

NATIONAL Assessment Centre Services [ref: 1 Jan 05] MMA 118117151 - 052

Date In: 10/19/18 15:20	Job description	Date & Time Completed	Done by
Ref No: NA1 INC18016462/164	SAS e-filing		
Veh No: YM 7792L	E-mail (within 5hrs, AIC 2hrs)		
D.O.A: 9/19/18 13:15	i-Motor Claim Form	M7/1011059 ⁰⁰¹	11/19/18 18:35
OD: TP: Rep: TP Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: () Tel: () Fax: ()

TP Particulars: Vch No: SDY 81655. INC () / Non-INC ()

Owner / Driver: () Tel: ()

Policy No: () Period: () Cover Type: ()

Confirmed by: () Date: () Time: ()

Insured/Driver Liability: () % [Note-Est. Status (WO): N: 0-20%; P: 21-79%. F: 80-100%]

Year of Registration: () Warranty: YES () / NO ()

Excess: (\$) Loading: \$1,000 () / \$2,000 ()

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

Claimant's Particulars :-	Invoice Preparation Checklist		Amt (\$)	Amt (\$)
			Est Bill	Add Bill
Driver/Owner:	1) AR: Accident Reporting (\$30);		30.00	
Contact No:	2) DA: Damage Assessment (\$100); INC (\$80)		80.00	
Damaged Portion:	3) TF: Towing Fee \$40/\$45			
QC Checked by (Engr-In-Charge):	4) FT: Follow-Through Survey \$120			
Auditors' Comments :-	5) FT: Follow-Through Survey (Resurvey) \$30			
	For claiming against INC Only (wef 10 Jan 2005)			
	6) TR: Re-inspection \$75			
	7) N1: Idco DA + SMRT Survey \$160			
	8) NTUC Additional Services:-			
	Q1:			
	*N5: Courtesy Car / Tpt Allowance \$5			
	*N6: Repair Co-ordination \$10		10.00	
	*N7: Post Repair Inspection \$25			
	*N8: DV / Collect Excess Coordination \$5			
	TP (N11): TP (N=1n INC) against INC \$20			
	9) N12: Idco Mobile \$0			
	Invoice dated	Fee Charged		
	Invoice dated	Fee Charged		

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	1418K
Vehicle Details	
Vehicle No.:	YM7792L
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Sep 2018
Vehicle Make:	MINIBUS
Vehicle Model:	FE83BE6SRDEA
Primary Colour:	White
Manufacturing Year:	2007
Engine No.:	4M42A49042
Chassis No.:	FE83BEA10416
Maximum Power Output:	-
Open Market Value:	\$27,126.00
Original Registration Date:	27 Dec 2007
First Registration Date:	27 Dec 2007
Transfer Count:	2
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	26 Dec 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$51,071.00
COE Rebate Amount:	\$47,364.00
Total Rebate Amount:	\$47,364.00

The information contained herein is correct as at 14 Sep 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/09/2018 15:20
Date Of Accident	09/09/2018 13:15
Exact Location Of Accident	JUNC OF TAMPINES AVE 10 & TAMPINES LINK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	YM7792L
Insured/Policyholder	
Name Of Registered Owner	HOCK GUAN CHEONG BUILDER PTE. LTD.
Co Reg No	198501418K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62563206

Vehicle Particulars

Manufacturer	MITSUBISHI
Model	FE83BE6SRDEA
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5069152302-03
Cover Note Number	-

Driver

Name of Driver	RAYAR LAKSHMI PRABU
Passport No/FIN	G7713451X
Date Of Birth	02/06/1985
Occupation	OUTDOOR
Date Of Driving Pass	21/03/2016
Driving Experience	2 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94594923
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	20 SENOKO DRIVE PLATINA GARDENS
Postcode	758207
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - EMPLOYEE OF ASSOCIATE COMPANY
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	SEMBAWANG NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 4 SEMBAWANG CRESCENT , POSTCODE: 757633 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5549999 - FAX NO: 68522499
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO POLICE REPORT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDV8165S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

21

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

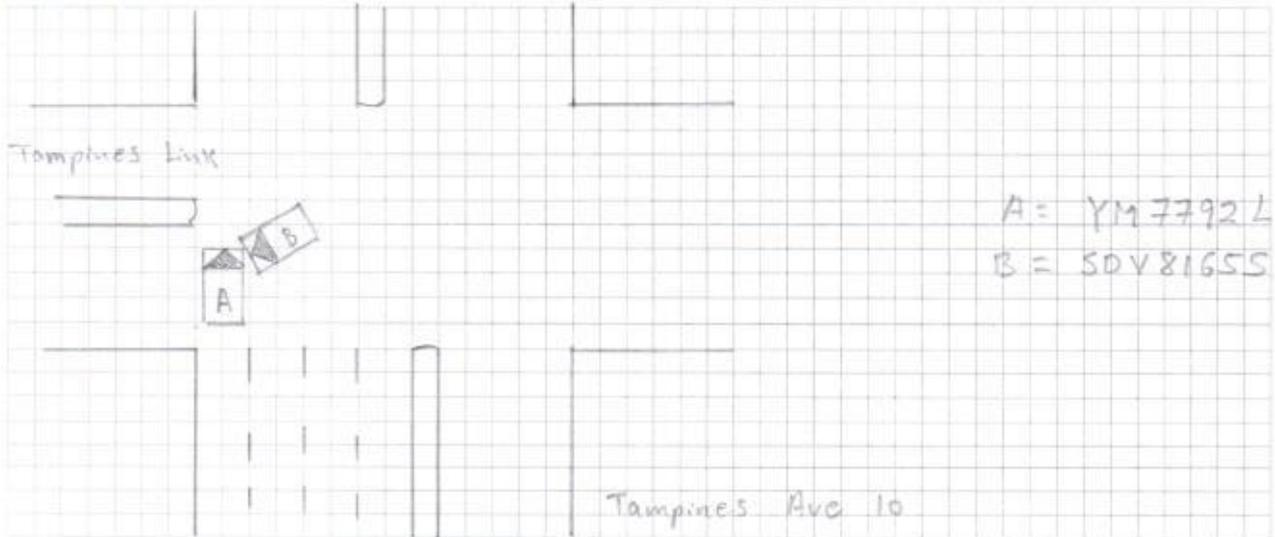
Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to Police Report

