

INSURANCE

INS. CASE OWNER:

Sundari

CC 4/1111801

6550

N 4639

LKK:

IDAC:

Surveyor:

WAZ

DOI:

ASSIGNMENT

10/9/18

Date / Time:

11/9/18

Registered in Merimen:

11/9/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHM 7823X

Name of Insured:

LTPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

2/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: TAN 24/800

Driver Tel No.:

(V/L YES / NO)

Claim No.:

MLT1509051

Policy No.:

ML000015

Make / Model:

Myanmari

Place of Accident:

Bay Point Ave Embs MB, Casino

OI GIA REPORT: YES NO : TP GIA REPORT: YES NO

Insured Liability:

%

Final? Yes / No

SH18910



INSRS:
WSP:
Tel:
Liability:
RMKS:

would
me



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SH18910 - X

SHM 7823X - X

STAGE

DATE / PIC

Non-Reporting hr (1st):

Non-Reporting hr (2nd):

Non-Reporting hr (Final):

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup):

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTN / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

17/9/18
pukin.

11/9/18

Seek mandate from J11, BOLA 27. Approve

email liability clear

pass file to finalise

pending loss

file pass to type mandate report

before print photo

PRELIMINARY ADVICE

Date/Time:

12/9/18

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS 3,114.24

(5 days)

Reduction: 65.05

%

Email

Call

FINAL SETTLEMENT

Date/Time:

11/7/2019

Confirm with:

Sophia

Email

Call

Final Liability:

%

100

(Agreed)

Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia.:

Repair Cost:

(w/loss)

SS 3,332.24

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

360.00

(560.00 x 6

days)

Loss of Income (LOI):

SS

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$50.00

Total:

SS 3,692.24

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

3,692.24

Name 1:

World Auto Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPI SENT
18/3/19

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 5 days Res.: Yes or No
 Lum Sum: 181 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLH 891 D Yr Regn: 26 OCT 2016
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: HONDA SHUTTLE Hybrid cc 1,496
 Colour: BLACK A/C: Insured / Std / NI / NA
 Sp. Reading: 105,772 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: GP 71042102

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/60 R15
 R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or ROVELD

Front _____ Rear _____
 R/Bal. 6 mm R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 7/9/18 D.O.I. 10/9/18
 Survey held at WORLD AUTO

Des. of Damages: FRt / Rear / O/S / N/S / U/C / Rooftop orREAR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

p/p 3/14/24 / R/d 5,795.00 / (5.05%)

III RIP

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1) _____
 Date/Time, File Return to?

2) _____

Report Format :

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$ _____) ☐ : S + RS, SI
☐ : Interview (\$ _____) ☐ : Photos
☐ : Tech. Invs (\$ _____) ☐ : Others
☐ : Weekend (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III18016550/Nfb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 11-09-2018



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHA 7823X	Veh. Inspected	SLH 1891D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/09/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	07/09/2018	Inspection Date	10/09/2018
Survey held at	WORLD AUTO PTE LTD 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG SINGAPORE 577200		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL ST #04-05 IOB BUILDING

049711

Attention : Motor Claim Department

Contact : 6223 8122

Estimate : ES000336

Date : 10/09/2018

Vehicle Num. : SLH 1891D (LCR)

Make/Model : HONDA SHUTTLE HYBRID

Chassis/Eng# :

Accident Date : 07/09/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1	REAR BOOT LID	1,350.00	X R
2.	1	REAR WINDSCREEN GLASS MOULDING	250.00	X R
3.	1	REAR BOOT HYBRID EMBLEM (SHUTTLE)	89.00	X R
4.	1	REAR BOOT SHUTTLE EMBLEM (SHUTTLE)	89.00	X R
5.	1	REAR BOOT REFLECTOR LAMP RH	580.00	X R
6.	1	REAR BUMPER	1,150.00	X R
7.	1	REAR BUMPER RETAINER RH	89.00	X R
8.	1	REAR BUMPER TOW COVER	100.00	X R
9.	1	REAR END PANEL	950.00	X R
10.	1	REAR END PANEL TOP GARNISH	260.00	X R
11.	1	REAR BUMPER INNER FOAM - RH	180.00	X R
12.	1	REAR BUMPER REFLECTOR GARNISH RH	170.00	X R
13.	1	REAR BUMPER REFLECTOR LENS RH	180.00	X R
14.	1	REAR TAIL LAMP - RH	850.00	X R
List Total S\$:			6,287.00	
20.00% Discount S\$:			1,257.40	
			5,029.60	
SPECIAL NETT ITEMS :				
1.	1	REAR WINDSCREEN SEALANT	100.00	X R
2.	1	REAR BUMPER CLIP	40.00	X R
3.	1	REVERSE SENSOR	280.00	X R
4.	1	REAR END PANEL TOP GARNISH CLIPS	40.00	X R
5.	1	REAR TAILLAMP CLIPS	40.00	X R
Special Nett Total S\$:			500.00	
LABOUR :				
TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES			180.00	X R

CONTINUE / ...

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03

Halcyon 2, S'pore 577200

Tel No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD

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Chassis/Eng# :

Accident Date : 07/09/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

REMOVE & REFIT REAR WINDSCREEN GLASS

180.00

K 11

TO APPLY RUSTPROOFING/ TUFFCOATING TREATMENT TO REPLACED PARTS.

180.00

#50

REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE REPAIRS INCLUDING CUT/WELD, PANEL BEAT, STRAIGHTEN CHASSIS WHERE NECESSARY AND REPLACE ABOVE PARTS

1,000.00

600

PUTTY AND SPRAY PAINT ALL AFFECTED AREAS (INNER&OUTER)

900.00

600

TO CHECK WIRES, CONNECTORS, REPLACE DAMAGED LAMPS REVERSE SENSORS AND START/STOP UNIT CAPACITORS

180.00

30

TO REMOVE AND INSTALL HIGH VOLTAGE HYBRID BATTERY AS A REQUIREMENTS FOR SAFETY PRECAUTIONS.

380.00

200

TO CONDUCT A STANDARD OF OPEARTING PROCEDURE POST REPAIRS DIAGNOSTIC SCAN TEST A REQUIREMENT FOR HYBRID CARS UPON COMPLETION OF COLLISION REPAIRS.

380.00

200

Labour Total S\$:

3,380.00

1,680.00

E. & O.E.

Total S\$: 8,909.60

for WORLD AUTO PTE LTD

\$1,344.24
 + 40.00
 + \$1,680.00

 \$3,114.24

NAZ LER
 10/9/18 1015
 P/P
 5 days

BEFORE PAINT PHOTO.

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

Page 1/2

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST #04-05 IOB BUILDING
 049711

Attention : Motor Claim Department
 Contact : 6223 8122

Estimate : ES000336

Date : 10/09/2018
 Vehicle Num. : SLH 1891D (LCR)
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 07/09/2018
 Claim No. :
 Reference :
 Policy No. :

Unit Price Amount S\$

S/N	Quantity	Particular
1.	1	LIST ITEMS :
2.	1	REAR BOOT LID
3.	1	REAR WINDSCREEN GLASS MOULDING
4.	1	REAR BOOT HYBRID EMBLEM (SHUTTLE)
5.	1	REAR BOOT SHUTTLE EMBLEM (SHUTTLE)
6.	1	REAR BOOT REFLECTOR LAMP RH
7.	1	REAR BUMPER
8.	1	REAR BUMPER RETAINER RH
9.	1	REAR BUMPER TOW COVER
10.	1	REAR END PANEL
11.	1	REAR END PANEL TOP GARNISH
12.	1	REAR BUMPER INNER FOAM - RH
13.	1	REAR BUMPER REFLECTOR GARNISH RH
14.	1	REAR BUMPER REFLECTOR LENS RH
		REAR TAIL LAMP - RH

List Total S\$:
 20.00% Discount S\$:

SPECIAL NETT ITEMS :
 REAR WINDSCREEN SEALANT
 REAR BUMPER CLIP
 REVERSE SENSOR
 REAR END PANEL TOP GARNISH CLIPS
 REAR TAIL LAMP CLIPS

Special Nett Total S\$:

LABOUR :
 TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES

1,350.00 X R
 250.00 X R
 49.00 X R
 49.00 X R
 500.00 X R
 150.00 X R
 49.00 X R
 400.00 X R
 350.00 X R
 250.00 X R
 180.00 X R
 170.00 X R
 180.00 X R
 860.00 X R
 1947
 6,287.00
 1,257.40
 5,029.60

400.00 X R
 40.00 X R
 280.00 X R
 40.00 X R
 40.00 X R
 500.00
 180.00 X R

1947
 209 389.40
 1557.60
 SN 40.00
 Labour 1680.00
 3277.60

CONTINUE / ...

(5)

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
 Halcyon 2, S'pore 577200
 Tel No. : 6451 3933 Fax No. : 6455 7576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST #04-05 IOB BUILDING
 049711

Attention : Motor Claim Department
 Contact : 6223 8122

Estimate : ES000336

Date : 10/09/2018
 Vehicle Num. : SLH 1891D (LCR)
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 07/09/2018
 Claim No. :
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		REMOVE & REFIT REAR WINDSCREEN GLASS	180.00	111
		TO APPLY RUSTPROOFING/ TUFFCOATING TREATMENT TO REPLACED PARTS.	180.00	50
		REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE REPAIRS INCLUDING CUT/WELD, PANEL BEAT, STRAIGHTEN CHASSIS WHERE NECESSARY AND REPLACE ABOVE PARTS	1,000.00	600
		PUTTY AND SPRAY PAINT ALL AFFECTED AREAS (INNER&OUTER)	900.00	600
		TO CHECK WIRES, CONNECTORS, REPLACE DAMAGED LAMPS REVERSE SENSORS AND START/STOP UNIT CAPACITORS	180.00	30
		TO REMOVE AND INSTALL HIGH VOLTAGE HYBRID BATTERY AS A REQUIREMENTS FOR SAFETY PRECAUTIONS.	380.00	200
		TO CONDUCT A STANDARD OF OPEARTING PROCEDURE POST REPAIRS DIAGNOSTIC SCAN TEST A REQUIREMENT FOR HYBRID CARS UPON COMPLETION OF COLLISION REPAIRS.	380.00	200
		Labour Total S\$:	3,380.00	1680
E. & O.E.			Total S\$:	8,909.60 =====

for WORLD AUTO PTE LTD

NAZ LEE
 10/9/18 1415
 P/P
 5 DAYS
 BEFORE PAINT PHOTO.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 11 July 2019 4:09 PM
To: tggtan@worldauto.com.sg
Cc: Admin A
Subject: RE: SLH1891D Our ref:TP/2232/18
Attachments: DV SLH 1891D.pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III18016550/Nfb3
Your Ref: TP/2232/18

Dear Sophia,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHA 7823X AND SLH 1891D ON 07.09.2018

We refer to the above matter.

Thank you for acceptance.

Please duly sign the **DV** enclosed and return to us **(LKK)** for payment processing.

We need **original copy DV**.

Your prompt action will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

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Poh Kin (LKKAUTO)

From: tggtan@worldauto.com.sg
Sent: Thursday, 11 July 2019 11:59 AM
To: Poh Kin (LKKAUTO)
Subject: RE: SLH1891D Our ref:TP/2232/18

Hi Poh Kin

Offer accepted.

Kindly let us have the Direct settlement Form.

Rdgs
Sophia

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Wednesday, 10 July 2019 6:02 PM
To: tggtan@worldauto.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLH1891D Our ref:TP/2232/18
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III18016550/Nfb3
Your Ref: TP/2232/18

Dear Sophia,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SHA 7823X AND SLH 1891D ON 07.09.2018

We refer to the above matter and your letter of demand.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:-

1. Cost of Repair (w/GST)	S\$ 3,332.24
2. Loss of Use (\$60.00 x 6 days)	<u>S\$ 360.00</u>
	<u>S\$ 3,692.24</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 10 July 2019 6:02 PM
To: tggtan@worldauto.com.sg
Cc: Admin A
Subject: RE: SLH1891D Our ref:TP/2232/18

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Our Ref: CC4/III18016550/Nfb3
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Best Regards,

Poh Kin, Chong (Mr) | Case Handler
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Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: tggtan@worldauto.com.sg [mailto:tggtan@worldauto.com.sg]
Sent: Wednesday, 3 July 2019 5:51 PM

Poh Kin (LKKAUTO)

From: tggtan@worldauto.com.sg
Sent: Friday, 31 May 2019 12:59 PM
To: Poh Kin (LKKAUTO)
Cc: Naz (LKKAUTO)
Subject: RE: SLH1891D Our ref:TP/2232/18

Categories: clear

Hi Poh Kin

In order to facilitate and expedite in the finalisation, we confirm finalisation of \$3114.24 and 5 repair days.

Will forward the LOD to you soon.

Thanks
Sophia

From: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Sent: Friday, 11 January 2019 5:17 PM
To: tggtan@worldauto.com.sg
Subject: RE: SLH1891D Our ref:TP/2232/18

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/III18016550/Nfb3
Your Ref: SLH 1891D

Dear Sophia,

We refer to the above matter.

For COR, our surveyor had recommended amount **at P/P \$3,114.24** (before GST) **with 5 repair days**.

Please note that: All finalisation is subject to our Principal insurer's approval.

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 11 January 2019 5:17 PM
To: tggtan@worldauto.com.sg
Subject: RE: SLH1891D Our ref:TP/2232/18
Attachments: TP Estimate-Marked.pdf

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Our Ref: CC4/III18016550/Nfb3
Your Ref: SLH 1891D

Dear Sophia,

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Consultants
Pte Ltd

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From: Poh Kin (LKKAUTO)
Sent: Thursday, 20 December 2018 2:05 PM
To: 'tggtan@worldauto.com.sg' <tggtan@worldauto.com.sg>

Poh Kin (LKKAUTO)

From: tggtan@worldauto.com.sg
Sent: Monday, 15 October 2018 2:39 PM
To: Poh Kin (LKKAUTO)
Subject: FW: SLH1891D Our ref:TP/2232/18
Attachments: WhatsApp Image 2018-09-13 at 2.31.38 PM.jpeg; WhatsApp Image 2018-09-13 at 2.31.38 PM (1).jpeg; WhatsApp Image 2018-09-13 at 2.31.38 PM (2).jpeg

Hi Poh Kin

We only have b/f paint photos for your attention.

Naz should be in possession of photos of the dismantle parts.

Kindly revert.

Rdgs
Sophia Tan
World Auto Pte Ltd (Kranji)

From: ainee31@worldauto.com.sg <aine31@worldauto.com.sg>
Sent: Monday, 15 October 2018 12:13 PM
To: tggtan@worldauto.com.sg
Subject: SLH1891D

Ainee
Thanks and Rgds,
World Auto Pte Ltd
Kranji: 63621776
Fax: 63631250

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Monday, 15 October 2018 8:44 AM
To: tggtan@worldauto.com.sg
Cc: Naz (LKKAUTO)
Subject: RE: SLH 1891D Our ref: TP/2232/18

Importance: High

Our Ref: CC4/III18016550/Nfb3
Your Ref: SLH 1891D

Dear Sophia,

We refer to the above matter.

Kindly furnish us a copy of dismantle and before paint photo for our necessary action.

Your prompt reply will be very much appreciated.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Denise Tay (LKKAUTO)
Sent: Tuesday, 25 September 2018 3:00 PM
To: SUR <sur@lkkauto.com>; Poh Kin (LKKAUTO) <pohkin@lkkauto.com>; Naz (LKKAUTO) <Naz@lkkauto.com>
Cc: tggtan@worldauto.com.sg
Subject: RE: SLH 1891D Our ref: TP/2232/18

Dear Poh Kin/Naz,

CC4/III18016550/Nfb3

Print Received Message

This mail is associated with :

***SLH1891D (MCT18090251)
[SHA7823X]**

TP

LION CITY RENTALS PTE LTD

Sep 7 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

World Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 09/07/2019 17:03 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3692.24) - SLH1891D - Claim Handler: Sundari Nagarajan

Approved:3692.24.

Print Received Message

This mail is associated with :

***SLH1891D (MCT18090251)
[SHA7823X]**

TP

LION CITY RENTALS PTE LTD

Sep 7 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

World Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 09/07/2019 17:03 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3692.24) - SLH1891D - Claim Handler: Sundari Nagarajan

Approved:3692.24.



WORLD AUTO PTE LTD

47 JALAN PEMIMPIN #01-02/03

HALCYON 2

SINGAPORE 577200

Tel: 64513933 Fax: 64557576

Date: 31/5/2019

Your ref: SHA 7823X

Our ref: TP/2232/18

India International Insurance Pte Ltd
64 Cecil Street
#04/#05 IOB Building
Singapore 049711

BY EMAIL

Dear Sirs

ACCIDENT INVOLVING SLH 1891D & SHA 7823X ON 7.9.2018 ALONG MBS

Reference is made to the aforesaid matter (on behalf of our clients M/S LION CITY RENTALS PTE LTD)

Enclosed herewith are the following documents for your information and necessary actions only:-

- A. Final Repair Bill;
- B. Letter of Authorisation

We are claiming the following:-

1. Final bill	:	\$3,114.24
2. Gst 7%	:	\$ 218.00
3. Pre-repair inspection (\$60 x 2 day)	:	\$ 120.00
4. Loss of use (\$60 x 5 day)	:	<u>\$ 300.00</u>
		<u>\$3,752.24</u>

Kindly revert with your clients' mandate for settlement.

Yours faithfully,

World Auto Pte Ltd

Encls:

LETTER OF AUTHORISATION

In the matter of the following accident:-

DATE OF ACCIDENT : 07/09/2018

CLIENT'S VEHICLE NO : SLH1891D

PLACE OF ACCIDENT : MBS (LOBBY DROP OF POINT)

THIRD PARTY VEHICLE NO : SHA7823X

I/We, LCRF PTE LTD

ADDRESS: 29 PAYA LEBAR ROAD, PAYA LEBAR OFFICE CENTRE

UEN/NRIC/FIN NO : 201624597K

Tel. (O) _____ (H) _____ (MOBILE) _____

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us in respect of the above matter up to the final conclusion of the said matter.

I/We hereby authorize and appoint World Auto Pte Ltd to act for me/us for the purpose of negotiating and enter into settlement with the tortfeasor, their insurers or solicitors appointed by the tortfeasor/insurers without the need to commence action.

I/We hereby authorize World Auto Pte Ltd to receive on my/our behalf all settlement sums and disbursements including loss of use/rental to pay to yourselves all costs you may at any time receive in connection with the above mention matter.

DATED THIS 10TH OF SEPTEMBER YEAR 2018



A handwritten signature in black ink, consisting of a stylized 'L' and 'C' followed by a horizontal line.

Name: LCRF PTE LTD
UEN No: 201624597K

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT18090251

Claimant Ref: TP/2232/18 **19418910**

We/I, World Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,332.24 (repair cost), S\$ 360.00 (loss of use/rental), S\$ - (search fee), vehicle no. SLH 1891D that was damaged pursuant to the accident which occurred on 07/09/2018 (date) at MBS (location) involving vehicle no. SHA 7823X (insured vehicle). This is pursuant to the inspection conducted on 10/09/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LION CITY RENTALS PTE LTD ("the third party claimant") of vehicle no. SLH 1891D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLH 1891D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,692.24 to World Auto Pte Ltd

Dated this 11th day of July 20 19

CLAIMANT:

Signature: [Signature]

Name: Sophia Tan

NRIC: S1434588D

Address: 1 Krang, Loop
S1 739535

Nationality: Singapore

Occupation: Claims Manager

Signed by "the workshop" (with stamp)



WITNESS:

Signature: [Signature]

Name: LKK

NRIC: NA

Address: 51 Ubi Ave 1 #11-15
Paya Ubi Ind Park (B) 408733

Nationality: Singapore

Occupation: Surveyor



Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

WORLD AUTO PTE LTD
 47 JALAN PEMIMPIN #01-02/03 HALCYON 2 BLDG
 S'PORE 577200
 Tel No. : 64513933 Fax No. : 64557576
 E-Mail : worldaut@singnet.com.sg
 Website : www.worldauto.com.sg
 Tax Reg. No. : 200006765H Buss. Reg. No. : 200006765H

INDIA INTERNATIONAL INSURANCE PTE LTD
 64 CECIL ST, #04/05/06-02 IOB BUILDING
 S'PORE 049711

Attention : Motor Claim Department
 Contact : 63476100 63476139-LALITA Fax No. : 62244174

Tax Invoice : F189372

Date : 31/05/2019
 Vehicle Num. : SLH 1891D
 Make/Model : HONDA SHUTTLE HYBRID
 Chassis/Eng# :
 Accident Date : 07/09/2018
 Claim No. : TP/2232/2018
 Reference :
 Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LIST ITEMS :		88.40
1.	1	REAR BOOT HYBRID EMBLEM		88.40
2.	1	REAR BOOT SHUTTLE EMBLEM		1,150.00
3.	1	REAR BUMPER		68.00
4.	1	REAR BUMPER RETAINER RH		98.00
5.	1	REAR BUMPER INNER FOAM RH		130.00
6.	1	REAR BUMPER REFLECTOR GARNISH RH		120.00
7.	1	REAR BUMPER REFLECTOR LENS RH		
		List Total S\$:		1,742.80
		20.00% Discount S\$:		348.56
				1,394.24
1.	1SET	SPECIAL NETT ITEMS :		40.00
		REAR BUMPER CLIPS		40.00
		Special Nett Total S\$:		
		LABOUR :		50.00
		APPLY RUSTPROOFING / TUFFCOATING TREATMENT TO REPLACED PARTS		
		REMOVE & REPLACE DAMAGED PARTS TO FACILITATE REPAIRS INCLUDING CUT/WELD, PANEL BEAT, STRAIGHTEN CHASSIS		600.00
		PUTTY & SPRAY PAINT ON AFFECTED AREAS		600.00
		CHECK WIRES, CONNECTORS, REPLACE DAMAGED LAMPS REVERSE SENSORS & START/STOP UNIT CAPACITORS		30.00
		REMOVE & INSTALL HV HYBRID BATTERY AS A REQUIREMENTS FOR SAFETY PRECAUTIONS		200.00
		CONDUCT SOP POST REPAIRS DIAGNOSTIC SCAN TEST FOR HYBRID CARS UPON COMPLETION OF COLLISION REPAIRS		200.00
		Labour Total S\$:		1,680.00
				<hr/>
Total S\$:				3,114.24
GST 7% S\$:				218.00
Amount Due S\$:				3,332.24
				=====

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Mar 2019 Edit Reg		10 Sep 2018 00:00 Edit Adj Rpt	S\$3,114.24 Edit Estimates	S\$3,114.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	LION CITY RENTALS PTE LTD, Co. Reg. No.: 201624597K								
Vehicle Reg. No.:	SLH1891D	Date of Loss:	07/09/2018 00:00 - :59 [22 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18090251	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA7823X	Policy No. (Claimant):	999995153						
		Excess:							
Repairster:	World Auto Pte Ltd (HQ) 47 Jln Pemimpin, #01-02/03 Halcyon 2, 577200 Bishan - Tel: 6451 3933								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Muhammad Nazril Bin Abdullah] ... [Final Rpt due 20/09/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (09/07/2019): Alert - Adj Mandate Approved (S\$3692.24) - SLH1891D - Claim Handler: Sundari Nag... III_SG (14/09/2018): Alert - Adj Mandate Approved (S\$0.00) - SLH1891D - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLH1891D (MCT18090251)
[SHA7823X]
TP
LION CITY RENTALS PTE LTD
Sep 7 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
World Auto Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
2	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
3	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
4	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
5	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
6	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
7	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
8	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
9	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
10	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
11	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
12	13/09/18 17:18	General View		Load JPG	<input checked="" type="checkbox"/>
13	19/10/18 09:24	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
14	19/10/18 09:24	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
15	19/10/18 09:24	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/09/18 16:04	EMAIL FROM III DD 11092018		Load PDF	
2	12/09/18 16:00	TP ESTIMATE- MARKED		Load PDF	
3	12/09/18 16:00	TP GIA REPORT		Load PDF	
4	09/07/19 12:43	WORKSHOP INVOICE		Load PDF	
5	09/07/19 12:43	LOD		Load PDF	
6	29/07/19 09:45	AUTHORISATION TO ACT FORM		Load PDF	
7	29/07/19 09:45	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	12/09/18 08:38	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18016550/NFB3Q2

Date: 29/07/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : SLH1891D

Insured Vehicle No : SHA7823X

Date of Loss: 07/09/2018

Nature of Claim:

TP

Claim No: MCT18090251

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLH1891D**

Make & Model: HONDA SHUTTLE HYBRID, 1.5 (A)

Engine No: LEB4261714

Reg. Date: 26/10/2016 (Man. Year: 2016)

Chassis No: GP71042102

Colour: Black

Odometer: 105772 km

Engine Capacity: 1496 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15

Rear Tyre Size: 185/60 R15

Front Left Side: Rovel 6 mm

Rear Left Side: Rovel 6 mm

Front Right Side: Rovel 6 mm

Rear Right Side: Rovel 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,529.60	1,434.24	4,095.36	74.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,380.00	1,680.00	1,700.00	50.30
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,909.60	3,114.24	5,795.36	65.05
+ GST 7.00/7.00% (S\$)	623.67	218.00	405.67	65.05
Nett Amount (S\$)	9,533.27	3,332.24	6,201.03	65.05
+ Loss of Use (6.0 x S\$60.00/day) (S\$)		360.00		
Nett Liability (S\$)		3,692.24		

INSPECTION

Date of Assignment: 10/09/2018

Date Inspected: 10/09/2018 Inspected At:

World Auto Pte Ltd (HQ)
47 Jln Pemimpin, #01-02/03 Halcyon 2
Singapore 577200

Estimated Period of Repair: 5.0 days

Adjuster: Muhammad Nazril Bin Abdullah**Manager:** Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 09 Jul 2019)	
Parts:	N/A	HONDA SHUTTLE HYBRID 1.5 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLH1891D)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Repair	1,350.00 FL	*- FL
2	1		*REAR WINDSCREEN GLASS MOULDING	Not Necessary	250.00 FL	*- FL
3	1		*REAR BOOT HYBRID EMBLEM (SHUTTLE)	Necessary	89.00 FL	*88.40 FL
4	1		*REAR BOOT SHUTTLE EMBLEM (SHUTTLE)	Necessary	89.00 FL	*88.40 FL
5	1		*REAR BOOT REFLECTOR LAMP RH	Serviceable	580.00 FL	*- FL
6	1		*REAR BUMPER	Cracked	1,150.00 FL	*1,150.00 FL
7	1		*REAR BUMPER RETAINER RH	Necessary	89.00 FL	*68.00 FL
8	1		*REAR BUMPER TOW COVER	Repair	100.00 FL	*- FL
9	1		*REAR END PANEL	Serviceable	950.00 FL	*- FL
10	1		*REAR END PANEL TOP GARNISH	Serviceable	260.00 FL	*- FL
11	1		*REAR BUMPER INNER FOAM -RH	Missing	180.00 FL	*98.00 FL
12	1		*REAR BUMPER REFLECTOR GARNISH RH	Missing	170.00 FL	*130.00 FL
13	1		*REAR BUMPER REFLECTOR LENS RH	Missing	180.00 FL	*120.00 FL
14	1		*REAR TAIL LAMP -RH	Serviceable	850.00 FL	*- FL
15	1		*REAR WINDSCREEN SEALANT	Not Necessary	100.00 FS	*- FS
16	1		*REAR BUMPER CLIP	Necessary	40.00 FS	*40.00 FS
17	1		*REVERSE SENSOR	Not Necessary	280.00 FS	*- FS
18	1		*REAR END PANEL TOP GARNISH CLIPS	Not Necessary	40.00 FS	*- FS
19	1		*REAR TAILLAMP CLIPS	Not Necessary	40.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,787.00	1,782.80
- List Item Discount on L Items 20.00/20.00% (\$\$)	1,257.40	348.56
Total Parts (\$\$)	5,529.60	1,434.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES	New	180.00	0.00
2	REMOVE & REFIT REAR WINDSCREEN GLASS	New	180.00	0.00
3	TO APPLY RUSTPROOFING /TUFFCOATING TREATMENT TO REPLACED PARTS	New	180.00	50.00
4	REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO FACILITATE REPAIRS INCLUDING CUT/WELD ,PANEL BEAT ,STRAIGHTEN CHASSIS WHERE NECESSARY AND REPLACE ABOVE PARTS	New	1,000.00	600.00
5	PUTTY AND SPRAY PAINT ALL AFFECTED AREAS (INNER&OUTER)	New	900.00	600.00
6	TO CHECK WIRES ,CONNECTORS ,REPLACE DAMAGED LAMPS REVERSE SENSORS AND START/STOP UNIT CAPACITORS	New	180.00	30.00
7	TO REMOVE AND INSTALL HIGH VOLTAGE HYBRID BATTERY AS A REQUIREMENTS FOR SAFETY PRECAUTIONS	New	380.00	200.00
8	TO CONDUCT A STANDARD OF OPEARTING PROCEDURE POST REPAIRS DIAGNOSTIC SCAN TEST A REQUIREMENT FOR HYBRID CARS UPON COMPLETION OF COLLISION REPAIRS	New	380.00	200.00
Gross Labour Cost (S\$)			3,380.00	1,680.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >