

## Asher Sng (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 24 December 2018 11:23 AM  
**To:** Asher Sng (LKKAUTO); Admin A  
**Cc:** Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO)  
**Subject:** RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GX3497X (OI: SNM18D04355C02/7) and GX3788G (TP : LKK REF - CC6/CTI18016548/Aea3) on 07/09/2018

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

LKK REF - CC6/CTI18016548/Aea3  
CTI REF - SNM18D0435C02/7 (GX3497X)

Dear Asher

We refer to your email of 18 December 2018 pertaining to the above matter.

Please proceed to offer as follow:

Cost of repair	\$4,000.00
Loss of Use (7 days X \$80.00)	\$ 560.00
LTA Search Fee	\$ 7.45
Total	\$4,567.45
	=====

We await your payment advice to enable Irene to act accordingly.

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]

**Sent:** Tuesday, December 18, 2018 2:41 PM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GX3497X (OI: SNM18D04355C02/7) and GX3788G (TP : LKK REF - CC6/CTI18016548/Aea3) on 07/09/2018

Your ref : SNM18D04355/C01/7

Our ref : CC6/CTI18016548/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **NEW HOCK TECK MOTOR PTE LTD**" at **\$4,707.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost Repair	\$ 15,708.50	\$ 4,000.00
2. Loss of Use (7days x \$100)	\$ 700.00	\$ 700.00 (7days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 16,415.95	\$ <b>4,707.45</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Asher Sng (LKKAuto)

**Sent:** Friday, 16 November 2018 3:05 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving GX3497X (OI : CTI - SNM18D04355C02) and GX3788G (TP : LKK REF - CC6/CTI18016548/Aea3) on 07/09/2018

**WITHOUT PREJUDICE**

Dear Sharon,

We refer to the above matter.

Enclosed for your perusal is:

- TP ESTIMATE - MARKED
- PRELIMINARY ADVISE

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>

**Sent:** Friday, 14 September, 2018 10:08 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GX3497X (OI : CTI - SNM18D04355C02) and GX3788G (TP : LKK REF - CC6/CTI18016548/Aea3) on 07/09/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

**Lucas Lee**

Claims Department (Motor)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)

Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 13 September, 2018 9:35 AM

**To:** Claims Dept of CTI

**Cc:** Irene Tay; Lucas Lee; Asher Sng (LKKAuto); Joy Irene (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving GX3497X (OI : CTI - TBA) and GX3788G (TP : LKK REF - CC6/CTI18016548/Aea3) on 07/09/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected the vehicle GX 3788G at M/s New Hock Teck Motor Workshop - Kaki Bukit.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim reference for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPLT1810-0183/GX3788G  
Your Ref : GX3497X  
Date : 24<sup>th</sup> October 2018

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909

WITHOUT PREJUDICE

Dear Sirs,

### RE: ACCIDENT INVOLVING GX3788G & GX3497X AT BENDEMEER ROAD TOWARDS GEYLANG BAHRU ON 07.09.2018, 09:20HR

We are instructed by **VEGETALK FOOD SUPPLIES PTE LTD** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **GX3788G** was damaged by vehicle **GX3497X** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 4,000.00
2) Loss of Use for 07 days (6 + 1 Weekend)	\$ 700.00
3) LTA Search Fees	\$ 7.45
	<u>\$ 4,707.45</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt

Please let us have your cheque for the sum **\$4,707.45** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Friday, 16 November 2018 2:36 PM  
**To:** 'LHEPL@SINGNET.COM.SG'  
**Subject:** ACCIDENT INVOLVING GX 3497X AND GX 3788G ON 07/09/2018

**Our Ref: CC6/CTI18016548/Aea3**

16 NOV 2018

**LEONG HUM ENGINEERING PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GX 3497X AND GX 3788G ON 07/09/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

# LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd  
Kaki Bukit Avenue 6  
Blk 1 #01-43  
Singapore 417883

Dear Sir,

Accident on

Involving Vehicles

Along

07/09/18, 09:20.

GX3788G, GX3497X

Bendemeer Rd towards Geylang Pahrui

I/We, the registered owner/driver of vehicle registration no: GX3788G  
have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,

Owner's Signature  
(Company's stamp if applicable)



Name: VEGETALK FOOD SUPPLIES PTE LTD

NRIC No.: 200402979D

Date: 10/9/18



WITHOUT PREJUDICE IS  
[In respect of the Claim and/or]  
[In Any Personal Injury Claims]  
[Under This Motor Insurance Policy Incurred/Incurred]  
[Under This Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3020931800 Claim No : SNM18D04355/C01/7  
Claimant : VEGETALK FOOD SUPPLIES PTE LTD  
Amount : S\$4,567.45  
DOLLARS FOUR THOUSAND FIVE HUNDRED SIXTY SEVEN AND CENTS  
FORTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GX 3788G  
Insured Vehicle No. : GX 3497X

Date of Loss : 07/09/2018  
Place of Accident : BENDEMEER RD TWDS GEYLANG BAHRU

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEONG HUM ENGINEERING PTE LTD  
Driver Name : SENTHILNATHAN VENKATESAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,000.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	560.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	<b>4,567.45</b>

Claimant Name : VEGETALK FOOD SUPPLIES PTE LTD

NRIC No : 200402979D

Signature : 

Date : 9/1/19



新福德車廠私人有限公司

**NEW HOCK TECK MOTOR PTE. LTD.**

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K

## TAX INVOICE

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Invoice No : NPL1810-0197

Date : 24-Oct-18

Date of Accident : 7-Sep-18

Vehicle No. : GX3788G

Client: VEGETALK FOOD SUPPLIES PTE LTD

Model Type : Toyota Liteace

Descriptions		Amount
Lumpsum Repair Costs		4,000.00
Total		4,000.00

SIN DOLLARS: FOUR THOUSAND ONLY



[> Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Sep 2018 / 14:01:07

Receipt Date/Time : 10 Sep 2018 / 14:01:07

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-180910-001346

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GX3497X				
As at 08 Sep 2018/09:20:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GX3497X Enquiry Fee 20180910140030857730	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
		xxxxxxxxxxxx4469	Credit Card: Visa/MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.