

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 29 April, 2019 11:18 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SGQ2010K (OI : LPC - TBA) AND SHC8996M (TP : LKK REF - CC3/LPC18016429/Dha3) on 30/08/2018

Dear Gerald,

We refer further to your below email.

Please be informed that we had settled the TP claim at a global sum of **\$12,000.00** (all in).

We will now close the matter and will submit our report to your good office in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 31 December, 2018 11:53 AM

To: Vic (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SGQ2010K (OI : LPC - TBA) AND SHC8996M (TP : LKK REF - CC3/LPC18016429/Dha3) on 30/08/2018

Dear Vic,

We are agreeable to the proposed quantum but we suggest you offer the sum of \$9,000.00 up to \$9,800.00 for the repair costs.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd

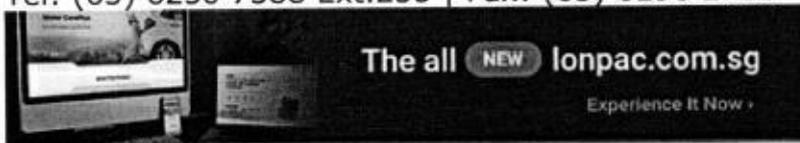
Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 31 December, 2018 11:53 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SGQ2010K (OI : LPC - TBA) AND SHC8996M (TP : LKK REF - CC3/LPC18016429/Dha3) on 30/08/2018

Dear Vic,

We are agreeable to the proposed quantum but we suggest you offer the sum of \$9,000.00 up to \$9,800.00 for the repair costs.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Saturday, 22 December, 2018 3:26 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO); Bryan Ang (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SGQ2010K (OI : LPC - TBA) AND SHC8996M (TP : LKK REF - CC3/LPC18016429/Dha3) on 30/08/2018

Your Ref: TBA
Our Ref: CC4/LPC18016429/Dha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES SGQ 2010K (OI) AND SHC 8996M (TP) ON 30/08/2018 ALONG JUNCTION OF YIO CHU KANG ROAD AND SELETAR ROAD

We refer to the above matter and our surveyor had confirmed that the rear fender comes together with the inner housing and checked with CDGE that the price of the fender is as such.

We refer to the assignment dated 11th September 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a clear-cut case where Insured vehicle was making a right turn at the junction and collided to the TP vehicle. As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**CHUNNI MOTOR WORK PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 16,046.36	\$ 10,486.00
Loss of Rental (\$117.28 x 14 days)	\$ 1,641.92	\$ 1,641.92
Loss of Income (\$50 x 14 days)	\$ 700.00	\$ 700.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 18,390.28	\$ 12,829.92

Breakdown of days is as follows:

Our surveyor's recommended days to repair	10 days
Weekends / Downtime	4 days
TOTAL	14 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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From: Mei Kwan (LKKAuto)

Sent: Tuesday, 11 September, 2018 1:38 PM

To: GERALD POH WEE BIN; Bryan Ang (LKKAuto); Vic (LKKAuto)

Cc: MT_Claim_SG; Hsiao Tong (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving SGQ2010K (OI : LPC - TBA) AND SHC8996M (TP : LKK REF - CC3/LPC18016429/Dha3) on 30/08/2018

Dear Gerald,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hi Bryan / Vic,

For your information and necessary action please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 11 September, 2018 12:01 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving SGQ2010K (OI : LPC - TBA) AND SHC8996M (TP : LKK REF - CC3/LPC18016429/Dha3) on 30/08/2018

Dear Mei Kwan,

Attached a copy of insured's report for your attention.

From the revised estimate, we note that the rear fender with housing costs was \$4,736.80. Please verify if the cost for such item is reasonable.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 11 September, 2018 11:41 AM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN; ONG LI LI; ericwoo; Hsiao Tong (LKKAuto); Vic (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SGQ2010K (OI : LPC - TBA) AND SHC8996M (TP : LKK REF - CC3/LPC18016429/Dha3) on 30/08/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHC 8996M at M/s Chunni Motor Work Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,
Mei Kwan | Admin

Your Ref : SGQ 2010K
Our Ref : SHC 8996M

Goh Kwee Yang (Wu GuiYang) c/o
CHUNNI MOTOR WORK PTE LTD
Blk 10 Ang Mo Kio Industrial Park 2A
#03-19 AMK AutoPoint
Singapore 568047

17/18/18 / VPO5 / 020867

Date: 23/10/18

The Motor Claims Department
Longpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

WITHOUT PREJUDICE



Dear Sir / Madam,

RE: ACCIDENT INVOLVING SHC 8996M / SGQ 2010K On 30.08.2018

ALONG Yio Chu Kang Rd x Seletar Rd

I am the owner/hirer of motor vehicle/taxi, SHC 8996M, which was involved in the above-mentioned accident.

The motor vehicle/taxi was surveyed by your appointed appraiser at the premises of M/S CHUNNI MOTOR WORK PTE LTD. The accident was caused by your insured's negligent driving and or management of his vehicle. Therefore, I am claiming damages and losses sustained by me against you in connection with the accident based on the appraiser's recommendation.

Our claim is as follows:

1) Cost of Repair	SS	10,486.00
2) Loss of Rental	SS	1,641.92 (\$17.28 x 14 DAYS)
3) Loss of Income	SS	700.00 (\$50 x 14 DAYS)
4) GIA Report Fee	SS	
5) LTA Search Fee	SS	2.00
6) Survey Report Fee	SS	
	SS	<u>12,829.92</u>

We enclose herewith the following relevant supporting documents :

- Authorisation Letter
- Final repair bill(s)
- LTA Search
- GIA report(s)
- Insurance Certificate

Kindly look into the matter and revert as soon as possible. Thank you.

Yours faithfully

Attached CDU disc

LETTER OF AUTHORITY

To Whom It May Concern :

ACCIDENT INVOLVING SHC 8996M / SGQ 2010K

ALONG Yio Chu Kang Rd x Seletar Rd ON 30.08.2018

I, Goh Kwee Yang (Wu GuiYang), NRIC NO. S 7912592Z of

Blk 760 Yishun Street 72 # 10-320 (S) 760760

Owner/hirer of motor vehicle Registration No SHC 8996M, insured by

Ms First Capital Insurance Ltd under Policy No. D-18088936MFSH

do hereby authorize M/s **Chunni Motor Work Pte Ltd** as my authorized representative to write,

negotiate and settle claim on my behalf in my claim against the owner and/or Motor Vehicle

Registration No. SGQ 2010K in respect of the above mentioned accident. I also

hereby authorize that the agreed settlement sum (cost of repair, loss of use, earnings and rental,

Survey report fee, LTA fee & GIA report fee) be made in favour of my representative, M/s

Chunni Motor Work Pte Ltd and that the said payment be forwarded to them as full and final

discharge of my claim.

Dated : 30.08.2018

Signature : 
(Company's chop if necessary)



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020867
DATE : 11 APRIL 2019

DISCHARGE VOUCHER

I/We, **GOH KWEE YANG (WU GUIYANG)** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of **SGO 2010K** the sum of Singapore Dollars Twelve Thousand Only (\$12,000.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SHC 8996M** on **30 AUGUST 2018** along **JUNCTION OF YIO CHU KANG ROAD AND SELETAR ROAD.**

I /We hereby agree to indemnify and keep indemnify (**RONNIE TEO / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S CHUNNI MOTOR WORK PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date

Goh Kwee Yang 18/4/19
.....
Name of vehicle owner/Date

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



CHUNNI MOTOR WORK
PTE LTD

GOH KWEE YANG (WU GUIYANG) APT BLK 760 YISHUN STREET 72 #10-320 SINGAPORE 760760	VEHICLE NO SHC 8996 M	DATE 16.10.2018
	MAKE HYUNDAI	INVOICE NO 8626
	MODEL I40	ACC DATE/TIME 30.08.2018 @ 02:30 HRS

Cost of Repair		\$ 9,800.00
	Sub-total	\$ 9,800.00
	Add : 7 % - GST	\$ 686.00
	Total	<u>\$ 10,486.00</u>

(SINGAPORE DOLLARS: TEN THOUSAND FOUR HUNDRED AND EIGHTY SIX ONLY)



Our Ref: CT18080869

Date: 31 August 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 30/08/2018 @ 02:30 hrs
ALONG YIO CHU KANG RD X SELETAR RD
INVOLVING SGQ2010K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8996M** (the "Taxi"). The Taxi was hired to **GOH KWEE YANG(WU GUIYANG) IC NO S7912592Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SNC 8996M

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
25/8/18	LIM	543703	231	0920	1756
25/8/18	Gavin Goh K.Y.	543781	78	2045	2320
— Taxi Breakdown 25/8/18 @ 2320hrs (Whitley catterx Petrol station) —					
27/8/18	Tom	544161	379	1605	0530
28/8/18	Ang	544302	141	0730	1520
28/8/18	Tom	544618	316	1600	0310
29/8/18	Ang	544801	183	0705	1510
29/8/18	Tom	545033	232	1600	0745
30.8.18	Lee Chen How	Accident		01:30	07:30
13.9.18	Lee Chen How	Repair		07:30	17:30

Invoice

<https://www.giarmac.org.sg/claims/index.cfm?fusebox=MTRsas&fusca...>

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-133701
 Date of Request: 30/08/2018

Your Ref No: Online Purchase

Soon Hock Motor Pte Ltd
 Blk 10 Ang Mo Kio Industrial Park 2A
 #01-05/06 AMK Autopoint
 Singapore 568047

Dear Sir/Madam,

Enquiry Date: 30/08/2018
 Enquiry By: Chris Lim Gan Koon
 TP Vehicle No.: SGQ2010K
 Accident Date: 30/08/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGQ2010K	Lonpac Insurance Bhd	14/07/2017-29/09/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Invoice

<https://www.giarmc.org.sg/claims/index.cfm?fusebox=MTRsas&fusca...>

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-133701
 Date of Request: 30/08/2018

Your Ref No: Online Purchase

Soon Hock Motor Pte Ltd
 Blk 10 Ang Mo Kio Industrial Park 2A
 #01-05/06 AMK Autopoint
 Singapore 568047

Dear Sir/Madam,

Enquiry Date: 30/08/2018
 Enquiry By: Chris Lim Gan Koon
 TP Vehicle No: SGQ2010K
 Accident Date: 30/08/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque