

INSURANCE

INS. CASE OWNER:

CC 4/EQ1801 6582, a/b39

LKK:

IDAC:

Surveyor:

XG2

DOE:

ASSIGNMENT

13/9/18

(Thurs.)

Date / Time:

10/11/18

Registered in Merimen:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

YP 527rm

Name of Insured:

DUPNIN ENGINEERING PTE

Insured Tel No.:

HP:

21/8/18

Excess Sec II : \$5

D.O.A.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Is driver the owner?

(YES ☒ NO ☐)

Nature of Accident:

If NO, Driver Name / Age:

KUPE SIEW KIRK

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES ☒ NO ☐ TP GIA REPORT: YES ☒ NO ☐

Insured Liability:

Final ? Yes / No

YK 2077L



INSRS:
WSP:
Tel:
Liability:
RMKS:

WBE
Prnddau



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

YK 2077L - X

YP 527rm - X

STAGE

DATE / PIC

Non-Reporting Ir (1st)

Non-Reporting Ir (2nd)

Non-Reporting Ir (Final)

Notification Ir (if non-pickup)

Call Of:

After call Ir to Of:

Documentation Check List: Handler Typist

Notification Ir (if non-pickup)

After call Ir to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LYA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

17/11/18

7:11

Spoken to OIP. He confirmed the main OIP

was correct but posted TP. OIP have

inquired.

11/4/19

Spoken to OI. She confirmed the main

agreed to settle and ensure NCD

corrected.

11/25/19

Spoken to OI. She confirmed the main

agreed to settle and ensure NCD

corrected.

26/7/19

File -> Jhu Per to close

PRELIMINARY ADVICE

Date/Time: 17/09/18

Sent By: 63

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5 2,680.00 (5 days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

22

Email ☒ Call ☐

Repair Cost:

\$5 2835.50

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5 840.00

(126 x 7 days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only ☐ LOU only ☒

LOR + LOU ☐

LOR + LO ☐

(Tick only one)

GIA/LTA Search

\$5 2.00

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Inc/pendent)

Legal Cost:

\$5

Total:

\$5 3677.50

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

\$5 3677.50

Name 1:

CONFIDENTIAL ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

Email ☐ Call ☐

1) Claim status: Manual/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$400.00

OK



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ18016582/ub3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 11-09-2018



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YP 5372M	Veh. Inspected	YK 2077L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/09/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	31/08/2018	Inspection Date
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD BLK C, 3RD FLOOR SINGAPORE 579701.	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Spark Car Care

ComfortDelGro Engineering Pte Ltd
205 Braddell Road S (579701)
Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Spare Parts

Vehicle No : YK2077L Case Owner : ROHANI
Make & Model : HINO XZU710R-HKFMS3 Year Manufacture : 2016
Chassis No : JHHUCS3H60K018316 Engine No : N04CUS29020
Sales Order : _____ Supplier : _____
Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposition By Surveyor
1	Front centre panel / <i>BUC</i>	1	\$ 390.00	/			
2	Front grille badge logo / <i>CRA</i>	1	\$ 50.00	/			
3	Front radiator grille Centre / <i>SCR</i>	1	\$ 450.00	/			
4	Front corner garnish LH X <i>NN</i>	1	\$ 260.00				
5	Front Grille Garnish / <i>CRA</i>	1	TBA				
6	LH Headlamp X <i>NN</i>	1	\$ 800.00				
7	Front windscreen / <i>CRA</i>	1	\$ 1,200.00	/			
8	Front windscreen moulding / <i>NEG</i>	1	TBA				
9	Front windscreen weatherstrip / <i>NEG</i>	1	TBA				
10	0						
11	0						
12	0						
13	0						
14	0						
15	0						
16	0						
17	0						
18	0						
19	0						
20	0						
21	0						
22	0						
23	0						
24	0						
25	0						
26	0						
27	0						
28	0						
29	0						
30	0						

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

2090

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Case Owner	:	<u>ROHANI</u>
Year of Manufacture	:	<u>2016</u>

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Nivitha (LKK Auto)

From: Justin Wong <justin.wong@eqinsurance.com.sg>
Sent: Monday, 10 September 2018 5:44 PM
To: assignments
Cc: SUR
Subject: RE: YK2077L (QBE) / YP5372M (EQ) _ DOA31.08.2018
Attachments: YK2077L _ Estimate.pdf; YK2077L _ SAS.PDF; OI GIA - YP5372M.PDF

Dear LKK,

Kindly assist with PRS and DS.

Thank you.

Regards,
Justin Wong
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: CDGE Braddell Private Cars Crash Repair Operation [mailto:braddell_operation@sparkcarcare.com]
Sent: Monday, September 10, 2018 5:09 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: CDGE Braddell Private Cars Crash Repair Counter <braddell_cr@sparkcarcare.com>; Denis Teo Chin Chye <denisteo@sparkcarcare.com>; CDGE Braddell Private Cars Crash Repair Operation <braddell_operation@sparkcarcare.com>
Subject: YK2077L (QBE) / YP5372M (EQ) _ DOA31.08.2018

Dear Sir / Madam

Please advice on the liability of the accident.

And to arrange for survey at CDGE, Braddell.

Andrew

Best Regards
External Business | ComfortDelGro Engineering Pte Ltd
Off: 6383 7656 (Ngo - Supervisor) / Off: 6383 8115 (William) / Off: 6383 7362 (Andrew)

9.04am @ 11/09/2018
vehicle not in
person @ Andrew

Fax: 6281 5767

www.SPARKcarcare.com

Hsiao Tong (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 8 July 2019 12:27 PM
To: Shu Pei (LKKAuto)
Cc: Admin A; Vic (LKKAuto); KKLau; Aileen Tan Lee Noi
Subject: Re: LOD AGAINST EQ/LKK - YK2077L & YP5372M DOA 31.08.2018

Importance: High

Without Prejudice

Dear Sir/Madam

Please review the matter and revert with your offer.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 15 April 2019 5:29 PM
To: Cecilia Lee Peng Geok
Cc: Admin A; Vic (LKKAuto)
Subject: FW: LOD AGAINST EQ/LKK - YK2077L & YP5372M DOA 31.08.2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/EQ118016582/Ghb3	Vic

To check availability of the case handler, you may contact the undersigned.

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 15 April 2019 5:04 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD AGAINST EQ/LKK - YK2077L & YP5372M DOA 31.08.2018

Without Prejudice

Dear Sir/Madam

Attached herewith our LOD dated 15/04/2019 for your attention and early settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 22 July 2019 11:31 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; KKLau; Aileen Tan Lee Noi
Subject: Re: LOD AGAINST EQ/LKK - YK2077L & YP5372M DOA 31.08.2018 LKK REF CC4/EQI18016582/Gpb3

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at \$3,677.50 for property damage only. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 13 July 2019 4:04 PM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Subject: RE: LOD AGAINST EQ/LKK - YK2077L & YP5372M DOA 31.08.2018 LKK REF CC4/EQI18016582/Gpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are prepared to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,835.50
2. Loss of Use (7days x \$120.00)	\$ 840.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 3,677.50</u>

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Tuesday, 9 July 2019 8:14 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: LOD AGAINST EQ/LKK - YK2077L & YP5372M DOA 31.08.2018 LKK REF CC4/EQI18016582/Gpb3

Without Prejudice

Dear Hsiao Tong

Subject to our client's acceptance, we propose:

1. Cost of Repair (w/GST)	\$ 2,835.50
2. Loss of Use (7 days x \$150.00)	\$ 1,050.00 (5+2, PRI notification sent on 10/9/19 & PRI conducted on 13/9)
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	\$ 3,887.00

Please revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 8 July 2019 5:31 PM

To: Cecilia Lee Peng Geok

Cc: Admin A; KKLau; Aileen Tan Lee Noi

Subject: RE: LOD AGAINST EQ/LKK - YK2077L & YP5372M DOA 31.08.2018 LKK REF CC4/EQI18016582/Gpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,835.50
2. Loss of Use (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
TOTAL	\$ 3,437.50

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Monday, 8 July 2019 1:35 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: LOD AGAINST EQ/LKK - YK2077L & YP5372M DOA 31.08.2018 LKK REF CC4/EQ18016582/Gpb3

Without Prejudice

Dear Cecilia,

We refer to your below email.

Please note that this matter is now handled by Ms Hsiao Tong and she will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vic@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Monday, 8 July, 2019 12:27 PM
To: Shu Pei (LKKAuto)
Cc: Admin A; Vic (LKKAuto); KKLau; Aileen Tan Lee Noi
Subject: Re: LOD AGAINST EQ/LKK - YK2077L & YP5372M DOA 31.08.2018
Importance: High

Without Prejudice

Dear Sir/Madam

Please review the matter and revert with your offer.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Monday, 15 April 2019 5:29 PM
To: Cecilia Lee Peng Geok
Cc: Admin A; Vic (LKKAuto)
Subject: FW: LOD AGAINST EQ/LKK - YK2077L & YP5372M DOA 31.08.2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/EQ118016582/Ghb3	Vic

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, 15 April 2019 5:04 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD AGAINST EQ/LKK - YK2077L & YP5372M DOA 31.08.2018

Without Prejudice

Dear Sir/Madam

Attached herewith our LOD dated 15/04/2019 for your attention and early settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

PTE/YK2077L/20180831/DS-CL
15/04/2019

M/s BQ Insurance Company Limited
5 Maxwell Road #17-00
Tower Block MND Complex
Singapore 069110
Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sirs

ACCIDENT ON 31/08/2018 INVOLVING YK2077L & YP5372M
ALONG 21 CHANGI NORTH

We are the authorised repair workshop for the owner of vehicle, YK2077L, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, YP5372M, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	2,835.50
2. Car Rental	-
3. 8.0 days Loss of Use @ \$200	1,600.00
4. Surveyor Fee	-
5. LTA Fee	-
6. TP/GIA Fee	2.00
7. Medical	-
8. Others	-

(E&OE) 4,437.50

We enclose the following documents to support the claims: -

- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair/Excess Bill | <input checked="" type="checkbox"/> Insurance Certificate |
| <input type="checkbox"/> Surveyor Report | <input checked="" type="checkbox"/> Power of Attorney |
| <input type="checkbox"/> Coloured Photographs | <input type="checkbox"/> Car Rental Bill |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input type="checkbox"/> Medical Bill |
| <input checked="" type="checkbox"/> GIA/TP Search | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully

Cecilia Lee

CDGE Claims Department

59 Loyang Drive S(508969)

DID: 6214 8354

FAX: 6214 1843

Email: cecilialee@sparkcarcare.com



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Brasell Road Singapore 579701
Mobile: +65 8383 8330
Facsimile: +65 8380 9755

Company Registration No: 190228800

Car Care Centres

Braddell
205 Braddell Road
Singapore 579701
Tel: 6383 8110

Loyang
59 Loyang Drive
Singapore 508969
Tel: 6214 8300

Pandan
45 Pandan Road
Singapore 609288
Tel: 6338 8778

Senoko
24 Senoko Loop
Singapore 758156
Tel: 6757 8780

Sin Ming
383 Sin Ming Drive
Singapore 575717
Tel: 6553 0400

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Tel: 6368 7388

Ubi
220 Ubi Road 3
Singapore 408649
Tel: 6848 5721

www.SPARKcarcare.com

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQI18016582/Ghb3

12 April 2019

DOLPHIN ENGINEERING PTE LTD

2 LOYANG WAY 4

SINGAPORE 507098

Attn: The Management

Dear Sir/Madam,

ACCIDENT INVOLVING YP5372M AND YK2077L ON 31/08/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from YK2077L against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA

Case Handler

DID: 6841 2360

FAX: 6741 4108

EMAIL: vicalpeh@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) YK2077L and (Third Party's Vehicle No.)
YP5372M on 31/08/2018 along 21, Changi North

Policy Nos: 8-V0016213-MVA

BY THIS POWER OF ATTORNEY, *I/We, Peter's Environmental Products & Services Pte Ltd *NRIC/Passport

No. 199204312N (Address)* 2 Buroh Crescent #03-18 Ace @ Buroh

S'pore 627546 / _____ a company

incorporate in Singapore and having its registered office at (Address)* _____

owner of Vehicle Registered No. YK2077L

_____ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a
company incorporated in Singapore and having its registered office at 205, Braddell Road

its agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf
to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. 8-V0016213-MVA taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney **shall in his absolute discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. To agree to any settlement at the absolute discretion of CDGE.

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF, *I/We have hereunto to set *my/our hand and seal this day 10 of the month of
November, Year Two Thousand - (2018)

Signed, Sealed & Delivered By



Customers Name:
NRIC No.:
Co's rubber Stamp

delete as appropriate. Insurance

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Tel: +65 6383 6180
Fax: +65 6280 9755
www.cdg.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
58 Luyang Drive Singapore 508969
45 Pandan Road Singapore 609286
183 Sin Ming Drive Singapore 575717
7 Sengul Kadut Way Singapore 726791
320 Lila Road Singapore 408649
www.SPARKcarcare.com

Tel: 6383 6110
Tel: 6214 8100
Tel: 6338 8778
Tel: 6553 0400
Tel: 6369 7309
Tel: 6848 5721



COMPANY REG. NO. 199506048W
Page: 1
GST REG. NO. M2-8921817

TAX INVOICE

8010325

EO INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00
SINGAPORE 069110

CONTACT NO: 62239433

VEHICLE NO
YK 2077L

MAKE
HINO

MODEL
XZU710R-HKFMS3

DATE OF REG
15.11.2016

CHASSIS CODE
JHHUCS3H60K018316

NO/DATE
91437519 10.04.2019

JOB NO.
305234315

ODOMETER READING

JOB TYPE

Description : TP - OBE - EO

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,550.00
Add GST @ 7.000 %	185.50
Total Invoice amount	2,835.50

Issued by : SIEWHWA 10.04.2019 16:21:24
Repair Type : CBSO/52/HT
Payment Type/Term : /

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY (NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-137688
Date of Request: 06/09/2018

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date 06/09/2018
Enquiry By Kristy Tay Siew Hwa
TP Vehicle No. YP5372M
Accident Date 31/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YP5372M	EQ Insurance Company Ltd	18/01/2018-17/01/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-137688
Date of Request: 06/09/2018

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date: 06/09/2018
Enquiry By: Kristy Tay Siew Hwa
TP Vehicle No: YP5372M
Accident Date: 31/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 13/08/2019

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YP 5372M (Insd Veh)	Your Ref. No. : DMCPHQ18-000133
	YK 2077L (TP Veh)	Our Ref. No. : CC4/EQ118016582/Gpb3q2
Date of Accident	31/8/2018	

Liability	100%	
Final Repair Cost	: \$ 2,835.50	
Loss of Use	: \$ 840.00	7 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	3,677.50	
Final Settlement Sum	: \$ 3,677.50	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 3,677.50
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ118016582/Gpb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 13-08-2019	
			Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YP 5372M	Veh. Inspected	YK 2077L	
Policy No.	DMCPHQ18-000133	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	JUSTIN	Assign Date	10/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	HINO XZU710R	c.c	4009	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JHHUCS3H60K018316	Colour	WHITE	
Odometer	70344	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	7.00 R16	BRIDGESTONE	6 mm	
L/H Front Tyre	7.00 R16	BRIDGESTONE	6 mm	
R/H Rear Tyre	7.00 R16 (D)	BRIDGESTONE	6/6 mm	
L/H Rear Tyre	7.00 R16 (D)	BRIDGESTONE	6/6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	31/08/2018	Inspection Date	13/09/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 205 BRADDELL ROAD BLK C, 3RD FLOOR SINGAPORE 579701.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YK 2077L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT CENTRE PANEL (WCP)	BUCKLED	390.00	390.00
1	FRONT GRILLE BADGE LOGO (WCP)	CRACKED	50.00	50.00
1	FRONT RADIATOR GRILLE CENTRE (WCP)	SCRATCHED	450.00	450.00
1	FRONT CORNER GARNISH LH (WCP)	NOT NECESSARY	260.00	-
1	FRONT GRILLE GARNISH (WCP) (NPA)	CRACKED	-	-
1	LH HEADLAMP (WCP)	NOT NECESSARY	800.00	-
1	FRONT WINDSCREEN (WCP)	CRACKED	1,200.00	1,200.00
1	FRONT WINDSCREEN MOULDING (WCP) (NPA)	NECESSARY	-	-
1	FRONT WINDSCREEN WEATHERSTRIP (WCP) (NPA)	NECESSARY	-	-
	COST PLUS 15%		472.50	313.50
			3,622.50	2,403.50
	<u>LABOUR</u>			
	TO PANEL BEAT ON RH FRT PILLAR ,REPLACE DAMAGE PARTS AND REALIGN AFFECTED AREAS.		500.00	400.00
	TO PUTTY ,RESPRAY FRT BUMPER ,RH FRT DOOR ,FLOOR PANEL AND AFFECTED AREAS.		600.00	400.00
	TO REMOVE/REFIT FRONT WINDSCREEN TO FACILITATE REPAIR.		100.00	100.00
	CHECK LIGHTING AND WIRING.		30.00	30.00
			1,230.00	930.00
	GRAND TOTAL		4,852.50	3,333.50
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,650.00

Report Ref No. CC4/EQI18016582/Gpb3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Thursday, 15 August 2019 2:21 PM
To: 'eqiprs@eqinsurance.com.sg'
Cc: 'chewht@lkkauto.com'
Subject: TP Direct Settlement - Accident Involving YP 5372M (OI) and YK 2077L (TP) on 31/08/2018
Attachments: LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933