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MNA118117151 Vehicle Registration No: YM7792L
 Name(as shown in NRIC) : RAYAR LAKSHMI PRABU NRIC/FIN/Passport No : G7713451X
 (*Vehicle Driver / Vehicle Owner) (* Please delete as appropriate
 Address : 30 SENOKO DRIVE PLATINA GARDENS Singapore(758207)
 Contact (Tel) : _____ Mobile No. : 94394923
 Email Address : _____
 Date of Accident : 09/09/18 Time of Accident : 1315
 Place of Accident : JUNC OF TAMPINES AVE 10 & TAMPINES LINK
 Insurance Company : NFUC

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

AMEND RELATIONSHIP DRIVER : EMPLOYEE OF ASSOCIATE
COMPANY

Policyholder / Driver's Signature
 Date: * 12/09/18



[Signature]
 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:
 Date: 13/9/18.



福源昌建築私人有限公司
HOCK GUAN CHEONG BUILDER PTE LTD

Registration No. 198501418K

18 Senoko Drive Singapore 758205

Tel: 6256 3206 Fax: 6256 1086 Website: www.hgcbuild.com.sg

Date: 2 March 2016

TO WHOM IT MAY CONCERN

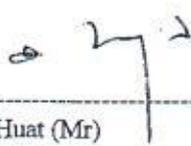
Dear Sir/Madam

Subject: Vehicle No. YM7792L

This is to confirm that company vehicle no. YM7792L is assigned to Mr Rayar Lakshmi Prabu of Fin No. G7713451X for his use and disposal until further notice.

Thank you for your kind attention.

Yours faithfully,
Hock Guan Cheong Builder Pte Ltd



Ong Lai Huat (Mr)
Managing Director

bizSAFE
Partner





**SINGAPORE
POLICE FORCE**



T/20180909/2081

Police Station Of Origin:
Sembawang N.P.C
4 Sembawang Crescent SINGAPORE
757633
Tel No: 1800-5549999

1 of 3

Report No. T/20180909/2081

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 09/09/2018 21:41		Vide Report No.:		Station Diary No.: 122	
Informant's Particulars					
Name of Informant: RAYAR LAKSHMI PRABU			Address: 20 SENOKO DRIVE PLATINA GARDENS SINGAPORE 758207		
ID Type / ID No.: FIN NO / G7713451X			Contact No.: Home/Office: 62563206 Mobile: 94594923		
Nationality: INDIAN			Email:		
Sex: Male	Age: 33	Date of Birth: 02/06/1985	Type of Informant: Driver		
Race: Indian		Language: English		Institution / School Name:	
Occupation: Lorry driver		Driving Licence Information: Class:		Date of Expiry:	

General Information of the Accident				
Type of Accident:	Non-Injury	Drink Drive: No	Date/Time of Accident: 09/09/2018 13:15	Type of Location:
Location: Along Road 1 TAMPINES AVENUE 10 At the cross junction of Tampines Avenue 10 and Tampines Link.				
Weather:		Road Surface:		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume:
Type of Collision:				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SDV8165S	Car					0
YM7792L	Lorry				Totally Damaged	0

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20180909/2081

Police Station Of Origin:
Sembawang N.P.C
4 Sembawang Crescent SINGAPORE
757633
Tel No: 1800-5549999

2 of 3

Report No. T/20180909/2081

CONTINUATION OF REPORT

Driver			
Name	RAYAR LAKSHMI PRABU	ID No.	G7713451X
Related Vehicle	YM7792L (Lorry)	Contact No.	94594923
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 09/09/2018 at about 1315hrs, I was travelling (YM7792L) along incident location towards TPE on the left of 3 lanes. The traffic light was green in my favor, hence I continued to proceed straight through the junction. Subsequently, one saloon car (SDV8165S) from opposite direction turn right towards Tampines Link and collided into my vehicle.

I came out of my vehicle to make a check and discovered damages on the front portion of my lorry and the back portion of the lorry.



**SINGAPORE
POLICE FORCE**



T/20180909/2081

Police Station Of Origin:
Sembawang N.P.C
4 Sembawang Crescent SINGAPORE
757633
Tel No: 1800-5549999

3 of 3

Report No. T/20180909/2081

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: F / Staff Sgt NUR ALSHAARI PUTRA BIN ABDUL AZIM Signature:
Signature Of Interpreter: Not applicable
Officer In Charge Of Case: TP / GIA / Staff Sgt WONG SIEU LUI Contact No.: 65476151

Signature Of Informant:
Date/Time: 09/09/2018 21:41
Classification Of Case:

Authentication Stamp
NP168

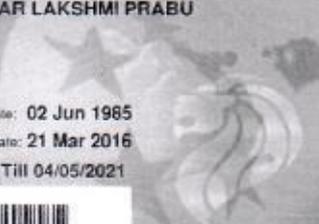
REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **G 7713451X**
 Name: **RAYAR LAKSHMI PRABU**

Birth Date: **02 Jun 1985**
 Issue Date: **21 Mar 2016**
 Valid Till **04/05/2021**

002549506H





YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE	
Class 2B	MOTORCYCLES NOT EXCEEDING 200 CC	05 May 2011	11
Class 2	MOTOR CARS AND MOTOR TRACTORS THE WEIGHT OF WHICH UNLADEN DOES NOT EXCEED 2500 KILOGRAMS	05 May 2011	11
Class 4	HEAVY MOTOR CARS AND MOTOR TRACTORS THE WEIGHT OF WHICH UNLADEN EXCEED 2500 KILOGRAMS	21 Mar 2016	6
Class 5	MOTOR VEHICLES WHICH ARE NOT CONSTRUCTED THEMSELVES TO CARRY ANY LOAD AND THE WEIGHT OF WHICH UNLADEN EXCEEDS 1250 KILOGRAMS	06 Jun 2016	

S / No. 9000248532

G7713451X

NP 428A

Licence No: G7713451X





S PASS

Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer
HGC ENGINEERING & CONSTRUCTION PTE. LTD.

Sector: **CONSTRUCTION**



Name
RAYAR LAKSHMI PRABU
Occupation
DRIVER

S Pass No.
0 33251092

Date of Application
15-01-2018

Date of Issue
13-02-2018

Date of Expiry
22-02-2020



LB609434

VISIT PASS

Immigration Regulations

Name
RAYAR LAKSHMI PRABU



Date of Birth	Sex	Nationality
02-06-1985	M	INDIAN
FIN	Date of Issue	Date of Expiry
G7713451X	13-02-2018	22-02-2020

MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



Hello, NAC_PAYA_UBI_800601

Change Language

Change Password

Log Out

My Desktop

Notice of Loss

Policy Query

Policy No. Date of Accident

Vehicle No.(For Motor) Certificate Number

Search

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="checkbox"/>	5069152302-03		HOCK GUAN CHEONG BUILDER PTE. LTD.	198501418K	GCV	Comprehensive	YM7792L	YM7792L	27/12/2017	26/12/2018

Continue

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5069152302-03

Cover : Comprehensive

- | | |
|--|--------------------------------------|
| 1. Index mark and Registration Number of Vehicle | : YM7792L |
| Chassis Number | : FE83BEA10416 |
| 2. Name of Policyholder | : HOCK GUAN CHEONG BUILDER PTE. LTD. |
| 3. Effective Date of Insurance | : 27 Dec 2017 |
| 4. Expiry Date of Insurance | : 26 Dec 2018 |
| 5. Persons or Classes of Persons entitled to drive# | |
| (a) The Policyholder. | |
| (b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. | |
| 6. Limitations as to Use# | |
| (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession. | |
| (b) Use for the carriage of passengers or goods in connection with the Policyholder's business. | |

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
INSURE WITH COE	: NO
HIRE PURCHASE COMPANY	: N/A
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE LESS RESIDUAL COE/PARF VALUE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency : TIMES INS BROKERS (MOTOR BUSINESS) (00000690643)

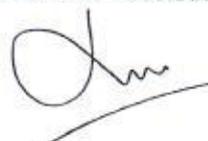
Date of Issue : 19 Dec 2017 19:58 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive



TRAFFIC INVESTIGATION BRANCH
TRAFFIC POLICE
10 UBI AVENUE 3
SINGAPORE 408865
Fax: 65474749

CASE CARD

REPORT NO.: G/201809109/036

Traffic Accident along Tamp Ave 10 A
involving vehicles: TAMP LINK 10A

on _____ at about _____ am/pm.

With reference to the above, you are advised to lodge an accident report online via the SPF Electronic Police Centre website (<http://www.police.gov.sg/epc>) within 24 hours.

You are required to be present at Traffic Police on _____
at about _____ am/pm to see the Investigation Officer to assist in the
investigation to the traffic accident.

2. Please bring along your :-
- a) Identity card/Passport/Work Permit
 - b) Driving Licence/Vocational Licence
 - c) Vehicle Insurance/Medical Certificate
 - d) Any video footage
 - e) Any other relevant documents/Witnesses (if any)

3. If you are unable to keep to the appointment, kindly contact the Investigation Officer:

Name: JO PHUG
Contact: 65472077

Contact:

cheok@hgcbuild.com.sg - Miss Cheok } - 6256 3206
OFFICE

Chris_ong@hgcbuild.com.sg - Chris } - 97600904
DIRECTOR

JKumar@hgcbuild.com.sg - Jayakumar } - 90493089
Asst. Driver

DRIVER: RAYAR LAKSHMI PRABU - 9459 4923

Associates

Employee of the
Associate

General Information

1. Own Damage Claim

- For Prestige, Drivo Premium & Comprehensive (PWP) Plan, you can have your repair done at your preferred workshop. Your preferred workshop will commence the repair of your vehicle once our assessor has given their approval.
- For Drivo Classic & Comprehensive Plan, we will assign you one of our Quality workshops within 2 working days to repair your vehicle.

Additional Information on Own Damage Claim:

- The duration of repair depends on the extent of damage and availability of parts.
- Please contact your repair workshop regarding vehicle collection date and post repair matters.
- The excess payable if any, will be made to your repair workshop upon collection of the vehicle.
- If your vehicle is beyond repair, our claim officer will contact you.
- You will enjoy 12 months of warranty on the repair by our Quality workshop.
- If you have NCD Protection, this will protect your NCD from any claims arising from one accident within the period of insurance. If else, please see table below.

Vehicle Type	Current NCD	NCD after 1 claim
Private Car	50%	20%
	40%	10%
	30% and below	0%
Commercial Vehicle / Motorcycle	20% and below	0%

2. Third Party Claim

- Towing arrangements and charges will be made by you.
- You may revert to Own Damage Claim if you choose to repair your vehicle at our Quality workshop.
- The chosen workshop will follow up with all claim matters, related queries and be your sole point of contact during this period.
- Third Party's insurer must be informed within 48 hours after the accident, otherwise the insurer has the right to reject the claim.

3. Reporting Only

- Always report all accidents no matter how minor the accident may be, even if there is no visual damage.

You may visit Income's Motor Service Centre at:

UB. One, 81 Ubi Avenue 4
#01-18/19,
Singapore 408830

Monday to Friday: 9am – 6pm
Saturday: 9am – 1pm
Closed on Sundays and Public Holidays

Alternatively, you may also visit any of our appointed Accident Reporting Centres (ARC). The locations are listed at www.income.com.sg/ARC

Claim Handling

Accident MT/1011089

Policy No.	5069152302-03	Vehicle No.	YM7792L	GST Registration No.	M200
Certificate No.					
Policyholder Name	HOCK GUAN CHEONG BUILDER PTE. LTD.			Policyholder NRIC	19851
Product Code	COMMERCIAL VEHICLE INSURAI	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	62563206	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	20	Private Hire	No
Accident Details					
Report Date	11/09/2018 18:27	Accident Report Within 24 hrs	Yes	Accident Type	Collisi
Date of Accident	09/09/2018	Time of Accident hh:mm	13:15	Country of Accident	Singap
Reporting Centre		Orange Force		ICM No.	
Accident Location	JUNC OF TAMPINES AVE 10 & TAMPINES LINK				
Excess					
Own Damage Excess	600.00	Additional Excess		Windscreen Excess	100.0
Unnamed Driver Excess		Outside Singapore OD Excess			
Third Party Excess	0.00	Outside Singapore TP Excess			
Benefits					
GST Registered Information					
GST Registered	Yes	GST Registration Date	01/01/2015		
GST Registration No.	M20070463X	GST Status Verified	No		
Modification History					

Policyholder Mailing Address

Address 1	18 SENOKO DRIVE	Address 2	SENOKO INDUSTRIAL ESTATE	Address 3	SINGA
Address 4		Address Type	Singapore address	Post Code	75821
Unit No.		Related Policy Number	5069152302-03		
OI Driver Info					
Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	RAYAR LAKSHMI PRABU	Driver NRIC	G7713451X	Driver DOB	02/06
Register Date of Driver License	21/03/2016	Driver Age	33	Driving Experience	2
Contact No.(Mobile)	94594923	Contact No.(Office)		Contact No.(Home)	
Address 1	20 # SENOKO DRIVE	Address 2	SINGAPORE 758207	Address 3	
Address 4		Address Type	Singapore address	Post Code	75821
Unit No.					
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input checked="" type="radio"/> No
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Modification History

Claim 001 OD-MX **New**

Claim Type *	OD-MX	Insured Name	HOCK GUAN CHEONG BUILDER	Insured NRIC	19851
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	62563
Email Address		OI Vehicle Number	YM7792L	TP Vehicle Number	SDV8
Claimant Type Claimant Type *	Please Select	Type of Benefit *	Please Select		
Claimant Name *	>>	Claimant NRIC *			
Claimant Address					
Claim Description	YM7792L / SDV8165S ON 9 Sept 2018				
Preferred Workshop Contact No.	0	Insured Liability *	Partially at Fault	Name of Preferred Workshop	0
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Recei
Date Registered	11/09/2018 18:31	Claim Close Date		Date Received	11/09
Report Taken By	LIEW SHAN HUI	Workshop Repairer		Total Loss but Repaired	

	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:33	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:33	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:33	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:32	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:32	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:32	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:32	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:32	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:31	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:31	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:31	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:31	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:31	Photos	Normal	Photos 2018-9-11
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 11 Sep 2018 18:31	Photos	Normal	Photos 2018-9-11

Video List

Uploaded By/Date	Folder Date	File Name	Source
		<input type="button" value="Display in New Window"/> <input type="button" value="Scan and uploading"/>	

ASSIGNMENT (BASIC)

CVE Expired 26 Dec 2027

By CSO/Place of Accident:

- 1) Vehicle hit Vehicle:
 - a) Pedestrian ()
 - b) Bicycle ()
 - c) Motorcycle ()
- 2) Vehicle hit:
 - a) Pedestrian ()
 - b) Animal ()
- 3) Vehicle hit Road Side Objects:
 - a) Govt Property ()
 - b) Road Work Object ()
 - c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
 - a) Fallen Object ()
 - b) Flood ()
 - c) Other ()
- 6) Parked & Found Damaged:
 - a) Vandalism ()
 - b) Hit by Moving Object ()
- 7) Theft Case:
 - a) Stolen ()
 - b) Damage found when recovered ()
- 8) Fire:
 - a) Whilst driving ()
 - b) Parked ()
- 9) Accident date more than 24hrs ()

By Assessor- 1) Vehicle Information

Vch No: **YMT792L** Date: **27 Dec 2007**
 Type: M/Car / M/Cycle / Bus / Van / Truck / Lorry / Prime Mover /
 / Truck / Trailer /
 Make & Model: **Mit FE83 BE6SRDEA 2007**
 Colour: **White** Transmission Type: Auto / Manual
 Engine: Sp Reading: **Not clear**
 Ch/No: **FE83 BEA 10416**
 Gen Cond: Good / Fair / Poor / Burnt /
 Sticking / Knock / Jammed / Leaked / Burnt /
 Brake: Knock / Jammed / Leaked / Burnt /
 Mod: Nil / S/Rim / STD A/Rim /
 Tyre Size: F: **7.00 R16**
 R: **7.00 R16**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **0**
 Front: **5 - OHTSU** Rear: **5/5 - LINGLONG**
 R/Bal: **5 - JILITONG** P/Bal: **5/5 -**
 L/Bal: **5 - JILITONG** L/Bal: **5/5 -**
 Parallel Import: Yes / No Towed In: Yes / No
 Repair Type: LS / LD.I Towing Required: Yes / No
 No of Repair Days: **15** Vehicle in Use: Yes / No
 D.O.I: **17/9/2018** Time: **9.40am**

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
 - a) Vehicle () b) Motorcycle () c) Bicycle () d) Pedestrian ()
 - e) Animal () f) Govt Object () g) Road Work Object ()
 - h) Private Property () i) Drain () j) Road Kerb/Grass/Verge ()
- 3) Vehicle does not seem damaged as a result of:
 - a) Fallen Object () b) Flood () c) Vandalism () d) Fire ()
 - e) Moving Object () f) Stolen () g) Stolen & Recovered ()

Date started:

Date completed:

APPRO:

DATE:

Signature of Assessor (to appear on file)

Condition (CON)
 (0)Blent (2)Dented (3)Distorted (4)Cracked (5)Cor (6)Scratched (7)Disformed
 (8)Shuffled (9)Buckled (10)Broken (11)Necessary (12)Missing (13)Item
 (14)Unconfirmed (15)Not Working

VAN / LORRY (Frt)

ACTION (AC)
 (1)Replace (✓) (2)Repair (0) (3)Inc (✓)
 (4)Not Consider (NC)

10/2

Aug 2004

Vehicle No: **YM7792L**

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	BT	/	
1002	991887	Frt Number Plate Base			
1004	991300	Frt Bumper	BT	/	
2001	991477	Frt Bumper Upper			
2002	991387	Frt Bumper Lower			
2003	991449	Frt Bumper Side Cover			
2004	991443	Frt Bumper Side			
1006	991325	Frt Bumper Bracket	DIS	/	2
1008	991433	Frt Bumper Reinforcement	BT	/	
2005	991466	Frt Bumper Signal Lamp			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille	MIS	/	
1022	991328	Frt Grille Emblem	MIS	/	
2006	990247	Frt Grille Sticker			
1023	991799	Frt Grille Chrome Moulding			
2007	991891	Frt Panel	BUC	/	
2008	991874	Frt Lower Panel	BUC	/	
2009	991328	Frt Panel Emblem			
2010	990247	Frt Panel Sticker	NEC	/	
2011	991893	Frt Panel Garnish	DIS	/	
1024	991222	Frt Towing Hook	BT	/	2
2012	991527	Frt Corner Panel			
2013	991532	Frt Corner Panel Signal Lamp			
2014	995245	Frt Signal Lamp LH	CRA	/	
2015	995246	Frt Signal Lamp RH	CRA	/	
1029	995153	Frt LH Headlamp Assy	CRA	/	
1030	991821	Frt RH Headlamp Assy	CRA	/	
1031	995088	Frt LH Side Lamp	CRA	/	
1032	995089	Frt RH Side Lamp	CRA	/	
2016	992149	Frt Wiper Panel	DDR	/	
2017	995043	Frt Wiper Nozzle			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
2018	992145	Frt Wiper Link			
2019	992148	Frt Wiper Motor			
1122	995045	Wiper Panel Garnish			
1114	992093	Frt Windscreen	CRA	/	
1115	992097	Frt Windscreen Rubber	NEC	/	
1117	992098	Frt Windscreen Sealant			
2020	992114	Frt Windscreen Outer Pillar			
2021	992113	Frt Windscreen Inner Pillar			
1118	991019	ERP Bracket	NEC	/	
1119	991020	ERP Unit			
2022	991958	Frt Side Mirror (Big)			
2023	991959	Frt Side Mirror (Small)			
2024	991962	Frt Side Mirror (Round)			
2025	995015	Frt Wing Mirror Stay			
1028	992013	Frt Support Panel			
1033	990248	Bonnet			
1035	990287	Bonnet Lock			
1037	990273	Bonnet Hinge			
1039	990305	Bonnet Rubber			
1042	990119	Air Con Condenser	DD	/	
1043	990122	Air Con Fan Assy			
1048	990149	Air Con Liquid Pipe	DD	/	2
1049	995066	Air Con Receiver Drier			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1056	992758	Radiator Hose Top			
1058	992741	Radiator Expansion Tank	DD	/	
2026	992596	Oil Cooler			
1079	994431	Power Steering Cooler Pipe			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1067	990219	Battery			
1069	990223	Battery Bracket			

NAC	INC	Item	CON	AC	Qty
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
2027	991500	Frt Cabin Assy	BT	/	
2028	991501	Frt Cabin Mounting			
2029	991502	Frt Cabin Rear Panel	DDR	/	
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
2030	990143	Air Con Evaporator Assy			
2031	990106	Air Con Blower			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
2032	990431	Brake Pipe	BT	/	3
2033	990021	Accelerator Pedal			
2034	990627	Clutch Pedal			
1127	994483	Steering Wheel Column Shaft			
1128	994485	Steering Column Covering			
1131	990029	Airbag Control Unit			
1133	991922	Frt RH Seat Belt Assy			
1135	995182	Frt LH Seat Belt Assy			
1124	990753	Dashboard Assy	CRA	/	
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
2035	994966	Frt LH Wheel Guard			
1102	995170	Frt LH Wheel Rim			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
2036	994966	Frt RH Wheel Guard			
1111	992087	Frt RH Wheel Rim			
1113	995065	Frt RH Tyre			
1255	995326	Frt LH Door	BUC	/	
1256	995140	Frt LH Door Protector			
1257	995104	Frt LH Door Hinge			2
1258	995142	Frt LH Door Wing Mirror			
1262	995103	Frt LH Door Lock			
1263	991595	Frt LH Door Glass Regulator			
1264	991596	Frt LH Door Glass Regulator Motor			
1265	991662	Frt LH Door Rubber			
1266	991636	Frt LH Door Outer Handle			
1272	991617	Frt LH Door Inner Trim Board			
1316	995327	Frt RH Door	BT	/	
1317	991654	Frt RH Door Protector			
1318	991601	Frt RH Door Hinge	BT	/	2
1319	991685	Frt RH Door Wing Mirror			
1323	991584	Frt RH Door Glass			
1324	991595	Frt RH Door Glass Regulator			
1325	991596	Frt RH Door Glass Regulator Motor			
1326	991662	Frt RH Door Rubber			
1327	991636	Frt RH Door Outer Handle			
1333	991617	Frt RH Door Inner Trim Board			
2037	991644	Frt Door Frt Pillar LH & RH	DDR	/	
2038	991657	Frt Door Rear Pillar LH & RH	DDR	/	2
2039	992072	Frt Wheel Arch Panel			
2040	992069	Frt Wheel Arch Panel Garnish			
2041	991996	Frt Step Panel			
2042	994498	Frt Step Panel Garnish	CRA	/	
2043	994495	Frt Step Panel Garnish	CRA	/	
1073	995053	Wiper Washer Tank			
1136	990247	Sucker			
		Frt Cabin Lifting Mechanism	BT	/	
		Frt Wine Harness			
		Air Hose	TN	/	2
		Air Hose Connector	DD	/	2

No of Items: _____ Assessor: _____

Condition (CON)

(0) Bent (2) Dented (3) Distorted (4) Cracked (5) Cut (6) Scratched
 (07) Deformed (08) Shifted (09) Buckled (10) Broken (11) Necessary
 (12) Missing (13) Torn (14) Unconfirmed (15) Not Working

VAN / LORRY (Rear)

ACTION/AC

(1) Replace (✓) (2) Repair (X) (3) Check (C)
 (4) Not Consistent (NC)

Aug 2005

2082

Vehicle No: YM7792L

Rear Portion

NAC	INC	Item	CON	AC	Qty
1137	993626	Rear Number Plate			
1138	993627	Rear Number Plate Base			
2044	993628	Rear Number Plate Bracket			
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper			
1142	993108	Rear Bumper Upper			
1143	993017	Rear Bumper Lower			
1144	993054	Rear Bumper Side			
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer			
1149	993045	Rear Bumper Reinforcement			
2045	993081	Rear Bumper Step Panel			
2046	993079	Rear Bumper Step Garnish			
2047	993186	Rear Crash Bar			
1158	994023	Reverse Sensor			
1159	993327	Rear End Panel			
1163	993851	Rear LH Taillamp			
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel			
1166	995116	Rear RH Taillamp			
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1289	995156	Rear LH Door			
1350	993201	Rear RH Door			
2048	991328	Rear Door Emblem			
2049	993274	Rear Door Outer Handle			
2050	993228	Rear Door Garnish			
2051	993294	Rear Door Rubber			
1291	995194	Rear LH Door Hinge			
1352	995307	Rear RH Door Hinge			
1301	993261	Rear LH Door Lock			
1362	993261	Rear RH Door Lock			
2052	993232	Rear Door Glass			
2053	993955	Rear Door Glass Sealant			
1248	994729	Third Brake Light			
1181	994543	Tailgate			
2054	993700	Rear Rubber Stopper			
2055	993701	Rear Rubber Stopper Bracket			
1182	991328	Tailgate Emblem			
1183	994643	Tailgate Outer Handle			
1185	994545	Tailgate Garnish			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding			
1196	994607	Tailgate Glass Sealant			
2056	994597	Tailgate Extension Mirror			
1197	994629	Tailgate Lock			
1198	994651	Tailgate Rubber			
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			
1201	994613	Tailgate Inner Board			
2057	993992	Rear Wiper Arm			
2058	993995	Rear Wiper Blade			
2059	993997	Rear Wiper Motor			
2060	993484	Rear Floor Panel			
1204	995065	Spare Tyre			
2061	993785	Spare Tyre Bracket			
1212	993364	Rear Exhaust Pipe			
1214	993361	Rear Exhaust Mounting			
1216	995223	Rear LH Chassis Member			
1217	993165	Rear RH Chassis Member			

NAC	INC	Item	CON	AC	Qty
2062	993748	Rear Sidegate			
2063	994225	Rear Sidegate Lock			
2064	993749	Rear Sidegate Hinge			
2065	994226	Sidegate Lower Panel			
2066	994227	Sidegate Railing			
2067	994208	Side Cover Hook			
2068	991965	Side Step Panel			
2069	994496	Side Step Panel Stopper			
2070	992857	Rear Body Panel			
2071	992866	Rear Body Panel Inner			
2072	995329	Sliding Door LH			
2073	995328	Sliding Door RH			
2074	994295	Sliding Door Handle			
2075	994300	Sliding Door Lock			
2076	994313	Sliding Door Rubber			
2077	994291	Sliding Door Bottom Roller			
2078	994317	Sliding Door Top Roller			
2079	994306	Sliding Door Rail			
2080	994315	Sliding Door Stepboard			
2081	994316	Sliding Door Stepboard Garnish			
1224	993621	Rear LH Mudflap			
1225	993933	Rear LH Wheel Rim			
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre			
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim			
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre			
1252	992179	Fuel Tank			
1253	992184	Fuel Tank Bracket			
1136	990247	Sticker			
		Rear Cabinet Railing BT			
		" " Parallel bar BT			3
		" " " Wooden Board BT			5
		Dashboard Centre Console			

No of Items: _____ Assessor: _____

Claim Handling

[Task Transfer](#) [Exit](#)

▼ **Accident MT/1011089**

[LOS](#) [SAL](#) [SUB](#)

Policy No.	5069152302-03	Vehicle No.	YM7792L	GST Registration No.	M20070463X
Certificate No.					
Policyholder Name	HOCK GUAN CHEONG BUILDER PTE. LTD.			Policyholder NRIC	198501418K
Product Code	COMMERCIAL VEHICLE INSURAN	Cover Type	Comprehensive	Loading	0
Contact No.(Mobile)	62563206	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No ▼
KFK	<input type="radio"/> No <input type="radio"/> Yes	TCA	<input type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	20	Private Hire	No

▼ **Accident Details**

Report Date	11/09/2018 18:27	Accident Report Within 24 hrs	Yes	Accident Type	Collision - Cross Junction
Date of Accident	09/09/2018	Time of Accident hh:mm	13:15	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	JUNC OF TAMPINES AVE 10 & TAMPINES LINK				

▼ **Excess**

Own damage Excess	600.00	Additional Excess		Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess			
Third Party Excess	0.00	Outside Singapore TP Excess			

▼ **Benefits**

▼ **GST Registered Information**

GST Registered	Yes	GST Registration Date	01/04/1994
GST Registration No.	M20070463X	GST Status Verified	Yes
Modification History	12/09/2018 08:43:55 Deborah Mui changed GST Registration Date from 01/01/2015 to 01/04/1994 12/09/2018 08:43:55 Deborah Mui changed GST Status Verified from No to Yes		

▼ **Policyholder Mailing Address**

Address 1	18 SENOKO DRIVE	Address 2	SENOKO INDUSTRIAL ESTATE	Address 3	SINGAPORE 758205
Address 4		Address Type	Singapore address	Post Code	758205
Unit No.		Related Policy Number	5069152302-03		

▼ **OI Driver Info**

Driver Name	Unnamed Driver	Driver Type	Unnamed Driver		
Unnamed driver Name	RAYAR LAKSHMI PRABU	Driver NRIC	G7713451X	Driver DOB	02/06/1985
Register Date of Driver License	21/03/2016	Driver Age	33	Driving Experience	2
Contact No.(Mobile)	94594923	Contact No.(Office)		Contact No.(Home)	
Address 1	20 # SENOKO DRIVE	Address 2	SINGAPORE 758207	Address 3	
Address 4		Address Type	Singapore address	Post Code	758207
Unit No.					
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

▼ **Declaration**

Breathalyser or Blood Test Reading?	0 mg	Any injury?	<input type="radio"/> Yes <input type="radio"/> No
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Modification History

▼ **Investigation**

Claim 001 OD-MD

▼ **Claim Case Officer Tan Siew Choo**

[LOS](#) [SAL](#) [SUB](#)

Claim Type	OD-MD	Insured Name	HOCK GUAN CHEONG BUILDER	Insured NRIC	198501418K
Contact No.(Mobile)		Contact No.(Home)		Contact No.(Office)	62563206
Email Address		OI Vehicle Number	YM7792L	TP Vehicle Number	SDV81655
Claim Description	YM7792L / SDV81655 ON 9 Sept 2018			Name of Preferred Workshop	0
Preferred Workshop Option	<input type="radio"/> Preferred Repair Option	Preferred Workshop Name	unknown	Insured Liability report	Partially at Fault Received
Date Registered		Date Received	11/09/2018 18:37	Claim Close Date	17/09/2018 16:18
Report Taken By	LIEW SHAN HUI	Workshop Repairer		Total Loss but Repaired	
<input checked="" type="checkbox"/> Print AK letter		OD Excess Collected by Workshop			

Modification History

▼ **Special Claim Creation Approval**

Approval	Reason
Remarks	

damage assessment Activity Handling Attachment

Vehicle Info

Vehicle Make	mitsubishi	Vehicle Model	FE83	Engine Capacity	2.5
Date of Registration	27/12/2007	Classis No.	FE83BEA10416		
Towing Required *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Vehicle In IDAC *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Parallel Import *	<input type="radio"/> Yes <input checked="" type="radio"/> No
Type of Tender	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR.	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	<input type="radio"/> Yes <input checked="" type="radio"/> No		
Market Value(\$)		Scrape Value(\$)		Economical Repair Value(\$)	

REMARK:NO OF REPAIR DAYS:15 DAYS,1X FRT LOWER PANEL - REPLACE,1X FRT PANEL STICKER - REPLACE,2X FRT TOWING HOOK - REPLACE,2X AIRCON LIQUID PIPE - REPLACE,1X AIRDUCT - UNCONFIRM,1X AJR CLEANER - UNCONFIRM,1X FRT CABIN REAR PANEL - REPAIR,3X BRAKE PIPE - REPLACE,1X GLOVE BOX COMPARTMENT - UNCONFIRM,1X FRT LH DOOR LOCK - UNCONFIRM,1X FRT LH DOOR INNER TRIM BOARD - UNCONFIRM,1X FRT RH DOOR INNER TRIM BOARD - UNCONFIRM,2X FRT DOOR FRT PILLAR LH & RH - REPAIR,2X FRT DOOR REAR PILLAR LH & RH - REPLACE,1X FRT STEP PANEL GARNISH RH - REPLACE,1X FRT STEP PANEL GARNISH LH - REPLACE,2X AIR HOSE - REPLACE,2X AIR HOSE CONNECTOR - REPLACE,3X REAR CABIN PARALLEL BAR - REPLACE,5X REAR CABIN PARALLEL WOODEN BLOCK - REPLACE,1X FRT CABIN LIFTING MECHANISM - REPLACE,1X DASHBOARD CENTRE CONSOLE - UNCONFIRM.

Remark for Supplementary

Damage Listing

No.	Part No.	Description	Qty *	Repair Code *	
1	32200101	NUMBER PLATE (FRONT)	1	Replace	X
2	16000101	BUMPER (FRONT)	1	Replace	X
3	16001301	BUMPER BRACKET (FRONT LEFT)	1	Replace	X
4	16001302	BUMPER BRACKET (FRONT RIGHT)	1	Replace	X
5	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace	X
6	27100101	GRILLE (FRONT)	1	Replace	X
7	27100801	GRILLE EMBLEM (FRONT)	1	Replace	X
8	33000101	PANEL (FRONT)	1	Replace	X
9	33000301	PANEL EMBLEM (FRONT)	1	Unconfirm	X
10	33000401	PANEL GARNISH (FRONT)	1	Replace	X
11	38500201	SIGNAL LAMP (FRONT LEFT)	1	Replace	X
12	38500202	SIGNAL LAMP (FRONT RIGHT)	1	Replace	X
13	27700101	HEAD LAMP (LEFT)	1	Replace	X
14	27700102	HEAD LAMP (RIGHT)	1	Replace	X
15	37700101	SIDE LAMP (FRONT LEFT)	1	Replace	X
16	37700102	SIDE LAMP (FRONT RIGHT)	1	Unconfirm	X
17	454008	WIPER PANEL	1	Repair	X
18	45400501	WIPER LINK (FRONT)	1	Unconfirm	X
19	45100401	WINDSCREEN GLASS (FRONT)	1	Replace	X
20	45101901	WINDSCREEN RUBBER (FRONT LEFT)	1	Replace	X
21	45101902	WINDSCREEN RUBBER (FRONT RIGHT)	1	Replace	X
22	245001	ERP BRACKET	1	Replace	X
23	112023	AIR CON CONDENSER	1	Replace	X
24	112060	AIR CON FAN	1	Unconfirm	X
25	344001	RADIATOR	1	Unconfirm	X
26	344005	RADIATOR COWLING	1	Unconfirm	X
27	344008	RADIATOR FAN	1	Unconfirm	X
28	34402802	RADIATOR HOSE (TOP)	1	Unconfirm	X
29	344007	RADIATOR EXPANSION TANK	1	Replace	X
30	323001	OIL COOLER	1	Unconfirm	X
31	161001	CABIN	1	Repair	X
32	161010	CABIN MOUNTING	1	Unconfirm	X
33	112053	AIR CON EVAPORATOR	1	Unconfirm	X
34	112003	AIR CON BLOWER	1	Unconfirm	X
35	15700501	BRAKE BOOSTER PUMP (FRONT)	1	Unconfirm	X
36	200017	CLUTCH PEDAL	1	Unconfirm	X
37	401017	STEERING COLUMN SHAFT	1	Unconfirm	X
38	270002	GLOVE BOX COVER	1	Unconfirm	X
39	23300201	DOOR (FRONT LEFT)	1	Replace	X
40	23303001	DOOR HINGE (BOTTOM) (FRONT LEFT)	1	Unconfirm	X
41	23303101	DOOR HINGE (UPPER) (FRONT LEFT)	1	Unconfirm	X
42	23306101	DOOR RUBBER (FRONT LEFT)	1	Unconfirm	X
43	23300202	DOOR (FRONT RIGHT)	1	Repair	X

- Find a Part
- root
 - Not Applicable
 - ABS
 - ABSORBER
 - ACCELERATOR
 - ACTUATOR
 - ADVERTISEMENT STICKER
 - AIR BAG
 - AIR BLOWER
 - AIR BOX
 - AIR CHAMBER BOX
 - AIR CLEANER
 - AIR COMPRESSOR
 - AIR CON
 - AIR CON (VAN)
 - AIR COOLER
 - AIR DISTRIBUTOR
 - AIR FILTER
 - AIR FLOW
 - AIR GRILLE
 - AIR HGRR
 - AIR INTAKE
 - AIR RESONATOR BOX
 - AIR THROTTLE BODY AND SENSOR
 - ALARM
 - ALTERNATOR
 - ALUMINIUM PANEL - SIDE
 - AMPLIFIER
 - ANTENNA
 - ANTI ROLL
 - APRON
 - ARCH
 - ARM REST
 - ASH TRAY
 - AUTO CLUTCH
 - AUTO COOLER PIPE
 - AUTO CRUISE MOTOR
 - AUTO TRANSMISSION
 - AXLE
 - BACK REST (M/C)
 - BACK SEAT
 - BALANCER
 - BATTERY
 - BEADING (M/C)
 - BELT COVER (M/C)
 - BELT TENSIONER
 - BODY
 - BODY (M/C)
 - BOLT CAP (M/C)
 - BOLT HEAD COVER (M/C)
 - BONNET
 - BOOT
 - BOX (M/C)
 - BOX BRACKET (M/C)
 - BOX CARRIER (M/C)
 - BOX DOOR
 - BOX STICKER (M/C)
 - BRACE PANEL
 - BRAKE
 - BRAKE - ABS
 - BRAKE (M/C)
 - BUMPER
 - CABIN
 - CAMBER
 - CAMSHAFT
 - CAR AUDIO SYSTEM
 - CAR JACK
 - CARBURATOR

44	23303002	DOOR HINGE (BOTTOM) (FRONT RIGHT)	1	Replace	X
45	23303102	DOOR HINGE (UPPER) (FRONT RIGHT)	1	Replace	X
46	23306102	DOOR RUBBER (FRONT RIGHT)	1	Unconfirm	X
47	403001	STEP BOARD PANEL	1	Unconfirm	X
48	455001	WIRE HARNESS	1	Unconfirm	X
49	161015	CABIN RAILING	1	Replace	X
50	24301904	ENGINE MOUNTING (LEFT)	1	Unconfirm	X
51	24301906	ENGINE MOUNTING (RIGHT)	1	Unconfirm	X
52	15701602	BRAKE MASTER PUMP (FRONT RIGHT)	1	Unconfirm	X
53	22600102	DASHBOARD (TOP)	1	Replace	X
54	401015	STEERING COLUMN COVER	1	Unconfirm	X

Save Submit



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)
51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: YM 7792 Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: 7LM

Collection Date: 20/09/2018 Time: 1010 with Keys: Yes / No

Tow Truck No: YG 907 Tow Man: Jin Lee NRIC: 87103184

Signature: _____

For office use

Attended by: _____

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Tan Siew Choo <siewchoo.tan@income.com.sg>
Sent: Wednesday, 19 September 2018 4:38 PM
To: NAC ; Tan Lim Motor; Tan Lim Mtr- William (wei.shong@tlmotor.com.sg)
Subject: YM7792L, OD claim no : MT/1011089

Importance: High

Dear IDAC and Tan Lim Motor,

Learnt that veh is in IDAC (IDAC – pls confirm), do assist with the necessary arrangement asap.

Dear Tan Lim Motor,

OD excess of \$600/- is applicable, pls assist to liaise with contact person Mr Kumar at tel : 90493089.

We are waiving survey for this case only and it should not be taken as a precedence for future cases.

FOR PAYMENT: Please forward the Invoice & Discharge Voucher within 14 days after the repair has been done/ finalized with Surveyor to my email, cc a copy to Yap Chee Ling at cheeling.yap@income.com.sg

Regards.

Tan Siew Choo
Senior Executive
Motor Insurance
T +65 6430 7882
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at income.com.sg/careers

in with you

Our Ref: MT/CA/OD/051/1011089-001/TSC

19 Sep 2018

TAN LIM MOTOR PTE LTD

51 DEFU LANE 10

SINGAPORE 539216

Dear Sir

CLAIM NUMBER: MT/1011089-001

REPAIR OF VEHICLE NUMBER: YM7792L

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 19 Sep 2018

Make: MITSUBISHI

Model: FE83

Estimated Repair Days: 18

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 600.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Tan Siew Choo at 64307882 or email us at motor@income.com.sg.

Yours sincerely

Low Choo Mee

Senior Manager

Motor Insurance

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