15/5/2016	Stally-	CC 4 AXA1801	6575,	E 14.04 100	AC:
INS. CASE OWNER:		ASSIGN	200000000000000000000000000000000000000		· late ·
	Ealvin -	DOI:	10/11	Date / Time :	u(alix
Surveyor:	F 41.57			Registered in Merimer	n:
Pre-assign / CCU / I	FTE			A LOS DE LOS CONTRACTOR DE LOS	
	FBB	4757R	Claim No.	28M000	4/68793
Insured Vehicle No.		10 multimore pr	Policy No.	80	
Name of Insured	H DV IONAL	TREAT	NIN		
Insured Tel No.	-	D.O.A: ALAIS	Make / Model		
Excess Sec II :SS		D.O.A: //(1/18	Place of Accid	ient :	
Is driver the owner?	(YES / NO)	Nature of Accident :			A DEPONE VES (NO
If NO. Driver Name	e / Age :			ORT: YES / NO : TP G	inal ? Yes / No
Driver Tel N	lo. :	(V/L; YES / NO)	Insured Liabil	ity: % P	mai: Tes / No
SMA 76	5ap				·
-		e	INSRS:	F-3	INSRS:
INSRS: WSP: WSP	WSP	17 11	WSP:	***	WSP: Tel:
H Tel:	Tel:	вы В В	Tel: Liability:		Liability:
Liability: RMKS:	RMK	(M - M)	RMKS:		RMKS:
Date/ Time			- 11/24		
bac ime	SUR FUEAD -	+ phytor	78-7	STAGE	DATE/PIC
12/11/11		1		Non-Reporting ltr (1st) Non-Reporting ltr (2nd	
15/W/.A				Non-Reporting ltr (Fina	d):
11-	of annotation	m. /	707 85	Notification ltr (if non- Call OI:	pickup):
My prom	1011 15 (B	won ust bet	Tek.	After call ltr to OI:	
	VINC LOS			Documentation Check	k List: Handler Typist
	potente celes (use , Prhange an		Notification ltr (if non-	pickup)
_	seek approval to 1	less , TP change lange fect to claim appro	Ne /	After call ltr to OI:	
-	KIU LOD /	10 1		Authorisation To Act: Release Voucher:	
1/11/2018	ermily to reject	II. Cars		Final Repair Bill:	<u> </u>
11.11				Car Rental Invoice:	
		Rein	cl Case	Towing Invoice	
		By (staff)	. Poil KIM	LTA/GIA:	
	0 0 101/ 201		· VES	Medical Bill: PIR:	
RECEIVE	D 0 8 NOV 201	Date	: 07-11-18	Mandate/Reject Inst	ruction:
				LOD	
	Atter legal choto	J		Payment Breakdow	n Form:
RELIMINARY ADVICE	IS a FESTIVA	Cont Box	YL	Post-Repair Photos:	
	[1] 10	1-10		Others: Confirm by:	
TNALIZATION	Date/Time:	Confirm with: days) Reduction:	%	The second secon	Email Call
tepair Cost: TNAL SETTLEMENT	S\$ (Date/Time:	Confirm with		Email Cal	
final Liability:		ed / Assessed) BOLA S/N No. :	15	If NO or B 28, Ass	Lia:
tepair Cost:	SS			- IP Ch	onging lane,
oss of Rental (LOR):	SS (days)		1	made me lase
oss of Use (LOU):	SS (S	x days) x days)		QENTICO	couch our lose
oss of Income (LOI):	SS (S V LOR + LOU	x days) LOR + LO Tick or	nly one]	11/18	
OR only LOU only GIA/LTA Search	SS 10R+100		8	torto	
Medical:	SS	4.010		The Address of the State of the	ormal/Reject/Private Settle
Disbursement:	SS	(e.g. Tow/ Indep	endent)	Report Format: Survey fee:	\$250.00
Legal Cost	S\$	Global Sum S\$:		3) Survey lee:	74.0.00
Total:	S\$ Date(Time:	Confirm with:		Email Cal	
FINAL PAYMENT	Date/Time:	Name 1:			
Payee 1: Payee 2: (Strike if N.A.)	SS SS	Name 2:			

108	640		-01	
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Burieva: Kalvin

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23 #	ASSIGNM	ENT		.0	
From: Date:	Veh No	SHA:	7659 b Yr Regn	18Feb , 25	' ×
EstimatedCost	Type: !	M.Car / M.Cycle / Bus	Van Lorry T	rime Mover /	
ODITP INS ITP RES / OD RES / EVA / INV / MV		Truck / Trailer or			
To Insped Vehicle No:	Make:	My My	Iv 2 %	0.0 (685	· ·· / .
at Workshop m/s	Colour	8/-	e A/C: I	na @ d i Std N1 / 1	NA
THE COURT POST OF A COUNTY OF THE COURT OF T	Sp.Re	eading 4 8.7	67/ T/Radio:	In ∞ ed / Std / NI /	NA
Insured:	Eng/N	lo:			
Policy No.	C/No:	Kr	HLBRIAME	4047661	
Claims No.	Gen.	Cond: Good / Beir / Po			
Sum Insured: Excess:		ing: Inor 🕼 Jammed			
(Client's Record)	Brake	e: Inor Ger I Jammed	I/Leaked/Burnt or	ur.	
Make of Veh:	100	: Nil / S/Rim / S		1	
			205/60	MG 6	
(Policy Condition)		R:	٠, ,	•	
Remark; The veh had commenced its N/S	0/S BS/	DUN / EXNOVA / GY /	FS / LIZA / MIC / OHT	SU / PIR /-SUMI /	۸.
repair at the time of Inspection.		YO / YOKO or	Can		
Bal, or Market Value:	Fron	al .	Rear		-
IDAC Accident Roort: Consistent? : Yes or No	R/B	- 1	mm R/Bal.	J	mm .
GIA / PR Seen: Consistent?: Yes or No	L/B:		mm UBal.	->	mm.
		A. 9/9/12	D.O.I.	11/9/8	50
AUC V			(DHE 1	1	-
Lum Sum: 20 % 3 Val.: Yes or No		rvey held at		10 1 Postion of	
CA I REV I REP. I 24 HRS	***	s, of Damages : Frt / F	Als Frat	C / Roonlop of	
Vehicl Date: Person Contacted:	le: IN/OUT	The U/C / Chassis fr	ame / Body Structur	e affected due to c	ollision.
Date / Time Action / Instruction		1,590.58	2110 / 2 (4)		
Date 1 Anne 1 Ambour 1 High degent				AXA	
				42	
100					
	*				-: <u>-:</u> -
	·		1		
	44,150:1	00 (Ped \$ 5, 440	138 (56.73 %)		-
Date/Tune, File Pass to? : Prell. Report	Da	ys Of Repair:	M N		
, Frem Report	5-C-1-C-1-X	survey No. of Trip	: Surv	ley Fee:	
1) : Final Report	1/4			sportation:	
	Add Fee:	: Site Insp (\$	200	+RSSI	
2)		:Interview (\$) Pho	olos	
Report Format :	i i	: Tech: Invs (\$		iers	
Lump Sum / I.B.I: (\$:Weekend (\$)		
Cump out in 7 costs (4	į.		T	OTAL	



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

1 AX	MICHIDAMICE DIE			6676/K1463			
	NSURANCE PTE	LID	Ref : CC4/ASM1801	03/3/1/103			
	ENTON WAY #24- FOWERSINGAPO		Date: 11-09-2018 Code: ASM				
1.		Policy Part	ticulars :- THIRD PARTY CLA	IM			
	Insured Veh.	FBB 4257R	Veh. Inspected	SHA 7659D			
	Policy No.		Coverage (\$)	0.00			
	Claim No.	S8M00V2Y	Excess (\$)	0.00			
	Assign From		Assign Date	11/09/2018			
2.		Vehic	le Particulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	*	Steering Modification				
	Brakes						
	General						
3.	DESCRIPTION OF		Conditions of Tyres				
	13	Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
-9.11274	L/H Rear Tyre			mm			
4.		D	escription of Damages				
5.			General Information	grand the second terms			
	Accident Date	09/09/2018	Inspection Date	11/09/2018			
	Survey held at	COMFORTDELGRO E	NGINEERING PTE LTD				
	.5t	59 LOYANG DRIVE SINGAPORE 508969					
5a.			Remarks				

COMFORTDELGRO ENGINEERING

ur J							Comfort	elGro Engineering Pte Ltd
ate :15/09/18					g Drive Singapore 508969			
INA	LIZATI	ON FOR	RM				F &X. 0341	0.0130
o	4		L	KK			Fax:	
ttn	: M		KAL	VIN ANG				
/ehic	le Rea	No.	SHA76590) CTPL				09.09.18
			ST. CO.		Enmed w	shiele ere	on follows:	
he s	survey a	and esti	mates of the re	pairs of the above-men	tioned ve	enicle are	as follows	
4	Ther	epair job	shall bill to:		AXA			FBB4257R
52	The f	inalized	amount shall b	e:				
	(a)	Spare	e Parts after List discount					
	(b)	(b) Labour Charges						
		Total for Part-By-Part Repair Cost						
	(c.)		sum Repair (if a			20%		\$4,150.00
			for Lumpsum re Lumpsum Re	pair cost after Less:		20%		\$4,150.00
	Wes			repairs:	3 nd Confi		king days. here is no rep	bly from you within
4.	We s	shall tre orking d	at the above	amount as Correct a		irmed if t		
4.	We s	shall tre orking d	at the above a	amount as Correct a		irmed if t	here is no rep	
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4.	We s 7 wo Than Sign Nan	shall tre orking d nk you fo nature:	eat the above a lays or your assistan	amount as Correct and		We fina	confirm the es lized amount nature :	timates and
5.	We s 7 wo Than Sign Nan Tel Fax	shall tre orking d nk you fo sature :	LIM KWOK E 62148316	amount as Correct and		We fina	confirm the es lized amount nature :	timates and
5.	We s 7 wo Than Sign Nan Tel Fax	shall tre orking d nk you fo nature:	LIM KWOK E 62148316	amount as Correct and	nd Confi	We fina	confirm the es lized amount nature : me :	timates and
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4. 5.	We s 7 wo Than Sign Nan Tel Fax Officia	shall tre orking d nk you for nature :	LIM KWOK E 62148316 65468156	amount as Correct and the second seco	Do. At Ye	We fina Sig Na Da	confirm the es lized amount nature : me :	Kalik 17/9/8
For	We s 7 wo Than Sign Nan Tel Fax Officia	shall tre orking d nk you for nature: ne: ital Use C	LIM KWOK E 62148316 65468156 Only	amount as Correct and the second seco	Do. At Ye	We fina Sig Nai Dai	confirm the es lized amount nature : me :	Kalik 17/9/8
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1. 2. 3. 4.	We s 7 wo Than Sign Nan Tel Fax Officia Rental Loss of Survey LTA Se Medica	shall tre orking d nk you for nature: ne: item Rate P/ Income Fees earch Fe	LIM KWOK E 62148316 65468156 Only Day Paid	amount as Correct and the second seco	Do. At Ye	We final Sig Nai Dal current ttached is or No YES	confirm the es lized amount nature : me :	Kalik 17/9/8

COMFORTDELGRO ENGINEERING PTE LTD

FEPAIR ESTIMATE*

VEHICLE NO: SHA 7659D

MAKE

DATE 10/9/2018 14:42

Lice

IODEL	: HYUNDAI i40	Type	Unit Price	Amount
Qty	Parts Description/ Labour	Type	Cint Fire	\$ 544.50
	If folk Bumper Cover			\$ 41.60
	Front Bumper Grille (LH)			\$ 22.40
	Front Bumper Bracket Top (LH)			S 24.60
	Front Bumper Bracket (LH)			\$ 1,388.00
	Headlamp (LH)			\$ 566.30
	Front Fender (LH)			\$ 175.90
	Front Fender Shield (LH)			\$ 24.60
	Front Fender Retainer			\$ 325.30
	Front Wheel Rim (LH)			\$ 107.10
	Front Wheel Rim (LH) Front Wheel Hub Cap (LH)		60	\$ 150.90
	Front Wheel Bearing		26	\$ 342.20
	Front Shock Absorber (Assy) (LH)		22 ***	\$ 108.80
	Front Shock Absorber Mounting (LH)			\$ 1,030.80
	Front Drive Shall (LII)			
	Stabilizer Bar			\$ 252.30 \$ 16.40
	Stabilizer Bar Bush (LH)			\$ 61.10
	Stabilizer Bar Link			
			\$4	\$ 24.00 \$ 529.30
	Front Suspension Lower Arm (H)			\$ 552.00
				3 332.00
	Free Board & reprint By SUBTO THE ROJ End Aby CH By SUBTO THE ROJ End Aby CH By BLESS:	0		e (200.10
	Tre Red End Aby CH SUB TO	FAL		\$ 6,288.10
	Council Any May \$ 2044, 10 LESS:	20%		\$ 1,257.62
	DISCOUNTED TO		Consultants hence	5,030.48
		LKK Au	b Consumation of the Little on S	5
		To resu	area of the	new 100 of New
	Front Fender Advertisement Logo (LH)		tary to the discrete and the same and the sa	5 100.00 Nett
	Frt Tyre (LH) 506	• Parts • Third		\$ 216.00 Nett
		• No 10	gal mode	
		• Sup:	Section 1	\$ 316.00
			Terraret.	
			The state of the s	
	Labour Charge	Ackin	owier_od to Tell afer:	40
	D ID .	Sign	a Lui e	\$ \$50.00
	D ID .	Sign	a Lui e	\$ 750.00 600
	D ID .	Sign	a Lui e	\$ 750.00 600 \$ 50.00 2.
	D ID .	Sign	a Lui e	\$ 750.00 600 \$ 50.00 2. \$ 50.00 × 27
	D ID .	Sign	a Lui e	\$ 750.00 600 \$ 50.00 2. \$ 50.00 × 77 \$ 60.00
	Panel Beating Spray Painting Charge Tuff Kote Wiring Towing Fee	(Cless) 19/8 1100 C		\$ 750.00 600 \$ 50.00 2. \$ 50.00 × 27
	D ID .	Sign		\$ 750.00 600 \$ 50.00 2. \$ 50.00 × 77 \$ 60.00
	Panel Beating Spray Painting Charge Tuff Kote Wiring Towing Fee Remove/Refix Undercarriage (FRT)	(18) 10.00 Par p		\$ 750.00 600 \$ 50.00 2. \$ 50.00 \times 77 \$ 60.00 \$ 200.00 600 \$ 120.00 60
	Panel Beating Spray Painting Charge Tuff Kote Wiring Towing Fee Remove/Refix Undercarriage (FRT) FRT Wheel Alignment	Cless San Date of		\$ 750.00 600 \$ 50.00 2. \$ 50.00 \times 77 \$ 60.00 \$ 200.00 600 \$ 120.00 60

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

ENGINEERING

VEHICLE NO .: SHA7659D

TYPE OF CLAIM: TP~FBB4257R

SURVEY BY: LKK/Kalvin Ang

DATE: 11/9/18

I-40 MODEL

JOB NO

305210582

SUPPLEMENTARY OF PARTS AND LABOUR COSTS

/No	DESCRIPTION	QTY	ESTIMATE	REMARKS
1.	Tie Rod End Assy LL	1	\$69.50	
2.	Crossmember Assy	1	#2,094.40 #2,163.90	
	Suls Total:		母2,163.90	
	ASSESSED FOR STANKING TO SERVICE AND ADDRESS OF THE PARTY			
	£5			
	40.70		1	
	+			
		-		
		. 1		
		-		
_		-		
-		-		* *
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-		-		1
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-		-		
-		1		
-		+		
-		-		
-				
-				
-		TOT	AL: \$0	0.00

OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

LABOR CODE

23-01

S/NO

000010

ComfortDelGro Engineering Pte Ltd

205 Briddell Road Singapore 579701 Mainline + 65 6383 6280. Facsimile + 65 6280 9755

24 Senoko Loop Singapore 758155 7 Sungei Kartiri Way Singapore 728791 501 Yahun Indoshial Park A Singapore 768732

Date/Time: 10.09.2018 14:58 Page: 1

311911199		Daco, .		
Team:	ARC Repair TP(CLSO)1	JOB CARD	Sales Order: 3855185	JC NO.1 305210582
OMER			REGN NO.: SHA7659D	MILEAGE
IS	COMFORT TRANSPORTATION PTE 7010045	LTD	MAKE: HYUNDAI	FUEL EF
	383 SIN MING DRIVE Singapore SINGAPORE 575717		MODEL I-40	09.09.2018 17:30
(R) (65508755 (O)	MVM	YR OF MANU. 18.02.2014	TARGET DATE
(P) OUNT CARD	NO.	AXA	CHASSIS CODE KMHLB41UMEU04766	COMPLETION DATE/TIME:
		JOB DESCRIPTION		
	ent Date: 09.09.2018 E: 3P 09.09.2018			

FRONT DESCRIPTION TOWING FEE LEFT SIDE REAR

× × ×	
:KED & PASSED OUT BY:	
SERVICE ADVISOR	CUSTOMER'S SIGNATURE
ledgement Slip	Exit Pass
No.: SHA7659D LKE	Vehicle No.: SHA7659D
f Service Advisor Signature/Date	Name of Service Advisor Date To be kept by Security Guard



A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

Meritie + 65 dissa spillo Faciantie + 65 diplo 9795 Sprice Centres 235 Braddel Road Singapore 679701 59 Lovang Drive Singapore 60898 45 Panden Road Singapore 608256 383 Sin Ming Drive Singapore 57571 7 Sungel Kadry Way Singapore 728761 320 Ubi Fread 3 Singapore 405649 24 Sengko Loop Singapore 758156





JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

lob Requisition		
	3. Vehicle Type:	4. Type of Towing:
, 54101 0 7/2 //	Private	Normal Tow
. New SPARK Kakis	Taxi (CTPL/CC	
Name of Customer : by kank Y-46	Fleet	Flat Bed
Contact No. : 3122667	STK (Boon La	y) Crane-up
Vehicle No. : 5HA 76 590	5. Nature of Service:	6. Parts Replaced/Remarks:
Make/Model/Colour:	Jumpstart Recovery	
	Change Tyre /	Battery
Email :	Change if it	
7. Location: / Woodleigh LN		8. Vehicle Tow - In Workshop: Smoky Exhaust Wheel Jammed
9. Preferred Workshop:		Overheating Steering Faulty
☐ Braddell ☐ Loyang	Pandan	☐ Brake Faulty ☐ Alternator Faul
Sin Ming Sungei Kadut	☐ Ubi	D Fi Otaliad
Senoko Komoco (UBI / Leng Kee)	Cycle & Carriage (PD)	Return Taxi
Others:		LI HOLDIN TOAN
10. Odometer Reading :	11. Radio /	
Fuel Level : F 1/4 1/2 3/	/4 E	aulty of tested
Job Attended		
12. Tow Truck / Recovery Van : VRS QA Name of Driver :	GAO TZ YISHU	1 2 19 11 7
Vehicle No.	37012	#: Cracked X: Dent
Time Dispatch :/ 5	30	/: Scatched O: Miss
Time of Arrival :	20	0.24
Time Completed : \/ 7	30	Signature of Customer
Cash Invoice Details (if applicable)		
13. Cash Invoice No. :		
Customer Acknowledgement		
 a. I have been advised to remove all valuable items in my ve cash cards, spectacles, pen, etc. 		
 b. I understand that any items left behind are at my own risk c. Surcharge: Towing fee will be levied if the customer decidence. 	des neither to tow nor proceed with th	ne repairs in SPARK Car Care TM .
41.01.0		Herry
9/10/1/19	18 25	0
Date	Time	Signature of Customer
14. WORKSHOP		
CONTRACTOR		
Name of Attending Staff/Guard Date	te & Time of Arrival	Signature of Attending Staff/Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHA 7659D

MAKE :

MODEL : HYUNDAI i40

DATE 10/9/2018 14:42

Lice

4Sum AXA

Qty	Parts Description/ Labour	Type	Unit Price	+	mount
	Front Bumper Cover			S	544.50
	Front Bumper Grille (LH) ?			\$	41.60
	Front Bumper Bracket Top (LH),			S	22.40
	Front Bumper Bracket (LH) ?			S	24.60
	Headlamp (LH)			S	1,388.00
	Front Fender (LH)			S	566.30
	Front Fender Shield (LH)			S	175.90
	Front Fender Retainer *	/		\$	24.60
	Front Wheel Rim (LH) ?			\$	325.30
	Front Wheel Hub Cap (LH)			S	107.10
	Front Wheel Bearing ?			\$	150.90
	Front Shock Absorber (Assy) (LH) ?			\$	342.20
	Front Shock Absorber Mounting (LH) ?			S	108.80
	Front Drive Shaft (LH) 2			S	1,030.80
	Stabilizer Bar 2			\$	252.30
	Stabilizer Bar Bush (LH)			\$	16.40
	Stabilizer Bar Link ?			S	61.10
	Stabilizer Bracket 2			S	24.00
	Front Suspension Lower Arm (H) ?			\$	529.30
	Knuckle Arm (LH) ?			\$	552.00
	Fred Board x repair				
	SUB TOTAL			\$	6,288.10
	LESS 20%			\$	1,257.62
	DISCOUNTED TOTAL	1		\$	5,030.48
	Front Fender Advertisement Logo (LH) Frt Tyre (LH) 502 LKK the	Auto Const Repairer of resulvey being	tants hence nonly		100.00 216.00
	Labour Charge	odiscori arts prices rend surry Te na 1880	40	r Sand Compan	316.00
		MITTER TO THE	resistant and and	\$	\$50.00
	Panel Beating Spray Painting Charge Tuff Kote	1	s caret	S	750.00
	Tuff Kote	poknowieug-		S	50.00
	Wiring	11000	1	\$	50.00
	Towing Fee 3 Pro			\$	60.00
	Remove/Refix Undercarriage (FRT)		11	\$	200.00
	FRT Wheel Alignment Alk I	22 p	KA0	S	130.00
	TOTAL LABOUR	R		s	2,080.00
	ESTIMATE TOTAL	4		S	7,426.48
	This is an initial estimate based on a visual inspection of t	he above v	ehicle. The final rep	air au	antum will
	be prepared after the vehicle is surveyed by a motor Surve				

KGINN



Service Request Details

Claim

S8M00V2Y

Reference

None Ø

Loss Date

September 9, 2018

Request Date

September 11, 2018

Due Date

September 18, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions Next Step Agree to perform service Decline Work Accept Work

Vehicle Information

Incident Vehicle Registration #

SHA7659D

Make

TPVD HYUNDAI

Model 140

, , ,

Service Address

Primary Contact/Insured

ABD RASHID MUHAMMAD DANIAL IRFAN BIN C/O CW AERO SERVICES PTE LTD, Singapore

Claim Handler

NG Stacey 6568804351 stacey.ng@axa.com.sg

Additional Instructions
INSD GIA NOT REPORTED

Messages Invoices History Documents Assessment Metrics Notes

New Message



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 SEP 2018

ABD RASHID MUHAMMAD DANIAL IRFAN BIN C/O CW AERO SERVICES PTE LTD, 511 KAMPONG BAHRU ROAD #04-04 KEPPEL DISTRIPARK Singapore 099447

Dear Sir,

OUR REF

: CC4/ASM18016575/K1fb3

YOUR REF

: FBB 4257R

ACCIDENT INVOLVING FBB 4257R & SHA 7659D ALONG UPP SERANGOON ROAD TOWARDS JALAN BESAR ON 09/09/2018

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- · Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to pohkin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2132 if you have any further enquiries.

Yours sincerely, Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

From:

Poh Kin (LKKAuto)

Sent:

Saturday, 3 November 2018 1:50 PM

To:

'Catherine Koh Mui Gek'

Cc:

William Tan Thoo Seng; KKLau; Hsiao Tong (LKKAuto)

Subject:

RE: ROAD TRAFFIC INVOLVING VEHICLE NOS. FBB 4257R AND SHA 7659D ON

09/09/2018

Attachments:

witness video footage.mp4; OI sketch plan.pdf; OI statement.pdf

Importance:

High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/ASM18016575/K1fb3

Your Ref:

T0918/ SHA 7659D/WT(st)

Dear Sir/Madam,

ROAD TRAFFIC INVOLVING VEHICLE NOS. FBB 4257R AND SHA 7659D ON 09/09/2018

We refer to the subject matter.

Please refer to the attached video footage for your reference.

Our Insured was travelling within its lane when your driver changing lane and collided with our Insured 's vehicle. As such, we have our principal's instruction to deny your client's claim.

We will now close the matter in our end.

Thank you.

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Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From:

Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent:

Friday, 2 November 2018 10:04 AM

To:

Poh Kin (LKKAuto)

Cc:

William Tan Thoo Seng; KKLau

Subject:

Re: ROAD TRAFFIC INVOLVING VEHICLE NOS. FBB 4257R AND SHA 7659D ON

09/09/2018

Attachments:

print screen.png

Importance:

High

Dear Poh Kin

Kindly forward your principal's insured accident statement and witness video footage to substantiate your rejection.

Thank you.

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

From: Poh Kin (LKKAuto) <pohkin@lkkauto.com> Sent: Thursday, 1 November 2018 4:23 PM

To: William Tan Thoo Seng

Cc: Admin A

Subject: ROAD TRAFFIC INVOLVING VEHICLE NOS. FBB 4257R AND SHA 7659D ON 09/09/2018

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref:

CC4/ASM18016575/K1fb3

Your Ref:

T0918/SHA 7659D/WT(st)

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In view of this, we regret to inform you that we are unable to look into your claim.

Should you have further evidence to prove otherwise, please send us a copy for our review.

Thank you.

From:

Poh Kin (LKKAuto)

Sent:

Thursday, 1 November 2018 4:24 PM

To:

'William Tan Thoo Seng'

Cc:

Admin A

Subject:

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09/09/2018

Attachments:

print screen.png

Importance:

High

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Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Menu



Re:<S8M00V2Y> witness video footage uploaded

Type

Q Question

Message

pls reject TP claim and submit WP report.

Reply

<< <S8M00V2Y> witness video footage uploaded

Type

Q Question

Message

Dear Stacey, we refer to the above matter. Kindly be informed that we managed to speak to Insured and Insured furnish us a copy of the accident video footage provide by witness. Based on witness video footage, It show TP Taxi changing lane, encroach to our Insured lane and causing collision. BOLA 15 should applied against TP taxi. In view of this, we are intending to reject third party claim. We seek your approval/ instruction on this matter. Thank you - Pohkin 11/10/2018

Reply



COMFORTDELGRO

A	n.		
Our	HC 6	21	

T 0918/ SHA7659D /WT(st)

Your Ref:

Date

25-Sep-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701

> Mainline +65 6383 6280 Facsimilie +65 6280 9755

> > www.cdge.com.sg

Workshops

Loyang 59 Loyang Drive Singapore 508969

Sin Ming 383 Sin Ming Drive Singapore 575717

45 Pandan Road Singapore 609286

320 Ubi Road

Senoko 24 Senoko Loop Singapore 758156

Sungei Kadut 7 Sungel Kadut Way Singapore 728791

Yishun Yishun Industrial Park Singapore 768732

AXA Insurance Pte Ltd 8 Shenton Way

#24-01, AXA Tower

Singapore 068811

Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA7659D YOUR INSURED FBB4257R ON 09.09.18 AND OTHER

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner SHA7659D which was involved in the captioned accident with your of motor vehicle No: insured vehicle. The vehicle owner and the taxi driver conderned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : FBB4257R we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of R	epair				\$ 4,440.50
2	4.5	days Loss of Renta	al@ \$	117.28	per day	\$ 527.76
3	Survey R		(Surveyed b)	y M/s LKK)		\$ - 301
4		A Search Fee	•			\$ 7.49
5	GIA / Pol	ice Report Fees				\$ -
6	Towing F	ees				\$ 274
1100					Sub Total:	\$ 4,975.75

HIRER'S CLAIM

days Loss of Income @ 80.00 per days \$ 4.5

360.00 \$ Total Claims: \$ 5,335.75

pcs

We enclose herewith the following documents to support the claims: -

Original repair bill and photocopies of photographs a)

FBB4257R b) LTA search slip/s of :

GIA / Police report/s of : c)

SHA7659D

Letter of authority from owner / hirer / operator

(X) Photocopie/s of Accident Scene Photo/s

() Traffic Compound () PIR

4

() Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William 'Ian

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of









LETTER OF AL	THORISA	TION
--------------	---------	------

(NAF / PAF)

ACCIDENT INVOLVING

i 40 SHA7659D , FBB4257R

ON 09-Sep-18 17:30

ALONG

UPP SERANGOON RD TWDS JLN BESAR

I / We

OH KENG YONG (HU QIN ... (Hirer) NRIC No.: 58023157A

and/or

(Relief) NRIC No.:

Taxi Number

SHA7659D

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf,
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

10-Sep-2018

Name of Hirer

OH KENG YONG (HU QINGRONG)

Hirer NRIC

S8023157A

Signature :

Address

204 PETIR ROAD #09-631

670204

Contact No.

81226667



A member of ComportDelgro

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
384 Senoko Loop Singapore 758156
7 Sungei Kedut Way Singapore 728791
501 Yisham Industrial Park A Singapore 76673

COMPANY REG. NO.: 199506048W Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01

SINGAPORE 068811

CONTACT NO: 63387288

VEHCLE NO SHA7659D

NO/DATE 91395964 17.09.2018

JOB NO. 305210582

MODEL I - 40

MAKE HYUNDAI

ODOMETER READING

DATE OF REG 18.02.2014

CHASSIS CODE KMHLB41UMEU047661

JOB TYPE

7.000 %

Description: 3P 09.09.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt Add GST @

Total Invoice amount

4,440.50

Issued by : CHEWBEELENG 17.09.2018 13:50:04
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELCRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT18090199

Date: 17 September 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

09/09/2018 @ 17:30 hrs

ALONG

UPP SERANGOON RD TWDS JLN BESAR

INVOLVING

FBB4257R

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA7659D (the "Taxi"). The Taxi was hired to OH KENG YONG (HU QINGRONG) IC NO S8023157A a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$117.28 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

				P2 24 1459				MILEAGE	HOURS OPERATED (TIME)	ATED (TIME)
EAGE	HOURS OPERATED (TIME)	SATED (TIME)	DATE	NAME OF DRIVER	MILEAGE	MILEAGE READING	G	TRAVELLED (KM)	FROM	TO
	FROM	TO					-	1.07750	0 :	000
1	00 11	8:1	0713910	SHO 76-50	487	0 2 7	5	10101		14.1
	16.11	700		8 4 05192 000	1 8 7	50	+	3 5 4 48 7107	12-30	2000
2	11.10	20-9	00 131 13	1221	5	_	1	LOTOL	10.67	4-33
7.0	Jo. 30	10.06	81 15 60	Srep 7637 0 4 8 1	2 7		\	1 9 9 1	200	
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928	90.9	101	13 (4) 18	Kepen	on Report					
-334	14.6	1-37				+				
7, 7,	8.8	11.13								
1 52	-	2.3					-			
367	12.54	SC.55								
131	4.04	Thi								
ble	11.77	1.7.1					_			

Enquire Vehicle Insurer

Incident Date/Time Vehicle No.

Insurance Company Code Search Status

Insurance Company Name

FBB4257R

09 Sep 2018 / 17:30:00

Successful

A12

AXA INSURANCE PTE LTD

Previous

ОК

Sua 76 590

Menu



Re:<S8M00V2Y> witness video footage uploaded

Type

Q Question

Message

pls reject TP claim and submit WP report.

Reply



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Question

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Reply

From:

Poh Kin (LKKAuto)

Sent:

Saturday, 3 November 2018 1:50 PM

To:

'Catherine Koh Mui Gek'

Cc:

William Tan Thoo Seng; KKLau; Hsiao Tong (LKKAuto)

Subject:

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09/09/2018

Attachments:

witness video footage.mp4; OI sketch plan.pdf; OI statement.pdf

Importance:

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Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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Cc:

William Tan Thoo Seng; KKLau

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09/09/2018

Attachments:

print screen.png

Importance:

High

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Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

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To: William Tan Thoo Seng

Cc: Admin A

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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

VA INCUIDANCE D	Affiliated to Federation Intern		16575/K1fb3s2		
AXA INSURANCE PT	ELID	Rei . CC4/ASMITOU	10070/110032		
SHENTON WAY #2		Date: 15-11-2018			
ATTN: STACEY NG		Code: ASM	W. William Company of Participation		
1.	Policy Particula	ars :- THIRD PARTY CLA	MIM		
Insured Veh.	FBB 4257R	Veh. Inspected	SHA 7659D		
Policy No.	AN3165088	Coverage (\$)	0.00		
Claim No.	S8M00V2Y	Excess (\$)	0.00		
Assign From	STACEY NG	Assign Date	11/09/2018		
2.	Vehicle Pa	articulars & Condition			
Make & Model	HYUNDAI 140	c.c	1685		
Engine No.	HIDDEN	Year of Reg.	2014		
Chassis No.	KMHLB41UMEU047661	Colour	BLUE		
Odometer	487871	Steering	IN ORDER		
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM		
General	FAIR	× = ==================================			
3.	Con	ditions of Tyres			
	Size	Make	Balance		
R/H Front Tyre	205/60R16	CAMPEON	7 mm		
L/H Front Tyre	205/60R16	CAMPEON	7 mm		
R/H Rear Tyre	205/60R16	CAMPEON	7 mm		
L/H Rear Tyre	205/60R16	CAMPEON	7 mm		
4.	Descr	iption of Damages			
THE VEHICLE S	SUSTAINED DAMAGES AT THE	N/S FRONT PORTION.			
DAMAGES SEE	DAMAGES SEE DETAILS.				
5.	Gen	eral Information			
Accident Date	09/09/2018	Inspection Date	11/09/2018		
Survey held a	t COMFORTDELGRO ENGIN	EERING PTE LTD			
Control of the Asset Ass	59 LOYANG DRIVE SINGAPORE 508969				
5a.		Remarks			
A)THE INSPEC B)IN ACCORDA	TION WAS CONDUCTED ON A'	'WITHOUT PREJUDICE" BA S, WE HAVE NOT AUTHOR	ASIS. ISED REPAIRS.		
5b.	Estim	nate Days of Repair			
ESTIMATED NO	DRMAL PERIOD FOR REPAIR:	3 Working D	ays		



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 7659D

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER COVER (CONSISTENT)	DEFORMED	544.50	544.50
1	FRONT BUMPER GRILLE (LH) (CONSISTENT)	SERVICEABLE	41.60	-
1	FRONT BUMPER BRACKET TOP (LH) (CONSISTENT)	SERVICEABLE	22.40	14
	FRONT BUMPER BRACKET (LH) (CONSISTENT)	SERVICEABLE	24.60	-
1	HEADLAMP (LH) (CONSISTENT)	SERVICEABLE	1,388.00	7/2
	FRONT FENDER (LH) (CONSISTENT)	DENTED	566.30	566.30
1	FRONT FENDER SHIELD (LH) (CONSISTENT)	SERVICEABLE	175.90	
1	FRONT FENDER RETAINER (CONSISTENT)	SERVICEABLE	24.60	-
1	FRONT WHEEL RIM (LH) (CONSISTENT)	BENT	325.30	325.30
	FRONT WHEEL HUB CAP (LH) (CONSISTENT)	CRACKED	107.10	107.10
1	FRONT WHEEL BEARING (CONSISTENT)	SERVICEABLE	150.90	
1	FRONT SHOCK ABSORBER (ASSY) (LH) (CONSISTENT)	BENT	342.20	342.20
1	FRONT SHOCK ABSORBER MOUNTING (LH) (CONSISTENT)	NECESSARY	108.80	108.80
1	FRONT DRIVE SHAFT (LH) (CONSISTENT)	SERVICEABLE	1,030.80	-
1	STABILIZER BAR (CONSISTENT)	SERVICEABLE	252.30	0-
1	STABILIZER BAR BUSH (LH) (CONSISTENT)	SERVICEABLE	16.40	1.55
9	STABILIZER BAR LINK (CONSISTENT)	SERVICEABLE	61.10	-
- 1	STABILIZER BRACKET (CONSISTENT)	SERVICEABLE	24.00	8.5
1	FRONT SUSPENSION LOWER ARM (H) (CONSISTENT)	BENT	529.30	529.30
1	KNUCKLE ARM (LH) (CONSISTENT)	SERVICEABLE	552.00	7
	FRONT BOARD (NPA) (CONSISTENT) (ADDITIONAL)	TO REPAIR SEE LABOUR	-	-
1	TIE ROD END ASSY LH (CONSISTENT) (ADDITIONAL)	BENT	69.50	69.50
- 1	CROSSMEMBER ASSY (CONSISTENT) (ADDITIONAL)	BENT	2,094.40	2,094.40
	LESS 20% DISCOUNT		-1,690.40	-937.48
			6,761.60	3,749.92
	SPECIAL NETT ITEMS			
	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	FRT TYRE (LH) (50%) (SN) (CONSISTENT)	PUNCTURE	216.00	108.00
	The state of the s		316.00	208.00
	LABOUR			
PANEL BEATING. INCLUSIVE OF THE REPAIR OF FRONT BOARD. SPRAY PAINTING CHARGE.		850.00	400.00	
	SPRAY PAINTING CHARGE.		750.00	600.00
	TUFF KOTE.		50.00	20.00
	WIRING.	NOT NECESSARY	50.00	
	TOWING FEE.		60.00	60.00
	REMOVE / REFIX UNDERCARRIAGE (FRT).		200.00	100.00
	FRT WHEEL ALIGNMENT.		120.00	60.00
			2,080.00	1,240.00
	GRAND TOTAL		9,157.60	5,197.92

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)	4,150.00
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KALVIN ANG WEI KUN

Automotive Assessor / Investigator

Minori Z

HO LEONG CHUAN

Automotive Assessor

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