Vic (LKKAuto)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Wednesday, 26 December, 2018 3:47 PM

To: Vic (LKKAuto)
Cc: MT_Claim_SG

Subject: RE: <SEEK MANDATE> RE: 2nd -Accident involving SJE1852G & SJT6395Y Our Ref:

17/18/18/VP05/020815 LKK REF CC4/LPC18016546/Gha3

Dear Vic,

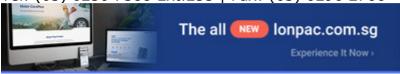
Kindly proceed as proposed.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com] **Sent:** Saturday, 22 December, 2018 1:13 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: <SEEK MANDATE> RE: 2nd -Accident involving SJE1852G & SJT6395Y Our Ref: 17/18/18/VP05/020815

LKK REF CC4/LPC18016546/Gha3

Your Ref: 17/18/18/VP05/020815 Our Ref: CC4/LPC18016546/Gha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SJT 6395Y(OI) AND SJE 1852G (TP) ON 04/08/2018 ALONG BLOCK 320 JURONG EAST STREET 31

We refer to the above matter.

We refer to the assignment dated 11th September 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a clear cut case where our Insured vehicle moved out from parking lot and collided to TP vehicle.

We propose to offer to TP repairer "KANG AUTO ENGINEERING PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 5,107.28	\$ 1,850.00
Loss of Use (\$110 x 4 days)	\$ 440.00	\$ 400.00 (\$100 x 4 days)
LTA Search Fee	\$ 2.00	\$ 7.45

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
TOTA	4 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

----Original Message-----From: Mei Kwan (LKKAuto)

Sent: Tuesday, 9 October, 2018 3:26 PM

To: GERALD POH WEE BIN

Cc: 'MT_Claim_SG'; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: RE: 2nd -Accident involving SJE1852G & SJT6395Y Our Ref: 17/18/18/VP05/020815

'WITHOUT PREJUDICE' SAVE AS TO COSTS

LPC ref: 17/18/18/VP05/020815 LKK REF: CC4/LPC18016546/Gha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SJE 1852G

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

----Original Message----

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 11 September, 2018 4:19 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: 2nd -Accident involving SJE1852G & SJT6395Y Our Ref: 17/18/18/VP05/020815

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

----Original Message-----

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 11 September, 2018 3:39 PM

To: ONG LI LI

Cc: MT_Claim_SG; Vic (LKKAuto); Hsiao Tong (LKKAuto); Admin A

Subject: RE: 2nd -Accident involving SJE1852G & SJT6395Y Our Ref: 17/18/18/VP05/020815

LPC ref: 17/18/18/VP05/020815 LKK REF: CC4/LPC18016546/ha3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

----Original Message-----From: Admin-D (LKKAuto)

Sent: Tuesday, 11 September, 2018 9:28 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com> Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 2nd -Accident involving SJE1852G & SJT6395Y Our Ref: 17/18/18/VP05/020815

Dear Li Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message-----

From: ONG LI LI [mailto:llong@lonpac.com] Sent: Monday, 10 September, 2018 10:00 AM

To: assignments@lkkauto.com; catherine <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: 2nd -Accident involving SJE1852G & SJT6395Y Our Ref: 17/18/18/VP05/020815

Dear Nivitha/Catherine

Part 2 of earlier email for your action.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555 Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

----Original Message-----From: JOSELINE CHIA

Sent: Monday, 10 September, 2018 9:44 AM

To: MT_Claim_SG

Cc: kangauto@singnet.com.sg

Subject: FW: 2nd -Accident involving SJE1852G & SJT6395Y

Dear Li Li and Gerald

For your action.

Best Regards

Joseline Chia
Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext. 257 | Fax: (65) 6296 2706

-----Original Message-----

From: kangauto [mailto:kangauto@singnet.com.sg]

Sent: Tuesday, 4 September, 2018 12:00 PM

To: JOSELINE CHIA

Cc: JOSELINE CHIA; JOSELINE CHIA

Subject: 2nd -Accident involving SJE1852G & SJT6395Y

>----Original Message----

>From: kangauto@singnet.com.sg >Date: 04/09/2018 - 11:59 GMT+8 >To: JOSELINECHIA@lonpac.com >Cc: JOSELINECHIA@lonpac.com

>Subject: Accident involving SJE1852G & SJT6395Y

>

>>Motor Claims Dept

>>

>>Your Insured: SJT6395Y >>Our Insured: SJE1852G

>>

>>Date of Accident: 04/8/2018

>>Location: Carpark roundabout of B/320 Jurong East St.31

>>

>>Please find attached report, scene photos for your reference.

>>

>>Please assist reply on claim officer in-charge.

>>Please revert liability on this claim.

>>

>>Car not in.

>>

>>Yours Sincerely,

>>May Ang

>