

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKK 7409 X

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1045/2018/MAS

18 Jan 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKK 7409 X, Audi A6 C7 2.0 TFSI Mu

With reference to the above-mentioned vehicle, no. **SKK 7409 X**, claimant, **Ms. Yu Pek Ling**, please find the related document per attached.

1. A copy of the Original invoice no. 85013360 – S\$7,623.07
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKK 7409 X

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2323

Customer Service
Service Appointment
24-hour Breakdown Service
Email

6366 2323
9828 1233

customer.care@premiumauto.com.sg

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INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120 079120

Invoice: 85013360
Date : 08/01/2019
Order : SKK7409X
Term : 30

Account: A0006 (T 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120

Regn No.: SKK7409X (V 21317)

Regn Date: 27/08/2013

Mileage: 122647

WIP No.: 23698

Model: A6 C7 2.0 TFSI MU 4G207H (MY 1

Chassis: WAUZZZ4G2EN017804

Engine: CDN 358816

Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO RENEW LHS FRONT AND REAR TYRES. TO CARRY OUT WHEEL ALIGNMENT	320.00	1.00	320.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	CDN	M: Less 50% Contribution of tire to be paid by owner \$740.00 x 50% = -\$370.00	-370.00	1.00	-370.00
X	ZP225/55R17P7	PIRELLI CINTURATO P7	2.00	370.00	740.00
X	A4G0853651 T94	GRILLE	1.00	1174.00	939.20
X	A4G0853887C	SPOILER	1.00	201.50	161.20
X	A4G0853888C	SPOILER	1.00	201.50	161.20
X	A4G0863822J	PAN	1.00	550.00	440.00
X	A4G0863821F	PAN	1.00	550.00	440.00
X	A4G0853855G GRU	006446/(V) (SK) TRIM(1	1.00	752.00	601.60
X	A4G0807065A GRU	COVER	1.00	2326.00	1,860.80
X	A4G0898909A	SECUR. SET	1.00	13.70	10.96
X	A4G0898909	SECUR. SET	1.00	90.50	72.40

Parts 5,427.36
Labour 0.00
Sublet 2,867.00
Menus 0.00
Lubricant 0.00

Sub-Total 7,124.36

7% GST 498.71

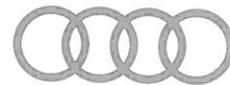
Grand Total 7,623.07



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
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6366 2323
9828 1233

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INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013360 Date : 08/01/2019 Order : SKK7409X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SKK7409X (V 21317) Regn Date: 27/08/2013 Mileage: 122647 WIP No.: 23698
 Model: A6 C7 2.0 TFSI MU 4G207H (MY 1 Chassis: WAUZZZ4G2EN017804 Engine: CDN 358816 Dept: U
 USB No.:
 You have been assisted by :- UB-Jiayee (33)

	Details	Qty	Unit Price	Amount
S	SUBLET M: TO SUPPLY VEHICLE NUMBER PLATE	25.00	1.00	25.00
Q	EXC M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
S	BODYWORK M: TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID	480.00	1.00	480.00
S	BODYWORK M: TO DISMANTLE AND RENEW FRONT BUMPER AND LHS SIDE MEMBER TRIM. REMOVE AND REINSTALL SIDE MEMBER TRIM AND ENGINE GUARDS. REORGANISE FRONT AND REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	750.00	1.00	750.00
S	BODYWORK M: TO RESPRAY FRONT BUMPER AND LHS SIDE MEMBER TRIM	1100.00	1.00	1,100.00
Sub-Total				
7% GST				
Grand Total				

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKK 7409 X

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1045/2018/GW
22 September 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

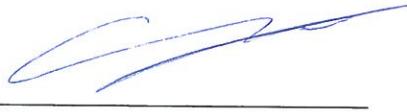
1 total pages

Make & Model : Audi A6 C7 2.0 TFSI Mu
Vehicle Chassis No. : WAUZZZ4G2EN017804
Vehicle Regn No. : **SKK 7409 X**
Vehicle Mileage : 119718 KM
Vehicle Owner : Ms. Yu Pek Ling
Certificate No : 2100349916-05
Policy Excess : **S\$856.00(Inclusive GST)**
Accident Date : 04/09/2018
Place : **Serangoon Ave 1 Infront Of St. Gabriel Sec School**
Repair Cost : \$ 7,623.07
WIP No. : **23698**
Repairer’s Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : _____
Date : _____

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S1318484D**

Name
CHER HUNG MONG

Birth Date **19 Oct 1958**

Issue Date **30 Jul 2003**

000699608D




REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S1318484D**



Name
CHER HUNG MONG

徐汉茂

Race
CHINESE

Date of Birth **19-10-1958** Sex **M**

Country of Birth
SINGAPORE



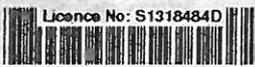
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
09 Sep 1982

Licence No: **S1318484D**

NP 428A



0933199



NRIC No **S1318484D**



Blood Group **O+** Date of issue **04-05-1993**

**31 JALAN LOKAM
SINGAPORE 537874**

NRIC No: **S1318484D** Date: **10/08/2007** No: **5745901**



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : YU PEK LING
 Period of Insurance : 27 Aug 2018 To 26 Aug 2019
 Engine No. : CDN358816
 Chassis No. : WAUZZZ4G2EN017804

Vehicle No. : SKK7409X
 Policy No. : 2100349916-05
 Endorsement No. :
 Issued Date : 20 Aug 2018

ABOUT THE COVER

Make/Model : AUDI A6 C7 2.0 TFSI MU
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2013
 Insuring with COE/PARF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
 Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

YU PEK LING - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add. 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. Manick

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.