

INS. CASE OWNER:

CC6/171 180 16548, Aca3a2

LKK:

IDAC:

Surveyor:

LWP

DOI:

ASSIGNMENT

10/9/18

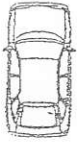
Date, time:

10/9/18

Registered in Merimen:

Pre-assign / CCU / FTE

GX 3497X



Insured Vehicle No.:

Claim No.:

SMY800435302

Name of Insured:

Leong Ann Eng. Pte

Policy No.:

DMCVJN3020931800

Insured Tel No.:

HP:

Make / Model:

N. URVAN

Excess Sec II :SS

D.O.A.:

21/9/18

Place of Accident:

Bandemeyer Rd

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Senthilnathan Venkatesan

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

9858 7768

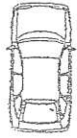
(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

GX 3788G



INSRS:

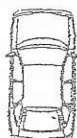
WSP:

Tel:

Liability:

RMKS:

MTT



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

18/9
Apm

6X3788G - C2/MSG 180103831 Arb ; D.O.A. 17/8/18
 - N/A 17/11/18 9231 123 ; D.O.A. 17/5/18.
 - N/A 17/11/18 16483/K4 ; D.O.A. 21/9/18
 6X 3497X3 - C8/TP 12014896/Uqn ; D.O.A. 26/1/12

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

Email 16.11.18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

16.11.18 2.27

CAUSED OLD CONFIRMED ACCIDENT. OLD REAR ENDED TP, INFORM
 TP CLAIM AGREED TO SETTLE AND AWARE ABOUT NCD ISSUE.

16.11.18

FILE PASS TO TYPIST TO PREPARE REPORT.

& LTA search date diff is D.O.A.

PRELIMINARY ADVICE

Date/Time: 16.11.18

Sent By: bsh.

FINALIZATION

Date/Time:

Confirm with:

Confirm by: LWP

Repair Cost:

1/5

S\$4,000

(

6 days)

Reduction:

15 %

Email ☒Call ☐

FINAL SETTLEMENT

Date/Time: 08.01.19

Confirm with: SMCY

Email ☒Call ☐

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$4,000.00

OLD REAR ENDED TP

Loss of Rental (LOR):

S\$ -

(

days)

Loss of Use (LOU):

S\$ 560.00

(\$20

x

7 days)

Loss of Income (LOI):

S\$ -

(\$

x

days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$1.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

7400

Total:

S\$ 4,561.45

Global Sum S\$:

FINAL PAYMENT

Date/Time: 08.01.19

Confirm with: SMCY

Email ☒Call ☐

Payee 1:

S\$ 4,561.45

Name 1:

NEW HOCK TECK MOTOR PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

COPY SENT
 20/1/19

ASS. REC. BY: Adrian Ling

REF:

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop m/s _____
of _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$27k
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 6 days Res.: Yes or No
Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: GX3788G Yr Regn: 04 / 04
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Liteace C.C. 2184
Colour: Silver A/C: Insured / Std / NI / NA
Sp. Reading: 266457 T/Radio: Insured / Std / NI / NA

Eng/No: _____
C/No: CR425 00 * 8789

Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 165R13C
R: 165R13C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front Rear
R/Bal. 06 mm R/Bal. 06 mm
L/Bal. 06 mm L/Bal. 06 mm
D.O.A. D.O.I. 10/09/18

Survey held at NHTDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
TP Chrm.

4s: \$4,000 (RED: + 11,708.50 75%)

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format :

Lump Sum / L.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6; Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com

Website: www.nhtmotor.com

Tel: 6747 9241

Fax: 6741 7276

UEN: 201718370K

10/09/2018

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TP Chim

Asher

CR425008789

Accident date: 07/09/2018

Estimated repair cost for vehicle no: GX3788G TOYOTA LITEACE 2.2 M '04

S/n	Qty	Items	U/price	Amount
1	1	Rear Boot Lid Distorted		\$1,072.25 ✓
2	2	Rear Boot Lid Hinge Not new	\$91.80	\$183.60 X
3	2	Rear Boot Lid Shock Absorber Not new	\$291.60	\$583.20 X
4	1	Rear Boot Lid Emblem Sticker ?		\$43.70 ✓
5	1	Rear Boot Lid LiteAce Sticker new		\$43.50 ✓
6	1	Rear Boot Lid 70km/h Sticker		\$30.00 15(SN)
7	1	Rear Boot Lid Windscreen Seal new		\$105.00 60(SN)
8	1	Rear Boot Lid Windscreen Moulding new		\$171.40 ✓
9	1	Rear Boot Lid Inner Lock Damaged		\$374.80 285.80
10	1	Rear Boot Lid Inner Rubber Lt		\$381.90 285.20
11	1	Rear Boot Lid Inner Trim Board torn		\$781.10 195
12	10	Rear Boot Lid Inner Trim Board Clip new	\$6.50	\$65.00 30
13	1	Rear Boot Lid Number Plate Not new		\$50.00 X
14	1	Rear Boot Lid Centre Moulding ?		\$277.10 +
15	1	Rear Boot Lid Wiper Arm		\$181.70 X
16	1	Rear Boot Lid Wiper Cover Not new		\$45.50 X
17	1	Rear Boot Lid Wiper Motor		\$589.30 X
18	1	Rear Boot Lid Auto Lock Motor Assy		\$378.40 X
19	2	Rear Tail Lamp Not new	\$329.10	\$658.20 X
20	2	Rear Fender Repair	\$1,218.10	\$2,436.20 X
21	1	Rear Bumper Deformed		\$381.10 ✓
22	8	Rear Bumper Clip new	\$6.50	\$52.00 30
23	2	Rear Bumper Side Retainer new	\$131.35	\$262.70 ✓
24	2	Rear Bumper Side Reflector Not new	\$81.10	\$162.20 X
25	1	Rear Bumper Reverse Sensor Damaged		\$350.00 200(SN)
26	1	Rear End Panel Dented		\$581.45 ✓
27	1	Rear End Panel Top Garnish 3 NHT		\$277.10 +
28	6	Rear End Panel Top Garnish Clip 3 new	\$6.50	\$39.00 X
29	1	Rear Exhaust Not new		\$781.10 +

3386.20

2539.65

S.N: 275

Subtotal :- \$11,338.50

Labour charges

To remove & refit cushion	\$120.00 60
To remove & refit reverse sensor	\$50.00 ✓
To remove & refit rear exhaust	\$280.00 x
To remove & refit rear windscreen	\$120.00 ✓
Gum	\$50.00 ✓
To check wiring	\$100.00 30
Towing fee	\$100.00 x
Tuff kote	2180 \$150.00 50
Panel beating	\$1,800.00 1000
Spray painting	\$1,600.00 800

Subtotal :- \$4,370.00

Total:- \$15,708.50

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party claim is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

total: 499465

H/S: 4K

06 Days.

4K

Mei Kwan (LKKAUTO)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Friday, 14 September, 2018 10:08 AM
To: Mei Kwan (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving GX3497X (OI : CTI - SNM18D04355C02) and GX3788G (TP : LKK REF - CC6/CTI18016548/Aea3) on 07/09/2018
Attachments: leeSZ_SNM18D04355C01-GX3497X-
LKKDirectSettlementAccidentLtr_CLCR95.635.pdf; MJAS18116167-GX3497X.pdf
Categories: HMK

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Thursday, 13 September, 2018 9:35 AM
To: Claims Dept of CTI
Cc: Irene Tay; Lucas Lee; Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Admin A
Subject: Direct Settlement - Accident Involving GX3497X (OI : CTI - TBA) and GX3788G (TP : LKK REF - CC6/CTI18016548/Aea3) on 07/09/2018

WITHOUT PREJUDICE

Dear Sir / Madam,



中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel: 6389 6111 Fax: 6222 1033
Website: www.sg.cntaiping.com
Co. Reg. No. 200208384E

Our Reference: **SNM18D04355/C01/7**

Date : **14 SEPTEMBER 2018**

via Ordinary & Registered Mail

LEONG HUM ENGINEERING PTE. LTD.
146 OWEN ROAD

SINGAPORE 218943

Dear Sir / Madam

ACCIDENT INVOLVING GX3497X AND GX3788G ON 07 SEPTEMBER 2018
ALONG BENDEMEER ROAD

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **GX3788G** , is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,
Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : ASHER

Ref : CC6/CTI18016548/AEA3

Contact No : 68416051

via Email : ASHER@LKKAUTO.COM

CC : Agent - (AN0646A) - NET LINK COMMERCIAL PTE LTD

F01/LKKDS-2013



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD			Ref : CC6/CTI18016548/Aea3n2	
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909			Date : 25-01-2019	
			Code : CTI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GX 3497X	Veh. Inspected	GX 3788G	
Policy No.	DMCVSN3020931800	Coverage (\$)	0.00	
Claim No.	SNM18D04355/C01/7	Excess (\$)	0.00	
Assign From		Assign Date	10/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA LITEACE	c.c	2184	
Engine No.	HIDDEN	Year of Reg.	2004	
Chassis No.	CR425008789	Colour	SILVER	
Odometer	266457	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	165 R13C	FIRESTONE	6 mm	
L/H Front Tyre	165 R13C	FIRESTONE	6 mm	
R/H Rear Tyre	165 R13C	FIRESTONE	6 mm	
L/H Rear Tyre	165 R13C	FIRESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	07/09/2018	Inspection Date	10/09/2018	
Survey held at	NEW HOCK TECK MOTOR PTE LTD 1 KAKI BUKIT AVENUE 6 #01-43 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GX 3788G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT LID	DISTORTED	1,072.25	1,072.25
2	REAR BOOT LID HINGE @\$91.80	NOT NECESSARY	183.60	-
2	REAR BOOT LID SHOCK ABSORBER @\$291.60	NOT NECESSARY	583.20	-
1	REAR BOOT LID EMBLEM STICKER	NECESSARY	43.70	43.70
1	REAR BOOT LID LITEACE STICKER REAR BOOT LID	NECESSARY	43.50	43.50
1	REAR BOOT LID WINDSCREEN MOULDING	NECESSARY	171.40	171.40
1	REAR BOOT LID INNER LOCK	DAMAGED	374.80	289.90
1	REAR BOOT LID INNER RUBBER	CUT	381.90	285.20
1	REAR BOOT LID INNER TRIM BOARD	TORN	781.10	195.00
10	REAR BOOT LID INNER TRIM BOARD CLIP @\$6.50	NECESSARY	65.00	30.00
1	REAR BOOT LID NUMBER PLATE	NOT NECESSARY	50.00	-
1	REAR BOOT LID CENTRE MOULDING	NOT NECESSARY	277.10	-
1	REAR BOOT LID WIPER ARM	NOT NECESSARY	181.70	-
1	REAR BOOT LID WIPER COVER	NOT NECESSARY	45.50	-
1	REAR BOOT LID WIPER MOTOR	NOT NECESSARY	589.30	-
1	REAR BOOT LID AUTO LOCK MOTOR ASSY	NOT NECESSARY	378.40	-
2	REAR TAIL LAMP @\$329.10	NOT NECESSARY	658.20	-
2	REAR FENDER @\$1218.10	TO REPAIR SEE LABOUR	2,436.20	-
1	REAR BUMPER	DEFORMED	381.10	381.10
8	REAR BUMPER CLIP @\$6.50	NECESSARY	52.00	30.00
2	REAR BUMPER SIDE RETAINER @\$131.35	NECESSARY	262.70	262.70
2	REAR BUMPER SIDE REFLECTOR @\$81.10	NOT NECESSARY	162.20	-
1	REAR END PANEL	DENTED	581.45	581.45
1	REAR END PANEL TOP GARNISH	NOT NECESSARY	277.10	-
6	REAR END PANEL TOP GARNISH CLIP @\$6.50	NOT NECESSARY	39.00	-
1	REAR EXHAUST	NOT NECESSARY	781.10	-
	LESS 25% DISCOUNT		-	-846.55
			10,853.50	2,539.65
SPECIAL NETT ITEMS				
1	REAR BOOT LID 70KM/H STICKER (SN)	NECESSARY	30.00	15.00

Report Ref No. CC6/CT118016548/Aea3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR BOOT LID WINDSCREEN SEAL (SN)	NECESSARY	105.00	60.00
1	REAR BUMPER REVERSE SENSOR (SN)	DAMAGED	350.00	200.00
			485.00	275.00
	LABOUR			
	TO REMOVE & REFIT CUSHION.		120.00	60.00
	TO REMOVE & REFIT REVERSE SENSOR .		50.00	50.00
	TO REMOVE & REFIT REAR EXHAUST .	NOT NECESSARY	280.00	-
	TO REMOVE & REFIT REAR WINDSCREEN.		120.00	120.00
	GUM.		50.00	50.00
	TO CHECK WIRING.		100.00	30.00
	TOWING FEE.	NOT NECESSARY	100.00	-
	TUFF KOTE.		150.00	50.00
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR FENDER .		1,800.00	1,000.00
	SPRAY PAINTING.		1,600.00	800.00
			4,370.00	2,160.00
GRAND TOTAL			15,708.50	4,974.65
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,000.00

Report Ref No. CC6/CTI18016548/Aea3n2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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