

Cecilia Chong (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 29 May 2019 11:14 AM
To: Cecilia Chong (LKK Auto)
Subject: FW: Your ref: VC011879 (Our ref: CC3/QBE18016643/Kgb3s2) *** ACCIDENT INVOLVING SLN 4294B & SHB 7693Z ON 10/09/2018 ***
Attachments: ADJUSTMENT REPORT.pdf; COE_PARF REBATE.pdf; INSPECTION REPORT.pdf; LKK SURVEY PHOTO.pdf

Dear Cecilia

Kindly proceed with the settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Wednesday, 29 May 2019 10:00 AM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Your ref: VC011879 (Our ref: CC3/QBE18016643/Kgb3s2) *** ACCIDENT INVOLVING SLN 4294B & SHB 7693Z ON 10/09/2018 ***

Your ref : **VC011879**

Our ref : CC3/QBE18016643/Kgb3s2

Dear Sirs/Madam,

ACCIDENT INVOLVING SLN 4294B & SHB 7693Z ON 10/09/2018

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**TRANS-CAB SERVICES PTE LTD**" at **\$1,934.74**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--|----------------|-------------------------------------|
| Cost of Repair (w/GST) | \$22,231.85 | \$ 1,551.50 |
| Loss of Rental (3days x \$75.25) (w/GST) | \$ 225.75 | \$ 225.75 (3days x \$75.25) (w/GST) |
| Loss of Income (3days x \$50) | \$ 150.00 | \$ 150.00 (3days x \$50.00) |
| LTA/GIA Search Fee | \$ 7.49 | \$ 7.49 |
| Total | \$ 22,615.09 | \$ 1,934.74 |

****1 ½ days recommendation for repair + 1 ½ PRS = 03 days**

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1809-080

Your Ref : SLN4294B

Date : 29.March 2019

QBE INSURANCE INT'L LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHB7693Z AND SLN4294B ON 10/09/18 08:15 AM ALONG SLE TOWARDS CHANGI AIRPORT

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

| | | | |
|----|--|----|----------|
| 1. | Cost of Repair (inclusive of 7% GST) | \$ | 1,551.50 |
| 2. | Loss of Rental for <u>2</u> days @ \$ <u>75.25</u> per day | \$ | 150.50 |
| 3. | Loss of Income for <u>2</u> days @ \$ <u>50</u> per day | \$ | 100.00 |
| 4. | LTA Search Fee | \$ | 7.49 |
| 5. | Survey Fee | \$ | 0.00 |
| | Total | \$ | 1,809.49 |

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

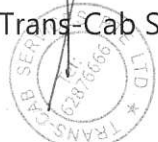
Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE18016643/Kpb3

14 March 2019

TRI AUTO PTE LTD
588D Ang Mo Kio St 52
#27-233
Singapore 564588

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 4294B & SHB 7693Z ON 10/09/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
Email: cs-a@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB7693Z and SLN4294B along SLE TOWARDS CHANGI AIRPORT on 10/09/18 08:15 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 29 (day) of March 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs

Your Reference : AAD1809-080
Our Reference : VC011879

I/We, **TRANS-CAB SERVICES PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **ONE THOUSAND EIGHT HUNDRED NINE AND CENTS FORTY NINE ONLY (S\$1,809.49)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**TRI AUTO PTE LTD**', over damage to my/our vehicle **SHB 7693Z** from an accident involving **SLN 4294B** at/along **SLE TOWARDS UPPER THOMSON EXIT**, which occurred on **10 SEPT 2018** at about **0815hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**TRI AUTO PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 24 of (month) SEP (year) 2019

Signature

Ng Wai Yin
G2815702P

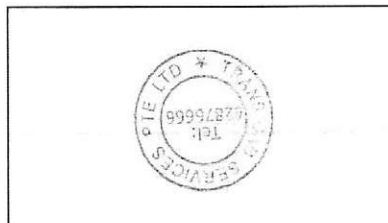
Claimant's Name

FIN/NRIC No.

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

Address



Company stamp if applicable

Witness's Signature

Witness's Name

FIN/NRIC No.

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

| | |
|---|--|
| TO: QBE INSURANCE (SINGAPORE) PTE LTD 60 Anson Road #11-01 079914 Singapore ATTENTION: | INVOICE NO. : INV1812-475 DATE : 31. December 2018 REFERENCE NO : AAD1809-080 TERMS : DUE DATE : 31. December 2018 PAGE : 1 |
|---|--|

| NO. | CODE | DESCRIPTION | QTY | UNIT PRICE | AMOUNT |
|-----|---------|---|-----|------------|----------|
| 1. | 6050101 | REPAIR-SHB7693Z;DOA 10.09.18(LUMP SUM-18) | 1 | 1,551.50 | 1,551.50 |

Total SGD Excl. GST : 1,450.00
7% GST : 101.50
Total SGD Incl. GST : 1,551.50

**** ONE THOUSAND FIVE HUNDRED FIFTY ONE AND FIFTY SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

29 March, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 10/09/18 08:15 AM at SLE TOWARDS CHANGI AIRPORT

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB7693Z. The taxi was hired to NG CHEE OON a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$75.25 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

10-09-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

| Date In | Date Out | Vehicle No. |
|---------------------|-----------------|---------------------------------|
| Accident No. | AAD1809-080 | Accident Date 10-09-2018 |
| 10/9/2018 11:50 | 10/9/2018 11:50 | SHB7693Z |
| 10/9/2018 11:51 | 12/9/2018 15:00 | SHB7693Z |

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

9/10/2018

Receipt

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Sep 2018 / 19:06:31

Receipt Date/Time : 10 Sep 2018 / 19:06:31

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180910-002283

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (\$) | GST Amount (\$) | Amount After GST (\$) |
|-----|---|---------------------------------|-----------------------|-----------------------------|
| | Result of Insurance Enquiry - GBH6536R / AAD1809-058 / SHF0782A As at 08 Sep 2018/18:40:00 Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD | | | |
| 1 | Insurance Enquiry - GBH6536R Enquiry Fee 20180910190356213201 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Result of Insurance Enquiry - SGH43B / AAD1809-084 / SHC54571 As at 07 Sep 2018/23:15:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD. | | | |
| 2 | Insurance Enquiry - SGH43B Enquiry Fee 20180910190356244781 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Result of Insurance Enquiry - PZ1144K / AAD1809-087 / SHB98600 As at 07 Sep 2018/18:30:00 Insurance Co: NTUC INCOME INS CO-OP LTD | | | |
| 3 | Insurance Enquiry - PZ1144K Enquiry Fee 20180910190356276517 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Result of Insurance Enquiry - SLN4294B / AAD1809-080 / SHB76932 As at 10 Sep 2018/08:15:00 Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD | | | |
| 4 | Insurance Enquiry - SLN4294B Enquiry Fee 20180910190356304119 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Result of Insurance Enquiry - SMB106P / AAD1809-090 / SHF0630E As at 09 Sep 2018/14:05:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED | | | |
| 5 | Insurance Enquiry - SMB106P Enquiry Fee 20180910190356338509 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Total Before Rounding | 35.00 | 2.45 | 37.45 |
| | Rounding Difference | | | 0.00 |
| | Total Amount Payable | | | 37.45 |
| | Paid By | | | |
| | xxxxxxxxxxxx5043 | Credit Card: Visa/MasterCard | | 37.45 |
| | Total | | | 37.45 |
| | Cash Change | | | 0.00 |