

INS. CASE OWNER: Peter Calvin | CC 4 HSM AXA1801 6570, PL 63/9 | LKK IDAC

Surveyor: Calvin | DOI: ASSIGNMENT 11/9/18 | Date/Time: 11/9/18 | Registered in Member: pakin

Pre-assign / CCU / FTE
 Insured Vehicle No.: SLE 679711 | Claim No.: 8800047 (65653)
 Name of Insured: Ulanga Kar Sina Estery | Policy No.:
 Insured Tel No.: | HP: | Make / Model: |
 Excess Sec II :SS | D.O.A.: 9/9/18 | Place of Accident: |
 Is driver the owner? (YES/NO) | Nature of Accident: |
 If NO, Driver Name / Age: | OI GIA REPORT: YES/NO | TP GIA REPORT: YES/NO
 Driver Tel No.: | (V/L: YES/NO) | Insured Liability: % | Final? Yes/No



INSRS: WSP: Tel: Liability: RMKS: SLD 7777AM
 INSRS: WSP: Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:
 INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE/PIC
11/9/18	Non-Reporting Itr (1st)	11/05/2019
11/9/18	Non-Reporting Itr (2nd)	28/05/2019
11/9/18	Non-Reporting Itr (Final)	
11/9/18	Notification Itr (if non-pickup)	
11/9/18	Call OI	
11/9/18	After call Itr to OI	
11/9/18	Documentation Check List: Handler	Typist
11/9/18	Notification Itr (if non-pickup)	
11/9/18	After call Itr to OI	
11/9/18	Authorisation To Act	
11/9/18	Release Voucher	
11/9/18	Final Repair Bill	
11/9/18	Car Rental Invoice	
11/9/18	Towing Invoice	
11/9/18	LTA / GIA	
11/9/18	Medical Bill	
11/9/18	PIR	
11/9/18	Migrate/Reject Instruction	
11/9/18	LOD	
11/9/18	Payment Breakdown Form	
11/9/18	Post-Repair Photos	
11/9/18	Others	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
FINALIZATION	Date/Time:	Sent By:	Confirm with:	Confirm by:
Repair Cost	\$5	(days) Reduction:	%	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 19/9/19	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	20	If NO or B 28, Ass. Lia:
Repair Cost	\$5 3210.00			
Loss of Rental (LOR):	\$5 294.75	(3 days) x \$98.25		
Loss of Use (LOU):	\$5 -	(5 x days)		
Loss of Income (LOI):	\$5 150.00	(550 x 3 days)		
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>	(Tick only one)		
GIA/LTA Search	\$5 2.49			
Medical:	\$5 -			
Disbursement:	\$5 -	(e.g. Tow/Independent)		
Legal Cost	\$5 -			
Total:	\$5 3662.20	Global Sum \$5: 3600.00		
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	\$5 3600.00	Name 1: Comfupalgru Engineering Pte Ltd		
Payee 2: (Strike if N.A.)	\$5	Name 2:		
Payee 3: (Strike if N.A.)	\$5	Name 3:		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18016570/K1fb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 11-09-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLE 6393H	Veh. Inspected	SHD 3339M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/09/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	09/09/2018	Inspection Date	11/09/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

member of COMFORTDELGRO

Date/Time: 11.09.2018 13:28 Page : 1

Team: ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: JC NO: 305211357

CUSTOMER COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (F) (C) (P)	REGN NO: SHD3339M	MILEAGE
	MAKE: HYUNDAI	FUEL E: 1/2 F
	MODEL: SONATA	DATE/TIME IN: 11.09.2018 10:15
	YR OF MANU: 05.04.2012	TARGET DATE
	CHASSIS CODE: KMHE741VMCA822730	COMPLETION DATE/TIME

Accident Date: 09.09.2018
 NATURE: 3P 09.09.2018

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION

KEYED & PASSED OUT BY: _____

 SERVICE ADVISOR

 CUSTOMER'S SIGNATURE

Handwritten: SHD3339M CHIANG

Signature/Date: _____

Service Advisor: _____

Returned to Service Reception upon collection

Exit Pass

Vehicle No.: SHD3339M

Name of Service Advisor: _____

Date: _____

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305211357
Date : 14/09/18

FINALIZATION FORM

To : LKK Fax : _____
Attn : KALVIN
Vehicle Reg No. : SHD3339M 09/09/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AXA SLE6393H
- The finalized amount shall be:
 - Spare Parts after List discount _____
 - Labour Charges _____
 - Total for Part-By-Part Repair Cost** _____
 - Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost \$3,000.00
- Estimated normal period for repairs: 3 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : Kalvin
Date : 14/9/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

COMFORTDELGRO ENGINEERING PTE LTD

VEHICLE NO : SHD 3339M

DATE 11/9/2018 11:41

AVA

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (LH) / <i>Part</i>			\$ 1,294.70
	Rear Door Protector(LH) x <i>repair</i>			\$ 54.50
	Front Door (LH) / <i>Part</i>			\$ 1,344.50
	Front Door Outer Handle (LH) x <i>repair</i>			\$ 37.00
	Rear Wheel Hup-Cap (LH) / <i>Part</i>			\$ 145.00
	<i>Rear Fender (LH) x repair</i>			
	<i>Front Fender (LH) x repair</i>			
	SUB TOTAL			\$ 2,875.70
	LESS 20%			\$ 575.14
	DISCOUNTED TOTAL			\$ 2,300.56
	Rear Fender Advertisement Logo (LH) / <i>net</i>			\$ 100.00 Nett
	Rear Door Advertisement Logo (LH) / <i>net</i>			\$ 100.00 Nett
	Rear Door Tel No. Sticker (LH) / <i>net</i>			\$ 10.00 Nett
	Front Door Coloured Comfort Logo (LH) / <i>net</i>			\$ 75.00 Nett
	Front Door Advertisement Logo (LH) / <i>net</i>			\$ 100.00 Nett
	Front Fender Advertisement Logo(LH) / <i>net</i>			\$ 100.00 Nett
				\$ 485.00
	Labour Charge			
	Panel Beating			\$ 350.00
	Spray Painting Charge-2 Fender & 2 Door			\$ 1,000.00 <i>800</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Rear Wheel Alignment			\$ 120.00 <i>x an</i>
	Transfer of Door			\$ 240.00 <i>50</i>
	TOTAL LABOUR			\$ 1,760.00
	ESTIMATE TOTAL			\$ 4,545.56

LETTER OF AUTHORITY
 I hereby authorize you to carry out the repair work on the above vehicle.
 • To the extent of the survey
 • To the extent of the estimate
 • To the extent of the "estimate" basis
 • No liability
 • Supplemental
 is subject to the terms and conditions of the insurance policy.
 \$ 120.00
 Signature: _____
 Date: _____

Kalinilley
M 11/9/18 1525h.
3 hrs
415
At the Repair photo

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING PTE LTD

VEHICLE NO : SHD 3339M

DATE 11/9/2018 11:41

ANA

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Door (LH) <i>x 1 ppr</i>			\$ 1,294.70
	Rear Door Protector(LH) <i>x 1 ppr</i>			\$ 54.50
	Front Door (LH) <i>-</i>			\$ 1,344.50
	Front Door Outer Handle (LH) <i>x 1 ppr</i>			\$ 37.00
	Rear Wheel Hup-Cap (LH) <i>-</i>			\$ 145.00
	<i>Rear Fender (LH) x 1 ppr</i>			
	<i>Front Fender (LH) x 1 ppr</i>			
	SUB TOTAL			\$ 2,875.70
	LESS 20%			\$ 575.14
	DISCOUNTED TOTAL			\$ 2,300.56
	Rear Fender Advertisement Logo (LH) <i>-</i>			\$ 100.00 Nett
	Rear Door Advertisement Logo (LH) <i>-</i>			\$ 100.00 Nett
	Rear Door Tel No. Sticker (LH) <i>-</i>			\$ 10.00 Nett
	Front Door Coloured Comfort Logo (LH) <i>-</i>			\$ 75.00 Nett
	Front Door Advertisement Logo (LH) <i>-</i>			\$ 100.00 Nett
	Front Fender Advertisement Logo(LH) <i>-</i>			\$ 100.00 Nett
				\$ 485.00
	Labour Charge			
	Panel Beating			\$ 350.00 <i>200</i>
	Spray Painting Charge-2 Fender & 2 Door			\$ 1,000.00 <i>800</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Rear Wheel Alignment			\$ 120.00 <i>X</i>
	Transfer of Door			\$ 240.00 <i>50</i>
	TOTAL LABOUR			\$ 1,760.00
	ESTIMATE TOTAL			\$ 4,545.56

LKX Auto Centre
 The Repair shop is providing:
 • To repair and repaint the damaged parts
 • To provide a good quality of painting
 • To provide a good quality of colour matching
 • To provide a good quality of workmanship
 • This work is done on a "No Prejudice" basis
 • No other charges will be levied
 • Supplies and materials are supplied and
 is subject to the approval of the insurance company
 \$ 120.00
 Acknowledged by Receiver
 Date:

Kelvin 11/11/18
11/9/18 1525h.
3 B,
4/5
At the Repair shop

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

◀ Service Request Details

Claim

S8M00V4Z

Reference

None 

Loss Date

September 9, 2018

Kalvin

Request Date

September 11, 2018

Due Date

September 18, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Vehicle Information

Incident Vehicle Registration #

SHD3339M

Make

TPVD HYUNDAI

Model
SONATA

Service Address

...

Primary Contact/Insured

CHANG KAI SING (ZHANG KAIXI)
BLK 68 WEST COAST ROAD, #03-91 VARSITY PARK, 126830, Singapore

KAINCHANG@GMAIL.COM

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions
INSD GIA NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 SEP 2018

**CHANG KAI SING (ZHANG KAIXI)
BLK 68 WEST COAST ROAD, #03-91 VARSITY PARK,
Singapore 126830**

Dear Sir,

**OUR REF : CC4/ASM18016570/K11b3
YOUR REF : SLE 6393H**

**ACCIDENT INVOLVING SLE 6393H & SHD 3339M ALONG BUKIT TIMAH ROAD
TOWARDS NUS CAMPUS ON 09/09/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to pohkin@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2132 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

Poh Kin (LKKAuto)

From: DHIWAR Namrata <namrata.dhiwar@axa.com.sg>
Sent: Tuesday, 16 October 2018 10:35 AM
To: Poh Kin (LKKAuto)
Subject: RE: Our Ref: CC4/ASM18016570/K1fb3; Your Ref: S8M00V4Z

Categories: Red

Hi,

As of 16/10/2018, our insured had yet to file an accident report.

Regards,
Namrata

From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: Monday, October 15, 2018 9:22 AM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Our Ref: CC4/ASM18016570/K1fb3; Your Ref: S8M00V4Z
Importance: High

Our Ref: CC4/ASM18016570/K1fb3
Your Ref: S8M00V4Z

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE SLE 6393H (OI) AND SHD 3339M (TP) ON 09/09/2018

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Your prompt action is very much appreciated.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 15 October 2018 9:22 AM
To: motor.doc@axa.com.sg
Cc: Admin A
Subject: Our Ref: CC4/ASM18016570/K1fb3; Your Ref: S8M00V4Z
Importance: High

Our Ref: CC4/ASM18016570/K1fb3
Your Ref: S8M00V4Z

Dear Sir/Madam,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE SLE 6393H (OI) AND SHD 3339M (TP) ON 09/09/2018

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Your prompt action is very much appreciated.

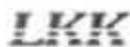
Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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11 MAY 2019

1st Reminder

CHANG KAI SING (ZHANG KAIXI)
BLK 68 WEST COAST ROAD,
#03-91 VARSITY PARK,
Singapore 126830

Dear Madam,

OUR REF : CC4/ASM18016570/K1fb3

YOUR REF : SLE 6393H

**ACCIDENT INVOLVING SLE 6393H & SHD 3339M ALONG BUKIT TIMAH ROAD
TOWARDS NUS CAMPUS ON 09/09/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 18 MAY 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHD 3339M** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **18 MAY 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Poh Kin, Chong
Claims

Tel : 6841 2132

Fax: 6741 4108

Email : pohkin@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)



28 MAY 2019

2nd Reminder

CHANG KAI SING (ZHANG KAIXI)
BLK 68 WEST COAST ROAD,
#03-91 VARSITY PARK,
SINGAPORE 126830

Dear Madam,

OUR REF : CC4/ASM18016570/K1fb3

YOUR REF : SLE 6393H

**ACCIDENT INVOLVING SLE 6393H & SHD 3339M ALONG BUKIT TIMAH ROAD
TOWARDS NUS CAMPUS ON 09/09/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 06 JUNE 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the Traffic Police of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SHD 3339M** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **06 JUNE 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Poh Kin, Chong
Claims
Tel : 6841 2132
Fax: 6741 4108
Email : pohkin@lkkauto.com

This is a computer generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

To : Traffic Police – Deputy Head, Investigations Department
Fax : 65474885

ONLY FOR ACCIDENTS IN SINGAPORE

NON-INJURY MOTOR ACCIDENT REPORT SCHEME
FORM ON NON-REPORTING BY INSUREDS

Please be informed that we have yet to receive a motor accident report from our insured with regard to a non-injury motor accident as follows:-

Date of accident : 09/09/2018
Time of accident : 10:30
Place of accident : BUKIT TIMAH RD TWDS NUS CAMPUS
Third Party's name : COMFORT TRANSPORTATION PTE LTD
Third Party's vehicle number : SHD 3339M
Our insured's name : CHANG KAI SING (ZHANG KAIXI)
Our insured's vehicle number : SLE 6393H
Our insured's NRIC number : NIL
Our insured's address : BLK 68 WEST COAST ROAD, #03-91
VARSITY PARK, SINGAPORE 126830
Our Insured's telephone number : 93639505

A letter dated **(11/05/2019)** was sent to remind our insured to report the non-injury motor accident to us. No report has yet been made.

Please do not hesitate to contact the following for any clarification on the matter.
(Please cite our reference number: **(CC4/ASM18016570/K1fb3)**)

Name and address of insurance company : AXA Insurance
8 Shenton Way, #24-01 AXA Tower, 068811

Name of contact person : Poh Kin, Chong
Contact Number : 6841 2132 Fax: 6741 4108
Date : 28/05/2019

TP Scene photos





Immediate Advice

To : AXA Insurance Pte Ltd

Date: 29/07/2019

Survey Details:

Date of loss	9-Sep-18
Date of appointment	11-Sep-18
Date of survey	11-Sep-18
Location of survey	COMFORTDELGRO ENGINEERING PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHD 3339M
Make and Model	HYUNDAI SONATA
Date of registration	5/4/2012
Excess	
Market Value	\$0
Part Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$	4,545.56
------------------	----	----------

Proposed/Revised repair cost:

Parts	\$	2,712.36
Check items (estimate)	\$	-
Labour	\$	1,070.00
Total	\$	3,782.36
Lump Sum(if applicable)	\$	3,000.00

Number of days for repair	3
----------------------------------	----------



Remarks:

The total quantum is < \$5,000.00. We will proceed to negotiate settlement with third party & update if there is any issue.

Mandate:

Liability(TP)		%
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total		

Hsiao Tong (LKKAuto)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Wednesday, 14 August 2019 11:42 AM
To: Hsiao Tong (LKKAuto); Catherine Koh Mui Gek
Subject: Re: Your Ref: T 0918/ SHD3339M / WT(st) *Our Ref: CC4/ASM18016570/K1pb3 [ACCIDENT INVOLVING SLE 6393H(AXA) & SHD 3339M ON 09/09/2018] - (re-attached video footage)

Without Prejudice.

Dear Hsiao Tong

We accept your offer. Kindly forward your D.V.

Thank you very much.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 14 August 2019 11:30 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: RE: Your Ref: T 0918/ SHD3339M / WT(st) *Our Ref: CC4/ASM18016570/K1pb3 [ACCIDENT INVOLVING SLE 6393H(AXA) & SHD 3339M ON 09/09/2018] - (re-attached video footage)

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

For an amicable settlement, we are prepared to improve our offer at a global sum of \$3,600.00(all-in).

Please confirm acceptance.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 29 July 2019 10:27 AM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>; William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: RE: Your Ref: T 0918/ SHD3339M / WT(st) *Our Ref: CC4/ASM18016570/K1pb3 [ACCIDENT INVOLVING SLE 6393H(AXA) & SHD 3339M ON 09/09/2018] - (re-attached video footage)

Without Prejudice

Dear Catherine,

Thank you for your video.

We will review and get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Monday, 29 July 2019 10:04 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: Re: Your Ref: T 0918/ SHD3339M / WT(st) *Our Ref: CC4/ASM18016570/K1pb3 [ACCIDENT INVOLVING SLE 6393H(AXA) & SHD 3339M ON 09/09/2018] - (re-attached video footage)

Dear Hsiao Tong

Video footage furnished to Poh Kin on 10.1.19 clearly evidenced your principal's insured swerved out from parking lot and initiated the accident.

Based on BOLA S14 and/or S24, he is 100% liable for our taxi damages.

Kindly settle our PD claim as per the BOLA guide.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

Our Ref : T 0918/ SHD3339M /WT(st)

Your Ref :

Date : 18-Sep-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198900489

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3339M YOUR INSURED SLE6393H
AND OTHER _____ ON 09.09.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHD3339M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SLE6393H we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair		\$ 3,210.00
2	<u>4</u> days Loss of Rental @	\$ <u>98.25</u> per day	\$ 393.00
3	Survey Report Fees	(Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee		\$ 7.49
5	GIA / Police Report Fees		\$ -
6	Towing Fees		\$ -
Sub Total :			\$ 3,610.49

HIRER'S CLAIM

7	<u>4</u> days Loss of Income @	\$ <u>80.00</u> per days	\$ 320.00
Total Claims:			\$ 3,930.49

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 9 pcs
- b) LTA search slip/s of : SLE6393H
- c) GIA / Police report/s of : SHD3339M
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 726791

Yishun
Yishun Industrial Park A
Singapore 768732

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 10 July 2019 4:53 PM
To: kainchang@gmail.com
Subject: ACCIDENT INVOLVING SLE 6393H(AXA) AND SHD 3339M ALONG/AT BUKIT TIMAH RD TO NUS CAMPUS IN CARPARK ON 09/09/2018

10 JULY 2019

MR CHANG KAI SING

Dear Sir/ Mdm

OUR REF : CC4/ASM18016570/K1pb3// S8M00V4Z

YOUR REF : SLE 6393H

ACCIDENT INVOLVING SLE 6393H(AXA) AND SHD 3339M ALONG/AT BUKIT TIMAH RD TO NUS CAMPUS IN CARPARK ON 09/09/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHD 3339M against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle was moving out from parking lot and collided with third party who was moving straight. Under Motor Accident Guide, vehicle reversing in/out or moving in/out of parking lot should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGSONATA SHD3339M , SLE6393H
BUKIT TIMAH RD TWDS NUS CAMPUS.

ON 09-Sep-18 10:30

I / We

ABD RAHIM B OTHMAN

(Hirer) NRIC No.:

S0045523G

and/or

(Relief) NRIC No.:

Taxi Number

SHD3339M /

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

11-Sep-2018

Name of Hirer

ABD RAHIM B OTHMAN

Hirer NRIC

S0045523G

Signature :



Address

750 PASIR RIS STREET 71 #01-06
510750

Contact No.

97570685



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLE 6393H (Insd veh)	Model: HYUNDAI SONATA
	SHD 3339M (TP veh)	
Date of Accident/ Time:	09/09/2018	

Repair Estimate	: \$	4,863.25	
Final Repair Cost (WGST)	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (GLOBAL SUM)	: \$	3600.00	

Payee Name : COMFORTDELGRO ENGINEERING PTE LTD

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes No BOLA Scenario No: 24

BOLA Liability: 100 (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

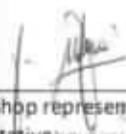
NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

<p> 19-8-19</p> <p>Signature of workshop representative / Workshop stamp Name of Representative: COMFORTDELGRO ENGINEERING PTE LTD Date: 19/08/2019 38 LOYANG DRIVE SINGAPORE 508881</p>	<p></p> <p>Signature of Witness / Workshop stamp (if applicable) Name of Witness: COMFORTDELGRO ENGINEERING PTE LTD Date: 19/08/2019 38 LOYANG DRIVE SINGAPORE 508881</p>
--	---

Signature of AXA's surveyor representative:
Name of AXA's surveyor / Representative:
Date:

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document*

GST REG. NO. M2-8921817-3

TAX INVOICE

8010010
 AXA INSURANCE PTE LTD
 8 SHANNON WAY AXA TOWER #24-01
 SINGAPORE 068811
 CONTACT NO: 63387288

VEHICLE NO NO/DATE
 SHD3339M 91395941 17.09.2018
 MAKE JOB NO.
 HYUNDAI 305211357
 MODEL ODOMETER READING
 SONATA
 DATE OF REG
 05.04.2012
 CHASSIS CODE JOB TYPE
 KMHKT41VMCA822730

Description : 3P 09.09.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,000.00
Add GST @ 7.000 %	210.00
Total Invoice amount	3,210.00

Issued by : KATHKRINKAN 17.09.2018 13:48:27
 Repair Type : CLSO/57/57
 Payment Type/Term : /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHO VEHICLES ARE DELIVERED AND TESTED AT OWNERS' RISK.
 2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 14 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
 3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE DUE DATE UP TO PERIOD OF DEFAULT.
 4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18090257

Date: 17 September 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/09/2018 @ 10:30 hrs
ALONG BUKIT TIMAH RD TWDS NUS CAMPUS
INVOLVING SLE6393H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3339M** (the "Taxi"). The Taxi was hired to **ABD RAHIM B OTHMAN IC NO S0045523G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO						FROM	TO
50097	142	0746	1835	A Berlin	253	433	335	0800	2300	
50484	392	1835	0630	A Berlin	253	799	366	0730	2330	
50888	404	1130	2330	A Berlin	253	875	129	0730	1030	
51059	170	0800	2300	G Accident Repair			340	1015	-	
51392	333	0730	0045					-	1200	
51720	328	0430	2330							
52043	323	0730	2300							
52216	173	0730	1200							
52444	228	1800	0440							
52730	286	0406	1555							
53098	368	1920	0735							

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLE6393H	09 Sep 2018 / 10:30:00	Successful	A12	AXA INSURANCE PTE LTD

Previous

OK

SHE03339M



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18016570/K1pb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:PETER

Date : 03-09-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLE 6393H	Veh. Inspected	SHD 3339M
Policy No.	GA116999/1	Coverage (\$)	0.00
Claim No.	S8M00V4Z	Excess (\$)	0.00
Assign From		Assign Date	11/09/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	KMHET41VMCA822730	Colour	BLUE
Odometer	1991	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	HANKOOK	7 mm
L/H Front Tyre	215/60 R16	HANKOOK	7 mm
R/H Rear Tyre	215/60 R16	HANKOOK	7 mm
L/H Rear Tyre	215/60 R16	HANKOOK	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	09/09/2018	Inspection Date	11/09/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	-----------------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 3339M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR DOOR (LH) (CONSISTENT)	DENTED	1,294.70	1,294.70
1	REAR DOOR PROTECTOR (LH) (CONSISTENT)	TO REPAIR SEE LABOUR	54.50	-
1	FRONT DOOR (LH) (CONSISTENT)	DENTED	1,344.50	1,344.50
1	FRONT DOOR OUTER HANDLE (LH) (CONSISTENT)	TO REPAIR SEE LABOUR	37.00	-
1	REAR WHEEL HUP-CAP (LH) (CONSISTENT)	GRAZED	145.00	145.00
1	REAR FENDER (LH) (CONSISTENT) (NPA)	TO REPAIR SEE LABOUR	-	-
1	FRONT FENDER (LH) (CONSISTENT) (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-575.14	-556.84
			2,300.56	2,227.36
SPECIAL NETT ITEMS				
1	REAR FENDER ADVERTISEMENT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
1	REAR DOOR ADVERTISEMENT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
1	REAR DOOR TEL NO. STICKER (LH) (SN) (CONSISTENT)	NECESSARY	10.00	10.00
1	FRONT DOOR COLOURED COMFORT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	75.00	75.00
1	FRONT DOOR ADVERTISEMENT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
1	FRONT FENDER ADVERTISEMENT LOGO (LH) (SN) (CONSISTENT)	NECESSARY	100.00	100.00
			485.00	485.00
LABOUR				
	PANEL BEATING INCLUSIVE OF THE REPAIR OF REAR DOOR PROTECTOR (LH), FRONT DOOR OUTER HANDLE (LH), REAR FENDER (LH) AND FRONT FENDER (LH).		350.00	200.00
	SPRAY PAINTING CHARGE-2 FENDER & 2 DOOR.		1,000.00	800.00
	TUFF KOTE.		50.00	20.00
	REAR WHEEL ALIGNMENT.	NOT NECESSARY	120.00	-

Report Ref No. CC4/ASM18016570/K1pb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TRANSFER OF DOOR.		240.00	50.00
			1,760.00	1,070.00
GRAND TOTAL			4,545.56	3,782.36
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,000.00

Report Ref No. CC4/ASM18016570/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SAR00V42	Vehicle Information	Incident Vehicle Registration #	9HD3339M
Reference	CC4/AS418016570/IC1ab3d2	Make	Model	TPVD HYUNDAI SONATA
Loss Date	9 September 2018	Service Address	...	
Report Date	11-Sep 2018 1:57:13 PM	Primary Contact/Insured	CHANG KAI SING (ZHANG KAI XI) BLK 68 WEST COAST ROAD, #03-91 VARSITY PARK, 120833, Singapore KAINCHANG1@GMAIL.COM	
Request Date	11 September 2018	Claim Handler	WANG Peter peter.wang@axa.com.sg	
Due Date				
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)			
Type of Loss	Third Party Vehicle Damage			
Services	Pending verification - Direct Settlement			

Actions

Next Step: Wait for Approve Invoice

Add Remarks

Additional Instructions: IRSD GIA NOT REPORTED

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type:

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merlimin	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKinvoice 1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
RENTAL RECEIPT7.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LKKAdjustments1a (4).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	5 September 2019
SH03329M_dua 9918 -TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	29 July 2019
TP-1A.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	29 July 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 July 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE_MARKEDFINAL.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	29 July 2019
 2nd Reminder Letter.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2019
 Traffic Police (Non-Reporting).pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2019
 1st Reminder Letter.pdf	Letters and Correspondence	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	10 May 2019
 Non reporting letter.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 September 2018
 TP PRI FROM WORKSHOP WITH GIA AND ESTIMATE.png	Letters and Correspondence	Workshop	DHAKAL Rajbav	11 September 2018