

## Vic (LKKAUTO)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Monday, 17 June, 2019 12:00 PM  
**To:** Vic (LKKAUTO)  
**Subject:** Returned of DV Re: Accident on 6/9/2018 involving SHC 4321L & SLK 7536A (AIG's insured) Our Ref: TAX/09/18/2022/lg  
**Attachments:** img-617113630-0001.pdf

Dear Vic,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's cheque for \$4,600.00 payable to **SMRT TAXIS PTE LTD**. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** 13/06/2019 15:19  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: URGENT / 2nd REMINDER Re: Accident on 6/9/2018 involving SHC 4321L & SLK 7536A (AIG's insured)  
Our Ref: TAX/09/18/2022/lg

Without Prejudice

Dear Lee Gek,

We refer to your below email.

Purely for an amicable settlement, we are prepared to accept your proposed offer of \$4,600.00 (all in).

Kindly chop and sign the attached DV and ATA and forward back to us a copy for payment processing.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]

**Sent:** Thursday, 30 May, 2019 11:19 AM

**To:** Joy Irene (LKKAuto)

**Cc:** Admin A

**Subject:** URGENT / 2nd REMINDER Re: Accident on 6/9/2018 involving SHC 4321L & SLK 7536A (AIG's insured) Our

Ref: TAX/09/18/2022/lg

Dear Joy,

Your offer of \$4,495.00 is unacceptable.

We are prepared to accept a global sum of \$4,600.00 (LOU at 6 days, please refer to the attached breakdown).

Please reconsider your offer and let us hear from you by the next one week. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Joy Irene (LKKAuto) [<mailto:JoyIrene@lkkauto.com>]

**Sent:** 27/05/2019 15:49

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Cc:** Admin A

**Subject:** RE: URGENT / 2nd REMINDER Re: Accident on 6/9/2018 involving SHC 4321L & SLK 7536A (AIG's insured)

Our Ref: TAX/09/18/2022/lg

WITHOUT PREJUDICE

Dear Lee Gek,

On without prejudice basis and without admission of liability, we offer global sum \$ 4,495.00 (all-in).

Kindly confirm acceptance.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [<mailto:LeeGek@smrt.com.sg>]  
**Sent:** Wednesday, 22 May 2019 9:21 AM  
**To:** Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** URGENT / 2nd REMINDER Re: Accident on 6/9/2018 involving SHC 4321L & SLK 7536A (AIG's insured) Our Ref: TAX/09/18/2022/lg

**URGENT**  
**2<sup>nd</sup> REMINDER**

Dear Joy,

Despite our 1<sup>st</sup> reminder sent more than 3 months ago, to-date we have yet to hear from you.

Please let us have your offer by **29<sup>th</sup> May 2019**.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Sent:** 20/02/2019 16:08  
**To:** [JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)  
**Subject:** URGENT / REMINDER Re: Accident on 6/9/2018 involving SHC 4321L & SLK 7536A (AIG's insured) Our Ref: TAX/09/18/2022/lg

**URGENT**  
**REMINDER**

Dear Joy,

Please let us have your offer by **27<sup>th</sup> February 2019**. Thanks.

Regards  
Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** 24/12/2018 15:28

**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)

**Cc:** CS A Team; Admin A

**Subject:** FW: LOD Re: Accident on 6/9/2018 involving SHC 4321L & SLK 7536A (AIG's insured) Our Ref: TAX/09/18/2022/lg

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

| LKK ref              | Officer in charge |
|----------------------|-------------------|
| CC3/LCR18016635/Njb3 | Joy               |

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <[LeeGek@smrt.com.sg](mailto:LeeGek@smrt.com.sg)>

**Sent:** Monday, 24 December 2018 11:02 AM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LOD Re: Accident on 6/9/2018 involving SHC 4321L & SLK 7536A (AIG's insured) Our Ref: TAX/09/18/2022/lg

Dear All,

We quantify our claim as follows:-

|                |                                  |
|----------------|----------------------------------|
| Cost of Repair | \$3619.88                        |
| Loss of Rental | \$1367.52 ( 12 days x \$113.96 ) |
| Loss of Income | \$720.00 ( 12 days x \$60.00 )   |
| LTA Search Fee | \$7.00                           |
| <b>Total</b>   | <b>\$5714.40</b>                 |

We enclose the following documents:

- 1) Repair invoice

- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd

