

(A0200)

INS. CASE OWNER

CC 3/AIG1801

LKR

IDAC

Surveyor:

Kasni

DOI:

ASSIGNMENT

Date / Time:

10/11/18

Registered in Merimen:

10/11/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUZ 7005J

Claim No.:

6128 69602834

Name of Insured:

SURINDER MALHOTRA @ AMU

Policy No.:

1700030690-01

Insured Tel No.:

HP: 96416246

Make / Model:

WISSAN

Excess Sec II : \$5

D.O.A: 10/11/18

Place of Accident:

JAW OF HINDHEDE RD &

Is driver the owner?

(YES / NO)

Nature of Accident:

UPP BKT TIMAH LG

If NO, Driver Name / Age:

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability:

% Final ? Yes / No

SJW 75154



INSRS:

WSP:

Tel:

Liability:

RMKS:

VOLKSWAGEN



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

10/11/18

dy

SJW 75154-X

SUZ 7005J-X

HEAD-TO-REAR

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call Of:

After call Itr to Of:

JOM 3-10-18

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to Of:

Authorization To Act:

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA:

Medical Bill

PIR

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

10-4-19

Confirm with:

LUMAMANE

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

5,884.22

Loss of Rental (LOR):

\$5

941.60

(days)

Loss of Use (LOU):

\$5

-

(S x days)

Loss of Income (LOI):

\$5

-

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

Total:

\$5

6,825.82

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Payee 1:

\$5

5,884.22

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

\$5

941.60

Name 2:

BKW RENT-A-CAR PRELID

Payee 3: (Strike if N.A.)

\$5

-

Name 3:

-

COPY SENT
11/4/19

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / ☒ TP / WS / TP RES / OD RES / EVA / INV / MVTo Inspect Vehicle No: SJM 35154at Workshop m/s Volkswagenof 247, KLEXANNA RDInsured: Alh

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

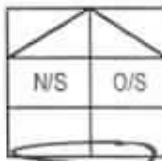
(Client's Record)

Make of Veh: _____

(Policy Condition)

12pm

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 20K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 7 days Res: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SJM 35154 Yr Regn: 2010 / MARType: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Jetta 1.4 c.c. 1390Colour: Black A/C: Insured / Std / NI / NASp. Reading: 11286 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: NV W 2221K ZAM 075517Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ Order / Jammed / Leaked / Burnt orBrake: ☒ Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 10/09/18 D.O.L. 11/09/18Survey held at Volkswagen KLEXANNA

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

101 \$5,499.27

R(\$5,434.37/50%)

10-9 DOA M 8

11-9 DOIT,

12 W 2

13 T 3

14 F 4

15 S 9

16 S 11

17-M 5

18-T 6

19-W 7

Date/Time, File Pass to?

☐ : Prel. Report

1) _____

☐ : Final Report

Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation

S + RS, SI

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18016474/R1jb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 10-09-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLQ 7005J	Veh. Inspected	SJW 3515Y
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	10/09/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	10/09/2018	Inspection Date	11/09/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

PDI TUAS

PDI TUAS

MAHIDI
89 BUKIT DRIVE
#01-22 THE RAINTREE
Singapore, 587846
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV036945
Quote No. SER/QUO/1801487
QuoteDate 10/09/18
Salesperson
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA 1.4 TSI 7 SPEED DSG 90KW	84,052	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SJW3515Y	WVWZZZ1KZAM075517	18/03/10	
Engine Code	Labor Type	Engine No.	Model Code
	M2	CAX 408475	1K23G5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT		1890 1680 3,360.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		1800 1600 3,200.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80 80 80.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		360 360 480.00
P B&P MECH	COMPULSORY TO DO AFTER AC				
	CHECK WIRE HARNESS, ECU, S	1	Time Un		210 280.00
	Nett				
	Sum Labor				7,400.00
P 1K5807251A	FOAM	1	Pieces		XAN 74.91
P 1K5807305A	REAR CROSS MEMBER	1	Pieces		XAN 492.62
P 1K5807393	REAR BUMPER BRACKET LH	1	Pieces		XAN 48.93
P 1K5807394	REAR BUMPER BRACKET RH	1	Pieces		XAN 48.93
P 1K5807417H GRU	REAR BUMPER	1	Pieces		DE 1,022.36
	Use Predecessor 1K5807417E GR				
P 1K5807521A 9B9	REAR LOWER SPOILER	1	Pieces		DE 451.44
P 1K5807863B	REAR CENTER GUIDE	1	Pieces		XAN 71.43
	Use Predecessor 1K5807863A				
P 1K5827025AN	REAR BOOT LID	1	Pieces		AN 1,197.50
P 1K5853630 ULM	REAR VW EMBLEM	1	Pieces		ULM 72.45
P 1K5853687 739	JETTA EMBLEM	1	Pieces		ULM 53.07
	Sum carried forward				10,933.64
	32.30 New				

PDI TUAS

PDI TUAS

MAHIDI
89 BUKIT DRIVE
#01-22 THE RAINTREE
Singapore, 587846
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV036945
Quote No. SER/QUO/1801487
QuoteDate 10/09/18
Salesperson
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	JETTA 1.4 TSI 7 SPEED DSG 90KW	84,052	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SJW3515Y	WVWZZZ1KZAM075517	18/03/10	
Engine Code	Labor Type	Engine No.	Model Code
	M2	CAX 408475	1K23G5

Continued 10,933.64

Sum Item 3,533.64

Sum Labor 7,400.00
Sum Item 3,533.64

Total SGD 10,933.64
7% GST 10,933.64 765.35
Total SGD Incl. GST 11,698.99

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey color after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No...

Passer
Hp 90010068
5 days + 2 days - 7 days
11/09/18 @ 1220

Supplementary or Omitted List



VEHICLE NUMBER: SJW3515Y
JETTA 1.4 TSI 7 SPEED
MODEL DSG 90KW

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT			
		Qty	Unit	Discount	Amount
1	LABOUR TO REPAIR END PANEL	1	\$ 840.00	25%	\$ 630.00
2	SPRAY PAINTING END PANEL	1	\$ 800.00	25%	\$ 600.00
3					
					\$1,230.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	1K5853675H GQF	NAME PLATE - TSI	1	\$39.21	30	\$27.45
2						
3						
4						
						\$27.45

Total Labour & Parts

\$1,257.45

Survey By

RASUL (LKK)

Service Order Confirmation

SERVICE ORDER NO: 18IP2390

CUSTOMER NO.: CV036945

CUSTOMER NAME: MAHIDI

TELEPHONE NO.:

ADDRESS: 89 BUKIT DRIVE #01-22 THE RAINTREE

Singapore

VEH No.: SJW3515Y

Order Date: 13/09/18

Reg Date: 18/03/10

KM: 111,814

VIN NO.: WVWZZZ1KZAM075517

ENGINE NO:

SA: Cheong Pearlyn

MODEL: JETTA 1.4 TSI 7 SPEED DSG 90K MODEL NO.: 1K23Q5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480	25	360
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280	25	210
3	B&P ALEX LABOUR LABOUR + repair end panel	3	UNIT	840	25	1,890
4	B&P ALEX PAINT SPRAY PAINT + end panel	3	UNIT	800	25	1,800
5	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	60	25	60
6	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
8	1K5807417H GRU REAR BUMPER	1	PCS	1,022.36	30	715.65
9	1K5853687 739 JETTA EMBLEM	1	PCS	53.07	30	37.15
10	1K5853630 ULM REAR VW EMBLEM	1	PCS	72.45	30	50.72
11	1K5853675H GQF NAME PLATE - TSI	1	PCS	39.21	30	27.45
12	1K5807441A 9B9 TOWING COVER	1	PCS	46.14	30	32.30
13	1K5807521A 9B9 REAR LOWER SPOILER	1	PCS	451.44	30	316.01

Remarks : DIRECT SETTLEMENT

DOA: 10/09/2018

TP VEHICLE NO: SLQ7005J

SURVEY BY: RAULSL LKK

REPAIR LIMIT \$5500

Service Order Confirmation

SERVICE ORDER NO: 18IP2390

CUSTOMER NO.: CV036945

CUSTOMER NAME: MAHIDI

TELEPHONE NO.:

ADDRESS: 89 BUKIT DRIVE #01-22 THE RAINTREE
Singapore

VEH No.: SJW3515Y

Order Date: 13/09/18

Reg Date: 18/03/10 KM: 111,814

VIN NO.: WVVZZZ1KZAM075517 ENGINE NO:

SA: Cheong Pearlyn

MODEL: JETTA 1.4 TSI 7 SPEED DSG 90K MODEL NO.: 1K23G5

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	5,498.27
GST AMOUNT	384.95
TOTAL AMOUNT	5,884.22

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	6679H
Vehicle Details	
Vehicle No.:	SJW3515Y
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Sep 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA 1.4 TSI AT 1K23G5 MX
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	CAX408475
Chassis No.:	WVWZZZ1KZAM075517
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$20,250.00
Original Registration Date:	18 Mar 2010 ✓
First Registration Date:	18 Mar 2010
Transfer Count:	3
Actual ARF Paid:	\$20,250.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Mar 2020
PARF Rebate Amount:	\$11,137.00
Intended COE Rebate Details	
COE Expiry Date:	17 Mar 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$18,502.00
COE Rebate Amount:	\$2,800.00
Total Rebate Amount:	\$13,937.00

The information contained herein is correct as at 12 Sep 2018

OK

20,000
13,937

6063

5k

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SW 35154

Claimant's Vehicle No. SLR 7005

Accident on 10-9-18 involving vehicle/s No. _____

_____ along/at HINDHERS RD

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 5884.22 Payable to Volkswagen Centre Singapore

2. Loss-of-Use/
Car Rental S\$ _____ Payable to BKW

3. Medical and
Search Fees S\$ - Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./H/P. _____

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	(Insd veh)	Model:	TOYOTA CAMRY 2.0 (A)
	(TP veh)		
Date of Accident:			

Global Sum Settlement	: [] Yes [] No
Repair Estimate	: \$
Final Repair Cost	: \$
Loss of Use	: \$ days at \$.. per day
Rental (if any)	: \$ 0.00 days
LTA / GIA Search Fee	: \$
Others:	: \$ 0.00
	: \$
Final Settlement Sum	: \$

Is Third Party Workshop GIA Registered?	[X] YES [] NO	(Kindly indicate below)
---	------------------	-------------------------

A) For <u>Non GIA Registered Workshop</u> :	Agreed Liability _____ (%)
---	----------------------------

B) For <u>GIA Registered Workshop</u> :	BOLA Applicable: Yes/No BOLA Scenario No: ____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks	
---------	--

Payment Instruction: Payee's Breakdown
--

1)		: \$

16 Apr
2013

Date



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18016674/R1jb3

03 OCTOBER 2018

SURINDER MALHOTRA @BALLU
89 BUKIT DRIVE
#06-19
SINGAPORE 587846

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 7005J AND SJW 3515Y ON 10/09/18

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Joy Irene

Case Handler

DID: 6841 2409

FAX: 6741 4108

Email: joyirene@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, NAHIDI (the third party claimant) of 89 BUKIT DRIVE #01-22 (address), owner of SJW35154 (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SJW35154 that was damaged pursuant to the accident which occurred on 10/09/2017 (date) along HINDHEAD ROAD (location) involving vehicle no/s SLQ70053 ("the accident").

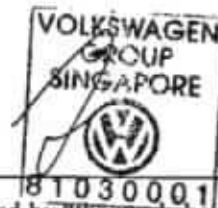
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 01 (day) of Oct (month) 20 17 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,884.22 (Repair Cost), S\$ 941.60 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SJW 3515Y that was damaged pursuant to the accident which occurred on 10/9/18 (date) along HIN KEE ROAD (location) involving vehicle no/s SLQ 70054. This is pursuant to the inspection conducted on 11/9/18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MAHIDI ("the third party claimant") of vehicle no. SJW 3515Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJW 3515Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of SEP (month) 2018 (year)



Signed by appointed surveyor



Signed by the workshop (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P42337

Blz Reg. No. 53103049E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2390

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore

Post Code: 079120

VEH NO.: SJW3515Y

DATE: 25/09/18 Pickup:

VIN NO.: WVGZZZ1KZAM075517 KM: 111,814

GEARBOX CODE: MGK Engine No.:

MODEL: JETTA 1.4 TSI 7 SPEED DSG 90KW

SA: Cheong Pearlyn

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT					
DOA: 10/09/2018					
TP VEHICLE NO: SLQ7005J					
SURVEY BY: RAUSL LKK					
REPAIR LIMIT \$5500					
Labor					
1	LABOUR + repair end panel	3.00	UNIT	840.00	2,520.00
2	SPRAY PAINT + end panel	3.00	UNIT	800.00	2,400.00
3	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
7	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
8	REAR BUMPER	1.00	PCS	1,022.38	1,022.38
9	TOWING COVER	1.00	PCS	46.14	46.14
10	REAR LOWER SPOILER	1.00	PCS	451.44	451.44
11	REAR VW EMBLEM	1.00	PCS	72.45	72.45
12	NAME PLATE - TSI	1.00	PCS	39.21	39.21
13	JETTA EMBLEM	1.00	PCS	33.07	33.07

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P42337

Siz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP2390

SERVICE CUSTOMER NO: F01088R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE PL

TELEPHONE NO:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SJW3515Y

DATE: 25/09/18 Pickup:

VIN NO.: WVVZZZ1KZAM075517 KM: 111,814

GEARBOX CODE: MQK Engine No.:

MODEL: JETTA 1.4 TSI 7 SPEED DSG 90KW

SA: Cheong Peartyn

Next Appointment Date:

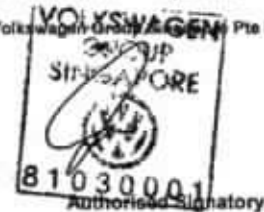
Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
-----	-------------	-----	-----	------------	--------

GST (7%) AMOUNT: 384.95

TOTAL AMOUNT: 5,884.22

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214002 Swift Code: DEUTSG33 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
04-Oct-2018	P 1380

	VHA NO.	DUE DATE	VEH. NO.
	P 1380	04-Oct-2018	SJY 2132 P
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 21 SEPTEMBER 2018 TO 02 OCTOBER 2018 (INCLUDED TWO SATURDAY AND TWO SUNDAY) YOUR REF: SJW3515Y & SLQ7005J (VOLKSWAGEN)	11	80.00	880.00
GST @ 7%			\$61.60
TOTAL			\$941.60

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.



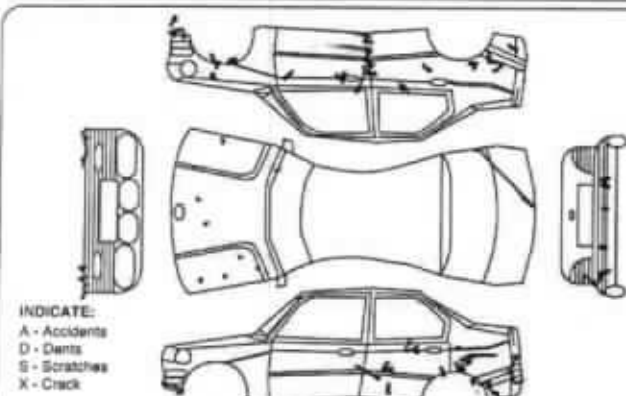
bizSAFE

VEHICLE HIRING AGREEMENT

 Workshop: **WV-LK**

HIRER'S PARTICULARS	
Name (as in IC):	MAHIDI
NRIC/Passport No:	S7266679H
Date of Birth:	03.06.1972
Address:	89 BUKIT DRIVE
	#01-22
Age:	46
S:	587846
Name & Address of Employer:	
Occupation:	13
Driving Licence No:	S7266679H
Passed Date:	15.09.2005
D/L Type: Local/Int'l/Other:	
Tel(O):	96690085
(R):	
HP:	

DRIVER'S PARTICULARS	
Name (as in IC):	
NRIC/Passport No:	
Date of Birth:	
Address:	
Age:	
S:	
Occupation:	
Driving Exp:	
Yrs	
Driving Licence No:	
Passed / Expiry Date:	
D/L Type: Local/Int'l/Other:	
Contact No:	



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

Hirer's Own Vehicle No: SJW3515Y		Replace Veh No:																																																																																																	
Loan Vehicle No: SJY2132P		VR No:																																																																																																	
Make & Model: VW JETTA		Auto/Manual Group:																																																																																																	
<table border="1"> <thead> <tr> <th colspan="2">CHARGES</th> <th colspan="2">:</th> <th colspan="2">\$</th> <th colspan="2">cts</th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td>11</td> <td>day</td> <td>@ \$</td> <td>80</td> <td>Per day</td> <td>880</td> <td>00</td> </tr> <tr> <td>Weekly/Monthly</td> <td></td> <td>week</td> <td>@ \$</td> <td></td> <td>Per week/Monthly</td> <td></td> <td></td> </tr> <tr> <td colspan="8">Others</td> </tr> <tr> <td>CDW/PAI</td> <td></td> <td>@ \$</td> <td></td> <td></td> <td>Per day/Monthly</td> <td></td> <td></td> </tr> <tr> <td colspan="8">Delivery/Collection Svc</td> </tr> <tr> <td colspan="8">GST</td> </tr> <tr> <td colspan="8">(A) SUB-TOTAL</td> </tr> <tr> <td>Petrol Level</td> <td>OUT</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> <td></td> </tr> <tr> <td>Surcharge</td> <td>IN</td> <td></td> <td>✓</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="4">First 11 km FREE per day</td> <td colspan="2">GST</td> <td>7%</td> <td>61 60</td> </tr> <tr> <td colspan="4">Excess mileage is chargeable at 11 cents per km</td> <td colspan="2">TOTAL CHARGES</td> <td>941</td> <td>60</td> </tr> </tbody> </table>				CHARGES		:		\$		cts		Daily	11	day	@ \$	80	Per day	880	00	Weekly/Monthly		week	@ \$		Per week/Monthly			Others								CDW/PAI		@ \$			Per day/Monthly			Delivery/Collection Svc								GST								(A) SUB-TOTAL								Petrol Level	OUT	E	1/4	1/2	3/4	F		Surcharge	IN		✓					First 11 km FREE per day				GST		7%	61 60	Excess mileage is chargeable at 11 cents per km				TOTAL CHARGES		941	60
CHARGES		:		\$		cts																																																																																													
Daily	11	day	@ \$	80	Per day	880	00																																																																																												
Weekly/Monthly		week	@ \$		Per week/Monthly																																																																																														
Others																																																																																																			
CDW/PAI		@ \$			Per day/Monthly																																																																																														
Delivery/Collection Svc																																																																																																			
GST																																																																																																			
(A) SUB-TOTAL																																																																																																			
Petrol Level	OUT	E	1/4	1/2	3/4	F																																																																																													
Surcharge	IN		✓																																																																																																
First 11 km FREE per day				GST		7%	61 60																																																																																												
Excess mileage is chargeable at 11 cents per km				TOTAL CHARGES		941	60																																																																																												

Security Deposit : \$	Bank: CITI
CASH/NETS/VISA/MC/AMEX/CHQ No: 5401 8820 0128 8807	
Expiry Date: 01/21	Card ID No: 813
Name as in Card: MAHIDI	

 NON WAIVER EXCESS (Subject to GST): \$ **2,000/-**
ACCESSORIES CHECK

- ☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature :

Additional Driver's Signature :

SINGAPORE Use Only

Date Out	Time Out	Mileage	Check By	Remarks
21.09.18	1000	125834	EMWIN	

Return Of Vehicle: The Hirer/Driver is Required To Sign In The Column "Signature Of Hirer/Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
02.10.18	0915	126139	harry	

Hirer's/Driver Signature

Hirer's/Driver Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Sep 2018 Edit Reg		11 Sep 2018 00:00 Edit Adj Rpt	S\$5,499.27 Edit Estimates	S\$5,499.27 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Surinder Malhotra @ Ballu , ID: S6866624D									
Main Claimant: MAHIDI , ID: S7266679H									
Vehicle Reg. No.: SJW3515Y		Date of Loss: 10/09/2018 07:00 - :59 [101 Months and 23 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 6128696028SG		Policy/Cover Note No.: 1700030490 (Comprehensive)							
Vehicle Reg. No. (Insured): SLQ7005J		Policy No. (Claimant):							
		Excess:							
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com									
Claimant's Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 19/09/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJW3515Y (6128696028SG)**
[SLQ7005J]
TP
MAHIDI
Sep 10 2018 7:00AM
[Surinder Maihotra @ Ballu]
Volkswagen Centre Singapore

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser
----------------------------------	-------------------------------	------------------------------------	------------------------------	------------------------------	---

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	11/04/19 14:56	LKK INSPECTION PHOTOS		Load PDF	
2	11/04/19 14:56	LKK RE-INSPECTION PHOTOS		Load PDF	

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	10/09/18 17:20	TP EST & GIA REPORT		Load PDF	
2	13/09/18 17:38	TP ESTIMATE- MARKED		Load PDF	
3	09/10/18 11:26	RENTAL RECEIPT		Load PDF	
4	17/04/19 10:01	WORKSHOP INVOICE		Load PDF	
5	17/04/19 10:01	AUTHORISATION TO ACT FORM		Load PDF	
6	17/04/19 10:01	Release Voucher		Load PDF	
7	17/04/19 10:01	LETTER TO OI		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print	
1	12/09/18 09:55	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLQ7005J (Insd veh)	Model:	VOLKSWAGEN JETTA TSI
	SJW3515Y (TP veh)		1.4 (A)
Date of Accident:	10/09/2018		

Global Sum Settlement	:	☐ Yes	☒ No	
Repair Estimate	: \$	11,762.93		
Final Repair Cost	: \$	5,884.22		
Loss of Use	: \$	days at \$0.00 per day		
Rental (if any)	: \$	941.60	11	days
LTA / GIA Search Fee	: \$	0.00		
Others:	: \$	0.00		
	: \$			
Final Settlement Sum	: \$	6,825.82		

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	5,884.22
2)	BKW Rent-A-Car Pte Ltd	: \$	941.60

JOANNE LEE KHANG MIN

17 Apr
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18016474/R1JB3Q2

Date: 17/04/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1700030490

Claimant Vehicle No: SJW3515Y

Insured Vehicle No: SLQ7005J

Date of Loss: 10/09/2018

Nature of Claim: TP

Claim No: 6128696028SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJW3515Y

Make & Model: VOLKSWAGEN JETTA TSI, 1.4 (A)

Engine No: CAX408475

Reg. Date: 18/03/2010 (Man. Year: 2009)

Chassis No: WVVZZZ1KZAM075517

Colour: Black

Odometer: 111286 km

Engine Capacity: 1390 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size:

205/55 R16

Front Left Side: Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side: Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,673.39	1,239.27	2,434.12	66.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,320.00	4,260.00	3,060.00	41.80
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,993.39	5,499.27	5,494.12	49.98
+ GST 7.00/7.00% (S\$)	769.54	384.95	384.59	49.98
Nett Amount (S\$)	11,762.93	5,884.22	5,878.71	49.98
+ Car Rental (11.0 x S\$85.60/day) (S\$)		941.60		
	Nett Liability (S\$)	6,825.82		

INSPECTION

Date of Assignment: 11/09/2018

Date Inspected: 11/09/2018 Inspected At:

Volkswagen Centre Singapore (HQ)

247 Alexandra Road

Singapore 159934

Estimated Period of Repair: 7.0 days

Adjuster: MOHD RASUL**Manager:** Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*B&P NUMBER PLATE	Scratched	80.00 FS	*60.00 FS
2	1		*FOAM	Not Necessary	74.91 FS	*- FS
3	1		*REAR CROSS MEMBER	Not Necessary	492.62 FS	*- FS
4	1		*REAR BUMPER BRACKET LH	Not Necessary	48.93 FS	*- FS
5	1		*REAR BUMPER BRACKET RH	Not Necessary	48.93 FS	*- FS
6	1		*REAR BUMPER	Deformed	1,022.36 FS	*715.65 FS
7	1		*REAR LOWER SPOILER	Deformed	451.44 FS	*316.01 FS
8	1		*REAR CENTER GUIDE	Not Necessary	71.43 FS	*- FS
9	1		*REAR BOOT LID	Not Necessary	1,197.50 FS	*- FS
10	1		*REAR VW EMBLEM	Necessary	72.45 FS	*50.71 FS
11	1		*JETTA EMBLEM	Necessary	53.07 FS	*37.15 FS
12	1		*NAME PLATE -TSI	Necessary	27.45 FS	*27.45 FS
13	1		*TOWING COVER	Necessary	32.30 FS	*32.30 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	3,673.39	1,239.27
--------------------------	-----------------	-----------------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	3,360.00	1,890.00
2	SPRAY PAINT	New	3,200.00	1,800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	360.00
4	CHECK WIRE HARNESS ,ECU,S	New	280.00	210.00
Gross Labour Cost (S\$)			7,320.00	4,260.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >