|
| 1. FRT N/S LOWER ARM | - Merimen Photo 9 (Bent) |
| 2. STEERING ROD | - Merimen Photo 9 , 27 (Bent) |
| 3. STEERING ROD END | - Merimen Photo 9 , 27, 28 (Bent) |
| 4. FRT N/S SHOCK ABSORBER | - Merimen Photo 18 , 27 (Bent) |
| 5. FRT N/S KNUCKLE ARM | - Merimen Photo 9 , 27 (Bent) |
| 6. FRT N/S WHEEL BEARING parts | - Necessary item when replacing undercarriage |
| 7. FRT N/S TYRE (YOKOHAMA 225/55R18) (70%)
is still new, surveyor recommended pay around 70% of the price only) | - Merimen Photo 8, 9 , 10 (Punctured – since tyre |
| 8. FRT N/S TYRE SPORT RIM
shows the rim had been deformed) | - Merimen Photo 8 , 9 , 10 (Damaged – photos |

Separately, please let us have the breakdown towards the recommended repair days (i.e. 8days).

Our surveyor had recommended the below:

Labour to remove & replace front , N/S undercarriage parts	1 day
Labour to remove & replace steering rack, drive shaft	
Labour to remove, cut-out damaged parts, panel beating, straighten, replace and refix body damaged parts	3.5 days
To putty and spray painting	3 days
To computer check wheel alignment	0.5 day
To spray underseal	
TOTAL	8 days

For your approval please as TP is chasing settlement.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Friday, 29 November, 2019 5:19 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: 4792318354SG-003 - ACCIDENT INVOLVING VEHICLES SLS 9634U AND SDK 120G ON 08/09/2018 - CC4/AIG18016770/Kha3

Hi Vic

Further to our email dated 21/10/2019.

Kindly let us have your response / updates to this matter.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Tan, Bennie-WZ
Sent: Monday, October 21, 2019 11:11 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Your Ref: 4792318354SG-003 - ACCIDENT INVOLVING VEHICLES SLS 9634U AND SDK 120G ON 08/09/2018 - CC4/AIG18016770/Kha3

Hi Vic

Referring to your mandate request.

Please let us have your surveyor's professional comments toward their recommendation on parts below:

1. **FRT N/S LOWER ARM**
2. **STEERING ROD**
3. **STEERING ROD END**
4. **FRT N/S SHOCK ABSORBER**
5. **FRT N/S KNUCKLE ARM**
6. **FRT N/S WHEEL BEARING**
7. **FRT N/S TYRE (YOKOHAMA 225/55R18) (70%)**
8. **FRT N/S TYRE SPORT RIM**

Separately, please let us have the breakdown towards the recommended repair days (i.e. 8days).

Thank you.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAUTO) [<mailto:vic@lkkauto.com>]
Sent: Monday, October 21, 2019 10:31 AM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAUTO)
Subject: [EXTERNAL] RE: <SEEK MANDATE> Your Ref: 4792318354SG - ACCIDENT INVOLVING VEHICLES SLS 9634U AND SDK 120G ON 08/09/2018 - CC4/AIG18016770/Kha3

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

We refer to the subject matter.

Please be informed that TP is chasing for settlement.

For your approval please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 24 September, 2019 4:43 PM

To: Tan, Bennie-WZ

Cc: Admin A; Vic (LKKAuto)

Subject: <SEEK MANDATE> Your Ref: 4792318354SG - ACCIDENT INVOLVING VEHICLES SLS 9634U AND SDK 120G ON 08/09/2018 - CC4/AIG18016770/Kha3

Your Ref: 4792318354SG

Our Ref: CC4/AIG18016770/Kha3

Dear Bennie,

ACCIDENT INVOLVING VEHICLES SLS 9634U AND SDK 120G ON 08/09/2018

We refer to the subject matter.

It was reported that Insured vehicle was changing lane when the accident happened. TP video footage was uploaded in merimen for your reference.

A letter was sent out to the Insured to notify TP claim and NCD issues. No feedback from Insured till date.

Summary to offer to repairer **SENG KIN MOTOR WORKS** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 22,431.39	\$ 18,225.61
Loss of Use (\$100 x 12 days)	\$ 1,200.00	\$ 1,000.00 (\$100 x 10 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 23,638.84	\$ 19,233.06

Breakdown of days is as follows:

Recommended days	8 Days
Weekends / Downtime	2 Days
TOTAL	10 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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