

23/03/2018

ASS. REC. BY:

REF:

C3/FCI/8016 379/ TIVD3ⁿ²

Special Instruction:

Surveyor:

(WS)

Taufik

ASSIGNMENT (Office)

From (Person):

Joanne Yong

of

FCI

Date/Time:

7/11/18 @ 4:52pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

8KJ 5308 Y

Insured:

SHA 3007L

at Workshop m/s

Mora Automotive

Tel:

6272 3892

of

B11c 1008, Bkt Meruh Lane 3 # 01-04

Policy No:

Claim No:

D18C06354MFSH

Sum Insured:

Excess:

Make of Veh:

D.O.A.

17/08/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS

lup

H.O.D. Endorsement:

Date/Time:

4:55pm @ 7/11/18

Person Contacted:

Nitha

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	8KJ 5308 Y - NBA / INC 18015 726 / Y DOA: 17/8/18
	SHA 3007L - NBA / INC 18015 726 / Y DOA: 17/8/18
10/11/18	VNI (Nitha)
19/11/18	vehicle not in (Nitha)
28/11/18	VNI yet
10/10/18	Email preli revised to FCI

Signature

Taylor

REF:

FCL

ASSIGNMENT

From:

Date:

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKJ5308y

Yr Regn:

2013 April.

Type: ☒ M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mercedes Benz E200

C.C 1796.

Colour:

Blue.

A/C: Insured / Std / NI / NA

Sp. Reading

104594

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WDD2120482A696255

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim pr

Tyre Size

F: 245/40R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MID / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

8/10/18 @ 1240.

Survey held at

MORA BM.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Minor.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

3324

11/10/18 Final fig \$ 1528.20 (Red 120, 790) confirm by email

10/10/2018

RECEIVED 1 OCT 2018

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

11/10 - typist

Days Of Repair:

1

Resurvey No. of Trip:

2

Survey Fee

Transportation

1 S + RS 1

Photos

Others

TOTAL

Report Format :

CWS

Lump Sum / I.B.I. (\$

1528.20

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

100

50
50+50

37

287



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D18006354MFSH

Our ref: CS/FCI18016379/T1vd3

Date: 10/10/2018

The Motor Claims Department
M/s FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO SKJ 5308Y

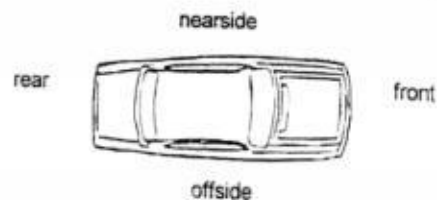
We thank you for your instruction on 7/9/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 8/10/2018 at the premises of M/s MOVA AUTOMOTIVE PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$1,648.20
Revised Estimate Amount	: S\$641.70
"Check" Items Amount	: S\$886.50
Total	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the o/s mirror



Comments/Present Status:

Damages Consistent

Yours faithfully,

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automobile Assessor

MOTOR SURVEY ASSIGNMENT

Date	24-08-2018	Our Ref No. D18006354MFSH
Accident Date	17-08-2018	Claim Type. Third Party
Insured Vehicle	SHA3007L	Third Party Vehicle. SKJ5308Y
Survey Location	BLOCK 1008 BUKIT MERAH LANE 3 #01-04/06/08	
Contact Person.	NITHA	
Contact No.	62723892/ 0	Fax No. 62708314
Survey Type	DIRECT SETTLEMENT:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	MOVA AUTOMOTIVE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 10 October 2018 11:14 AM
To: 'Claim Workflow System'
Cc: JOANNEYONG@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18006354MFSH/1, SKJ 5308Y
Attachments: SKJ 5308Y PRELI ADVISED.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SKJ 5308Y
Date of survey: 8/10/2018
Number of days : 1 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 7 September 2018 4:57 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: JOANNEYONG@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18006354MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 7 September 2018 4:52 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; JOANNEYONG@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18006354MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 11 October 2018 11:35 AM
To: 'Jacelyn'; Taufikh (LKKAUTO)
Cc: SUR
Subject: RE: FINALIZATION: SKJ5308Y - TP/FCI - MERCEDES BENZ E200 (DOA 17.08.2018)

Dear Jacelyn,

WITHOUT PREJUDICE

Confirm finalize amount at Part-by-Part \$ 1,528.20 @ 1 working day.

Kindly send Final invoice and all supporting documents to First Capital Ins Ltd.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacelyn <jacelyn@moval.com.sg>
Sent: Wednesday, 10 October 2018 5:27 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FINALIZATION: SKJ5308Y - TP/FCI - MERCEDES BENZ E200 (DOA 17.08.2018)

Hi Taufikh,

Please find the attached 'Marking Estimate' & After-Paint' photographs for your reference.

We propose the finalize amount at Part-by-Part \$ 1,528.20. Kindly revert.

Best Regards,
Jacelyn Ooi
Estimator
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



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Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 100B,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Performa Invoice

06/09/2018

MS FIRST CAPITAL INSURANCE LIMITED

36 Robinson Road
#16-01 City House
Singapore 068877.

Page # :- 1

Veh # :- SKJ5308Y

Veh Model :- MERCEDES BENZ E200

Performa# :- CK507627

Claim # :- TP/CK132548

ACC. Date :- 17/08/18

Terms :- C.O.D Days

Remarks :- MFG 15 APR 2013 (2012)

Attention :- XA026

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	SIDE MIRROR GLASS RH - CHECK <i>nn</i>	1	PC	
2.	SIDE MIRROR HOUSING WITH MOTOR RH	1	PC	985.00 <i>dis</i> 985.00 ✓
3.	SIDE MIRROR INDICATOR LIGHT RH	1	PC	385.00 <i>cut</i> 385.00
4.	SIDE MIRROR LOWER COVER RH	1	PC	128.00 <i>cut</i> 128.00
LIST TOTAL S\$				1,498.00
10% DISCOUNT S\$				-149.80
				1,348.20
LABOUR :				
TO REMOVE & REPLACE DAMAGED ITEMS. TO DIAGNOSE FUNCTION				100 200.00
TO SPRAY ON REPAIRED AREAS				80 100.00
LABOUR TOTAL S\$				300.00

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 1,648.20

GST @ 7 % 115.37

AMOUNT DUE S\$ 1,763.57

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanpin 97495749
WP
08/10/18 21240
Resurvey after paint.
sure lkk auto
01 day



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18016379/T1vd3n2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 12-10-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 3007L	Veh. Inspected	SKJ 5308Y	
Policy No.		Coverage (\$)	0.00	
Claim No.	D18006354MFSH	Excess (\$)	0.00	
Assign From	JOANNE YONG	Assign Date	07/09/2018	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ E 200	c.c	1796	
Engine No.	HIDDEN	Year of Reg.	2013	
Chassis No.	WDD2120482A696255	Colour	BLUE	
Odometer	104594	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/40 R18	MICHELIN	6 mm	
L/H Front Tyre	245/40 R18	MICHELIN	6 mm	
R/H Rear Tyre	245/40 R18	MICHELIN	6 mm	
L/H Rear Tyre	245/40 R18	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S MIRROR.				
DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/08/2018	Inspection Date	08/10/2018	
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKJ 5308Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	SIDE MIRROR GLASS RH (NPA)	NOT NECESSARY	-	-
1	SIDE MIRROR HOUSING WITH MOTOR RH	DISTORTED	985.00	985.00
1	SIDE MIRROR INDICATOR LIGHT RH	CUT	385.00	385.00
1	SIDE MIRROR LOWER COVER RH	CUT	128.00	128.00
	LESS 10% DISCOUNT		-149.80	-149.80
			1,348.20	1,348.20
	LABOUR			
	TO REMOVE & REPLACE DAMAGED ITEMS.TO DIAGNOSE FUNCTION.		200.00	100.00
	TO SPRAY ON REPAIRED AREAS.		100.00	80.00
			300.00	180.00
	GRAND TOTAL		1,648.20	1,528.20
RECOMMENDED COST OF REPAIRS				1,528.20

Report Ref No. CS/FC118016379/T1vd3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.