

Plasma

REF: CS3/MS618013911/Gvb-1⁶²

Special Instructions:

From (Person): Monica Chung of MSLH Date/Time: 12092018
Estimated Cost: _____ Bill to: _____

454 10600-00

Third Parties:

Claimant:

Surveyor: SK Auto

Workshop: Motor Intell

OD/FP Re-inspection/ Evaluation

To inspect Vehicle No: SCF 3638D Insured: SGT 7818m

at Workshop m/s Motor Intel
of 13 Kaki Bukit Rd 4 #01-20

Policy No: _____ Claim No: 565906

Sum Insured: _____ Excess: _____

Make of Veh: _____ P.O.A. _____ 27/07/2018

Printed on: 7/01/2018
(Client's Record) D.O.A. 7/01/2018

26.09.2018 (Wednesday) @ 11am

H.O.D. Enrolment/Date: _____

Date/Time: _____ Person Contacted: _____ Vehicle IN / OUT _____

Date/Time: 11/1 Confirmed with 10/1 Final Fig 10/1 days (Red S 10/1 / %; Original 6 days)

Date/Time: 2/11/18 Submit Final Fig: \$3600, 0 days (Red \$7000 / 66 %; Original days)

[illegible]

Para(1) : Parts found not replaced	(To highlight <i>R or UB, LR, Etc</i>)
------------------------------------	---

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)
--

RECEIVED 05 NOV 2018

Para(3) : Nett Value

Market Value

Salvage Value :

Nett Value : _____

Inspected/
Evaluated by:

Fee Charged	
-------------	--

Date _____

Basic & Add

Transport

Photos

Others

Total

1) Date/Time 5/11-1401st File Pass to

3) Date/Time _____ File Pass to _____

5) Date/Time _____ File Pass to _____

2) Date/Time File Return to

4) Date/Time File Return to

6) Date/Time File Return to

TOTAL

men 1/8
2/1/2018

Catherine Chong (LKK Auto)

From: Monica Chung <Monica_Chung@sg.msig-asia.com>
Sent: Wednesday, 12 September, 2018 1:26 PM
To: assignments@lkkauto.com
Subject: FW: Your Ref: PD/DL/1801415(ml) Our Ref: 565906 TP SCE3638D
Reinspection DOA - 27/07/18

Importance: High

Dear both,

We have sent back case for re-inspection.

Please confirm assignment. Thanks.

Regards,

Monica Chung

Executive, Claims Services (Motor)

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



MSIG



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MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Margaret Lim [mailto:MargaretLim@satwantlaw.com.sg]

Sent: Wednesday, September 12, 2018 12:33 PM

To: Monica Chung <Monica_Chung@sg.msig-asia.com>

Cc: Sales MIA <sales@mia.com.sg>; sophia@satwantlaw.com

Subject: Re: Your Ref: PD/DL/1801415(ml) Our Ref: 565906

Importance: High

WITHOUT PREJUDICE

Hi Monica,

Our client proposed the following for the re-inspection:-

Date: 26 September 2018 (Wednesday)

Time: 11am

Venue: 13 Kaki Bukit Road 4 #01-20 Bartley Biz Centre (S) 417807

Kindly let us have your confirmation asap. Thank you.

Thank you & Best Regards

Margaret Lim (Branch Office)

Secretary

For and on behalf of

SATWANT & ASSOCIATES

Advocates & Solicitors | Notary Public | Commissioner for Oaths

Main Office: No. 3 Jalan Bingka, Singapore 588896 | tel: 6299 9470 | fax: 6299 5541

Branch Office: 450 Lorong 6 Toa Payoh #02-03 Harsing Centre Singapore 319394 | tel: 6221 6114 | fax: 6266 6925

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From: Monica Chung <Monica_Chung@sg.msig-asia.com>

Sent: Tuesday, September 11, 2018 9:05 AM

To: Margaret Lim

Subject: RE: Your Ref: PD/DL/1801415(ml) Our Ref: 565906

WITHOUT PREJUDICE

Dear Margaret,

Thank you for the copy.

We would like to conduct a physical re-inspection on your client's vehicle.

Please inform us at least 10 working days in advance for us to make the arrangements.

Regards,

Monica Chung

Executive, Claims Services (Motor)

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Margaret Lim [<mailto:MargaretLim@satwantlaw.com.sg>]

Sent: Monday, September 10, 2018 11:45 AM

To: Monica Chung <Monica_Chung@sg.msig-asia.com>

Subject: Re: Your Ref: PD/DL/1801415(ml) Our Ref: 565906

WITHOUT PREJUDICE

Hi Monica,

Kindly see attached LOD with the coloured photos.

