

ASS. REC. BY: Adrian Ling

REF:

C13 / AU118016638 / Agbnz

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No. 7700479413

Claims No. 889577566455

Sum Insured:

Excess:

300 17/12/18

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

1181K

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06/8/18

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLE7502D

Yr Regn:

2016, July.

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

c.c

1395

Colour:

Grey

A/C:

Insured / Std / NI / NA

Sp. Reading

51862

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZ2F45GA112063.

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16-

R:

205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental.

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

31/8/18

D.O.I.

12/09/18-

Survey held at

Premium.

Des. of Damages: ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD ALG.

13/9/18 @ 11.10am Informed Koa Strong CLA to Ex: \$800 via email. (COR \$88K)  
 20/12/18 @ 3.47pm Invert to Victor via Messenger.  
 31/1/19 @ 9.28am Victor informed CLA at \$11291.00 via Messenger.  
 31/1/19 @ 4.26pm confirmed with Mr Boo final fig \$11291.00, 6 days  
 later @ 8134.90, 42%.)

RECEIVED 11 MAR 2019

Date/Time, File Pass to?

☐

Preli. Report

1) 11/3 11/15/18

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

6

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Report Format:

MER-07

Lump Sum / L.B.I. (\$)

11291.00

Survey Fee:

Transportation:

200

\$ + RS. \$

10

Photos

Others

TOTAL

210

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 20 Dec 2018

**Preliminary Advice**

Vehicle No	: SLE7502D	Accident Date	: 31/08/2018
Make	: AUDI A4	Policy No.	: 2100479413
Assignment Date	: 12/09/2018	Excess	: S\$300.00
Date of Inspection	: 12/09/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,426.00
Revised Amount	:S\$	11,291.08
Check Items (Estimated)	:S\$	0.00
Total	:S\$	11,291.08
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	118,000.00
COE / PARF Rebate	:S\$	65,415.00
Salvage Value	:S\$	
Margin for Repair	:S\$	52,585.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 31 January 2019 4:26 PM  
**To:** 'Boo seng yak'; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing  
**Subject:** RE: FINAL REVISION - SLE7502D - OD AIG - SURVEYED 12 SEP 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$11,291.08 before excess \$300.00 & GST and 6 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Monday, 3 December 2018 9:12 AM  
**To:** Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SLE7502D - OD AIG - SURVEYED 12 SEP 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$11,291.08 @ 7 days of repairs with added parts. Resurveyed on 27 Sep 18.

Your early closure is well appreciated.

Best regards - jb

## Claim Audit

### AUDIT TRAIL

1	01 Sep 2018 12:28	Clim Veh Model Changed		[ ] Merimen Administrator
2	01 Sep 2018 12:28	Clim Created	Reg No: SLE7502D, Policy No: 2100479413-01000, Acct Date: 2016/08/31, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification. Created from SAS:MPA118113409	[I] Merimen Administrator
3	07 Sep 2018 16:01	Clim Registration Modified	Init.Est.: -> 5,000 - 6,000.	[I] Hor, Yinrul
4	12 Sep 2018 15:00	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[ ] CATHERINE CHONG KAI LING
5	12 Sep 2018 15:00	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[ ] CATHERINE CHONG KAI LING
6	12 Sep 2018 15:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
7	12 Sep 2018 15:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/21	[A] CATHERINE CHONG KAI LING
8	12 Sep 2018 15:00	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
9	12 Sep 2018 15:00	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
10	12 Sep 2018 15:00	Clim Veh Model Changed	(204567) AUDI A4 1.4 T (A).	[A] CATHERINE CHONG KAI LING
11	12 Sep 2018 15:00	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
12	12 Sep 2018 15:06	Clim Registration Modified	Acct Time:16:15:00->16:00:00. Pol No:2100479413-01000->2100479413.	[I] AIG OneClaim Integration User
13	13 Sep 2018 10:57	Clim Registration Modified	Excess: -> 300.00, 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
14	13 Sep 2018 10:57	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
15	20 Dec 2018 15:29	Adj Rpt Initiated		[A] SHIAU CHAN
16	20 Dec 2018 15:29	Insured Phone No Updated	[None] -> [+6596330648]	[A] SHIAU CHAN
17	20 Dec 2018 15:29	Clim Dtl Modified	JPJ Reg, Date: -> 2016/07/29.	[A] SHIAU CHAN
18	20 Dec 2018 15:29	Clim Details Notified		[A] SHIAU CHAN
19	20 Dec 2018 15:31	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/21	[A] SHIAU CHAN
20	20 Dec 2018 15:47	Adj Mandate Request	Cur.Reg:11291.08:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY AP PROVE ON REPAIR COST.	[A] SHIAU CHAN
21	31 Jan 2019 09:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/21, Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
22	31 Jan 2019 09:28	Adj Mandate Set	Approved:11291.08:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

2008778	20/12/2018 15:29	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE7502D	10.70
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## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 13 September 2018 11:10 AM  
**To:** 'Claims Dept'; SUR; Admin A  
**Subject:** RE: OD claim for SLE 7502 D

Dear Kee Siang,

Please proceed to repair the insured vehicle **SLE 7502D (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 12 September 2018 8:54 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: OD claim for SLE 7502 D

Dear all,

Kindly advise on approval for mention case.

Survey carried out by adrian earlier just now.

Best Regards,

**Kee Siang**

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	8005Z
<b>Vehicle Details</b>	
Vehicle No.:	SLE7502D
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Sep 2018
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	CVN014928
Chassis No.:	WAUZZZF45GA112063
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,034.00
Original Registration Date:	29 Jul 2016
First Registration Date:	29 Jul 2016
Transfer Count:	0
Actual ARF Paid:	\$26,848.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jul 2026
PARF Rebate Amount:	\$20,136.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	28 Jul 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,508.00
COE Rebate Amount:	\$45,279.00
<b>Total Rebate Amount:</b>	<b>\$65,415.00</b>

The information contained herein is correct as at 13 Sep 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	01/09/2018 11:59
Date Of Accident	31/08/2018 16:15
Exact Location Of Accident	SIMS AVE / EUNOS RD 5 JUNCTION
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLE7502D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	JAYAMOHAN S/O JAYABAL @LEONARD JAYAMOHAN
NRIC No	S2688005Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96330648
Alternative Phone No	HOME-62458475

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100479413-01000
Cover Note Number	

### Driver

Name of Driver	JENNIFER JAYATILLAKA
NRIC No	S6883436H
Date Of Birth	31/12/1968
Occupation	OUTDOOR
Date Of Driving Pass	26/09/1998
Driving Experience	19 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96227049
Fax Number	
Contact Number	
Email Address	JENNIFERJAY_SG@YAHOO.COM

Address	7 SIGLAP ROAD
	#14-63
Postcode	448909
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

SLH9973Z CROSSED INTO MY LANE, INFRONT OF ME. THE DRIVER THEN SIGNALLLED RIGHT AGAIN AND THEN SIGNALLLED LEFT AGAIN, AND STOPPED AT THE JUNCTION. I DIDN'T STOP IN TIME AND HIT INTO THE BUMPER.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLH9973Z
Vehicle Make/Model/Colour	HONDA VEZEL
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SUSANNA
NRIC/Passport Number	
Contact Number	92971242
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

  
Policyholder's Signature

Date & Time: 1/SEP/2018

  
Driver's Signature  
(If driver is not the policyholder)

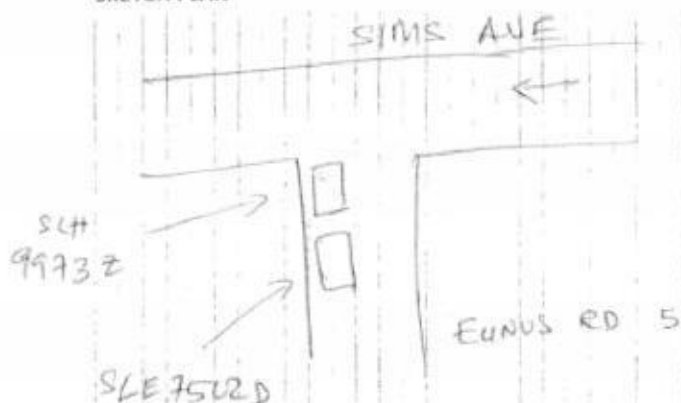
Date & Time: 1/SEP/2018



Reporting Centre Personnel's Signature  
Name: PHUA CHEN HUAN  
NRIC/FIN No.: S77026346

### Sketch Plan #2

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

SLA 99732 crossed into my lane in front of me  
The driver then signalled right again and  
then signalled left again and stopped at  
the junction.

I didn't stop in time and hit into the bumper. Video sent.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature \_\_\_\_\_

Date & Time:

Driver's Signature

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: PHUA CHOON HUANG

NRIC/TIN NO: S 720263A G

Accident Photo



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S6883436H



Name

JENNIFER JAYATILLAKA

Race

SINHALESE

Date of birth

31-12-1968

Country/Place of birth

MALAYSIA

Sex

F

S6883436H

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S6883436H

Name

JENNIFER JAYATILLAKA

Birth Date 31 Dec 1968

Issue Date 22 Sep 2003



NRIC No. S6883436H

5807508



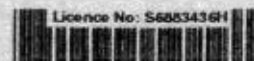
Date of issue  
29-09-2017

Address  
7 SIGLAP ROAD  
#14-63  
SINGAPORE 448909

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 26 Sep 1998



Licence No: S6883436H

NP 428A

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S2688005Z



Name

JAYAMOHAN S/O JAYABAL  
@LEONARD JAYAMOHAN

Race

INDIAN

Date of birth

21-04-1966

Country/Place of birth

MALAYSIA

Sex

M

S2688005Z

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number S2688005Z

Name

JAYAMOHAN S/O JAYABAL  
@LEONARD JAYAMOHAN

Birth Date: 21 Apr 1966

Issue Date: 20 Apr 2016



002795152G



NRIC No. S2688005Z



Date of issue

29-09-2017

Address

7 SIGLAP ROAD  
#14-63  
SINGAPORE 448909

5807503

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class	Description	Effective Date
Class 2B	Motorcycles $\leq$ 200 cc	04 Jun 1996
Class 3	Motor cars with unladen weight $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq$ 2500kg	04 Jun 1996

NP 428A



Licence No: S2688005Z



AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#07-16  
AIG Building  
Singapore 079120  
Co.Reg.No.201009404M

Policy/Reference No. 2100479413-02

11 Jul 2018

Mr. Jayamohan s/o Jayabal @ Leonard Jayamohan  
7 Siglap Road  
#14-63 Mandarin Gardens  
SINGAPORE 448909

Dear Mr. Jayamohan s/o Jayabal @ Leonard Jayamohan

**Your Policy Has Been Renewed**

We are pleased to inform you that your AUDI AUTO PROTECTOR PRIVATE VEHICLE has been renewed and details of your policy are below:

Policy number : 2100479413-02  
Effective date : 29 Jul 2018  
Expiry date : 28 Jul 2019

It is important that you review the enclosed policy documents to verify that all the information in these documents is accurate. If you wish to update us on any changes, please contact us.

**For More Information**

If you require more information about your policy, please contact our customer service representatives Monday through Friday between 9am to 5pm at +65 6419 3000. Alternatively, you can send us an email at [www.aig.com.sg](http://www.aig.com.sg) or a fax at +65 6415 3723.

**Thank you for your support. We look forward to serving you in all your general insurance needs.**

Yours sincerely

Bucha Manik  
Head of Individual Personal Insurance

PS: You can now enjoy round-the-clock access to selected AIG products and services with our easy-to-use Apple or Android smartphone app. Purchase new policies, renew your policies, access claims support or receive emergency assistance for motor and travel, anytime, 24-hours a day. Your AIG Mobile App can be downloaded for free at iTunes or Google Play.



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : Jayamohan s/o Jayabal @ Leonard Jayamohan  
**Period of Insurance** : 29 Jul 2018 To 28 Jul 2019  
**Engine No.** : CVN014928  
**Chassis No.** : WAUZZZF45GA112063

**Vehicle No.** : SLE7502D  
**Policy No.** : 2100479413-02  
**Endorsement No.** :  
**Issued Date** : 11 Jul 2018

### ABOUT THE COVER

**Make/Model** : AUDI A4 1.4 TFSI S tronic  
**Engine Capacity/Tonnage** : 1,395.00 CC  
**Driver Restriction** : NA  
**Person or Classes of Persons Entitled to Drive\*** :  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2016  
**Insuring with COE/PAF** : Yes

a) The Policyholder.  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

**Age Condition** : 40 years old and above

**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

**Loss of Use 1800cc - 2000cc Optional**

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

**Named Driver and Excess** (where applicable)

Jayamohan s/o Jayabal @ Leonard Jayamohan - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add. 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

**Hire Purchase Company/Employer's Loan:** United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125000

PREMIUM LEASING PTE LTD

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

SSCFKJ

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Policy No. : 2100479413-02

Period of Insurance : 29 Jul 2018 to 28 Jul 2019

Issued Date : 11 Jul 2018

## ABOUT THE POLICYHOLDER

Name of Policyholder : Jayamohan s/o Jayabal @ Leonard Jayamohan

Address : 7 Siglap Road  
#14-63 Mandarin Gardens  
SINGAPORE 448909

Occupation/Nature of Business : Executives

## ABOUT THE VEHICLE

Registration No. : SLE7502D

Chassis No. : WAUZZZF45GA112063

Seating Capacity : 5 First Year of Registration : 2016

Make/Model : AUDI A4 1.4 TFSI S tronic

Hire Purchase Company/Employer's Loan : United Overseas Bank Limited

Engine Capacity/Tonnage : 1,395.00 CC

Engine No. : CVN014928

Body Type : Sedan

## ABOUT THE COVER

Sum Insured : Market Value

Driver Restriction : NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Other Key Policy Benefits :

Act of God, Strike, Riots and Civil Commotions, PA to Authorised Driver / Unnamed Passengers- \$10000, Dealer + AIG Authorised Workshops, PA Insured- \$100000, Fixture and Accessories (Cosmetic)- \$5000, Solar Film- \$1150, New For Old (36 months), In-Car Camera Excess Waiver, Glass Roof/ Moon Roof/ Sun Roof/ Panoramic Glass Roof, NCD Protector, Loss of Use 1800cc - 2000cc Optional

## EXCESS

Section 1  
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0Section 2  
Property Damage - \$0

Windscreen : \$100

Named Driver

Jayamohan s/o Jayabal @ Leonard Jayamohan - \$600 (Own Damage)

## PREMIUM

Premium : \$ 1,035.98

GST (7%) : \$ 72.52

Total : \$ 1,108.50

Your Premium includes the following discount(s):

Safe Driver Discount - 5.00%, Online Driver Risk Test Disc\_2 - 10.00%, No Claim Discount - 50%



# POLICY SCHEDULE

Policy No. : 2100479413-02  
Period of Insurance : 29 Jul 2018 to 28 Jul 2019

Issued Date : 11 Jul 2018

## SUBJECT TO ENDORSEMENT

## IMPORTANT NOTES

215(c), 212 (a), 96 (a), 216, 220, 132, 15, 72(b), 89, 221, 2(m), 203, 140(d), 62 (n), 130, 7(a)

### Approved Reporting Centres / Authorised Repairers (For claims related repairs)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

0504125000

PREMIUM LEASING PTE LTD

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1026/2018/PH
Date	:	3-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Jayamohan S/O Jayabal @ Leonbard Jayamohan
Address	:	7 Siglap Road
	:	#14-63
	:	Singapore 448909
Telephone	:	HP +65 96330648
Type of Claim	:	Own Damage Claim
Policy No.	:	2100479413-02
Vehicle No	:	<b>SLE 7502 D</b>
Model Code	:	Audi A4 Sedan 1.4 TFSI
Model / Year	:	
Engine No	:	CVN 014928
Chassis No	:	WAUZZZF45GA112063
Mileage	:	-
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	31-Aug-18
Place of Accident	:	Sims Ave / Eunos Rd 5 Junction

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLE 7502 D .

S/N	Nature of Jobs	Estimated Charges
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓
2	To dismantle and renew front bumper, bonnet and lhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00 <sup>1250</sup> 100 ✓
3	To respray front bumper, bonnet and bonnet hinges.	\$ 1,600.00 <sup>1100</sup> ✓
4	To carry out diagnostic check.	S/N \$ 192.00 ✓
SUB TOTAL LABOUR CHARGES		: \$ 4,252.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLE 7502 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Repair</i>	\$ 1,849.00	x.
2	FIXING PARTS FOR FRONT BUMPER <i>new</i>	\$ 245.00	x
3	SECURING STRIP <i>new</i>	2 \$ 60.00	x
4	FRONT GRILLE - CENTRE <i>new</i>	\$ 171.00	x
5	CLOSING ELEMNT <i>new</i>	\$ 180.00	x
6	RADIATOR GRILLE <i>Combined</i>	\$ 972.00	✓ 777.20
7	FOAM FILLER PIECE <i>Not Nec</i>	\$ 107.00	? x
8	FRONT BUMPER CARRIER <i>Not Nec</i>	\$ 702.00	? x
9	RADIATOR TOP COVER <i>Combined</i>	\$ 109.00	✓ 87.20
10	CAUTION' STICKER <i>3 per</i>	\$ 12.00	✓ 9.28
11	STICKER FOR AIR CONDITIONER	\$ 7.00	✓ 4.88
12	FRONT BONNET <i>Dented</i>	\$ 2,163.00	✓ 1730.40
13	ATTACHMENT PARTS FOR BONNET <i>Not new</i>	\$ 105.00	? x
14	LID HINGE - LH / RH <i>new</i>	2 \$ 532.00	x
15	IMPACT PROTECTION - CENTER <i>3 per</i>	\$ 24.00	✓ 18.88
16	IMPACT PROTECTION - LH / RH	2 \$ 48.00	✓ 37.76
17	STOP BUFFER	2 \$ 17.00	x
18	STRIKER - LH / RH <i>Not</i>	2 \$ 88.00	x
19	LID LOCK <i>new</i>	2 \$ 376.00	x
20	BOWDEN CABLE - LH / RH	2 \$ 100.00	x
<b>SUB TOTAL SPARE PARTS</b>		<b>\$ 7,867.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLE 7502 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Repair</i>	\$ 1,849.00	X.
2	FIXING PARTS FOR FRONT BUMPER <i>new</i>	\$ 245.00	X
3	SECURING STRIP <i>new</i>	2 \$ 60.00	X
4	FRONT GRILLE - CENTRE <i>new</i>	\$ 171.00	X
5	CLOSING ELEMNT <i>new</i>	\$ 180.00	X
6	RADIATOR GRILLE <i>Combined</i>	\$ 972.00	✓ 777.20
7	FOAM FILLER PIECE <i>Not Nec</i>	\$ 107.00	? X
8	FRONT BUMPER CARRIER <i>Not Nec</i>	\$ 702.00	? X
9	RADIATOR TOP COVER <i>Combined</i>	\$ 109.00	✓ 87.20
10	CAUTION' STICKER <i>3 per</i>	\$ 12.00	✓ 9.28
11	STICKER FOR AIR CONDITIONER	\$ 7.00	✓ 4.88
12	FRONT BONNET <i>Dented</i>	\$ 2,163.00	✓ 1730.40
13	ATTACHMENT PARTS FOR BONNET <i>Not new</i>	\$ 105.00	? X
14	LID HINGE - LH / RH <i>new</i>	2 \$ 532.00	X
15	IMPACT PROTECTION - CENTER <i>3 per</i>	\$ 24.00	✓ 18.88
16	IMPACT PROTECTION - LH / RH	2 \$ 48.00	✓ 37.76
17	STOP BUFFER	2 \$ 17.00	X
18	STRIKER - LH / RH	2 \$ 88.00	X
19	LID LOCK	2 \$ 376.00	X
20	BOWDEN CABLE - LH / RH	2 \$ 100.00	X
<b>SUB TOTAL SPARE PARTS</b>		<b>\$ 7,867.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLE 7502 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	BOWDEN CABLE COVER <i>me</i>	\$ 9.00	+
22	LED HEADLIGHT - LH <i>me</i> <i>cracked.</i>	\$ 6,973.00	<i>557840</i> ✓
23	CAR PLATE - FRONT <i>me</i>	S/N \$ 25.00	✓
24	SUNDRIES <i>me</i>	\$ 300.00	? <i>120.08</i> ✓
TOTAL SPARE PARTS		: \$ 15,174.00	
TOTAL LABOUR CHARGES		: \$ 4,252.00	
GRAND TOTAL		: \$ 19,426.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel: 6366 2323 Fax: 6841 1183

## Telefax

Name

Surveyed Date

Authorised Date

Excess Cost

Liability

Remarks

: Adrian King  
12/09/18

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LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

: This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1026/2018/PH
Date	:	3-Sep-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

*Hi Adrian*

*We took 7 days with checked items  
replaced and added parts -*

*jb 3 Dec 18*

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Jayamohan S/O Jayabal @ Leonbard Jayamohan
Address	:	7 Siglap Road
	:	#14-63
	:	Singapore 448909
Telephone	:	HP +65 96330648
Type of Claim	:	Own Damage Claim
Policy No.	:	2100479413-02
Vehicle No	:	<b>SLE 7502 D</b>
Model Code	:	Audi A4 Sedan 1.4 TFSI
Model / Year	:	
Engine No	:	CVN 014928
Chassis No	:	WAUZZZF45GA112063
Mileage	:	-
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	31-Aug-18
Place of Accident	:	Sims Ave / Eunos Rd 5 Junction

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SLE 7502 D .

S/N	Nature of Jobs	Estimated Charges	
1	To remove and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, bonnet and lhs headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,250.00
3	To respray front bumper, bonnet and bonnet hinges.	\$ 1,600.00	\$ 1,100.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
SUB TOTAL LABOUR CHARGES		: \$ 4,252.00	\$ 2,902.00

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLE 7502 D .

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,849.00	
2	FIXING PARTS FOR FRONT BUMPER	\$ 245.00	
3	SECURING STRIP	2 \$ 60.00	
4	FRONT GRILLE - CENTRE	\$ 171.00	
5	CLOSING ELEMNT	\$ 180.00	
6	RADIATOR GRILLE	\$ 972.00	\$ 777.20
7	FOAM FILLER PIECE	\$ 107.00	
8	FRONT BUMPER CARRIER	\$ 702.00	
9	RADIATOR TOP COVER	\$ 109.00	\$ 87.20
10	CAUTION' STICKER	\$ 12.00	\$ 9.28
11	STICKER FOR AIR CONDITIONER	\$ 7.00	\$ 4.88
12	FRONT BONNET	\$ 2,163.00	\$ 1,730.40
13	ATTACHMENT PARTS FOR BONNET	\$ 105.00	
14	LID HINGE - LH / RH	2 \$ 532.00	
15	IMPACT PROTECTION - CENTER	\$ 24.00	\$ 18.88
16	IMPACT PROTECTION - LH / RH	2 \$ 48.00	\$ 37.76
17	STOP BUFFER	2 \$ 17.00	
18	STRIKER - LH / RH	2 \$ 88.00	
19	LID LOCK	2 \$ 376.00	
20	BOWDEN CABLE - LH / RH	2 \$ 100.00	
	<b>SUB TOTAL SPARE PARTS</b>	<b>\$ 7,867.00</b>	<b>\$ 2,665.60</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SLE 7502 D .

S/N	Parts Description		Damage Parts & Prices	
			S/NETT	REMARKS
		c/f	\$	2,665.60
21	BOWDEN CABLE COVER		\$ 9.00	
22	LED HEADLIGHT - LH		\$ 6,973.00	\$ 5,578.40
23	CAR PLATE - FRONT	S/N	\$ 25.00	\$ 25.00
25	SUNDRIES		\$ 300.00	\$ 120.08
	<b>TOTAL SPARE PARTS</b>	:	<b>\$ 15,174.00</b>	<b>\$ 8,389.08</b>
	<b>TOTAL LABOUR CHARGES</b>	:	<b>\$ 4,252.00</b>	<b>\$ 2,902.00</b>
	<b>GRAND TOTAL</b>	:	<b>\$ 19,426.00</b>	<b>\$ 11,291.08</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

### Please Note

: This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLE 7502 D**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1026/2018/MAS

7 March 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLE 7502 D, Audi A4 Sedan 1.4 TFSI S-Tro**

With reference to the above-mentioned vehicle, no. **SLE 7502 D**, claimant, **Mr. Jayamohan S/o Jayabal @ Leonard Jayamohan**, please find the related document per attached.

1. A copy of the Original invoice no. 85013485 – S\$11,760.46
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLE 7502 D

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Sep 2018		12 Sep 2018 15:00 <a href="#">Edit Adj Rpt</a>	<b>S\$11,291.08</b> <a href="#">Edit Estimates</a>	<b>S\$11,291.08</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	JAYAMOHAN S/O JAYABAL @LEONARD JAYAMOHAN, ID: S2688005Z, Tel: +6596330648		
Vehicle Reg. No.:	SLE7502D	Date of Loss:	31/08/2018 16:00 - :59 [25 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 8895725664SG	Policy/Cover Note No.:	2100479413 (Comprehensive) Coverage: 29/07/2018 - 28/07/2019
		Excess:	S\$300.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 21/09/2018]		
Driver/Custodian:	JENNIFER JAYATILAKA (49 / Female), NRIC: S6883436H, Tel: +6596227049 Email: JENNIFERJAY_SG@YAHOO.COM		

#### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG\_SG (31/01/2019): Alert - Adj Mandate Approved (S\$11291.08) - SLE7502D - Claim Handler: Dally Amri...
- AIG\_SG (13/09/2018): SLE7502D / OD / 31/08/2018 / Coverage & Excess update



#### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLE7502D (8895725664SG)  
 OD  
 Aug 31 2018 4:00PM  
 [JAYAMOHAN S/O JAYABAL @LEONARD JAYAMOHAN]  
 Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View Use Viewer ▼
<b>Video</b>										1 per page ▼ <input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)						Thumbnail	Print	
1	01/09/18 12:23	Video - Accident [Linked Accident Report Documents]						1 Load MP4		
<b>Assessment Reports</b>										1 per page ▼ <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	20/12/18 15:31	Adjuster Immediate Advice						1 Load HTM		
<b>Photos/Images</b>										3 per page ▼ <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
2	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
3	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
4	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
5	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
6	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
7	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
8	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
9	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
10	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
11	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
12	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
13	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
14	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
15	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
16	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
17	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
18	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
19	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
20	19/12/18 09:36	General View						1 Load JPG	<input checked="" type="checkbox"/>	
21	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
22	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
23	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
24	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
25	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
26	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
27	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
28	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
29	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
30	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
31	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
32	19/12/18 09:36	Reinspection Photo						1 Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>										1 per page ▼ <input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print	
1	13/09/18 10:58	Driver's Driving License						1 Load PDF		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	

1	13/09/18 11:07	Singapore Accident Statement		Load PDF	
2	13/09/18 11:07	Certificate of Insurance		Load PDF	
3	13/09/18 11:07	Insured Person's NRIC		Load PDF	
4	13/09/18 11:07	Driver's Driving License		Load PDF	
5	13/09/18 11:07	ESTIMATE		Load PDF	
6	12/03/19 11:32	DISCHARGE VOUCHER		Load PDF	
7	12/03/19 11:44	WORKSHOP INVOICE		Load PDF	

### Linked Accident Report Documents

					View	Use Viewer
<b>Video</b>					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	01/09/18 12:23	Video - Accident		Load MP4		
<b>Assessment Reports</b>					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	01/09/18 12:28	Accident Statement		Load HTM		
<b>Photos/Images</b>					3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
2	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
3	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
4	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
5	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
6	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
7	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
8	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
9	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
10	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
11	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
12	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
13	01/09/18 12:22	Accident Photo		Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>					1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print	
1	01/09/18 12:07	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>	
2	01/09/18 12:07	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>	

### Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG18016638/AQBN2

Date: 12/03/2019

## REFERENCE

Insured/Claimant: JAYAMOHAN S/O JAYABAL @LEONARD JAYAMOHAN

Policy No: 2100479413

Date of Loss: 31/08/2018

Nature of Claim: OD Claim No: 8895725664SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLE7502D	Engine No:	CVN014928
Make & Model:	AUDI A4, 1.4 T (A)	Chassis No:	WAUZZZF45GA112063
Reg. Date:	29/07/2016 (Man. Year: 2016)	Odometer:	51862 km
Colour:	Grey		
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$118,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,174.00	8,389.08	6,784.92	44.71
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,252.00	2,902.00	1,350.00	31.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>19,426.00</b>	<b>11,291.08</b>	<b>8,134.92</b>	<b>41.88</b>
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	19,126.00	10,991.08	8,134.92	42.53
+ GST 7.00/7.00% (S\$)	1,338.82	769.38	569.44	42.53
<b>Nett Amount (S\$)</b>	<b>20,464.82</b>	<b>11,760.46</b>	<b>8,704.36</b>	<b>42.53</b>

## INSPECTION

Date of Assignment: 12/09/2018

Date Inspected: 12/09/2018 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,849.00 FS	*- FS
2	1		*FIXING PARTS FOR FRONT BUMPER	Not Necessary	245.00 FS	*- FS
3	2		*SECURING STRIP	Not Necessary	60.00 FS	*- FS
4	1		*FRONT GRILLE - CENTRE	Not Necessary	171.00 FS	*- FS
5	1		*CLOSING ELEMENT	Not Necessary	180.00 FS	*- FS
6	1		*RADIATOR GRILLE	Cracked	972.00 FS	*777.20 FS
7	1		*FOAM FILLER PIECE	Not Necessary	107.00 FS	*- FS
8	1		*FRONT BUMPER CARRIER	Not Necessary	702.00 FS	*- FS
9	1		*RADIATOR TOP COVER	Cracked	109.00 FS	*87.20 FS
10	1		*CAUTION STICKER	Necessary	12.00 FS	*9.28 FS
11	1		*STICKER FOR AIR CONDITIONER	Necessary	7.00 FS	*4.88 FS
12	1		*FRONT BONNET	Dented	2,163.00 FS	*1,730.40 FS
13	1		*ATTACHMENT PARTS FOR BONNET	Not Necessary	105.00 FS	*- FS
14	2		*LID HINGE - LH/RH	Not Necessary	532.00 FS	*- FS
15	1		*IMPACT PROTECTION - CENTER	Necessary	24.00 FS	*18.88 FS
16	2		*IMPACT PROTECTION - LH/RH	Necessary	48.00 FS	*37.76 FS
17	2		*STOP BUFFER	Not Necessary	17.00 FS	*- FS
18	2		*STRIKER - LH/RH	Not Necessary	88.00 FS	*- FS
19	2		*LID LOCK	Not Necessary	376.00 FS	*- FS
20	2		*BOWDEN CABLE - LH/RH	Not Necessary	100.00 FS	*- FS
21	1		*BOWDEN CABLE COVER	Not Necessary	9.00 FS	*- FS
22	1		*LED HEADLIGHT - LH	Cracked	6,973.00 FS	*5,578.40 FS
23	1		*CAR PLATE - FRONT	Necessary	25.00 FS	*25.00 FS
24	1		*SUNDRIES	Necessary	300.00 FS	*120.08 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (\$\$)</b>	<b>15,174.00</b>	<b>8,389.08</b>
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Report was unsubmitted during this print-out.
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## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, BONNET AND LHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,100.00	1,250.00
3	TO RESPRAY FRONT BUMPER, BONNET AND BONNET HINGES.	New	1,600.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>4,252.00</b>	<b>2,902.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >