22/63/2002 ASS. REC. BY:		REF:	CS/C7218016	739/TIH	Speci	ial Instruction	ı	
Survayor			ASSIGNMEN					
From (Person):	(cthe live	Thiq o	f	CIL	D	ate/Time:	13092018	307pm
Estimated Cost:			1	Bill to:				
OD/TP/WS	TP RES / OD R	ES / EVA /			Insured:	SF	A 1826	
at Workshop m	ls	Volkswa	aen		Tel:			
of		ampona	Amout off	Macher	an Rd			
Policy No:	DMPCSN 3083	731801		Claim No:	SN	m18001	1419602	
Sum Insured:_				Excess:				
Make of Veh:					D	.O.A.	11.09.1018	
(Client's Record) CA / REV / Date/Time:	REP. / REV 24 13092018 317	HRS (Wp)		·2018 @	10am	H.O.D. End	lorsement:	
Date/Time	Action/Instructio	n (🗸) Estimate.					
	GBH 31430G							
	SFA 1826 -							
		•						
	Part by f	Part \$	12,407.0	14 (R	ed: 49	07.24	11, 28%)

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Authled	Status		
Main	13 Sep 2018		13 Sep 2018 15:07 Assign				New Assignme Cancel Case	nt	
	Main	R	teference		laim Details	Doc	uments	Show All	
	UBFOLDER DET	TAILS					Created by insu	rer]	
Insured:		120000	N, ID: S7374929	Second Control of the					
Main Clair	11911191		STOPHER NG KO		D: S7601236I		11/09/2018 16:00		
Vehicle Re	eg. No.:	GBH	3430G		Date of Loss:			.,.,	
Claim Typ	e:	TP /	SNM18D04419	4419C02 Policy/Cover Note No.:			OMPCSN308773180 (Comprehensive)	1	
Vehicle Re	eg. No. (Insured)	SFA1	82G		Policy No. (Claimant):		Comprehensivey		
					xcess:		S\$0.00		
Repairer:		Volks	wagen Centre Si	ngapore (Mad	Pherson) 1 KAMPO	NG AMPAT, 36831	4 Macpherson - Te	l:	
Handling !		China	Taiping Insuran	ce (Singapor	e) Pte. Ltd. (HQ) - '	Tel: 6389 6111	. [Handled by Cath	erine Thia]	
Adjuster:		1.0000000000000000000000000000000000000		THE RESERVE OF THE PARTY OF THE	- Tel: 6256-3561	[Final Rpt due	e 24/09/2018]		
Adj Asg. F	Remarks:	EST \$	17,433.35, CASE V	VITH SJE.					
ASSOCIA	ATED MAIL REC	EIVED				Vi	ew All Comp	ose Case Mail	
There are	no mail for this o	case.							
Ε		-							
ALL ASS	OCIATED TASK	(S			View All S	Search Tasks	Create New Task	Complete	
Due Da	100000000000000000000000000000000000000	Type Task	Group Subje	ct Handle	Assigned By	Completed	On Created	On Done	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Mobile Number

Fax Number Contact Number EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

aforesaid.	sent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	11/09/2018 17:47
Date Of Accident	11/09/2018 16:55
Exact Location Of Accident	BEFORE HAIG RD TRAFFIC LIGHT
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	GBH3430G
Insured/Policyholder	
Name Of Registered Owner	SHAO FENG TRADING
Co Reg No	53014917J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91007712
Alternative Phone No	OFFICE-91007712
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	T6 VAN TDI NWB 110 (DSG) WGDR
Exact Purpose for which vehicle was being used at time of accident	WORKING PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	EQ INSURANCE COMPANY LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMCPHQ18-002614
Cover Note Number	
Driver	
Name of Driver	CHRISTOPHER NG KOK CHUAN
NRIC No	\$76012361
Date Of Birth	19/01/1976
Occupation	OUTDOOR
Date Of Driving Pass	22/03/2011
Driving Experience	7 YEARS AND 5 MONTHS
Gender	MALE
Mahila Niverhau	WOODLY OF CLOSERIA

(LOCAL) +65-91007712

NOEMAIL

Address

APT BLK 308C

PUNGGOL WALK #13-352

Postcode

823308

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

CHAIN COLLISION

Weather Conditions

RAINING

Road Surface

ambulance?

WET

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SFA182G

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

SUSAN

NRIC/Passport Number

S7374929H

Contact Number

Address

Postcode

Insurance Company Name

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SGN2702M

-Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

PRIVATE CAR MUHAMMAD KHALIL BIN RAMLAN S8542027E

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purpos

(ii) for complying with requirements under any regulations, laws or court orders.

NO. 9 KAKI BUKIT ROAD 2 #03-27 SINGAPORE 417842

SHAO FENG TRADING
SHAO FENG TRADING
AIR-CON SERVICES & MAINTENANCE

Date & Time: 5. 50 pm

Driver's Signature / (If driver is not the policyholder)

Date & Time: 5-50pm

Reporting Centre Personnel's Signature

GROW

MGAPORE

03000

Name: Seven NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN		
56N2702M SFA	3 A A	
DESCRIBE CIRCUMSTANCES OF		
Stationary I le	of 4.54 pm, before love traffic light of	Hair to red light, while I
		VOLKSWA GEA
ECLARATION We declare the foregoing particular SHAO FENG TRADI R-CON SERVICES & MAIN NO. 9 KAKI BUKIT ROAD 2 #03-27 SINGAPORE 417842 olickidence Signature 177842	NG	SING 81030002 Reporting Centre Personnel's Signature
ll 9 2018	(If driver is not the policyholder) Date & Time: \$50pm	Name: Serial NRIC/FIN No.:

EQ Insurance Company Limited 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 tel 65 6223 9433 | fax 65 6224 3903 | www.eqinsurance.com.sg reg no. 1978-00490-N



Quote Ref: PIMCP18-001065

MOTOR COVER NOTE - COMMERCIAL

Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189)
Motor Vehicles (Third Party Risks and Compensation) Rules 1960
Road Transport Act 1987 (Malaysia)
Motor Vehicles (Third Party Risks and Compensation) Rules 1959 (Malaysia)

	\$	CHEDULE			
Intermediary Name :	Agnes Tan Sock Leng		Intermediary Code :	A000209	
Policy No.	DMCPHQ18-002614		Cover Note No :	CMCPHQ18-000165	
Name of Insured	Shao Feng Trading		'		
Registration Number	To Be Advised				
Make / Model	VOLKSWAGEN				
Year of Registration	2018				
Tonnage	1.2				
Engine Number	CXH068821				
Chassis Number	WV1ZZZ7HZHH124793				
Cover Type	Comprehensive				
Est. Sum Insured	Market Value At The Tim	e Of Loss			
Period of Insurance	30/04/2018 TO 29/04/201	19			
Hire Purchase Company	Ethoz Capital Ltd				
Excess	Section 1: YEID: WindScreen:	Additional	S\$500.00 S\$3,000.00 S\$100.00	All Claims	

The Insured having proposed for insurance the Motor Vehicle as described herein, we hereby confirm we HOLD COVER this risk for the period as stated in the Schedule, subject to the terms and conditions of the Company's standard Motor Policy. In the event this cover is terminated by us in written notice, a proportionate part of the annual premium will be charged for the time the Company has been on risk.

We hereby certify that this Cover Note is issued in accordance with the provisions of Motor Vehicles (Third-Party Risks, and Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

EQ Insurance Company Limited

Authorised Signatory

Note

Young, Elderly &/or Inexperience Driver (YEIDR) refers to any person authorized to drive who is below 26 years old or above 70 years old and/or the holder of a qualified driving licence of less than 2 years duration.

Issued Date: 30/04/2018 09:04

This Cover Note is valid for 30 days from the first day of the Policy Period.

PREMIUM WARRANTY

Applicable To Individual Policyholder

Please note that the premium in full must be paid before the inception date shown above in order for the insurance cover to be valid.

A Member of Citystate



Liberico Number S 7 6 0 1 2 3 6 1

CHRISTOPHER NG KOK CHUAN (CHRISTOPHER HUANG GUOCHUAN)

6 th Date: 19 Jan 1976 Issue Date: 22 Mar 2011



DEFUBLIC OF SINGAPORE

IDENTITY CARD NO. \$76012361



(CHRISTOPHER HUANG GUOCHUAN)

CHRISTOPHER NG KOK CHUAN

国 川

CHINESE

10-02-2006

Date: 23/11/2016

APT BLK 308C PUNGGOL WALK #13-352 SINGAPORE 823308

NRIC No. \$76012361

19-01-1976 SINGAPORE

YOU ARE IN USED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES. 385121 Motorcycles =< 200 CC Motor cars == 3000 kg with =< 7 passengers, exclusive of the driver; and motor tractors/vehicles =< 2500 kg MCNo. S76012361

576012361

S/No. 9000182400

Supplementary or Omitted List

VEHICLE NUMBER: GBH3430G

T6 VAN TDI NWB 110

MODEL

(DSG) WGDR

CLAIMS DETAILS



	LABOUR DESCRIPTION	AMOUNT							
		Qty	Unit	Discount		Amount			
1	SPRAY PAINTING END PANEL	1	\$ 800.00		\$	800.00			
						\$800.00			

No.	Item No.	Description	Qty	Unit Pricing	Discount		Amount
1	7E0853630D DPJ	VW SIGN	1	\$75.30	ne	wer !	\$75.30
2	D 004660M2	2K GLUE	1	\$159.35		WH/	\$159.35
3	D 00920002	PRIMER	1	\$ 29.06		wer/	\$29.06
4	D 00950025	APPLICATOR	2	\$ 10.60		nu	\$21.20
5	D 181802M1	ACTIVATOR	1	\$ 26.52		her	\$26.52
							\$311.43

Total Labour & Parts

\$1,111.43

Survey By

TAUFIK (LKK)



PDI TUAS

SHAO FENG TRADING 308C PUNGGOL WALK #13-352 WATERWAY TERRACES Singapore, 823308 Singapore

PDI TUAS

Phone No. Fax No. E-Mail

> VAT Registration No. M20098505-2 Tax No. 199101494Z

Service Quote

Customer No.

CV040665

11/09/18

Quote No. QuoteDate SER/QUO/18C00034

Salesperson

MARCUS LIU

Page

THIS IS NOT AN OFFICIAL TAX INVOICE

Make

License No. GBH3430G

Engine Code

Model Description

Light Commercial Veh T6 VAN TDI NWB 110 (DSG) WGDR

VIN

WV1ZZZ7HZHH124793

Labor Type

62

Mileage 10,487

Initial Registration

30/04/18

Engine No. CXH 068821 Service Advisor STEVEN CHEE

Sales Advisor MARCUS LIU

Model Code SGA1F7

	No.	Description	Qty.	UoM	Unit Price	Amount
Р	B&P MACP LABOUR	LABOUR	5	UNIT	9	2520 4,200.00
P	B&P MACP LABOUR	R&R REAR WINDSCREEN	2	UNIT	V)	1,680.00
P	B&P MACP PAINT	SPRAY PAINT	4	UNIT	2400	/600 3,200.00
P	B&P NUMBER PLATE	STICKER 70KM/H	1	pcs		nu 20.00
P	B&P NUMBER PLATE	STICKER 12PAX	1	pcs		20.00
P	B&P SENSOR	SUPPLY & INSTALL REVERSE SE	1	Pieces		AW 7 400.00
P	B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		/480.00
P	B&P MECH	ELECTRICAL CHECK OR MECHA	1	Time Un		280.00
		Sum Labor				10,280.00
Р	7E0807305C	REINFORCEMENT	1	Pieces		x (x [?] 261.84
P	7E0807393C	REAR BUMPER SIDE BRACKET L	1	Pieces		un 3 7 31.92
P	7E0807394C	REAR BUMPER SIDE BRACKET	1	Pieces		X7 31.92
P	7E0807417E 9B9	REAR BUMPER	1	Pieces		de _ 951.09
		Use Predecessor 7E0807417A 9B9				7
P	7E0827505B	RHS LOCK	1	Pieces		MM × : 56.97
P	7E0827506A	LHS LOCK	1	Pieces		56.97
P	7E0829193T	WEATHER SEAL	1	Pieces		146.55
P	7E0853687 739	NAME PLATE TRANSPORTER	1	Pieces		ne 39.27
P	7E0945097H	THIRD BRAKELIGHT LHS	1	Pieces		un X 108.14
P	7E0945097J	THIRD BRAKELIGHT RHS	1	Pieces		108.14
P	7E0945105A	REFELCTOR LH	1	Pieces		Cug 57.11 V
P	7E0945106A	REFLECTOR RH	1	Pieces		X 57.11
P	7H0827091AQ	WING DOOR LHS	1	Pieces	1	ht 1,770.75
P	7H0827092AQ	WING DOOR RHS	1	Pieces		√ <i>bt</i> 1,770.75
Р	7H0827512B	LATCH	2	Pieces		µ√×7 85.80

Sum carried forward

15,814.33



PDI TUAS

SHAO FENG TRADING 308C PUNGGOL WALK #13-352 WATERWAY TERRACES Singapore, 823308 Singapore

PDI TUAS

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 Tax No. 199101494Z

Service Quote

Customer No.

CV040665

Quote No.

SER/QUO/18C00034

QuoteDate Salesperson

11/09/18 MARCUS LIU

Page

2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make Light Commercial Veh T6 VAN TDI NWB 110 (DSG) WGDR

62

10,487

Service Advisor

License No. GBH3430G

VIN WV1ZZZ7HZHH124793 Initial Registration

STEVEN CHEE

Engine Code

Labor Type

30/04/18

Mileage

Sales Advisor MARCUS LIU

Model Description

Engine No. CXH 068821

Model Code SGA1F7

			Continued	15,814.33
P 7H0827512B	VW SIGN	1	Pieces	W Xne 42.90
P 7H0827709F	LHS DOOR SEAL	1	Pieces	her 81.33
P 7H0867299 01C	CLIP	5	Pieces	VM/ 7.25V
	Use Predecessor 701867299 01C			
P 7H0898529	RHS DOOR SEAL	1	Pieces	Ene 65.54
P D 002000A2	CLEANER	1	Pieces	1=0 = Ne 99.84
P D 004660M2	2K GLUE	1	Pieces	122.58
P D 00920002	PRIMER	1	Pieces	/29,00 ne 22.36
P D 00950025	APPLICATOR	2	Pieces	DI-W 44 16.32
P D 181802M1	ACTIVATOR	1	Pieces	136 57 nec 20.40
	Sum Item			6,012.85

	LKK Auto Consultants hence notify the Repairer of the following: To resurvey before/after spray peinting	Sum Labor Sum Item	10,280.00 6,012.85
Explanations P = Proportionately Charged	 10 display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" No illegal modification(s) is allowed Supplementary item(s) must be resurveyed an is subject to final approval from Insurance Confirmation 	.	16,292.85 1,140.50 17,433.35
Payment Terms No Credit	Acknowledged by Repairer Signature: Date:		16658.75

Service Order Confirmation

SERVICE ORDER NO: 18/P2410

CUSTOMER NO .:

CV040665

CUSTOMER NAME: SHAO FENG TRADING

TELEPHONE NO .:

ADDRESS:

308C PUNGGOL WALK #13-352 WATERWAY TERRACES

Singapore

VEH No.: GBH3430G

Order Date:

18/09/18

Reg Date:

30/04/18

16,216

VIN NO .:

WV1ZZZ7HZHH124793

ENGINE NO:

MODEL:

T6 VAN TDI NWB 110 (DSG) WGDMODEL NO.: SGA1F7

	No.	DESCRIPTION	QTY	<u>uom</u>	UNIT PRICE	DISC %	AMOUNT
	Labor						
1	B&P MECH	ELECTRICAL CHECK OR MECHANICAL REPAIR	1	TU	280		280
2	B&P DIAG	PROGRAMMING & CALIBRATION-NETT	1	TU	480		480
3	B&P MACP LABOUR	LABOUR	3	UNIT	840		2,520
4	B&P MACP LABOUR	R&R REAR WINDSCREEN	1	UNIT	840		840
5	B&P MACP PAINT	SPRAY PAINT + end panel	3	UNIT	800		2,400
6	B&P NUMBER PLATE	STICKER 70KM/H	1	ST	20		20
7	B&P NUMBER PLATE	STICKER 12PAX	1	ST	20		20
8	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
9	B&P SENSOR	SUPPLY & INSTALL REVERSE SENSOR	1	PCS	400		400
10	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		0
	Item						
11	7H0827091AQ	WING DOOR LHS	1	PCS	1,770.75		1,770.75
12	7H0827092AQ	WING DOOR RHS	1	PCS	1,770.75		1,770.75
13	7H0827709F	LHS DOOR SEAL	1	PCS	81.33		81.33
14	7H0898529	RHS DOOR SEAL		PCS	65.54		65.54
15	7E0829193T	WEATHER SEAL	1	PCS	146.55		146.55
16	D 004660M2	2K GLUE	1	PCS	159.35		159.35 (P) NU
17	D 002000A2	CLEANER	1	PCS	99.84		99.84
18	D 00920002	PRIMER	1	PCS	29.06		29.06 (B) NL
19	D 00950025	APPLICATOR	2	PCS	10.60		21.20 (M) M
20	D 181802M1	ACTIVATOR	1	PCS	26.52		26.52 (M) W1
21	7E0853687 739	NAME PLATE TRANSPORTER	1	PCS	39.27		39.27
22	7E0807417E 9B9	REAR BUMPER	1	PCS	951.09		951.09
23	7H0867299 01C	CLIP	5	PCS	1.45		7.25
24	7E0945105A	REFELCTOR LH	1	PCS	57.11		57.11
25	7E0853630D DPJ	VW SIGN	1	PCS	75.30		75.30 CM WU
26	D 004660M2	2K GLUE	3	PCS	159.35		159.35
27	D 00920002	PRIMER	1	PCS	29.06		29.06
28	D 00950025	APPLICATOR	2	PCS	10.60		21.20

SA: STEVEN CHEE

Service Order Confirmation

SERVICE ORDER NO: 18IP2410

CUSTOMER NO.:	CV040665								
CUSTOMER NAME:	SHAO FENG TRADING								
TELEPHONE NO.:									
ADDRESS:	308C PUNGGOL WALK #13 Singapore	-352 WATERWAY T	ERRACES						
VEH No.:	GBH3430G								
Order Date: 18/0	9/18								
Reg Date: 30/0	4/18	KM: 16,21	6						
VIN NO.: WV	1ZZZ7HZHH124793	ENGINE NO:						SA:	STEVEN CHEE
MODEL: T6 V	AN TDI NWB 110 (DSG) WGI	MODEL NO.: SGA	1F7						
No.	DESCRIPTION				QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29 D 181802M1	ACTIVATOR				1	PCS	26.52		26.52
Remarks : CHINA TAIF	PING DIRECT								
DOA: 11/09/2018									
T/P VECH : SFA182G									
SURVEY BY TAUFIK (LKK)								
									22222
						TOT			12,497.04
							AMOUNT		874.79 13,371.83
						101	AL AMOUNT		Heat Notices
		On Behalf Of	"COMPANY"			(Certified Goods/S	ervice received:	
		Author	rized Signatur	re			All	Custome	
NOTE: THIS	IS NOT AN OFFICI	AL RECEIPT							

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SU	SFOLDER TRA	CKING					
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitte	d Ins Auth'ed	Status
Main	13 Sep 2018		13 Sep 2018 15:07 Edit Adj Rpt	S\$12,497.04 Edit Estimates	S\$12,497.0	4	Pending for Survey Report Cancel Case
	Main	R	eference	Claim Det	ails	Documents	Show All
CLAIM S	UBFOLDER DE	TAILS			[Create	ed by insurer]	
Insured:	SUSAN,	ID: S7374929H					
Main Claimant:	CHRISTO	PHER NG KOK C	HUAN, ID: S7601	2361			
Vehicle Re No.:	GBH343	0G		Date of	Loss: [4 Mont	2018 16:00 - :59 ths and 12 Days From	LTA Reg Date (Man Yr)]
Claim Typ	e: TP / SN	M18D04419C02	2	Policy/C Note No		N3087731801 (Compre	hensive)
Vehicle Re No. (Insured):	SFA182G			Policy N (Claima			
				Excess:	S\$0.00	<u> </u>	
Repairer:	Volkswag	en Centre Singa	pore (MacPherson) 1 KAMPONG AMPA	T, 368314 Mac	pherson - Tel:	
Handling Insurer:						dled by Catherine Thi	
Adjuster:	24/09/20		Ltd (HQ) - Tel: 62	56-3561 [Handle	d by MOHD TA	UFIKH BIN HAMID]	[Final Rpt due
Adj Asg. Remarks:	EST \$17,4	33.35, CASE WIT	H SJE.				
ASSOCIA	TED MAIL RE	CEIVED				View	All Compose Case Ma
There are	no mail for this	case.					
ALL ASS	OCIATED TAS	sks⊟			View All	Search Tasks Cre	eate New Task Complet
Due Da	te Priority	Type Task	Group Subjec	t Handler #	ssigned By	Completed On	Created On Don

Claim Documents

*GBH3430G (SNM18D04419C02) [SFA182G]
TP
CHRISTOPHER NG KOK CHUAN Sep 11 2018 4:00PM [SUSAN] Volkswagen Centre Singapore

Ass	essment Reports		1 per p	page 🔻	~
No	Finalized On	Jin Auto Services Pte Ltd (Defu)		Thumbnail	Print
1	12/09/18 15:21	Accident Statement	0	Load HTM	
Pho	tos/Images		3 per p	page V	V
No	Finalized On	Jin Auto Services Pte Ltd (Defu)	- International	Thumbnail	-
1	12/09/18 15:18	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
2	12/09/18 15:18	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
3	12/09/18 15:18	Accident Photo [Linked Accident Report Documents]	0	Load JPG	✓
4	12/09/18 15:18	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
5	12/09/18 15:18	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
6	12/09/18 15:18	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
7	12/09/18 15:18	Accident Photo [Linked Accident Report Documents]	O	Load JPG	✓
8	12/09/18 15:18	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
9	12/09/18 15:18	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
10	12/09/18 15:18	Accident Photo [Linked Accident Report Documents]	0	Load JPG	V
11	12/09/18 15:18	Accident Photo [Linked Accident Report Documents]	0	Load JPG	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	-
1	15/02/19 11:11	General View	0	Load JPG	Y
2	15/02/19 11:11	General View	0	Load JPG	~
3	15/02/19 11:11	General View	0	Load JPG	V
4	15/02/19 11:11	General View	0	Load JPG	V
5	15/02/19 11:11	General View	0	Load JPG	✓
6	15/02/19 11:11	General View	0	Load JPG	✓
7	15/02/19 11:11	General View	0	Load JPG	~
8	15/02/19 11:11	General View	0	Load JPG	V
9	15/02/19 11:11	General View	0	Load JPG	~
10	15/02/19 11:11	General View	0	Load JPG	V
11	15/02/19 11:11	General View	0	Load JPG	V
12	15/02/19 11:11	General View	0	Load JPG	~
13	15/02/19 11:11	General View	0	Load JPG	V
14	15/02/19 11:11	General View	0	Load JPG	V
15	15/02/19 11:11	General View	0	Load JPG	V
16	15/02/19 11:11	General View	0	Load JPG	V
17	15/02/19 11:11	General View	0	Load JPG	V
11	15/02/19 11:11	General View	0	Load JPG	V

	Jin Auto Services Pte Ltd (Defu) General View Reinspection Photo	0 0 0 0 0 0 0 0 0 0 0 0 0	Thumbnail Load JPG	Print V V V V V V V V V V V V V
22/19 11:11 12/19 11:11	General View Reinspection Photo	0 0 0 0 0 0 0 0 0 0 0 0	Load JPG	
12/19 11:11 12/19 11:11	General View General View General View General View General View General View Reinspection Photo	0 0 0 0 0 0 0 0 0 0 0	Load JPG	\frac{1}{2}
12/19 11:11 12/19 11:11	General View General View General View General View General View Reinspection Photo	0 0 0 0 0 0 0 0 0 0	Load JPG	
12/19 11:11 12/19 11:11	General View General View General View General View Reinspection Photo	0 0 0 0 0 0 0 0 0 0	Load JPG	
12/19 11:11 12/19 11:11	General View General View General View Reinspection Photo	0 0 0 0 0 0 0 0 0	Load JPG	
22/19 11:11 22/19 11:11	General View General View Reinspection Photo	0 0 0 0 0 0 0 0	Load JPG	
22/19 11:11 12/19 11:11	General View Reinspection Photo	0 0 0 0 0 0 0	Load JPG	
22/19 11:11 22/19 11:11	Reinspection Photo	0 0 0 0 0 0 0	Load JPG	
12/19 11:11 12/19 11:11	Reinspection Photo	0 0 0 0 0 0	Load JPG	\text{\tince{\text{\tex{\tex
22/19 11:11 22/19 11:11	Reinspection Photo	0 0 0 0 0	Load JPG	\frac{1}{2}
22/19 11:11 22/19 11:11	Reinspection Photo	0 0 0 0 0	Load JPG	\frac{\frac{1}{2}}{2}
02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11	Reinspection Photo	0 0 0 0	Load JPG	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11	Reinspection Photo	0 0 0 0	Load JPG Load JPG Load JPG Load JPG Load JPG Load JPG	\ \ \ \ \ \ \
02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11	Reinspection Photo	0 0 0 0	Load JPG Load JPG Load JPG Load JPG	\ \ \ \ \
02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11	Reinspection Photo Reinspection Photo Reinspection Photo Reinspection Photo Reinspection Photo	0 0 0 0	Load JPG Load JPG Load JPG	\ \ \ \ \
02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11	Reinspection Photo Reinspection Photo Reinspection Photo Reinspection Photo Reinspection Photo	0	Load JPG Load JPG Load JPG	∀
02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11	Reinspection Photo Reinspection Photo Reinspection Photo Reinspection Photo	0	Load JPG Load JPG	V
02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11	Reinspection Photo Reinspection Photo Reinspection Photo	0	Load JPG	-
02/19 11:11 02/19 11:11 02/19 11:11 02/19 11:11	Reinspection Photo Reinspection Photo	0		
02/19 11:11 02/19 11:11 02/19 11:11	Reinspection Photo			A
)2/19 11:11)2/19 11:11	•		Load JPG	
2/19 11:11	Reinspection Photo	0		V
	B. L		Load JPG	V
2/19 11:11	Reinspection Photo	0	Load JPG	V
PACA PACA PACA PACA	Reinspection Photo	0	Load JPG	<u>~</u>
2/19 11:11	Reinspection Photo	0	Load JPG	V
2/19 11:11	Reinspection Photo	0	Load JPG	✓
2/19 11:11	Reinspection Photo	0	Load JPG	4
2/19 11:11	Reinspection Photo	0	Load JPG	V
2/19 11:11	Reinspection Photo	0	Load JPG	~
2/19 11:11	Reinspection Photo	0	Load JPG	V
2/19 11:11	Reinspection Photo	0	Load JPG	~
2/19 11:11	Reinspection Photo	0	Load JPG	✓
2/19 11:11	Reinspection Photo	0	Load JPG	✓
2/19 11:11	Reinspection Photo	0	Load JPG	V
2/19 11:11	Reinspection Photo	0	Load JPG	V
2/19 11:11	Reinspection Photo	0	Load JPG	~
2/19 11:11	Reinspection Photo	0	Load JPG	4
2/19 11:11	Reinspection Photo	0	Load JPG	~
2/19 11:11	Reinspection Photo	0	Load JPG	V
2/19 11:11	Reinspection Photo	0	Load JPG	V
2/19 11:11	Reinspection Photo		Load JPG	V
2/19 11:11	Test spool • American State of the State of		Load JPG	V
			Load JPG	V
SAN CONTRACTOR OF THE SAN CONTRACTOR	C-17 (2) *			V
5-41-0-0-18 1201			0.0000000000000000000000000000000000000	V
			_	V
	The second secon		100000000000000000000000000000000000000	V
			S 0.550.61	∀
12119 11 11	ESTATE OF THE PROPERTY OF THE			-
	M. N. COL BROWN		1 1000000000000000000000000000000000000	<u> </u>
2/19 11:11	Keinspection Photo		_	∀
02000	2/19 11:11 2/19 11:11	Reinspection Photo	2/19 11:11 Reinspection Photo 2/19 11:11 Reinspection Photo	Reinspection Photo 1

Ass	essment Reports		1 per p	page 🗸	~
No	Finalized On	Jin Auto Services Pte Ltd (Defu)		Thumbnail	Print
69	15/02/19 11:11	Reinspection Photo	0	Load JPG	~
70	15/02/19 11:11	Reinspection Photo	Ø	Load JPG	V
Doc	cumentation		1 per	page 🔻	V
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	13/09/18 15:06	EMAIL FM VWG	0	Load PDF	
2	13/09/18 15:06	REPAIR EST WITH TP GIA	0	Load PDF	
3	13/09/18 15:06	OI GIA	0	Load PDF	
No	Finalized On	Jin Auto Services Pte Ltd (Defu)		Thumbnail	Print
1	12/09/18 15:18	Accident Sketch Plan [Linked Accident Report Documents]	0	Load JPG	✓
2	12/09/18 15:18	Accident Sketch Plan [Linked Accident Report Documents]	0	Load JPG	~
3	12/09/18 15:18	Identification Card [Linked Accident Report Documents]	0	Load JPG	✓
4	12/09/18 15:18	Driving Licence [Linked Accident Report Documents]	0	Load JPG	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	15/02/19 15:28	Supplementary	0	Load PDF	

Linked Accident Report Documents

	View View in Br		View in Brows	wser 🗸	
Ass	essment Reports		1 per p	age 🔻	
No	Finalized On	Jin Auto Services Pte Ltd (Defu)		Thumbnail	Print
1	12/09/18 15:21	Accident Statement	0	MTH bsod	
Pho	tos/Images		3 per p	age 🗸	~
No	Finalized On	Jin Auto Services Pte Ltd (Defu)		Thumbnail	Print
1	12/09/18 15:18	Accident Photo	6	Load JPG	~
2	12/09/18 15:18	Accident Photo	0	Load JPG	~
3	12/09/18 15:18	Accident Photo	0	Load JPG	✓
4	12/09/18 15:18	Accident Photo	0	Load JPG	V
5	12/09/18 15:18	Accident Photo	•	Load JPG	~
6	12/09/18 15:18	Accident Photo	0	Load JPG	V
7	12/09/18 15:18	Accident Photo	0	Load JPG	V
8	12/09/18 15:18	Accident Photo	0	Load JPG	~
9	12/09/18 15:18	Accident Photo	0	Load JPG	V
10	12/09/18 15:18	Accident Photo	0	Load JPG	✓
11	12/09/18 15:18	Accident Photo	0	Load JPG	V
Doc	umentation		1 per p	age 🔻	V
No	Finalized On	Jin Auto Services Pte Ltd (Defu)		Thumbnail	Print
1	12/09/18 15:18	Accident Sketch Plan	0	Load JPG	~
2	12/09/18 15:18	Accident Sketch Plan	0	Load JPG	▼
3	12/09/18 15:18	Identification Card	0	Load JPG	~
4	12/09/18 15:18	Driving Licence	0	Load JPG	~

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI18016739/T1TBE2

Date:

18/02/2019

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMPCSN3087731801

Claimant Vehicle

GBH3430G

Insured Vehicle No :

SFA182G

Date of Loss:

11/09/2018

Nature of Claim: TP

Claim No:

SNM18D04419C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

GBH3430G

Make & Model:

VOLKSWAGEN XC60 T6, 3.0 AT ABS D/AB HID

Engine No:

CXH068821

15127 km

Reg. Date:

4WD 5DR TC (A) 30/04/2018 (Man. Year: 2017)

Chassis No: Odometer: WV1ZZZ7HZHH124793

Colour:

Silver

Engine Capacity: 1968 cc Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Front Tyre Size:

215/65 R16

Rear Tyre Size:

215/65 R16

Front Left Side:

Goodyear 6 mm

Rear Left Side:

No

Goodyear 6 mm

Front Right Side:

Goodyear 6 mm

Rear Right Side:

Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		6,818.75	5,977.04	841.71	12.34
Miscellaneous Items		0.00	0.00	0.00	
Labour		9,840.00	6,520.00	3,320.00	33.74
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	16,658.75	12,497.04	4,161.71	24.98
	+ GST 7.00/7.00% (S\$)	1,166.11	874.79	291.32	24.98
	Nett Amount (S\$)	17,824.86	13,371.83	4,453.03	24.98

INSPECTION

Date of Assignment:

13/09/2018

Date Inspected:

18/09/2018 Inspected At:

Volkswagen Centre Singapore

(MacPherson)

1 KAMPONG AMPAT Singapore 368314

Estimated Period of Repair:

7.0 days

Adjuster: MOHD TAUFIKH BIN HAMID Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen Part Source		(Last Synchronised: 15 Feb 2019)
Parts:	N/A	VOLKSWAGEN XC60 T6 3.0 AT ABS D/AB HID 4WD 5DR TC (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted	d, no print-code for GBH3430G)
Validity:		ates are valid only if they contain the print code (above) on all estimate pages, running page in the END OF ESTIMATES marker on the last estimate page
Further Info	Items/values	not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*STICKER 70KM/H	Necessary	20.00 FS	*20.00 FS
2	1		*STICKER 12PAX	Necessary	20.00 FS	*20.00 FS
3	1		*REVERSE SENSOR	Not Working	400.00 FS	*400.00 FS
4	1		*REINFORCEMENT	Not Necessary	261.84 FS	*- FS
5	1		*REAR BUMPER SIDE BRACKET L	Not Necessary	31.92 FS	*-FS
6	1		*REAR BUMPER SIDE BRACKET	Not Necessary	31.92 FS	*-FS
7	1		*REAR BUMPER	Deformed	951.09 FS	*951.09 FS
8	1		*RHS LOCK	Not Necessary	56.97 FS	*-FS
9	1		*LHS LOCK	Not Necessary	56.97 FS	*- FS
10	1		*WEATHER SEAL	Cut	146.55 FS	*146.55 FS
11	1		*NAME PLATE TRANSPORTER	Necessary	39.27 FS	*39.27 FS
12	1		*THIRD BRAKELIGHT LHS	Not Necessary	108.14 FS	*-FS
13	1		*THIRD BRAKELIGHT RHS	Not Necessary	108.14 FS	*-FS
14	1		*REFLECTOR LH	Cracked	57.11 FS	*57.11 FS
15	1		*REFLECTOR RH	Not Necessary	57.11 FS	*- FS
16	1		*WING DOOR LHS	Bent	1,770.75 FS	*1,770.75 FS
17	1		*WING DOOR RHS	Bent	1,770.75 FS	*1,770.75 FS
18	2		*LATCH	Not Necessary	85.80 FS	*-FS
19	1		*VW SIGN	Not Necessary	42.90 FS	*-FS
20	1		*LHS DOOR SEAL	Necessary	81.33 FS	*81.33 FS
21	5		*CLIP	Necessary	7.25 FS	*7.25 FS
22	1		*RHS DOOR SEAL	Necessary	65.54 FS	*65.54 FS
23	1		*CLEANER	Necessary	99.84 FS	*99.84 FS
24	1		*2K GLUE	Necessary	159.35 FS	*159.35 FS
25	1		*PRIMER	Necessary	29.06 FS	*29.06 FS
26	2		*APPLICATOR	Necessary	21.20 FS	*21.20 FS
27	1		*ACTIVATOR	Necessary	26.52 FS	*26.52 FS
28	1		*VW SIGN	Necessary	75.30 FS	*75.30 FS
29	1		*2K GLUE	Necessary	159.35 FS	*159.35 FS
30	1		*PRIMER	Necessary	29.06 FS	*29.06 FS
31	2		*APPLICATOR	Necessary	21.20 FS	*21.20 FS
32	1		*ACTIVATOR	Necessary	26.52 FS	*26.52 FS
F=Fra	anchise	part. S=SpcN	lett.			
				Total Parts (S\$)	6,818.75	5,977.04

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	LABOUR	New	4,200.00	2,520.00
2	R&R REAR WINDSCREEN	New	1,680.00	840.00
3	SPRAY PAINT	New	3,200.00	2,400.00
4	PROGRAMMING & CALIBRATION	New	480.00	480.00
5	ELECTRICAL CHECK OR MECHANICAL REPAIR	New	280.00	280.00
	Gross	Labour Cost (S\$)	9,840.00	6,520.00
	Report was unsubmitted	during this print-out		

< END OF ESTIMATES >