



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18016611/Nsb			
73 BRAS BASAH ROAD			
#05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			
Date: 12-09-2018		Code: INC4	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLW 2707T	Veh. Inspected	SHB 1163B
Policy No.	5097022631	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/09/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	07/09/2018	Inspection Date	11/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

TP Claims against NTUC Income: Follow-Through Survey

Date : 09/01/2019

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1010503-003	SMRT TAXIS PTE LTD	SHB 11638	SLW 2707T	7/9/2018	9:00	\$ 11,623.68	\$ 6,800.00
2								
3								
4								

eBaoTech

Hello, NAC_PAYA_UBI_800601

General Claim

[Change Language](#)[Change Password](#)[Log Out](#)

Policy Query

Policy No. Date of Accident
Vehicle No.(For Motor) Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5097022631		HDT SINGAPORE HOLDING PTE LTD	201303684R	GFT	drive PREMIUM	SLW2707T	SLW2707T	05/02/2018	

Shirley Hiew (LKK Auto)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
<YeoPohsuan@smrt.com.sg>
Sent: Tuesday, 8 January 2019 4:46 PM
To: Naz (LKKAuto)
Cc: SUR; Shirley Hiew (LKK Auto)
Subject: RE: SHB 1163B Finalization

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

From: Naz (LKKAuto) [mailto:Naz@lkkauto.com]
Sent: Tuesday, 8 January 2019 4:25 PM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Cc: SUR; Shirley Hiew (LKK Auto)
Subject: Re: SHB 1163B Finalization

Dear Ms Yeo,

Amended finalized Lump Sum Repair \$6800.00 / 6 Days.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>
Sent: Friday, 28 December 2018 5:34 PM
To: Naz (LKKAUTO)
Cc: SUR; CS A Team
Subject: SHB1163B

Hi Naz,

Attached herewith the repair estimate of SHB 1163B having Case No: TAX/09/18/2021.

There is no change to the approved amount of \$6,800 @ 6 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Ms Lee,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Sent: Friday, 28 December 2018 5:34 PM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: Scan Data from FX-D421D6

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/09/2018 11:07
Date Of Accident	07/09/2018 09:00
Exact Location Of Accident	JUNCTION OF REPUBLIC BLVD TWD REPUBLIC AVE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB1163B
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-800000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	NORHIDHAM BIN MOHD NORDDIN
NRIC No	S7535415J
Date Of Birth	22/11/1975
Occupation	OUTDOOR
Date Of Driving Pass	12/03/1997
Driving Experience	21 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	6
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG REPUBLIC BOULEVARD AT THE LEFT LANE. UPON REACHING THE TRAFFIC JUNCTION TOWARDS REPUBLIC AVE, THE TRAFFIC LIGHT TURNED TO GREEN IN MY FAVOUR, THUS I CONTINUE PROCEEDED STRAIGHT. SUDDENLY THE VEHICLE SLW2707T FROM THE OPPOSITE DIRECTION LANE (REPUBLIC AVE) DIDN'T STOPPED AND MAKING A RIGHT TURN. AS A RESULT, ITS LEFT PORTION COLLIDED WITH THE FRONT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO LARGE
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLW2707T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	PATRICK YEO YUEN YEOW
NRIC/Passport Number	S1402918D
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

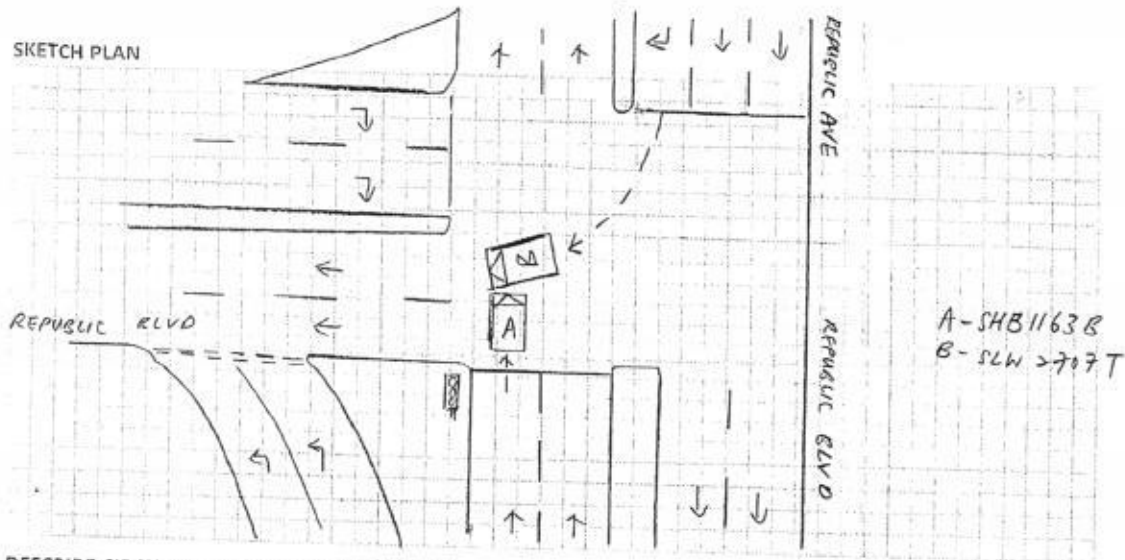


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 7th September 2018

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

I/We declare the foregoing particulars are true in every respect.



Ch 7/9/2018

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

[> Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details

Vehicle No. :	SHB1163B
Vehicle Type :	H10 - Public Transport Taxi (Motor Car)
Vehicle Attachment 1 :	Air-Con (Taxi)
Vehicle Scheme :	Taxi (Company)
Vehicle Make :	TOYOTA
Vehicle Model :	PRIUS TAXI (SMRT)
Chassis No. :	JTDKN36U805741926
Propellant :	Petrol-Electric
Engine No. :	2ZR5909208
Motor No. :	3JM6017767
Engine Capacity :	1798 cc
Power Rating :	60.0 kW
Maximum Power Output :	100.0 kW (134 bhp)
Maximum Laden Weight :	1805 kg
Unladen Weight :	1370 kg
Year Of Manufacture :	2014
Original Registration Date :	07 May 2014
Lifespan Expiry Date :	06 May 2022
COE Category :	A - Car up to 1600cc & 97kW (130bhp)
PQP Paid :	\$60,414.00
COE Expiry Date :	06 May 2022
Road Tax Expiry Date :	06 May 2019
PARF Eligibility Expiry Date :	06 May 2022
Inspection Due Date :	06 May 2019
Intended Transfer Date :	11 Jan 2019
CO2 Emission :	92.00 (g/km)
CEV/VES Rebate Utilised Amount :	\$30,000.00
CO Emission :	-
HC Emission :	-
NOx Emission :	-
PM Emission :	-

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

Amount Payable

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

You may print this page for reference.

OK

Print

SMRT Accident Taxi Repair Estimates

Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre

Reg. No. : SHB 1163B Ref. No. TAX 9 / 18 / 2021

Make / Model : TOYOTA PRIUS Reg. Date : 07/05/2014

Name of Driver : NORHIDHAM BIN MOHD NORDDIN

Date/Time of Accident : 07/09/2018 09:00

Surveyor is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

Taxi is Towed Back ? YES / NO

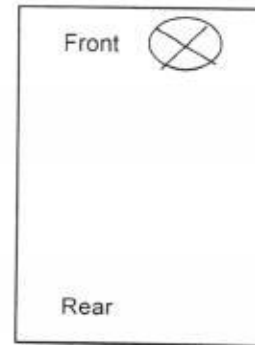
Replacement Taxi Issued ? YES / NO

Accident Repair Job Card No. : 24097845

Special Instruction to ARC, if any :

Signed : _____ Date : _____

The damages on the Taxi are as indicated in the following diagram :



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U805741926 Mileage : _____

Date Prepared : _____ Repair Completed date/time: _____

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ <u>1,014.00</u>	\$ _____
Total Spray Painting Charges :	\$ <u>1,116.00</u>	\$ _____
Total Material Charges :	\$ <u>4,446.10</u>	\$ _____
Other Charges :	\$ <u>730.00</u>	\$ _____
TOTAL :	\$ <u>7,306.10</u>	\$ _____ ()
No. of Repair Days :	[<u>6</u>]	[<u>6</u>]
Signature :	Prepared by: <u>FOO</u> 08/09/2018 11:58	Adjusted by: _____

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. _____ Invoice No. _____ Invoice Date _____

Signed : _____ Date : _____

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	1014.00	600
Total Labour	\$ 1,014.00	\$

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	378.00	200
TO RESPRAY FRONT BUMPER LOWER GRILLE	180.00	? / 80 X
TO RESPRAY FRONT SUPPORT PANEL	180.00	? / 80 X
TO RESPRAY FRONT FENDER LH	378.00	200
Total Spray Painting & Panel Beating	\$ 1,116.00	\$

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20
TO REMOVE AND REFIT WIRE HARDESS	250.00	0? XNN
TO WASH AND VACUUM	60.00	XNN
TO TOP UP A/C GAS	120.00	✓ 20 ?
TO REMOVE & REFIX FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER	120.00	? / 50
TO REPLACE SUNDRY PARTS	100.00	XNN
Total Other Costs	\$ 730.00	\$

Reservation No : _____

Page (1)

To be completed by Service Advisor, ARC							Surveyor Adj
Part Number	Parts Description	Qty	List Price (\$)	Discount (%)	Final Price (\$)	Repair (R) Replace (I)	Not given (x) Repair (R) Replace (I)
52119-47930	BUMPER FRT	1	482.00	25%	361.50	/	/ CRA
52161-16010	BUMPER CLIPS	10	1.61	25%	12.07	12.08	/ NCL
52611-47080	BUMPER ENERGY ABSORBER FRT	1	78.80	25%	59.10	/	/ DEF
52021-47023	BUMPER REINFORCEMENT FRT	1	498.40	25%	373.80	✓ /	? / DEF
57014-47030	ARM SUB-ASSY, FR BUMPER LH	1	250.40	25%	187.80	/	/ BT
57013-47030	ARM SUB-ASSY, FR BUMPER RH	1	250.40	25%	187.80	/	? / BT
52114-47140	FRONT NUMBER PLATE GARNISH	1	110.40	25%	82.80	✓ /	? / CRK
	NUMBER PLATE	1	15.00	0%	15.00	/	/ DD
	NUMBER PLATE FRAME	1	12.00	0%	12.00	/	/ CRA
52128-47903	COVER, FR BUMPER HOLE LH	1	18.50	25%	13.88	/	? / CRA
52127-47903	COVER, FR BUMPER HOLE RH	1	18.50	25%	13.88	/	? / MIS
52116-47040	BUMPER SUPPORT F/LH	1	76.40	25%	57.30	/	? X SUL
52115-47040	BUMPER SUPPORT F/RH	1	76.40	25%	57.30	/	? X SUL
53102-47020	BUMPER GRILLE SUB-ASSY, LOWER	1	311.10	25%	233.33	/	/ DEF
81210-12230	FOG LAMP RH	1	295.20	10%	265.68	/	? / CRA
81220-12230	FOG LAMP LH	1	280.10	10%	252.09	/	? / CRA
53111-47040	GRILLE, RADIATOR	1	310.60	25%	232.95	/	? / DD
75310-47010	EMBLEM FRONT	1	86.50	25%	64.87	64.88	/ NCL
76851-47020	BUMPER LIP FRT	1	139.60	25%	104.70	/	/ DD
52618-47050	BUMPER FRT ABSORBER LOWER	1	127.70	25%	95.78	✓ /	? / BT
82113-47180	WIRE, ENGINE ROOM, NO.3	1	242.00	10%	217.80	/	? X SUL
53201-47902	SUPPORT SUB-ASSY	1	1460.40	25%	1095.30	/	? / BT
81170-47500	HEAD LAMP LH	1	945.20	10%	850.68	/	/ CRA
53802-47050	FENDER FRT/LH	1	723.40	25%	542.55	/	X R
75374-47051	NAME PLATE (HYBRID)	1	51.90	25%	38.92	/	/ NCL
53876-47030	FENDER LINER FRT/LH	1	171.70	25%	128.77	/	/ TURN
TOTAL MATERIALS LUMP SUM 20% is subject to final approval from Insurance Company					\$	4,446.10	

Acknowledged by Repairer
Signature:
Date:

FR-AS-ARC-02 Rev 6

NAZ LKK
11/1/18 1070
LIS
3 DAYS
AFTER REPAIR PHOTO

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/09/18/2001	Date of Collection	/ /
Vehicle No	SUB 1163 B	Date of Request	13/09/2018
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (if any)	43


S/N	Part Number	Part Description	Quantity	Unit Price
		ARM SUB ASSY, FRONT BUMPER RH	1pc	/ BT
		FRONT LICENSE PLATE GARNISH	1pc	/ CRA
		COVER, FRONT BUMPER HOLE LH	1pc	/ CRA
		COVER, FRONT BUMPER HOLE RH	1pc	MISSING
		FOG LAMP RH	1pc	/ CRA
		FOG LAMP LH	1pc	/ CRA

<<<Please submit photographs for damaged parts>>>

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

 14/9/18
 Signature of person making this declaration
 [to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/09/18/2021	Date of Collection	1 / 1
Vehicle No	SHB 1163 B	Date of Request	13/09/2018
Vehicle Model	TOYOTA PAULS	Number of Days to extend (if any)	43

S/N	Part Number	Part Description	Quantity	Unit Price
		GRILLE RADIATOR	1pc	✓ DD
		BUMPER FRONT ABSORBER LOWER	1pc	✓ BT
		SUPPORT SUB ASSY	1pc	✓ BT
		FRONT FENDER LINER PAD LH	1pc	MISSING
		FRONT BUMPER GRILLE NO.2	1pc	✓ CEA
		AIR- COND CONDENSER	1pc	✓ BT

<<<Please submit photographs for damaged parts>>>

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Signature of person making this declaration
[to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

952/4

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/09/18/2021	Date of Collection	/ /
Vehicle No	SIB 1163 B	Date of Request	13/09/2018
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	# 3

S/N	Part Number	Part Description	Quantity	Unit Price
		RADIATOR ASSY	1pc	85
		RADIATOR ASSY UPPER	1pc	85
		Labour TO Remove & REPLACE SUPPORT PANEL		\$350 50
		Labour TO conduct RADIATOR PRESSURE TEST		\$180 30
		Labour TO top up AIR-COND GAS		\$120 20
		Labour TO Remove & RETEX RADIATOR, AIR-COND CONDENSER		\$120 50

<<<Please submit photographs for damaged parts>>>

I, (Name) _____
 (Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
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Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX/09/18/2001	Date of Collection :	1 1
Vehicle No	SHB 1163 B	Date of Request	13/09/2008
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	43

S/N	Part Number	Part Description	Quantity	Unit Price
		RADIATOR COOLANT	4L	/ n/c
		TO Request ADDITIONAL REPAIR PARTS		/

<<<Please submit photographs for damaged parts>>>

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that: - Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
Signature of person making this declaration
[to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC/ Reservation / Number
Photo Submitted	YES / NO	Date of submission

Pg 4/4

Section A - Accident Details

Registration Number	SHB1163B
Case Reference Number	TAX/09/18/2021
Registration Date	07/05/14
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	NORHIDHAM BIN MOHD NORDDIN
Type of Accident	Head To Side
Accident Date and Time	07/09/18 9:00 AM
Accident Reported Date and Time	07/09/18 10:55 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24097845
Special Instruction to ARC, if any	
Prepared Date and Time	14/10/18 11:54 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,364.00	\$650.00
Total Spray Cost	\$1,116.00	\$400.00
Total Spare Part Cost	\$8,233.68	\$7,358.76
Total Other Cost	\$910.00	(\$1,608.76)
TOTAL COST	\$11,623.68	\$6,800 (L/S)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	10.0	6.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / NTUC
ARC / Surveyor Sign Off Date		
Signature	<input type="checkbox"/>	<input type="checkbox"/>
Remarks	Initial = 6 days Request number of days to extend 4 days	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 80 Woodlands Industrial Park E4, Singapore 757705
 FAX Number : 63655592
 Estimator Telephone Number : 64662623
 Accident Reporting Number : 68662672

Date Generated : 26/12/2018

User ID : PohSuan

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1812-0377	Invoice Number	
Quotation Date	17.12.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT PORTION	\$1,014.00	\$600.00
TO REPLACE FRONT SUPPORT PANEL	\$350.00	\$50.00
Total Labour	\$1,364.00	\$650.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT BUMPER LOWER GRILLE	\$180.00	\$0.00
TO RESPRAY FRONT SUPPORT PANEL	\$180.00	\$0.00
TO RESPRAY FRONT FENDER LH	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$1,116.00	\$400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO REMOVE AND REFIT WIRE HARDESS	\$250.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO TOP UP A/C GAS	\$120.00	\$20.00
TO REMOVE & REFIT FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER	\$120.00	\$50.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Lump Sum Adjustment by Surveyor	\$0.00	(\$1,728.76)
TO CONDUCT RADIATOR PRESSURE CHECK	\$180.00	\$30.00
Total Other Costs	\$910.00	(\$1,608.76)

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6505517		52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	Replace
		52181-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace
		52611-47080	BUMPER ENERGY ABSORBER FRT	1.00	\$78.80	25.00	\$59.10	Replace	Replace
		52021-47023	BUMPER REINFORCEMENT FRT	1.00	\$498.40	25.00	\$373.80	Replace	Replace
			ARM SUB-ASSY, FR BUMPER LH	1.00	\$250.40	25.00	\$187.80	Replace	Replace
			NUMBER PLATE	1.00	\$15.00	0.00	\$15.00	Replace	Replace
			NUMBER PLATE FRAME	1.00	\$12.00	0.00	\$12.00	Replace	Replace
			BUMPER SUPPORT F/LH	0.00	\$76.40	25.00	\$0.00	Replace	Not Given
			BUMPER SUPPORT F/RH	0.00	\$76.40	25.00	\$0.00	Replace	Not Given



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
50 Woodlands Industrial Park E4, Singapore 757705
FAX Number: 63855552
Estimate Telephone Number: 6862623
Accident Reporting Number: 6862672

Date Generated: 26/12/2018

User ID: PehSuan

		BUMPER GRILLE SUB-ASSY, LOWER	1.00	\$311.10	25.00	\$233.33	Replace	Replace	✓
6505638	75310-47010	EMBLEM FRONT	1.00	\$86.50	25.00	\$64.88	Replace	Replace	✓
6505616	76851-47020	BUMPER LIP FRT	1.00	\$139.60	25.00	\$104.70	Replace	Replace	✓
		WIRE, ENGINE ROOM, NO.3	0.00	\$242.00	10.00	\$0.00	Replace	Not Given	X
6505436	81170-47500	HEAD LAMP LH	1.00	\$945.20	10.00	\$850.68	Replace	Replace	✓
		FENDER FRT/LH	1.00	\$723.40	25.00	\$0.00	Replace	Repair	✓
	75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	✓
		FENDER LINER FRT/LH	1.00	\$171.70	25.00	\$128.78	Replace	Replace	✓
Total				\$4,162.41		\$2,442.58			1421.30

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Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
			COOLANT	4.00	\$12.32	0.00	\$49.28	Replace	Replace
		G9010-47031	RADIATOR ASSY, UPPER	1.00	\$679.60	25.00	\$509.70	Replace	Replace
		16400-37230	RADIATOR ASSY	1.00	\$1,496.90	25.00	\$1,122.68	Replace	Replace
		88460-47150	A/C CONDENSER	1.00	\$1,181.90	25.00	\$886.43	Replace	Replace
		53113-47040	GRILLE RADIATOR LOWER NO.2	1.00	\$94.60	25.00	\$70.95	Replace	Replace
		53852-47020	FENDER LINER PAD, FR WHEEL, LH	1.00	\$49.30	25.00	\$36.98	Replace	Replace
			ARM SUB-ASSY, FR BUMPER RH	1.00	\$250.40	25.00	\$187.80	Replace	Replace
			BRACKET, FR BUMPER	1.00	\$110.40	25.00	\$82.80	Replace	Replace
			COVER, FR BUMPER HOLE LH	1.00	\$18.50	25.00	\$13.88	Replace	Replace
			COVER, FR BUMPER HOLE RH	1.00	\$18.50	25.00	\$13.88	Replace	Replace
6505439		81210-12230	FOG LAMP RH	1.00	\$295.20	10.00	\$265.68	Replace	Replace
6505438		81220-12230	FOG LAMP LH	1.00	\$280.10	10.00	\$252.09	Replace	Replace
6505573		53111-47040	GRILLE, RADIATOR	1.00	\$310.60	25.00	\$232.95	Replace	Replace
6505540		52618-47050	BUMPER FRT ABSORBER LOWER	1.00	\$127.70	25.00	\$95.78	Replace	Replace
		53201-47902	SUPPORT SUB-ASSY	1.00	\$1,460.40	25.00	\$1,095.30	Replace	Replace
Total					6,386.42		4,916.18		4916.18

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9094.78

7358.76
+ 650.00
+ 520.00

8528.76
- 202

6823.01

13990.28

45 \$6800/-

CONFIRMED LUMP SUM REPAIR \$6800.00 / 6 DAYS

NAZ LKLC



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18016611/Nsbs2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 11-01-2019
189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLW 2707T	Veh. Inspected	SHB 1163B
Policy No.	5097022631	Coverage (\$)	0.00
Claim No.	MT/1010503-003	Excess (\$)	0.00
Assign From		Assign Date	11/09/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U805741926	Colour	MAROON
Odometer	552121	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	FALKEN	5 mm
L/H Front Tyre	195/65R15	FALKEN	5 mm
R/H Rear Tyre	195/65R15	FALKEN	6 mm
L/H Rear Tyre	195/65R15	FALKEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT AND REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	07/09/2018	Inspection Date	11/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1163B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER FRT (DISC 25%)	CRACKED	482.00	361.50
10	BUMPER CLIPS @ \$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	BUMPER ENERGY ABSORBER FRT (DISC 25%)	DEFORMED	78.80	59.10
1	BUMPER REINFORCEMENT FRT (DISC 25%)	DEFORMED	498.40	373.80
1	ARM SUB-ASSY, FR BUMPER LH (DISC 25%)	BENT	250.40	187.80
1	BUMPER GRILLE SUB-ASSY, LOWER (DISC 25%)	DEFORMED	311.10	233.33
1	EMBLEM, FRONT (DISC 25%)	NECESSARY	86.50	64.88
1	BUMPER LIP FRT (DISC 25%)	DENTED	139.60	104.70
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.93
1	FENDER LINER FRT/LH (DISC 25%)	TORN	171.70	128.78
1	RADIATOR ASSY, UPPR (DISC 25%)	BENT	679.60	509.70
1	RADIATOR ASSY (DISC 25%)	BENT	1,496.90	1,122.68
1	A/C CONDENSER (DISC 25%)	BENT	1,181.90	886.43
1	GRILLE RADIATOR LOWER NO.2 (DISC 25%)	CRACKED	94.60	70.95
1	FENDER LINER PAD, FR WHEEL. LH (DISC 25%)	MISSING	49.30	36.98
1	AEM SUB-ASSY, FR BUMPER RH (DISC 25%)	BENT	250.40	187.80
1	BRACKET, FR BUMPER (DISC 25%)	CRACKED	110.40	82.80
1	COVER FR BUMPER HOLE LH (DISC 25%)	CRACKED	18.50	13.88
1	COVER, FR BUMPER HOLE RH (DISC 25%)	MISSING	18.50	13.88
1	GRILLE, RADIATOR (DISC 25%)	DENTED	310.60	232.95
1	BUMPER FRT ABSORBER LOWER (DISC 25%)	BENT	127.70	95.78
1	SUPPORT AUB-ASSY (DISC 25%)	BENT	1,460.40	1,095.30
1	HEAD LAMP LH (DISC 10%)	CRACKED	945.20	850.68
1	FOG LAMP RH (DISC 10%)	CRACKED	295.20	265.68
1	FOG LAMP LH (DISC 10%)	CRACKED	280.10	252.09
1	NUMBER PLATE (SN)	DENTED	15.00	15.00
1	NUMBER PLATE FRAME (SN)	CRACKED	12.00	12.00
4	COOLANT @ \$12.32 (SN)	NECESSARY	49.28	49.28
1	BUMPER SUPPORT F/LH	SERVICEABLE	76.40	-
1	BUMPER SUPPORT F/RH	SERVICEABLE	76.40	-

Report Ref No. NS/INC18016611/Nsbs2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	WIRE, ENGINE ROOM, NO. 3	SERVICEABLE	242.00	-
1	FENDER FRT/LH	TO REPAIR SEE LABOUR	723.40	-
			10,600.28	7,358.76
	LABOUR			
	PANEL BEATING & BDOYWORK. INCLUSIVE OF THE REPAIR OF FENDER FRT/LH.		1,364.00	650.00
	SPRAY PAINT.		1,116.00	400.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO REMOVE AND REFIT WIRE HARDESS.	NOT NECESSARY	250.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO TOP UP A/C GAS.		120.00	20.00
	TO REMOVE & REFIX FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER.		120.00	50.00
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO CONDUCT RADIATOR PRESSURE CHECK.		180.00	30.00
			3,390.00	1,170.00
	GRAND TOTAL		13,990.28	8,528.76
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			6,800.00

Report Ref No. NS/INC18016611/Nsbs2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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