Thank you & Best Regards

Margaret Lim (Branch Office)
Secretary

For and on behalf of

SATWANT & ASSOCIATES

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From: Monica Chung <Monica_Chung@sg.msig-asia.com>

Sent: Monday, September 10, 2018 11:43:12 AM

To: Margaret Lim

Subject: Your Ref: PD/DL/1801415(ml) Our Ref: 565906

WITHOUT PREJUDICE

Dear Margaret,

We acknowledge receipt of your letter dated 5 Sep 2018.

Please forward a copy of the coloured survey photos for our reference.

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose. If you do not agree to the above, please let us know immediately.

Thank you.

Regards,

Monica Chung

Executive, Claims Services (Motor)

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



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ASS. REG. BY:

REF: MSG

ASSIGNMENT

From: Date: 1/8/18

Estimated Cost

Q / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SCE 3638 D

at Workshop m/s Motor Intel
of 13 Kelki Bkt Rd 1 #01-20

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: Wilson 3638 33R

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bail. or Market Value:

IDAC Accident Rpt. Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS Cup? 6469)

Date: Person Contacted: Vehicle: IN / OUT

Veh No: SCE 3638 D Yr Regn: 11, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or CA/

Make: Mercedes C160 c.c. 1595

Colour: Silver A/C: Insured / Std / NI / NA

Sp Reading: 85-484 T/Radio: Insured / Std / NI / NA

Eng/No: WDD200042R.00806

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/50 R17 R/R

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: 6 mm Rear: 6 mm

R/Bal: 6 mm L/Bal: 6 mm

L/Bal: 6 mm D.O.A: 27/7/18 D.O.I: 1/8/18

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	No settl.
	5-6/c.
8/7/18	submit 721 Report

Date/Time: File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Reinspection

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth ed	Status
Main	30 Jul 2018		31 Jul 2018 15:51 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	Loh Boon Tan, ID: S0340184G								
Main Claimant:	YEO KIM ENG, ID: S0116469D								
Vehicle Reg. No.:	SCE3638D	Date of Loss:	27/07/2018 18:00 - :59 [44 Months and 14 Days From LTA Reg Date (Mon Yr)]						
Claim Type:	TP / 565906	Policy/Cover Note No.:	D27816701QMX (Comprehensive) Coverage: 01/02/2018 - 31/01/2019						
Vehicle Reg. No. (Insured):	SJT7818M	Policy No. (Claimant):							
Repairer:	Motor Intel Automo Pte Ltd (HQ) Bartley Biz Centre, 13 Kakai Bukit Road 4, #01-20, 417807 Kaki Bukit - Tel: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]								
Handling Insurer:									
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 14/09/2018]								
Driver/Custodian (Insured):	Loh Boon Tan (77 / Male), NRIC: S0340184G								
Adj Asg. Remarks:	SJE Disagree Please appoint LKK and contact Wilson (HP: 8838 3318); Tinie (Tel: 6281 0087). Liability not clear								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (12/09/2018): Report Send Back Alerts - SCE3638D (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Satwant Singh
Priyan Singh
Khang Zi-Wei

SATWANT ASSOCIATES

SATWANT SINGH & ASSOCIATES PTE. LTD. 450 LORONG 6 TOA PAYOH SINGAPORE 319394

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Singapore 319394
Tel: 6221 6114
Fax: 6266 6925
www.satwantlaw.com.sg
(Fax not for service
of documents)

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(Please quote our Ref. when replying)

Your Ref: To be advised

Our Ref: PD/DL/1801415 (ml) – Toa Payoh Office
(margaretlim@satwantlaw.com.sg)

05 September 2018

WITHOUT PREJUDICE

MSIG Insurance (Singapore) Pte Ltd
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

BY HAND & EMAIL

Attention: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING SCE3638D & SJT7818M ALONG PAYA LEBAR ROAD TOWARDS
UPPER PAYA LEBAR BEFORE PIE ON 27/07/2018 @ 18:40**

We act for Mr Yeo Kim Eng, whose motor vehicle No. SCE3638D was damaged in the above accident by your insured motor vehicle No. SJT7818M.

Our investigation reveals that you are the Insurers of motor vehicle No. SJT7818M at the material time of the accident and that the said accident was caused solely by the negligence of the driver of your insured motor vehicle.

We enclose herewith copy each of the following: -

1. GIA Report and invoices;
2. LTA search and invoice;
3. Repair Bill;
4. Survey report and invoice;
5. Rental agreement and invoice; Towing invoice.

We are instructed to claim the following: -

1. Cost of Repairs (Lump Sum)	\$10,600.00
2. Rental (\$250.00 x 7 days)	\$ 1,872.50
3. GIA search and report fees	\$ 30.00
4. LTA search	\$ 8.00
5. Surveyor report fees	\$ 450.00
6. Towing fees	\$ 50.00
7. Costs (at this stage)	\$ 1,000.00

Total: \$14,010.50

MAIN OFFICE:
3 Jalan Bingka
Singapore 588896
Tel: 6299 9470 Fax: 6299 5541

CONVEYANCING BRANCH OFFICE:
450 Lorong 6 Toa Payoh #02-03 Harsing Centre
Singapore 319394
Tel: 6221 6114 Fax: 6266 6925

This document is intended for the addressee(s) only and may contain confidential information and/or may be subject to legal privilege. If you have received this in error, please contact us immediately and destroy the original message.

Kindly let us know whether you are prepared to settle our client's claim amicably by 19 September 2018, failing which we shall commence legal proceedings without further reference to you as instructed.

We look forward to hearing from you.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Satwant & Associates', is written over the typed name.

SATWANT & ASSOCIATES

encs

cc. client

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/07/2018 12:41
Date Of Accident	27/07/2018 18:40
Exact Location Of Accident	PAYA LEBAR RD TWDS UPP PAYA LEBAR B4 PIE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SCE3638D
Insured/Policyholder	
Name Of Registered Owner	YEO KIM ENG
NRIC No	S0116469D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97560233
Alternative Phone No	OTHERS-97560233

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE, LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100392052-03
Cover Note Number	

Driver

Name of Driver	KOW WEI HENG,DUDLEY
NRIC No	S8630778B
Date Of Birth	29/10/1968
Occupation	INDOOR
Date Of Driving Pass	04/09/2006
Driving Experience	11 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97228093
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 463C SEMBAWANG DRIVE #22-389
Postcode	753463
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
<input type="radio"/> Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO THE ATTACHED STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
<input type="radio"/> Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJT7818M
Vehicle Make/Model/Colour	MERCEDES E 200
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	S0340184G
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	KOW WEI HENG, DUDLEY
------	----------------------

Approximate Age	
Injuries Sustain	SLIGHT
Injured person in which vehicle?	SCE3638D
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

Accident Sketch Plan

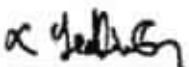
SKETCH PLAN

IMPORTANT NOTICE

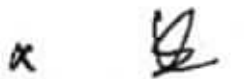
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

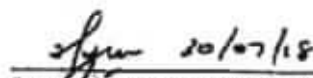
I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



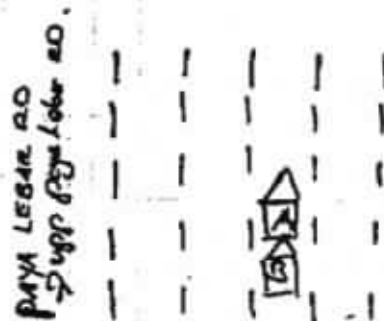
Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/TIN No.:

Individual Statement

SKETCH PLAN



VEH A > SCE 3688D
mercedes C180

VEH B > 8JT 7212M
mercedes E200

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 27/07/2018 at about 1840 hrs, I was travelling along paya lebar towards upp paya lebar direction. Traffic was heavy, my front vehicle stop as I stop my Tro. Out of sudden vehicle B came stop on time and hit on the rear of my vehicle A.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]
Policyholder's Signature
Date & Time:

X [Signature]
Driver's Signature
(if driver is not the policyholder)
Date & Time:

[Signature] 20/07/18
Reporting Centre Personnel's Signature
Name:
NRUC/TIN No.:

Accident Photo



Accident Photo



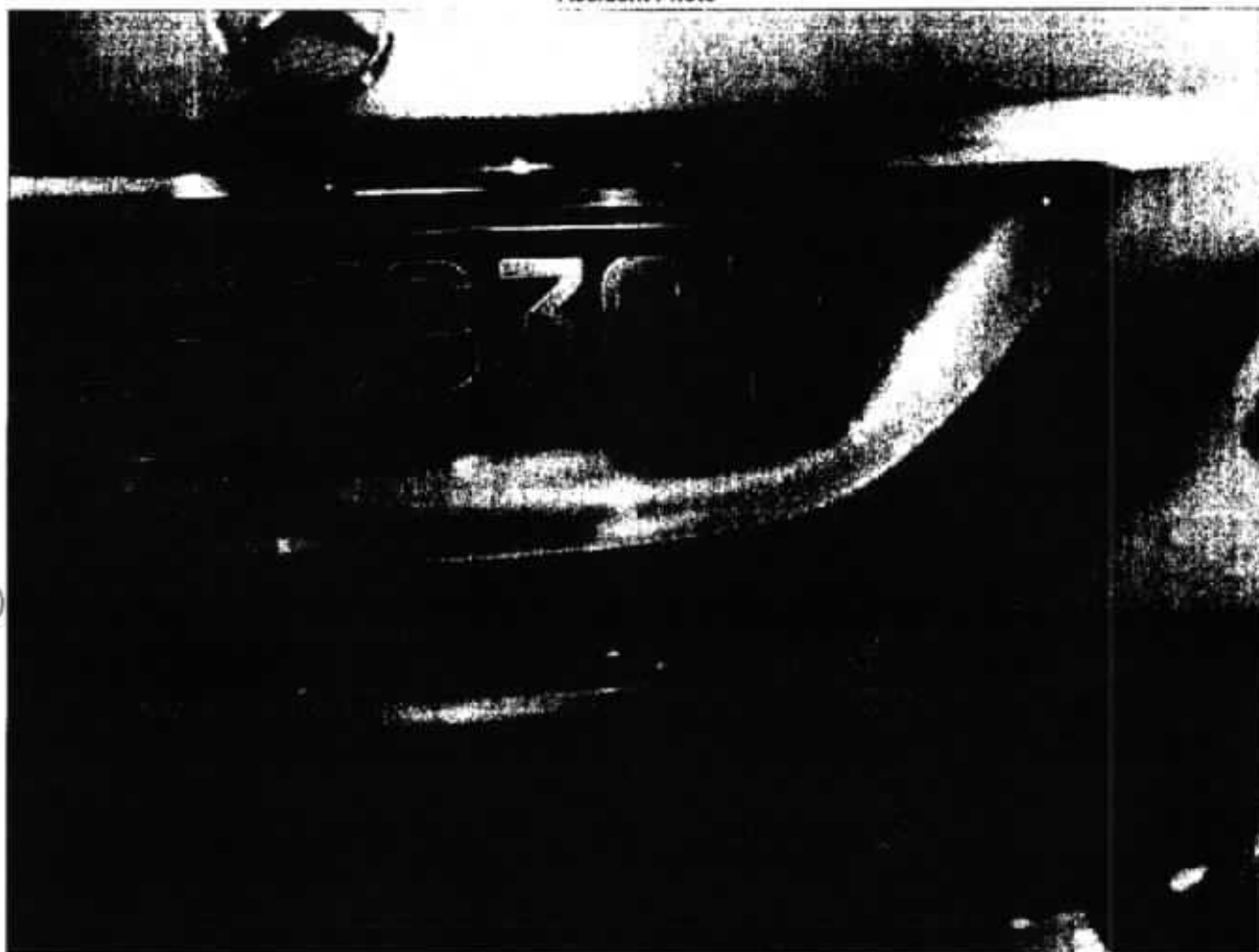
Accident Photo



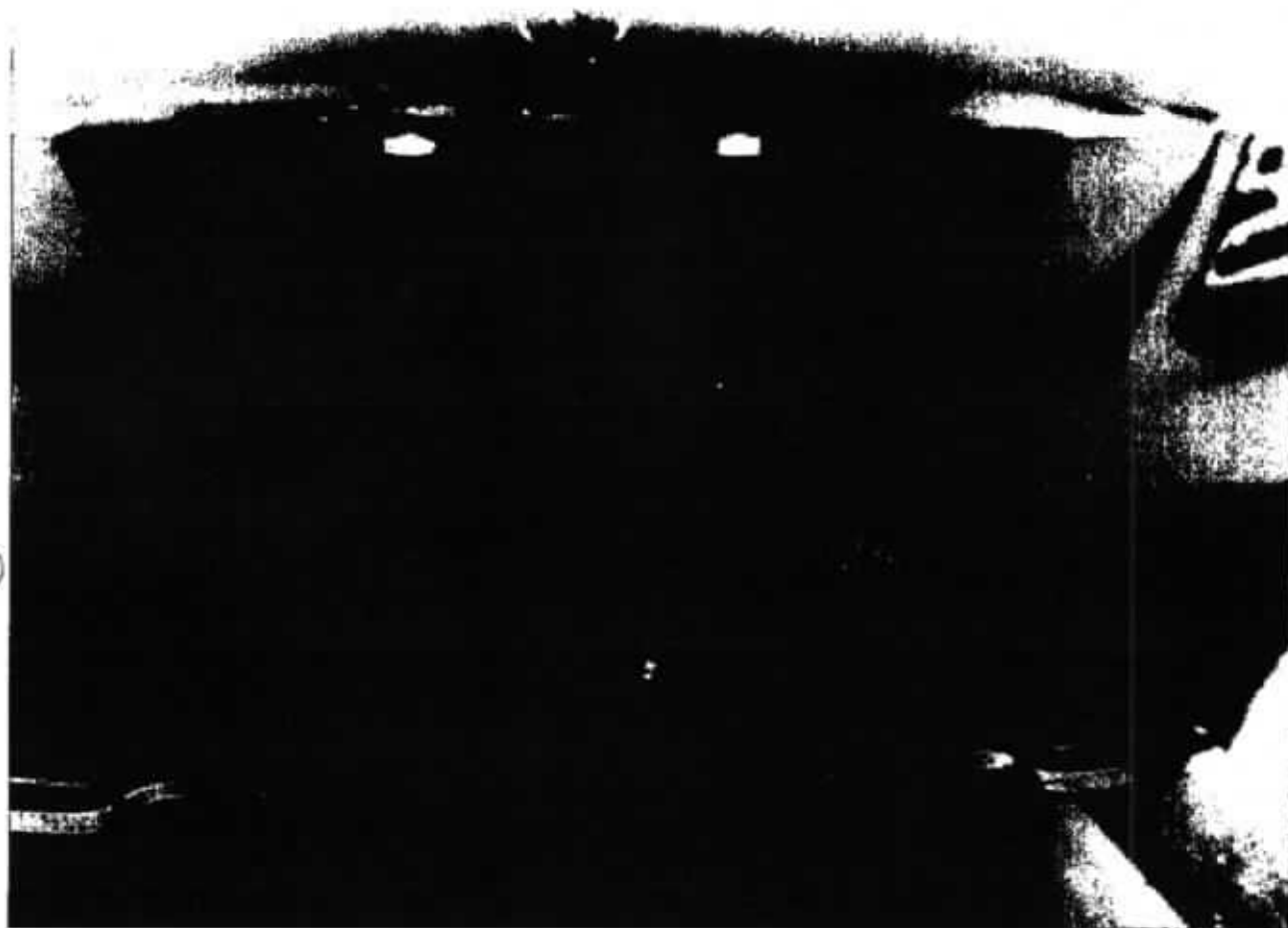
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



TAX INVOICE

Our Ref No: GR-18-116877

Date of Request: 31/07/2018

Your Ref No: PD/DL/1801415

SATWANT & ASSOCIATES
450 Toa Payoh Lorong 6
Hersing Centre #02-03
Singapore 319394

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 27/07/2018

Place of Accident: PAYA LEBAR ROAD

Client Vehicle No: SCE3638D

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-116887

Date of Request: 31/07/2018

Your Ref No: PD/DL/1801415

SATWANT & ASSOCIATES

450 Toa Payoh Lorong 6

Hersing Centre #02-03

Singapore 319394

Dear Sir/Madam,

Date of Accident: 27/07/2018

Vehicle No: SCE3638D

Place of Accident: PAYA LEBAR RD TWDS UPP PAYA LEBAR B4 PIE

Involving Vehicle No: SJT7818M

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SJT7818M	PAYA LEBAR RD TWDS UPP PAYA LEBAR B4 PIE	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

☐ a:
☒ GIRO ☐ Cash ☐ Cheque

Enquire Vehicle & Owner Information (Vehicle No. SJT7818M As At 27 Jul 2018 / 18:40:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: PD/DL/1801415

Current Owner Details

Owner ID Type: Singapore NRIC

Owner ID: 50340184G

Owner Name: LOH BOON TAN

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 513

Registered Street Name: BEDOK RESERVOIR ROAD

Registered Unit No.: # 01 - 51

Registered Building Name: -

Registered Postal Code: 479273

Current Vehicle Details

Vehicle No.: SJT7818M

Make Description/Model: MERCEDES BENZ / E200K

Insurance Company Name: MSIG INSURANCE (SINGAPORE) PTE LTD



Thank you

Satwant Singh S/o Sarban Singh has successfully logged out.

Your last login date and time was 30 Jul 2018, 14:41:16.

To return to ONE.MOTORING, please [click here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

SrNo.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(\$)
1	Vehicle	SJT7818M	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49



Motor Intel Automo Pte Ltd

Reg No: 201732961N
 13 Kaki Bukit Road 4,
 #01-20 Bartley Biz Centre
 Singapore - 417807
 Mobile no: 91501587 Phone no: 62810087
 Email: sales@mia.com.sg

Customer :
YEO KIM ENG (SCE3638D)

BLK 409B FERNVALE ROAD,
 #05-60,
 Singapore - 792409
 Phone no: 9756 0233

Proforma Invoice No:
PI 70

Dated:
August 30, 2018

PO Number:

PO Dated:

S.No	Item	Description	Quantity	Unit	Rate(SGD)	Amount (SGD)
1	COST OF REPAIR	COST OF REPAIR	1	JOB	10,600.00	10,600.00
2	RENTAL	VEHICLE RENTAL FROM 27/07/18 TO 03/08/18	7	DAY	250.00	1,750.00
3	TOWING	TOWING FEE	1	JOB	50.00	50.00
4	SURVEYOR FEE	SURVEYOR FEE	1	JOB	450.00	450.00
Sub Total (SGD)						12,850.00
GST 7% (7%):						899.50
Total (SGD)						13,749.50

Amount in words :

Thirteen Thousand Seven Hundred Forty Nine and Fifty cents Singapore Dollar (SGD) Only

Declaration:

We declare that this Proforma Invoice shows the actual price of the goods described and that all particulars are true and correct.

For Motor Intel Automo Pte Ltd



Authorized Signatory

S K AUTO CONSULTANTS

Invoice

Bill To: YEO KIM ENG
c/o Motor Intel Automo Pte Ltd
Bartley Biz Centre
13 Kaki Bukit Road 4 #01-20
Singapore 417807

Invoice No:	2018479
Date:	24/8/2018
Our Ref	TP/018/0479SK

Description	Amount (S\$)
PARTICULARS	
Vehicle Registration No. : SCE 3638 D	450.00
Date of Accident : 27/07/2018	
Date of Inspection : 30/07/2018	
SERVICES:	
Assessment with report (inclusive of transport charges and photographs etc)	
Total	450.00
Balance Due	450.00

We would appreciate your cheque crossed and made payable to:

S K AUTO CONSULTANTS



Authorized Signature

S K AUTO CONSULTANTS

AUTOMOBILE ASSESSMENT REPORT

Page No. 1

Our Reference: TP/018/0479SK
Your Reference: TBA

Date: 24/8/2018

TO: YEO KIM ENG
c/o Motor Intel Automo Pte Ltd
Bartley Biz Centre
13 Kaki Bukit Road 4 #01-20
Singapore 417807

Assessment of Vehicle No : SCE 3638 D
Date of Accident : 27/07/2018
Date of Inspection : 30/07/2018

We have carried out a physical assessment of SCE 3638 D at Motor Intel Automo Pte Ltd according to your instructions on 30/07/2018 and are pleased to submit our report as follows;

1.VEHICLE PARTICULARS

Registration No.	:	SCE 3638 D
Make & Model	:	MERCEDES BENZ C180
Year of Registration	:	13/11/2014
Engine Capacity (cc)	:	1595
Chassis No.	:	WDD2052402R008506
Engine No.	:	218630
Colour	:	SILVER
Mileage (km)	:	85477

2.VEHICLE CONDITION

Body Paint:	:	Good
Steering	:	Serviceable
Foot Brake	:	Serviceable
Parking Brake	:	Serviceable

3.TYRE PARTICULARS & CONDITION

Front

RH Make/Size	:	PIRELLI 225/50R17 - 70%
LH Make/Size	:	PIRELLI 225/50R17 - 70%

Rear

RH Make/Size	:	PIRELLI 225/50R17 - 70%
LH Make/Size	:	PIRELLI 225/50R17 - 70%

Note: % denotes the remaining percentage of the tyre

S K AUTO CONSULTANTS

Page No. 2

Our Reference TP/018/0479SK
Vehicle No. SCE 3638 D

4. DESCRIPTION OF DAMAGE

At the time of inspection observed that this vehicle had sustained damages to the Rear portion

Please see attached schedule for details.



Estimated Amount : S\$13,929.70
Adjusted Amount : S\$10,600/-
Estimated Repair Days : 6 days

Pursuant to your instruction, we have NOT AUTHORIZED repair.

The assessment was conducted on a "Without Prejudice" basis.

If we are not notified of anything to the contrary within 14 Days from the date hereof, this report shall be treated as correct.

Disclaimer

This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle is involved. No liability or responsibility whatsoever shall be held by S K AUTO CONSULTANTS for any reliance on this report by any third party.

S K AUTO CONSULTANTS

SKA142.01

Page No. 3

Our Reference TP/018/0479SK
Vehicle No. SCE 3638 D


QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(S\$)		OUR ASSESSMENT(S\$)	
<u>PARTS (LIST ITEMS)</u>						
1	Bootlid *dented at lower edge	Dented *	2452.00		X 2452.00	Repair
1	Bootlid Mercedes badge	Necessary	112.00		112.00	46.63
1	Bootlid "C180" emblem	Necessary	88.00		88.00	/
1	Bootlid "C&C" emblem	Necessary	98.00		98.00	/
1	Bootlid inner Lock	Damaged	225.00		X 225.00	/
1	Bootlid Lower Lock	Damaged	350.00		X 350.00	/
1	Boot edge weatherstrip	Deformed	482.00		X 482.00	nn
1	Rear RHS Taillamp	Damaged	1100.00		X 1100.00	/
1	Rear end panel	Dented	850.00		X 850.00	/
1	Rear end panel top garnish	Deformed	315.00		315.00	126.29
1	Rear Bumper	Deformed	1980.00		1980.00	1676.05
2	Rear Bumper side retainer @ \$68.00	Necessary	136.00		136.00	-
1	Rear Bumper LH Chrome moulding	Necessary	125.00		125.00	89.86
1	Rear Bumper RH Chrome moulding	Necessary	125.00		125.00	89.86
1	Rear Bumper Centre Chrome moulding	Necessary	225.00		225.00	/
1	Rear Bumper lower garnish	Deformed	450.00		450.00	208.27
1	Rear Reinforcement frame	Bent	780.00		780.00	624.89
2	Rear Reinforcement Bracket @\$220	Bent	440.00		X 440.00	nn
						3468.85
		less	10%	10333.00	10%	10333.00
				1033.30		1033.30
				9299.70		9299.70
						3067.97
<u>SPECIAL NETT ITEMS</u>						
4	Reverse sensors @\$225	Damaged	900.00		900.00	450
1	Rear end panel sealant	Necessary	100.00		80.00	x nn
1	Rear end panel top garnish clips	Necessary	60.00		40.00	/
	TOTAL PARTS		10359.70		10319.70	

S K AUTO CONSULTANTS

Our Reference TP/018/0479SK
Vehicle No. SCE 3638 D

Page No. 4

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	OUR ASSESSMENT (S\$)
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1400.00	1200.00
2	To supply paint materials, expandable items & putty, respray paint on parts replaced and repaired areas	1000.00	800.00
3	To remove boot compartment fittings, garnish, trims etc so as to facilitate repairs and refix/replace the same	250.00	180.00 X
4	To remove and re-fix wiring and check all electrical components at damaged areas for proper function	200.00	150.00
5	To clear fault code with Mercedes Benz diagnostic computer and reset to specification	350.00	300.00
6	To remove and replace reverse sensors and check for proper function	120.00	80.00
7	To provide anti-rust treatment on affected areas	250.00	180.00 X
	Labour Total :	3570.00	2890.00
	TOTAL (PARTS & LABOUR):	13929.7	13209.70
Note: (For Lump Sum Repair) The workshop has agreed to undertake the repair on a Lump Sum Basis, and/or the use of ex stock/reconditioned parts whichever is possible (having taken into consideration to repair instead of replacements). The final adjusted Lump Sum contract amount is S\$10,600/-			


S. Kumanan
Motor Surveyor

4527.97
20%: 3600

...CLAIM SUBFOLDER...(Pending for Survey Report)

Reinspection






































CLAIM SUBFOLDER TRACKING



















































Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 Jul 2018		31 Jul 2018 15:51 Edit Adj Rpt	S\$3,600.00 Edit Estimates	S\$3,600.00 View Rpt		Pending for Survey Report Cancel Case





































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	Loh Boon Tan , ID: S0340184G								
Main Claimant:	YEO KIM ENG , ID: S0116469D								
Vehicle Reg. No.:	SCE3638D	Date of Loss:	27/07/2018 18:00 - :59 [44 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 565906	Policy/Cover Note No.:	D27816701QMX (Comprehensive) Coverage: 01/02/2018 - 31/01/2019						
Vehicle Reg. No. (Insured):	SJT7818M	Policy No. (Claimant):							
		Excess:							
Repairer:	Motor Intel Automo Pte Ltd (HQ) Bartley Biz Centre, 13 Kaki Bukit Road 4, #01-20, 417807 Kaki Bukit - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 14/09/2018]								
Driver/Custodian (Insured):	Loh Boon Tan (77 / Male), NRIC: S0340184G								
Adj Asg. Remarks:	SJE Disagree Please appoint LKK and contact Wilson (HP: 8838 3318); Tinie (Tel: 6281 0087). Liability not clear								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• MSIG_SG (12/09/2018): Report Send Back Alerts - SCE3638D (TP)									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SCE3638D (565906)
[SJT7818M]
TP
YEO KIM ENG
Jul 27 2018 6:00PM
[Loh Boon Tan]
Motor Intel Automo Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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111	07/08/18 11:13	Photo After Spray		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
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2	31/07/18 09:21	Third Party Accident Report		<input type="checkbox"/>
3	31/07/18 09:21	PRI		<input type="checkbox"/>
4	31/07/18 09:22	OI ACCIDENT REPORT		<input type="checkbox"/>
5	11/09/18 08:18	LOD, TP E-FILE REPORT, GIA SEARCH RECEIPTS, LTA SEARCH RECEIPT, REPAIR BILL, SURVEY BILL, SURVEY REPORT, SURVEY PHOTOS, RENTAL BILL, RENTAL AGREEMENT, TOWING RECEIPT		<input type="checkbox"/>
6	14/09/18 09:25	OI PHOTO 1		<input checked="" type="checkbox"/>
7	14/09/18 09:25	OI PHOTO 2		<input checked="" type="checkbox"/>
8	14/09/18 09:25	OI PHOTO 3		<input checked="" type="checkbox"/>
9	14/09/18 09:25	OI PHOTO 4		<input checked="" type="checkbox"/>
10	14/09/18 09:25	OI PHOTO 5		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/11/18 16:25	PRS Invoice		<input type="checkbox"/>
2	05/11/18 16:25	Colour Photo		<input type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18013911/GVBE2-1

Date: 05/11/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: D27816701QMX

Claimant Vehicle
No : SCE3638D

Insured Vehicle No : SJT7818M

Date of Loss: 27/07/2018

Nature of Claim: TP

Claim No: 565906

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SCE3638D

Make & Model: MERCEDES-BENZ C180, 1.6 (A)

Engine No: 27491030218630

Reg. Date: 13/11/2014 (Man. Year: 2014)

Chassis No: WDD2050402R008506

Colour: Silver

Odometer: 88373 km

Engine Capacity: 1595 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17

Rear Tyre Size: 225/50 R17

Front Left Side: Pirelli 6 mm

Rear Left Side: Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,359.70	3,557.96	6,801.74	65.66
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,570.00	970.00	2,600.00	72.83
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,929.70	4,527.96	9,401.74	67.49
Approved Total (Overridden) (S\$)		3,600.00		
(S\$)	13,929.70	3,600.00	10,329.70	74.16
+ GST 7.00/7.00% (S\$)	975.08	252.00	723.08	74.16
Nett Amount (S\$)	14,904.78	3,852.00	11,052.78	74.16

INSPECTION

Date of Assignment: 31/07/2018

Date Inspected: 26/09/2018 Inspected At:

Motor Intel Automo Pte Ltd (HQ)
Bartley Biz Centre, 13 Kakai Bukit Road
4, #01-20
Singapore 417807

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Nov 2018)
Parts:	143	MERCEDES-BENZ C180 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SCE3638D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID *DENTED AT LOWER EDGE	Repaired	2,452.00 FL	*- FL
2	1		*BOOTLID MERCEDES BADGE	Replaced	112.00 FL	*46.63 FL
3	1		*BOOTLID C180 EMBLEM	Replaced	88.00 FL	*88.00 FL
4	1		*BOOTLID C&C EMBLEM	Replaced	98.00 FL	*98.00 FL
5	1		*BOOTLID INNER LOCK	Not Necessary	225.00 FL	*- FL
6	1		*BOOTLID LOWER LOCK	Not Necessary	350.00 FL	*- FL
7	1		*BOOT EDGE WEATHERSTRIP	Not Necessary	482.00 FL	*- FL
8	1		*REAR RHS TAILLAMP	Not Necessary	1,100.00 FL	*- FL
9	1		*REAR END PANEL	Not Necessary	850.00 FL	*- FL
10	1		*REAR END PANEL TOP GARNISH	Replaced	315.00 FL	*126.29 FL
11	1		*REAR BUMPER	Replaced	1,980.00 FL	*1,676.05 FL
12	2		*REAR BUMPER SIDE RETAINER	Replaced	136.00 FL	*136.00 FL
13	1		*REAR BUMPER LH CHROME MOULDING	Replaced	125.00 FL	*89.86 FL
14	1		*REAR BUMPER RH CHROME MOULDING	Replaced	125.00 FL	*89.86 FL
15	1		*REAR BUMPER CENTRE CHROME MOULDING	Replaced	225.00 FL	*225.00 FL
16	1		*REAR BUMPER LOWER GARNISH	Replaced	450.00 FL	*208.27 FL
17	1		*REAR REINFORCEMENT FRAME	Replaced	780.00 FL	*624.89 FL
18	2		*REAR REINFORCEMENT BRACKET	Not Necessary	440.00 FL	*- FL
19	4		*REVERSE SENSORS	Replaced	900.00 FS	*450.00 FS
20	1		*REAR END PANEL SEALANT	Not Necessary	100.00 FS	*- FS
21	1		*REAR END PANEL TOP GARNISH CLIPS	Replaced	60.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	11,393.00	3,898.85
- List Item Discount on L Items 10.00/10.00% (\$\$)	1,033.30	340.89
Total Parts (\$\$)	10,359.70	3,557.96

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; REPLACE DAMAGED PARTS AND COMPONENTS	New	1,400.00	400.00
2	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED AND REPAIRED AREAS	New	1,000.00	400.00
3	TO REMOVE BOOT COMPARTMENT FITTINGS, GARNISH, TRIMS ETC SO AS TO FACILITATE REPAIRS AND REFIX / REPLACE THE SAME	New	250.00	0.00
4	TO REMOVE AND RE-FIX WIRING ANC CHECK ALL ELECTRICAL COMPONENTS AT DAMAGED AREAS FOR PROPER FUNCTION	New	200.00	30.00
5	TO CLEAR FAULT CODE WITH MERCEDES BENZ DIAGNOSTIC COMPUTER AND RESET TO SPECIFICATION	New	350.00	100.00
6	TO REMOVE AND REPLACE REVERSE SENSORS AND CHECK FOR PROPER FUNCTION	New	120.00	40.00
7	TO PROVIDE ANTI-RUST TREATMENT ON AFFECTED AREAS	New	250.00	0.00
Gross Labour Cost (S\$)			3,570.00	970.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >