

## Asher Sng (LKKAUTO)

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 27 March 2019 10:31 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] SJX7717A (Pre-inspection) / Your vehicle : SLH644H Our Ref: 18/18/18/VP05/020894 [External General]

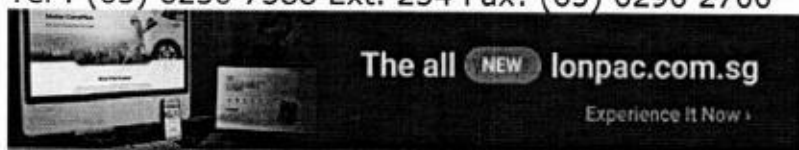
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

## Lonpac External - General

Dear Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Monday, 25 March, 2019 5:08 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG  
**Subject:** [MANDATE REQUEST] RE: SJX7717A (Pre-inspection) / Your vehicle : SLH644H Our Ref: 18/18/18/VP05/020894

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 11/09/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to repairer **VISION AUTOWORK PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 43,067.09	\$ 18,190.00

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)

**Sent:** Monday, 18 February 2019 10:47 AM

**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: SJX7717A (Pre-inspection) / Your vehicle : SLH644H Our Ref: 18/18/18/VP05/020894

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP MARKED ESTIMATE
- PRELIMINARY ADVISE

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

2. Loss of Rental (10days x \$180)	\$ 1,800.00	\$ 1,600.00 (10days x \$160)
3. LTA/GIA Search Fee	\$ 14.90	\$ 7.45
<b>Total</b>	<b>\$ 44,881.99</b>	<b><u>\$ 19,797.45</u></b>

\*\*12 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please**



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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Sent:** Wednesday, 12 September 2018 9:00 AM  
**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: SJX7717A (Pre-inspection) / Your vehicle : SLH644H Our Ref: 18/18/18/VP05/020894

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Tuesday, 11 September, 2018 7:33 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A; Asher Sng (LKKAUTO)  
**Subject:** RE: SJX7717A (Pre-inspection) / Your vehicle : SLH644H Our Ref: 18/18/18/VP05/020894

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJX 7717A at M/s Vision Autowork Pte Ltd.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,  
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 11 September 2018 9:14 AM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJX7717A (Pre-inspection) / Your vehicle : SLH644H Our Ref: 18/18/18/VP05/020894

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Monday, 10 September 2018 5:47 PM

**To:** Vision Autowork <[visionautowork@gmail.com](mailto:visionautowork@gmail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>;  
[assignments@lkkauto.com](mailto:assignments@lkkauto.com); catherine <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: SJX7717A (Pre-inspection) / Your vehicle : SLH644H Our Ref: 18/18/18/VP05/020894

Without Prejudice

Save as to Costs

Dear Michelle

Please liaise with LKK AutoConsultants Pte Ltd for survey. You may choose one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	

8	Kenneth Kong	
9	Muhammad Nazril Bin Abdullah	
10	Sathya Sai Kathirrasen	

Dear Catherine/Nivitha

Please liaise with workshop for TP survey.

Regards,  
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

**From:** Vision Autowork [<mailto:visionautowork@gmail.com>]  
**Sent:** Monday, 10 September, 2018 3:09 PM  
**To:** MT\_Claim\_SG; GERALD POH WEE BIN; ericwoo  
**Subject:** SJX7717A (Pre-inspection) / Your vehicle : SLH644H

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.  
Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**\*\* PLEASE ADVISE THE ABOVE CASE LIABILITY \*\***

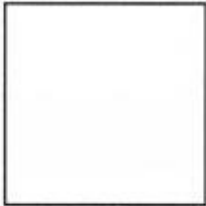
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Thank You

Yours faithfully,

Michelle  
Hp: 9856 4815

8 Kaki Bukit Avenue 4,  
#08-09, Premier @ Kaki Bukit,  
Singapore 415875  
Tel: 6341 6789  
Fax: 6341 6778



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

**VISION AUTOWORK PTE. LTD.**

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875

Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No. : 201500371E

Letter of Demand

Re : Accident involving my vehicle no. SJX7717A and vehicle no. SLH644H on 08/09/2015 at 12:20 HRS PM/AM along PIE towards Changi (Before Lornie Road Exit)

We refer to the above matter.

Attached copies of the following for your kind perusal :

Vehicle Repair cost / Excess	\$ 18190.00
Vehicle Rental Fee for <u>10</u> days @ \$ <u>180.00</u> per day	\$ 1800.00
Loss of use for <u>—</u> days @ \$ <u>—</u> per day	\$ —
Police search fee/police report fee/LTA search fees	\$ 14.90
Others	\$ —
Total :	\$ 20004.90

Yours faithfully,

*ABBY*



ABBY

HP : 9856 4815

E-mail: visionautowork@gmail.com



**VISION AUTOWORK PTE. LTD.**

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875

Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No. : 201500371E

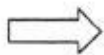
**Authorization To Act**

I, Rahmat Bin Taib ("the third party claimant") of  
BLK 159 Yung Ping Road #05-05 Singapore 610159  
(address), owner of SJX7717A (vehicle no.) hereby  
authorize Vision Autowork Pte. Ltd.  
("the workshop") to act for me with respect to my claim for repair  
costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SJX7717A that was damaged pursuant to the accident which  
occurred on 08/09/2018 (date) along PIE towards Changi  
(Before Lornie Road Exit) (location) involving  
vehicle no/s SLH644H  
("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 10 day of 09 (month) 20 18 (year)



Rahmat

Signed by "the third party claimant"

N



Signed by "the workshop"



# LONPAC INSURANCE BHD

CLAIM NO : 18/18/18/VP05/020894  
DATE : 15 APRIL 2019

## DISCHARGE VOUCHER

I/We, RAHMAT BIN TAIB confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner SLH 644H the sum of Singapore Dollars NINETEEN THOUSAND SEVEN HUNDRED NINETY SEVEN AND CENTS FORTY FIVE ONLY. (\$19,797.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SJX 7717A on 08/09/2018 along/at PIE TWDS CHANGI BEFORE LORNIE RD EXIT.

I/We hereby agree to indemnify and keep indemnify (GOH SIEW GEK /LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s VISION AUTOWORK PTE LTD.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Rahmat 19/04/19  
Signature of vehicle owner/Date

Rahmat Bin Taib 19/04/19  
Name of vehicle owner/Date

"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"

# VISION AUTOWORK PTE.LTD.

8 Kaki Bukit Ave 4,  
#08-09 Premier @ Kaki Bukit,  
Singapore 415875

Tel : 6341 6789

Fax : 6341 6778

ROC / GST REG NO.: 201500371E

Email : visionautowork@gmail.com

## TAX INVOICE

INVOICE No **TI V16761**

Date : 16.11.18

Vehicle Number : **SJX7717A**

### Bill To:

### LONPAC INSURANCE BHD

NO.100 BEACH ROAD  
#19-00 SHAW TOWER  
SINGAPORE 189702

	DESCRIPTION	AMOUNT
	Carry out lump sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 17,000.00
Sub Total		\$ 17,000.00
Add GST 7%		\$ 1,190.00
Total Amount		\$ 18,190.00

PAYMENT BY CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO  
' VISION AUTOWORK PTE.LTD. '

PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Issued By :

*Abby*



Co's stamp & Authorised Signature

# CARS FOR RENT (2016) PTE LTD

Mailing Address: 23 Kaki Bukit Ave 4, #03-01 Vicom Inspection Centre  
(South Wing), Singapore 415933  
Workshops: 8 Kaki Bukit Ave 4, #08-40/45/46 Premier@Kaki Bukit,  
Singapore 415875  
Co. Reg'n No.: 201609732N

Invoice #: E1809036  
Date: 21-09-18

Bill To:

Ship To:

1

Rahmat Bin Taib  
Apt Blk 159 Yung Ping Road #05-05  
Singapore 610159

Rahmat Bin Taib  
Apt Blk 159 Yung Ping Road #05-05  
Singapore 610159

Description

Amount

Job No.

Vehicle Rental for period 10.09.2018 to 20.09.2018  
(Billing for 10days x S\$180.00/day)  
(Vehicle: SJX7717A)

\$1,800.00

SLM94T

N-T

Your Order #: E15328

Terms: Net 30th after

GST:

\$0.00

COMMENT

CODE

RATE

GST

SALE AMOUNT

Total Inv Amt:

\$1,800.00

N-T

0%

\$0.00

\$1,800.00

Amount Applied:

\$0.00

SR

7%

\$0.00

\$0.00

Balance Due:

\$1,800.00

# CARS FOR RENT (2016) PTE LTD

5 Tanah Merah Kechil Road #17-05 S 46665  
Tel: 6789 5155 Fax: 67835155

(E809036)  
No: E 15328  
SIX 7717A  
(VISION)

ROC No: 201609732N

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULAR

Name: (as in I/C) RHIMAT BIN TUB  
NRIC/PASSPORT No: S1521528C  
Address (Res): 1105-05-01 610159

Name & Address of Employer \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_

Driving Licence No: \_\_\_\_\_ D/L Type: Local / International

Issue Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Tel: (O) \_\_\_\_\_ (R) \_\_\_\_\_ HP/PG \_\_\_\_\_

### ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) \_\_\_\_\_

NRIC/PASSPORT No: \_\_\_\_\_

Address (Res): \_\_\_\_\_

Driving Licence No: \_\_\_\_\_ D/L Type: Local / International

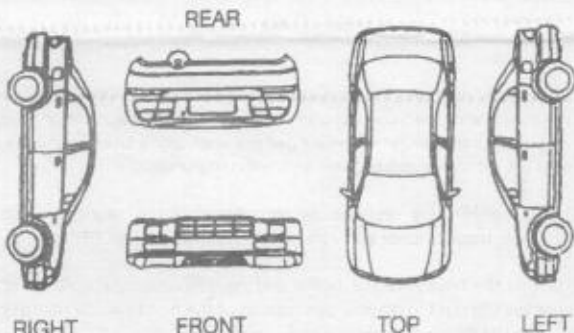
Issue Date: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp: \_\_\_\_\_

### VEHICLE CHECK LIST

D - DENTS  
S - SCRATCHES

INDICATE:  
A - ACCIDENTS



### ACCESSORIES CHECK

- |                                       |                                      |                                    |
|---------------------------------------|--------------------------------------|------------------------------------|
| <input type="checkbox"/> Ashtray      | <input type="checkbox"/> Cig Lighter | <input type="checkbox"/> S/Tyre    |
| <input type="checkbox"/> STD Tools    | <input type="checkbox"/> Jack        | <input type="checkbox"/> Hub Caps  |
| <input type="checkbox"/> Radio / Cass | <input type="checkbox"/> CD          | <input type="checkbox"/> Catridges |

Vehicle No: SLM94T Replace Veh No: \_\_\_\_\_

Mileage Out: \_\_\_\_\_ Mileage Out: \_\_\_\_\_

Make & Model: Hyundai Tucson Auto / Manual Group: \_\_\_\_\_

OUT : Date 10/9/18 Time: 10:35 am

HIRE/PERIOD EXPIRY: \_\_\_\_\_

COLLISION DAMAGE WAIVER Excess YES / NO

PERSONAL ACCIDENT INSURANCE YES / NO

### CHARGES

Daily 10 @ \$ 180 per day \$ 1800 00

Weekly @ \$ per week

Monthly @ \$ per month

Hours @ \$ per hour

Others @ \$

CDW @ \$ per day/month

PAI @ \$ per day/month

Delivery Service

SUB-TOTAL \$

### PETROL LEVEL

Out	E	1/4	1/2	3/4	F
In	E	1/4	1/2	3/4	F

### EXTENSION

Collection Service

Misc.

TOTAL CHARGES \$ 1800 00

Rented out by: \_\_\_\_\_

Hirer's Signature Rahmat

Addition Driver's Signature \_\_\_\_\_

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

### \* IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND /OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FILLING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>20/9/18</u>	<u>12:30pm</u>				<u>[Signature]</u>



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Sep 2018 / 10:27:48

Receipt Date/Time : 10 Sep 2018 / 10:27:48

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180910-000547

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLH644H				
As at 08 Sep 2018/12:20:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - SLH644H Enquiry Fee 20180910102720353562	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx0238	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Sep 2018 / 10:29:18

Receipt Date/Time : 10 Sep 2018 / 10:29:18

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-180910-000556

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJP3087C				
As at 08 Sep 2018/12:20:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - SJP3087C Enquiry Fee 20180910102824679835	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
		xxxxxxxxxxx0238	Credit Card: Visa/MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.