

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 1 February 2019 4:44 PM
To: JingYeu.Yee@ethozgroup.com
Cc: Admin A; CS A Team
Subject: RE: Your ref: SBB-69-T Our ref: SGU-291-H

WITHOUT PREJUDICE

Dear JingYeu,

Below is our insured's report for your reference. Kindly send us your video for liability review. Thank you.

Describe Circumstances of the Accident

| | |
|---|-------------------------|
| <p>On 4th Sep 2018 at around 1806 pm I was driving out of Bukit Batok HDB carpark (Blk 109) and exiting into Bukit Batok Ave 6 and turning right in to Ave 6 while I was in the process of making the right turn there was a traffic congestion at the junction, when the traffic on my right was cleared I start to move into the junction, at this moment all vehicle on the right/opposite side were stationary and yellow box was cleared. As I was entering into the yellow box and trying to keep left, suddenly SGU 291 H squeeze into the yellow box and I stopped and his back side (right) bumper hit my vehicle (SBB 69T) on the front left side bumper. Referring to highway code on application on yellow box, it is meant for turning vehicle during traffic congestion and must be left empty for turning vehicle to pre occupied and align. Even I have the right of way, I immediately stopped he still hit/glazed against my vehicle.</p> <p>The damaged on my vehicle are only minor scratches, and SGU 291 H damages are also minor scratches on the rear right side bumper.</p> <p>I asked for private settlement, however it was turn down that why it lead me to submit this report.</p> <p>Because it is only a very minor repair I will do my own repair and not claim from insurance company.</p> | <p><i>Joy Irene</i></p> |
|---|-------------------------|

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)
Sent: Thursday, 10 January 2019 5:44 PM
To: JingYeu.Yee@ethozgroup.com
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: Your ref: SBB-69-T Our ref: SGU-291-H

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

| LKK ref | Officer in charge |
|-----------------------|-------------------|
| CC4/ASM18016642/T1jb3 | Joy |

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yee Jing Yeu <JingYeu.Yee@ethozgroup.com>
Sent: Thursday, 10 January 2019 5:36 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Your ref: SBB-69-T Our ref: SGU-291-H

Dear Sir,

Enclosed herewith our letter of demand and supporting documents are for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

Thank you.

Warmest regards,
Jane Yee
Claims Settlement



ETHOZ GROUP LTD

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Website: www.ethozgroup.com



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