Surveyor	REF CS GAI 1881 6577 / ASSIGNMENT (OTHER	1000	3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	*	
From (Person): Kelvyra No			ine 119/18/0 4-40P	m	
Estimated Cost:	Bill to:				
OD (TP)/WS/TP RES/OD R	ES / EVA / INV / MV 7 CS				
To Inspect Vehicle No:	SHD 3693P	Insured:	X F3 F F X B		
at Workshop m/s	Comfurt Delapo	Tel: 62	14 8398		
of	59 loyang Drive				
Policy No:	Claim N	o:			
Sum Insured	. Exces	5;			
Make of Veh:	MARKET MARKET	D.O.A	07/09/18		
(Client's Record) CA / REV / REP. / REV 24	(au)	1	2/09/2018 OBefore	1	
CA / REV / REP. / REV 24	HRS "	H.O.	D. Endorsement:		
8 a Aul	Date/Time: 507pm@11/a/18 Person Contacted: Mr-Lim Vehicl(IN) OUT				
Date/Time: 507pm@1114	Person Contacted: Mr	hi i venicie	111/001		
Date/Time: 507pm@1114		hi i Achicle	11.001		
Date/Time: 507pm@11/4 Date/Time Action/Instruction	(/) Estimate				
Date/Time: 507pm@1116 Date/Time Action/Instruction SHD 369	3p- (c3/Jer/80097	78/klig 3g.	DOA: 26/5/18		
Date/Time: 507pm@11/6 Date/Time: Action/Instruction SHD 369 SJX 17-8	3p- CC3 / Jer 180097 7y- CS / GAI 1800104	8/Kljg 3g.	DOA: 26/5/18 DOA: 13/02/18		
Date/Time: 507pm@11/6 Date/Time: Action/Instruction SHD 369 SJX 178 14/09/3 @ 14:32	3p- (c3/Jer/80097	8/Klig 3g. 8/Urd3nd Kelvyna vie	DOA: 26/5/18 DOA: 13/02/18 enal.		

V

.

TOTAL

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: TBA

Date: 14 September 2018

Our Ref: CS/GAI18016577/R1sd3

The Motor Claims Department Great American Insurance Company

Dear Sir/Madam,

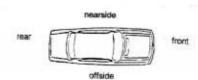
INITIAL INSPECTION REPORT OF VEHICLE NO. SHD 3693P .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 12/09/2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	1,139.04	•
Revised Estimate Amount	: SS	317.60	
"Check" Items Amount	: <u>S</u> \$		
Market Value	: <u>S</u> \$		
LTA Reimbursement Value	: <u>S\$</u>		
Nett Value	: <u>S</u> \$		

Description of Damage:

The vehicle sustained damages at the n/s rear portion.



Comments/ Present Status:

Damages Consistent. Repair days: 2 Days

Yours faithfully, Mohammed Rasul Automotive Assessor

Shirley Hiew (LKK Auto)

From:

Rasul (LKKAuto) < Rasul@lkkauto.com> Thursday, 20 September 2018 10:57 AM

Sent: To:

Lim Tien Siong

Cc:

Admin-D (LKKAuto); Admin A

Subject:

RE: SHD3693P - Finalize

Hi Lim,

Finalised amount of \$300.00 /2 days part by part confirmed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary.

From: Lim Tien Siong [mailto:limts@cdge.com.sg] Sent: Tuesday, 18 September, 2018 12:17 PM

To: Rasul (LKKAuto)

Cc: Admin-D (LKKAuto); Admin A Subject: Fw: SHD3693P - Finalize

Hi Rasul,

Please expedite. Low amount.

Thanks.

Best Regards, Lim Tien Siong Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd Off:62148398 / Fax:65468156

From: Lim Tien Siong

Sent: Thursday, 13 September 2018 3:32 PM

To: rasul@lkkauto.com

Cc:

Subject: SHD3693P - Finalize

Hi Rasul,

Finalize at PP \$ 300.00 and 02 repair days.

Rear Bumper Clips - Not Taken.

After paint

Best Regards, Lim Tien Siong Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd Off:62148398 / Fax:65468156

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Friday, 14 September 2018 2:32 PM

To:

'Ngian, Kelvyna'

Cc:

'SUR'; 'Nivitha (LKK Auto)'; ASSIGNMENTS@lkkauto.com

Subject:

RE: RE: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

Attachments:

SHD 3693P - Preli Advise.pdf

Dear Kelvyna,

Enclosed herewith preliminary advice of SHD 3693P.

Kindly provide us the claim reference no.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngian, Kelvyna [mailto:Kelvyna.Ngian@sg.gaig.com]

Sent: Tuesday, 11 September 2018 5:15 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; ASSIGNMENTS@lkkauto.com

Cc: 'SUR' <sur@lkkauto.com>

Subject: RE: RE: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

Importance: High

Hi Nivitha,

Please touch base with Cdge first on survey as they just send another email to us

Thanks

Kelvyna

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, September 11, 2018 5:09 PM

To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>; ASSIGNMENTS@lkkauto.com

Cc: 'SUR' <sur@lkkauto.com>

Subject: [External] RE: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

Nivitha (LKK Auto)

From:

Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Sent:

Tuesday, 11 September 2018 4:40 PM

To:

Nivitha (LKK Auto); 'Admin A'; "SUR"

Subject:

RE: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

Attachments:

img-910081501-0001.pdf

Hi team

TP survey

Thanks Kelvyna

From: Lim Tien Siong sent: Tuesday, September 11, 2018 3:56 PM
To: Ngian, Kelvyna <Kelvyna.Ngian@sg.gaig.com>

Subject: [External] Re: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

Hi Kelvyna,

LKK Auto Consultants.

Thanks.

Best Regards, Lim Tien Siong

Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd

Off:62148398 / Fax:65468156

From: Ngian, Kelvyna < <u>Kelvyna.Ngian@sg.gaig.com</u> > Sent: Tuesday, 11 September 2018 2:54:04 PM

To: Lim Tien Siong

Subject: RE: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

WITHOUT PREJUDICE

Dear Mr Lim

We append the following list of our panel surveyors for survey without prejudice:-

- AJAX Adjusters & Surveyors Pte Ltd
- 2. A-PAC Investigation Solutions Pte Ltd
- Priority Services
- RT Appraisal Pte Ltd
- LKK Auto Consultants
- JP KNIGHTS PTE LTD

Please advise

Thanks Kelvyna From: Lim Tien Siong

Sent: Monday, 10 September 2018 8:22 AM

To: kelvyna.ngian@sg.gaig.com Cc: generalClaims@sg.gaig.com

Subject: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

Hi Kelvyna,

Fyna. Thanks.

Best Regards, Lim Tien Siong Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd Off:62148398 / Fax:65468156

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RE: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18



Nivitha (LKK Auto) <admin-d@lkkauto.com>

Reply | ∨

Tue 11/9/2018 5:31 PM

To: Lim Tien Siong; 'Ngian, Kelvyna' < Kelvyna.Ngian@sg.gaig.com>;

'LKK Assignments' <assignments@lkkauto.com>

Cc Roger How Keen Meng; ✓ Tan Pei Wei ☆

To help protect your privacy, some content in this message has been blocked. To re-enable the blocked features, click here.

To always show content from this sender, click here.

Dear Mr.Lim,

Thank you for the email.

We will arrange for the survey on 12/09/2018 before 12pm.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Tien Siong [mailto:limts@cdge.com.sg]

Sent: Tuesday, 11 September 2018 5:28 PM

To: Ngian, Kelvyna < Kelvyna. Ngian@sg.gaig.com>; LKK Assignments < assignments@lkkauto.com>

Cc: Roger How Keen Meng <rogerhow@cdge.com.sg>; Tan Pei Wei <tanpw@cdge.com.sg>

Subject: Re: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

Hi Nivitha,

Urgent!

Just answered your call. GAIC assigned the survey to LKK Please advise on your surveyor the timing for tomorrow. Refer to below email. Thanks.

Best Regards, Lim Tien Siong Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd Off:62148398 / Fax:65468156

5 Reply | Delete Junk | · · ·

To: Ngian, Kelvyna

Cc: Roger How Keen Meng; Tan Pei Wei

Subject: Re: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

Hi Kelvyna,

Fyi - 48 hrs guide line ends tomorrow, 12/9 morning 08:30 hrs Please advise your surveyor arrangement. Without further delay, if we don't hear from you by 12/9 @ 09:30 hrs we shall engage an independent surveyor for this claim. Thanks.

Best Regards, Lim Tien Siong Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd Off:62148398 / Fax:65468156

From: Lim Tien Siong

Sent: Tuesday, 11 September 2018 3:55 PM

To: Ngian, Kelvyna

Subject: Re: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

Hi Kelvyna,

LKK Auto Consultants.

Thanks.

Best Regards, Lim Tien Siong Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd Off:62148398 / Fax:65468156

From: Ngian, Kelvyna < Kelvyna.Ngian@sg.gaig.com > Sent: Tuesday, 11 September 2018 2:54:04 PM

To: Lim Tien Siong

Subject: RE: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

WITHOUT PREJUDICE

Dear Mr Lim

We append the following list of our panel surveyors for survey without prejudice:-

- AJAX Adjusters & Surveyors Pte Ltd
- 2. A-PAC Investigation Solutions Pte Ltd
- Priority Services
- RT Appraisal Pte Ltd
- LKK Auto Consultants

5 Reply ✓ ☐ Delete Junk ✓ •	in Delete Junk -	~	Reply	5
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Please advise

Thanks Kelvyna

From: Lim Tien Siong

Sent: Monday, 10 September 2018 8:22 AM

To: kelvyna.ngian@sg.gaig.com Cc: generalClaims@sg.gaig.com

Subject: Accident involving SHD3693P and your insured SJX7787Y dated 07.09.18

Hi Kelvyna,

Fyna. Thanks.

Best Regards, Lim Tien Siong Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd Off:62148398 / Fax:65468156

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OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

Workshops

Date/Time: 08.09.2018 11:36 Page: 1

REAR

JOB CARD ARC Repair TP(CLSO)1 Team: Sales Order: JONO: 305210105 REGN NO.: SHD3693P OMER MILEAGE COMFORT TRANSPORTATION PTE LTD FUEL MAKE: 7010045 HYUNDAI DMER NO. 383 SIN MING DRIVE MODEL Singapore SINGAPORE 575717 I-40 65508755 YR OF MANU 05.02.2015 TARGET DATE (P) 1- 15 CHASSIS CODE KMHLB41UMFU064570 COMPLETION DATE/TIME: JUNT CARD NO. JOB DESCRIPTION Accident Date: 07.09.2018 NATURE: 3P 07.09.18 FRONT S/NO LABOR CODE DESCRIPTION LEFT SIDE

ED & PASSED OUT BY: SERVICE ADVISOR CUSTOMER'S SIGNATURE dgement Slip Exit Pass

Vehicle No.: SHD3693P LIMTS SHD3693P

Service Advisor Signature/Date Name of Service Advisor Date

rned to Service Reception upon collection To be kept by Security Guard COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 10.09.2018 *

Time: 08:14:52

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO MILEAGE

305210105 : SHD3693P

: 0000000000

: HYUNDAI MAKE

: I-40

MODEL DATE OF REGN

: 05.02.2015 : 07.09.2018 17:05

DATE/TIME IN ACCIDENT DATE : 07.09.2018

Emails attached ory ind unit-price disc% amount

PART REQUISITION

0001 04-01-0103-0579-G REAR BUMPER

1 553.00 20.00 442.40 repair

0002 04-01-0101-0111-G REAR BUMPER CLIPS

10 L 22.00 20.00 17.60

0003 04-01-0103-0907-G REAR BUMPER SIDE BRKT LH

1 35.60 20.00 28.48 × 8 × 8

0004 04-01-0103-0658-G REAR WHEEL CAP LH

1 150.70 20.00 120.56 × 81

SUB-TOTAL: 609.04

JOB NATURE

0000 L

PANEL BEATING

280.00 100

0001 23-502 SPRAYPAINT ON AFFECTED AREA

250.00 400 200

SUB-TOTAL: 530.00

AUTHORISED: YES / NO

TOTAL : 1,139.04

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE:

DATE:

LKK Auto Consultants hence notify

- the Repairer of the following:

 To resurvey before the spray painting

 To display damag un(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Vithout Projudice" basis.
- No illegal med lication(s) is allowed.
- Supplementary item(s) must be recurveyed and. is subject to final approval from Insurancia Company

Acknowledged by Repairer

Signature:

Date:



COMFORTDELGRO ENGINEERING PTE LTD

Date: 12.09.2018 Time: 17:26:21

Page: 1

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

REGN NO JOB NO

: 305210105 : SHD3693P

MILEAGE

: 0000000000

MAKE

: HYUNDAI : I-40

MODEL

DATE OF REGN : 05.02.2015 DATE/TIME IN : 07.09.2018 17:05

ACCIDENT DATE : 07.09.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L

PANEL BEATING

100.00

0001 23-502

SPRAYPAINT ON AFFECTED AREA

200.00

SUB-TOTAL: 300.00

TOTAL : 300.00

MVA NAME & SIGNATURE

DATE:

SURVEYOR NAME & SIGNATURE

DATE:

AUTHORISED: YES / NO

shirty

COMFORTDELGRO ENGINEERING

305210105 ComfortDelGro Engineering Pta Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 Our Job Ref No : 13/09/18 Date FINALIZATION FORM Fax: LKK To RASUL Attn 07-Sep-18 Date of Accident : Vehicle Reg No. : SHD3693P The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-SJX7787Y Great American Ins Co The repair job shall bill to: 1. The finalized amount shall be: NIL Spare Parts after List discount \$300.00 Labour Charges (b) \$300.00 Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: 20% Final Lumpsum Repair cost working days. Estimated normal period for repairs: 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you 4. within 7 working days We confirm the estimates and Thank you for your assistance. 5. finalized amount Signature Signature: RASUL Name : LIMTS Name Date 62148398 Tel 65468156 Fax For Official Use Only Document Confirm By Remarks Attached Amount (Signature) Item Yes or No YES Rental Rate P/Day NO Loss of Income Paid 3. Survey Fees \$7.49 LTA Search Fee Medical Fees (on behalf of driver, if applicable) 6 Overrun

Remarks:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	De Contracto	Affiliated to Federation Intern	ationale Des Experts En Autom	nobile	
GREAT AMERICAN INSURANCE COMPANY Ref : CS/GAI18016577/R1sd3n2					
3 TEMASEK AVENUE #16-01 CENTENNIAL TOWER SINGAPORE 039190		Date : 26-09-2018			
1.		Policy Particula	rs :- THIRD PARTY CLAI	M	
	Insured Veh.	SJX 7787Y	Veh. Inspected	SHD 3693P	
	Policy No.		Coverage (\$)	0.00	
	Claim No.	SJX7787Y	Excess (\$)	0.00	
	Assign From	KELVYNA NGIAN	Assign Date	11/09/2018	
2.		Vehicle Pa	rticulars & Condition		
	Make & Model	HYUNDAI 140 1.7L	c.c	1685	
	Engine No.	HIDDEN	Year of Reg.	2015	
	Chassis No.	KMHLB41UMFU064570	Colour	BLUE	
	Odometer	411916	Steering	IN ORDER	
	Brakes	IN ORDER	Modification	NIL	
	General	FAIR			
3.		Con	ditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
	L/H Front Tyre	205/60 R16	WEST LAKE	6 mm	
	R/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
	L/H Rear Tyre	205/60 R16	WEST LAKE	6 mm	
4.		Descri	ption of Damages		
THE VEHICLE SUSTAINED DAMAGES AT THE N/S REAR PORTION.					
	DAMAGES SEE DETAILS.				
5.		Gen	eral Information		
	Accident Date	07/09/2018	Inspection Date	12/09/2018	
	Survey held at	COMFORTDELGRO ENGIN	EERING PTE LTD		
	NF2	59 LOYANG DRIVE SINGAPORE 508969			
5a.			Remarks		
	A)THE INSPECTION	ON WAS CONDUCTED ON A"	WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.	
5b.			ate Days of Repair		
	ESTIMATED NORMAL PERIOD FOR REPAIR: 2 Working Days				



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3693P

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	TO REPAIR SEE LABOUR	553.00	
10	REAR BUMPER CLIPS	NOT NECESSARY	22.00	12
1	REAR BUMPER SIDE BRKT LH	SERVICEABLE	35.60	100
1	REAR WHEEL CAP LH	SERVICEABLE	150.70	82
	LESS 20% DISCOUNT		-152.26	7-
			609.04	V.
	LABOUR			
	PANEL BEATING INCLUSIVE OF THE REPAIR OF REAR BUMPER.		280.00	100.00
	SPRAYPAINT ON AFFECTED AREA.		250.00	200.00
			530.00	300.00
	GRAND TOTAL		1,139.04	300.00

RECOMMENDED COST OF REPAIRS	300.00

Report Ref No. CS/GAI18016577/R1sd3n2

MKB

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

H.S.

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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