

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Wednesday, 17 October, 2018 4:00 PM
To: 'eyap@lioncityrentals.com.sg'; 'insurance@lioncityrentals.com.sg'
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: ACCIDENT INVOLVING SLJ 2854U and SJR 7438L on 10/5/2018

Our Ref: CC4/LCR18016557/Kwb3

17 October 2018

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 3673A and SLZ 2201U on 07/09/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Cecilia Chong (LKK Auto)

From: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>
Sent: Thursday, 2 May 2019 10:32 AM
To: Cecilia Chong (LKK Auto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: Your ref: 3327239015SG (Our ref: CC4/LCR18016557/Kwb3s2) *** ACCIDENT INVOLVING SLD 3673A & SLZ 2201U ON 07/09/2018 ***
Attachments: RE: Your ref: SLZ 2201U (Our ref: CC4/LCR18016557/Kwb3s2) *** ACCIDENT INVOLVING SLD 3673A & SLZ 2201U ON 07/09/2018 ***

Hi Cecilia,

Kindly settle at \$17500.00 (all in)

Thank you

Ivy Yong
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637

Ivy-AV.Yong@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

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From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Tuesday, April 30, 2019 5:32 PM
To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: Your ref: 3327239015SG (Our ref: CC4/LCR18016557/Kwb3s2) *** ACCIDENT INVOLVING SLD 3673A & SLZ 2201U ON 07/09/2018 ***

This message is from an external sender; be cautious with links and attachments.

Dear Ivy,

Kindly refer to the email attached for third party reply. And they rejected the offer.

We counter propose \$17,800.00.

Kindly give us your instruction whether to proceed. Thanks

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Ivy-AV [<mailto:Ivy-AV.Yong@aig.com>]

Sent: Monday, 29 April 2019 10:04 AM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your ref: 3327239015SG (Our ref: CC4/LCR18016557/Kwb3s2) *** ACCIDENT INVOLVING SLD 3673A & SLZ 2201U ON 07/09/2018 ***

Hi Cecilia,

Below attached are the brand of the luxury cars.

- | |
|---------------------------|
| 1. Mercedes S-Class |
| 2. Range Rover |
| 3. Rolls-Royce Phantom |
| 4. Bentley Continental GT |
| 5. Porsche Panamera |
| 6. BMW 7 Series |
| 7. Audi A8 |
| 8. Bentley Bentayga |
| 9. Jaguar I-Pace |
| 10. Lexus LS |

Kindly request document prove from third party repairer to prove that Toyota Alphard is luxury car.

Number of days for LOU increase to 13days but under **NON-Luxury car** category.

Thank you

Ivy Yong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637

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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Friday, April 26, 2019 5:25 PM

To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Your ref: 3327239015SG (Our ref: CC4/LCR18016557/Kwb3s2) *** ACCIDENT INVOLVING SLD 3673A & SLZ 2201U ON 07/09/2018 ***

This message is from an external sender; be cautious with links and attachments.

Dear Ivy,

We refer to above matter,

Third Party rejected the offer of \$16,800.00 and re-proposed of wanting 13days for LOU at each day of \$240.

As they insisted claiming that A brand new Toyota Alphard is consider as luxury car.

Attached is the re-proposal email from TP for your reference.

We seek your instruction/comment to settle at best. Thank You.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, BURKE KEVIN GERARD ("the third party claimant")
of BLK 353A ADMIRALTY DR #02-294 S 751353 (address),
owner of SLZ2201U (vehicle no.) hereby authorize
CHEW GOON MOTOR
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLZ2201U that was
damaged pursuant to the accident which occurred on 07.09.2018 (date) along
COLLYER QUAY (location)
involving vehicle no/s SLZ2201U & SLD3673A ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 25 day of 09 (month) 2018 (year)



Signed by "the third party claimant"



Signed by "the workshop"

WITHOUT PREJUDICE to:
(a) Insurers' Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

(Vivian)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **Chew Goon Motor** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$17,500.00** (Global Sum) for vehicle no. **SLZ 2201U** that was damaged pursuant to the accident which occurred on **07/09/2018** (date) along **COLLYER QUAY** involving vehicle no/s **SLD 3673A**.

This is pursuant to the inspection conducted on **11/09/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **BURKE KEVIN GERARD** ("the third party claimant") of vehicle no. **SLZ 2201U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLZ 2201U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of 05 (month) 2019 (year)

KSC

Signed by appointed surveyor



趙源摩哆
CHEW GOON MOTOR
Blk 10 Ang Mo Kio Industrial Park 2A Ave 5
#01-15 to 17 AMK Autopoint Singapore 568047
Tel: 6484 4826 Fax: 6484 0465
Email: chewgoon@singnet.com.sg

Signed by "the workshop" (with chop)

WITHOUT PREJUDICE to:

- (a) Insurers' Subrogated Claim and/or
- (b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

趙 源 摩 哆 Chew Goon Motor

TAX INVOICE NO. 23798

新加坡宏茂桥第2A工业园第五道大牌十号门牌十五,十六,十七,(一楼)及门牌五(三楼)

Blk 10, Ang Mo Kio Industrial Park 2A, Ave. 5, #01-15, 16, 17 & #03-05, AMK Autopoint

Singapore 568047 Email: chewgoon@singnet.com.sg

Business Reg. No: 221880/00C GST Reg. No: MX-0486007-A0

TEL: 6484 1626 (24Hrs) FAX: 6484 0465

◀ 修理各种汽车烧焊打吗咭喷漆等 ▶

M

AIG ASIA PACIFIC INSURANCE PTE. LTD

ACCIDENT DATE : 07.09.2018

Date 22.12.2018

Quantity	PARTICULARS	AMOUNT \$	Cts.
	COST FOR REPAIR TO "TOYOTA ALPHARD". NO. SLZ2201U		
	CLAIMING AGAINST YOUR INSURED VEH. NO. SLD3673A		
1pc	Front Bumper	1,655.10	
13pcs	Front Bumper Clips 3.80	49.40	
1pc	Front Fender RH	819.10	
1pc	Front Fender Shield	281.00	
10pcs	Front Fender Shield Clips 3.80	38.00	
1pc	Front Fender Lower Protector	216.00	
4pcs	Front Fender Lower Protector Clips 4.80	19.20	
1pc	Front Fender Lower Protector Core	245.00	
1pc	Front Shock Absorber	426.00	
1pc	Front Knuckle Arm	522.00	
1pc	Front Knuckle Arm Bearing	514.00	
1pc	Front Knuckle Arm Bearing Hub	495.00	
1pc	Front Lower Arm	513.00	
1pc	Front Lower Arm Ball Joint	205.00	
1pc	Front Door RH	1,723.00	
1pc	Front Door Sticker (Top)	95.30	
1pc	Front Door Sticker (Side)	119.00	
1pc	Front Door Lower Protector	822.60	
10pcs	Front Door Lower Protector Clips 4.80	48.00	
1pc	Rear Door RH	1,650.00	
1pc	Rear Door Lower Protector	822.60	
10pcs	Rear Door Lower Protector Clips 4.80	48.00	
1pc	Rear Door Sticker	207.00	
1pc	Rear Door Vertical Sensor Rubber Seal	1,107.00	
1pc	Rear Door Reflector (Red) Inner	56.00	
1pc	Rear Door Warning Sticker	51.00	
1pc	Rear Fender Lower Protector	240.00	
5pcs	Rear Fender Lower Protector Clips 4.80	24.00	
1pc	Rear Bumper	1,380.40	
10pcs	Rear Bumper Clips 3.80	38.00	
1pc	Rear Bumper Top Retainer RH	101.00	
1pc	Rear Bumper Corner Holder RH	123.00	
		14,653.70	
		3,663.43	
		10,990.28	

趙 源 摩 哆
CHEW GOON MOTOR

less 25%
chew

1pc Front Wheel Rim

800.00 SN

C/F

11,790.28

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Sep 2018 / 10:55:05

Receipt Date/Time : 08 Sep 2018 / 10:55:05

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180908-000361

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SLD3673A			
	As at 07 Sep 2018/00:00:00			
	Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SLD3673A			
	Enquiry Fee	7.00	0.49	7.49
	20180908105345576149			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx0123 Credit Card:			7.45
	Visa/MasterCard			
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

RAPID TOWING SERVICES

Company Registration No.: 53134594K
Blk 10 Ang Mo Kio Industrial Park 2A
Ave 5 #03-05 Singapore 568047
Tel: 9635 3392

CASH SALE / WORK ORDER

No.: 32009

Date: 07/9/2018

寶號

M/s: _____

車號

Vehicle No: _____

車型

Model: _____

由

From: _____

到

To: _____

時間 (日 / 夜)

Time (day / night): _____

其它

Others: _____

現金 / 支票

CASH / CHEQUE: _____

\$120.00

注意: 本公司對所拖之車輛, 在通行中如有任何損失或破壞, 一切由車主自行負責。
NOTE: Vehicle is Tow an owner's risk. The Company accepts no responsibility for damages of other misdemeanor to your vehicle while being towed.

經手人 Authorised by

收貨人 Received by