

INS CASE OWNER

CC 3, ALH 180 16686, Nwa's

LKK
IDAC

Surveyor

Nw2

DOL

ASSIGNMENT

11/9/18

Date / Time

11/9/18

Registered in Merit:

12/9/18

Pre-assign / CCU / FTE



Insured Vehicle No.

SLG 8265 X

Claim No.

Name of Insured

GOH CHUAN YONG (WU JUNPONG)

Policy No.

200486429

Insured Tel No.

HP: 91834080

Make / Model

Subaru Levorg

Excess Sec II : SS

D.O.A: 9/9/108

Place of Accident

Eep (CHANGU)

Is driver the owner?

(YES) / NO

Nature of Accident

If NO, Driver Name / Age

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.

(V/L: YES / NO)

Insured Liability

Final ? Yes / No

SHD 6394H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Smk7, m



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

11/9/18

SHD 6394H - call ALH 180 16686 / 16686 / 16686 ; D.O.A: 9/9/108
SLG 8265 X - call ALH 180 16686 / 16686 ; D.O.A: 9/9/108

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

11/10/18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Lee Gek

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : 28

If NO or B 28, Ass. Lis: 0 %

Repair Cost:

S\$

2200.00

Loss of Rental (LOR):

S\$

522.16

(

4 days) x 130.54

Loss of Use (LOU):

S\$

50.00

x

1 days

Loss of Income (LOI):

S\$

50.00

x

1 days

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

7.00

Medical:

S\$

Disbursement:

S\$

Legal Cost:

S\$

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

2779.16

Global Sum S\$:

2770.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2770.00

Name 1:

SMRT Taxis Pte Ltd

Payee 2. (Strike if N.A.)

S\$

Name 2:

Payee 3. (Strike if N.A.)

S\$

Name 3:

REF:

AIG

TAX/07/18/2026

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: CHD 63944 Yr Regn: 15 FEB 2012Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: SSANGYONG RODION c.c. 2,696Colour: WHITE A/C: Insured / Std / NI / NASp. Reading: 59458 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KPT VDB 1 FSC P066 707Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215 / 65 R16R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or WETLAKE

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 21/1/18 D.O.I. 11/7/18Survey held at IMET WOODLAND 1

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

REAR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

3/4/19 Confirm US \$2200.00 with 3 working days

c Rd. \$3450.00
64.1%

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____) \$ + R5. _____ SI☐ : Interview (\$ _____) Photos☐ : Tech. Invs (\$ _____) Others☐ : Weekend (\$ _____)

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Section A - Accident Details

Registration Number	SHD6394H
Case Reference Number	TAX/09/18/2026
Registration Date	15/02/12
Company Type	SMRT Taxis Pte Ltd
Make	SSANGYONG
Model	RODIUS-SV270
Name of Driver	TAN KOK WAH
Type of Accident	Head to Rear
Accident Date and Time	07/09/18 7:38 PM
Accident Reported Date and Time	08/09/18 8:00 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24097872
Special Instruction to ARC, if any	
Prepared Date and Time	13/10/18 10:59 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,014.00	\$500.00
Total Spray Cost	\$1,126.00	\$400.00
Total Spare Part Cost	\$3,286.81	\$1,275.26
Total Other Cost	\$800.00	\$40.00
TOTAL COST	\$6,026.81	\$2,215.26
Lump Sum Total	\$6,050.00	\$2,200.00 (L/S)
Number of Repair Days	6.0	3.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / AIG
ARC / Surveyor Sign Off Date		
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1811-0373	Invoice Number	
Quotation Date	21.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates
Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$1,014.00	\$500.00
Total Labour	\$1,014.00	\$500.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$473.00	\$200.00
TO RESPRAY REAR PANEL	\$180.00	\$0.00
TO RESPRAY TAIL GATE	\$473.00	\$200.00
Total Spray Painting & Panel Beating	\$1,126.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$0.00
TO REMOVE AND REFIX REAR WINDSCREEN	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$600.00	\$40.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
		A01816	Rear Bumper Assy	1.00	\$925.27	10.00	\$832.74	Replace	Replace	CRK
			REAR BUMPER CLIP	6.00	\$4.25	10.00	\$22.95	Replace	Replace	NEC
		78821210 00	ABSORBER ENERGY RR BUMPER	0.00	\$111.73	10.00	\$0.00	Replace	Not Given	SUL
	(SUPP)	78830210 00	BEAM ASSY-IMPACT RR BUMPER	1.00	\$513.97	10.00	\$462.57	Replace	Replace	BT
			LAMP ASSY, REFLEX REFLECTOR RH	0.00	\$10.52	10.00	\$0.00	Replace	Not Given	SUL
	(SUPP)		REVERSE SENSOR	1.00	\$165.10	10.00	\$148.59	Replace	Replace	CRK
		79780210 00	MUD GUARD-RR RH	1.00	\$17.08	10.00	\$15.37	Replace	Replace	TN
			PNL ASSY-T/GATE	1.00	\$1,355.08	10.00	\$0.00	Replace	Repair	
			LATCH ASSY, T/GATE	0.00	\$59.98	10.00	\$0.00	Replace	Not Given	SUL
			STRIKER ASSY, T/GATE	0.00	\$9.89	10.00	\$0.00	Replace	Not Given	SUL
			Handle assy-T/gate O/S	0.00	\$14.16	10.00	\$0.00	Replace	Not Given	SUL
			Garnish assy-T/gate ctr	0.00	\$300.19	10.00	\$0.00	Replace	Not Given	SUL
			WEATHER STRIP T/GATE OPENING	0.00	\$97.67	10.00	\$0.00	Replace	Not Given	SUL

	79340210	RUBBERSEAL GLASS RR	0.00	\$11.04	10.00	\$0.00	Replace	Not Given	X	NN
	01	QTR								
		SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X	NN
6505639	75310-47020	EMBLEM REAR	1.00	\$48.94	10.00	\$44.05	Replace	Replace		NEL
		SMRT LOGO	1.00	\$7.80	0.00	\$7.80	Replace	Replace		NEL
		STICKER PRESTIGE	1.00	\$60.00	0.00	\$60.00	Replace	Replace		NEL
		REAR NUMBER PLATE	0.00	\$15.00	0.00	\$0.00	Replace	Not Given	X	SUL
		REAR NUMBER PLATE FRAME	0.00	\$35.00	0.00	\$0.00	Replace	Not Given	X	SUL
		COMBI LAMP ASYS-RR T/GATE RH	0.00	\$288.57	10.00	\$0.00	Replace	Not Given	X	SUL
		PANEL END INNER	0.00	\$239.33	10.00	\$0.00	Replace	Not Given	X	SUL
		PANEL END OUTER	0.00	\$105.74	10.00	\$0.00	Replace	Not Given	X	SUL
4006314		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X	NN
Total				\$4,470.31		\$1,594.07				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

1594.07

- 202

1275.26

+ 500.00

+ 440.00

2215.26

L/S \$2200/-

FINALIZED LUMP SUM REPAIR \$2200.00 / 3 DAYS

NAZ LUK
HJ
23/1/19

Contractor:	WEGA ENGINEERING PTE LTD		
Accident Case Number	TRX/09/18/2026	Date of Collection	12/9/18
Vehicle No	SHD 6394 H	Date of Request	13/9/18
Vehicle Model	Ssangyong	Number of Days to Extend	

REQUEST FOR SUPPLYMENT PARTS

S/N	Number photos	Part Description	Quantity	Unit Price
1	1931, 32, 33, 34	Beam Assy Impact RR Bumper		\$ 513.97 / BT
2	1935, 36, 37	Reverse Sensor		\$ 165.10 / CRA
3				
4				
5				
6				
7				
8				

<<<Please submit photographs for damaged parts>>>

I, (Name) CHIA

(Position) ADVISOR

14/9/18

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Chia

Signature of person making this declaration

[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC/ Reservation / Number
Photo Submitted		Date of submission

For SMRT Staff

SMRT Accident Taxi Repair Estimates

Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre

 Reg. No. : SHD 6394H Ref. No. TAX 9 / 18 / 2026

 Make / Model : TOYOTA PRIUS Reg. Date : 15/02/2012

 Name of Driver : TAN KOK WAH

 Date/Time of Accident : 07/09/2018 19:38

 Surveyor is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

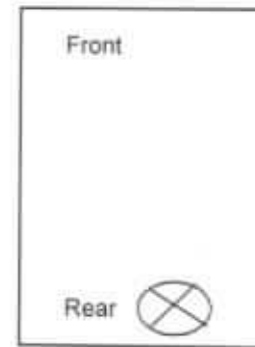
 Taxi is Towed Back ? YES / NO

 Replacement Taxi Issued ? YES / NO

 Accident Repair Job Card No. : 24097872

 Special Instruction to ARC, if any :

The damages on the Taxi are as indicated in the following diagram :



Signed : _____ Date : _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

 Chassis No : KPTV0B1FSCP066707 Mileage : _____

Date Prepared : _____ Repair Completed date/time: _____

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ <u>1,014.00</u>	\$ _____
Total Spray Painting Charges :	\$ <u>1,126.00</u>	\$ _____
Total Material Charges :	\$ <u>3,286.82</u>	\$ _____
Other Charges :	\$ <u>600.00</u>	\$ _____
TOTAL :	\$ <u>6,026.82</u>	\$ _____ ()
No. of Repair Days :	[<u>6</u>]	[<u>3</u>]
Signature :	Prepared by: <u>FOO</u> <u>11/09/2018 11:20</u>	Adjusted by: _____

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. _____ Invoice No. _____ Invoice Date _____

Signed : _____ Date : _____

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	1014.00	300
Total Labour	\$ 1,014.00	\$

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	473.00	200
TO RESPRAY REAR PANEL	180.00	?
TO RESPRAY TAIL GATE	473.00	200
Total Spray Painting & Panel Beating	\$ 1,126.00	\$

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	20
TO WASH AND VACUUM	60.00	X 00
TO TRANSFER REAR TAILGATE MECHANISM	120.00	X 00
TO REMOVE AND REFIX REAR WINDSCREEN	120.00	X 00
TO REPLACE SUNDRY PARTS	100.00	X 00
Total Other Costs	\$ 600.00	\$

Part 4 - Spare Parts / Material Usage

Reservation No : _____

Page (1)

To be completed by Service Advisor, ARC							Surveyor Adj
Part Number	Parts Description	Qty	List Price (\$)	Discount (%)	Final Price (\$)	Repair (R) Replace (I)	Not given (X) Repair (R) Replace (I)
7881A21000	Rear Bumper Assy	1	925.27	10%	832.74	/	/CEA
	REAR BUMPER CLIP	6	4.25	10%	22.95	/	/ARC
7882121000	ABSORBER ENERGY RR BUMPER	1	111.73	10%	100.56	/	?
7883021000	BEAM ASSY-IMPACT RR BUMPER	1	513.97	10%	462.57	/	?
8390221100	LAMP ASSY, REFLEX REFLECTOR RH	1	10.52	10%	9.47	/	?
	REVERSE SENSOR	1	165.10	10%	148.59	/	X3UL
7978021000	MUD GUARD-RR RH	1	17.08	10%	15.37	/	/TN
6401121000	PNL ASSY-T/GATE	1	1355.08	10%	1219.57	/	XR
7141021000	LATCH ASSY, T/GATE	1	59.98	10%	53.98	/	?
7141521000	STRIKER ASSY, T/GATE	1	9.89	10%	8.90	/	?
6617403093	Handle assy-T/gate O/S	1	14.16	10%	12.74	/	?
7963021002	Garnish assy-T/gate ctr	1	300.19	10%	270.17	/	?
7145021001	WEATHER STRIP T/GATE OPENING	1	97.67	10%	87.90	/	?
7934021001	RUBBERSEAL GLASS RR QTR	2	11.04	10%	19.87	/	XAA
	SEALANT W/SCREEN	2	37.00	0%	74.00	/	XAA
	EMBLEM REAR	1	48.94	10%	44.05	/	/ARC
	SMRT LOGO	1	7.80	0%	7.80	/	/ALL
	STICKER PRESTIGE	1	60.00	0%	60.00	/	XUL/ARC
	REAR NUMBER PLATE	1	15.00	0%	15.00	/	XAA
	REAR NUMBER PLATE FRAME	1	35.00	0%	35.00	/	XAA
8360221201	COMBI LAMP ASYS-RR T/GATE RH	1	288.57	10%	259.71	/	X9UC
	PANEL END INNER	1	239.33	10%	215.40	/	?
	PANEL END OUTER	1	105.74	10%	95.17	/	?
4006314	SEALANT SIKAFLEX	1	37.00	0%	37.00	/	?
		LKK Auto Consultants hence notify the Repairer of the following:					
		<ul style="list-style-type: none"> • To resurvey before/after spray painting • To resurvey damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company 					
TOTAL MATERIALS		LUMP SUM 20%					3,286.82

NAZ LKK

11/9/15 1105

L11

30.00


APRIL 2015 PHOTO

Acknowledged by Repairer

Signature:

Date:

FR-AS-ARC-02 Rev 6


 of 1
 
 100%
 
 Find | Next

Select a format 
 Export
 




2 October 2018

SMRT TAXIS PTI

Woodlands Industrial Park
 Singapore
 Tel : 65 647
 Fax : 65 636
 www.smr.

Vehicle Attachment History of SIM KAY TOH (S1161753J)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHB1879U	TOYOTA	CROWN-LXS	MAIN	11/04/2006 12:30 PM	20/10/2008 09:00 AM	VEHCG
SHB1879U	TOYOTA	CROWN-LXS	MAIN	24/10/2008 10:15 AM	30/06/2009 02:00 PM	VEHCG
SHB612D	SSANGYONG	RODIUS-SV270	MAIN	30/06/2009 04:45 PM	11/04/2011 11:30 AM	TEMRT
SHB612D	SSANGYONG	RODIUS-SV270	MAIN	15/04/2011 03:45 PM	08/04/2013 08:30 AM	Temp Return
SHB612D	SSANGYONG	RODIUS-SV270	MAIN	13/04/2013 08:30 AM	28/10/2013 08:50 AM	Temp Return
SHB612D	SSANGYONG	RODIUS-SV270	MAIN	02/11/2013 12:05 AM	12/06/2017 02:01 PM	SCRAP
SHD6394H	SSANGYONG	RODIUS-SV270	MAIN	07/09/2017 03:50 PM		
SHB695P	NISSAN	CEDRIC-QD32	COURTESY	27/04/2006 02:10 PM	05/05/2006 02:40 PM	
SHB5088J	NISSAN	CEDRIC-QD32	COURTESY	30/05/2007 09:15 AM	08/06/2007 02:20 PM	
SHB5199Y	NISSAN	CEDRIC-QD32	COURTESY	16/06/2007 11:30 AM	24/08/2007 10:20 AM	
SHB5088J	NISSAN	CEDRIC-QD32	COURTESY	29/09/2007 09:00 AM	04/10/2007 02:10 PM	
SHB95X	NISSAN	CEDRIC-QD32	COURTESY	03/10/2008 04:30 PM	09/10/2008 08:55 AM	
SHB1064D	TOYOTA	PRIUS	COURTESY	06/05/2016 11:01 AM	09/05/2016 01:30 PM	
SHF139H	SSANGYONG	RODIUS-SV270	COURTESY	11/09/2018 08:50 AM	15/09/2018 04:02 PM	

Pag

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, 20 February, 2019 5:26 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 7/9/2018 involving SHD 6394H & SLG 8265X (AIG's insured)
Our Ref: TAX/09/18/2026/lg
Attachments: TAX 09 18 2026.pdf; vehicle attachment history.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2200.00
Loss of Rental	\$652.70 (5 days x \$130.54)
Loss of Income	\$60.00 (**1 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$2919.70

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Letter of Authorisation
- 7) Vehicle attachment history

Please let us have your offer soon. Thanks.

** our hirer took a courtesy taxi on 11/9/2018 at 8.50am (please refer to the attached vehicle attachment history).

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18016686/Nwa3

02 October 2018

Goh Chuan Yong
Blk 53 New Upper Changi Road
12-1482
Singapore 461053

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 8265X AND SHD 6394H / OTHERS ON 07/09/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHD 6394H (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHD 6394H that was damaged pursuant to the accident which occurred on 07/09/2018 (date) along ECP (CHANGI) (location) involving vehicle no/s SLG 8265X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of April (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$ 2,770.00 (Global Sum) for vehicle no. SHD 6394H that was damaged pursuant to the accident which occurred on 07/09/2018 (date) along ECP (CHANGI) (location) involving vehicle no/s SLG 8265X.

This is pursuant to the inspection conducted on 11/09/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHD 6394H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 6394H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of April (month) 2019 (year)



Naz

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190100475
Date : 25.01.2019
Vehicle No. : SHD6394H
Your Ref No. : TAX/09/18/2026
Our Ref No. : 24097872
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,200.00
GRAND TOTAL					\$ 2,200.00

Remark :

Make/Model : SSANGYONG PREMIER RO
Accident Date : 07.09.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept
From: SMRT Taxis Pte Ltd

Our Ref: TAX/09/18/2026
Date: 17/9/2018

**ACCIDENT ON 07/09/2018 INVOLVING SHD 6394H & SLG 8265X
ALONG ECP TOWARDS AIRPORT**

This is to confirm that the daily rental rate for SHD 6394H is \$130.54 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 07/09/2018
Accident End Date : 03/10/2018

Data Generated : 02/10/2018
User Name : LeeCek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX09/18/2026	SHD6394H	SMRT Taxis Pte Ltd	SSANGYONG	RODUS-SV270	24097872	10/09/2018 10:18 AM	15/09/2018 9:13 AM

Enquire Transaction History**Transaction History Details**

Log Date/Time:	10 Sep 2018 / 08:10:21	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLG8265X		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No:	20180910081021646598

Search Date / Time: 07 Sep 2018 19:38:00
Insurance Company: ATG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Sep 2018 Edit Reg		11 Sep 2018 00:00 Edit Adj Rpt	S\$2,200.00 Edit Estimates	S\$2,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	GOH CHUAN YONG (WU JUNRONG), ID: S8126780D		
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHD6394H	Date of Loss:	07/09/2018 19:00 - :59 [78 Months and 23 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2367852232SG	Policy/Cover Note No.:	2100486429 (Comprehensive)
Vehicle Reg. No. (Insured):	SLG8265X	Policy No. (Claimant):	D-18090213MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 21/09/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHD6394H (2367852232SG)**
[SLG8265X]
TP
SMRT TAXIS PTE LTD
Sep 7 2018 7:00PM
[GOH CHUAN YONG (WU JUNRONG)]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser <input type="button" value="v"/>	
Letters/Correspondences				
<div style="display: flex; justify-content: space-between;"> 1 per page <input type="button" value="v"/> <input checked="" type="checkbox"/> </div>				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	<input type="checkbox"/>
Photos/Images				
<div style="display: flex; justify-content: space-between;"> 3 per page <input type="button" value="v"/> <input checked="" type="checkbox"/> </div>				
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
2	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
3	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
4	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
5	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
6	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
7	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
8	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
9	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
10	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
11	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
12	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
13	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
14	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
15	13/09/18 17:45	General View	Load JPG	<input checked="" type="checkbox"/>
16	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
17	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
18	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
19	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
20	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
21	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
22	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
23	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
24	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
25	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
26	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
27	24/01/19 11:11	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
28	24/01/19 11:12	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
29	24/01/19 11:12	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
30	24/01/19 11:12	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
31	24/01/19 11:12	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
32	24/01/19 11:12	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>
33	24/01/19 11:12	Photo After Spray	Load JPG	<input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/09/18 20:01	TP ESTIMATE - MARKED	Load PDF	
2	12/09/18 20:01	TP GIA REPORT	Load PDF	
3	30/04/19 12:31	WORKSHOP INVOICE	Load PDF	
4	30/04/19 12:31	AUTHORISATION TO ACT FORM	Load PDF	
5	30/04/19 12:31	Release Voucher	Load PDF	
6	30/04/19 12:31	RENTAL RECEIPT	Load PDF	
7	30/04/19 12:31	RENTAL MILEAGE	Load PDF	
8	30/04/19 12:31	LTA SEARCH	Load PDF	
9	30/04/19 12:31	LETTER TO OI	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	13/09/18 09:11	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLG8265X (Insd veh)	Model:	SSANGYONG RODIUS 2.7 (A)
	SHD6394H (TP veh)		
Date of Accident:	07/09/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes		<input type="checkbox"/> [] No	
Repair Estimate	:	\$		7,231.56	
Final Repair Cost	:	\$		2,770.00	
Loss of Use	:	\$			1.00 days at \$50.00 per day
Rental (if any)	:	\$			4 days
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$		2,770.00	

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ 0 ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 2,770.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

30 Apr
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18016686/NWA3Q2

Date: 30/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 2100486429
Claimant Vehicle No : SHD6394H	Insured Vehicle No : SLG8265X
Date of Loss: 07/09/2018	Nature of Claim: TP Claim No: 2367852232SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD6394H	Engine No:	66592622546424
Make & Model:	SSANGYONG RODIUS, 2.7 (A)	Chassis No:	KPTV0B1FSCP066707
Reg. Date:	15/02/2012 (Man. Year: 2011)	Odometer:	594458 km
Colour:	White		
Engine Capacity:	2696 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/65 R16	Rear Tyre Size:	215/65 R16
Front Left Side:	West Lake 6 mm	Rear Left Side:	West Lake 6 mm
Front Right Side:	West Lake 6 mm	Rear Right Side:	West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,491.56	1,594.07	2,897.49	64.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,740.00	940.00	1,800.00	65.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,231.56	2,534.07	4,697.49	64.96
Approved Total (Overridden) (S\$)		2,200.00		
Nett Amount (S\$)	7,231.56	2,200.00	5,031.56	69.58
+ Loss of Use (1.0 x S\$50.00/day) (S\$)		50.00		
+ Car Rental (4.0 x S\$130.54/day) (S\$)		522.16		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		2,779.16		
Global Sum Settlement (S\$)		2,770.00		

INSPECTION

Date of Assignment:	11/09/2018	
Date Inspected:	11/09/2018 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: Muhammad Nazril Bin Abdullah

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER ASSY (DISC 10%)	Cracked	925.27 F	*832.74 F
2	1		*REAR BUMPER CLIP (DISC 10%) (6 PCS)	Necessary	25.50 F	*22.95 F
3	1		*BEAM ASSY -IMPACT RR BUMPER (DISC 10%)	Bent	513.97 F	*462.57 F
4	1		*REVERSE SENSOR (DISC 10%)	Cracked	165.10 F	*148.59 F
5	1		*MUD GUARD -RR RH (DISC 10%)	Torn	17.08 F	*15.37 F
6	1		*EMBLEM REAR (DISC 10%)	Necessary	48.94 F	*44.05 F
7	1		*SMRT LOGO (SN)	Necessary	7.80 F	*7.80 F
8	1		*STICKER PRESTIGE (SN)	Necessary	60.00 F	*60.00 F
9	1		*ABSORBER ENERGY RR BUMPER	Serviceable	111.73 F	*- F
10	1		*LAMP ASSY ,REFLEX REFLECTOR RH	Serviceable	10.52 F	*- F
11	1		*LATCH ASSY ,T/GATE	Serviceable	59.98 F	*- F
12	1		*STRIKER ASSY ,T/GATE	Serviceable	9.89 F	*- F
13	1		*HANDLE ASSY -T/GATE O/S	Serviceable	14.16 F	*- F
14	1		*GARNISH ASSY -T/GATE CTR	Serviceable	300.19 F	*- F
15	1		*WEATHER STRIP T/GATE OPENING	Serviceable	97.67 F	*- F
16	1		*REAR NUMBER PLATE	Serviceable	15.00 F	*- F
17	1		*REAR NUMBER PLATE FRAME	Serviceable	35.00 F	*- F
18	1		*COMBI LAMP ASSY -RR T/GATE RH	Serviceable	288.57 F	*- F
19	1		*PANEL END INNER	Serviceable	239.33 F	*- F
20	1		*PANEL END OUTER	Serviceable	105.74 F	*- F
21	1		*RUBBERSEAL GLASS RR QTR	Not Necessary	11.04 F	*- F
22	1		*SEALANT W/SCREEN	Not Necessary	37.00 F	*- F
23	1		*SEALANT SIKAFLEX	Not Necessary	37.00 F	*- F
24	1		*PNL ASSY-T/GATE	Repair	1,355.08 F	*- F
F=Franchise part.						
Total Parts (\$\$)					4,491.56	1,594.07

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	1,014.00	500.00
2	SPRAY PAINT	New	1,126.00	400.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	20.00
5	TO WASH AND VACUUM	New	60.00	0.00
6	TO TRANSFER REAR TAILGATE MECHANISM	New	120.00	0.00
7	TO REMOVE AND REFIX REAR WINDSCREEN	New	120.00	0.00
8	TO REPLACE SUNDRY PARTS	New	100.00	0.00
Gross Labour Cost (S\$)			2,740.00	940.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >