

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 15 October 2020 10:25 AM
To: Dhanya B.Purushothaman
Cc: Admin A
Subject: RE: III REF: MCT18080956 // LKK REF: CC4/III18016493/Upa3 [ACCIDENT INVOLVING SHA 2334Z(III) AND SJT 6218B ON 19/08/2018]
Attachments: Email from TP dd 011020.pdf

Hi Dhanya,

We refer to the above matter.

Please be informed that third party had no video footage or evidence and they propose to resolve the matter at 50/50 due to conflicting version.

Kindly advise if we may consider 50/50 or this matter or reject third party claim based on insured driver reported that no collision.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 20 April 2020 5:12 PM
To: Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: III REF: MCT18080956 // LKK REF: CC4/III18016493/Upa3 [ACCIDENT INVOLVING SHA 2334Z(III) AND SJT 6218B ON 19/08/2018]

Hi Dhanya,

Noted with thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Sent: Monday, 20 April 2020 5:11 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: III REF: MCT18080956 // LKK REF: CC4/III18016493/Upa3 [ACCIDENT INVOLVING SHA 2334Z(III) AND SJT 6218B ON 19/08/2018]

Dear Hsiao Tong,

Please proceed to close the file and submit the charges.

We will let you know if there are any updates later.

Best Regards

Dhanya

Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Fax: 6224 4174
Extn:215



From: Pooi Chin Han Daniel
Sent: Monday, 20 April 2020 4:23 pm
To: chewht@lkkauto.com; Dhanya B.Purushothaman <Dhanya@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: III REF: MCT18080956 // LKK REF: CC4/III18016493/Upa3 [ACCIDENT INVOLVING SHA 2334Z(III) AND SJT 6218B ON 19/08/2018]

Dear Hsiao Tong,

Dhanya has taken over this claim.

Aside to Dhanya,

Please advise LKK.

Daniel Pooi

Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: chewht@lkkauto.com [<mailto:chewht@lkkauto.com>]

Sent: Monday, 20 April, 2020 3:02 PM

To: Pooi Chin Han Daniel <danielpooi@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: III REF: MCT18080956 // LKK REF: CC4/III18016493/Upa3 [ACCIDENT INVOLVING SHA 2334Z(III) AND SJT 6218B ON 19/08/2018]

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that no collision.

We have requested evidence(if any) from third party since 07/09/2019(see attached). However there was no response/feedback from third party up-to-date.

In view of non-development from the third-party, we will proceed to temporarily close this 1 year outstanding claim file and submit our survey report to your good-office.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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