

INW235

INS. CASE OWNER:

KU

CC 4/AXA1801 6624, R. 11/18

LKK:

IDAC:

Surveyor:

KANUL

DOI:

ASSIGNMENT

18/09/18

Date / Time:

12/11/18

Registered in Merimen:

12/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 2850

Name of Insured:

TRANS-LAB SERVICES PVT

Insured Tel No.:

HP:

8/11/18

Excess Sec II :SS

15000

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

10474719

Claim No.:

Policy No.:

10474719

Make / Model:

RENNET

Place of Accident:

407 BET ANTOUR NEST AN 6

If NO, Driver Name / Age:

PHAN THUM ENH

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

SLZ 4741K



INSRS:

WSP:

Tel:

Liability:

RMKS:

Kah motor



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

11/11/18  
VIC

SLZ 4741K - 2

SHD 2850 - 2

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI: 12/11/18 - HT-BUHL

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI: BUHL

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: 24/09/18

Sent By:

VIC

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

PIP

SS 1,919.37

3 days

Reduction:

68 %

FINAL SETTLEMENT

Date/Time: 12/11/18

Confirm with:

DESWOND

Email:

Cal:

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost:

WLB

SS 2,053.72

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

180.00

60 x 3 days

Loss of Income (LOI):

SS

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

Total:

SS 2,233.72

Global Sum SS:

—

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Cal:

Payee 1:

SS 2,233.72

Name 1:

KAH MOTOR CO. SDN. BHD.

Payee 2: (Strike if N.A.)

SS

Name 2:

—

Payee 3: (Strike if N.A.)

SS

Name 3:

—

COPY SENT 15/11/18

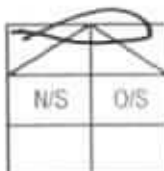
ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SLZ 4341K  
 at Workshop m/s KAH MOTOR  
 of 255, ALEXANDRA RD  
 Insured: AXA  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Vehl: \_\_\_\_\_

(Policy Condition)

after 1pm

Remark: The veh had commenced its  
 repair at the time of inspection.



Bal. or Market Value: 102k  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est Repairs: 3 days Res: Yes or No  
 Lum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SLZ 4341K Yr Regn: 2018 / MAY  
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or

Make: HONDA CIVIC 1.6 VT C.C. 1597  
 Colour: WHITE A/C: Insured / Std / NI / NA  
 Sp. Reading: 010727 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: MRHFC565001000472

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/50R17  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal: 6 mm R/Bal: 6 mm  
 L/Bal: 6 mm L/Bal: 6 mm  
 D.O.A: 08/09/18 D.O.L: 18/09/18

Survey held at KAH MOTOR

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/R 61,919.37  
 CRAB: 92,763.94 (58%)

Date/Time, File Pass to?

☐ : Preli. Report  
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S + RS. \$

) Photos

) Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/AXA18016639/hb3

8 SHENTON WAY #24-01  
AXA TOWERS SINGAPORE 068811

Date : 12-09-2018



Code : AXA2

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHD 285D	Veh. Inspected	SLZ 4341K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/09/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	08/09/2018	Inspection Date
Survey held at	KAH MOTOR CO SDN BERHAD NO. 255 ALEXANDRA ROAD SINGAPORE 159937	

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**KAH MOTOR CO. SDN. BHD.**  
(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

# QUOTATION

GST Reg No.: M200050223  
Company Ref. No.: S60FC1380G

**Customer** : AXA INSURANCE S'PORE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811  
**Registration No** : SLZ4341K  
**Chassis No** : MRHFC5650JT000472  
**Model** : CIVIC 1.6 VTI YM2018  
**Owner's Name** : WONG ZHENG YANG,ERNEST  
**Ins Policy No.** :  
**Date of Accident** : 8/9/2018

**Document No.** : SQT18003794 **Page** 1  
**Date** : 10. Sep 2018  
**Customer No.** : WZA006  
**Svc Advisor** : JACK NG  
**Engine No** : R16B25500520  
**Date | Time** : 10. Sep 2018 10:42:55 AM  
**Surveyor Name** :  
**Survey Date** :  
**Authorisation Date** :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount Incl GST
	TP DIRECT SETTLEMENT (J/NO: ) OWNER: WONG ZHENG YANG,ERNEST OWNER INSURER: LIBERTY INSURANCE ACC DATE: 08/09/2018 SURVEYED BY: DATE: REF NO: TP INSURER: AXA TP VEH: SHD 285 D						
BO-NUM-COMP-L	NUMBER PLATE WITH CASING-L(N)	1	45.00		45.00	3.15	48.15
71101-TEA-T00ZZ	FACEFR.BUMPER	1	579.90	25	434.92	30.44	465.36
71102-TBA-A00	GRILLE, FR.BUMPER LOWER	1	72.40	25	54.30	3.80	58.10
71506-TEX-Y00	COVERRR.TOWING HOOK	1	8.70	25	6.52	0.46	6.98
71121-TED-T01	BASE,FR.GRILLE BLACK	1	116.80	25	87.60	6.13	93.73
71125-TED-T01	MOLDING,FR.GRILLE	1	97.40	25	73.05	5.11	78.16
71124-TED-T01	EXTENSION ASSY,R.FR.GRILLE	1	24.40	25	18.30	1.28	19.58
71129-TED-T01	EXTENSION ASSY,L.FR.GRILLE	1	26.30	25	19.72	1.38	21.10
75700-TBA-A00	EMBLEM	1	14.60	25	10.95	0.77	11.72
90301-ST0-003	NUTPUSH 3MM	2	1.90	25	2.85	0.20	3.05
Sum Item					753.21	52.72	805.93
BOSUN	SUNDRIES	1	100.00		100.00	7.00	107.00
BKBU01R	REMOVE & RENEW FR BUMPER.	1	1800.00		1800.00	126.00	1926.00
BP03R	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (3P)	1	2000.00		2000.00	140.00	2140.00
Sum Labor					3900.00	273.00	4,173.00

Survey By

Date & Time

Excess

*Paul - Hp 90010068*  
*18/09/18 @ 1355*

*3 days*  
*Resay b4 paint*

**Total Amount** 4,653.21 325.72 4,978.93  
**Total (Inclusive of GST)** 4,978.93



**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3838

Website: www.honda.com.sg

For 24-hours Roadside Assistance, Call 98203838

## QUOTATION

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

**Customer** : AXA INSURANCE S'PORE PTE LTD  
8 SHENTON WAY  
#27-01 AXA TOWER  
SINGAPORE 068811  
**Registration No** : SLZ4341K  
**Chassis No** : MRHFC5650JT000472  
**Model** : CIVIC 1.6 VTI YM2018  
**Owner's Name** : WONG ZHENG YANG, ERNEST  
**Ins Policy No.** :  
**Date of Accident** : 8/9/2018

**Document No.** : SQT18003794 **Page** 2  
**Date** : 10. Sep 2018  
**Customer No.** : WZA006  
**Svc Advisor** : JACK NG  
**Engine No** : R16B25500520  
**Date | Time** : 10. Sep 2018 10:42:55 AM  
**Surveyor Name** :  
**Survey Date** :  
**Authorisation Date** :

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incld GST
------	-------------	-----	------------	--------	--------	---------------	------------------

Status

Signature

**LEK Auto Consultants hereby**  
**the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer:  
Signature:  
Date:

Printed on 10/9/2018 1:52:57 PM

This is a computer generated invoice. No signature is required.

Part prices are subjected to change without notice.

The above estimated cost of repair do not include any unforeseen damages.

GST Amount is calculated from individual line(s).

**KAH MOTOR CO. SDN. BHD.**

(A Member of the Oriental Holdings Berhad)

370 Ubi Road 3 Singapore 408651. Tel: +65 6841 3883 Fax: +65 6741 5022

255 Alexandra Road Singapore 159937. Tel: +65 6471 5458 Fax: +65 6471 5460

**SERVICE PRE-INVOICE**

GST Reg No.: M200050223

Company Ref. No.: S60FC1380G

Customer: WZA006 / AXA INSURANCE  
Chassis No: MRHFC5650JT000472  
License No: SLZ4341K  
Mileage: 10727  
Engine No: R16B25500520

Document No: SVO18054935  
Printed By: JACKNG  
Order Date: 18. September 2018  
Order Time: 1:57:08 PM  
Service Advisor: JACK NG

ITEM	DESCRIPTION	QTY	UNIT	DISC %	AMOUNT	7% GST Amount Incld	GST
	TP DIRECT SETTLEMENT (J/NO: ) OWNER: WONG ZHENG YANG,ERNEST OWNER INSURER: LIBERTY INSURANCE ACC DATE: 08/09/2018 SURVEYED BY: DATE: REF NO: TP INSURER: AXA TP VEH: SHD 285 D						
BO-NUM-COMP-L	NUMBER PLATE WITH CASING-L(N)	1	45.00		45.00	3.15	48.15
71101-TEA-T00ZZ	FACEFR.BUMPER	1	579.90	25	434.92	30.44	465.36
71121-TED-T01	BASE,FR.GRILLE BLACK	1	116.80	25	87.60	6.13	93.73
71125-TED-T01	MOLDING,FR.GRILLE	1	97.40	25	73.05	5.11	78.16
75700-TBA-A00	EMBLEM	1	14.60	25	10.95	0.77	11.72
90301-ST0-003	NUTPUSH 3MM	2	1.90	25	2.85	0.20	3.05
	<b>SUM PARTS:</b>				<b>654.37</b>	<b>45.80</b>	<b>700.17</b>
BOSUN	0671	1	30.00		30.00	2.10	32.10
	SUNDRIES						
BKBU01R	0671	1	560.00		560.00	39.20	599.20
	REMOVE & RENEW FR BUMPER.						
BP03R	1610	1	675.00		675.00	47.25	722.25
	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(3P)						
	<b>SUM LABOUR:</b>				<b>1,265.00</b>	<b>88.55</b>	<b>1,353.55</b>
	<b>TOTAL SGD</b>				<b>1,919.37</b>	<b>134.35</b>	<b>2,053.72</b>
	<b>Total Payable (SGD)</b>						<b>2,053.72</b>

GST Amount is calculated from individual line(s)

## Vic (LKKAuto)

**From:** Jack Ng <jackng@honda.com.sg>  
**Sent:** Friday, 21 September, 2018 1:56 PM  
**To:** Admin-D (LKKAuto); Vic (LKKAuto)  
**Subject:** FINALIZATION FOR SLZ 4341 K  
**Attachments:** 4657\_001.pdf; Resurvey B4 Paint \_ SLZ 4341 K

**Importance:** High

Dear ALL,

We enclosed the total final repair costs for,

Vehicle No.	SLZ 4341 K
Final Repair Costs (exclude GST)	S\$1,919.37
Repair Period* (Days)	3 WORKING DAYS

**\*Note: Repair period does include Sunday and Public Holiday.**

Please examine the above information carefully. If no discrepancy is reported within 7 days (exclude Sunday and Public Holiday) from the date of this email, the information will be considered as correct. Thereafter, no adjustment will be made.

In addition, I have attached photos of before paint, '7' items and supplementary parts (if any) for your records.

Thank you and have a great days ahead

Cheers !!!

Best Regards,

*Jack Ng*

*Hp: 8288 6309*

*Email: Jackng@honda.com.sg*

BODY REPAIR AND PAINT CENTRE

255 Alexandra Road Singapore 159937

DID : +65 6514 5481 FAX : +65 6362 5015

Kah Motor Co. Sdn. Bhd.

(A MEMBER OF ORIENTAL HOLDING BERHAD)

Website: [www.honda.com.sg](http://www.honda.com.sg)



Visit our  
Facebook page



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## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 17 September 2018 1:49 PM  
**To:** 'Jack Ng'  
**Cc:** Admin A; assignments; Vic (LKKAUTO)  
**Subject:** Your Ref: SLZ 4341K \*Our Ref: CC4/AXA18016639/hb3 [ACCIDENT INVOLVING SHD 285D(AXA) AND SLZ 4341K ON 08/09/2018]

Your Ref: **SLZ 4341K**  
Our Ref: CC4/AXA18016639/hb3

### Without Prejudice

Dear Sirs,

### ACCIDENT INVOLVING SHD 285D(AXA) AND SLZ 4341K ON 08/09/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Print Received Message

This mail is associated with :

**\*SLZ4341K (C0474319)  
[SHD285D]**

TP

WONG ZHENG YANG, ERNEST  
Sep 8 2018 1:00PM  
[TRANS-CAB SERVICES PTE LTD]  
Kah Motor Co Sdn Bhd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 20/11/2018 15:22 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$2233.73) - SLZ4341K - Claim Handler: Chan Kian Chuan

Approved:2233.73.



**Kah Motor Co. Sdn. Bhd.**  
(A Member of Oriental Holdings Berhad)  
Body Repair & Paint Centre  
6A Mendal Estate  
Singapore 729903  
Tel : +65 6941 3838  
Fax : +65 6362 5015  
www.honda.com.sg

M/s: AXA Insurance Singapore Pte Ltd  
C/o LKK Auto Consultants Pte Ltd  
8 Shenton Way  
#27-01  
Singapore 068811

Date : 10/20/2018

Attn: Motor Claims Department

Your ref : CC4/AXA1801639

Our ref : SLZ 4341 K

Dear Sir / Madam,

### THIRD PARTY DIRECT SETTLEMENT

#### ACCIDENT INVOLVING SLZ 4341 K AND SHD 285 D ON 08/09/2018

We refer to the item(s) marked ( ✓ ) below:

- ( ✓ ) We refer to your email dated 12/09/2018.
- ( ✓ ) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- ( ) Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to : **desmondtoh@honda.com.sg**
- ( ✓ ) We return your discharge voucher duly completed.
- ( ✓ ) Kindly expedite settlement the following :-

Repair Cost	<b>S\$2,053.72</b> payable to <b>Kah Motor Co. Sdn. Bhd.</b>
Loss of Use	<b>S\$60.00 x 3 days: \$180.00</b> payable to
	<b>WONG ZHENG YANG,ERNEST</b>
- ( ✓ ) Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.
- ( ✓ ) Letter of Authority, Discharge voucher,

Thank you.

Yours faithfully,

Jack ng

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 17 September 2018 12:43 PM  
**To:** claims@transcab.com.sg  
**Cc:** 'carrisalee@ava-ins.com'; 'foonghon@ava-ins.com'; Admin A; Vic (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SHD 285D AND SLZ 4341K ALONG/AT BLK 453A BUKIT BATOK WEST AVE 6 ON 08/09/2018

17 SEPT 2018

Transcab Taxi  
Singapore

Dear Sir,

**OUR REF : CC4/AXA18016639/hb3**

**YOUR REF : P1680520 (SHD 285D)**

**ACCIDENT INVOLVING SHD 285D AND SLZ 4341K ALONG/AT BLK 453A BUKIT BATOK WEST AVE 6 ON 08/09/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Kah Motor Co Sdn Bhd acting on behalf of the owner of SLZ 4341K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We also wish to advise that there is an excess of S\$5,000/- is attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- 1) Any settlement equal to or above the excess, you shall be liable to make the payment of \$5000/-; or
- 2) Any settlement below the excess, you shall be liable for the amount settled.

We shall keep you informed of the third party claim settlement and thereafter kindly let us have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by us for the above subject matter, we expressly reserve all our rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

As Insurers, we shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) / [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


## LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SLZ 4341 K. &  
(THIRD PARTY'S VEHICLE NO.) SHD 285D. ON 08/09/18  
ALONG Blk 4534 Bukit Batok west ave 6

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3<sup>rd</sup> party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.

  
Owner Signature  
(Co stamp & authorized signature if is Co registered vehicle)

Name : Wong Zhong Yang Ernest.

NRIC No : S9239223F

Vehicle No : SLZ 4341 K

Date : \_\_\_\_\_



**redefining / insurance**

WITHOUT PREJUDICE to:

Any Personal Injury Claims

Any Personal Injury Claims

CLAIM REF : C0474319  
INSURED : TRANS-CAB SERVICES PTE LTD

WITHOUT PREJUDICE to:

**DISCHARGE VOUCHER**

We/I, WONG ZHENG YANG ERNEST, NRIC NO. S9239223F hereby agree to accept the sum of dollars TWO THOUSAND TWO HUNDRED THIRTY THREE AND CENTS SEVENTY TWO ONLY (\$2,233.72) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SHD 285D as a result of an accident along BLOCK 452 BUKIT BATOK WEST AVENUE 6 on 08.09.2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLZ 4341K.

We/I hereby declare that the said Insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SHD 285D in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SHD 285D.

Dated this 12 day of JAN 2018<sup>9</sup>

Claimant's Signature :

[Signature]

NRIC no./ Company Stamp :

KAN MOTOR CO. SDN. BHD.

Occupation/ Business :

BODY REPAIR & PAINT CENTRE

Address :

8 MAJIDAI ESTATE  
SINGAPORE 729905  
TEL: 6514 5286 FAX: 6365 1949

Telephone No. :

[Blank]

Witness's Name :

DESMOND TOH

Witness's Signature :

[Signature]

Witness's NRIC No. :

KAN MOTOR CO. SDN. BHD.

BODY REPAIR & PAINT CENTRE  
8 MAJIDAI ESTATE  
SINGAPORE 729905  
TEL: 6514 5286 FAX: 6365 1949

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

**Service Tax Invoice**

GST Reg No. M200050223

Company Ref No. S80FC13803

AXA INSURANCE S'PORE PTE LTD

MOTOR CLAIMS DEPT

8 SHENTON WAY

#27-01 AXA TOWER

SINGAPORE, 068811

Invoice No. : SINV-BM18001268  
Invoice Date : 20/10/18  
Order No. : SVO18054935  
Reference :  
Job Card No. : 09281  
Date/Time Received : 10/09/18 / 10:42:55 AM  
Licence No. : SLZ4341K  
Model : CIVIC 1.6 VTi YM2018  
Car Chassis No. : MRHFC5650JT000472  
Car Engine No. : R16B25500520  
Mileage : 10727  
Service Advisor : JACK NG 1838  
Served By : JACKNG  
Page : 1

Customer No. : WZA006

No.	Description	Qty.	UoM	U. Price	Disc %	Amount	7% GST Amount	incl GST
	TP DIRECT SETTLEMENT (J/NO: ) OWNER: WONG ZHENG YANG,ERNEST OWNER INSURER: LIBERTY INSURANCE ACC DATE: 08/09/2018 SURVEYED BY: DATE: REF NO: TP INSURER: AXA TP VEH: SHD 285 D							
BOSUN	0671 SUNDRIES	1	Hours	30.00		30.00	2.10	32.10
BKBU01R	0671 REMOVE & RENEW FR BUMPER.	1	Hours	560.00		560.00	39.20	599.20
BP03R	1610 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(3P)	1	Hours	675.00		675.00	47.25	722.25
BO-NUM-COMP-L	NUMBER PLATE WITH CASING-L(N)	1	Each	45.00		45.00	3.15	48.15
71101-TEA-T00ZZ	FACEFR.BUMPER	1	Each	579.90	25	434.92	30.44	465.36
71121-TED-T01	BASE,FR.GRILLE BLACK	1	Each	116.80	25	87.60	6.13	93.73
71125-TED-T01	MOLDING,FR.GRILLE	1	Each	97.40	25	73.05	5.11	78.16
75700-TBA-A00	EMBLEM	1	Each	14.60	25	10.95	0.77	11.72
90301-ST0-003	NUTPUSH 3MM	2	Each	1.90	25	2.85	0.20	3.05

Sum Labor 1,265.00 88.55 1,353.55

Sum Item 654.37 45.80 700.17

Total SGD 1,919.37 134.35 2,053.72

Total Payable (SGD) 2,053.72

Printed by JACKNG on 20 Oct 2018 at 12:40:22 PM

This is a computer generated invoice. No signature is required.

Please review your bill and advise us of any errors or omissions.

Kah Motor reserves the right to deliver a subsequent bill for any charge omitted.

GST Amount is calculated from individual line(s)

Please give us your  
feedback by scanning  
the QR Code using  
mobile device.



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Sep 2018		12 Sep 2018 10:44 <a href="#">Edit Adj Rpt</a>	<b>S\$1,919.37</b> <a href="#">Edit Estimates</a>	<b>S\$1,919.37</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>TRANS-CAB SERVICES PTE LTD</b> , Co. Reg. No.: -								
Main Claimant:	<b>WONG ZHENG YANG, ERNEST</b> , ID: S9239223F								
Vehicle Reg. No.:	<b>SLZ4341K</b>	Date of Loss:	08/09/2018 13:00 - :59 [4 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / C0474319</b>	Policy/Cover Note No.:	P1680520 (Third Party Only)						
Vehicle Reg. No. (Insured):	<b>SHD285D</b>	Policy No. (Claimant):							
		Excess:	S\$5,000.00						
Repairer:	<b>Kah Motor Co Sdn Bhd (HQ)</b> 6A MANDAI ESTATE, SINGAPORE 729903, 729903 Mandai - Tel:								
Handling Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288 ... [Handled by <b>Chan Kian Chuan</b> - 6880 4269]								
Claimant's Insurer:	<b>Liberty Insurance Pte Ltd (HQ)</b> - Tel: (65) 6221 8611								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... <b>[Final Rpt due 21/09/2018]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (20/11/2018): Alert - Adj Mandate Approved (S\$2233.73) - SLZ4341K - Claim Handler: Chan Kian C...</li> <li>AXA_SG (12/09/2018): New TP Assignment - C0474319/P1680520</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLZ4341K (C0474319)  
[SHD285D]  
TP  
WONG ZHENG YANG, ERNEST  
Sep 8 2018 1:00PM  
[TRANS-CAB SERVICES PTE LTD]  
Kah Motor Co Sdn Bhd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="border: 1px solid black; padding: 0 5px;">View in Browser</span>	
<b>Letters/Correspondences</b>										1 per page <span style="border: 1px solid black; padding: 0 5px;">v</span> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown						1 Edit			
<b>Photos/Images</b>										3 per page <span style="border: 1px solid black; padding: 0 5px;">v</span> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	27/09/18 15:47	LKK INSPECTION PHOTOS						1 Load PDF			
2	27/09/18 15:47	LKK REINSPECTION PHOTOS						1 Load PDF			
<b>Documentation</b>										1 per page <span style="border: 1px solid black; padding: 0 5px;">v</span> <input checked="" type="checkbox"/>	
No	Finalized On	AXA Insurance Pte Ltd (HQ)						Thumbnail		Print	
1	10/09/18 10:06	EMAIL						1 Load PDF			
2	10/09/18 10:07	GIA REPORT OF SLZ4341K (TP)						1 Load PDF			
3	10/09/18 12:25	GIA REPORT SHD285D TP						1 Load PDF			
4	10/09/18 15:02	QUOTATION						1 Load PDF			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	17/09/18 12:11	OI_GIA_REPORT						1 Load PDF			
2	19/09/18 18:43	TP ESTIMATE- MARKED						1 Load PDF			
3	27/09/18 15:18	EMAIL TO OI						1 Load PDF			
4	27/09/18 15:56	AXA IMMEDIATE ADVISE						1 Load PDF			
5	16/11/18 16:11	TP LOD						1 Load PDF			
6	17/01/19 13:20	WORKSHOP INVOICE						1 Load PDF			
7	17/01/19 13:20	AUTHORISATION TO ACT FORM						1 Load PDF			
8	17/01/19 13:20	DISCHARGE VOUCHER						1 Load PDF			
9	17/01/19 13:20	LOD						1 Load PDF			

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD285D (Insd veh)	Model:	HONDA CIVIC 1.6 (A)
	SLZ4341K (TP veh)		
Date of Accident:	08/09/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,978.93
Final Repair Cost	:	\$	2,053.73
Loss of Use	:	\$	180.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,233.73

3.00 days at \$60.00 per day  
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_(%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_100\_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Kah Motor Co.Sdn.Bhd.	:	\$ 2,233.73
2)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

17 Jan  
2019

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18016639/R1HB3Q2

Date: 17/01/2019

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle  
No : SLZ4341K

Insured Vehicle No :

SHD285D

Date of Loss: 08/09/2018

Nature of Claim:

TP

Claim No: C0474319

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLZ4341K

Make &amp; Model: HONDA CIVIC, 1.6 (A)

Engine No: R16B25500520

Reg. Date: 02/05/2018 (Man. Year: 2018)

Chassis No: MRHFC5650JT000472

Colour: White

Odometer: 10727 km

Engine Capacity: 1597 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 215/50 R17

Rear Tyre Size:

215/50 R17

Front Left Side: Dunlop 6 mm

Rear Left Side:

Dunlop 6 mm

Front Right Side: Dunlop 6 mm

Rear Right Side:

Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	853.21	684.37	168.84	19.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,800.00	1,235.00	2,565.00	67.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>4,653.21</b>	<b>1,919.37</b>	<b>2,733.84</b>	<b>58.75</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>325.72</b>	<b>134.36</b>	<b>191.36</b>	<b>58.75</b>
<b>Nett Amount (S\$)</b>	<b>4,978.93</b>	<b>2,053.73</b>	<b>2,925.20</b>	<b>58.75</b>
<b>+ Loss of Use (3.0 x S\$60.00/day) (S\$)</b>		<b>180.00</b>		
<b>Nett Liability (S\$)</b>		<b>2,233.73</b>		

## INSPECTION

Date of Assignment: 12/09/2018

Date Inspected: 18/09/2018 Inspected At:

Kah Motor Co Sdn Bhd (ALEXANDRA)  
255 ALEXANDRA ROAD  
Singapore 159937

Estimated Period of Repair: 3.0 days

**Adjuster:** MOHD RASUL

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 30 Oct 2018)
<b>Parts:</b>	143	HONDA CIVIC 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLZ4341K)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*NUMBER PLATE WITH CASING-L (N) (CONSISTENT)	Bent	45.00 FS	*45.00 FS
2	1		*FACEFR.BUMPER (CONSISTENT)	Deformed	434.92 FS	*434.92 FS
3	1		*GRILLE, FR.BUMPER LOWER (CONSISTENT)	Not Necessary	54.30 FS	*- FS
4	1		*COVERRR.TOWING HOOK (CONSISTENT)	Not Necessary	6.52 FS	*- FS
5	1		*BASE,FR.GRILLE BLACK (CONSISTENT)	Cracked	87.60 FS	*87.60 FS
6	1		*MOLDING,FR.GRILLE (CONSISTENT)	Necessary	73.05 FS	*73.05 FS
7	1		*EXTENSION ASSY,R.FR.GRILLE (CONSISTENT)	Not Necessary	18.30 FS	*- FS
8	1		*EXTENSION ASSY,L.FR.GRILLE (CONSISTENT)	Not Necessary	19.72 FS	*- FS
9	1		*EMBLEM (CONSISTENT)	Scratched	10.95 FS	*10.95 FS
10	1		*NUTPUSH 3MM (2PCS)(CONSISTENT)	Necessary	2.85 FS	*2.85 FS
11	1		*SUNDRIES (CONSISTENT)	Necessary	100.00 FS	*30.00 FS
Total Parts (S\$)					853.21	684.37

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & RENEW FR BUMPER	New	1,800.00	560.00
2	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS (3P)	New	2,000.00	675.00
Gross Labour Cost (S\$)			3,800.00	1,235.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >