

INSURANCE COMPANY: Sherini | CCE 1111801 6671, K 8639 | LKK: 9/10
 IDAC: 18/9/18
 Surveyor: KSC | DOI: 15/10/18 | Date / Time: 18/9/18
 Registered in Meritum: 18/9/18

Pre-assign / CCU / FTE



Insured Vehicle No.: 5th 74824
 Name of Insured: LTPL
 Insured Tel No.: HP
 Excess Sec II : \$5 D.O.A.: 4/9/18
 Is driver the owner? (YES / NO) Nature of Accident: PHI CHW BOON
 If NO, Driver Name / Age: PHI CHW BOON
 Driver Tel No.: (V/L: YES / NO)

Claim No.: W1000015
 Policy No.: W1000015
 Make / Model: HYUNDAI
 Place of Accident: BEFORE NORTH RD CROSS
BEFORE NORTH RD 4
 OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
 Insured Liability: % Final ? Yes / No



INSRS: Tropical
 WSP: Success
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:



INSRS:
 WSP:
 Tel:
 Liability:
 RMKS:

Date / Time	STAGE	DATE / PIC
<u>18/9/18</u>	Non-Reporting 1st (1st)	
<u>21/9/18</u>	Non-Reporting 1st (2nd)	
<u>21/9/18</u>	Non-Reporting 1st (Final)	
<u>21/9/18</u>	Notification 1st (if non-pickup)	
<u>21/9/18</u>	Call OI	
<u>21/9/18</u>	After call 1st to OI	
<u>21/9/18</u>	Documentation Check List: Handler Typist	
<u>21/9/18</u>	Notification 1st (if non-pickup)	☒
<u>21/9/18</u>	After call 1st to OI	☒
<u>21/9/18</u>	Authorisation To Act	☒
<u>21/9/18</u>	Release Voucher	☒
<u>21/9/18</u>	Final Repair Bill	☒
<u>21/9/18</u>	Car Rental Invoice	☒
<u>21/9/18</u>	Towing Invoice	☒
<u>21/9/18</u>	LTA / GIA	☒
<u>21/9/18</u>	Medical Bill	☒
<u>21/9/18</u>	PIR	☒
<u>21/9/18</u>	Mandate/Reject Instruction	☒
<u>21/9/18</u>	LOD	☒
<u>21/9/18</u>	Payment Breakdown Form	☒
<u>21/9/18</u>	Post-Repair Photos	☒
<u>21/9/18</u>	Others	☒

PRELIMINARY ADVICE Date/Time: 21/9/18 Sent By: KSC

FINALIZATION Date/Time: 21/9/18 Confirm with: Calvin Confirm by: Pennan
 Repair Cost: P/P \$1048.82 (2 days) Reduction: \$1609.18 % 61
 Email ☒ Call ☒

FINAL SETTLEMENT Date/Time: 21/9/18 Confirm with: Calvin Email ☒ Call ☒
 Final Liability: % (Agreed / Assessed) BOLA S/N No.: N/A
 Repair Cost: \$1048.82
 Loss of Rental (LOR): \$50 (5 days)
 Loss of Use (LOU): \$50 (5 days)
 Loss of Income (LOI): \$50 (5 days)
 LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]
 GLA/LTA Search: \$7.49
 Medical: \$5
 Disbursement: \$5 (e.g. Tow/Independent)
 Legal Cost: \$5
 Total: \$1206.31 Global Sum \$\$
 Email ☒ Call ☒

FINAL PAYMENT Date/Time: 21/9/18 Confirm with: Calvin Email ☒ Call ☒
 Payee 1: \$1206.31 Name 1: Tropical Tech Automobile Services
 Payee 2: (Strike if N.A.) \$5 Name 2:
 Payee 3: (Strike if N.A.) \$5 Name 3:

REF:

III

f

ASSIGNMENT

From:

Date:

15/10/2018

Veh No:

SLU 7811C

Yr Regn:

12 17

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No:

SLU 7811C

Make:

N/S A Qashgar C.C

1197

at Workshop m/s

Tropical Success

Colour:

M. Gray

A/C: Insured / Std / NI / NA

of BIK 5032, AMK Ave 3 # 01-303

Sp. Reading

9312

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

C/No:

STN/EATJ1142108983

Policy No:

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Claims No:

Steering: ☒ In order / Jammed / Leaked / Burnt or

Sum Insured:

Excess:

Brake: ☒ In order / Jammed / Leaked / Burnt or

(Client's Record)

Make of Veh:

After 12pm
calvin - 6481 7773

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R17

R:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

☒	
N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

9 mm

R/Bal.

