

S.S. REC. BY:

REF:

CS3 / LPC 18006853 / G4⁰²-1

Special Instruction:

CAUTION

ASSIGNMENT (Office)

From (Person):

Ung Lili

of

LPC

Date/Time:

17/09/2018

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLV 2683H

Insured:

SJL 8535P

at Workshop m/s:

N-51 Automotive

Tel:

68420051

of

2 Kaki Bukit Ave 2 #01-18

Policy No:

Claim No:

17/18/18 / VP05 / 020536

Sum Insured:

Excess:

Make of Veh:

D.O.A.

10042018

(Client's Record)

CA / REV / REP. / REV 24 HRS Wp

13.04.2018

H.O.D. Endorsement:

Date/Time:

12/04/2018 5:06pm

Person Contacted:

Hui Xin

Vehicle: ☒ IN ☐ OUT

Date/Time	Action/Instruction (X) Estimate
	SLV 2683H - 144/1001 020654 / B3
	SJL 8535P - 133/1001 020051 / TB
	12 survey - 15/04/18 to 16/4/18
	After point - 17/4/18
12/5/18	Submit RPA

\$3200 . 4 Days.
(Red \$ 2300, 42%)



18/9/2018.

RECEIVED 10 SEP 2018

PRS

Handwritten signature

LPC

13042018

0

W3 / TR / RES / COPIES / LPA / JPN / MY

SLV 2683H

N- 51 Automotive

2 Kaki Bukit Ave 2 #04-17



History Comments

Remarks: The veh had commenced its repair at the time of inspection

Remarks: (continued)

1. Air-Conditioning: Consistent? Yes or No

2. Air-Conditioning: Consistent? Yes or No

3. Air-Conditioning: Consistent? Yes or No

4. Air-Conditioning: Consistent? Yes or No

GA / REV / REP / 24 HRS

Vehicle IN / OUT

Vehicle Person's Name

Date Time of Report Submission

SLV2683H

17 Jan 2012

0

Track / Trailer

Cost

Volkswagen New

B90

Black

94612

WUV 288 (K2 CW156433

Engine: Good / Fair / Poor / Burnt

Steering: In / Out / Jammed / Leaked / Burnt

Brake: In / Out / Jammed / Leaked / Burnt

Mod: Nil / SiRim / STD / SRM

Tyre Size

F

R

2.5/55R16

1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI

TOYO / YOKO

Continental

Front

Rear

R Bal

R Bal

L Bal

L Bal

DOT 4

DOT 4

Survey Method

W/S

Des of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop

The U/C / Chassis frame / Body Structure (if any) (if any)

RECEIVED 16 MAY 2018

☐ Prelim Report
☐ Final Report

Prelim Report

Final Report

Days Of Repair

Resurvey No. of Trip

Add Fee:

☐ 15
☐ 30
☐ 45

15

30

45

450

450

Catherine Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 12 September, 2018 5:33 PM
To: Catherine Chong (LKK Auto); 'assignments'
Cc: MT_Claim_SG; 'SUR'
Subject: RE: Our ref: 17/18/18/VP05/020536 RE: SLV2683H & SJL8535P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS
Attachments: 20536 TPD SURVEY REPORT.pdf

Hi Cathereine

Attached is the TP survey report.

Please let us have your surveyor's review/report.

Thanks,
Regards,
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 12 April, 2018 5:05 PM
To: ONG LI LI; 'assignments'
Cc: MT_Claim_SG; 'SUR'
Subject: RE: Our ref: 17/18/18/VP05/020536 RE: SLV2683H & SJL8535P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Li Li,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 12 April, 2018 2:41 PM
To: Chin Hui Xin <huixin@n51.com.sg>; assignments@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Our ref: 17/18/18/VP05/020536 RE: SLV2683H & SJL8535P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Without Prejudice

Dear Melody

We are not agreeable to your proposed surveyors. We shall appoint LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Dear Catherine

Fya

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Chin Hui Xin [<mailto:huixin@n51.com.sg>]

Sent: Thursday, 12 April, 2018 2:37 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: Re: SLV2683H & SJL8535P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

We refer to your list of motor surveyors proposed.

We do not agree to your list of motor surveyors.

Please see attached.

Thank you

Regards,

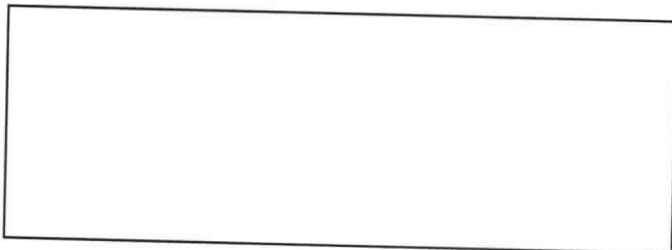
Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



On Thu, Apr 12, 2018 at 2:10 PM, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

WITHOUT PREJUDICE

Our Ref : 17/18/18/VP05/020536

Dear Hui Xin,

Please see attached list of surveyors.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Chin Hui Xin [mailto:huixin@n51.com.sg]

Sent: Thursday, 12 April, 2018 12:58 PM

To: MT_Claim_SG

Subject: SLV2683H & SJL8535P - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

Dear Sir/Madam,

As per above subject,

Please refer attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you...

Regards,

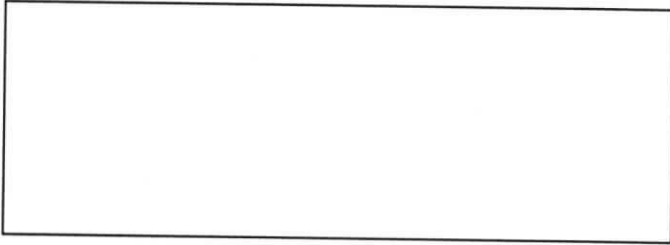
Melody Chin

N-51 Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg



Constant Appraiser Services

Qualified Automobile Accident Damage Appraisers/Loss Adjusters

Blk 2 Rivervale Link, #09-02 Singapore 545040

Tel/Fax: 6886 1106 Mobile: 9007 5234

Email: constant_as@yahoo.com.sg

RCB No. 53138015K

Automobile Inspection Report

To: Ng Joon Yew (Huang Junyou)
Blk 123 Lor 1 Toa Payoh
#03-501
Singapore 310123

Date : 19/07/2018

Reference No : CAS/18-07/056

General Information

Registration No. : SLV 2683H
Accident Date : 10/04/2018

Particulars of Damaged Vehicle

Colour	: Black	Make & Model	: Volkswagen New Golf
Engine Capacity	: 1390 cc	Pre-Accident Condition	: Good
Mileage (KM)	: 94612	Engine No.	: CAX971057
Chassis No.	: WVVZZZ1KZCW156433	Steering	: In Order
Registration Date	: 17/01/2012	Brake	: In Order

Tyre Condition

	Size	Make	Balance
R/H Front Tyre	205/55R16	CONTINENTAL	90%
L/H Front Tyre	205/55R16	CONTINENTAL	90%
R/H Rear Tyre	205/55R16	CONTINENTAL	90%
L/H Rear Tyre	205/55R16	CONTINENTAL	90%

Inspection

Repairer : N-51 Automotive Pte Ltd
2 Kaki Bukit Ave 2, #01-18 Kaki Bukit Autohub, Singapore 417921

Adjustment And Recommendation Cost Of Repair

Repairer's Estimate : \$9,035.97
Revised Amount : \$5,500.00
Less Excess : -
Nett Total : \$5,500.00

Remarks

- (A) Survey was done on 14/04/2018
- (B) Re-survey was done on 16/04/2018
- (C) Re-survey after repair was done on 17/04/2018
- (D) The survey was conducted entirely on WITHOUT PREJUDICE basis.
- (E) We have NOT given any instruction to authorize the repair of the vehicle.

NOTE: The revised estimate was made from a visual inspection. Should there be any discrepancy or unseen damage/item in this survey, kindly notified the company within 7 (seven) days from the date hereof. Otherwise, the revised amount shall be deemed to be valid.

Constant Appraiser Services

Vehicle No : SLV 2683H

Our ref : CAS/18-07/056

Adjustment On Repair Costs And Replacement Of Parts:

S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)
<u>PARTS REPLACEMENT – LIST ITEMS</u>					
1	1pc	Aircon condenser RH air guide	Deformed	37.50	37.50
2	1pc	Front bumper	Dented/Torn	1,209.99	1,209.99
3	2pcs	Front bumper guide bracket L/R @ \$65.10	O/S Broken	130.20	65.10
4	1pc	Front bumper inner center guide bracket	Broken	55.30	55.30
5	1pc	Front bumper lower grille	Deformed	322.65	X322.65 NN
6	1pc	Front bumper reinforcement	Dented/Twisted	568.35	568.35
7	1pc	Front bumper RH foglamp	Broken	226.90	226.90
8	1pc	Front bumper RH foglamp cover	Broken	98.20	98.20
9	1pc	Front bumper RH foglamp cover chrome moulding	Necessary	115.20	115.20
10	2pcs	Front bumper side retainer L/R @ \$34.56	Necessary	69.12	69.12
11	1pc	Front bumper tow cover	Serviceable	50.17	-
12	1pc	Front grille	Serviceable	421.70	-
13	1pc	Front grille 'logo' emblem	Not Necessary	82.00	-
14	1pc	Front RH fender	Dented/Buckled	585.70	X585.70 NN
15	1pc	Front RH headlamp	Broken	800.39	800.39
16	1pc	Front RH headlamp lower bracket	Broken	48.31	48.31
17	1pc	Front RH headlamp support bracket	Broken	65.20	65.20
18	1pc	Front RH headlamp upper bracket	Twisted	78.10	78.10
9	1pc	Front support panel	Serviceable	1,220.99	-
		Sub total		6,185.97	4,346.01 3437.6
<u>PARTS REPLACEMENT – SPECIAL NETT ITEMS</u>					
1	1set	Front bumper clips - set	Necessary	50.00	50.00
2	1set	Front grille clips - set	Necessary	30.00	30.00
3	1set	Front RH fender inner shield clips - set	Necessary	50.00	X 50.00 NN
4	1bot	Radiator coolant - bot	Not Necessary	80.00	-
		Sub total		6,395.97	4,476.01 80
<u>LABOUR & MISC. CHARGES</u>					
1		To remove, reinstall air con parts, vacuums, refill air con gas. (to FR)		180.00	-
2		To remove, reinstall electrical wiring harness, check lighting. (to FR)		60.00	40.00 30

Constant Appraiser Services

Vehicle No : SLV 2683H

Our ref: CAS/18-07/056

S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)
		<u>LABOUR & MISC. CHARGES (CONT'D)</u>			
3		To reset system after repair works		500.00	X 380.00 NN
4		To re-spray painting on the change bodyparts, repair portion, and where consistent to the accident		800.00	700.00 400
5		To provide labour, workmanship to change the above damaged bodyparts, repair, re-construct and re-align body structure, body alignments and damaged consistent to the accident		1,000.00	800.00 400
6		To apply anti-rust chemical on repaired and replaced panel		100.00	X 60.00 NN
		Grand total		9,035.97	6,456.01 830
		Recommended cost of lump sum repair (To its pre-accident condition)			5,500.00

Adjustment/Recommendations

We have thoroughly inspected each and every item on the estimate against the physical damage found on the vehicle and we have listed the breakdown of our finding and our recommendation.

The repairer has agreed to undertake the job at a lump sum of **\$5,500.00** on a contractual basis. Under normal circumstances, the repair period would be about **5 (Five)** working days.

Yours faithfully,

Constant Appraiser Services

Lim Yeng Tian (Sebastian)
 Licensed Appraiser
 Adv. Dip. In Mechanical Engineering (AUS)
 MSAAA

4003.89
 20% = 3200
 4 Days

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1663A
Vehicle Details	
Vehicle No.:	SLV2683H
Vehicle to be Exported:	No
Intended De-registration Date:	16 Apr 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	NEW GOLF 1.4 AT 5K13G5
Primary Colour:	Black
Manufacturing Year:	2011
Engine No.:	CAX971057
Chassis No.:	WVWZZZ1KZCW156433
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$22,520.00
Original Registration Date:	17 Jan 2012
First Registration Date:	17 Jan 2012
Transfer Count:	1
Actual ARF Paid:	\$22,520.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Jan 2022
PARF Rebate Amount:	\$14,638.00
Intended COE Rebate Details	
COE Expiry Date:	16 Jan 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$46,889.00
COE Rebate Amount:	\$17,583.00
Total Rebate Amount:	\$32,221.00

The information contained herein is correct as at 16 Apr 2018

OK



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CS3/LPC18006853/Gqbe2-1	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 19-09-2018	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SJL 8535P	Veh. Inspected	SLV 2683H
	Policy No.		Coverage (\$)	0.00
	Claim No.	17/18/18/VP05/020536	Excess (\$)	0.00
	Assign From	ONG LI LI	Assign Date	12/09/2018
2. Vehicle Particulars & Condition				
	Make & Model	VOLKSWAGEN NEW GOLF	c.c	1390
	Engine No.	HIDDEN	Year of Reg.	2012
	Chassis No.	WWZZZ1KZCW156433	Colour	BLACK
	Odometer	94612	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	GOOD		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	205/55 R16	CONTINENTAL	6 mm
	L/H Front Tyre	205/55 R16	CONTINENTAL	6 mm
	R/H Rear Tyre	205/55 R16	CONTINENTAL	6 mm
	L/H Rear Tyre	205/55 R16	CONTINENTAL	6 mm
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
	Accident Date	10/04/2018	Inspection Date	13/04/2018
	Survey held at	N-51 AUTOMOTIVE PL 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOHUB SINGAPORE 417921		
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLV 2683H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	AIRCON CONDENSER RH AIR GUIDE	DEFORMED	37.50	37.50
1	FRONT BUMPER	DENTED / TORN	1,209.99	1,209.99
2	FRONT BUMPER GUIDE BRACKET L/R @\$65.10	O/S BROKEN	130.20	65.10
1	FRONT BUMPER INNER CENTER GUIDE BRACKET	BROKEN	55.30	55.30
1	FRONT BUMPER LOWER GRILLE	NOT NECESSARY	322.65	-
1	FRONT BUMPER REINFORCEMENT	DENTED / TWISTED	568.35	568.35
1	FRONT BUMPER RH FOGLAMP	BROKEN	226.90	226.90
1	FRONT BUMPER RH FOGLAMP COVER	BROKEN	98.20	98.20
1	FRONT BUMPER RH FOGLAMP COVER CHROME MOULDING	NECESSARY	115.20	115.20
2	FRONT BUMPER SIDE RETAINER L/R @\$34.56	NECESSARY	69.12	69.12
1	FRONT BUMPER TOW COVER	SERVICEABLE	50.17	-
1	FRONT GRILLE	SERVICEABLE	421.70	-
1	FRONT GRILLE 'LOGO' EMBLEM	NOT NECESSARY	82.00	-
1	FRONT RH FENDER	NOT NECESSARY	585.70	-
1	FRONT RH HEADLAMP	BROKEN	800.39	800.39
1	FRONT RH HEADLAMP LOWER BRACKET	BROKEN	48.31	48.31
1	FRONT RH HEADLAMP SUPPORT BRACKET	BROKEN	65.20	65.20
1	FRONT RH HEADLAMP UPPER BRACKET	TWISTED	78.10	78.10
1	FRONT SUPPORT PANEL	SERVICEABLE	1,220.99	-
	LESS 10% DISCOUNT		-	-343.77
			6,185.97	3,093.89
<u>SPECIAL NETT ITEMS</u>				
1	SET FRONT BUMPER CLIPS (SN)	NECESSARY	50.00	50.00
1	SET FRONT GRILLE CLIPS (SN)	NECESSARY	30.00	30.00
1	SET FRONT RH FENDER INNER SHIELD CLIPS (SN)	NOT NECESSARY	50.00	-
1	BOT RADIATOR COOLANT (SN)	NOT NECESSARY	80.00	-
			210.00	80.00
<u>LABOUR</u>				
	TO REMOVE, REINSTALL AIR CON PARTS. VACUUMS, REFILL AIR CON GAS (TO FR)	NOT NECESSARY	180.00	-

Report Ref No. CS3/LPC18006853/Gqbe2-1



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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO REMOVE, REINSTALL ELECTRICAL WIRING HARNESS, CHECK LIGHTING (TO FR)		60.00	30.00
	TO RESET SYSTEM AFTER REPAIR WORKS.	NOT NECESSARY	500.00	-
	TO RE-SPRAY PAINTING ON THE CHANGE BODYPARTS, REPAIR PORTION, AND WHERE CONSISTENT TO THE ACCIDENT.		800.00	400.00
	TO PROVIDE LABOUR, WORKMANSHIP TO CHANGE THE ABOVE DAMAGED BODYPARTS, REPAIR, RE-CONSTRUCT AND RE-ALIGN BODY STRUCTURE, BODY ALIGNMENTS AND DAMAGED CONSISTENT TO THE ACCIDENT.		1,000.00	400.00
	TO APPLY ANTI-RUST CHEMICAL ON REPAIRED AND REPLACED PANEL.	NOT NECESSARY	100.00	-
			2,640.00	830.00
GRAND TOTAL			9,035.97	4,003.89
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,200.00

Report Ref No. CS3/LPC18006853/Gqbe2-1

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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