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	sovanego)		72	Registered in Merimer	11/0/18
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Is driver the owne		Nature of Accident :	COMPRESSED	-	
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United and	040.07.01	(VAL (TE) / NO)	Insured Liabil	ity: S Fi	nal? Yes/No
et 1 380	<u>₹</u> —				
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Disbursement	55 -	(e.g. Tow/ Independen	nt)	2) Report Format:	13200
Legal Cost	85 3158.74	Global Sum SS: 32 50- U	1	3) Survey Tee:	53W.W
Total: FINAL PAYMENT	8\$ 3158-47 Date/Time:	Global Sum SS: 3250- U Confirm with:		limail Cal	
Payce 1:	55 325U.W		KLING PE	eta	d.
Payce 2: (Strike if N.A.)	55	Name 2:	- 10	u u	
Payce 3: (Strike if N.A.)	SS	Name 3:			



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	rnationale Des Experts En Auto	mobile				
AIG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CC6/AIG1801	6551/Kpb3				
CH	SHENTON WAY #0 ARTIS BUILDING GAPORE 079120	8-16	Date: 11-09-2018					
1.		Policy Particu	lars :- THIRD PARTY CLA	AIM				
	Insured Veh.	SJY 9013D	Veh. Inspected	SKJ 7807K				
Т	Policy No.		Coverage (\$)	0.00				
Т	Claim No.		Excess (\$)	0.00				
	Assign From		Assign Date	11/09/2018				
2.	1 200	Vehicle I	Particulars & Condition					
	Make & Model		c.c	0				
	Engine No.	HIDDEN	Year of Reg.					
	Chassis No.		Colour					
	Odometer	(4)	Steering					
	Brakes		Modification					
	General							
3.		Co	enditions of Tyres	***				
		Size	Make	Balance				
	R/H Front Tyre			mm				
	L/H Front Tyre			mm				
	R/H Rear Tyre			mm				
	L/H Rear Tyre			mm				
4.		Desc	cription of Damages					
5.		Ge	neral Information					
	Accident Date	05/09/2018	Inspection Date	10/09/2018				
	Survey held at	OPTIMA WERKZ PTE LTD)					
	2	9A SERANGOON NORTH SINGAPORE 554500	AVE 5					
5a.			Remarks					

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel: +65 6472 1313 Fax: +65 6472 2112

Branch office: 9A Serangoon North Ave 5 Singapore 554500 Tel: +65 6484 9919 Fax: +65 6481 1011

Co. Reg. No. 201212455W

Date:

7 SEPTEMBER 2018

Third Party Insurer:

AIG

Vehicle No:

SKJ7807K

Third Party Veh No:

SJY9013D

Model:

AUDI Q3 2.0

Date of Accident:

5 SEPTEMBER 2018

Chassis:

WAUZZZ8UXDR074551 - 2013

ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$
1	REAR BUMPER		\$1,205.00
2	REAR BUMPER SIDE RETAINER RH/LH	\$37.00	Sh \$74.00
1	REAR BUMPER LOWER DIFFUSER		CM \$412.50
1	REAR BUMPER REINFORCEMENT		\$544.50
2	REAR BUMPER REVERSE SENSOR	\$210.50	\$421.00
2	RAER BUMPER REVERSE SENSOR RUBBER SEAL	\$9.00	Mr \$18.00
1	REAR BUMPER WIRE HARDNESS		£ \$490.00
		SUB TOTAL	\$3,165.00
		Less 5%	-\$158.25
		PARTS TOTAL	\$3,006.75

IΛ	ROI	ID	CHA	RGES	
-		J IN	CITM	MULS	

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION

2501 \$1,000.00

TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION

\$600.00 220

TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD

\$250.00 7 120

TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR

\$120.00 601 .

TO CHECK WIRING WITH TEST

\$100.00 201-

LABOUR TOTAL

\$2,070.00

PEI TING

TOTAL

\$5,076.75

Not Nothanker Reany Bapaies

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

show edged by Repairer sture:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	4305Z
Vehicle No.:	5KJ7807K
Vehicle to be Exported:	Yes
Intended Deregistration Date:	07 Sep 2018
Vehicle Make:	AUDI
Vehicle Model:	Q3 2.0 TF5I QU (1708HP)
Primary Colour:	Grey
Manufacturing Year:	2013
Engine No.:	CCZ354323
Chassis No.	WAUZZZ8UXDR074551
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$33,009,00
Original Registration Date:	11 May 2013
First Registration Date:	11 May 2013
Transfer Count:	1
Actual ARF Paid: Intended PARF Rebate Details	\$38,213.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 May 2023
PARF Rebate Amount: Intended COE Rebate Details	\$26,749.00
COE Expiry Date:	10 May 2023
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$61,700.00
COE Rebate Amount:	\$28.843.00
Total Rebate Amount:	\$55,592.00

The information contained herein is correct as at 07 Sep 2018

OK

Hsiao Tong (LKKAuto)

From:

Katherine wong <t.tcontractor@yahoo.com.sg>

Sent:

Tuesday, 23 October 2018 6:12 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Yr Ref: CC6/AIG18016551/Kpb3

Attachments:

IMG_5347.JPG; IMG_5349.JPG; SKJ7807K.zip

Dear Mr. Chew.

We had received yr letter regarding the accident involving our (previous)SJY 9013D & SKJ 7807K.

It was a sudden brake by driver SKJ 7807K, and we have to apply the emergency brake behind the car.

We at first intended to settle in private but the Driver of SKJ 7807K what apps his own quote on the repair work to us, as he wouldn't want to disclose where his car will be sending for repair and the quote was not from the workshop, we had decided to make the claims thru our insurance Company.

We understand it will not be in our favour and I hope he and his workshop is making a reasonable claim and not over claiming on unneccessary repair works not cause by us and please negotiate a good settlement.

Kindly note the paint on the Audi's bumper is white, while our car is purple in colour, those paints there are not cause by us.

I have attached few photos for yr reference.

Thank you.

Best regards, Mrs Teo Tel: 68933624

Sent from my iPhone







Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Tuesday, 16 October 2018 2:09 PM

To:

lily.loi@ow.sq

Cc:

sharon@ow.sq; 'Adeline Lim'; Admin A; CS A Team

Subject:

FW: LOD - ACCIDENT INVOLVING SKJ7807K & SJY9013D ON 05/09/2018 (AIG)

Attachments:

SKJ7807K LOD.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge	
CC6/AIG18016551/Kpb3	Hsiao Tong	

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Peij Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily.loi@ow.sg <Lily.loi@ow.sg>
Sent: Monday, 15 October 2018 2:15 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: sharon@ow.sg; 'Adeline Lim' <adeline@ow.sg>

Subject: LOD - ACCIDENT INVOLVING SKJ7807K & SJY9013D ON 05/09/2018 (AIG)

Our Ref

: SKJ7807K / TP#705

Your Ref

: SJY9013D

Without Prejudice

Dear Officer-In-Charge,

We refer to the above mentioned accident.

We are claiming as below:

Cost of Repair (incl. of GST)
 S\$2,807.34

Loss of Rental (incl. of GST)
 S\$577.80 (\$192.60 x 03 days)

- LTA/GIA Search Fee S\$2.00 Grand Total S\$3,387.14

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

Thanks & Best Regards,

Lily Loi (Ms) Motor Claims Department Serangoon Branch

OPTIMA WERKZ PTE LTD

6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 |
9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6484 9919 | Fax: (+65) 6481 1011|
551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223 |

www.ow.sg

www.facebook.com/optimawerkz

Our Ref

: SKJ7807K / TP#705

Your Ref

: SJY9013D

WITHOUT PREJUDICE

Date: 12 October 2018

AIG ASIA PACIFIC INSURANCE PTE, LTD.

AIG BUILDING 78 Shenton Way #07-16 Singapore 079120

Attention: Motor Claims Department

ACCIDENT INVOLVING SKJ7807K & SJY9013D ON 05/09/2018 ALONG TELOK BLANGAH ROAD (LANE TURNING INTO VIVOCITY)

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)

- Loss of Rental (incl. of GST)

- LTA/GIA Search Fee

S\$2,807.34

S\$577.80 (\$192.60 x 03 days)

SS2.00

Grand Total

SS3,387.14

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms.Lily at 64849919 or email sharon@ow.sg / lily.loi@ow.sg

All payment is to be issued direct to Optima Werkz Pte Ltd.

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

Hsiao Tong (LKKAuto)

From:

Lily.loi@ow.sq

Sent:

Friday, 15 March 2019 1:20 PM Hsiao Tong (LKKAuto); 'Sharon'

To:

'Adeline Lim': Admin A

Subject:

RE: FW: LOD - ACCIDENT INVOLVING SKJ7807K & SJY9013D ON 05/09/2018 (AIG)

*LKK REF:

Dear Hsiao Tong,

We accepted your offer. Kindly forward DV to us.

Thank you

Best Regards,

Lily Loi (Ms)

Claims Executive, Motor Claims Department D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143

T: +65 6472 1313 F: +65 6472 2112

Branch Branch : 9A Serangoon North Ave 5 Singapore 554500 T: +65 6484 9919 : 551 Upp Thomson Road Singapore 574415 T: +65 6452 6868

T: +65 6484 9919 F: +65 6481 1011 T: +65 6452 6868 F: +65 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 15 March, 2019 10:48 AM To: Sharon <sharon@ow.sg>; lily.loi@ow.sg

Cc: 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW: LOD - ACCIDENT INVOLVING SKJ7807K & SJY9013D ON 05/09/2018 (AIG) *LKK REF:

Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

We propose settlement at a global sum of \$3,250.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon <sharon@ow.sg>

Sent: Friday, 23 November 2018 11:12 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; lily.loi@ow.sg

Cc: 'Adeline Lim' <adeline@ow.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: FW: LOD - ACCIDENT INVOLVING SKJ7807K & SJY9013D ON 05/09/2018 (AIG)

Without Prejudice

Dear Hsiao Tong.

Please let us have your proposed offer without further delay.

Thank you.

Best Regards,

Sharon Ten (Ms)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 T: +65 6472

1313 F: +65 6472 2112

Branch : 9A Serangoon North Ave 5 Singapore 554500 T: +65 6484 9919 F:

+65 6481 1011

Branch : 551 Upp Thomson Road Singapore 574415 T: +65 6452 6868 F:

+65 6452 9223

WWW.CW.SG

www.facebook.com/optimawerkz

On 16-Oct-18 2:08 PM, Shu Pei (LKKAuto) wrote:

Dear Sir / Madam,

Thank you for your email.

7

Our respective case handler will look into the matter and revert to you in due course.

?

Please note that: -

LKK ref	Officer in charge	
CC6/AIG18016551/Kpb3	Hsiao Tong	

To check availability of the case handler, you may contact the undersigned.

2

Best Regards,

Shu Pel | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
?

From: Lily.loi@ow.sg <Lily.loi@ow.sg>
Sent: Monday, 15 October 2018 2:15 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: sharon@ow.sg; 'Adeline Lim' <adeline@ow.sg>

Subject: LOD - ACCIDENT INVOLVING SKJ7807K & SJY9013D ON 05/09/2018 (AIG)

?

Our Ref????????? : SKJ7807K / TP#705

Your Ref???????? : SJY9013D

?

Without Prejudice

Dear Officer-In-Charge,

We refer to the above mentioned accident.?

We are claiming as below:

- Cost of Repair (incl. of GST)?????????????????? \$\$2,807.34
- Loss of Rental (incl. of GST)????????? ????????? S\$577.80 (\$192.60 x 03 days)
- LTA/GIA Search Fee????????????????????????????? \$\$2.00

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

?

?

?

Thanks & Best Regards,

?

Lily Loi (Ms)

Motor Claims Department

Serangoon Branch

7

OPTIMA WERKZ PTE LTD

6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 | 9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6484 9919 | Fax: (+65) 6481 1011 | 551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223 | www.ow.sg

www.facebook.com/optimawerkz

?



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/AIG18016551/Kpb3

19 OCT 2018

TEO JOO BENG BLK 450 CHOA CHU KANG AVE 4 #12-161 SINGAPORE 680450

Dear Sir/Madam,

ACCIDENT INVOLVING SJY 9013D & SKJ 7807K ALONG/AT OPPOSITE VIVO ON 05/09/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKJ 7807K against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG Case Handler

DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

AUTHORISATION TO ACT

I/We Chew Vonald	("the third party cl	aimant") of Bit 205 Meir kis
Street 21 #09-578 Singapore 51020	5 (address), owner o	f SkJ7807k (vehicle
no.) hereby authorize offima We		
to act for me with respect to my claim	n for repair costs and	or rental and/or loss of use
("claim") for my vehicle no. St3+804K the occurred on 5/9/2018 (date) along Tele		
(location) involving vehicle no/s		
I further authorize the workshop to settle deem fit and the workshop is further aut my claim with payment cheque/s being m	horized to receive pays	ment further to settlement of
I further acknowledge that any settleme without prejudice and without admission of the other vehicle/s is concerned.		
Dated this 15 (day) of October	(month) 20 <u>+8</u> (year	r)
thur 12/9/18		TE LIO
Signed by "the third party claimant" (with chop if applicable)	Signed by "tl (with chop)	ne workshop"

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AlG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$\$3,250.00 (Global Sum) for vehicle no. \$\$\text{SKJ 7807K}\$ that was damaged pursuant to the accident which occurred on \$\frac{05/09/2018}{2018}\$ (date) along \$\text{TELOK BLANGAH ROAD (LANE TURNING INTO VIVOCITY)}\$ involving vehicle no/s \$\text{SJY 9013D}\$.

This is pursuant to the inspection conducted on 10/09/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>CHEW DONALD</u> the third party claimant") of vehicle no. <u>SKJ 7807K</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKJ 7807K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500 Tel (+65) 6484 9919 Fax: (+65) 6481 1101 Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #07-16 AIG BUILDING SINGAPORE 079120

Tel 64191000 Fax: 68357416 INV NO. INVOICE DATE REF : 121806579 : 12/10/2018 : TP#705 : SKJ7807K

VEH NO. CAR MODEL

: Q3 2 OTFSI QU

CURRENT MILEAGE:

ADVISOR

: PEI TING

TERMS

: COD

DESCRIPTION	QTY	иом	U.PRICE SGD	AMOUNT SGD
REAR BUMPER	1	PC	1,144.75	1,144.75
REAR BUMPER LOWER DIFFUSER	1	PC	391.88	391.88
REAR BUMPER REVERSE SENSOR	2	PCS	199.98	399.95
RAER BUMPER REVERSE SENSOR RUBBER SEAL	2	PCS	8.55	17.10
TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	1	JOB	250.00	250 00
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	1	JOB	220.00	220.00
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	1	JOB	120.00	120.00
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	1	JOB	60:00	60:00
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	JOB	20.00	20.00

Remarks: DOA: 05/09/18 @ 1220HRS

CLAIMANT: CHEW DONALD NRIC NO: S1274305Z TP VEHICLE: SJY9013D

Singapore Dollars: Two Thousand Eight Hundred Seven And Cent Thirty-Four Only

NRIC No.:	SUB TOTAL	SGD	2.623.68
	GST 7.00%		183.66
Signature:	GRAND TOTAL	SGD	2,807.34

I/We confirm that I/We incurred the repair costs herein and will observe mylour agreement with the repairs.

I/We declare the repairs for above vehicle have been completed to mylour satisfaction.

New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one
 year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear 5 to a ritoms.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 18,000km, whichever comes first, from the date of invoice, with the exception to wear 5 fear items.

3) Goods sold are not refundable/returnable.

Original Invoice is any valid when the payment is acknowledge receipt by Optima Werkz Ple Ltd. Interest of 2% per month will be charged on any outstanding amount

for Optima Werkz Pte Ltd

AUTHORISED SIGNATUREIS

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500 Tel (+65) 6484 9919 Fax: (+65) 6481 1011 Co Reg & GST No: 201212455W

TAX INVOICE

To: DONALD CHEW

BLK 205 PASIR RIS STREET 21

#09-376

SINGAPORE 510205

Tel 97494510

Fax

INV NO.

INVOICE DATE

: 121806088 21/09/2018

REF VEH NO.

TP#705 - CR - SKJ7807K

MAKE

: AUDI

MODEL

: Q3 2.0 TFSI QU

CURRENT MILEAGE:

ADVISOR

: TP/OD

TERMS

: COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES	3	DAYS	180.00	540.00

RENTAL AGREEMENT NO 100936

VEHICLE NO: SFW3181Z

MODEL: TOYOTA LEXUS CT200H PREMIUM 2

FROM 10-09-2018 TO 12-09-2018

Remarks: DOA: 05/09/18 @1220HRS

Singapore Dollars: Five Hundred Seventy-Seven And Cent Eighty Only

Name: NRIC No.:

Signature:

SUB TOTAL SGD 540.00 GST 7.00% SGD 37.80 TOTAL SGD 577.80 Oustanding SGD 577.80

I/We confirm that I/We incurred the repair costs herein and will observe mylour agreement with the repairs. I/We declare the repairs for above vehicle have been completed to mylour satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Phe Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

6 Kung Chong Rd Singapore 159143 Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg

9A Serangoon North Ave 5 Singapore 554500 Tel: +65 6484 9919 Fax: +65 6481 1011

CO. REG NO. 201212455W



VEHICLE RENTAL AGREEMENT

No:100936

					LT 70	oI.F		Rental repl	CEW 3/	8/Z
HIRER'S PARTICULARS				e No : S					le No : SFW3181Z Model : Kraus CT300	
Full Name: Chew Donald			Make/Model : 2004 03 Make/Model : 2006 Make/Mode					C1360		
Nric/Passport No : 5/3743052	** 31		Mileag	ge Out: /	00 50	9-	_		3350	
Address: AF+BIK JO5 PARE Ris	4.4		_			- 26				-A
# 09-376 1.510205				OUT /0		2.1.1		TIME OUT		MIN/PM
Name & Address Employer :				N ()-		0		TIME IN	1 10	AMPY
			Signat	ure	Ulw	~	101	9/18		
Occupation :	Driving Exp:			-	200		_	1	- 7	2727
Driving Licence No : \$1374305 Z	D/L Type: 3	Local/latt	37(3)	RIES	CHAR			CE NED	111	8\$
Issue Date : //- 04 - 1980	A STATE OF THE PARTY OF THE PAR	01-07-1957	3	Day(s)	@ 5\$ 1	20.	00	per day	-2(60.00
Contact no(s):	HP: 9749	4510	1	Neek(s)	@ S\$		1	per day		
ADDITIONAL DRIVER'S PARTICU	JLARS		N	tonth(s)	@ S\$			per day		
Full Name: A above			Exten	sion						
Nnc/Passport No :										
Address :										
			Delive	ry/Collecti	ion Cha	rges				
			12.0-1							
Contact no(s):	HP:							Sub-Tota	(
Driving Licence No :	Driving Exp:		Petro	Level						
Issue Date :	D/L Type:	Local/Int'l	Out	E 1/4	(1/2)	3/4	F			
Occupation :	Date of Birth:		IN	E 1/4	9/2)	3/4	F			
REMARKS: Zecess	7	7	MISC	3	10					
Section I \$ 3000.00 Section I \$ 3000.00	11.	Q	TOTA	L CHA	RGES	(Inclu	usive	of GST)	57.	7.80
\$ \$ \$000.00	10/	Tehre	Less D	Deposit						
Justion -	10	(4)18	Balanc	e Payable	e/Refun	dable				
			Refun	d receive	be					
		-	_	V 1 -0		_	_			_
*IMPORTANT 1 ONLY PERSON ABOVE 3.5 YEARS OF AG THIS AGREEMENT MAY DRIVE THE VEHICLE 2 ALL PARKING AND TRAFFIC VIOLATIONS A TRAFFIC VIOLATIONS REDIRECTED. 3. IN CASE OF ACCIDENT, THE HIRER SHALL MUST BE MADE WITHIN 24HOURS. 4 EXCESS - HIRER IS LIABLE TO PAY INSURA IN ANY EACH ACCIDENT PLUS LOSS OF EX- 5. VEHICLE IS STRICTLY FOR SINGAPORE US	LE RE THE RESPON REPORT TO RE INCE EXCESSIBLE RENINGS WHILE	NSIBILITY OF THE NTAL OFFICE IMM S WHICH IS/ARE A DAMAGED VEHIC	HIRER, AI EDIATELY PPLICABL LE IS UND	IF THERE I E UNDER TO DER REPAIR	RATIVE C S BODILY HE RENTA	HARGE	WILL IES, A	BE LEVIED (ON ANY PORT	Froly
I HAVE READ THE TERMS AND CONDITION I UNDERTAKE NOT TO USE OR LET OTHE INCLUDING CARRYING OF DUTY UNPAID	ERS USE THE		E TO CA		ANY ILL				IS	



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-138027

Date of Request:

06/09/2018

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd 6 Kung Chong Road Singapore 159143

Dear Sir/Madam,

Enquiry Date

06/09/2018

Enquiry By

Loi Ya Lee

TP Vehicle No. Accident Date

SJY9013D 05/09/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

Invoice

6 Raffles Quay#18-00, Singapore 048580 Phone: +65 6224 0010 Fax +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-138027

Date of Request:

06/09/2018

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd 6 Kung Chong Road Singapore 159143

Dear Sir/Madam.

Enquiry Date

05/09/2018

Enquiry By

Loi Ya Lee

TP Vehicle No.

SJY9013D

Accident Date

05/09/2018

Enguiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJY9013D	AIG Asia Pacific Insurance Pte, Ltd.	13/10/2017-12/10/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	-							
Саян	Natified	Est Submitted	Ad) Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
Main	06 Sep 2018 Edit Reg		10 Sep 2018 00:00 Edit Adj Rpt	5\$2,623.67 Edit Estimat		2,623.67 ew Rpt		Report Cancel	for Surve
	Main	R	eference	Claim	Details		Document	s]	Show A
CLAIM SU	BFOLDER DE	TAILS				[Created	by adjuster]		
Insured:	Teo Joo B	leng, ID: S1605	090C						
Main Claimant:	CHEW DO	NALD, ID: S12	743052						
Vehicle Reg No.:	SKJ780	7K		Dat	e of Loss:		3 12:00 - :59 and 25 Days Fr	om LTA Reg D	ate (Man Yr
Claim Type	TP / 6903263922SG				cy/Cover e No.;	2100315120 (Comprehensive)			
Vehicle Reg No. (Insured):	53Y90130	•			cy No. imant):	5101090103			
dansemest.					ess:				
Repairer;	- Control Assistance	and the second second second second second	Q) 9A Serangoon No	the state of the s		The state of the s			
Handling Insurer:		Pacific Insuranc lan.Ler@aig.com	e Pte. Ltd. (Expres	s) - Tel: 65-64	19-3000	[Handled b	y Ler, Bernard-	1 Q]	
Claimant's Insurer:	NTUC Inc	ome Insurance	Co-operative Ltd (I	HQ) - Tel:					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Ha	ndled by N	CENNETH KO	NG] [Final	Rpt due 20	/09/2018]
ASSOCIAT	ED MAIL RE	CEIVED					Vie	ew All Cor	npose Case I
There are n	o mail for this	case.							
ALL ASSO	CIATED TAS	KS ⁼				View All S	earch Tasks	Create New Tax	sk Comp
Due Date	e Priority	Type Task	Group Subject	Handler	Assign	ned By	Completed On	Create	On Do

Merimen e-Claims Page 1 of 2

Claim Documents

Let	ters/Corresponder	nces	1 per	page 🔻	~
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
	occupant Bonnets		10.000	[77]	178
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	1 per	Thumbnail	Print
-	I I I I I I I I I I I I I I I I I I I	Accident Statement			+11111
1	12/09/18 12:50	Frum:SC - Reg. No: SJY9013D, Claimant: TEO 300 BEHG	0	Load HTM	
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1	18/10/18 15:30	General View	0	Load JPG	V
2	18/10/18 15:30	Odometer Reading	0	Load JPG	M
3	18/10/18 15:30	General View	0	Load JPG	8
4	18/10/18 15:30	General View	0	Load JPG	1
5	18/10/18 15:30	General View	0	Load JPG	S
6	18/10/18 15:30	General View	0	Load JPG	S
7	18/10/18 15:30	General View	0	Load JPG	V
8	18/10/18 15:30	General View	0	Load JPG	V
9	18/10/18 15:30	General View	0	Load JPG	120
10	18/10/18 15:30	General View	0	Load JPG	V
11	18/10/18 15:30	General View	0	Load JPG	1
12	18/10/18 15:30	Chassis Number	0	Load JPG	V
13	18/10/18 15:30	Reinspection Photo	0	Load 3PG	V
14	18/10/18 15:30	Reinspection Photo	0	Load 3PG	V
15	18/10/18 15:30	Reinspection Photo	0	Load JPG	V
16	18/10/18 15:30	Reinspection Photo	0	Load JPG	S
17	18/10/18 15:30	Reinspection Photo	0	Load JPG	V
18	18/10/18 15:30	Reinspection Photo	0	Load 3PG	V
19	18/10/18 15:30	Reinspection Photo	0	Load JPG	<u>M</u>
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Doc	cumentation		1 per	page 🔻	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/09/18 16:12	TP GIA REPORT	9	Load PDF	
2	11/09/18 20:21	TP ESTIMATE- MARKED	0	Load PDF	
3 4	07/11/18 12:37 26/03/19 16:04	Photos from OI - SJY 9013D WORKSHOP INVOICE	0	Load PDF	-

Let	ters/Corresponde	1 per page 🔻		age V	N
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
5	26/03/19 16:04	AUTHORISATION TO ACT FORM	0	Load PDF	
6	26/03/19 16:04	Release Voucher	0	Load PDF	
7	26/03/19 16:04	RENTAL RECEIPT	0	Load PDF	
8	26/03/19 16:04	GIA SEARCH	0	Load PDF	
9	26/03/19 16:04	LETTER TO OI	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset S	ave Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
		,
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.		

NOTE:	TO B	E COMP	LETED	BY	SURVEYOR
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TTABL		
TEAN		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Veh	icle No:	SJY90	13D (Insd vel	h)	- 1	Model:			AUDI Q	3 2.0 TFSI QUATTRO
		SKJ78	07K (TP veh)					- 1	170 B	IP) (A)
Dat	e of Accident:	05/09/2	2018							
_										
Glo	bal Sum Settlerr	ent :	[X] Yes		I] No				
Rep	pair Estimate			: \$		5,43	2.12			
Fina	al Repair Cost			: \$		3,	250.00			
Los	s of Use			: \$					da	ys at \$0.00 per day
Ren	ntal (if any)			: \$				3	da	ys
LTA	/ GIA Search F	ee		: \$						
Oth	ers:			: \$						
				: \$						
Fina	al Settlement Su	m (Globa	al Sum)	: \$		3,2	50.00			
Is T	hird Party Worl w)	kshop G	IA Registere	d?	[]	YE	s [:	x]	NO	(Kindly indicate
A)	For Non GIA R	egistere	d Workshop:		A	greed L	iability		100	(%)
B)	For GIA Regist	tered Wo	orkshop:		В	OLA Ap	plicable	: Yes	/ No	BOLA Scenario No:
	BOLA Liability: * Assessed Liab			r chain						(%) OLA does not apply.
Ren	narks									
Pay	ment Instruction	n: Paye	e's Breakdov	vn						
1)	Optima Werkz	Pte Ltd					5			3,250.0
2)							s			
3)							\$			
						.15.				
	JOANNE I	LEE KHA	ANG MIN			26 Mar 2019				
	LKK Auto C	onnillan	to Divided			Date				

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (If any)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

CC6/AIG18016551/KPB3Q2 Our File No:

Date: 26/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No: 2100315120

Claimant Vehicle

SKJ7807K

Insured Vehicle No: SJY9013D

Date of Loss:

05/09/2018

Nature of Claim: TP Claim No: 6903263922SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

No:

SKJ7807K

Make & Model:

AUDI Q3, 2.0 TFSI quattro (170 BHP) (A)

Engine No:

CCZ354323

Reg. Date:

11/05/2013 (Man. Year: 2013)

Chassis No: Odometer:

WAUZZZ8UXDR074551 106320 km

Colour Engine Capacity: Metallic Grey 1984 cc

Market Value/New Car Price: N/A

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Sum Insured (S\$):

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size: Front Left Side:

255/40Z R19

Rear Tyre Size:

255/40Z R19

Yokohama 8 mm

Rear Left Side:

Yokohama 8 mm

Front Right Side:

Yokohama 8 mm

Rear Right Side:

Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		3,006.75	1,953.67	1,053.08	35.02
Miscellaneous Items		0.00	0.00	0.00	
Labour		2,070.00	670.00	1,400.00	67.63
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	5,076.75	2,623.67	2,453.08	48.32
	+ GST 7.00/7.00% (S\$)	355.37	183.66	171.71	48.32
	Nett Amount (S\$)	5,432.12	2,807.33	2,624.79	48.32
	+ Car Rental (3.0 x S\$140.00/day	+ 7.00% GST) (S\$)	449.40		
	+ Do	oc/Search Fee (S\$)	2.00		
		Nett Liability (S\$)	3,258.73		

Global Sum Settlement (S\$)

INSPECTION

Date of Assignment:

10/09/2018

Date Inspected:

10/09/2018

Inspected At:

Optima Werkz Pte Ltd (HQ)

9A Serangoon North Ave 5

Singapore 554500

3,250.00

Estimated Period of Repair:

3.0 days

Adjuster Report Page 2 of 4

Adjuster: KENNETH KONG Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	1,205.00 FL	*1,205.00 FL
2	2		*REAR BUMPER SIDE RETAINER RH/LH	Serviceable	74.00 FL	*-FL
3	1		*REAR BUMPER LOWER DIFFUSER	Cracked	412.50 FL	*412.50 FL
4	1		*REAR BUMPER REINFORCEMENT	Serviceable	544.50 FL	*-FL
5	2		*REAR BUMPER REVERSE SENSOR	Shorted	421.00 FL	*421.00 FL
6	2		*REAR BUMPER REVERSE SENSOR RUBBER SEAL	Necessary	18.00 FL	*18.00 FL
7	1		*REAR BUMPER WIRE HARNESS	Serviceable	490.00 FL	*-FL
F≈Fra	inchise	part. L=Listi	- List Item Discount on L Items	Sub Total (S\$) 5.00/5.00% (S\$)	3,165.00 158.25	2,056.50 102.83
				Total Parts (S\$)	3,006.75	1,953.67
			Report was unsubmitted during this pri	nt-out.		

Adjuster Report Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
our Items			
TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	New	1,000.00	250.00
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	New	600.00	220.00
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	New	250.00	120.00
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR	New	120.00	60.00
TO CHECK WIRING WITH TEST	New	100.00	20.00
Gross Labo	ur Cost (S\$)	2,070.00	670.00
	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR TO CHECK WIRING WITH TEST	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD TO DISMANTLE & REPLACED REAR BUMPER REVERSE New SENSOR	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD TO DISMANTLE & REPLACED REAR BUMPER REVERSE New 120.00 TO CHECK WIRING WITH TEST New 100.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.