

CASE OWNER

Wang Peter. CC 4, ASM 180 16740, H was yu LAA: 69173
DIAC:

ump

ASSIGNMENT

DOT: 19/9/18

Date / Time: 13/09/2018

Registered in Meriton:

Pre-assign / CCU / FTE

SLW 6683E



Insured Vehicle No.:
Name of insured: Tan Sally @ Sallyng
Insured Tel No.: HP:
Express Sec II :SS D.O.A: 11/9/18
Is driver the owner? (YES / NO) Nature of Accident:
If NO, Driver Name / Age: Yes Chey Kuean, 41 ym
Driver Tel No.: 91666963 (V/L- YES / NO)

Claim No.: S8M00VDC
Policy No.: VAL/GA 338648 h.x
Make / Model: H. Civic
Place of Accident: The Green of Shenton Way & Straits Blvd.

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Insured Liability: % Final? Yes / No



INSRS: Premium
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

STAGE DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (If non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (If non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

15/9 OMR - sent out 1st letter.

* to get LOR & submit it.

Pending of letter AFA ITR.

Called OI confirm accident inform TP claim. letter sent out

16/11/19 seek mandate via SMART.

18/11/19 mandate approve via SMART.

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$ (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: 9/5/19 Confirm with: MASTING Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia:

Repair Cost: \$ 3105.76

Loss of Rental (LOR): \$ (days)

Loss of Use (LOU): \$ 300.00 (\$100 x 3 days)

Loss of Income (LOI): \$ (\$ x days)

LOR only LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search: \$ 3.00

Medical: \$

Disbursement: \$ (e.g. Tow/ independent)

Legal Cost: \$

Total: \$ 2407.76 Global Sum \$:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$ 2407.76 Name 1: Premium Automobiles Pte Ltd

Payee 2: (Strike if N.A.) \$ Name 2:

Payee 3: (Strike if N.A.) \$ Name 3:

13/5/19

REF: ASM(AXA)

ASSIGNMENT

From: _____ Date: 19/09/2018

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLW 216SZ

at Workshop n/s: Premium

of: 55 Ubi Rd. 1

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition) Jpm

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$150K.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 03/8/8 days Res: Yes or No

Lum Sum: 28.2 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLW2168Z Yr Regn: 2018 Feb

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Audi A4 cc: 1984

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 10710 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAU222F40JA07431

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 245/40R18

R: 245/40R18

BS / DUN / EXNOVA / GY / FS / LIZA (MIC) OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front: _____ Rear: _____

R/Bal: 06 mm R/Bal: 06 mm

L/Bal: 06 mm L/Bal: 06 mm

D.O.A: _____ D.O.I: 19/09/18

Survey held at: Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.

N/S	O/S

Date / Time	Action / Instruction
	TP AXA.
17/4/19	Confirm J.B. # 1968.00 with 3 working days

(Red = \$4407.00
69%)

Date/Time, File Pass to? : Prel. Report

1) : Final Report

Date/Time, File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I: (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

3) _____

4) _____

5) _____

6) _____

7) _____

8) _____

9) _____

TOTAL: _____

Add Fee: Site Insp (\$)

Interview (\$)

Tech Invs (\$)

Weekend (\$)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1079/2018/GW
Date : 19-Sep-18

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle no: SGX 6683 E

AXA Insurance Singapore Pte Ltd

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Lim Thou Hoe
Address : Blk 77 Marine Drive
#22-48
Singapore 440077
Telephone : (HP) 97604156
Type of Claim : Third Party Claims
Policy No. :
Vehicle No : **SLW 2168 Z**
Model Code : Audi A4 Sedan 2.0 TFSI
Model / Year : Feb-18
Engine No : CVK 050169
Chassis No : WAUZZZF40JA071431
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 11-Sep-18
Place of Accident : Junction Of Shenton Way & Straits Boulevard

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2168 Z .

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid and rear lid kick sensor assy. Check function.	S/N \$ 360.00 ✓ ✓
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$ 900.00 600 ✓
3	To respray rear bumper.	\$ 800.00 600 ✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: \$ <u>2,252.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 2168 Z.

S/N	Parts Description	Damaged Parts & Prices		Remark
		S/Nett		
1	REAR BUMPER <i>Repair</i>	S	1,907.00	X
2	REAR BUMPER FIXING PARTS	S	63.00	X
3	REAR BUMPER SECURING PLATE	4 S	56.00	X
4	REAR BUMPER SECURING TRIP	S	191.00	X
5	REAR BUMPER SPOILER <i>cut</i>	S	216.00	X 216.
6	REAR LIGHT REFLECTOR-RH/LH <i>new</i>	2 S	70.00	X
7	REAR SENSOR	2 S	421.00	X
8	REAR SENSOR SEAL RING	4 S	14.00	X
9	REAR BUMPER CARRIER	S	786.00	X
10	REAR BUMPER SEAL	2 S	24.00	X
11	REAR BUMPER GUIDE SECTION-LH	S	37.00	X
12	REAR BUMPER GUIDE SECTION-RH	S	38.00	X
13	SUNDRIES <i>new</i>	S	300.00	X
TOTAL SPARE PARTS CHARGES		S	4,123.00	
TOTAL LABOUR CHARGES		S	2,252.00	
GRAND TOTAL		S	6,375.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ng
Surveyed Date : 19/09/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 03 Days.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected. Should we require further labour charges and spare parts progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/1079/2018/GW
Date : 19-Sep-18

Vehicle not in workshop. Kindly arrange for survey.

Your insured vehicle no: SGX 6683 E

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Hi Adrian

3 days - ok - jb 27 Nov 18

Attn: Motor Claims Dept
Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Lim Thou Hoe
Address : Blk 77 Marine Drive
#22-48
Singapore 440077
Telephone : (HP) 97604156
Type of Claim : Third Party Claims
Policy No. :
Vehicle No : **SLW 2168 Z**
Model Code : Audi A4 Sedan 2.0 TFSI
Model / Year : Feb-18
Engine No : CVK 050169
Chassis No : WAUZZZF40JA071431
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 11-Sep-18
Place of Accident : Junction Of Shenton Way & Straits Boulevard

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLW 2168 Z .

S/n	Nature of Jobs	Estimated Charges	
1	To remove and transfer rear parking aid and rear lid kick sensor assy. Check function.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew rear bumper. Re-organise rear crash management components. Reinstall all parts removed.	\$ 900.00	\$ 600.00
3	To respray rear bumper.	\$ 800.00	\$ 600.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 2,252.00	\$ 1,752.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLW 2168 Z .

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER	\$ 1,907.00	
2	REAR BUMPER FIXING PARTS	\$ 63.00	
3	REAR BUMPER SECURING PLATE	4 \$ 56.00	
4	REAR BUMPER SECURING TRIP	\$ 191.00	
5	REAR BUMPER SPOILER	\$ 216.00	\$ 216.00
6	REAR LIGHT REFLECTOR-RH/LH	2 \$ 70.00	
7	REAR SENSOR	2 \$ 421.00	
8	REAR SENSOR SEAL RING	4 \$ 14.00	
9	REAR BUMPER CARRIER	\$ 786.00	
10	REAR BUMPER SEAL	2 \$ 24.00	
11	REAR BUMPER GUIDE SECTION-LH	\$ 37.00	
12	REAR BUMPER GUIDE SECTION-RH	\$ 38.00	
13	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 4,123.00	\$ 216.00
TOTAL LABOUR CHARGES		\$ 2,252.00	\$ 1,752.00
GRAND TOTAL		\$ 6,375.00	\$ 1,968.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

◀ Service Request Details

Claim
S8M00VDC

Reference
None ✎

Loss Date
September 11, 2018

Request Date
September 13, 2018

Due Date
September 20, 2018

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

*1309 2018 @ 9.08am
Kee Siang veh not in.*

Actions

Next Step
Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #
SLW2168Z

Make
TPVD AUDI



Model
A4 SEDAN 2.0 TFSI

Service Address

...

Primary Contact/Insured

TAN SALLY @ SALLY NG
BLK 643 PASIR RIS DRIVE 10, #09-26, 510643, Singapore

SALLY1157@GMAIL.COM

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

NON-REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

13 September, 2018

TAN SALLY @ SALLY NG

BLK 643 PASIR RIS DRIVE 10
#09-26
SINGAPORE 510643

Dear Sir,

OUR REF : CC4/ASM18016740/wa3 // S8M00VDC

YOUR REF : SGX 6683E

**ACCIDENT INVOLVING SGX 6683E & SLW 2168Z ON 11/09/2018 ALONG/AT
JUNCTION OF SHENTON WAY & STRAITS BOULEVARD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

⏪ Please proceed DS with quantum as proposed

Type

● Question

Message

Reply

Premium Automobiles

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: CC4/ASM18016740/wa3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1079/2018/MAS

19 Feb 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLW 2168 Z, Audi A4 Sedan 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SLW 2168 Z**, claimant, **Mr. Lim Thou Hoe**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013388 – S\$2,105.76
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Loss of Use – S\$300.00 (S\$100.00 x 3 working days)
5. A copy of GIA Search fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls
AXA – SLW 2168 Z

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6568 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 24 October, 2018 8:58 AM
To: 'Sally Ng'
Subject: RE: ACCIDENT INVOLVING SGX 6683E & SLW 2168Z ALONG STRAITS BOULEVARD ON 11/09/2018

Dear Sir/ Mdm

OUR REF : CC4/ASM18016740/Awa3
YOUR REF : SGX 6683E

ACCIDENT INVOLVING SGX 6683E & SLW 2168Z ALONG STRAITS BOULEVARD ON 11/09/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Premium Automobiles Pte Ltd** acting on behalf of the owner of SLW 2168Z against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sally Ng [mailto:sally1157@gmail.com]

Sent: Friday, 5 October, 2018 7:35 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SGX 6683E & SLW 2168Z ALONG STRAITS BOULEVARD ON 11/09/2018

Hi Vivian

Good morning.

Kindly find attached duly completed.

Thank an regards

Sally

On Thu, 4 Oct 2018 at 17:20, Vivian Lau (LKKAuto) <vivianlau@lkkauto.com> wrote:

Dear Tan Sally@ Sally Ng,

ACCIDENT INVOLVING SGX 6683E & SLW 2168Z ALONG STRAITS BOULEVARD ON 11/09/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

As spoken, kindly sign on the authorization letter (enclosed) and email back to us.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Letter of Authorization

Your ref: CC4/ASM18016740/wa3

Our ref: PA/TP/1079/2018/JW

9 November, 2018

Mr Lim Thou Hoe
Blk 77, Marine Drive
#22-48
Singapore 440077

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept

Dear Sir/ Mdm,

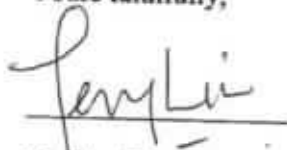
Accident involving SLW2168Z & SGX6683E
At Junc of Shenton Way & Straits Blvd on 11/09/18

I am the registered owner of SLW 2168 Z

I confirm that I will be claiming for Rental Charges / Loss of Use and hereby authorize your esteemed company to settle Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,


Mr Lim Thou Hoe

Copy to Norah Khai, Premium Automobiles Pte Ltd



redefining / insurance

CLAIM REF : S8M00VDC
INSURED : TAN SALLY @ SALLY NG

DISCHARGE VOUCHER

We/I Lim Thou Hoe S7219590F hereby agree to accept the sum of dollars Two Thousand Four Hundred Seven and Cents Seventy Six only (**S\$ 2,407.76**) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SGX 6683E as a result of an accident along JUNCTION OF SHENTON WAY & STRAITS BOULEVARD on 11/09/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no SLW 2168Z.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SGX 6683E in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SGX 6683E.

Dated this 9 day of 5 2019

Claimant's Signature : *Lim Thou Hoe*

NRIC no./ Company Stamp : S7219590F

Occupation/ Business : Analyst

Address : -

Telephone No. : 97604156

Witness's Name : MASURA OSMAN

Witness's Signature : *Masura Osman*

Witness's NRIC No. : 58603625H





Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Fax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408855
Telephone 6388 2223

Customer Service
Service Appointment
Hour Breakdown Service
Email

6366 2323
9828 1233
customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 1 10:25

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85013388 Date : 14/01/2019 Order : SLW21687 Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No.: SLW21687 (V 36154) Regn Date: 01/02/2018 Mileage: 13986 WIP No.: 25058
Model: A4 SEDAN 2.0 TFSI 8M2ADG (NAV, Chassis: WAUZZZF40JA071431 Engine: CVK 050169 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR ASSY.CHECK FUNCTION	350.00	1.00	350.00
S	BODYWORK M: TO DISMANTLE AND REPAIR REAR BUMPER. REORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK M: TO RESPRAY REAR BUMPER	500.00	1.00	500.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ASW0807521A 989 SPOILER	1.00	216.00	216.00

Parts 216.00
Labour 0.00
Sublet 1,752.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,968.00
7% GST 137.76
Grand Total 2,105.76

Received by _____

For & on behalf of
Premium Automobiles Pte Ltd

Customer



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-139997

Date of Request: 11/09/2018

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 11/09/2018
Enquiry By Lim Kee Siang
TP Vehicle No. SGX6683E
Accident Date 11/09/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGX6683E	AXA Insurance Pte Ltd	07/08/2018-06/08/2019	6338 7288
SGX6683E	AXA Insurance Pte Ltd	07/08/2018-06/08/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

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TAX INVOICE

Our Ref No: GR-18-139997
Date of Request: 11/09/2018

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 11/09/2018
Enquiry By Lim Kee Siang
TP Vehicle No. SGX6683E
Accident Date 11/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18016740/Awa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:PETER

Date : 24-05-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGX 6683E	Veh. Inspected	SLW 2168Z
Policy No.	VA1/GA385648	Coverage (\$)	0.00
Claim No.	S8M00VDC	Excess (\$)	0.00
Assign From		Assign Date	13/09/2018

2. Vehicle Particulars & Condition

Make & Model	AUDI A4	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	WAUZZZF40JA071431	Colour	WHITE
Odometer	10710	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/40 R18	MICHELIN	6 mm
L/H Front Tyre	245/40 R18	MICHELIN	6 mm
R/H Rear Tyre	245/40 R18	MICHELIN	6 mm
L/H Rear Tyre	245/40 R18	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	11/09/2018	Inspection Date	19/09/2018
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLW 2168Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (SN) (CONSISTENT)	TO REPAIR SEE LABOUR	1,907.00	-
1	REAR BUMPER FIXING PARTS (SN) (CONSISTENT)	NOT NECESSARY	63.00	-
4	REAR BUMPER SECURING PLATE (SN) (CONSISTENT)	NOT NECESSARY	56.00	-
1	REAR BUMPER SECURING TRIP (SN) (CONSISTENT)	NOT NECESSARY	191.00	-
1	REAR BUMPER SPOILER (SN) (CONSISTENT)	CUT	216.00	216.00
2	REAR LGHT REFLECTOR -RH/LH (SN) (CONSISTENT)	NOT NECESSARY	70.00	-
2	REAR SENSOR (SN) (CONSISTENT)	NOT NECESSARY	421.00	-
4	REAR SENSOR SEAL RING (SN) (CONSISTENT)	NOT NECESSARY	14.00	-
1	REAR BUMPER CARRIER (SN) (CONSISTENT)	NOT NECESSARY	786.00	-
2	REAR BUMPER SEAL (SN) (CONSISTENT)	NOT NECESSARY	24.00	-
1	REAR BUMPER GUIDE SECTION -LH (SN) (CONSISTENT)	NOT NECESSARY	37.00	-
1	REAR BUMPER GUIDE SECTION -RH (SN) (CONSISTENT)	NOT NECESSARY	38.00	-
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	300.00	-
			4,123.00	216.00
LABOUR				
	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR ASSY .CHECK FUNCTION.		360.00	360.00
	TO DISMANTLE AND RENEW REAR BUMPER .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.INCLUSIVE OF THE REPAIR OF REAR BUMPER .		900.00	600.00
	TO RESPRAY REAR BUMPER.		800.00	600.00
	TO CARRY OUT DIAGNOSTIC CHECK.		192.00	192.00
			2,252.00	1,752.00
GRAND TOTAL			6,375.00	1,968.00
RECOMMENDED COST OF REPAIRS				1,968.00

Report Ref No. CC4/ASM18016740/Awa3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SAM000VOC
Reference	CC4/A3M18016740/Amo3q2 
Loss Date	11 September 2018
Report Date	13 Sep 2018 8:44:42 AM
Request Date	13 September 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #	SLW21682
Make	TPWD AUDI
Model	A4 SEDAN 2.0 TFSI

Service Address

...

Primary Contact/Insured

TAN SALLY @ SALLY NG
BLK 643 PASIR RIS DRIVE 10, #09-26, S10643,
Singapore

SALLY1157@GMAIL.COM

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

NON-REPORTED

[Messages](#)
[Invoices](#)
[History](#)
[Documents](#)
[Assessment](#)
[Metrics](#)
[Notes](#)
Document Type

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKX Invoice 1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	27 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
payment breakdown.pdf	Forms / Claims Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
LOD.pdf	Forms / Claims Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
LKKAdjustment1a (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
GIA SEARCH.pdf	Forms / Claims Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claims Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	27 May 2019
MARKED ESTIMATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
LKK Inspection Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
Immediate Advice-SLW 21682.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	16 April 2019
LOA from OI.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	8 October 2018

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
TP ESTIMATE - MARKED.pdf	Reports & Statements	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	1 October 2018
01 GUA.PDF	Reports & Statements	GUA Report	WANG Peter	19 September 2018
EMAIL FROM WORKSHOP INCLUDING SLW21882 TP GUA.PDF	Letters and Correspondence	Workshop	NIKAM Santosh Panthurang	13 September 2018
ltr to Insured -win reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2018