

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 14 September 2018 9:16 AM  
**To:** 'Paul Ong Qing Yong'; Admin-D (LKKAuto)  
**Cc:** Admin A; assignments  
**Subject:** RE: TP Claim - SLE497G; TP Vehicle SHA7565R

**Sensitivity:** Confidential

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Paul Ong Qing Yong <paul.ong@wearnes.com>  
**Sent:** Friday, 14 September 2018 8:43 AM  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: TP Claim - SLE497G; TP Vehicle SHA7565R  
**Sensitivity:** Confidential

Any update

Best Regards,

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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**From:** Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Tuesday, 11 September, 2018 2:01 PM  
**To:** Admin-D (LKKAUTO); Paul Ong Qing Yong  
**Cc:** Admin A; assignments  
**Subject:** RE: TP Claim - SLE497G; TP Vehicle SHA7565R  
**Sensitivity:** Confidential

Without Prejudice

Hi Paul,

We refer to the email below.

We are still pending instruction from our principal, shall revert once we received.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 11 September 2018 1:59 PM  
**To:** 'Paul Ong Qing Yong' <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: TP Claim - SLE497G; TP Vehicle SHA7565R  
**Sensitivity:** Confidential

Dear Paul,

Thank you for your email.

Dear Asher,

Kindly assist. Our Ref: CC4/III18016440/R1eb3

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]

**Sent:** Tuesday, 11 September, 2018 1:53 PM

**To:** Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Subject:** RE: TP Claim - SLE497G; TP Vehicle SHA7565R

**Sensitivity:** Confidential

Can advise liability

Best Regards,

**Paul Ong**

Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**

249 Alexandra Road Singapore 159935

**M** (65) 8126 1237      **D** (65) 6378 9336

[www.wearnesauto.com](http://www.wearnesauto.com)      [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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**From:** Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Monday, 10 September, 2018 10:11 AM

**To:** Paul Ong Qing Yong

**Cc:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Subject:** RE: TP Claim - SLE497G; TP Vehicle SHA7565R

**Sensitivity:** Confidential

Dear Paul,

We will arrange for the survey today.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

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**From:** Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]

**Sent:** Monday, 10 September 2018 9:10 AM

**To:** 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Catherine Chong (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>

**Subject:** RE: TP Claim - SLE497G; TP Vehicle SHA7565R

**Sensitivity:** Confidential

Hi Catherine,

Vehicle is in,

Please arrange for survey and let us know the liability status, thanks.

Best Regards,

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Monday, 10 September, 2018 9:08 AM  
**To:** Paul Ong Qing Yong; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Manivel Priyadarshini  
**Subject:** RE: TP Claim - SLE497G; TP Vehicle SHA7565R  
**Sensitivity:** Confidential

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLE497G](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*  
**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

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**From:** Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]  
**Sent:** 07 September, 2018 5:10 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** RE: TP Claim - SLE497G; TP Vehicle SHA7565R  
**Sensitivity:** Confidential

Please assign LKK

Best Regards,

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Friday, 7 September, 2018 4:58 PM  
**To:** Paul Ong Qing Yong  
**Subject:** RE: TP Claim - SLE497G; TP Vehicle SHA7565R  
**Sensitivity:** Confidential

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

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**From:** Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]  
**Sent:** 07 September, 2018 4:19 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** TP Claim - SLE497G; TP Vehicle SHA7565R  
**Sensitivity:** Confidential

Attached TP Claim,

Please advise if can settle direct

Best Regards,

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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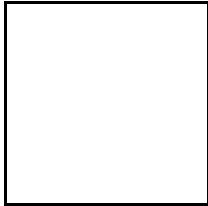
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