

NA2

REF:

NS/INC 18016472 / Nvb92

TAX/09/18/2019

536910

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: ABB 8452K

Policy No. 5096932263

1601.2018 - 15012019

Claims No. \_\_\_\_\_

MT/1010447-002

Sum Insured: \_\_\_\_\_

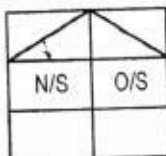
Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_

2

days

Res.: Yes or No

Lum Sum: \_\_\_\_\_

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Veh No: \_\_\_\_\_

SHB 19498

Yr Regn: 9 JUL 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: \_\_\_\_\_

TOYOTA PRIUS

c.c. 1,798

Colour \_\_\_\_\_

BROWN METAL

A/C: Insured / Std / NI / NA

Sp. Reading \_\_\_\_\_

523,770

T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

JT DKN36U805746835

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / A/Rim or

Tyre Size: \_\_\_\_\_

F: \_\_\_\_\_

195/65 R15

R: \_\_\_\_\_

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FALKEN

Front

Rear

R/Bal. \_\_\_\_\_

6

mm

R/Bal. \_\_\_\_\_

6

mm

L/Bal. \_\_\_\_\_

6

mm

L/Bal. \_\_\_\_\_

6

mm

D.O.A. \_\_\_\_\_

6/9/18

D.O.I. \_\_\_\_\_

7/9/18

Survey held at \_\_\_\_\_

SMET WOODLANDS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

REAR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SHB 19498 - (CA/AXA/5010447/11/13/2018)

ABB 8452K - NA/MTA/16001966/13

DEA: 210815

INC L/S

DEA: 29012016

5/11/18

LS

\$650 confirmed by email

(Ref 2398.30, 7890)

RECEIVED 05 NOV 2018

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

5/11 - typist

Report Format :

TP

Lump Sum / I.B.I: (\$

650/2

Days Of Repair: \_\_\_\_\_

2

Resurvey No. of Trip: \_\_\_\_\_

1

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

) S + RS \$

☐

: Interview (\$

) Photos

☐

: Tech. Invs (\$

) Others

☐

: Weekend (\$

)

TOTAL



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18016472/Nvb

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 10-09-2018  
189556



Code: INC4

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 5952K	Veh. Inspected	SHB 1949B
Policy No.	5096932263	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/09/2018

### 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--

### 5. General Information

Accident Date	06/09/2018	Inspection Date	07/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Income: Follow-Through Survey

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D.O.A	Estimate	Tentative repair cost
1	MT/1010447-002	SMRT TAXIS PTE LTD	SHB 1949B	GBB 5952K	6/9/2018	\$3,048.30	\$650.00
2	NOT OI	SMRT TAXIS PTE LTD	SHB 769K	SJL 6357A	13/9/2018	\$10,429.20	\$1,800.00
3	MT/1010149-003	SMRT TAXIS PTE LTD	SHB 5308A	SJE 8279R	3/9/2018	\$3,311.00	\$978.73

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)

## Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="06/09/2018 16:33"/>
Vehicle No. (For Motor)	<input type="text" value="GBB5952K"/>	Certificate Number	<input type="text"/>

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5096932263		UNITED ELECTRICAL SERVICES (S) PTE LTD	200706719N	GCV	Comprehensive	GBB5952K	GBB5952K	16/01/2018	15/01/2019

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	06/09/2018 13:47
Date Of Accident	06/09/2018 12:45
Exact Location Of Accident	BISHAN PLACE
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB1949B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

### Driver

Name of Driver	CAI ZIJUN
NRIC No	S8239340D
Date Of Birth	15/11/1982
Occupation	OUTDOOR
Date Of Driving Pass	19/09/2008
Driving Experience	9 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	506
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS TRAVELLING ALONG BISHAN PLACE AND HAD STOPPED TO GIVE WAY TO THE PEDESTRIAN CROSSING WHEN THE VEHICLE GBB5952K FROM BEHIND COLLIDED ONTO THE REAR PORTION OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBB5952K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	GOODS VEHICLE
Name of Driver	KATHAVARAYAN VIJAYAMOORTHY
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

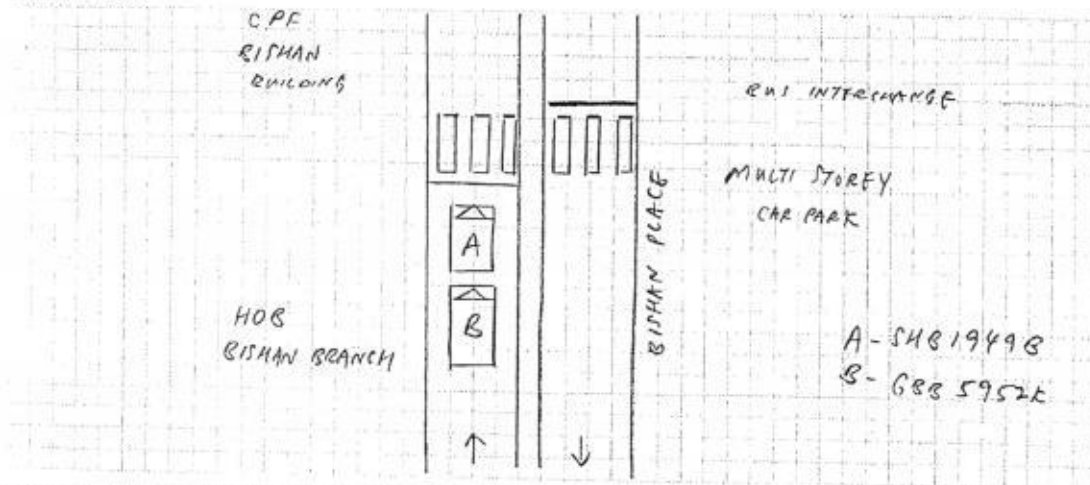


Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature \_\_\_\_\_  
Date & Time: \_\_\_\_\_

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Ch 6/9/2018



> [Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	5369K
<b>Vehicle Details</b>	
Vehicle No.:	SHB1949B
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Sep 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2014
Engine No.:	2ZR1388113
Chassis No.:	JTDKN36U805746835
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$32,920.00
Original Registration Date:	09 Jul 2014
First Registration Date:	09 Jul 2014
Transfer Count:	0
Actual ARF Paid:	\$8,088.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Jul 2022
PARF Rebate Amount:	\$6,066.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	08 Jul 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$53,269.00
COE Rebate Amount:	\$25,464.00
<b>Total Rebate Amount:</b>	<b>\$31,530.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 11 Sep 2018

OK

## SMRT Accident Taxi Repair Estimates

### Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre

Reg. No. : SHB 1949B Ref. No. TAX 9 / 18 / 2019

Make / Model : TOYOTA PRIUS 3 Reg. Date : 9/7/2014

Name of Driver : CAI ZIJUN

Date/Time of Accident : 6/9/2018 12:45

Surveyer is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

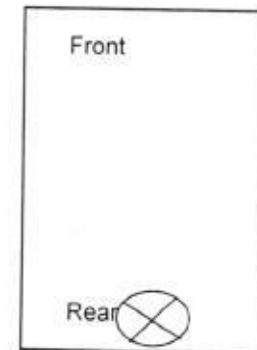
Taxi is Towed Back ? YES / NO

Replacement Taxi Issued ? YES / NO

Accident Repair Job Card No. : 24097835

Special Instruction to ARC, if any :

The damages on the Taxi are as indicated in the following diagram :



Signed : \_\_\_\_\_ Date : \_\_\_\_\_

### Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : \_\_\_\_\_ Mileage : \_\_\_\_\_

Date Prepared : 6/9/2018 Repair Completed date/time: \_\_\_\_\_

#### Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ <u>338.00</u>	\$ _____
Total Spray Painting Charges :	\$ <u>378.00</u>	\$ _____
Total Material Charges :	\$ <u>1,135.39</u>	\$ _____
Other Charges :	\$ <u>480.00</u>	\$ _____
<b>TOTAL</b> :	\$ <u>2,331.39</u>	\$ _____ ( )
No. of Repair Days :	[ <u>3</u> ] days	[ <u>12</u> ] days

Signature : \_\_\_\_\_

Prepared by: ZHI YANG  
6/9/2018 19:46

Adjusted by: \_\_\_\_\_

### Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. \_\_\_\_\_ Invoice No. \_\_\_\_\_ Invoice Date \_\_\_\_\_

Signed : \_\_\_\_\_ Date : \_\_\_\_\_

Ref. No. TAX 9 / 18 / 2019

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$ 338.00	\$ 200 -
<b>Total Labour</b>	\$ 338.00	\$ -

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$ 378.00	\$ 200 -
<b>Total Spray Painting &amp; Panel Beating</b>	\$ 378.00	\$ -

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$ 80.00	\$ 20 -
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$ 120.00	\$ X n n -
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$ 120.00	\$ 20 -
TO WASH AND VACUUM	\$ 60.00	\$ X n n -
TO REPLACE SUNDRY PARTS	\$ 100.00	\$ X n n -
<b>Total Other Costs</b>	\$ 480.00	\$ -

## Section D - Details of Repair Estimates

Ref. No. TAX 9 / 18 / 2019

## Part 4 - Spare Parts / Material Usage

Reservation No : \_

Page ( 3 )

To be completed by Service Advisor, ARC							Surveyor Adj
Part Number	Parts Description	Qty	List Price (\$)	Discount (%)	Final Price (\$)	Repair (R) Replace (I)	Not given (x) Repair (R) Replace (I)
52159-47905	BUMPER REAR	1	458.60	25	343.95	/	X R
52576-47020	BUMPER SIDE RETAINER RR/LH	1	94.80	25	71.10	/	X n n
52576-47020	BUMPER SIDE RETAINER RR/RH	1	94.80	25	71.10	/	X n n

FR-AS-ARC-02 Rev 6

52023-12240	BUMPER REINFORCEMENT REAR	1	205.70	25	154.28	/	X n n
76088-47020	BUMPER LIP COVER RR/LH	1	72.20	25	54.15	/	X SVC
76087-47020	BUMPER LIP COVER RR/RH	1	118.10	25	88.58	/	X SVC
76891-47020	BUMPER LIP REAR	1	228.90	25	171.68	/	/ BT
52016-47030	ARM SUB-ASSY, RR BUMPER LH	1	139.60	25	104.70	/	X n n
52015-47050	ARM SUB-ASSY, RR BUMPER RH	1	139.60	25	104.70	/	X n n
	SENSOR REVERSE	1	180.00	25	135.00	/	X SVC
	PIXEL STICKER	2	60.00	0	120.00	/	/ nil
TOTAL MATERIALS (LUMPSUM) 20%					\$	1,135.39	

NA2 LKK  
7/9/18 1015  
L/S  
2 DAYS.  
AFTER REAR PHOTO

*[Signature]*  
11/9/18

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:



## SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
83 Woodlands Industrial Park E4, Singapore
FAX Number : 63682192
Estimator Telephone Number : 68602623
Accident Reporting Number : 68602672

Date : 02/11/2018  
User ID : kimmingchin

## Section A - Accident Details

Registration Number	SHB1949B
Case Reference Number	TAX/09/18/2019
Registration Date	09/07/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	CAI ZIJUN
Type of Accident	Head to Rear
Accident Date and Time	06/09/2018 12:45 PM
Accident Reported Date and Time	06/09/2018 1:40 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24097835
Special Instruction to ARC, if any	
Prepared Date and Time	14/10/2018 11:36 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

## Section B - Summary of Repair Estimates

## Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$378.00	\$200.00
Total Spare Part Cost	\$1,464.22	\$362.78
Total Other Cost	\$480.00	(\$112.78)
<b>TOTAL COST</b>	<b>\$2,660.22</b>	<b>\$650.00 (L/S)</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / NTUC
ARC / Surveyor Sign Off Date		
Signature	-	-
Remarks		

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1811-0032	Invoice Number	
Quotation Date	02.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$338.00	\$200.00
<b>Total Labour</b>	<b>\$338.00</b>	<b>\$200.00</b>

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	\$378.00	\$200.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$378.00</b>	<b>\$200.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expense**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$120.00	\$0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
Lump Sum Adjustment by Surveyor	\$0.00	(\$152.78)
<b>Total Other Costs</b>	<b>\$480.00</b>	<b>(\$112.78)</b>

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6505548		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$0.00	Replace	Repair
			BUMPER SIDE RETAINER RR/LH	0.00	\$94.80	25.00	\$0.00	Replace	Not Given
			BUMPER SIDE RETAINER RR/RH	1.00	\$94.80	25.00	\$71.10	Replace	Replace
6505547		52023-12240	BUMPER REINFORCEMENT REAR	1.00	\$205.70	25.00	\$0.00	Replace	Not Given
			BUMPER LIP COVER RR/LH	1.00	\$72.20	25.00	\$0.00	Replace	Not Given
			BUMPER LIP COVER RR/RH	1.00	\$118.10	25.00	\$0.00	Replace	Not Given
		76891-47020	BUMPER LIP REAR	1.00	\$228.90	25.00	\$171.68	Replace	Replace
			ARM SUB-ASSY, RR BUMPER LH	1.00	\$139.60	25.00	\$0.00	Replace	Not Given
			ARM SUB-ASSY, RR BUMPER RH	1.00	\$139.60	25.00	\$0.00	Replace	Not Given
			SENSOR REVERSE	1.00	\$180.00	0.00	\$0.00	Replace	Not Given
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace
<b>Total</b>					<b>\$1,792.30</b>		<b>\$362.78</b>		

3048.30

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
<b>Total</b>									

\$362.78  
 + \$200.00  
 + \$240.00

\$802.78  
 - 20%

\$642.22

45 \$650/-



**Veron Chen (LKKAUTO)**

---

**From:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
<YeoPohsuan@smrt.com.sg>  
**Sent:** Monday, 5 November 2018 10:14 AM  
**To:** Veron Chen (LKKAUTO); Naz (LKKAUTO)  
**Cc:** SUR; CS A Team  
**Subject:** RE: SHB1949B-DOA 6/9/2018

Hi,

Amount confirmed as per your recommendation, thanks.

Regards  
Poh Suan

---

**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Monday, 5 November 2018 9:08 AM  
**To:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Naz (LKKAUTO)  
**Cc:** SUR; CS A Team  
**Subject:** RE: SHB1949B-DOA 6/9/2018

Dear Poh Suan,

WITHOUT PREJUDICE

Confirm amount of \$650 @ 2 working days under lump sum repair.

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

**From:** Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>  
**Sent:** Saturday, 3 November 2018 9:06 AM  
**To:** Naz (LKKAUTO) <Naz@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** SHB1949B

Hi Naz,

Attached herewith the repair estimate of SHB 1949B having Case No: TAX/09/18/2019.

There is no change to the approved amount of \$650 @ 2 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.



Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Sent: Saturday, 3 November 2018 9:07 AM

To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Subject: Scan Data from FX-D421D6

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Monday, 5 November 2018 9:08 AM  
**To:** 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))'; Naz (LKKAUTO)  
**Cc:** SUR; CS A Team  
**Subject:** RE: SHB1949B-DOA 6/9/2018

Dear Poh Suan,

WITHOUT PREJUDICE

Confirm amount of \$650 @ 2 working days under lump sum repair.

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>  
Sent: Saturday, 3 November 2018 9:06 AM  
To: Naz (LKKAUTO) <Naz@lkkauto.com>  
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
Subject: SHB1949B

Hi Naz,

Attached herewith the repair estimate of SHB 1949B having Case No: TAX/09/18/2019.

There is no change to the approved amount of \$650 @ 2 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
Sent: Saturday, 3 November 2018 9:07 AM  
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))  
Subject: Scan Data from FX-D421D6



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18016472/Nvbs2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 29-11-2018

189556



Code: INC4

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBB 5952K	Veh. Inspected	SHB 1949B
Policy No.	5096932263	Coverage (\$)	0.00
Claim No.	MT/1010447-002	Excess (\$)	0.00
Assign From		Assign Date	07/09/2018

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U805746835	Colour	MAROON
Odometer	523770	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	FALKEN	6 mm
L/H Front Tyre	195/65R15	FALKEN	6 mm
R/H Rear Tyre	195/65R15	FALKEN	6 mm
L/H Rear Tyre	195/65R15	FALKEN	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

### 5. General Information

Accident Date	06/09/2018	Inspection Date	07/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 2

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1949B**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	BUMPER SIDE RETAINER RR/RH (DISC 25%)	CRACKED	94.80	71.10
1	BUMPER LIP REAR (DISC 25%)	BENT	228.90	171.68
2	PIXEL STICKER @ \$60.00 (SN)	NECESSARY	120.00	120.00
1	BUMPER LIP COVER RR/LH	SERVICEABLE	72.20	-
1	BUMPER LIP COVER RR/RH	SERVICEABLE	118.10	-
1	SENSOR REVERSE	SERVICEABLE	180.00	-
1	BUMPER SIDE RETAINER RR/LH	NOT NECESSARY	94.80	-
1	BUMPER REINFORCEMENT REAR	NOT NECESSARY	205.70	-
1	ARM SUB-ASSY, RR BUMPER LH	NOT NECESSARY	139.60	-
1	ARM SUB-ASSY, RR BUMPER RH	NOT NECESSARY	139.60	-
1	BUMPER REAR	TO REPAIR SEE LABOUR	458.60	-
			1,852.30	362.78
<b>LABOUR</b>				
	PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF BUMPER REAR.		338.00	200.00
	SPRAY PAINT.		378.00	200.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.	NOT NECESSARY	120.00	-
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
			-	-
			-	-
			-	-
			1,196.00	440.00
<b>GRAND TOTAL</b>			<b>3,048.30</b>	<b>802.78</b>
<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>				<b>650.00</b>

Report Ref No. NS/INC18016472/Nvbs2



Report Ref No. NS/INC18016472/Nvbs2

**MUHAMMAD NAZRIL BIN ABDULLAH**

Automotive Assessor

**K.K.LAU CPT(RET)**

**BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEA, MASME, MIRTE**

**REGD Auto Consultant-SAE, Licensed Appraiser**

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**No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.**