

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Saturday, 18 May 2019 11:27 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving SMA934X (OI : EQI - DM18HO02370-JG) AND SHC5134D (TP : LKK REF - CC3/EQI18016648/Kpa3) on 09/09/2018

Dear Hsiao Tong

Please proceed to resolve TP claim up to 50%.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Saturday, May 18, 2019 10:46 AM
To: Joel Goh
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving SMA934X (OI : EQI - DM18HO02370-JG) AND SHC5134D (TP : LKK REF - CC3/EQI18016648/Kpa3) on 09/09/2018

Dear Joel,

We refer to your below email.

We have spoken to our insured Mr Lim and he informed us that no video footage is available. We have advised him that it is a 50/50 case if no concrete evidence to support either version. He understood and will let insurance to handle.

In view of this, kindly advise if we may proceed 50/50 as both parties were turning into the same direction.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 13 September 2018 9:37 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMA934X (OI : EQI - DM18HO02370-JG) AND SHC5134D (TP : LKK REF - CC3/EQI18016648/Kpa3) on 09/09/2018

Dear Mei Kwan

Attached our insured's accident report for your attention.
Understand that insured has video footage of this accident.

Please assist to forward a copy of the video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, September 12, 2018 7:57 PM

To: Joel Goh

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SMA934X (OI : EQI - TBA) AND SHC5134D (TP : LKK REF - CC3/EQI18016648/Kpa3) on 09/09/2018

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 5134D at Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)