

INS. CASE OWNER:

Fuel

CC 4, POL 180 16x67,

was

LKK:

IDAC:

ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A.:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SJU 3482M



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

16/4/19
LumanSJU 3482M - C13/16/18 1600 005 1/16/18 2018/1/18
- C13/16/18 1600 005 1/16/18 2018/1/18
GW 9489K - X

17/4/19

email to EQZ till date JP did not
arrange for survey. cancel FU.17-04-19
L

No survey done cancel FU

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

Nil.

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

cancel FU

Catherine Chong (LKK Auto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 12 September, 2018 2:57 PM
To: CDGE Braddell Private Cars Crash Repair Operation
Cc: CDGE Braddell Private Cars Crash Repair Counter; Patrick Chung Chan Kim; Denis Teo Chin Chye; Admin A; 'assignments'
Subject: RE: SJV3482M CLAIMING AGAINST GW9489K DOA24082018 CHECK LIABILITY & ARRANGE SURVEY (DM18HO02297-JG)
Attachments: SJV3482M DOA24082018 ESTIMATE.PDF

Without Prejudice

Dear William

We will appoint LKK to survey your client's vehicle.
Liability is unclear as our insured reported that your client vehicle hit into the rear of our insured's vehicle.

Dear LKK

Please assist on the following PRS.

Best Regards,

Joel Goh
Executive | Claims

*12092018 @ 322pm
William veh not in.*



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell_operation@sparkcarcare.com]
Sent: Wednesday, September 12, 2018 11:24 AM
To: EQI PRS
Cc: CDGE Braddell Private Cars Crash Repair Counter; Patrick Chung Chan Kim; Denis Teo Chin Chye
Subject: SJV3482M CLAIMING AGAINST GW9489K DOA24082018 CHECK LIABILITY & ARRANGE SURVEY

Dear Sir / Madam

Please arrange to survey the car at CDGE, Braddell.
And to advice on the liability of the accident.

William Wang

Best Regards

External Business | ComfortDelGro Engineering Pte Ltd

Off: 6383 7656 (Ngo - Supervisor) / Off: 6383 8115 (William) / Off: 6383 7362 (Andrew)

Fax: 6281 5767

www.SPARKcarcare.com

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Wednesday, 17 April, 2019 11:06 AM
To: Joel Goh
Subject: RE: SJV3482M CLAIMING AGAINST GW9489K DOA24082018 CHECK LIABILITY & ARRANGE SURVEY (DM18HO02297-JG)

Dear Joel,

We refer to the above matter,

Please be informed that till date TP did not arrange for survey.

In view of the above, We will proceed to cancel file, no survey done.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 12 September, 2018 3:25 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SJV3482M CLAIMING AGAINST GW9489K DOA24082018 CHECK LIABILITY & ARRANGE SURVEY (DM18HO02297-JG)

Dear Joel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Wednesday, 12 September, 2018 2:57 PM

To: CDGE Braddell Private Cars Crash Repair Operation <braddell_operation@sparkcarcare.com>
Cc: CDGE Braddell Private Cars Crash Repair Counter <braddell_cr@sparkcarcare.com>; Patrick Chung Chan Kim <patrickchung@cdge.com.sg>; Denis Teo Chin Chye <denisteo@sparkcarcare.com>; Admin A <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
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