

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 3 October, 2018 1:41 PM
To: Andre Chow En De
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: TP AXA SLC9071C AGAINST YN7705J DOA 19.12.2017 LKK REF CC4/ASM18016454/hb3

WITHOUT PREJUDICE

Dear Andre,

We refer further to the below email.

Please be informed that our principal, after review, is prepared to settle your client's claim on a **50/50** basis.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
Pte Ltd

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From: Andre Chow En De [mailto:andre.chow@cyclecarriage.com.sg]
Sent: Wednesday, 3 October, 2018 8:36 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: TP AXA SLC9071C AGAINST YN7705J DOA 19.12.2017 LKK REF CC4/ASM18016454/hb3

Hi Vic,

Any update?

Regards

Andre

From: Andre Chow En De
Sent: Thursday, 13 September, 2018 5:24 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: TP AXA SLC9071C AGAINST YN7705J DOA 19.12.2017 LKK REF CC4/ASM18016454/hb3

Hi Vic,

Any update?

Regards
Andre

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, 11 September, 2018 4:03 PM
To: Andre Chow En De
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: TP AXA SLC9071C AGAINST YN7705J DOA 19.12.2017 LKK REF CC4/ASM18016454/hb3

Without Prejudice

Dear Andre,

Received with thanks.

We will get back to you for an update the soonest time.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Andre Chow En De [<mailto:andre.chow@cyclecarriage.com.sg>]
Sent: Tuesday, 11 September, 2018 3:42 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: TP AXA SLC9071C AGAINST YN7705J DOA 19.12.2017 LKK REF CC4/ASM18016454/hb3

Dear Vic,

Attached as requested.

Regards
Andre

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, 11 September, 2018 3:14 PM
To: Andre Chow En De
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: TP AXA SLC9071C AGAINST YN7705J DOA 19.12.2017 LKK REF CC4/ASM18016454/hb3

WITHOUT PREJUDICE

Dear Andre,

ACCIDENT INVOLVING VEHICLES YN 7705J AND SLC 9071C ON 19/12/2017

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence e.g. **video footage (if any)** your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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-----Original Message-----

From: Andre Chow En De [<mailto:andre.chow@cyclecarriage.com.sg>]

Sent: Friday, 7 September, 2018 5:15 PM

To: SG AXA Insurance SM Claims Service Team; SG AXA Insurance SM AXA SGP - Motor Survey

Subject: RE: TP AXA SLC9071C AGAINST YN7705J DOA 19.12.2017

Dear All,

Any update?

Any surveyor assigned?

Regards
Andre

-----Original Message-----

From: Andre Chow En De

Sent: Wednesday, 20 December, 2017 6:21 PM

To: 'cst@axa.com.sg'; 'motor.survey@axa.com.sg'

Cc: Don Bong Kiong Hua; Coco Lu Ting; Yusof Bin Hashim; Edwin Abcede Caina; Tay Jian Ye

Subject: TP AXA SLC9071C AGAINST YN7705J DOA 19.12.2017

Dear Officer in Charge,

My client driving SLC9071C would like to claim against your insured vehicle YN7705J.

Attached is the GIA Report and Estimate.

Kindly revert with the liability.

Best Regards,

Andre Chow
Asst Manager - Aftersales Operations

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 * F: +65 6569 1240 * H: +65 9144 9137 * www.cyclecarriage.com.sg

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