

3/03/2002

ASS. REC. BY:

REF: CS/FCI/8016591/Kvd3/n2

Special Instruction:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person):

May chuan

of FCI

Date/Time: 11/09/18 @ 8:07am

Estimated Cost:

Bill to:

OD TP WS / TP RES / OD RES / EVA / INV / MV 7 CS

To Inspect Vehicle No:

QY 78T

Insured:

SHC 8790P

at Workshop m/s

City Auto

Tel:

6453 1235

of

Blk 8 Sin Ming Rd # 01-58

Policy No:

Claim No: D18006673 MFSH

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 06/09/2018

Insp: 160 Sin Ming Drive # 05-01

H.O.D. Endorsement:

CA / REV / REP. / REV 24 HRS

(DS)

Date/Time:

11/9/18 @ 9:00am

Person Contacted:

Vrunica

Vehicle IN OUT

Date/Time

Action/Instruction (✓) Estimate

QY 78T-x

SHC 8790P-CC3 / TML/6011198/H1/bc2

DOA: 15/6/16

12/9/18

Email preli revised to FCI

19/9

61 Lany 8425a Cabernet (Red 4172.76, 50%)

REF: FCI

ASSIGNMENT

From:

Date: 11/09/18

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

QY 78T

at Workshop m/s

City Auto

of BLK 160 Sin Ming Drive # 05-01

Insured:

Policy No:

Claims No:

Sum Insured:

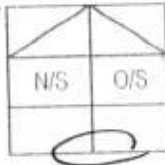
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. 1-24 HRS

(DS)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No: QY 78T

Yr Regn:

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda

Colour:

M. P. White

A/C: Insured / Std / NI / NA

Sp. Reading:

105974

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JHMZE2850BS20349

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD ☒ A/Rim or

Tyre Size:

F:

R:

185/55R16

BS ☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

6

mm

L/Bal.

5

mm

L/Bal.

6

mm

D.O.A.

6/9/18

D.O.A.

11/9/18

Survey held at

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

12/9

File passed to Catherine

RECEIVED 19 SEP 2018

Date/Time, File Pass to?

☐ : Preli. Report
☒ : Final Report

1)

Date/Time, File Return to?

2) 19/9 - typist

Report Format:

CWS

Lump Sum / I.B.I. (\$)

4250k

Days Of Repair: 6

Resurvey No. of Trip: 2

Add Fee:

☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$

Survey Fee:

Transportation

) S + RS, SI

) Photos

) Other

TOTAL

160
50
50+50
27

337



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FCI18016541/Kvd3

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 11-09-2018



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 8790P	Veh. Inspected	QY 78T
Policy No.		Coverage (\$)	0.00
Claim No.	D18006673MFSH	Excess (\$)	0.00
Assign From	CWS (MAY CHUA)	Assign Date	11/09/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	06/09/2018	Inspection Date	11/09/2018
Survey held at	160 SIN MING DRIVE # 05-01		
Repairer	CITY AUTO PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18006673MFSH

Our ref: CS/FCI18016541/Kvd3

Date : 12/9/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. QY 78T

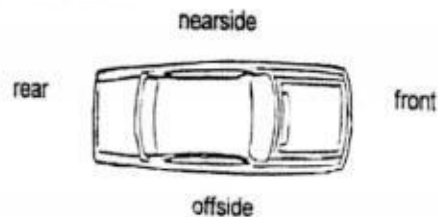
We thank for your instruction on 11/9/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11/9/2018 at the premises of M/s CITY AUTO PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$8,422.76
Revised Estimate Amount	: S\$4,948.80
"Check" Items Amount	: S\$1,436.96
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

Kenneth Kong
Licensed Appraiser

MOTOR SURVEY ASSIGNMENT

Date	07-09-2018	Our Ref No. D18006673MFSH
Accident Date	06-09-2018	Claim Type. Third Party
Insured Vehicle	SHC8790P	Third Party Vehicle. QY78T
Survey Location	BLK 8 SIN MING ROAD #01-58/60/62 SIN MING IND EST	
Contact Person.	VRONICA LAW	
Contact No.	64531235/ 0	Fax No. 64537944
Survey Type	WITHOUT PREJUDICE: WE ADMIT LIABILITY QUANTUM TO BE AGREED:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	CITY AUTO PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	MAY CHUA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 12 September 2018 12:23 PM
To: 'Claim Workflow System'
Cc: MAYCHUA@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18006673MFSH/1, QY 78T
Attachments: QY 78T PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle QY 78T
Date of survey: 11/9/2018
Number of days : 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 11 September 2018 9:10 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: MAYCHUA@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18006673MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 11 September 2018 8:07 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; MAYCHUA@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18006673MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

MS FIRST CAPITAL INSURANCE LTD

NO. 36
ROBINSON RD
CITY HOUSE
SINGAPORE 068877

Contact : 63961204/63961204

Fax No. : 65073849

Estimate : QUOT201809-000152(00)

Date : 11/09/2018

Vehicle No. : QY78T

Make/Model : HONDA INSIGHT

Mileage (km) : 0

Chassis No. : JHMZE2850BS203491

Accident Date : 06/09/2018 00:00:00

Claim No. : SHC8790P

Reference : QY78T

Policy No. : D17089024MFQC/28

*Not Authorized
Resurvey After Paint
11 Sep 8?*

S/No Particular *6 days* Quantity Unit Price Amount S\$

LIST ITEMS :

1	Rear bumper - upper	1.0	680.00	Bu	680.00	✓
2	Rear bumper bracket	2.0	45.00	At 10/1	90.00	✓
3	Rear bumper retainer	2.0	30.10	Dis	60.20	✓
4	Rear Bumper clips	8.0	3.00	na	24.00	✓
5	Rear bumper reinforcement	1.0	388.00	na	388.00	✓
6	Rear end panel	1.0	405.60	na	405.60	✓
7	Rear end panel top garnish	1.0	196.40	na	196.40	✓
8	Trunk floor panel	1.0	950.00	na	950.00	X
9	Trunk floor panel reinforcement	1.0	282.00	na	282.00	X
10	Trunk floor deck box	1.0	133.00	na	133.00	X
11	Tailgate	1.0	1,092.00	na	1,092.00	✓
12	Tailgate glass moulding	2.0	90.00	na	180.00	✓
13	Tailgate emblem - Insight	1.0	38.00	na	38.00	✓
14	Tailgate emblem - Hybrid	1.0	48.70	na	48.70	✓
15	Tailgate logo	1.0	27.80	na	27.80	X
16	Rear bumper - lower	1.0	397.30	na	397.30	✓
17	RH taillamp	1.0	630.70	na	630.70	X
18	Tailgate weatherstrip	1.0	116.90	na	116.90	✓
19	Tailgate lock	1.0	259.40	na	259.40	✓
20	Tailgate striker	1.0	34.70	na	34.70	X

List Total :

20% Discount S\$

SPECIAL NET :

1	Tailgate glass sealant	2.0	40.00	na	80.00	✓
2	Number plate	1.0	20.00	na	20.00	X
3	Number plate casing	1.0	25.00	na	25.00	X
SPECIAL NET Total S\$:					125.00	

LABOUR :

*To use computer to disarm hybrid system and remove out hyred batteries to carry out repair on accident portion, To fix back the same and use computer to check and reactivate hybrid system	1.0	550.00	na	550.00	X
*To remove and install rear trims and upholstery	1.0	90.00		90.00	601

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

CONTINUE NEXT PAGE



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
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MS FIRST CAPITAL INSURANCE LTD
NO. 36
ROBINSON RD
CITY HOUSE
SINGAPORE 068877

Contact : 63961204/63961204

Fax No. : 65073849

Estimate : QUOT201809-000152(00)

Date : 11/09/2018

Vehicle No. : QY78T

Make/Model : HONDA INSIGHT

Mileage (km) : 0

Chassis No. : JHMZE2850BS203491

Accident Date : 06/09/2018 00:00:00

Claim No. : SHC8790P

Reference : QY78T

Policy No. : D17089024MFQC/28

S/No	Particular	Quantity	Unit Price	Amount S\$
	*To remove and install rear windscreen glass	1.0	250.00	250.00 1201
	*To supply panel sealant and seal all weld seam and gaps	1.0	120.00	120.00 301
	*To spray undercoating	1.0	120.00	120.00 601
	*To install reverse sensor	1.0	40.00	40.00 ✓
	-To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	1,300.00 9001	1,300.00
	- Spray painting on affected & replace parts	1.0	1,000.00 9001	1,000.00
				<u>3,470.00</u>

E. & O.E.

Total S\$: 8,422.76

GST 7% S\$: 589.59

Amount Due S\$: 9,012.35

HA

for CITY AUTO PTE LTD



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18016541/Kvd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 19-09-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 8790P	Veh. Inspected	QY 78T	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18006673MFSH	Excess (\$)	0.00	
Assign From	MAY CHUA	Assign Date	11/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA INSIGHT	c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.	JHMZE2850BS203491	Colour	METALLIC PEARL WHITE	
Odometer	105974	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/55 R16	BRIDGESTONE	5 mm	
L/H Front Tyre	185/55 R16	BRIDGESTONE	5 mm	
R/H Rear Tyre	185/55 R16	BRIDGESTONE	6 mm	
L/H Rear Tyre	185/55 R16	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	06/09/2018	Inspection Date	11/09/2018	
Survey held at	160 SIN MING DRIVE # 05-01			
Repairer	CITY AUTO PTE LTD			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. QY 78T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER-UPPER	BUCKLED	680.00	680.00
2	REAR BUMPER BRACKET @\$45.00	BENT / DISTORTED	90.00	90.00
2	REAR BUMPER RETAINER @\$30.10	DISTORTED	60.20	60.20
8	REAR BUMPER CLIPS @\$3.00	NECESSARY	24.00	24.00
1	REAR BUMPER REINFORCEMENT	BENT	388.00	388.00
1	REAR END PANEL	BENT	405.60	405.60
1	REAR END PANEL TOP GARNISH	MTG DISTORTED	196.40	196.40
1	TRUNK FLOOR PANEL	TO REPAIR SEE LABOUR	950.00	-
1	TRUNK FLOOR PANEL REINFORCEMENT	TO REPAIR SEE LABOUR	282.00	-
1	TRUNK FLOOR DECK BOX	SERVICEABLE	133.00	-
1	TAILGATE	BENT	1,092.00	1,092.00
2	TAILGATE GLASS MOULDING @\$90.00	NECESSARY	180.00	180.00
1	TAILGATE EMBLEM-INSIGHT	NECESSARY	38.00	38.00
1	TAILGATE EMBLEM-HYBRID	NECESSARY	48.70	48.70
1	TAILGATE LOGO	NOT NECESSARY	27.80	-
1	REAR BUMPER-LOWER	DENTED	397.30	397.30
1	RH TAILLAMP	SERVICEABLE	630.70	-
1	TAILGATE WEATHERSTRIP	DENTED / DISTORTED	116.90	116.90
1	TAILGATE LOCK	DENTED	259.40	259.40
1	TAILGATE STRIKER	TO REPAIR SEE LABOUR	34.70	-
	LESS 20% DISCOUNT		-1,206.94	-795.30
			4,827.76	3,181.20
SPECIAL NETT ITEMS				
2	TAILGATE GLASS SEALANT @\$40.00 (SN)	NECESSARY	80.00	40.00
1	NUMBER PLATE (SN)	SERVICEABLE	20.00	-
1	NUMBER PLATE CASING (SN)	SERVICEABLE	25.00	-
			125.00	40.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO USE COMPUTER TO DISARM HYBRID SYSTEM AND REMOVE OUT HYRED BATTERIES TO CARRY OUT REPAIR ON ACCIDENT PORTION.TO FIX BACK THE SAME AND USE COMPUTER TO CHECK AND REACTIVATE HYBRID SYSTEM.	NOT NECESSARY	550.00	-
	TO REMOVE AND INSTALL REAR TRIMS AND UHOLSTERY.		90.00	60.00
	TO REMOVE AND INSTALL REAR WINDSCREEN GLASS.		250.00	120.00
	TO SUPPLY PANEL SEALANT AND SEAL ALL WELD SEAM AND GAPS.		120.00	30.00
	TO SPRAY UNDERCOATING.		120.00	60.00
	TO INSTALL REVERSES ENSOR.		40.00	40.00
	TO KNOCK,JACKOUT DAMAGED PARTS,PANEL BEATING,WELDING,ALIGN,REFIX AND TO RENEW ACCIDENT PARTS.INCLUSIVE OF THE REPAIR OF TRUNK FLOOR PANEL,TRUNK FLOOR PANEL REINFORCEMENT AND TAILGATE STRIKER.		1,300.00	900.00
	SPRAY PAINTING ON AFFECTED & REPLACE PARTS.		1,000.00	900.00
			3,470.00	2,110.00
	GRAND TOTAL		8,422.76	5,331.20
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,250.00

Report Ref No. CS/FCI18016541/Kvd3n2

KONG SENG CHEONG

Licensed Appraiser

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