9 mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

9 mm

L/Bal.

9 mm

Est. Repairs:

2

days

Res.: Yes or No

D.O.A.

11/9/18

D.O.I.

15/10/18

Lum Sum:

1-1/1

%

3 Val.: Yes or No

Survey held at

CA / REV / REP. / 24 HRS ^{up}Des. of Damages: ☒ Frt / Rear / O/S / N/S / UIC / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

16/10 19h 15m to 19h 30m

P/P \$1048.82 / -

(Red = \$1609.18 / 61%)

Date/Time, File Pass to?

☐

: Prel. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

: Site Insp (\$

Survey Fee:

Transportation:

) \$ + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18016631/fb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 12-09-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 3482Y	Veh. Inspected	SLU 7811C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/09/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Erakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	11/09/2018	Inspection Date		
Survey held at	TROPICAL SUCCESS AUTO CARE BLK 5032 ANG MO KIO AVENUE 3 #01-303 INDUSTRIAL PARK 2 SINGAPORE 569535.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

KP

Tropical Tech Automobile Services

BLK 5030 ANG MO KIO AVENUE 3 #01-201 INDUSTRIAL PARK 3 SINGAPORE 569633

TEL: 6481 7773 / 6481 1403 FAX: 6484

E-mail: tsac503@singnet.com.sg

M/s: **India International Ins Pte Ltd**
64, Cecil Street, #04-00 IOB Bldg.
Singapore 049711

Final bill: TT 43 / 18 (TP) W 1

Attor: Motor Claims Department
Tel: 62238122
Fax: 62257743

Registration No: SLU7811C

Make / model: Nissan Qashqai

Mileage:

Date: 10 / 10 / 2018

TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO: SHA3482Y AND SLU7811C ALONG
BEDOK NORTH AVENUE 4 TOWARDS BEDOK NORTH ROAD JUNCTION ON 11 SEPTEMBER 2018 AT ABOUT
0458 HRS.

1pc	Front bumper	614.60	\$	945.00
	Sub A total:		\$	945.00
	Less 30% discount:		\$	283.50
	A total:		\$	661.50

	Special net items	73.60		
1pc	Front grille 'Nissan emblem'		\$	153.00
10 + 1pc	Front fender wheel arch clip		\$	50
1pc	Front license plate		\$	45.00
1pc	Front license plate casing		\$	200.00
	B total:		\$	250.00

Remove and transfer front bumper necessary attachment spare part items.

Remove and refit front grille chrome moulding, front bumper, front bumper grille (Centre, Top).

Heat / weld / beating / pull / straighten / align front chassis frame by Chassis Alignment Jack.

Putty / primer application, spray painting front bumper.

LTA search fee for vehicle no: SHA3482Y:

Loss of use for 3 day:

Grand amount:

\$ 1048.82

2 days

Tropical Tech Automobile Services

(Authorised Signature)
William Tan

Tropical Tech Automobile Services

BLK 5030 ANG MO KIO AVENUE 3 #01-201 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL: 6481 7773 / 6481 1403 FAX: 6484

E-mail: tsac303@singnet.com.sg

M/S: **India International Ins Pte Ltd**
64, Cecil Street, #04-00 IOB Bldg,
Singapore 049711

Estimate bill: TT43 / 18 / TP: W1

Attn: Motor Claims Department
Tel: 62238122
Fax: 62257743

Registration No: SLU7811C

Make / model: Nissan Qashqai

Mileage:

Date: 10 / 10 / 2018

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SHA3482Y AND SLU7811C ALONG
BEDOK NORTH AVENUE 4 TOWARDS BEDOK NORTH ROAD JUNCTION ON 11 SEPTEMBER 2018 AT ABOUT
0458 HRS.**

1pc	Front grille with chrome moulding	\$	MV	850.00	\$
1pc	Front bumper	\$	CV	945.00	\$
1pc	Front bumper grille (Centre, Top)	\$	MV	365.00	\$
	Sub A total:	\$		2,160.00	
	Less 30% discount:	\$		648.00	
	A total:	\$		1,512.00	

Special net items

1pc	Front grille 'Nissan emblem'	\$	Net	153.00	\$
10 pcs	Front fender wheel arch clip	\$	Net	90.00	\$
1pc	Front license plate	\$		50.00	\$
1pc	Front license plate casing	\$	Net	45.00	\$
	B total	\$		296.00	\$

(Each \$7.00)

Remove and transfer front bumper necessary attachment spare part items.

Remove and refit front grille chrome moulding, front bumper, front bumper grille (Centre, Top).

Heat / weld / beating / pull / straighten / align front chassis frame by Chassis Alignment Jack.

Tuff koff front damaged portion.

Putty / primer application, spray painting front bumper.

Grand amount :

\$	200	\$
\$	400.00	\$
\$	150.00	\$
\$	300.00	\$
\$	2,658.00	\$

Tropical Tech Automobile Services

(Authorised Signature)
William Tan

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tropical Tech Automobile Services

Blk 5030 Ang Mo Kio Avenue 3 #01-201 Industrial Park 2 Singapore 569533

Tel: 6481 7773 / 6481 1403 Fax: 6484 4978

E-mail: tsac303@singnet.com.sg

Claim No : TT 43 / 18 / TP / WT

SATISFACTION VOUCHER

I / We, Ong Chin Choo, holding of NRIC / Company Registration No :
5172981812, hereby agree to accept the sum of Singapore Dollars
One thousand two hundred ninety six dollars & cents thirty one only,
(\$ 1,296.31), from **India International Insurance Pte Ltd** in full and final settlement of all my /
our claims arising from a **TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO :**
SHA3482Y AND SLU7811C ALONG BEDOK NORTH AVENUE 04 TOWARDS BEDOK NORTH ROAD
JUNCTION ON 11 SEPTEMBER 2018 AT ABOUT 0458 HRS.

In consideration of the above payment made to me / us by **India International Insurance Pte Ltd**, I / We the undersigned hereby declare that I / We have no further claim or claims of whatsoever nature present or future against either owner / driver of vehicle no: **SHA3482Y** and their Insurance company for compensation, demands, damages, or costs incurred in connection with this accident.

It is further understood and agreed that this settlement is made without admission of liability on the part of the said Insurance Company and / or their Insured / driver of the said motor vehicle **SHA3482Y**.

* I / We request all correspondence to be forwarded to "**TROPICAL TECH AUTOMOBILE SERVICES**".

* I / We authorise you to issue the above amount to "**TROPICAL TECH AUTOMOBILE SERVICES**".

Witnessed by Repairs

Name : William Tan Eean Leng

Tropical Tech Automobile Services

Blk 5030 Ang Mo Kio Ave 3

#01-201 Industrial Park 2

Singapore 569533

Tel: 6481 7773 / 6481 1403 Fax: 6484 4978

Email: tsac303@singnet.com.sg

Date : 12/9/2018

(Company chop if applicable)

Signature of Claimant

Name : Ong Chin Choo

Tropical Tech Automobile Services

Blk 5030 Ang Mo Kio Ave 3

#01-201 Industrial Park 2

Singapore 569533

Tel: 6481 7773 / 6481 1403 Fax: 6484 4978

Email: tsac303@singnet.com.sg

Date : 12/09/2018

(Company chop if applicable)

Name of Policyholder : Ong Chin Choo
Period of Insurance : 14 Dec 2017 To 13 Dec 2018
Engine No. : HRA2525360A
Chassis No. : SJNFEAJ11U2108983

Vehicle No. : SLU7811C
Policy No. : 1700089023
Endorsement No. :
Issued Date : 31 Dec 2017

ABOUT THE COVER

Make/Model	NISSAN Qashqai 1.2 DIG-Turbo
------------	------------------------------

Engine Capacity/Tonnage 1,197.00 CC

Sum insured : Market Value

First Year of Registration 2017

Driver Restriction	NA
--------------------	----

Off Peak Car : No

Insuring with COE/PARF	Yes
------------------------	-----

Person or Classes of Persons Entitled to Drive*

as the PolicyPrinter

2) Any other person who is diving on the Polycyander's order or with his/her permission

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age restrictions.

You have to pay an additional fee of \$1,000 as "Young and/or Inexperienced Driver Extra" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 22 years old and has less than 2 years' driving experience.

Age Condition All Age Condition

Limitation as to use*

Use only for sexual, domestic, and pleasure purposes and for the Polyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, place-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any research or use for any purpose in connection with Motor Cycle.

Loss of Use 1500cc - 1600cc

¹ Damians rendered imperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 180) and Section 95 of the Road Transport Act, 1987 (Malaysia). *See* also the list of exclusions under these headings.

EXCESS

Section 9

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$100,000

Windscreen: \$100

Named Driver and Excess (where applicable)

Eng Chin Cheo - JRM (Days Damaged)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

© TC AuroCling, All rights reserved. South East Asia Region Singapore 620009-62022212

2 Watoukai Industrial, Ltd. 19 Ubi Road 4 Singapore 408623 64509656

© TC AutoCure, Att. 25 Lang Kok Road Singapore 159007 @ 7034511-27038912-67038913

* Tan Chong Moon Buam. Add: 81.3 Bukit Timah Road Singapore 589023 64894001 64894002 64894003

© Tzei Ching Motor Sales. Add: 17 Luning & Tzei Pheynh Singapore 310254 63870753 63870754

For other Approved Reporting Centres/AIG Authorised Repairs, please contact our 24-hour accident emergency hotline at +85 6330 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG MO Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 385) of the Road Transport Act: 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1954 (Malaysia).)

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TAK THONG CREDIT PTE LTD-SOS

211, BUKIT TIMAH ROAD, TAN CHONG MOTOR CENTRE

SINGAPORE 588522

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

Sketch Plan Pg. 5

Name of Policyholder : Ong Chin Choo
Period of Insurance : 14 Dec 2017 To 13 Dec 2018
Engine No. : HRA2525380A
Chassis No. : SJNFEAJ11U2108983

Vehicle No. : SLU7811C
Policy No. : 1700089023
Endorsement No. :
Issued Date : 31 Dec 2012

ABOUT THE COVER

Model/Model	NISSAN Qashqai 1.2 DIG-Turbo
-------------	------------------------------

Engine Capacity/Tonnage : 1,197.00 CC

Sum Insured	Market Value
-------------	--------------

First Year of Registration 2017

Driver Restriction	NA
--------------------	----

Off Peak Car No

Insuring with COE/PARE Yes

Person or Classes of Persons Entitled to Drive* :

in The Changeling

(ii) Any other product with a drawing on the Photographer's letter or with Artist's product.

The User's will indemnify the Publisher or any authorized licensee of the Publisher for any and all damages.

Free trial is just an appetizer with up to \$3,000 in "free" online integrations of third-party services (i.e. "COPIES") if you are in their system. Once you are in, you can't opt out. The only way to get out is to pay the full price of \$10,000.

Age Condition	All Age Condition
---------------	-------------------

Limitation as to use*

more work has been done, however, and the results are promising.

The Ford's does not cover up for her or reward, leaving talent, driving test, money, prize-winning, skilfully this or speed-reading, the language of goods rather than samples in comparison with any 24

Learn all the new features - [Watch Now](#)

Lawrence, rendered inoperative by Section 8 of the Motor Vehicle Theft-Party Rules and Compensation Act (Cap. 107) and Section 25 of the Road Transport Act, 1967 (Malawi).

EXPRESS

Section 9

Exp. 50 Own Damage - 2400 Theft - 50 Flood Water - 50

Section 2

Frequency Damage - 50

Marketplace: 5.0/5

Named Driver and Excess Learn more

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APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 FC AutoConc, 440, Ing 1, Sateh Lim Yang Road, Singapore 629895 #3932219

J. Subramanian, Institute of Systems Management, Singapore Management University,
Singapore 170936

© 2011 John Wiley & Sons, Ltd. *J. Clin. Neurophysiol.* 32: 107–117, 2011
DOI: 10.1111/j.1469-7580.2011.02466.x

© 2004 Blackwell Publishing Ltd, *Journal of Internal Medicine* 255: 103–111

© 2000 Blackwell Science Ltd *Journal of Internal Medicine* 247: 395–402

For other Approved Reporting Centres/All Approved Resources, please contact the 24-hour dedicated emergency helpline at +65 8338-8383. Alternatively, you may refer to RCD website www.rcd.gov.sg for more information.

IMPORTANT NOTES

Hide Purchase Company/Employer's Loan: United Overseas Bank Limited

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Abstract

Case C-0769, CREDIT FIDE, ITA-3-05

BULETIN DARI KEMENTERIAN PERTANIAN

—BANK ACCOUNTS—

Organized by AIG Asia Pacific Insurance Pte. Ltd.

ManilaAIG Asia Pacific Insurance Co., Ltd.
 AUTHORIZED REPRESENTATIVE

Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 18 September, 2018 4:53 PM
To: Tropical Success; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: SLU7811C/SHA3482Y DOA: 11/09/2018
Attachments: SLU7811C 110918 AIG TP.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLU7811C and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

*18092018 @ 4:58pm
Calvin veh not in*

From: Tropical Success [mailto:tsac303@singnet.com.sg]
Sent: 18 September, 2018 4:02 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: SLU7811C/SHA3482Y DOA: 11/09/2018

Dear Motor Claim

Please assign to LKK.

Regards

Calvin

Tropical Success Auto Care

Blk 5032 Ang Mo Kio Ind Pk2

#01-303 S(569535)

Tel: 64817773

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, September 13, 2018 4:53 PM
To: Tropical Success <tsac303@singnet.com.sg>
Subject: RE: SLU7811C/SHA3482Y DOA: 11/09/2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Tropical Success [<mailto:tsac303@singnet.com.sg>]

Sent: 13 September, 2018 4:50 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: SLU7811C/SHA3482Y DOA: 11/09/2018

Dear motor claim

Please assign motor survey for 3rd party claim SLU7811C against India insured SHA3482Y.

Regards

Calvin

Tropical Success Auto Care

Blk 5032 Ang Mo Kio Ind Pk2

#01-303 S(569535)

Tel: 64817773

From: Shan Ng <shan.ng92@gmail.com>

Sent: Wednesday, September 12, 2018 11:40 AM

To: tsac303@singnet.com.sg

Subject: Fwd: GIA REPORT - SLU7811C

Attn: Kelvin

Thanks.

Warmest regards

Shan

Begin forwarded message:

From: CDGE Braddell Private Cars Crash Repair Counter <braddell_cr@sparkcarcare.com>

Date: 12 September 2018 at 9:36:57 AM SGT

To: "shan.ng92@gmail.com" <shan.ng92@gmail.com>

Subject: GIA REPORT - SLU7811C

Hi Mdm,

Attached the report for your perusal.

Rdgs

Brenda Ng ,Customer Care Specialist ,CDGE Claim Dept, Braddell Branch Tel:
63837730 Fax: 62844284

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 24 September 2018 12:16 PM
To: 'tsac303@singnet.com.sg'
Cc: Admin A
Subject: RE: SLU7811C/SHA3482Y DOA: 11/09/2018 ***LKK REF:CC4/III18016631/FB3

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/III18016631/fb3

Your Ref: SLU 7811C

Dear Calvin,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS SHA 3482Y AND SLU 7811C ON 11/09/2018

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Print Received Message

This mail is associated with :

*SLU7811C
[SHA3482Y]
TP
ONG CHIN CHOO
Sep 11 2018 4:00AM
[COMFORT TRANSPORTATION PTE LTD]
Tropical Success Auto Care

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 21/09/2018 16:38 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLU7811C - Claim Handler: Sherini Pillai

Approved:0.00.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	19 Sep 2018 14:21	Clim Veh Model Changed	(204804) NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A).	[A] Lau Shu Pei
2	19 Sep 2018 14:21	Clim Created	Reg No: SLU7811C. Acct Date: 2018/09/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Tropical Success Auto Care (HQ)	[A] Lau Shu Pei
3	19 Sep 2018 14:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	19 Sep 2018 14:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/09/28	[A] Lau Shu Pei
5	19 Sep 2018 14:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	19 Sep 2018 14:21	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	19 Sep 2018 14:21	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
8	21 Sep 2018 09:06	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	21 Sep 2018 09:06	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 1993038 21R.	[A] Lau Shu Pei
10	21 Sep 2018 14:26	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 100% REMARKS: O1 vehicle roll backwards and collided t o TP vehicle.	[A] Chong Poh Kin

Date From



Date To



Audit Type

None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

View Received Message

This mail is associated with :

***SLU7811C (MCT18090329)**
[SHA3482Y]

TP

ONG CHIN CHOO

Sep 11 2018 4:00AM

[COMFORT TRANSPORTATION PTE LTD]
Tropical Success Auto Care

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From India International Insurance Pte Ltd (HQ) (III_SG), sent on **22/08/2019 09:34 AM**.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1236.31) - SLU7811C - Claim Handler: Sherini Pillai

Approved:1236.31.

DOCUMENTS SUMMARY

There are no documents.

Tropical Tech Automobile Services

BLK 3030 ANG MO KIO AVENUE 3 #01-201 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL: 6481 7773 / 6481 1403 FAX: 6484

E-mail: tsac303@singnet.com.sg

M/s : **India International Ins Pte Ltd**
64, Cecil Street, #04-00 IOB Bldg,
Singapore 049711

Final bill : TT-43 / 18 / TP / W1

Attn : Motor Claims Department
Tel : 62238122
Fax : 62257743

Registration No : SLU7811C

Make / model : Nissan Qashqai

Mileage :

Date : 10 / 11 / 2018

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SHA3482Y AND SLU7811C ALONG
BEDOK NORTH AVENUE 4 TOWARDS BEDOK NORTH ROAD JUNCTION ON 11 SEPTEMBER 2018 AT ABOUT
0458 HRS.**

1pc	Front bumper		\$	614.60
	Sub A total :		\$	614.60
	Less 30% discount :		\$	184.38
	A total :		\$	430.22
	Special net items			
1pc	Front grille 'Nissan emblem'		\$	73.60
10pcs	Front fender wheel arch clip	(Each \$5.00)	\$	50.00
1pc	Front license plate			
1pc	Front license plate casing		\$	45.00
	B total		\$	168.60
	Remove and transfer front bumper necessary attachment spare part items.			
	Remove and refit front bumper.			
	Heat / weld / beating / pull / straighten / align front chassis frame by Chassis Alignment Jack.		\$	200.00
	Putty / primer application, spray painting front bumper.		\$	250.00
	LTA search fee for vehicle no : SHA3482Y :		\$	7.49
	Loss of use for 3 day :	(Each \$80.00)	\$	240.00
	Grand amount :		\$	1,296.31

Tropical Tech Automobile Services

(Authorised Signature)
William Tan

LETTER OF AUTHORITY

Our reference : TT 43 / 18 / TP / WT

Your reference : **SHA3482Y**

12 September 2018

India International Insurance Pte Ltd
64, Cecil Street, #04-00 IOB Bldg,
Singapore 049711

Attention : Motor Claims Department
Tel : 62238122
Fax : 62257743

Your Insured Registration No : **SHA3482Y**

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SHA3482Y AND SLU7811C
ALONG BEDOK NORTH AVENUE 04 TOWARDS BEDOK NORTH ROAD JUNCTION ON 11 SEPTEMBER
2018 AT ABOUT 0458 HRS.**

I / We, M / s, **ONG CHIN CHOO**, holder of NRIC / Company Registration No : **S 1729881 Z** of C/o Blk 5030 Ang Mo Kio Avenue 3 #01-201 Industrial Park 2 Singapore 569535, owner of the Motor Vehicle Registration No : **SLU7811C** do hereby authorise "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" as my / our authorised representative to write, negotiate, signed any correspondence / voucher and settle claims on my / our behalf in my / our claims against the party / parties involved in the above mentioned accident.

I / We also agree settlement sum \$ 1,296.31 in favour of my / our representative, "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" and that the said payment be forwarded to them as full and final discharge of my / our claim.

* I / We request all correspondence to be forwarded to "**TROPICAL TECH AUTOMOBILE SERVICES**".

Yours sincerely,



M / s : ONG CHIN CHOO
NRIC / Company Registration No : **S 1729881 Z**
Blk 5030 Ang Mo Kio Avenue 3 #01-201
Industrial Park 2 Singapore 569535



Tel. Reg. No. 19013137-23 | GST Reg. No. M2-00700003
 e-2 | Carol Street | #01-019 | #01-02 | 1101 Hualien | Singapore 359711
 Email: info@mooreasia.com.sg
 Fax: (65) 62244174 Website: www.moore.com.sg

Occupation:

Tropical Tech Automobile Services

BLK 5030 ANG MO KIO AVENUE 3 #01-201 INDUSTRIAL PARK 2 SINGAPORE 569535

TEL : 6481 7773 / 6481 1403 FAX : 6484

E-mail : tsac303@singnet.com.sg

M / S : **India International Ins Pte Ltd**
64, Cecil Street, #04-00 IOB Bldg.
Singapore 049711

Attn : Motor Claims Department
Tel : 62238122
Fax : 62257743

Final bill : TT 43 / 18 / TP / WT

Registration No : SLU7811C

Make / model : Nissan Qashqai

Mileage :

/ Date : / 10 / 11 / 2018

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : SHA3482Y AND SLU7811C ALONG
BEDOK NORTH AVENUE 4 TOWARDS BEDOK NORTH ROAD JUNCTION ON 11 SEPTEMBER 2018 AT ABOUT
0458 HRS.**

1pc	Front bumper		\$	614.60
	Sub A total :		\$	614.60
	Less 30% discount :		\$	184.38
	A total :		\$	430.22
Special net items				
1pc	Front grille 'Nissan emblem'		\$	73.60
10pcs	Front fender wheel arch clip	(Each \$5.00)	\$	50.00
1pc	Front license plate		\$	45.00
1pc	Front license plate casing		\$	168.60
	B total		\$	
Remove and transfer front bumper necessary attachment spare part items.				
Remove and refit front bumper.				
Heat / weld / beating / pull / straighten / align front chassis frame by Chassis Alignment Jack.				
Putty / primer application, spray painting front bumper.				
LTA search fee for vehicle no : SHA3482Y :				
Loss of use for 3 day :				
(Each \$50.00)				
Grand amount :				\$ 1,206.31

Tropical Tech Automobile Services

(Authorised Signature)
William Tan



Thank you

Phua Choon Aik has successfully logged out.
Your last login date and time was 11 Sep 2018, 19:33:52.
To return to ONE.MOTORING, please click [here](#)
For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S.No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type
1	Vehicle	5HA3482Y	-	18.32 Insurance Enquiry (GIRQ Payment)
2				20.14 Change Password for VRL User Account

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time

Search Status

Insurance Company Code

Insurance Company Name

SHA3482Y

11 Sep 2018 / 05:00:00

Successful

I05

INDIA INT'L INS PTE LTD

Previous

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Aug 2019 Edit Reg		18 Sep 2018 00:00 Edit Adj Rpt	\$51,048.82 Edit Estimates	\$51,048.82 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	ONG CHIN CHOO, ID: S1729881Z								
Vehicle Reg. No.:	SLU7811C	Date of Loss:	11/09/2018 04:00 - :59 [8 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18090329	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA3482Y	Policy No. (Claimant):	1700089023						
	Excess:								
Repairer:	Tropical Success Auto Care (HQ) BLK 5032 Ang Mo Kio Avenue 3, #01-303 Industrial Park 2, 569535 Ang Mo Kio - Tel: 6481 7773								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Chong Pui Lin] ... [Final Rpt due 28/09/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (22/08/2019): Alert - Adj Mandate Approved (\$51236.31) - SLU7811C - Claim Handler: Sherini Pillai - III_SG (21/09/2018): Alert - Adj Mandate Approved (\$0.00) - SLU7811C - Claim Handler: Sherini Pillai									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU7811C (MCT18090329)
[SHA3482Y]
TP
ONG CHIN CHOO
Sep 11 2018 4:00AM
[COMFORT TRANSPORTATION PTE LTD]
Tropical Success Auto Care

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Photos/Images			3 per page	☒
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1	03/07/19 13:31	General View	Load JPG	☒
2	03/07/19 13:31	General View	Load JPG	☒
3	03/07/19 13:31	General View	Load JPG	☒
4	03/07/19 13:31	General View	Load JPG	☒
5	03/07/19 13:31	General View	Load JPG	☒
6	03/07/19 13:31	General View	Load JPG	☒
7	03/07/19 13:31	General View	Load JPG	☒
8	03/07/19 13:31	Odometer Reading	Load JPG	☒
9	03/07/19 13:31	Chassis Number	Load JPG	☒
10	03/07/19 13:31	General View	Load JPG	☒
11	03/07/19 13:31	General View	Load JPG	☒

Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/09/18 14:22	EMAIL FROM III DD 18092018	Load PDF	
2	19/09/18 14:22	TP GIA REPORT	Load PDF	
3	23/10/18 11:38	TP Estimate- Marked	Load PDF	
4	21/08/19 10:04	LTA SEARCH	Load PDF	
5	24/10/19 10:49	WORKSHOP INVOICE	Load PDF	
6	24/10/19 10:49	AUTHORISATION TO ACT FORM	Load PDF	
7	24/10/19 10:49	DISCHARGE VOUCHER	Load PDF	
8	24/10/19 10:49	LOD	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	20/09/18 08:51	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18016631/KGB3Q2

Date: 24/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SLU7811C Insured Vehicle No: SHA3482Y
 Vehicle No: SLU7811C Nature of Claim: TP Claim No: MCT18090329
 Date of Loss: 11/09/2018

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLU7811C
 Make & Model: NISSAN QASHQAI, 1.2 DIG-T CVT ABS 2WD Engine No: HRA2525360A
 5DR (A) Chassis No: SJNFJAJ11U2108983
 Reg. Date: 14/12/2017 (Man. Year: 2017) Odometer: 9312 km
 Colour: Metallic Grey
 Engine Capacity: 1197 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R17 Rear Tyre Size: 215/60 R17
 Front Left Side: Continental 9 mm Rear Left Side: Continental 9 mm
 Front Right Side: Continental 9 mm Rear Right Side: Continental 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,808.00	598.82	1,209.18	66.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	850.00	450.00	400.00	47.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	2,658.00	1,048.82	1,609.18	60.54
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		1,206.31		

INSPECTION

Date of Assignment: 18/09/2018
 Date Inspected: 15/10/2018 Inspected At: Tropical Success Auto Care (HQ)
 BLK 5032 Ang Mo Kio Avenue 3, #01-303 Industrial Park 2
 Singapore 569535
 Estimated Period of Repair: 2.0 days

Adjuster: Chong Pui Lin

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Aug 2019)
Parts:	M1-SUV	NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLU7811C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT GRILLE WITH CHROME MOULDING	Not Necessary	850.00 FL	*- FL
2	1		*FRONT BUMPER	Cracked	945.00 FL	*614.60 FL
3	1		*FRONT BUMPER GRILLE (CENTRE,TOP)	Not Necessary	365.00 FL	*- FL
4	1		*FRONT GRILLE NISSAN EMBLEM	Dented	153.00 FS	*73.60 FS
5	1		*FRONT FENDER WHEEL ARCH CLIP (14 PCS)	Necessary (10 PCS ONLY)	98.00 FS	*50.00 FS
6	1		*FRONT LICENSE PLATE CASING	Dented	45.00 FS	*45.00 FS
					Sub Total (\$\$)	2,456.00 783.20
					- List Item Discount on L Items 30.00/30.00% (\$\$)	648.00 184.38
					Total Parts (\$\$)	1,808.00 598.82

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REMOVE AND TRANSFER FRONT BUMPER NECESSARY ATTACHMENT SPARE PART ITEMS }	New	400.00	200.00
2	REMOVE AND REFIT FRONT GRILLE CHROME MOULDING ,FRONT BUMPER ,FRONT BUMPER GRILLE (CENTRE,TOP) }	New	0.00	0.00
3	HEAT/WELD /BEATING/PULL/STRAIGHTEN/ALIGN FRONT CHASSIS FRAME BY CHASSIS ALIGNMENT JACK }	New	0.00	0.00
4	TUFF KOTE FRONT DAMAGED PORTION	New	150.00	0.00
5	PUTTY/PRIMER APPLICATION ,SPRAY PAINTING FRONT BUMPER	New	300.00	250.00
Gross Labour Cost (\$\$)			850.00	450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >