

22/03/2002

ASS. REC. BY:

REF: CS3 / LCR18016537 / Gcd3³² Special Instruction:

Surveyor: Guo Cheng

ASSIGNMENT (Office)

From (Person): Mei Men Chin Lee Ying

of LCR

Date/Time: 11/9/18 @ 10:51am

Estimated Cost: _____

Bill to: _____

~~OD / TP~~ WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKX 5242D

Insured: SLK 9170 H

at Workshop m/s ECO Automobile

Tel: 9176 5733

of 13 Kaki Bkt Rd 4 # 03-29

Policy No: 0999994805

Claim No: 3020605609SG

Sum Insured: _____

Excess: _____

D.O.A. 08/09/18

Make of Veh: _____
(Client's Record)

CA / REV / REP. / REV 24 HRS lup

H.O.D. Endorsement: _____

Date/Time: 10/9/18 @ 11:27am

Person Contacted: Mr. Alfie

Vehicle IN OUT

Date/Time	Action/Instruction (x) Estimate
	Skx 5242D - X
	SLK 9170 H - X
	Dismantle: 12/9/2018
	After repair: 17/9/2018

- PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURE...

From: Chin, Lee-Ying
To: 'assignments', Admin A
Cc: Fong, Andy-SY
Sent: 11/9/2018 10:51:03 AM
Attachments:  20180910141123694.pdf

Hi LKK,

Kindly assist to survey, vehicle is in workshop.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947 | Fax +(65) 6835 7416
Lee-Ying.Chin@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

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CHIA S ARUL LLC
ADVOCATES & SOLICITORS
UEN 201330709H

ARULCHELVAN S

Our Ref : SKX 5242D (Jr)

Your Ref : To be advised

10 September 2018

AIG ASIA PACIFIC INSURANCE PTE LTD

BY EMAIL ONLY

Dear Sirs,

RE: PROPERTY DAMAGE CLAIM
CLAIMANT : CHONG POH LAN
ACCIDENT INVOLVING SKX 5242D & SLK 9170H ALONG PETIR ROAD EXIT
TO DAIRY FARM ROAD ON 8 SEPTEMBER 2018
PRE-REPAIR SURVEY NOTICE

1. We act for Chong Poh Lan, the owner of motor vehicle no. SKX 5242D which was involved in the aforesaid accident.
2. We hereby in compliance with the Pre-Action Protocol for Non-Injury Motor Accident Claims, Appendix C of the State Courts Practice Directions Amendment No. 1 of 2016 ("the NIMA Protocol") give you **NOTICE** that we are claiming against your insured motor vehicle no. SLK 9170H for damages, costs and disbursements as a result of your insured driver's negligence.
3. Please let us know if you wish to conduct a pre-repair survey on our client's motor vehicle at:

Workshop	ECO Automobile Claims and Repair Pte Ltd
Address	13 Kaki Bukit Road 4 #03 - 29 Bartley Biz Centre Singapore 417807
Contact Person	Mr. Alfie (9176 5733)

4. Pursuant to paragraph 2.3 of the NIMA Protocol, in the event we do not receive your response within next **two (2) working days** (excluding any Saturday, Sunday or public holiday), our client will instruct the workshop to commence appraisal and repairs to the damaged motor vehicle without further reference to you.
5. Please advise the appointed surveyor to endorse on page 2 of this letter after the completion of each inspection.

Yours faithfully,

MR ARULCHELVAN S
cc: Client (By Email)

M/s Chia S Arul LLC
Page 2

Our Ref : SKX 5242D (Jr)

Your Ref : To be advised

PRE-REPAIR SURVEY (1)
WORKSHOP:

SURVEYOR:

Name:
Date/Time:

Name of Surveyor:
Contact Number:
Date/Time:

PRE-REPAIR SURVEY (2)
WORKSHOP:

SURVEYOR:

Name:
Date/Time:

Name of Surveyor:
Contact Number:
Date/Time:

POST-REPAIR SURVEY
WORKSHOP:

SURVEYOR:

Name:
Date/Time:

Name of Surveyor:
Contact Number:
Date/Time:

Enquire Vehicle & Owner Information (Vehicle No. SLK9170H As At 08 Sep 2018 / 11:50:00)**Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: SKX5242D

Current Owner Details

Owner ID Type: Company
Owner ID: 201624597K
Owner Name: LCRF PTE LTD
Registered Address Type: Private Residential (non-Condo Apt / non-House)
Registered Block/House No.: 6D
Registered Street Name: ANSON ROAD
Registered Unit No.: # 11 - 01
Registered Building Name: MAPLETREE ANSON
Registered Postal Code: 079914

Current Vehicle Details

Vehicle No.: SLK9170H
Make Description/Model: HONDA / VEZEL HYBRID 1.5X AUTO
Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/09/2018 16:00
Date Of Accident	08/09/2018 11:50
Exact Location Of Accident	PETIR ROAD EXIT TO DAIRY FARM ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKX5242D
Insured/Policyholder	
Name Of Registered Owner	CHONG POH LAN
NRIC No	S1632710G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97635215
Alternative Phone No	OFFICE-97635215

Vehicle Particulars

Manufacturer	HONDA
Model	HONDA JAZZ 1.3L A
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MT000236
Cover Note Number	

Driver

Name of Driver	CHONG POH LAN
NRIC No	S1632710G
Date Of Birth	01/11/1964
Occupation	INDOOR
Date Of Driving Pass	24/10/1995
Driving Experience	22 YEARS AND 10 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97635215
Fax Number	
Contact Number	OFFICE-97635215
Email Address	NOEMAIL

Nature Of Damage

No. Of Passenger (Including Driver)

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2710G
Vehicle Details	
Vehicle No.:	SKX5242D
Vehicle to be Exported:	No
Intended Deregistration Date:	13 Sep 2018
Vehicle Make:	HONDA
Vehicle Model:	HONDA JAZZ 1.3L A
Primary Colour:	Blue
Manufacturing Year:	2008
Engine No.:	L13Z11010115
Chassis No.:	JHMGE68509S210040
Maximum Power Output:	73.0 kW (97 bhp)
Open Market Value:	\$20,007.00
Original Registration Date:	12 Feb 2009
First Registration Date:	12 Feb 2009
Transfer Count:	1
Actual ARF Paid:	\$20,007.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Feb 2019
PARF Rebate Amount:	\$10,003.00
Intended COE Rebate Details	
COE Expiry Date:	11 Feb 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$2,693.00
COE Rebate Amount:	\$111.00
Total Rebate Amount:	\$10,114.00

The information contained herein is correct as at 13 Sep 2018

OK

(1) Deformed (02) Shifted (03) Buckled (10) Broken (11) Necessary
 (12) Missing (13) Torn (14) Unconfirmed (15) Not Working

MOTORCAR (Rear)

(1) Replace (✓) (2) Repair (✓) (3) Check (✓)
 (4) Not Consistent (N/C)

Vehicle No: SKX 5242D

Rear Portion

NAC	INC	Item	CON	AC	Qt
1137	993626	Rear Number Plate			
1138	993627	Rear Number Plate Base			
1139	993630	Rear Number Plate Garnish			
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper	DD	✓	
1142	993085	Rear Bumper Upper			
1143	993017	Rear Bumper Lower			
1144	993054	Rear Bumper Side			
1145	993103	Rear Bumper Tow Cover			
1146	992341	Rear Bumper Clips	NEC	✓	
1147	992976	Rear Bumper Bracket LH	BR	✓	
1148	993068	Rear Bumper Side Retainer	DS	✓	
1149	993045	Rear Bumper Reinforcement			
1150	992970	Rear Bumper Beam			
1151	993077	Rear Bumper Sponge			
1152	992999	Rear Bumper Damper			
1153	993040	Rear Bumper Protector			
1154	993036	Rear Bumper Pad			
1155	993026	Rear Bumper Moulding			
1156	993044	Rear Bumper Reflector			
1157	993023	Rear Bumper Lower Spoiler			
1158	994023	Reverse Sensor	CUT	✓	
1159	993327	Rear End Panel	DD	✓	
1160	993339	Rear End Panel Top Garnish	DL	✓	
1161	993333	Rear End Panel Inner Trim			
1162	990333	Boot Compartment Inner Trim			
1163	993851	Rear LH Taillamp	CRA	✓	
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel			
1166	995116	Rear RH Taillamp	CRA	✓	
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1170	992895	Bootlid			
1171	991328	Bootlid Emblem			
1172	990356	Bootlid Handle			
1173	995250	Bootlid Moulding			
1174	990376	Bootlid Reflector			
1175	995222	Bootlid Lamp LH			
1176	992899	Bootlid Lamp RH			
1177	995243	Bootlid Lock			
1178	990377	Bootlid Rubber			
1179	990382	Bootlid Hinge			
1180	993877	Bootlid Spoiler			
1181	994543	Tailgate	DD	✓	
1182	991328	Tailgate Emblem	NEC	✓	
1183	994643	Tailgate Outer Handle			
1184	994640	Tailgate Moulding			
1185	994545	Tailgate Garnish			
1186	994648	Tailgate Reflector			
1187	994549	Tailgate Lamp			
1188	994646	Tailgate Protector			
1189	994676	Tailgate Wiper Arm			
1190	994677	Tailgate Wiper Blade			
1191	994679	Tailgate Wiper Nozzle			
1192	994555	Tailgate Wiper Motor			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding			
1196	994607	Tailgate Glass Sealant	NEC	✓	
1197	994629	Tailgate Lock	BT	✓	
1198	994651	Tailgate Rubber	DD	✓	
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			
1201	994613	Tailgate Inner Board	CRA	✓	

NAC	INC	Item	CON	AC	Qt
1202	993784	Spare Tyre Board	R	X	
1203	994328	Spare Tyre Panel			
1204	995065	Spare Tyre			
1205	994326	Spare Tyre Lock Screw			
1206	993787	Spare Tyre Cover			
1207	995323	Triangle Breakdown Sign			
1208	990507	CD Changer Assy			
1209	990164	Antenna			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1212	993364	Rear Exhaust Pipe			
1213	993357	Rear Exhaust Chrome Pipe			
1214	993361	Rear Exhaust Mounting			
1215	993358	Rear Exhaust Heat Shield			
1216	995223	Rear LH Chassis Member			
1217	993165	Rear RH Chassis Member			
1218	993436	Rear LH Fender			
1219	993449	Rear LH Fender Protector			
1220	993420	Rear LH Fender Inner Panel			
1221	993431	Rear LH Fender Inner Trim	BT	✓	
1222	993415	Rear LH Fender Inner Garnish			
1223	993425	Rear LH Fender Inner Shield			
1224	993621	Rear LH Mudflap			
1225	993933	Rear LH Wheel Rim			
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre			
1228	993456	Rear RH Fender			
1229	993450	Rear RH Fender Protector			
1230	993420	Rear RH Fender Inner Panel			
1231	993431	Rear RH Fender Inner Trim	BT	✓	
1232	993415	Rear RH Fender Inner Garnish			
1233	993425	Rear RH Fender Inner Shield			
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim			
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre			
1238	995162	Rear Fender Extension Panel LH			
1239	993401	Rear Fender Extension Panel RH			
1240	993430	Rear Fender Inner Top Garnish			
1241	993673	Rear Fender 1/4 Glass			
1242	993452	Rear Fender 1/4 Glass Rubber			
1243	993453	Rear Fender 1/4 Glass Sealant			
1244	993949	Rear Windscreen Glass			
1245	993976	Rear Windscreen Rubber			
1246	993961	Rear Windscreen Moulding			
1247	993955	Rear Windscreen Sealant			
1248	994729	Third Brake Light			
1249	993385	Rear Fender Air Grille			
1250	992167	Fuel Lid			
1251	992168	Fuel Neck			
1252	992179	Fuel Tank			
1253	992184	Fuel Tank Bracket			
1254	992191	Fuel Tank Float			
1136	990247	Sticker			

No of Items: 13

Assessor:

TGCim

25/9/2018

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Sep 2018 Edit Reg		11 Sep 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	LCRF Pte Ltd, Co. Reg. No.: NA		
Main Claimant:	CHONG POH LAN, ID: S1632710G		
Vehicle Reg. No.:	SKX5242D	Date of Loss:	08/09/2018 00:00 - :59 [114 Months and 27 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 3020605609SG	Policy/Cover Note No.:	0999994805 (Comprehensive)
Vehicle Reg. No. (Insured):	SLK9170H	Policy No. (Claimant):	
Repairer:	Eco Automobile Claims And Repair Pte Ltd (HQ) 13 KAKI BUKIT ROAD 4, #03-29, 417807 Kaki Bukit - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Khoo, Kay-Eng - 6419 1026] Kay-Eng.Khoo@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 20/09/2018]		
Claimant's Solicitor:	CHIA S ARUL & LLC - Tel: 67334647		

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
• AIG_SG (12/09/2018): Request To Upload TP GIA Report		

ALL ASSOCIATED TASKS <input type="checkbox"/>										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

***SKX5242D (3020605609SG)
[SLK9170H]**

TP

CHONG POH LAN

Sep 8 2018 12:00AM

[LCRF Pte Ltd]

Eco Automobile Claims And Repair Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View	View in Browser ▼	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	24/09/18 19:02	General View		Load JPG	<input checked="" type="checkbox"/>
2	24/09/18 19:02	General View		Load JPG	<input checked="" type="checkbox"/>
3	24/09/18 19:02	General View		Load JPG	<input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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56	24/09/18 19:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
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65	24/09/18 19:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
66	24/09/18 19:03	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
67	24/09/18 19:04	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
68	24/09/18 19:04	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
69	24/09/18 19:04	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
70	24/09/18 19:04	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
71	24/09/18 19:04	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
72	24/09/18 19:04	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
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75	24/09/18 19:04	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
76	24/09/18 19:04	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
77	24/09/18 19:04	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	12/09/18 13:36	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/LCR18016537/GCD3S2
Date: 26/09/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994805
Claimant Vehicle No : SKX5242D **Insured Vehicle No :** SLK9170H
 Date of Loss: 08/09/2018 Nature of Claim: TP Claim No: 3020605609SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKX5242D**
 Make & Model: HONDA JAZZ, 1.4 (A) Engine No: L13Z11010115
 Reg. Date: 12/02/2009 (Man. Year: 2008) Chassis No: JHMGE68509S210040
 Colour: Blue Odometer: 136983 km
 Engine Capacity: 1339 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/45R16 Rear Tyre Size: 205/45R16
 Front Left Side: Achilles 6 mm Rear Left Side: Achilles 6 mm
 Front Right Side: Achilles 6 mm Rear Right Side: Achilles 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 11/09/2018
 Date Inspected: 11/09/2018 Inspected At: Eco Automobile Claims And Repair Pte Ltd (HQ)
 13 KAKI BUKIT ROAD 4, #03-29
 Singapore 417807
 Estimated Period of Repair: 6.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented	0.00 F	*-F
2	1		*REAR BUMPER CLIPS	Necessary	0.00 F	*-F
3	1		*REAR BUMPER BRACKET LH	Broken	0.00 F	*-F
4	2		*REAR BUMPER SIDE RETAINER	Distorted	0.00 F	*-F
5	1		*REVERSE SENSOR	Cut	0.00 F	*-F
6	1		*REAR END PANEL	Dented	0.00 F	*-F
7	1		*REAR END PANEL TOP GARNISH	Dislodged	0.00 F	*-F
8	1		*REAR LH TAILLAMP	Cracked	0.00 F	*-F
9	1		*REAR RH TAILLAMP	Cracked	0.00 F	*-F
10	1		*TAILGATE	Dented	0.00 F	*-F
11	2		*TAILGATE EMBLEM	Necessary	0.00 F	*-F
12	1		*TAILGATE GLASS SEALANT	Necessary	0.00 F	*-F
13	1		*TAILGATE LOCK	Bent	0.00 F	*-F
14	1		*TAILGATE RUBBER	Dented	0.00 F	*-F
15	1		*TAILGATE INNER BOARD	Cracked	0.00 F	*-F
16	1		*REAR LH FENDER INNER TRIM	Bent	0.00 F	*-F
17	1		*REAR RH FENDER INNER TRIM	Bent	0.00 F	*-F
18	1		*SPARE TYRE BOARD	Repair	0.00 F	*-F

F=Franchise part.

Total Parts (\$\$)	0.00	0.00
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >