DNS. CASE OWNER:	Juel.	CC3/EQ118	0 16648,	Kpris Or DAC	
Surveyor	fisi	DOI:	TIL 9 18	Date / Time	[1.9.48
Pre-assign / CCU / I Insured Vehicle No. Name of Insured Insured Tel No. Excess Sec II :88 Is driver the owner?	UM FIAN	134 X HENG HP 97436289 D.O.A: 9 9 18 Nature of Accident:	Claim No. Policy No. Make / Model Place of Accid	DMPPHT V. Set	123 fo - JG 218.004536 to notion of Raffles Quay & Cross
If NO, Driver Name Driver Tel No	N.E.	(V/L-YES) NO.)	OI GIA REPO Insured Liabil	ORT: (98 / NO ; TP GIA R ity ; % Final	70
INSRS. WSP: Juns Tel: Liability: RMKS:			INSRS: WSP: Tel: Liability: RMKS:		NSRS: WSP: Tel: Liability:
Date Tune	CHE 51340 - C1316	(1) 6014 20 102 1) "nuksulal.	STAGE	DATE/PIC
CAT 8.	to objan vele	· Author	er inner tille	Non-Reporting Itr (Lst) Non-Reporting Itr (2nd): Non-Reporting Itr (Fund): Notification Itr (if non-pickus Call Ol. Sub-A	
20/1/12 8 3 27	(after acc	Lim. Not pick Mr Um No Non clus. Intum	tt claim.	After call itr to Oi: Documentation Check List Notification itr (if noti-picku After call itr to Oi: Authorisation To Act	Handler Typist
10/10/10	FM-TOO	54.		Relimpe Voucher: Final Repair Bill: Car Rental Invoice. Towing Invoice	
				LTA / GIA : Medical Hill: FIR. Mindate/Reject Instruction LOD	25
PRELIMINARY ADVICE 1	Date/Time:	Sent By:	h-	Payment Breakdown Form Post-Repair Photos: Others:	
Repair Cost: 5	Date/Time: 2×15 (Confirm with: days) Reduction Confirm with Jawniw		Confirm by Email	Cult
Loss of Rental (LOR 67-19) S Loss of Use (LOU):	3 3156.50 3 344.62 3 - 3 - x 3 - 3 - x	Asse di BOLA S/N No. : days)	both tunning!	If NO or B 28, Ass. Lis:	6/19 016
GIA/LTA Search S Medical: S Disburnement: S Legal Cost S	5 7-45 55 7	(e.g. Tow/ Indeper	ndent)	2) Report Format:	nject/Private Settle
FINAL PAYMENT I	S 35 10,57 Outo/Time: S 3510,60	Confirm with Name 1: Trevs- (a)		us Pletta	
	3	Normaliti Literatura	THE THE PRINCE		

Henneth	REF: EQ/
and a second	ASSIGNMENT
From: Date:	76-27
Estimated Cost:	Yr Regni / Z , /
OD VIP WS I TP RES I OD RES I EVA I IN	Visne Work / Dos / Van / Lorry / Yaxi / Prime Mover /
To Inspect Vehicle No:	Truck / Trailer or
at Workshop m/s	15 Gb Colour M. W. T. I. Controle co 1.88
of all	White / May AK: Insured to the same
Insured:	Sp.Reading 492802 T/Radio: Insured / Std / NI / NA
Policy No.	Eng/No:
Claims No.	Gen. Cond: Good Fair / Poor / P.
Sum teams t	Gen. Cond: Qood / Fair / Poor / Burnt
(Client's Record)	Steering: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Brake: Inorder / Jammed / Leaked / Burnt or
	Modi: (Ntl. / S/Rlm / STD A/Rlm or
(Policy Condition)	Tyre Size: F: 215/60R16
Remark: The veh had commenced its	1100
repair at the time of inspection.	TOYO / YOKO or
Bal. or Market Value:	9//
IDAC Accident Rport: Consistent?: Y	es or No R/Bal 9 Rear
GIA / PR Seen: Consistent? : Yo	mm R/Bal. 9
Est. Repairs: C6 days Res.: Ye	mm L/Bal C
Lum Sum: 20 % 3 Val.: Ye	0.01 11/9/10
CA / REV / REP. / 24 HRS	Survey held at
	Vehicle: IN / OUT Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Date: Person Contacted:	- Ois her nod
Date / Time Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision
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port Format :	: Interview (\$) Fixes
port Format : np Sum / I.B.I: (S	Interview (5

AAD1809-089

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666

Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHC 5134D

Volut P DAVe Vehicle No.: No Rs photos.

Chassis No.:

Vehicle Make: Vehicle Model:

Date of Accident:

Third Party Insurer:

SHC 5134D

VF1ABL15AUC276697

Not Norhains

RENAULT LATITUDE

9.9.2018

EQ

	PART	LIST		
			B	
1	DOOR PANEL REAR RH	\$	2,844.66	
1	DOOR GUIDE REAR RH	\$	Ju 176.82	
1	DOOR HINGE UPPER RH	\$	H 274.50	
1	DOOR HINGE LOWER RH	\$	N 300.55	
1	DOOR CHECK REAR LH/RH L70Y	\$	JL 203.06	
1	DOOR LOCK REAR RH	\$	M 908.75 /X	
1	DOOR HANDLE OUTER REAR RH	\$	Jun 126.49	
1	DOOR HANDLE CAP REAR RH	\$	Ja 35.52	
1	DOOR HANDLE SEAL REAR RH	\$	Ju 7.89	
1	DOOR HANDLE COVER REAR RH	\$	Ju 13.22	
1	DOOR HANDLE MODULE REAR RH	\$	133.60	
1	DOOR REGULATOR REAR RH	\$	N 1,135.10 3	
1	DOOR REGUALTOR MOTOR REAR RH	\$	F 893.75 ₹	
1	DOOR REGULATOR NUT REAR L70Y	\$	Sm 12.43)	
1	DOOR REGUALTOR MOTOR SCREW REAR L70Y	\$	Sm 6.31	
1	DOOR FINISHER REAR RH	\$	√L 423.10	
1	DOOR MOULDING REAR RH	\$	√s 176.82	
1	DOOR MOULDING CLIP L70Y	\$	an 5.92	
1	DOOR MOULDING SCREW L70Y	\$	nn 6.91	
1	DOOR CASING REAR RH	\$	√L 1,509.06 \ V	
1	DOOR WATER SHIELD REAR RH	\$	1 30.39 X	
1	DOOR CASING CLIP	\$	an 12.63	
1	DOOR CASING LIGHT L70Y	\$	S~ 48.74	
1	DOOR FINISHER INNER REAR RH	\$	~~ 323.44	
1	DOOR FINISHER BRACKET INNER REAR RH	\$	an 46.97	
1	DOOR FINISHER BRACKET INNER REAR RH	\$	20.33	
1	DOOR FINISHER BRACKET INNER REAR RH	\$	AA 20.33	
1	DOOR FINISHER BRACKET INNER REAR RH	\$	مر 20.33	
1	DOOR GRAB HANDLE REAR RH	\$	A 210.96	
			_	

20,316.08

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111 Tel No. : 6287 6666 Fax No. : 6257 1330

Tel No.: 6287 6666 Fax No.: 6 CO./GST Reg. No. 201019626G

SHC 5134D

1	DOOR BLIND REAR RH		\$	5~ 741.80 X
1	DOOR WHEATHESTRIP REAR RH		\$	√m 410.66 x
1	DOOR SEAL REAR RH		\$	Sh 162.02x
1	DOOR GLASS RUNNER SEAL REAR RH		\$	Ja 229.31 X
1	DOOR WAIST SEAL OUTER REAR RH		\$	334.69 K
1	DOOR WAIST SEAL INNER REAR RH		\$	115.64 <
1	FENDER PANEL REAR RH		\$	By 3,299.13
1	FENDER PANEL INNER TRIM REAR		5	Sm 671.45
1	WHEELARCH REAR RH		5	In 543.47
1	DOOR MIRROR ASSY RH		\$	1,483.40
1	ROCKER PANEL INNER GARNISH RH		\$	Sm 466.51
1	ROCKER PANEL INNER RH		5	n 1,024.79
1	ROCKER PANEL CENTER RH		5	n 990.25 X
1	BUMPER COVER REAR		\$	7 1,108.46
1	BUMPER LOWER REAR		5	Sm 768.84
1	BUMPER BRACKET CTR REAR		\$	Sm 113.47
1	BUMEPR BRACKET SIDE RH REAR		\$	135.97
1	BUMEPR RETAINER RH REAR		\$	sh 44.99)
			\$	22,573.43
		10%	\$	2,257.34

Specical Nett

2	FRAME FULL SUPPORT PANEL NUT	\$	20.00 X
2	FRAME FULL SUPPORT PANEL STUD	\$	~~ 30.00 ×
1SET	WHEELARCH CLIP FRT LH	\$	1 1 30.50 X
1	REAR DOOR STICKER '6555-3333'	5	Ma 80.00 bosa
1	DOOR CHECK BOLT	\$	~~ 22.69)
1	DOOR GUIDE SCREW	\$	~~ 10.85 /
1	DOOR HINGE BOLT	\$	~~ 10.85
1	DOOR HINGE NUT RH	\$	14.60 X
1	DOOR CHECK BOLT	\$	~~ 22.69
1	DOOR CHECK NUT	\$	3.75
1	DOOR LOCK SCREW L70Y	\$	~~ 6.12
1	DOOR CATCH SCREW L70Y	\$	~~ 10.06J

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330 CO./GST Reg. No. 201019626G

SHC 5134D

	TOTAL	\$ 262.13
	TOTAL PARTS	\$ 20,578.21
	LABOUR	
Panel beating	g, knocking and straightening the	
necessary po and realign th	rtion, remove and renewal of parts, adjust he same	\$ 4,500.00 8ad
Putty and spr	ray painting of the affected portion.	\$ 4,200.00 666
To rust-proof	fing of the affected areas.	\$ 170.00 Gd
	nd refit interior fittings, trimings, garnish, other, to enable repair.	\$ 380.00 / 66
To check stee alignment	ering geometry and computer wheel	\$ 220.00 60
To transfer of	f tire, rim and on wheel balancing.	\$ ~ 170.00 X
To Check Elec	ctrical Lighting Concerned.	\$ 170.00 200
	f front fender fittings, attachment and er seepage test.	\$ ~
	f front door fittings, attachment and er seepage test.	\$ 380.00 60
To dismantle	advertisement sticker	\$ 170.00 X
Towing Fees	5.	\$ 120.00 X
	ack out chassis frame and correct it to position with the aid of hydraulic ck.	\$ ~~ _{380.00} X

AAD1809-089

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666

Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHC 5134D

Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.

5

nn 380.00 X

TOTAL \$

11,620.00

Over All Total \$

32,198.21

LUMP SUM (REPAIR DAY)

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey beforelatter spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" besis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Expairer

Signature:

Date:

> Back to OneMotoring

Vehicle Owner Particulars

Enquire PARF/COE	Rebate for	Registered	Vehicle
------------------	------------	------------	---------

Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	SHC5134D
Vehicle to be Exported:	Yes
Intended Deregistration Date:	10 Sep 2018
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	M9R8839C000877
Chassis No.:	VF1ABL15AUC276697
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	27 Dec 2013
First Registration Date:	27 Dec 2013
Transfer Count:	0
Actual ARF Paid:	\$12,498.00

Intended PARF Rebate Details

Yes PARF Eligibility: PARF Eligibility Expiry Date: 26 Dec 2021 PARF Rebate Amount: \$9,373.00

Intended COE Rebate Details

COE Expiry Date: 26 Dec 2021 COE Category: A - Car (1600cc & below)

COE Period(Years): PQP Paid: \$62,740.00 COE Rebate Amount: \$25.825.00 Total Rebate Amount: \$35,198.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 10 Sep 2018

OK

Mei Kwan (LKKAuto)

From:

Joel Goh <joel.goh@eqinsurance.com.sg>

Sent:

Thursday, 13 September, 2018 9:37 AM

To:

Mei Kwan (LKKAuto)

Cc:

Hsiao Tong (LKKAuto); Admin A

Subject:

RE: Direct Settlement - Accident Involving SMA934X (OI: EQI - DM18HO02370-JG)

AND SHC5134D (TP: LKK REF - CC3/EQI18016648/Kpa3) on 09/09/2018

Attachments:

SMA934X.pdf

Follow Up Flag:

Follow up

Flag Status:

Completed

Categories:

HMK

Dear Mei Kwan

Attached our insured's accident report for your attention.
Understand that insured has video footage of this accident.

Please assist to forward a copy of the video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, September 12, 2018 7:57 PM

To: Joel Goh

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SMA934X (OI: EQI - TBA) AND SHC5134D (TP: LKK REF -

CC3/EQI18016648/Kpa3) on 09/09/2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 18 October 2018 2:59 PM

To:

'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); claims@transcab.com.sg

Subject:

<Request for Video Footage> Your ref: AAD1809- 089 (SHC 5134D) *Our ref:

CC3/EQI18016648/Kpa3 [ACCIDENT INVOLVING SMA 934X(EQ) & SHC 5134D ON

09/09/2018]

Your ref: AAD1809- 089 (SHC 5134D)

Without Prejudice

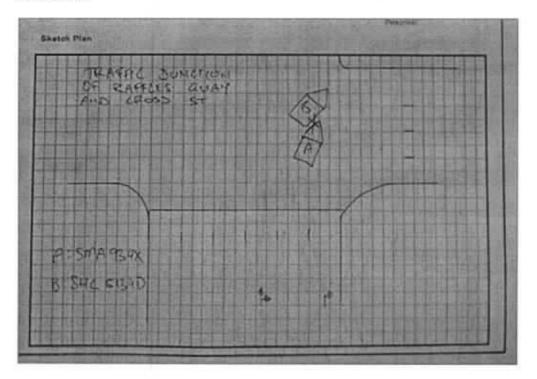
Our ref: CC3/EQI18016648/Kpa3

Hi Sirs/Mdm,

ACCIDENT INVOLVING SMA 934X(EQ) & SHC 5134D ON 09/09/2018

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.



ACCIDENT STATEMENT (2000 characters)

I was at the traffic junction of Raffles Quay and Cross St on the 2nd lane from the right making a right turn. While turning right, my car front left side collided onto a taxi SHC5134D right side. Damages to my car were on the front left portion. No injuries were involved.

We would like to request a copy of video footage as stated in your client GIA report for our reference.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent:

Thursday, 1 November 2018 1:16 PM

To:

Hsiao Tong (LKKAuto)

Cc:

'Jasmine Tan'; zhewei.kek@transcab.com.sg; claims@transcab.com.sg

Subject:

RE: <Request for Video Footage> Your ref: AAD1809- 089 (SHC 5134D) *Our ref: CC3/EQ118016648/Kpa3 [ACCIDENT INVOLVING SMA 934X(EQ) & SHC 5134D ON

09/09/2018]

WITHOUT PREJUDICE

Dear Hsiao Tong

Please follow the link below to the requested footage. http://www.transcab.com.sg/Files/SHC5134D.avi

http://www.transcab.com.sg/Files/SHC5134D(1).avi

From the video, your insured vehicle is over the turning line and did not make a right turn that causing this accident.

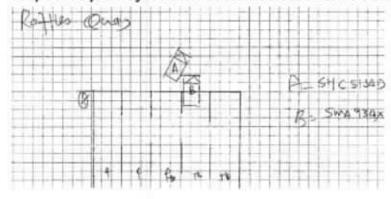
Hope can review this matter and let us have best offer.

Brief Details.

On the 09/09/2018 at about 1710hrs, I was driving taxi bearing the vehicle number SHC5134D alc Raffles Quay turning right towards Upper cross street (Lau Pa Sat). I have 4 passengers on board was driving along the third lane at that point of time which allow vehicle to either go straight or turn

Approaching the junction, I proceeded to turn right when I discovered another vehicle bearing the number SMA934X who was on the 2nd lane (Turn right only) proceeded straight and then collided the right side of my car causing a huge dent.

No one was injured at that point of time. We exchanged particulars with each other before resumir respective journeys. I then seek medical attention the next day and were given 7 days MC.



Thank You Best Regards, Ng Wai Yin Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. It wou have received it by mistake, please let us know by e-mail reply and delete it from your systems you mily not copy this message or disclose its contents to anyone. Please send us by fax any message contenting deadlines in memoig e-itselfs are not screened for newways deadlines. The integrity and secunity of this message cannot be quarasteed on the litternet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 18 October, 2018 2:59 PM

To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; 'Zhe

Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>; claims@transcab.com.sg

Subject: <Request for Video Footage> Your ref: AAD1809- 089 (SHC 5134D) *Our ref: CC3/EQI18016648/Kpa3

[ACCIDENT INVOLVING SMA 934X(EQ) & SHC 5134D ON 09/09/2018]

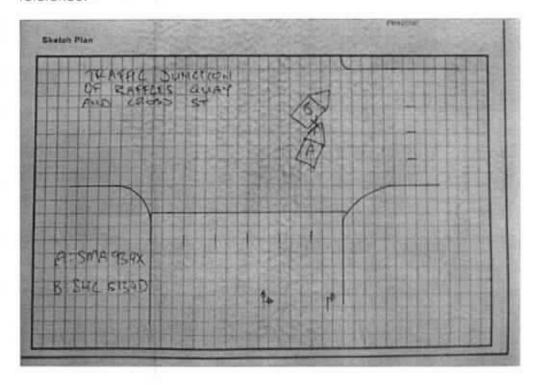
Your ref: AAD1809- 089 (SHC 5134D) Our ref: CC3/EQI18016648/Kpa3 Without Prejudice

Hi Sirs/Mdm.

ACCIDENT INVOLVING SMA 934X(EQ) & SHC 5134D ON 09/09/2018

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.



ACCIDENT STATEMENT (2000 characters)

I was at the traffic junction of Raffles Quay and Cross St on the 2nd lane from the right making a right turn. While turning right, my car front left side collided onto a taxi SHC5134D right side. Damages to my car were on the front left portion. No injuries were involved.

We would like to request a copy of video footage as stated in your client GIA report for our reference.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, *02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 18 May 2019 10:46 AM

To: Cc: 'Joel Goh'

Cc: Subject: Admin A

RE: Direct Settlement - Accident Involving SMA934X (OI : EQI - DM18HO02370-JG)

AND SHC5134D (TP: LKK REF - CC3/EQI18016648/Kpa3) on 09/09/2018

Dear Joel.

We refer to your below email.

We have spoken to our insured Mr Lim and he informed us that no video footage is available. We have advised him that it is a 50/50 case if no concrete evidence to support either version. He understood and will let insurance to handle.

In view of this, kindly advise if we may proceed 50/50 as both parties were turning into the same direction.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 13 September 2018 9:37 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMA934X (OI : EQI - DM18HO02370-JG) AND SHC5134D (TP : LKK

REF - CC3/EQI18016648/Kpa3) on 09/09/2018

Dear Mei Kwan

Attached our insured's accident report for your attention.
Understand that insured has video footage of this accident.

Please assist to forward a copy of the video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



9

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, September 12, 2018 7:57 PM

To: Joel Goh

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SMA934X (OI : EQI - TBA) AND SHC5134D (TP : LKK REF -

CC3/EQI18016648/Kpa3) on 09/09/2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 5134D at Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- · Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

Joel Goh <joel.goh@eginsurance.com.sg>

Sent:

Saturday, 18 May 2019 11:27 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: Direct Settlement - Accident Involving SMA934X (OI : EQI - DM18HO02370-JG)

AND SHC5134D (TP: LKK REF - CC3/EQI18016648/Kpa3) on 09/09/2018

Dear Hsiao Tong

Please proceed to resolve TP claim up to 50%.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



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Sent: Saturday, May 18, 2019 10:46 AM

To: Joel Goh Cc: Admin A

Subject: RE: Direct Settlement - Accident Involving SMA934X (OI: EQI - DM18HO02370-JG) AND SHC5134D (TP:

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Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 13 September 2018 9:37 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMA934X (OI : EQI - DM18HO02370-JG) AND SHC5134D (TP : LKK

REF - CC3/EQI18016648/Kpa3) on 09/09/2018

Dear Mei Kwan

Attached our insured's accident report for your attention. Understand that insured has video footage of this accident.

Please assist to forward a copy of the video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



®

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, September 12, 2018 7:57 PM

To: Joel Goh

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SMA934X (OI: EQI - TBA) AND SHC5134D (TP: LKK REF -

CC3/EQI18016648/Kpa3) on 09/09/2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 5134D at Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP's GIA report
- · Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref

: AAD1809-089

Your Ref

: SMA934X

Date

: 28.May 2019

EQ INSURANCE LIMITED

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5134D AND SMA934X ON 09/09/18 05:10 PM ALONG RAFFLES QUAY TOWARDS UPPER CROSS STREET

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 6,313.00
2.	Loss of Rental for 3 days @ \$ 79.31 per day	\$ 695.24
3.	Loss of Income for days @ \$ per day	\$ 0.00
4.	LTA Search Fee	\$ 7,49
5.	Survey Fee	\$ 0.00
	Total	\$ 7,015.73

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/EQ118016648/Kpa3

21 NOV 2018

LIM KIAN HENG 172B EDGEDALE PLAINS #06-492 SINGAPORE 822172

Dear Sir/Madam.

ACCIDENT INVOLVING SMA 934X AND SHC 5134D ON 09/09/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 5134D against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by <u>01/12/2018</u>, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG Case Handler DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. EQ INSURANCE COMPANY LIMITED (Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5134D and SMA934X along RAFFLES QUAY TOWARDS UPPER CROSS STREET on 09/09/18 05:10 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of February 2019

Yours Faithfully Trans-Cab Services Pte Ltd

Jasmine Tan General Manager

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO:
EQ INSURANCE COMPANY LIMITED
5 Maxwell Road
#17-00 Tower Block, MND Complex
069110 Singapore
ATTENTION:
INVOICE NO. : INV1905-221
DATE : 28. May 2019
REFERENCE NO : AAD1809-089
TERMS :
DUE DATE : 28. May 2019
PAGE : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV1812-508:			
1	6050101	REPAIR-SHC5134D;DOA 09.09.18(LUMP SUM-18)	1	6,313.00	6,313.00

Total SGD Excl. GST: 5,900.00 7% GST: 413.00 Total SGD Incl. GST: 6,313.00

**** SIX THOUSAND THREE HUNDRED THIRTEEN SGD ONLY ****

All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

²⁾ Please quote our Invoice Number during payment.

³⁾ We reserve the right to charge interest @ 1.5% per month on overdue invoice.

⁴⁾ Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6281 1400 Co./GST Reg. No. 200303878K

12 February, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 09/09/18 05:10 PM at RAFFLES QUAY TOWARDS UPPER CROSS STREET

- We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the
 registered owner of the taxi bearing vehicle registration no. SHC5134D. The taxi was hired to RAMLI BIN
 HASHIM a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the
 aforementioned accident at a rental rate \$99.32 per day (inclusive of GST).
- Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- 3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

09-09-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD1809-089		Accident Date	09-09-2018
9/10/2018 15:25	9/17/2018 14:30	SHC5134D		

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

> Back to OneMotoring

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SBP63K	07 Sep 2018 / 21:00:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SKQ3501G	10 Sep 2018 / 11:25:00	MSIG INSURANCE (SINGAPORE) PTE LTD
PZ1338T	09 Sep 2018 / 17:40:00	TOKIO MARINE INSURANCE SINGAPORE LTD
SJL3816L	10 Sep 2018 / 13:30:00	NTUC INCOME INS CO-OP LTD
SMA934X	09 Sep 2018 / 17:10:00	EQ INSURANCE COMPANY LTD
31-177-0-17	075cp 20107 17.10.00	EQ INSORANCE COMPANY ELD

OK Save as PDF



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To: M/s EQ INSURANCE COMPANY LTD

Date: 02/07/2019

THIRD PARTY DIRECT SETTLEMENT

Vahiala Na	SMA 934X /	(Insd Veh)	Your Ref. No. : DM18HO02370-JG		
Vehicle No.	SHC 5134D	(TP Veh)	Our Ref. No. : CC3/EQI18016648/Kpa3q2		
Date of Accident	9/9/2018				

50%	
: \$ 3,156.50	
:\$	days
\$ 347.62	7 days
\$ 7.45	
: \$	
3,511.57	
:\$ 3,510.00	GLOBAL SUM
: 2	1
	:\$ 3,156.50 :\$ 347.62 :\$ 7.45 :\$ 3,511.57

1)	TRANS-CAB AUTO SERVICES PTE LTD	: \$	3,510.00
	/	: \$	

JOANNE LEE LKK Auto Consultants Pte Ltd



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Interna	ationale Des Experts En Auton	nobile
EQ INSURANCE COM	IPANY LTD	Ref : CC3/EQI18016	648/Kpa3q2
5 MAXWELL ROAD #17-00 TOWER BLOC MND COMPLEXSING		Date: 02-07-2019 Code: EQI	
1.	Policy Particula	rs :- THIRD PARTY CLAI	M
Insured Veh.	SMA 934X	Veh. Inspected	SHC 5134D
Policy No.	DMPPHQ18-004556	Coverage (\$)	0.00
Claim No.	DM18HO02370-JG	Excess (\$)	0.00
Assign From		Assign Date	11/09/2018
2.	Vehicle Pa	rticulars & Condition	(
Make & Model	RENAULT LATITUDE (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	VF1ABL15AUC276697	Colour	METALLIC WHITE / RED
Odometer	492802	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3.	Cond	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	215/60 R16	GITI	9 mm
L/H Front Tyre	215/60 R16	GITI	9 mm
R/H Rear Tyre	215/60 R16	GITI	9 mm
L/H Rear Tyre	215/60 R16	GITI	9 mm
4.	Descrip	ption of Damages	
HE VEHICLE SUS	TAINED DAMAGES AT THE O	/S REAR BODY.	
5.	Gene	eral Information	
Accident Date	09/09/2018	Inspection Date	11/09/2018
Survey held at	TRANS-CAB AUTO SERVICE	ES PTE LTD	
	NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
5a.		Remarks	
	ON WAS CONDUCTED ON A"V CE TO YOUR INSTRUCTIONS		
5b.	Estima	te Days of Repair	
ESTIMATED NOR	MAL PERIOD FOR REPAIR:	6 Working Day	15



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 4

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 5134D

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	DOOR PANEL REAR RH	BENT	2,844.66	2,844.66
1	DOOR GUIDE REAR RH	SERVICEABLE	176.82	
1	DOOR HINGE UPPER RH	TO REPAIR SEE LABOUR	274.50	
1	DOOR HINGE LOWER RH	TO REPAIR SEE LABOUR	300.55	
2	DOOR CHECK REAR LH/RH L70Y	SERVICEABLE	203.06	
1	DOOR LOCK REAR RH	TO REPAIR SEE LABOUR	908.75	14
1	DOOR HANDLE OUTER REAR RH	SERVICEABLE	126.49	5
1	DOOR HANDLE CAP REAR RH	SERVICEABLE	35.52	
1	DOOR HANDLE SEAL REAR RH	SERVICEABLE	7.89	
1	DOOR HANDLE COVER REAR RH	SERVICEABLE	13.22	5
1	DOOR HANDLE MODULE REAR RH	SERVICEABLE	133.60	1
1	DOOR REGULATOR REAR RH	TO REPAIR SEE LABOUR	1,135.10	
1	DOOR REGULATOR MOTOR REAR RH	SERVICEABLE	893.75	
1	DOOR REGULATOR NUT REAR L70Y	SERVICEABLE	12.43	5
1	DOOR REGULATOR MOTOR SCREW REAR L70Y	SERVICEABLE	6.31	9
1	DOOR FINISHER REAR RH	SERVICEABLE	423.10	
1	DOOR MOULDING REAR RH	SERVICEABLE	176.82	1
1	DOOR MOULDING CLIP L70Y	NOT NECESSARY	5.92	
1	DOOR MOULDING SCREW L70Y	NOT NECESSARY	6.91	3
1	DOOR CASING REAR RH	SERVICEABLE	1,509.06	
1	DOOR WATER SHIELD REAR RH	SERVICEABLE	30.39	
1	DOOR CASING CLIP	NOT NECESSARY	12.63	5
1	DOOR CASING LIGHT L70Y	SERVICEABLE	48.74	
1	DOOR FINISHER INNER REAR RH	NOT NECESSARY	323.44	
1	DOOR FINISHER BRACKET INNER REAR RH	NOT NECESSARY	46.97	5
1	DOOR FINISHER BRACKET INNER REAR RH	NOT NECESSARY	20,33	
1	DOOR FINISHER BRACKET INNER REAR RH	NOT NECESSARY	20.33	-
1	DOOR FINISHER BRACKET INNER REAR RH	NOT NECESSARY	20.33	9

Report Ref No. CC3/EQI18016648/Kpa3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	DOOR GRAB HANDLE REAR RH	SERVICEABLE	210.96	
1	DOOR BLIND REAR RH	SERVICEABLE	741.80	5
1	DOOR WEATHERSTRIP REAR RH	SERVICEABLE	410.66	
1	DOOR SEAL REAR RH	SERVICEABLE	162.02	5
1	DOOR GLASS RUNNER SEAL REAR RH	SERVICEABLE	229.31	3
1	DOOR WAIST SEAL OUTER REAR RH	SERVICEABLE	334.69	
1	DOOR WAIST SEAL INNER REAR RH	SERVICEABLE	115.64	5
1	FENDER PANEL REAR RH	BENT	3,299.13	3,299.13
1	FENDER PANEL INNER TRIM REAR	SERVICEABLE	671.45	5
1	WHEELARCH REAR RH	SERVICEABLE	543.47	5
1	DOOR MIRROR ASSY RH	SERVICEABLE	1,483.40	
1	ROCKER PANEL INNER GARNISH RH	SERVICEABLE	466.51	l a
1	ROCKER PANEL INNER RH	TO REPAIR SEE LABOUR	1,024.79	9
1	ROCKER PANEL CENTER RH	TO REPAIR SEE LABOUR	990.25	1
1	BUMPER COVER REAR	TO REPAIR SEE LABOUR	1,108.46	
1	BUMPER LOWER REAR	SERVICEABLE	768.84	
1	BUMPER BRACKET CTR REAR	SERVICEABLE	113.47	1
1	BUMPER BRACKET SIDE RH REAR	SERVICEABLE	135.97	
1	BUMPER RETAINER RH REAR	SERVICEABLE	44.99	
- //	LESS 10% DISCOUNT		-2,257.34	-614.38
			20,316.09	5,529.41
	SPECIAL NETT ITEMS			
2	FRAME FULL SUPPORT PANEL NUT (SN)	NOT NECESSARY	20.00	
2	FRAME FULL SUPPORT PANEL STUD (SN)	NOT NECESSARY	30.00	
- 1	SET WHEELARCH CLIP FRT LH (SN)	NOT NECESSARY	30.50	
1	REAR DOOR STICKER '6555-3333' (SN)	NECESSARY	80.00	60.00
1	DOOR CHECK BOLT (SN)	NOT NECESSARY	22.69	
1	DOOR GUIDE SCREW (SN)	NOT NECESSARY	10.85	3
1	DOOR HINGE BOLT (SN)	NOT NECESSARY	10.85	
1	DOOR HINGE NUT RH (SN)	NOT NECESSARY	14.60	ą
1	DOOR CHECK BOLT (SN)	NOT NECESSARY	22.69	2

Report Ref No. CC3/EQI18016648/Kpa3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No. 3 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	DOOR CHECK NUT (SN)	NOT NECESSARY	3.75	-
1	DOOR LOCK SCREW L70Y (SN)	NOT NECESSARY	6.12	
1	DOOR CATCH SCREW L70Y (SN)	NOT NECESSARY	10.06	
			262.11	60.00
	LABOUR			
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME INCLUSIVE OF THE REPAIR OF DOOR HINGE UPPER RH, DOOR HINGE LOWER RH, DOOR LOCK REAR RH, DOOR REGULATOR REAR RH, ROCKER PANEL INNER RH, ROCKER PANEL CENTER RH AND BUMPER COVER REAR.		4,500.00	800.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		4,200.00	660.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	60.00
	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER , TO ENABLE REPAIR.		380.00	100.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.		220.00	60.00
	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	TO TRANSFER OF FRONT FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	:
	TO TRANSFER OF FRONT DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.		380.00	60.00
	TO DISMANTLE ADVERTISEMENT STICKER.	NOT NECESSARY	170.00	
	TOWING FEES.	NOT NECESSARY	120.00	-
	TO PILL AND JACK OUT CHASSIS FRAME AND CORRECT IT TO SYMMETRICAL POSITION WITH THE AID OF HYDRAULIC PNEUMATIC JACK.	NOT NECESSARY	380.00	5
	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH, TO FACILITATE REPAIR.	NOT NECESSARY	380.00	-
			11,620.00	1,760.00
	GRAND TOTAL		32,198.20	7,349.41

Report Ref No. CC3/EQI18016648/Kpa3q2



Page No.:4 of 4

RECOMMENDED COST OF LUMP SUM REPAIRS	5,900.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC3/EQI18016648/Kpa3q2

KSC

KONG SENG CHEONG

Licensed Appraiser

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>

Sent: Friday, 5 July 2019 11:53 AM

To: 'Joel Goh'

Cc: 'chewht@lkkauto.com'

Subject: TP Direct Settlement - Accident Involving SMA 934X (OI) and SHC 5134D (TP) on

09/09/2018

Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933