

## Vic (LKKAUTO)

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**From:** kangauto@singnet.com.sg  
**Sent:** Friday, 30 November, 2018 12:29 PM  
**To:** Admin-D (LKKAUTO)  
**Cc:** Vic (LKKAUTO); Admin A; assignments  
**Subject:** Letter of Demand SJE1852G & SJE6395Y LKK REF CC4/LPC18016546/ha3  
**Attachments:** LOD.pdf

Hi Vic,

Please find attached Letter of Demand & Relevant documents for your reference.

Please revert acceptance to our offer.

Yours Sincerely,  
May Ang  
Kang Auto Engineering Pte Ltd

Catherine  
Would you be able to advise finalize offer?  
No updates from Guo Xiang.

Thanks

-----Original Message-----

From : admin-d@lkkauto.com  
Date : 03/10/2018 - 11:42 GMT+8  
To : kangauto@singnet.com.sg, vicalpeh@lkkauto.com  
Cc : assignments@lkkauto.com, admin-a@lkkauto.com  
Subject : RE: Reminder SJE1852G & SJE6395Y LKK REF CC4/LPC18016546/ha3

Dear May,

Noted with thanks.

Best Regards,  
**Catherine Chong**  
| Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** kangauto [mailto:kangauto@singnet.com.sg]  
**Sent:** Wednesday, 3 October, 2018 11:32 AM  
**To:** vicalpeh@lkkauto.com  
**Cc:** assignments@lkkauto.com; vicalpeh@lkkauto.com; admin-a@lkkauto.com  
**Subject:** Reminder SJE1852G & SJE6395Y LKK REF CC4/LPC18016546/ha3

Vic  
Thanks for your confirmation.

Please have your surveyor to attend a survey on my Client's Vehicle SJE1852G tomorrow at my Workshop:

Kang Auto Engineering Pte Ltd  
Sin Ming AutoCity  
160 Sin Ming Drive #02-16  
Singapore 575722  
Contact : Kenny/May

-----Original Message-----

From : [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

Date : 03/10/2018 - 11:05 GMT+8

To : [kangauto@singnet.com.sg](mailto:kangauto@singnet.com.sg)

Cc : [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com), [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com), [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

Subject : RE: Reminder SJE1852G & SJT6395Y LKK REF CC4/LPC18016546/ha3  
WITHOUT PREJUDICE

Dear May,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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-----Original Message-----

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 3 October, 2018 10:48 AM

To: [kangauto@singnet.com.sg](mailto:kangauto@singnet.com.sg); MT\_Claim\_SG; assignments; Admin-D (LKKAuto); Vic (LKKAuto);

Mei Kwan (LKKAuto)  
Subject: RE: Reminder SJE1852G & SJT6395Y

Without Prejudice

LPC ref: 17/18/18/VP05/020815  
LKK REF: CC4/LPC18016546/ha3

Dear May

We have appointed LKK Auto Consultants Pte Ltd to handle this claim. Please liaise with them on quantum & liability.

Dear LKK

fya

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555 Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

-----Original Message-----

From: kangauto [<mailto:kangauto@singnet.com.sg>]  
Sent: Wednesday, 3 October, 2018 10:40 AM  
To: MT\_Claim\_SG  
Cc: [kangauto@singnet.com.sg](mailto:kangauto@singnet.com.sg)  
Subject: Reminder SJE1852G & SJT6395Y

Li Li / Gerald

I am awaiting for a reply on this claim against your insured SJT6395Y

Your Insured : SJT6395Y  
Our Insured : SJE1852G

Date of Accident : 04/8/2018  
Location : Carpark roundabout of B/320 Jurong East St.31

Please find attached report, scene photos for your reference.

Please assist reply on claim officer in-charge.  
Please revert liability on this claim.

Yours Sincerely,  
May Ang  
kang Auto Engineering Pte ltd  
Tel: 6556 0103

>-----Original Message-----

>From : [JOSELINECHIA@lonpac.com](mailto:JOSELINECHIA@lonpac.com)  
>Date : 10/09/2018 - 09:43 GMT+8  
>To : [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)

>Cc : [kangauto@singnet.com.sg](mailto:kangauto@singnet.com.sg)  
>Subject : Accident involving SJE1852G & SJT6395Y  
>  
>Dear Li Li and Gerald  
>  
>For your action.  
>  
>  
>Best Regards  
>Joseline Chia  
>Senior Claims Executive | Lonpac Insurance Bhd  
>300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
>Tel: (65) 6250 7388 Ext. 257 | Fax: (65) 6296 2706  
>  
>-----Original Message-----  
>From: kangauto [<mailto:kangauto@singnet.com.sg>]  
>Sent: Tuesday, 4 September, 2018 11:59 AM  
>To: JOSELINE CHIA  
>Cc: JOSELINE CHIA  
>Subject: Accident involving SJE1852G & SJT6395Y  
>  
>>Motor Claims Dept  
>>  
>>Your Insured : SJT6395Y  
>>Our Insured : SJE1852G  
>>  
>>Date of Accident : 04/8/2018  
>>Location : Carpark roundabout of B/320 Jurong East St.31  
>>  
>>Please find attached report, scene photos for your reference.  
>>  
>>Please assist reply on claim officer in-charge.  
>>Please revert liability on this claim.  
>>  
>>Car not in.  
>>  
>>Yours Sincerely,  
>>May Ang  
>