

ASS. REC. BY: Adrian King

REF:

CL3 / ALH 18016637 / Agbnz**ASSIGNMENT**

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs: 16 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SL22012Z

Yr Regn:

2018 / FebType: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A5C.G. 1984

Colour:

Red

A/C: Insured / Std / NI / NA

Sp. Reading

13432

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU22ZF56JA05012Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 265/35R19R: 265/35R19BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

12/09/18

Survey held at:

PremiumDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD ALG

13/9/18 @ 10.39am revert to Victor via Meiman.

13/9/18 @ 4.29pm Victor informed GA via Meiman.

14/9/18 @ 9.07am Informed Tony C/A as ex: 6 of by email.

20/12/18 @ 5.31pm 2nd revert to Victor via Meiman. (supplementary)

31/1/19 @ 9.32am Victor informed C/A at B17584.24 via Meiman.

31/1/19 @ 4.39pm confirmed with MR BOO from Ag B17584.24, 16 days.

(Ref B17496.76, 42%)

RECEIVED 11 MAR 2019

Date/Time, File Pass to?

☐

: Preli. Report

Days Of Repair:

16

1) 11/3 turn 44

☐

: Final Report

Resurvey No. of Trip:

1

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

200
10

210

Report Format:

OVER-20

Lump Sum / L.B.I. (\$)

17584.24

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loo, Tong Shing

Date: 13 Sep 2018

Preliminary Advice

Vehicle No	: SLZ2012Z	Accident Date	: 09/09/2018
Make	: AUDI A5	Policy No.	: 1800010724
Assignment Date	: 12/09/2018	Excess	: S\$0.00
Date of Inspection	: 12/09/2018	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	28,541.00
Revised Amount	:S\$	16,903.00
Check Items (Estimated)	:S\$	1,475.00
Total	:S\$	18,378.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	175,000.00
COE / PARF Rebate	:S\$	76,347.00
Salvage Value	:S\$	
Margin for Repair	:S\$	98,653.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Mohd Zawaye, Norsazani

Date: 20 Dec 2018

Preliminary Advice

Vehicle No	: SLZ2012Z	Accident Date	: 09/09/2018
Make	: AUDI A5	Policy No.	: 1800010724
Assignment Date	: 12/09/2018	Excess	: S\$0.00
Date of Inspection	: 12/09/2018	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	30,081.00	(ESTIMATE \$29,391.00 + SUPPLEMENTARY \$690.00)
Revised Amount	:S\$	17,584.24	(INCLUSIVE OF SUPPLEMENTARY & CHECK ITEMS)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	17,584.24	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	175,000.00
COE / PARF Rebate	:S\$	76,347.00
Salvage Value	:S\$	
Margin for Repair	:S\$	98,653.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 21 February 2019 9:59 AM
To: 'Carrine Leong'; Adrian Ling (LKKAUTO)
Cc: 'Boo seng yak'; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'; 'Nora Khai'; SUR
Subject: RE: FINAL REVISION - SLZ2012Z - OD AIG - SURVEYED 12 SEP 18

Dear Carrine,

WITHOUT PREJUDICE

Confirm final fig \$17,584.24 before excess \$0.00 & GST and 16 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 20 February 2019 10:16 AM
To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Nora Khai' <nora.khai@premiumauto.com.sg>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION - SLZ2012Z - OD AIG - SURVEYED 12 SEP 18
Importance: High

Hi Adrian,

We counter propose 16 days to repair this vehicle, kindly allow.
Waiting for your reply.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 31 January 2019 4:39 PM
To: 'Boo seng yak'; SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SLZ2012Z - OD AIG - SURVEYED 12 SEP 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$17,584.24 before excess \$0.00 & GST and 14 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Tuesday, 4 December 2018 2:22 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLZ2012Z - OD AIG - SURVEYED 12 SEP 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$17,584.24 @ 23 days of repairs - Parts order Germany.

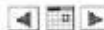
Your early closure is well appreciated.

Best regards - jb

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Sep 2018 18:45	Clim Veh Model Changed		[] Merimen Administrator
2	10 Sep 2018 18:45	Clim Created	Reg No: SLZ2012Z, Policy No: 1800010724, Acct Date: 2018/09/09, Claim Type: S C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA118117252	[I] Merimen Administrator
3	12 Sep 2018 14:57	Clim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD.	[] CATHERINE CHONG KAI LING
4	12 Sep 2018 14:57	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] CATHERINE CHONG KAI LING
5	12 Sep 2018 14:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] CATHERINE CHONG KAI LING
6	12 Sep 2018 14:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/21	[A] CATHERINE CHONG KAI LING
7	12 Sep 2018 14:57	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] CATHERINE CHONG KAI LING
8	12 Sep 2018 14:57	Clim Registration Modified	Rep:1137->200611.	[A] CATHERINE CHONG KAI LING
9	12 Sep 2018 14:57	Clim Veh Model Changed	(205279) AUDI A5 2.0 SPORTBACK (A).	[A] CATHERINE CHONG KAI LING
10	12 Sep 2018 14:57	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	13 Sep 2018 10:28	Adj Rpt Initiated		[A] SHIAU CHAN
12	13 Sep 2018 10:28	Clim Dtl Modified	JPJ Reg. Date: -> 2018/02/02.	[A] SHIAU CHAN
13	13 Sep 2018 10:28	Clim Details Notified		[A] SHIAU CHAN
14	13 Sep 2018 10:38	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/21	[A] SHIAU CHAN
15	13 Sep 2018 10:39	Adj Mandate Request	Cur.Req:18378.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	13 Sep 2018 12:01	Clim Registration Modified	Init.Est.->10,000 - 12,500. Excess: -> 0.00, 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mohd Zawaye, Norsazani
17	13 Sep 2018 12:01	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
18	13 Sep 2018 16:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/21. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
19	13 Sep 2018 16:29	Adj Mandate Set	Approved:16903.00:Re-inspection to be done for damage check and supplementary items / labour.Reinsp:Yes.	[I] Koh, Victor-CK
20	20 Dec 2018 17:35	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/21	[A] SHIAU CHAN
21	20 Dec 2018 17:36	Adj Mandate Request	Cur.Req:17584.24:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.	[A] SHIAU CHAN
22	31 Jan 2019 09:32	Adj Mandate Set	Approved:17584.24.Reinsp:Adj decides.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1915451	13/09/2018 10:28	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLZ2012Z		10.70

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Sep 2018 18:45	Clim Veh Model Changed		[] Merimen Administrator
2	10 Sep 2018 18:45	Clim Created	Reg No: SLZ2012Z. Policy No: 1800010724. Acct Date: 2018/09/09. Claim Type: S C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA118117252	[I] Merimen Administrator
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10	12 Sep 2018 14:57	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] CATHERINE CHONG KAI LING
11	13 Sep 2018 10:28	Adj Rpt Initiated		[A] SHIAU CHAN
12	13 Sep 2018 10:28	Clim Dtl Modified	JPJ Reg. Date: -> 2018/02/02.	[A] SHIAU CHAN
13	13 Sep 2018 10:28	Clim Details Notified		[A] SHIAU CHAN
14	13 Sep 2018 10:38	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/09/21	[A] SHIAU CHAN
15	13 Sep 2018 10:39	Adj Mandate Request	Cur.Req:18378.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	13 Sep 2018 12:01	Clim Registration Modified	Init.Est.->10,000 - 12,500. Excess: -> 0.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Mohd Zawaye, Norsazani
17	13 Sep 2018 12:01	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
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19	13 Sep 2018 16:29	Adj Mandate Set	Approved:16903.00:Re-inspection to be done for damage check and supplementary items / labour.Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1915451	13/09/2018 10:28	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLZ2012Z		10.70

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 14 September 2018 9:07 AM
To: Claims; SUR
Subject: RE: OD claim for SLZ 2012 Z

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLZ 2012Z (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 13 September 2018 9:58 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD claim for SLZ 2012 Z

Dear all,

Any update on repair approval?

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0484B
Vehicle Details	
Vehicle No.:	SLZ2012Z
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Sep 2018
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI S TRONIC (DESIGN)
Primary Colour:	Red
Manufacturing Year:	2017
Engine No.:	CVK050829
Chassis No.:	WAUZZZF56JA050012
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$37,949.00
Original Registration Date:	02 Feb 2018
First Registration Date:	02 Feb 2018
Transfer Count:	0
Actual ARF Paid:	\$45,129.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	01 Feb 2028
PARF Rebate Amount:	\$33,846.00
Intended COE Rebate Details	
COE Expiry Date:	01 Feb 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$45,289.00
COE Rebate Amount:	\$42,501.00
Total Rebate Amount:	\$76,347.00

The information contained herein is correct as at 13 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/09/2018 16:09
Date Of Accident	09/09/2018 11:55
Exact Location Of Accident	BKE EXPRESSWAY AFT PIE EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLZ2012Z
Insured/Policyholder	
Name Of Registered Owner	ONG TIAN HUAT
NRIC No	S1520484B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96256419
Alternative Phone No	OTHERS-96256419

Vehicle Particulars

Manufacturer	AUDI
Model	A5 SB 2.0 TFS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800010724
Cover Note Number	

Driver

Name of Driver	ONG TIAN HUAT
NRIC No	S1520484B
Date Of Birth	20/12/1962
Occupation	INDOOR
Date Of Driving Pass	22/12/1982
Driving Experience	35 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96256419
Fax Number	
Contact Number	OTHERS-96256419
Email Address	NOEMAIL

Address	27 HAZEL PARK TERRACE #18-03
Postcode	678949
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : ANG GEOK CHOO GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

THE ACCIDENT HAPPENED ON 09/09/2018 AT ABOUT 1155 HRS. IT WAS RAINING AND ROAD SURFACE WAS WET. I WAS DRIVING CAREFULLY ALONG BKE JUST AFTER PIE EXIT. OUT OF A SUDDEN, I SAW THE VEHICLE SDF854Z, LOST CONTROL AND COLLIDED WITH MY VEHICLE. NO ONE WAS INJURED. I HAVE ATTACHED MY IN-CAR CAMERA FOOTAGE TO MY REPORT AS WELL.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDF854Z
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

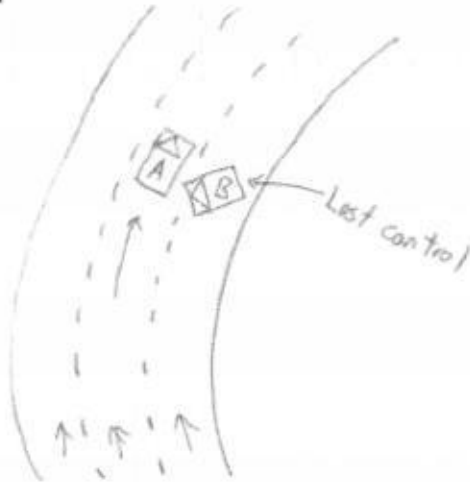
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tay Poon
NRIC/FIN No.: U20401478



Sketch Plan #2

SKETCH PLAN



A = SL 220122

B = 5DF8542

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

The accident happen on 9/2/2018 @ about 1155 hrs.

It was raining and road culture is wet.

I was driving carefully along BKE just after PIE exit.

Out of a sudden I saw the vehicle SDF854Z lost control
and collided with my vehicle. No one injury.

I attach my in-car camera footage to my report as well.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Tony Fong
NRIC/FIN No.: 1720401071



Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE


 Licence Number **S1520484B**
 Name **ONG TIAN HUAT**
 Birth Date **20 Dec 1962**
 Issue Date **24 Nov 2003**

001017601B



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1520484B



Name

ONG TIAN HUAT

Race

CHINESE

Date of birth

20-12-1962

Country/Place of birth

SINGAPORE

Sex

M


S1520484B

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	22 Dec 1982
Class 4	Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms	04 Apr 1986
Class 5	Motor Vehicles which are not constructed themselves to carry any load and the weight of which unladen exceeds 7250 kilograms	11 Apr 1986

NP 428A

Licence No: S1520484B



5862861



NRIC No: **S1520484B**



Date of issue

31-01-2018

Address

**27 HAZEL PARK TERRACE
 #18-03
 SINGAPORE 678949**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : ONG TIAN HUAT
Period of Insurance : 02 Feb 2018 To 01 Feb 2019
Engine No. : CVK0508829
Chassis No. : WAUZZZF56JA050012

Vehicle No. : SLZ2012Z
Policy No. : 1800010724
Endorsement No. : 000000000188574
Issued Date : 23 Mar 2018

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

ONG TIAN HUAT - \$1600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OVERSEA-CHINESE BANKING CORPN LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125267

PREMIUM LEASING -TUC

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. Prile

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSCSAN

AIG AUTO HOTLINE: +65 6338 6200

KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

24-hour AIG Auto Emergency Hotline provide for you?

late assistance after an accident
Emergency breakdown service
(service (accident or non-accident related)
on Motor Claims procedures
Referral Assistance

What should I do in the event of an accident?

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

What should I do in the event of an accident?

are not required to make any police report.
Provide vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
Provide details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:
Report the accident to the police, providing full details of the circumstances of the accident.
Provide vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
Provide details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company has the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions of the Loss of Use Endorsement under the policy issued to the policyholder.

Important Loss of Use Car Replacement Benefit and Important Information

To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your claim.

A replacement car will be made available within **5** working hours of activation with the Rental Car Company.

At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.

The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use benefit is stated in the Policy.

Benefits are strictly for use in Singapore only.

Any rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.

A replacement of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Company: Popular Rent A Car Pte. Ltd.

Hotline: 67428888

Address: 399840

Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

NOTICE

For a motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicle (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any person to use a motor vehicle without a valid policy of insurance under the Act.

Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

The policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1054/2018/PH
Date : 11-Sep-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Ong Tian Huat
Address : 27 Hazel Park Terrace
#18-03
Singapore 678949
Telephone : HP +65 96256419
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SLZ 2012 Z**
Model Code : Audi A5 SB 2.0 TFSI
Model / Year : Feb-18
Engine No : CVK 050829
Chassis No : WAUZZZF56JA050012
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 9-Sep-18
Place of Accident : BKE Expressway AFT PIE exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLZ 2012 Z .

S/N	Nature of Jobs	Estimated Charges
1	To remove and reinstall rear parking aid and rear lid kick sensor	S/N \$ 360.00 ✓
2	To renew rhs 1/4 glass to facillitate fender renewal.	S/N \$ 300.00 ✓
3	To remove and transfer rhs rear door's multi-lock system and power window devices.	S/N \$ 280.00 ✓
4	To dislodge and reinstall rear wire harness for lights,battery manager,fuse,relay trays,electrical and audio equipment.	S/N \$ 1,400.00 ✓
5	To remove and reinstall rear seat assy,back rest,ABCD pillartrims,curtain airbags,safety belts,carpets,roof liner,carpets,sill trims,etc.	S/N \$ 1,800.00 ✓
6	To dismantle rear bumper,rear lid,rhs rear door.Cut out and weld rhs rear fender.Renew rhs rear door and rhs sill panel trim.Re-organise rear crash management components.Reinstall all parts removed.	\$ 7,700.00 3500
SUB-TOTAL LABOUR CHARGES		: \$ 11,840.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLZ 2012 Z.

S/N	Nature of Jobs	Estimated Charges
7	To respray rear bumper, rhs rear fender, rhs rear door, door handle, rhs sill panel, rhs sill panel trim, door entrances, roof channel, drain panel, end panelling. To carry out stonechip treatment and joint sealer works.	2650 / \$ 6,000.00
7	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00
8	To carry out diagnostic check	S/N \$ 192.00
TOTAL LABOUR CHARGES		: <u>\$ 18,312.00</u>

Handwritten notes on the right side of the table:

- 2200
- 550 x 4 = 2200
- Sill Panel Grout 350
- Handle: 100
- 2650

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLZ 2012 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR-RH <i>Dented</i>	\$ 2,692.00	✓ 2153.60
2	REAR OUTER DOOR SEAL-RH <i>nee</i>	\$ 192.00	✓ 153.20
3	BONDING AGENT <i>nee</i>	\$ 43.00	? X
4	CLEANING SOLUTION <i>nee</i>	\$ 64.00	? X
5	REAR INNER DOOR SEAL - RH <i>nee</i>	\$ 511.00	X
6	DOOR CATCH <i>nee</i>	\$ 105.00	X
7	COVER DOOR CATCH	\$ 12.00	X
8	BRACKET FOR DOOR SEAL - RH <i>nee</i>	\$ 37.00	X
9	ATTACHMENT PARTS FOR DOOR <i>nee</i>	\$ 111.00	? X
10	TRIM PLATE FOR DOOR HANDLE - RH <i>Not Nee</i>	\$ 48.00	? X
11	TRIM - RH CHROME <i>nee</i>	\$ 119.00	X
12	RDOOR HANDLE, EXTERIOR - RH <i>Repr</i>	\$ 33.00	X
13	DOOR HANDLE TOUCH SENSOR - RH <i>nee</i>	\$ 200.00	X
14	PERIPHERAL LIGHT - RH REAR <i>nee</i>	\$ 64.00	X
15	MOUNTING BAR - RH <i>nee</i>	\$ 143.00	X
16	WINDOW REGULATOR W/O MOTOR <i>nee</i>	\$ 309.00	X
17	SIDE MEMBER TRIM - RH <i>Repr</i>	\$ 723.00	X
18	ATTACHMENT PARTS FOR FOR SIDE MEMBER TRIM <i>nee</i>	\$ 111.00	X
19	ADHESIVE TAPE FOR SIDE MEMBER TRIM <i>not Nee</i>	\$ 182.00	X
20	SECTIONAL PART SIDE PANEL - RH <i>Dented</i>	\$ 2,195.00	✓ 1756
SUB TOTAL SPARE PARTS		\$ 7,894.00	

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLZ 2012 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	RH REAR 1/4 GLASS <i>Nec</i>	\$ 631.00	? 504.40 ✓
22	WHEEL HOUSING LINER - RH <i>Nec</i>	\$ 246.00	x ✓
23	ATTACHMENT PARTS FOR WHEEL HOUSING LINER <i>Not Nec</i>	\$ 78.00	? x
24	ARCYLIC SEALANT	S/N \$ 180.00	✓
25	CAVITY WAX	S/N \$ 140.00	✓
26	STONE CHIP TREATMENT	S/N \$ 180.00	✓
27	METAL FILLER POWDER	S/N \$ 280.00	✓
28	1/4 GLASS SEALANT	S/N \$ 100.00	✓
29	RIM <i>Cut</i>	TBC	✓ 850
30	SUNDRIES <i>Nec</i>	\$ 500.00	? 35.04 ✓
31			
TOTAL SPARE PARTS		:	\$ 10,229.00
TOTAL LABOUR CHARGES		:	\$ 18,312.00
GRAND TOTAL		:	\$ 28,541.00

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian King
Surveyed Date : 12/09/18
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 14 Days

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1054/2018/PH 14-Sep-18 Tony 1 SLZ 2012 Z Audi A5 SB 2.0 TFSI
Quantity	Description	Unit Price	Amount
Parts			
1	TYRE - RHR <i>ht</i>	\$ 440.00	✓ 440
2	STEELMATE TPMS <i>combed</i>	\$ 250.00	✓ 50
		\$ 690.00	
TOTAL		\$ 690.00	

For Premium Automobiles Pte Ltd

Adrian Ling
14/09/18.



Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1054/2018/PH
Date	:	11-Sep-18

Vehicle not IN workshop. Kindly assist to arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

You recommended 14 days

We took 23 days -

Parts order germany - jb - 4 Dec 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Ong Tian Huat
Address	:	27 Hazel Park Terrace #18-03 Singapore 678949
Telephone	:	HP +65 96256419
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	SLZ 2012 Z
Model Code	:	Audi A5 SB 2.0 TFSI
Model / Year	:	Feb-18
Engine No	:	CVK 050829
Chassis No	:	WAUZZZF56JA050012
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	9-Sep-18
Place of Accident	:	BKE Expressway AFT PIE exit

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLZ 2012 Z .

S/N	Nature of Jobs	Estimated Charges			
1	To remove and reinstall rear parking aid and rear lid kick sensor	S/N	\$	360.00	\$ 360.00
2	To renew rhs 1/4 glass to facillitate fender renewal.	S/N	\$	300.00	\$ 300.00
3	To remove and transfer rhs rear door's multi-lock system and power window devices.	S/N	\$	280.00	\$ 280.00
4	To dislodge and reinstall rear wire harness for lights,battery manager,fuse,relay trays,electrical and audio equipment.	S/N	\$	1,400.00	\$ 1,400.00
5	To remove and reinstall rear seat assy,back rest,ABCD pillartrims,curtain airbags,safety belts,carpets,roof liner,carpets,sill trims,etc.	S/N	\$	1,800.00	\$ 1,800.00
6	To dismantle rear bumper,rear lid,rhs rear door.Cut out and weld rhs rear fender.Renew rhs rear door and rhs sill panel trim.Re-organise rear crash management components.Reinstall all parts removed.		\$	7,700.00	\$ 3,500.00
SUB-TOTAL LABOUR CHARGES		:	\$	11,840.00	\$ 7,640.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLZ 2012 Z.

S/N	Nature of Jobs	Estimated Charges	
		c/f	\$ 7,640.00
7	To respray rear bumper,rhs rear fender,rhs rear door,door handle,rhs sill panel,rhs sill panel trim,door entrances,roof channel,drain panel,end panelling.To carry out stonechip treatment and joint sealer works.	\$ 6,000.00	\$ 2,650.00
7	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
8	To carry out diagnostic check	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>#####</u> <u>#####</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLZ 2012 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR DOOR-RH	\$ 2,692.00	\$ 2,153.60
2	REAR OUTER DOOR SEAL-RH	\$ 192.00	\$ 153.20
3	BONDING AGENT	\$ 43.00	
4	CLEANING SOLUTION	\$ 64.00	
5	REAR INNER DOOR SEAL - RH	\$ 511.00	
6	DOOR CATCH	\$ 105.00	
7	COVER DOOR CATCH	\$ 12.00	
8	BRACKET FOR DOOR SEAL - RH	\$ 37.00	
9	ATTACHMENT PARTS FOR DOOR	\$ 111.00	
10	TRIM PLATE FOR DOOR HANDLE - RH	\$ 48.00	
11	TRIM - RH CHROME	\$ 119.00	
12	RDOOR HANDLE, EXTERIOR - RH	\$ 33.00	
13	DOOR HANDLE TOUCH SENSOR - RH	\$ 200.00	
14	PERIPHERAL LIGHT - RH REAR	\$ 64.00	
15	MOUNTING BAR - RH	\$ 143.00	
16	WINDOW REGULATOR W/O MOTOR	\$ 309.00	
17	SIDE MEMBER TRIM - RH	\$ 723.00	
18	ATTACHMENT PARTS FOR FOR SIDE MEMBER TRIM	\$ 111.00	
19	ADHESIVE TAPE FOR SIDE MEMBER TRIM	\$ 182.00	
20	SECTIONAL PART SIDE PANEL - RH	\$ 2,195.00	\$ 1,756.00
SUB TOTAL SPARE PARTS		\$ 7,894.00	\$ 4,062.80

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLZ 2012 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
		\$	4,062.80
21	RH REAR 1/4 GLASS	\$ 631.00	\$ 504.40
22	WHEEL HOUSING LINER - RH	\$ 246.00	
23	ATTACHMENT PARTS FOR WHEEL HOUSING LINER	\$ 78.00	
24	ARCYLIC SEALANT	S/N \$ 180.00	\$ 180.00
25	CAVITY WAX	S/N \$ 140.00	\$ 140.00
26	STONE CHIP TREATMENT	S/N \$ 180.00	\$ 180.00
27	METAL FILLER POWDER	S/N \$ 280.00	\$ 280.00
28	1/4 GLASS SEALANT	S/N \$ 100.00	\$ 100.00
29	RIM (BY OWNER)	\$ 850.00	\$ 850.00
31	Added parts - owner	\$ 690.00	\$ 490.00
32	SUNDRIES	\$ 500.00	\$ 35.04
TOTAL SPARE PARTS		\$ 11,769.00	\$ 6,822.24
TOTAL LABOUR CHARGES		\$ 18,312.00	\$ 10,762.00
GRAND TOTAL		\$ 30,081.00	\$ 17,584.24

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315	Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1054/2018/PH 14-Sep-18 Tony 1 SLZ 2012 Z Audi A5 SB 2.0 TFSI
--	---	---

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	TYRE - RHR (Owner)	\$ 440.00	\$ 440.00
2	STEELMATE TPMS "	\$ 250.00	\$ 50.00
		\$ 690.00	
TOTAL		\$ 690.00	

For Premium Automobiles Pte Ltd

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLZ 2012 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1054/2018/MAS

7 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLZ 2012 Z, Audi A5 SB 2.0 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SLZ 2012 Z**, claimant,
Mr. Ong Tian Huat, please find the related document per attached.

1. A copy of the Original invoice no. 85013491 – S\$18,815.14
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLZ 2012 Z

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 1183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Sep 2018 10:28		12 Sep 2018 14:57 Edit Adj Rpt	S\$17,584.24 Edit Estimates	S\$17,584.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	ONG TIAN HUAT, ID: S1520484B, Tel: +6596256419, Email: NOEMAIL								
Vehicle Reg. No.:	SLZ2012Z	Date of Loss:	09/09/2018 11:00 - :59 [7 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 0351008415SG	Policy/Cover Note No.:	1800010724 (Comprehensive)						
		Excess:	\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 21/09/2018]								
Driver/Custodian:	ONG TIAN HUAT (55 / Male), NRIC: S1520484B, Tel: +6596256419 Email: NOEMAIL								
View All Compose Case Mail									
ASSOCIATED MAIL RECEIVED									
<ul style="list-style-type: none"> AIG_SG (31/01/2019): Alert - Adj Mandate Approved (S\$17584.24) - SLZ2012Z - Claim Handler: Mohd Zaway... AIG_SG (13/09/2018): Alert - Adj Mandate Approved (S\$16903.00) - SLZ2012Z - Claim Handler: Mohd Zaway... AIG_SG (13/09/2018): SLZ2012Z / OD / 09/09/2018 / Coverage & Excess update 									
<input type="checkbox"/> ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete 									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

































*SLZ2012Z (0351008415SG)

OD

Sep 9 2018 11:55AM

[ONG TIAN HUAT]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		Use Viewer	
															1 per page		<input checked="" type="checkbox"/>	
Video																		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)											Thumbnail	Print				
1	10/09/18 18:41	Video - Accident [Linked Accident Report Documents]											Load MP4					
2	10/09/18 18:41	Video - Accident [Linked Accident Report Documents]											Load MP4					
															1 per page		<input checked="" type="checkbox"/>	
Assessment Reports																		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print				
1	13/09/18 10:38	Adjuster Immediate Advice											Load HTM					
2	20/12/18 17:35	Adjuster Immediate Advice											Load HTM					
															3 per page		<input checked="" type="checkbox"/>	
Photos/Images																		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print				
1	13/09/18 10:22	General View											Load JPG	<input checked="" type="checkbox"/>				
2	13/09/18 10:22	General View											Load JPG	<input checked="" type="checkbox"/>				
3	13/09/18 10:22	General View											Load JPG	<input checked="" type="checkbox"/>				
4	13/09/18 10:22	General View											Load JPG	<input checked="" type="checkbox"/>				
5	13/09/18 10:22	General View											Load JPG	<input checked="" type="checkbox"/>				
6	13/09/18 10:22	General View											Load JPG	<input checked="" type="checkbox"/>				
7	13/09/18 10:22	General View											Load JPG	<input checked="" type="checkbox"/>				
8	13/09/18 10:22	General View											Load JPG	<input checked="" type="checkbox"/>				
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28	19/12/18 09:32	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>				
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34	19/12/18 09:32	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>				

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/09/18 10:22	Singapore Accident Statement	Load PDF	<input type="checkbox"/>
2	13/09/18 10:22	Certificate of Insurance	Load PDF	<input type="checkbox"/>
3	13/09/18 10:22	Driver's Driving License	Load PDF	<input type="checkbox"/>
4	13/09/18 10:22	ESTIMATE	Load PDF	<input type="checkbox"/>
5	20/12/18 17:28	SUPPLEMENTARY LIST	Load PDF	<input type="checkbox"/>
6	20/12/18 17:28	REVISED ESTIMATE	Load PDF	<input type="checkbox"/>
7	12/03/19 11:16	WORKSHOP INVOICE	Load PDF	<input type="checkbox"/>
8	12/03/19 11:16	DISCHARGE VOUCHER	Load PDF	<input type="checkbox"/>

Linked Accident Report Documents

Video			View	Use Viewer	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	10/09/18 18:41	Video - Accident	Load MP4	<input type="checkbox"/>	
2	10/09/18 18:41	Video - Accident	Load MP4	<input type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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1	10/09/18 16:36	Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	10/09/18 16:36	Sketch Plan #2	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>				
Show Remarks To: <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG18016637/AQBN2
Date: 12/03/2019

REFERENCE

Insured/Claimant: ONG TIAN HUAT Policy No: 1800010724
Date of Loss: 09/09/2018 Nature of Claim: OD Claim No: 0351008415SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLZ2012Z Engine No: CVK050829
Make & Model: AUDI A5, 2.0 SPORTBACK (A) Chassis No: WAUZZZF56JA050012
Reg. Date: 02/02/2018 (Man. Year: 2017) Odometer: 13432 km
Colour: Red
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$175,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 265/35 R19 Rear Tyre Size: 265/35 R19
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,769.00	6,822.24	4,946.76	42.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	18,312.00	10,762.00	7,550.00	41.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	30,081.00	17,584.24	12,496.76	41.54
+ GST 7.00/7.00% (S\$)	2,105.67	1,230.90	874.77	41.54
Nett Amount (S\$)	32,186.67	18,815.14	13,371.53	41.54

INSPECTION

Date of Assignment: 12/09/2018
Date Inspected: 12/09/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 16.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR-RH	Dented	2,692.00 FS	*2,153.60 FS
2	1		*REAR OUTER DOOR SEAL-RH	Necessary	192.00 FS	*153.20 FS
3	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*REAR INNER DOOR SEAL-RH	Not Necessary	511.00 FS	*- FS
6	1		*DOOR CATCH	Not Necessary	105.00 FS	*- FS
7	1		*COVER DOOR CATCH	Not Necessary	12.00 FS	*- FS
8	1		*BRACKET FOR DOOR SEAL-RH	Not Necessary	37.00 FS	*- FS
9	1		*ATTACHMENT PARTS FOR DOOR	Not Necessary	111.00 FS	*- FS
10	1		*TRIM PLATE FOR DOOR HANDLE-RH	Not Necessary	48.00 FS	*- FS
11	1		*TRIM-RH CHROME	Not Necessary	119.00 FS	*- FS
12	1		*RDOOR HANDLE,EXTERIOR-RH	Repair	33.00 FS	*- FS
13	1		*DOOR HANDLE TOUCH SENSOR-RH	Not Necessary	200.00 FS	*- FS
14	1		*PERIPHERAL LIGHT-RH REAR	Not Necessary	64.00 FS	*- FS
15	1		*MOUNTING BAR-RH	Not Necessary	143.00 FS	*- FS
16	1		*WINDOW REGULATOR W/O MOTOR	Not Necessary	309.00 FS	*- FS
17	1		*SIDE MEMBER TRIM-RH	Repair	723.00 FS	*- FS
18	1		*ATTACHMENT PARTS FOR FOR SIDE MEMBER TRIM	Not Necessary	111.00 FS	*- FS
19	1		*ADHESIVE TAPE FOR SIDE MEMBER TRIM	Not Necessary	182.00 FS	*- FS
20	1		*SECTIONAL PART SIDE PANEL-RH	Dented	2,195.00 FS	*1,756.00 FS
21	1		*RH REAR 1/4 GLASS	Necessary	631.00 FS	*504.40 FS
22	1		*WHEEL HOUSING LINER-RH	Not Necessary	246.00 FS	*- FS
23	1		*ATTACHMENT PARTS FOR WHEEL HOUSING LINER	Not Necessary	78.00 FS	*- FS
24	1		*ARCYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
25	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
26	1		*STONE CHIP TREATMENT	Necessary	180.00 FS	*180.00 FS
27	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
28	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
29	1		*RIM	Cut	850.00 FS	*850.00 FS
30	1		*SUNDRIES	Necessary	500.00 FS	*35.04 FS
31	1		*TYRE-RHR	Cut	440.00 FS	*440.00 FS
32	1		*STEELMATE TPMS	Cracked	250.00 FS	*50.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 11,769.00 6,822.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR	New	360.00	360.00
2	TO REMOVE RHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	300.00	300.00
3	TO REMOVE AND TRANSFER RHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
4	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE,RELAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAT ASSY,BACK REST,ABCD PILLAR TRIMS,CURTAIN,AIRBAGS,SAFETY BELTS,CARPETS,ROOF LINER,CARPETS,SILL TRIMS,ETC	New	1,800.00	1,800.00
6	TO DISMANTLE REAR BUMPER,REAR LID,RHS REAR DOOR.CUT OUT AND WELD RHS REAR FENDER.RENEW RHS REAR DOOR AND RHS SILL PANEL TRIM.RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	7,700.00	3,500.00
7	TO RESPRAY REAR BUMPER,RHS REAR FENDER,RHS REAR DOOR,DOOR HANDLE,RHS SILL PANEL,RHS SILL PANEL TRIM,DOOR ENTRANCES,ROOF CHANNEL,DRAIN PANEL,END PANELLING.TO CARRY OUT STONECHIP TREATMENT AND JOINT SEALER WORKS	New	6,000.00	2,650.00
8	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
9	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			18,312.00	10,762.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >