

## Shu Pei (LKKAUTO)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 26 September 2018 10:36 AM  
**To:** motor.survey@axa.com.sg  
**Cc:** 'TAN Jas'; 'Siti Nabilah PTCBC'  
**Subject:** RE: Direct Settlement - Accident Involving SLL 2973Z and SHF 719J on 09.05.2018

Dear Jas,

Kindly refer to the below email from TP repairer.

Kindly advice if we may proceed to handle the matter or else advice further instruction.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>  
**Sent:** Monday, 24 September 2018 9:27 AM  
**To:** Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>  
**Cc:** Siti Nabilah PTCBC <Siti.Nabilah@inchcape.com.sg>; June Choo PTCBC <June.Choos@inchcape.com.sg>; motor.survey@axa.com.sg  
**Subject:** RE: Direct Settlement - Accident Involving SLL 2973Z and SHF 719J on 09.05.2018  
**Importance:** High

Dear Shu Pei,

As instructed by AXA, third party cases should be surveyed by Priority Services for this month of September.

Kindly rechecked and reconfirm again with AXA.

Thanks,  
Nabilah

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**From:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Sent:** Monday, 24 September 2018 9:06 AM  
**To:** Suraidah B Saidi PTCBC <[SuraidahB.Saidi@inchcape.com.sg](mailto:SuraidahB.Saidi@inchcape.com.sg)>  
**Cc:** Siti Nabilah PTCBC <[Siti.Nabilah@inchcape.com.sg](mailto:Siti.Nabilah@inchcape.com.sg)>  
**Subject:** Direct Settlement - Accident Involving SLL 2973Z and SHF 719J on 09.05.2018

Dear Suraidah,

We have received assignment from AXA for this case.

FYI, Please be informed that our insured haven't reporting the said accident.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

We will follow up with our principal and revert in due course.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>  
**Sent:** Monday, September 10, 2018 9:05 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey; jimmy.lee@priorityservices.sg  
**Cc:** Siti Nabilah PTCBC  
**Subject:** Direct Settlement (RS) - Accident Involving SLL2973Z & SHF719J DOA 07.09.2018  
**Attachments:** SLL2973Z\_GIA Rpt\_Damaged Photos.pdf; SLL2973Z\_Est Invoice.pdf  
**Categories:** Mateen

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SHF719J thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$100 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9221 3150 / 6631 1865** located at **2 Pandan Crescent, Level 4** for an appointment to inspect our client's vehicle soonest as vehicle is in our premises.

**As for liability clearance, kindly revert to this email.**

Your kind attention into the above is greatly appreciated.

Thank you

Warmest Regards,  
SURAIDAH  
TPR TEAM, CLAIMS DEPT  
D: 6631 1887 | F: 6872 7260 | E: [suraidahb.saidi@inchcape.com.sg](mailto:suraidahb.saidi@inchcape.com.sg)

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