

Surveyor

MAZ

REF:

NS/INC18016469 / Nvlbr

TAX/09/18/200

3269 K

ASSIGNMENT

From:

Date:

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

SJE 8279R

Policy No.

5090614051-01 090518-080519

Claims No.

MT/1010149-003

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHB 5308A

Yr Regn:

30 NOV 201

Type M. Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA PRIUS

C.C

1,798

Colour

BROWN

A/C:

Insured / Std / NI / I

Sp. Reading

58, 285

T/Radio:

Insured / Std / NI / I

Eng/No:

C/No:

JTDKB3FUX03575400

Gen. Cond: Good /

Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195 / 65 R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

3/9/18

D.O.I.

7/9/18

Survey held at

SMART WOODLANDS

Des. of Damages: Frt /

Rear / O/S / N/S / U/C / Rooftop or

REAR

N/S

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

SHB 5308A - NS/INC130188/2/R/m301

DA: 06102013

INC P/P

SJE 8279R - X

26/11/18

Final fig \$ 978.73 confirmed by email (Ref 2322-27, 7019)

RECEIVED 26 NOV 2018

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

26/11 - typist

Days Of Repair:

2

Resurvey No. of Trip:

1

Survey Fee:

160

Transportation:

Add Fee:

☐

Site Insp (\$

) S + RS. SI

☐

Interview (\$

) Photos

☐

Tech. Invs (\$

) Others

☐

Weekend (\$

)

Report Format:

TP

Lump Sum / I.B.I. (\$

978.73

TOTAL

160



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18016469/Nvb

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 10-09-2018
189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJE 8279R	Veh. Inspected	SHB 5308A
Policy No.	5090614051-01	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/09/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	03/09/2018	Inspection Date	07/09/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Income: Follow-Through Survey

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D.O.A	Estimate	Tentative repair cost
1	MT/1010447-002	SMRT TAXIS PTE LTD	SHB 1949B	GBB 5952K	6/9/2018	\$3,048.30	\$650.00
2	NOT OI	SMRT TAXIS PTE LTD	SHB 769K	SJL 6357A	13/9/2018	\$10,429.20	\$1,800.00
3	MT/1010149-003	SMRT TAXIS PTE LTD	SHB 5308A	SJE 8279R	3/9/2018	\$3,311.00	\$978.73

eBaoTech

General Claim

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident
Vehicle No. (For Motor) Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5090614051-01		NORAHIM BIN KADOLA	S11903471	GPC	drivo CLASSIC	SJE8279R	SJE8279R	09/05/2018	08/05/2019

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHB5308A
Vehicle to be Exported:	Yes
Intended Deregistration Date:	11 Sep 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZRS108903
Chassis No.:	JTDKB3FUX03575400
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	30 Nov 2017
First Registration Date:	30 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Nov 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	29 Nov 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$33,596.00
COE Rebate Amount:	\$26,876.00
Total Rebate Amount:	\$30,626.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 11 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/09/2018 09:11
Date Of Accident	03/09/2018 16:50
Exact Location Of Accident	CHONG PANG MARKET YISHUN AVE 5 CP
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB5308A
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	NG CHOR KIAT(HUANG CHUIJIE)
NRIC No	S7609273G
Date Of Birth	05/04/1976
Occupation	OUTDOOR
Date Of Driving Pass	29/09/1998
Driving Experience	19 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	11
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS STATIONARY ALONG YISHUN AVE 5 CHONG PANG MARKET CAR PARK AS I WAS WAITING FOR A PASSENGER TO BOARD MY TAXI. WHILST I WAS STATIONARY I FELT AN IMPACT AT THE REAR PORTION OF MY TAXI. A VEHICLE SJE8279R HAD REVERSED AND COLLIDED ONTO THE REAR LEFT PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJE8279R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	NURHAKIN BIN NORAHIM
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Chong Pang Mkt

Car A SHB 5308A

Car B SJE R279R

4/9/18 ~~AP~~
N3 Chor Kind

Car Park

Yishun Ave. 5

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature: _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SMRT Accident Taxi Repair Estimates

Section A - To be completed by Claims Advisor/Duty Officer at Accident Reporting Centre

Reg. No. : SHB 5308A Ref. No. TAX 9 / 18 / 2006

Make / Model : TOYOTA PRIUS 4 Reg. Date : 30/11/2017

Name of Driver : NG CHOR KIAT

Date/Time of Accident : 03/09/2018 16:50

Surveyer is Required ? YES / NO

If Yes, VICOM / LKK / LH Teo / AIS (Please circle one)

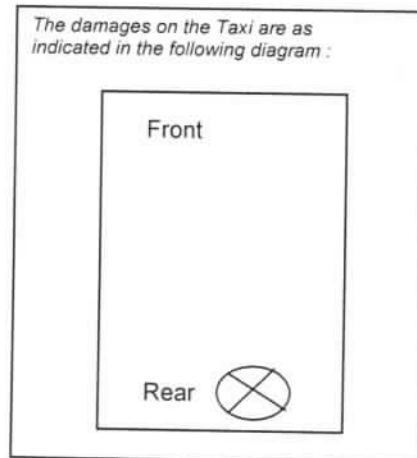
Taxi is Towed Back ? YES / NO

Replacement Taxi Issued ? YES / NO

Accident Repair Job Card No. : 24097808

Special Instruction to ARC, if any :

The damages on the Taxi are as indicated in the following diagram :



Signed : _____ Date : _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKB3FUX03575400 Mileage : _____

Date Prepared : _____ Repair Completed date/time: _____

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	\$ <u>338</u>	\$ _____
Total Spray Painting Charges :	\$ <u>738</u>	\$ _____
Total Material Charges :	\$ <u>1,583.60</u>	\$ _____
Other Charges :	\$ <u>260</u>	\$ _____
TOTAL :	\$ <u>2,919.60</u>	\$ _____ ()
No. of Repair Days :	[<u>3</u>]	[<u>2</u>]

Signature :

Prepared by: FOO

04/09/2018 18:40

Adjusted by:

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

QN No. _____ Invoice No. _____ Invoice Date _____

Signed : _____ Date : _____

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH REAR PORTION	338	200
Total Labour	\$ 338	\$

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378	200
TO RESPRAY BUMPER BEAM	180	X 00
TO RESPRAY FILLER RR BUMPER LH	180	X 00
Total Spray Painting & Panel Beating	\$ 738	\$

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80	20
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120	20
TO WASH AND VACUUM	60	X 00
Total Other Costs	\$ 260	\$

Reservation No : _____

Page (1)

[illegible]

NA2 LKK

7/19/18 1030

P/P

AFTER REPAIR PHOTO

2 DMS



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park EA, Singapore
FAX Number : 63585592
Estimator Telephone Number: 68652623
Accident Reporting Number: 68652672

Date : 02/11/2018
User ID : PehDuan

Section A - Accident Details

Registration Number	SHB5308A
Case Reference Number	TAX/09/18/2006
Registration Date	30/11/17
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	NG CHOR KIAT (HUANG CHUJIE)
Type of Accident	Others
Accident Date and Time	03/09/18 4:50 PM
Accident Reported Date and Time	04/09/18 9:00 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24097808
Special Instruction to ARC,if any	
Prepared Date and Time	14/10/18 11:37 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$738.00	\$200.00
Total Spare Part Cost	\$1,583.64	\$538.73
Total Other Cost	\$260.00	\$40.00
TOTAL COST	\$2,919.64 3311	\$978.73
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Kim Ming Chin	Naz (LKK) / NTUC
ARC / Surveyor Sign Off Date		
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1811-0031	Invoice Number	
Quotation Date	02.11.2018	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION LH	\$338.00	\$200.00
Total Labour	\$338.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY FILLER RR BUMPER LH	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$738.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$260.00	\$40.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approve	Surveyor Approved
			COVER, RR BUMPER ASSY	1.00	\$423.90	25.00	\$0.00	Replace	Repair R
			CLIPS PIECE, FRT & RR BUMPER	0.00	\$1.50	25.00	\$0.00	Replace	Not Given X nn
			PAD, RR BUMPER, RH & LH, 1	2.00	\$3.80 7.60	25.00	\$5.70	Replace	Replace X n/c nn
			PAD, RR BUMPER, RH & LH, 2	0.00	\$3.80	25.00	\$0.00	Replace	Not Given X nn
			PAD, RR BUMPER, RH & LH, 3	0.00	\$3.80	25.00	\$0.00	Replace	Not Given X nn
			SEAL, RR BUMPER ARM, RH & LH	0.00	\$11.00	25.00	\$0.00	Replace	Not Given X nn
		52023470 30	REAR BUMPER REINFORCEMENT	0.00	\$318.80	25.00	\$0.00	Replace	Not Given X SVC
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Not Given X SVC
			PIXEL STICKER	2.00	\$60.00 120	0.00	\$120.00	Replace	Replace n/c
			RETAINER, RR BUMPER, LH	0.00	\$111.50	25.00	\$0.00	Replace	Not Given X nn
			RETAINER, RR BUMPER, RH	0.00	\$112.70	25.00	\$0.00	Replace	Not Given X nn
			FILLER, RR BUMPER, LH	0.00	\$119.90	25.00	\$0.00	Replace	Not Given X SVC
			GUARD, RR BUMPER, LOWER	1.00	\$558.30	25.00	\$418.73	Replace	Replace SCR
			PAD, RR BUMPER, CTR	0.00	\$2.20	25.00	\$0.00	Replace	Not Given X nn
Total					\$1,911.20		\$538.73		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

\$538.73
 + \$200.00
 + \$240.00

 978.73

Veron Chen (LKKAUTO)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
<YeoPohsuan@smrt.com.sg>
Sent: Monday, 26 November 2018 11:14 AM
To: Veron Chen (LKKAUTO); 'Leong Chee kwong'
Cc: Naz (LKKAUTO); SUR
Subject: RE: SHB5308A-DOA: 3/9/2018

Hi,

Amount confirmed as per your recommendation, thanks.

Regards
Poh Suan

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Monday, 26 November 2018 11:12 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); 'Leong Chee kwong'
Cc: Naz (LKKAUTO); SUR
Subject: RE: SHB5308A-DOA: 3/9/2018

Dear Poh Suan,

WITHOUT PREJUDICE

Confirmed amount of \$978.73 @ 2 working days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>
Sent: Wednesday, 14 November 2018 1:14 PM
To: 'Leong Chee kwong' <cheekwongwega@gmail.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Naz (LKKAUTO) <Naz@lkkauto.com>
Subject: FW: SHB5308A-DOA: 3/9/2018

Hi Kwong,

Please provide the photos.

Thanks & Regards
Poh Suan

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 14 November 2018 11:11 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Cc: Naz (LKKAuto); SUR
Subject: FW: SHB5308A-DOA: 3/9/2018

Dear Poh Suan,

Kindly provides us resurvey photos.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>
Sent: Friday, 2 November 2018 5:24 PM
To: Naz (LKKAuto) <Naz@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: SHB5308A

Hi Naz,

Attached herewith the repair estimate of SHB 5308A having Case No: TAX/09/18/2006.

There is no change to the approved amount of \$978.73 @ 2 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Sent: Friday, 2 November 2018 5:23 PM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: Scan Data from FX-D421D6

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 26 November 2018 11:12 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); 'Leong Chee kwong'
Cc: Naz (LKKAUTO); SUR
Subject: RE: SHB5308A-DOA: 3/9/2018

Dear Poh Suan,

WITHOUT PREJUDICE

Confirmed amount of \$978.73 @ 2 working days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>
Sent: Wednesday, 14 November 2018 1:14 PM
To: 'Leong Chee kwong' <cheekwongwega@gmail.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Naz (LKKAUTO) <Naz@lkkauto.com>
Subject: FW: SHB5308A-DOA: 3/9/2018

Hi Kwong,

Please provide the photos.

Thanks & Regards
Poh Suan

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 14 November 2018 11:11 AM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Cc: Naz (LKKAUTO); SUR
Subject: FW: SHB5308A-DOA: 3/9/2018

Dear Poh Suan,

Kindly provides us resurvey photos.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)) <YeoPohsuan@smrt.com.sg>
Sent: Friday, 2 November 2018 5:24 PM
To: Naz (LKKAuto) <Naz@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: SHB5308A

Hi Naz,

Attached herewith the repair estimate of SHB 5308A having Case No: TAX/09/18/2006.

There is no change to the approved amount of \$978.73 @ 2 working days under part by part repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards

Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Sent: Friday, 2 November 2018 5:23 PM
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: Scan Data from FX-D421D6



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18016469/Nvbe2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 19-12-2018	
Code: INC4				
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJE 8279R	Veh. Inspected	SHB 5308A	
Policy No.	5090614051-01	Coverage (\$)	0.00	
Claim No.	MT/1010149-003	Excess (\$)	0.00	
Assign From		Assign Date	07/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	JTDKB3FUX03575400	Colour	BROWN	
Odometer	58285	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	YOKOHAMA	5 mm	
L/H Front Tyre	195/65 R15	YOKOHAMA	5 mm	
R/H Rear Tyre	195/65 R15	YOKOHAMA	5 mm	
L/H Rear Tyre	195/65 R15	YOKOHAMA	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	03/09/2018	Inspection Date	07/09/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5308A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	GUARD, RR BUMPER, LOWER (DISC 25%)	SCRATCHED	558.30	418.73
2	PIXEL STICKER @\$60.00 (SN)	NECESSARY	120.00	120.00
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	318.80	-
1	SENSOR REVERSE	SERVICEABLE	180.00	-
1	FILLER, RR BUMPER, LH	SERVICEABLE	119.90	-
1	CLIPS PIECE, FRT & RR BUMPER	NOT NECESSARY	1.50	-
2	PAD, RR BUMPER, RH & LH, 1 @\$3.80	NOT NECESSARY	7.60	-
1	PAD, RR BUMPER, RH & LH, 2	NOT NECESSARY	3.80	-
1	PAD, RR BUMPER, RH & LH, 3	NOT NECESSARY	3.80	-
1	SEAL, RR BUMPER ARM, RH & LH	NOT NECESSARY	11.00	-
1	RETAINER, RR BUMPER, LH	NOT NECESSARY	111.50	-
1	RETAINER, RR BUMPER, RH	NOT NECESSARY	112.70	-
1	PAD, RR BUMPER, CTR	NOT NECESSARY	2.20	-
1	COVER, RR BUMPER ASSY	TO REPAIR SEE LABOUR	423.90	-
			1,975.00	538.73
	<u>LABOUR</u>			
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF COVER, RR BUMPER ASSY.		338.00	200.00
	SPRAY PAINT.		738.00	200.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.		120.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			1,336.00	440.00
GRAND TOTAL			3,311.00	978.73
RECOMMENDED COST OF REPAIRS (CONFIRMED)				978.73

Report Ref No. NS/INC18016469/Nvbe2

MUHAMMAD NAZRIL BIN ABDULLAH

Automotive Assessor

K.K.LAU CPT(RET)**BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE****REGD Auto Consultant-SAE, Licensed Appraiser**

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