

INSURANCE

INS. CASE OWNER:

CC 3 <sup>UR</sup> ~~AIG~~ 1801

6635, N <sup>h</sup> ~~h~~

LRK  
IDAC

Joy

Surveyor:

NH7

DOI:

ASSIGNMENT

11/9/18

Date / Time:

11/9/18

Registered in Merimen:

12/9/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

8LK 7536A

Name of Insured:

UR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

6/4/18

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO. Driver Name / Age: Low Tek 40y

Driver Tel No.:

(VL: YES / NO )

Claim No.:

62098158056

Policy No.:

999999999

Make / Model:

Hummer

Place of Accident:

Mount Pleasant Rd

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHC 47716



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

SHRT



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

11/9/18  
Joy

SHC 47716-4 8LK 7536A-7

TP Accepted Offer.  
All docs in order.  
To close.

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickups)

Call Of:

After call 1st to OI:

237 28-11-18

Documentation Check List: Handler Typist

Notification 1st (if non-pickups)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PDR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS

3,619.88

3 days) Reduction:

62

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

9

Repair Cost:

SS

3,619.88

Loss of Rental (LOR):

SS

683.76

6 days)

X \$11396

Loss of Use (LOU):

SS

360.00

60 days)

Loss of Income (LOI):

SS

—

5 days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

7.00

Medical:

SS

—

Disbursement:

SS

—

Legal Cost:

SS

—

(e.g. Tow / Independent)

1) Claim status: Normal / Reject / Private Settle

2) Report Format:

3) Survey fee:

\$320.00

Total:

SS

4,670.64

Global Sum SS:

4,600.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4,600.00

Name 1:

SHRT

TAXI

MTS

USD

Payee 2: (Strike if N.A.)

SS

—

Name 2:

—

Payee 3: (Strike if N.A.)

SS

—

Name 3:

—

Finalized

- Naz

## Section A - Accident Details

Registration Number	SHC4321L
Case Reference Number	TAX/09/18/2022
Registration Date	20/11/15
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	TAN ANN KAH
Type of Accident	Side Swipe
Accident Date and Time	06/09/18 8:30 PM
Accident Reported Date and Time	07/09/18 10:20 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24097846
Special Instruction to ARC, if any	
Prepared Date and Time	14/10/18 12:06 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

## Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$400.00
Total Spray Cost	\$1,674.00	\$400.00
Total Spare Part Cost	\$6,478.24	\$2,611.44
Total Other Cost	\$728.44	\$208.44
<b>TOTAL COST</b>	<b>\$9,556.68</b>	<b>\$3,619.88 (P/P)</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / AIG
ARC / Surveyor Sign Off Date		
Signature		
Remarks		

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1810-0503	Invoice Number	
Quotation Date	24.10.2018	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	\$676.00	\$400.00 ✓
Total Labour	\$676.00	\$400.00

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00 ✓
TO SPRAY FRONT BUMPER LOWER SUB GRILLE	\$180.00	\$0.00
TO RESPRAY FRONT SUPPORT PANEL	\$180.00	\$0.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00 ✓
TO RESPRAY RIM	\$180.00	\$0.00
TO REPSRAY FRONT HOOD	\$378.00	\$0.00
Total Spray Painting & Panel Beating	\$1,674.00	\$400.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$40.00 ✓
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	\$148.44	\$148.44 ✓
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Total Other Costs	\$728.44	\$208.44

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50 ✓	Replace	Replace
		52115-47040	BUMPER SUPPORT F/RH	0.00	\$78.40	25.00	\$0.00	Replace	Not Given
		81511-47050	LENS & BODY, FR TURN RH	1.00	\$511.80	10.00	\$460.62 ✓	Replace	Replace
		81519-47060	BRACKET, FR TURN UPPER RH	0.00	\$24.40	25.00	\$0.00	Replace	Not Given
		81519-47050	BRACKET, FR TURN LOWER RH	0.00	\$26.00	25.00	\$0.00	Replace	Not Given
			NUMBER PLATE	1.00	\$15.00	0.00	\$15.00 ✓	Replace	Replace
			NUMBER PLATE FRAME	1.00	\$12.00	0.00	\$12.00 ✓	Replace	Replace
		53102-47020	BUMPER GRILLE SUB-ASSY, LOWER	0.00	\$311.10	25.00	\$0.00	Replace	Not Given
		52611-47060	BUMPER ENERGY ABSORBER FRT	0.00	\$78.80	25.00	\$0.00	Replace	Not Given

CRK  
SVC  
SCR  
SVC  
SVC  
SVC  
DD  
CRK  
SVC  
SVC

		52021-47023	BUMPER REINFORCEMENT FRT	0.00	\$498.40	25.00	\$0.00	Replace	Not Given	X	SVC
		57013-47030	ARM SUB-ASSY, FR BUMPER RH	0.00	\$250.40	25.00	\$0.00	Replace	Not Given	X	SVC
		52618-47050	BUMPER FRT ABSORBER LOWER	0.00	\$127.70	25.00	\$0.00	Replace	Not Given	X	SVC
		81130-47500	HEAD LAMP RH	1.00	\$945.20	10.00	\$850.68	Replace	Replace		SVC
		53201-47902	SUPPORT SUB-ASSY	0.00	\$1,460.40	25.00	\$0.00	Replace	Not Given	X	SVC
		53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace		DEF
		75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace		NEC
		53875-47030	FENDER LINER FRT/RH	1.00	\$171.70	25.00	\$128.78	Replace	Replace		TN
		42611-47140	WHEEL DISC. FRONT	0.00	\$1,484.20	25.00	\$0.00	Replace	Not Given	X	SVC
6505555	Body	53301-47080	HOOD PANEL	0.00	\$748.10	25.00	\$0.00	Replace	Not Given	X	SVC
			BRACKET, FR TURN	0.00	\$58.20	10.00	\$0.00	Replace	Not Given	X	SVC
Total					\$8,057.10		\$2,410.06				

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		52114-47140	BRACKET, FR BUMPER	1.00	\$110.40	25.00	\$82.80	Replace	Replace
		52127-47903	COVER, FR BUMPER HOLE RH	1.00	\$18.50	25.00	\$13.88	Replace	Replace
		76851-47020	BUMPER LIP FRT	1.00	\$139.60	25.00	\$104.70	Replace	Replace
Total					268.50		201.38		

CRK (S)  
CRK (S)  
CRK (S)

2611.44  
+ 400.00  
+ 608.44  

---

3619.88

CONFIRMED PART BY PART REPAIR \$3,619.88 / 3 DAYS.

NK2 LK  
HJ

# REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/09/18/2022	Date of Collection	1 / 1
Vehicle No	SHC 4321 L	Date of Request	13/09/2018
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (if any)	2

S/N	Part Number	Part Description	Quantity	Unit Price
		FRONT LICENSE PLATE GARNISH	1pc	✓ CEA
		COVER FRONT BUMPER HOLE	1pc	✓ CEA
		FRONT BUMPER LIP	1pc	✓ CEA

<<<Please submit photographs for damaged parts>>>

I, (Name) \_\_\_\_\_ 14/9/18  
 (Position) \_\_\_\_\_

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....  
 Signature of person making this declaration  
 [to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

## SMRT Accident Taxi Repair Estimates

### Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre

Reg. No. : SHC 4321L Ref. No. TAX 9 / 18 / 2022

Make / Model : TOYOTA PRIUS Reg. Date : 20/11/2015

Name of Driver : TAN ANN KAH

Date/Time of Accident : 06/09/2018 20:30

Surveyer is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

Taxi is Towed Back ? YES / NO

Replacement Taxi Issued ? YES / NO

Accident Repair Job Card No. : 24097846

Special Instruction to ARC, if any :

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Signed : \_\_\_\_\_ Date : \_\_\_\_\_

The damages on the Taxi are as indicated in the following diagram :



### Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36UX05767153 Mileage : \_\_\_\_\_

Date Prepared : 08/09/2018 11:55 Repair Completed date/time: \_\_\_\_\_

#### Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ <u>676.00</u>	\$ _____
Total Spray Painting Charges :	\$ <u>1674.00</u>	\$ _____
Total Material Charges :	\$ <u>6364.83</u>	\$ _____
Other Charges :	\$ <u>728.44</u>	\$ _____
<b>TOTAL</b> :	\$ <u>9443.27</u>	\$ <u>0</u> ( )
No. of Repair Days :	[ <u>5</u> ] days	[ <u>3</u> ] days

Signature :

Prepared by: MING  
08/09/2018 11:55

Adjusted by:

### Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. \_\_\_\_\_ Invoice No. \_\_\_\_\_ Invoice Date \_\_\_\_\_

Signed : \_\_\_\_\_ Date : \_\_\_\_\_

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	<del>676.00</del>	400
<b>Total Labour</b>	<b>\$ 676.00</b>	<b>\$ -</b>

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200
TO SPRAY FRONT BUMPER LOWER SUB GRILLE	180.00	X ?
TO RESPRAY FRONT SUPPORT PANEL	180.00	?
TO RESPRAY FRONT FENDER RH	<del>378.00</del>	200
TO RESPRAY RIM	180.00	X n
TO REPSRAY FRONT HOOD	378.00	X m
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$ 1,674.00</b>	<b>\$ -</b>

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	<del>80.00</del>	20
TO APPLY RUST-PROOFING ON AFFECTED AREA	<del>100.00</del>	40
TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	X n
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	148.44	/ n
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	X n
TO WASH AND VACUUM	60.00	X n
TO REPLACE SUNDRY PARTS	100.00	X n
<b>Total Other Costs</b>	<b>\$ 728.44</b>	<b>\$ -</b>



## Part 4 - Spare Parts / Material Usage

Reservation No : \_

Page ( )

To be completed by Service Advisor, ARC							Surveyor Adj
Part Number	Parts Description	Qty	List Price (\$)	Discount (%)	Final Price (\$)	Repair (R) Replace ( / )	Not given (x) Repair (R) Replace ( / )
52119-47930	BUMPER FRT	1	482	25%	361.5	/	/CRA
52115-47040	BUMPER SUPPORT F/RH	1	76.4	25%	57.3	/	?
81511-47050	LENS & BODY, FR TURN RH	1	511.8	10%	460.62	/	/SCR
81519-47060	BRACKET, FR TURN UPPER RH	1	24.4	25%	18.3	/	?
81519-47050	BRACKET, FR TURN LOWER RH	1	26	25%	19.5	/	?
81519-47060	BRACKET, FR TURN	1	58.2	25%	43.65	/	?
	NUMBER PLATE	1	15	0%	15	/	/DD
	NUMBER PLATE FRAME	1	12	0%	12	/	/CRA
52114-47140	BRACKET, FR BUMPER	1	110.4	25%	82.8	/	?
53102-47020	BUMPER GRILLE SUB-ASSY, LOWER	1	311.1	25%	233.33	/	X SVC
52611-47080	BUMPER ENERGY ABSORBER FRT	1	78.8	25%	59.1	/	?
52021-47023	BUMPER REINFORCEMENT FRT	1	498.4	25%	373.8	/	?
57013-47030	ARM SUB-ASSY, FR BUMPER RH	1	250.4	25%	187.8	/	?
52618-47050	BUMPER FRT ABSORBER LOWER	1	127.7	25%	95.78	/	?
52127-47903	COVER, FR BUMPER HOLE RH	1	18.5	25%	13.88	/	?
81130-47500	HEAD LAMP RH	1	945.2	10%	850.68	/	/SCR
53201-47902	SUPPORT SUB-ASSY	1	1460.4	25%	1095.3	/	?
53801-47050	FENDER FRT/RH	1	723.4	25%	542.55	/	/DD
75374-47051	NAME PLATE (HYBRID)	1	51.9	25%	38.93	/	/NCC
53875-47030	FENDER LINER FRT/RH	1	171.7	25%	128.78	/	/TN
42611-47140(Frt)	WHEEL DISC. FRONT	1	1484.2	25%	1113.15	/	X SVC
53301-47060	HOOD PANEL	1	748.1	25%	561.08	/	X SVC
	NA2 LKX						
	11/9/18 1050						
	P/P						
	BEFORE PAINT PHOTO						
	3 DAY						

KK Auto Consultant Insurance notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

FR-AS-ARC-02 Rev 6



TOTAL MATERIALS

\$

6,364.83

**Joy Irene (LKKAUTO)**

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**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Monday, 24 December 2018 11:02 AM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 6/9/2018 involving SHC 4321L & SLK 7536A (AIG's insured)  
Our Ref: TAX/09/18/2022/lg  
**Attachments:** 09 18 2022.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3619.88
Loss of Rental	\$1367.52 ( 12 days x \$113.96 )
Loss of Income	\$720.00 ( 12 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$5714.40</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



**Joy Irene (LKKAuto)**

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**From:** Joy Irene (LKKAuto)  
**Sent:** Wednesday, 28 November 2018 5:06 PM  
**To:** 'insurance@lioncityrentals.com.sg'  
**Cc:** Admin A; Vivian Lau (LKKAuto); Hsiao Tong (LKKAuto)  
**Subject:** ACCIDENT INVOLVING SLK 7536A (LCR) & SHC 4321L ON 06/09/2018 ALONG MOUNTBATTEN ROAD

28 November 2018

**LCRF PTE LTD**

Policy Holder

Your Ref: SLK 7536A

Our Ref: CC3/LCR18016635/Njb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SLK 7536A (LCR) & SHC 4321L ON 06/09/2018 ALONG MOUNTBATTEN ROAD**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SHC 4321L** against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability.

We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## **AUTHORIZATION TO ACT**

### **(AIG Asia Pacific - Express Third Party Claim)**

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHC 4321L** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 4321L** that was damaged pursuant to the accident which occurred on **06/09/2018** (date) along **MOUNTBATTEN ROAD** (location) involving vehicle no/s **SLK 7536A** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 17 (day) of June (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,600.00** (Global Sum – all in) for vehicle no. **SHC 4321L** that was damaged pursuant to the accident which occurred on **06/09/2018** (date) along **MOUNTBATTEN ROAD** (location) involving vehicle no/s **SLK 7536A**. This is pursuant to the inspection conducted on **11/09/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHC 4321L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 4321L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of June (month) **2019** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

67 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV181200178  
Date : 11.12.2018  
Vehicle No. : SHC4321L  
Your Ref No. : TAX/09/18/2022  
Our Ref No. : 24097846  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)	Amount
<b>Parts</b>				
BUMPER FRT	1.00	\$ 482.00	(25.00 )	\$ 361.50
BUMPER SUPPORT F/RH	0.00	\$ 76.40	(25.00 )	\$ 0.00
LENS & BODY, FR TURN RH	1.00	\$ 511.80	(10.00 )	\$ 460.62
BRACKET, FR TURN UPPER RH	0.00	\$ 24.40	(25.00 )	\$ 0.00
BRACKET, FR TURN LOWER RH	0.00	\$ 26.00	(25.00 )	\$ 0.00
BUMPER PLATE	1.00	\$ 15.00	0.00	\$ 15.00
BUMPER PLATE FRAME	1.00	\$ 12.00	0.00	\$ 12.00
BRACKET, FR BUMPER	1.00	\$ 110.40	(25.00 )	\$ 82.80
BUMPER GRILLE SUB-ASSY, LOWER	0.00	\$ 311.10	(25.00 )	\$ 0.00
BUMPER ENERGY ABSORBER FRT	0.00	\$ 78.80	(25.00 )	\$ 0.00
BUMPER REINFORCEMENT FRT	0.00	\$ 498.40	(25.00 )	\$ 0.00
ARM SUB-ASSY, FR BUMPER RH	0.00	\$ 250.40	(25.00 )	\$ 0.00
COVER, FR BUMPER HOLE RH	1.00	\$ 18.50	(25.00 )	\$ 13.88
BUMPER FRT ABSORBER LOWER	0.00	\$ 127.70	(25.00 )	\$ 0.00
HEAD LAMP RH	1.00	\$ 945.20	(10.00 )	\$ 850.68
SUPPORT SUB-ASSY	0.00	\$1460.40	(25.00 )	\$ 0.00
FENDER FRT/RH	1.00	\$ 723.40	(25.00 )	\$ 542.55
NAME PLATE (HYBRID)	1.00	\$ 51.90	(25.00 )	\$ 38.93
FENDER LINER FRT/RH	1.00	\$ 171.70	(25.00 )	\$ 128.78
WHEEL DISC. FRONT	0.00	\$1484.20	(25.00 )	\$ 0.00
HOOD PANEL:FOR TOYOTA PRIUS TAXI	0.00	\$ 748.10	(25.00 )	\$ 0.00
BRACKET, FR TURN	0.00	\$ 58.20	(10.00 )	\$ 0.00
BUMPER LIP FRT	1.00	\$ 139.60	(25.00 )	\$ 104.70
			<b>Sub-Total</b>	<b>\$ 2611.44</b>

Labour





SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Black Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 1990042802  
Invoice No. : IV181200178  
Date : 11.12.2018  
Vehicle No. : SHC4321L  
Your Ref No. : TAX/09/18/2022  
Our Ref No. : 24097846  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO REPAIR RH FRONT PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
Others					
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO SPRAY FRONT BUMPER LOWER SUB GRILLE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT SUPPORT PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO REPSRAY FRONT HOOD	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	1.00	\$ 148.44	0.00	\$ 0.00	\$ 148.44
TO REMOVE AND REFIT TYRE RIM (REPRAYING PURPOSE)	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 3,619.88

Remark :

Make/Model : TOYOTA PRIUS

Accident Date : 06.09.2018

Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/09/18/2022

From: SMRT Taxis Pte Ltd

Date: 17/9/2018

**ACCIDENT ON 06/09/2018 INVOLVING SHC 4321L & SLK 7536A  
AT THE JUNCTION OF MOUNTBATTEN RD & MARGATE RD**

This is to confirm that the daily rental rate for SHC 4321L is \$113.96 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 06/09/2018  
Accident End Date : 03/10/2018

Date Generated : 02/10/2018  
User Name : LeeGek

Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX009/18/2022	SHC4321L	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24007846	07/09/2018 12:08 PM	18/09/2018 2:30 PM

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING



Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Sep 2018 <a href="#">Edit Reg</a>		11 Sep 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,619.88</b> <a href="#">Edit Estimates</a>	<b>S\$3,619.88</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHC4321L	Date of Loss:	06/09/2018 20:00 - :59 [33 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6209815280SG	Policy/Cover Note No.:	0999994805 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLK7536A	Policy No. (Claimant):	D-18090213MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Cheok, Lee Wai] Cheok.LeeWai@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 21/09/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC4321L (6209815280SG)  
[SLK7536A]  
TP  
SMRT TAXIS PTE LTD  
Sep 6 2018 8:00PM  
[LCRF PTE LTD ]  
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <span>View in Browser</span>	
Letters/Correspondences													1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown											1	Edit		
Photos/Images													3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print	
1	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
2	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
3	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
4	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
5	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
6	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
7	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
8	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
9	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
10	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
11	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
12	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
13	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
14	13/09/18 17:41	General View											1	Load JPG	<input checked="" type="checkbox"/>	
15	07/12/18 10:51	Reinspection Photo											1	Load JPG	<input checked="" type="checkbox"/>	
16	07/12/18 10:51	Reinspection Photo											1	Load JPG	<input checked="" type="checkbox"/>	
17	07/12/18 10:51	Reinspection Photo											1	Load JPG	<input checked="" type="checkbox"/>	
18	07/12/18 10:51	Reinspection Photo											1	Load JPG	<input checked="" type="checkbox"/>	
19	07/12/18 10:51	Reinspection Photo											1	Load JPG	<input checked="" type="checkbox"/>	
20	07/12/18 10:51	Reinspection Photo											1	Load JPG	<input checked="" type="checkbox"/>	
21	07/12/18 10:51	Reinspection Photo											1	Load JPG	<input checked="" type="checkbox"/>	
22	07/12/18 10:51	Reinspection Photo											1	Load JPG	<input checked="" type="checkbox"/>	
23	07/12/18 10:51	Reinspection Photo											1	Load JPG	<input checked="" type="checkbox"/>	
24	07/12/18 10:51	Reinspection Photo											1	Load JPG	<input checked="" type="checkbox"/>	
25	07/12/18 10:51	Reinspection Photo											1	Load JPG	<input checked="" type="checkbox"/>	
Documentation													1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail	Print	
1	12/09/18 16:26	TP ESTIMATE- MARKED											1	Load PDF		
2	12/09/18 16:26	TP GIA REPORT											1	Load PDF		
3	27/06/19 10:14	WORKSHOP INVOICE											1	Load PDF		
4	27/06/19 10:14	AUTHORISATION TO ACT FORM											1	Load PDF		
5	27/06/19 10:14	Release Voucher											1	Load PDF		
6	27/06/19 10:14	RENTAL RECEIPT											1	Load PDF		
7	27/06/19 10:14	RENTAL MILEAGE											1	Load PDF		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
8	27/06/19 10:14	LKK Auto Consultants Pte Ltd (HQ)	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	13/09/18 11:09	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLK7536A (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4321L (TP veh)		
Date of Accident:	06/09/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [ X ] Yes	<input type="checkbox"/> [ ] No	
Repair Estimate	:	\$		<b>11,404.04</b>
Final Repair Cost	:	\$		4,600.00
Loss of Use	:	\$		6.00 days at \$60.00 per day
Rental (if any)	:	\$		6 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		4,600.00

**Is Third Party Workshop GIA Registered?**    ☐ [ ] YES    ☒ [ X ] NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 4,600.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

27 Jun  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18016635/NHB3Q2

Date: 27/06/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994805  
**Claimant Vehicle No :** SHC4321L **Insured Vehicle No :** SLK7536A  
**Date of Loss:** 06/09/2018 **Nature of Claim:** TP **Claim No:** 6209815280SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

**Reg No:** SHC4321L  
**Make & Model:** TOYOTA PRIUS TAXI, 1.8 (A) **Engine No:** 2ZR6569838  
**Reg. Date:** 20/11/2015 (Man. Year: 2015) **Chassis No:** JTDKN36UX05767153  
**Colour:** Brown **Odometer:** 0 km  
**Engine Capacity:** 1798 cc  
**Market Value/New Car Price:** N/A  
**Sum Insured (S\$):** Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:** Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes **Engine Modification:** No **Pre-accident Condition:**

## CONDITION OF TYRES

**Front Tyre Size:** 195/65 R15 **Rear Tyre Size:** 195/65 R15  
**Front Left Side:** Goodyear 6 mm **Rear Left Side:** Falken 6 mm  
**Front Right Side:** Goodyear 6 mm **Rear Right Side:** Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,474.04	2,759.88	5,714.16	67.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,930.00	860.00	2,070.00	70.65
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>11,404.04</b>	<b>3,619.88</b>	<b>7,784.16</b>	<b>68.26</b>
<b>+ Loss of Use (6.0 x S\$60.00/day) (S\$)</b>		360.00		
<b>+ Car Rental (6.0 x S\$113.96/day) (S\$)</b>		683.76		
<b>+ Doc/Search Fee (S\$)</b>		7.00		
<b>Nett Liability (S\$)</b>		<b>4,670.64</b>		
<b>Global Sum Settlement (S\$)</b>		<b>4,600.00</b>		

## INSPECTION

**Date of Assignment:** 11/09/2018  
**Date Inspected:** 11/09/2018 **Inspected At:** SMRT Automotive Services Pte Ltd  
(Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

**Estimated Period of Repair:** 3.0 days

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**Adjuster:** Muhammad Nazril Bin Abdullah**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT (DISC 25%)	Cracked	482.00 F	*361.50 F
2	1		*FENDER FRT/RH (DISC 25%)	Deformed	723.40 F	*542.55 F
3	1		*NAME PLATE (HYBRID) (DISC 25%)	Necessary	51.90 F	*38.93 F
4	1		*FENDER LINER FRT/RH (DISC 25%)	Torn	171.70 F	*128.78 F
5	1		*LENS & BODY ,FR TURN RH (DISC 10%)	Scratched	511.80 F	*460.62 F
6	1		*HEAD LAMP RH (DISC 10%)	Scratched	945.20 F	*850.68 F
7	1		*ADVERTISEMENT STICKER (SN)	Necessary	148.44 F	*148.44 F
8	1		*NUMBER PLATE (SN)	Dented	15.00 F	*15.00 F
9	1		*NUMBER PLATE FRAME (SN)	Cracked	12.00 F	*12.00 F
10	1		*BUMPER SUPPORT F/RH	Serviceable	76.40 F	*- F
11	1		*BRACKET ,FR TURN UPPER, RH	Serviceable	24.40 F	*- F
12	1		*BRACKET ,FR TURN LOWER, RH	Serviceable	26.00 F	*- F
13	1		*BUMPER GRILLE SUB-ASSY,LOWER	Serviceable	311.10 F	*- F
14	1		*BUMPER ENERGY ABSORBER FRT	Serviceable	78.80 F	*- F
15	1		*BUMPER REINFORCEMENT FRT	Serviceable	498.40 F	*- F
16	1		*ARM SUB-ASSY ,FR BUMPER RH	Serviceable	250.40 F	*- F
17	1		*BUMPER FRT ABSORBER LOWER	Serviceable	127.70 F	*- F
18	1		*SUPPORT SUB-ASSY	Serviceable	1,460.40 F	*- F
19	1		*WHEEL DISC ,FRONT	Serviceable	1,484.20 F	*- F
20	1		*HOOD PANEL	Serviceable	748.10 F	*- F
21	1		*BRACKET ,FR TURN	Serviceable	58.20 F	*- F
22	1		*BRACKET FR BUMPER (DISC 25%)	Cracked	110.40 F	*82.80 F
23	1		*COVER ,FR BUMPER HOLE RH (DISC 25%)	Cracked	18.50 F	*13.88 F
24	1		*BUMPER LIP FRT (DISC 25%)	Cracked	139.60 F	*104.70 F

F=Franchise part.

Total Parts (S\$)	8,474.04	2,759.88
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	676.00	400.00
2	SPRAY PAINT	New	1,674.00	400.00
3	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
4	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	40.00
5	TO DO WHEEL ALIGNMENT /TYRE BALANCING	New	120.00	0.00
6	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	0.00
7	TO WASH AND VACUUM	New	60.00	0.00
8	TO REPLACE SUNDRY PARTS	New	100.00	0.00
Gross Labour Cost (\$\$)			2,930.00	860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >